Contract period. February 1, 2022 – January 31, 2027
Contractor: Clarke Health Care Products, Inc.
7830 Steubenville Pike, Oakdale PA 15071
Toll Free: 888-347-4537 Ph: 724-695-2122 Fax: 724-695-2922
Web for product information, www.clarkehealthcare.com FSS pricing is not on our website
Quotes email: quotes@clarkehealthcare.com
Orders email: orders@clarkehealthcare.com
Customer Service returns email: orders@clarkehealthcare.com
Service email: info@clarkehealthcare.com
Gerard C Clarke, President
Business Size: Small
DUNS: 17-420-5013

Customer Information:
Minimum order: No minimum
Maximum order: $100,000.00
Basic Discount range: 35.54% - 72.10%
FOB Point (s): 50 states including District of Columbia and Puerto Rico
Quantity Discount: None
Payment Terms: 2% 20 days Net 30
Government Credit Card: accepted at all dollar amounts
Standard Delivery: 14 days ARO
Expedited Delivery: 2 days ARO. Ordering facilities will pay difference between normal and expedited shipping charges
Ordering Address: Clarke Health Care Products, Inc. 7830 Steubenville Pike Oakdale PA 15071
Payment Address: Clarke Health Care Products, Inc. 7830 Steubenville Pike Oakdale PA 15071
Warranty: Clarke Commercial warranty in conjunction with Clause 52.212-4 (o) and (p) see attached
Returned goods policy: Commercial return goods policy see attached
Annual rebate: 1% annual rebate for all sales made under this contract over $3,500,000.00 per rebate year. The rebate percentage will be applied to the difference between the product/services sold under this contract, including all products/services added subsequent to initial contract award
Consignee Charges: Items A1470713 and A1525707: an additional $150.00 charge for residential delivery with lift gate and inside delivery.

<table>
<thead>
<tr>
<th>SIN</th>
<th>Product/ Item Number</th>
<th>Product Description</th>
<th>Unit of Sale</th>
<th>Qty in Pkg</th>
<th>FSS Price ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>F-9a</td>
<td>D12050B</td>
<td>Legacy 600 Standard walker w/basket and backstrap, Blue, 24” seat hgt, 33”-37” hdle hgt., 330 lb. wgt. cap.</td>
<td>1</td>
<td>1</td>
<td>$174.64</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12120</td>
<td>Maxi 650 Standard walker w/ basket, 25 1/2” seat hght, 32”-38” hdl. Hgt., 452 lb. wgt. Cap.</td>
<td>1</td>
<td>1</td>
<td>$331.65</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12122</td>
<td>Maxi 550 Low walker w/basket and backstrap, 21 1/2” seat hght., 452 lb. wght. Cap.</td>
<td>1</td>
<td>1</td>
<td>$331.65</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12160</td>
<td>Symphony 600 Standard walker w/ basket and backstrap, 24” seat hgt, 30”-36” handle hgt, 275 lb. cap.</td>
<td>1</td>
<td>1</td>
<td>$324.73</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12161</td>
<td>Symphony 520 Low walker w/ basket and backstrap, 21” seat hgt, 27.5”-33” handle hgt, 275 lb. cap.</td>
<td>1</td>
<td>1</td>
<td>$324.73</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12220</td>
<td>Alpha Advanced walker w/ 2 platform supports, joystick style brake hdl. basket and tray, 24 ½” seat hgt, 37.5”-47”hdle hgt, 275 lb. cap.</td>
<td>1</td>
<td>1</td>
<td>$454.03</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12230</td>
<td>Alpha Basic walker w/ 2 platform supports, vertical looped style brake hdl. 24 ½” seat hgt, 37.5”-47” hdl. hgt, 275 lb. cap.</td>
<td>1</td>
<td>1</td>
<td>$454.03</td>
</tr>
<tr>
<td>F-9a</td>
<td>D12030</td>
<td>Soprano walker w/basket and backstrap, cableless brake sys. 10”outdoor whls, 23.5” seat hght., 355 lb. cap.</td>
<td>1</td>
<td>1</td>
<td>$336.76</td>
</tr>
<tr>
<td>F-9a</td>
<td>D13235</td>
<td>Tall handles, pair, fits Legacy standard and low only, adds 3” add hght</td>
<td>1</td>
<td>2</td>
<td>$29.60</td>
</tr>
<tr>
<td>F-9a</td>
<td>D13235M</td>
<td>Tall handles, pr, fits Maxi+ only, adds 4” add hdl. Hgt.</td>
<td>1</td>
<td>2</td>
<td>$84.21</td>
</tr>
</tbody>
</table>
Clarke Government Return Goods Policy:
Advanced authorization must be received from Clarke Health Care Products, Inc prior to returning any merchandise. A customer request for return authorization must be phoned to 1-888-347-4537. We require the following information before authorizing.

1. Reason for return
2. Item number, quantity, and serial number
3. Invoice number and invoice date

01/05/2022
Hygiene items are not returnable (i.e. bath lifts and accessories, shower/commode chairs and accessories, Toilevator, grab bars).

If shipping error occurs due to Contractor error, the Contractor will pay freight both ways for return/exchange of goods.

If an ordering facility error occurs and the Contractor is notified within 10 days and the goods are unopened in original shipping cartons, they can be returned freight prepaid by the ordering facility. The Contractor will waive the 15% restocking to government customers for credit card orders. 15% restocking fee will apply for all dropped ship orders to individuals (end-users) if refused or returned. Packages that have been opened are not returnable. In addition, shipping charges for returns will be credited at full invoice price.

All product returns, whether for defect or otherwise, require the prior written authorization of Clarke Health Care Products, Inc, which must be obtained through the Customer Service Department, which can be reached at: 1-888-347-4537.

Once a return is authorized, Clarke Health Care Products, Inc. will provide a return Merchandise Authorization Number (RMA). The ordering facility will return the merchandise within 45 days of receipt of the RMA for a 100% credit. Product returns after 45 days will receive a 10% restocking fee.

If a shipping error occurs due to Clarke Health Care Products, Inc. error, then Clarke will pay freight both ways for return/exchange of the products. If an ordering facility error occurs, the ordering facility will pay return freight.

Certificate of Warranty
Clarke Health Care Products, Inc. commercial warranty supplements but does not supersede the governments Warranty and Limitation of Liability provision as set forth in 52.212-4(o) (p) (tailored).

Certificate of Warranty Rollator
This rollator was built to exacting standards and carefully inspected before shipment. Dolomite guarantees the original purchaser of this walking companion as follows:

Warrantor
The warranty on this product is provided by Clarke Health Care Products Inc. in the USA.

What is covered?
Any defect in material and workmanship. Brake cables and tires are considered wearable and are excluded.

For how long?
Lifetime on frame. Five years on brake handle. One year on other parts.

What Dolomite’s distributor will do:
If your Dolomite product is defective within the time limits specified above, it will be repaired or, at our option, replaced at no charge to you.

Limitations:
We will not pay for loss of time, inconvenience, loss of use of your Dolomite product, or property damage caused by your Dolomite product or its failure to work, or any other incidental or consequential damages. Some provinces and/or states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

What we ask you to do:
To obtain warranty service for your Dolomite product, you must provide proof of the date of purchase. You should return the product to your place of purchase.

What this warranty does not cover:
This warranty does not cover defects resulting from accidents, damage while in transit, alterations, unauthorized repair, and failure to follow instructions, misuse, negligence, fire, flood, and acts of God.

Ocean Shower Chairs
Ocean shower chairs are built to exacting standard and carefully inspected before shipment. The manufacturer guarantees the original purchase of this hygiene item as follows:

Warrantor
The warranty on this product is provided by Clarke Health Care Products, Inc. in the USA.

What is covered?
Any defect in material and workmanship. Upholstery, wheels and soft seats are considered wearable and are excluded.

For how long?
Two years on frame. One year on other parts.

What Aquatec’s distributor will do:
If your Aquatec product is defective within the time limits specified above, it will be repaired or, at our option, replaced at no charge to you.

**Limitations:**
We will not pay for loss of time, inconvenience, loss of use of your Dolomite product, or property damage caused by your Aquatec product or its failure to work, or any other incidental or consequential damages. Some provinces and/or states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

**What we ask you to do:**
To obtain warranty service for your Aquatec product, you must provide proof of the date of purchase. You should return the product to your place of purchase.

**What this warranty does not cover:**
This warranty does not cover defects resulting from accidents, damage while in transit, alterations, unauthorized repair, and failure to follow instructions, misuse, negligence, fire, flood, and acts of God.

Mobeli Grab bars
Roth GmbH guarantees the original purchaser of this product as follows:

**Warrantor**
The warranty on this product is provided by Clarke Health Care Products, Inc. in the USA.

**What is covered?**
Any defect in material and workmanship.

**For how long?**
One year on grab bars and suction pads. Failure of the suction pad to adhere to non-qualifying surfaces is not considered warranty claim.

**What Roth’s distributor will do:**
If your Roth Mobeli product is defective within the time limits specified above, it will be repaired or, at our option, replaced at no charge to you.

**Limitations:**
We will not pay for loss of time, inconvenience, loss of use of your Mobeli product, or property damage caused by your Mobeli product or its failure to work, or any other incidental or consequential damages. Some provinces and/or states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

**What we ask you to do:**
To obtain warranty service for your Mobeli product, you must provide proof of the date of purchase. You should return the product to your place of purchase.

**What this warranty does not cover:**
This warranty does not cover defects resulting from accidents, damage while in transit, alterations, unauthorized repair, and failure to follow instructions, misuse, negligence, fire, flood, and acts of God.

The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractors standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.

**Limitation of liability:**
Except as otherwise provided by an express warranty, the contract will not be liable to the Government in a breach of warranty action for consequential damages, resulting from any defect or deficiencies in accepted terms. In the event that the terms of the contract’s standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor’s liability that do the terms contained in this clause, the terms of this clause will govern the contract.