

## Pricing & Payment

Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

**Quantity Discounts:** Purchase 10 of the same items, get 1 of the same item for free

**Prompt Payment Terms:** 1% - 20, Net 30 days, credit cards excluded

**Warranty and Return Goods Policy provision:** See pages 6 and 7.

**Government purchase cards** are accepted at or below the micro-purchase threshold with no maximum amounts. Government purchase cards are accepted below and equal to the micro-purchase threshold, with no maximum amounts. Terms and conditions of Government purchase card acceptance are accepted above the micro-purchase level.

## Delivery

**Time of delivery:** 2-5 business days ground after receipt of order (UPS or other carrier)

**Expedited delivery:** 48 hours after receipt of order. Government is responsible for difference between normal and expedited delivery. Overnight and 2-day delivery: 2 days expedited for all products at an additional charge. The schedule customer may contact HTK Enterprises for rates for overnight and 2-day delivery.

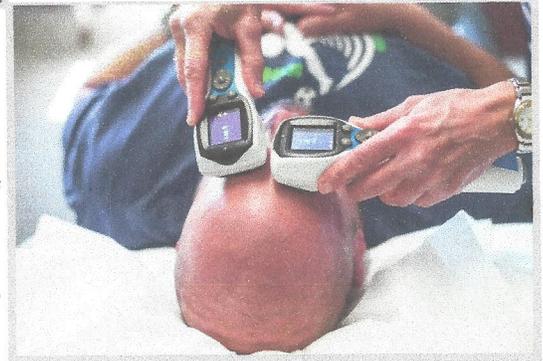
**Urgent requirements:** The schedule customer may (as part of the "Urgent Requirements" clause) contact HTK Enterprises, Inc. representative to effect a faster delivery.

## Ordering

**Ordering Procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

**System for Award Management (SAM) database Awarded** For information on ordering from Federal Supply Schedules, go to:

<http://gsa.gov/portal/category/100623>



"My section provides behavioral medicine and pain management services (adjustment to disability, anxiety/depression, insomnia, grief and loss, pain management, PTSD) in a rehabilitation setting for military service members, Veterans, and dependents who sustained serious injuries (e.g., multi-trauma, burns, critical care, major surgery). I have used the InterX on over one hundred patients since 2014. Although the device works to some degree on numerous pain conditions, I consider it an integral tool for patients who are struggling with severe neuropathic pain conditions like Complex Regional Pain Syndrome and Phantom Limb Pain."

—Benjamin Keizer,  
PhD Psychology,  
Rehabilitation and  
Psychology Center  
Center for the Intrepid  
Department of Defense  
San Antonio Military  
Medical Center

## Return Goods Policy

**InterX -Commercial Policy (Limited)** If a shipping error occurs due to HTK Enterprises, Inc DBA InterX Technologies, the company will pay freight both ways for return/exchange of goods. If an ordering facility error occurs, the ordering facility will pay return/exchange freight of goods without a restocking fee/charge. Returns accepted within 30 days of product receipt. Credit will be issued at the invoice price.

### InterX 1000

The InterX 1000 is not user-serviceable. Never attempt to open the housing as this device contains high voltages during operation. All warnings, cautions, and instructions contained in this manual must be followed to ensure full warranty coverage. To obtain service, contact InterX Customer Service at (1) 972-665-1810, for a Returned Goods Authorization (RGA) number. Send the entire unit, with all accessories (if applicable), packed in the original carrying case, freight and insurance prepaid to the address provided to you by InterX. Include in the package a copy of your original invoice and a note describing the problem. Be sure to include your return address, phone number, fax number and/or an email address, if available. InterX Technologies will not be responsible for damage due to improper packaging or shipment. InterX Technologies warrants to the original purchaser that each new InterX 1000 is free of defects in workmanship and materials under normal use for a period of one year from original purchase date, except for the battery and carrying case.

### InterX 5002

The InterX 5002 is not user-serviceable. Never attempt to open the case as this device contains high voltages during operation. To obtain service, first contact InterX Customer Service at 972-665-1810, or your InterX 5002 distributor for a Returned Goods Authorization (RGA) number. Send the entire unit, with all accessories, packed in the original carrying case, freight and insurance prepaid to the address provided to you by InterX, include in the package a copy of your original invoice and a note describing the problem. Be sure to include your return address, phone number, fax number and/or an email address, if available. Always be sure to include the RGA number you were assigned with your returned device. InterX will not be responsible for damage due to improper packaging or shipment. InterX warrants to the original purchaser that each new InterX 5002 is free of defects in workmanship and materials under normal use for a period of one year from original purchase date, except for the battery and carrying case.



"I have had much experience with the InterX units and have advocated their use in 3 other clinics; in some of these locations we maintained over 20 units.

I have found them to be invaluable tools both in my role as a primary care physician and as an integrative medicine specialist."

—Respectfully,  
Thomas R. Piazza, MD  
Medical Director,  
Invisible Wounds Initiative

## Warranty Provision

Commercial Warranty Amended for Government Use HTK Enterprises, Inc. dba InterX Technologies accepts the inclusion of government warranty clauses 52.212-4 (o) (TAILORED), and 52.212-4 (p)

## Warranty

The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractor's standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.

## Limitation of Liability

Except as otherwise provided by an express warranty, the contractor will not be liable to the Government in a breach of warranty action for consequential damages resulting from any defect or deficiencies in accepted items. In the event that the terms of the contractor's standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor's liability than do the terms contained in this clause, the terms of this clause will govern the contract.

InterX shall not be liable for any direct, indirect, special, incidental, or consequential damages, lost profits or medical expenses caused by any defect, failure, malfunction, or otherwise of the product, regardless of the form in which any legal or equitable action may be brought against InterX (such as contract, negligence, or otherwise). In no event shall InterX liability under any cause of action relating to the product exceed the purchase price of the product. Repair or replacement of the device under this warranty will not extend the original warranty time period. Batteries and carrying cases, are excluded from the warranty and are sold as is.



"I was on narcotic painkillers for 8 years before finding InterX. I had tried everything anyone threw at me. From different medications (seizure medications, antidepressants, DMSO, pain killers, cbd cream), neurobiofeedback, nerve blocks, tens units, cold laser therapy, to mirror therapy. I had tried anything and everything I could to relieve the pain. I did experience a 100% reduction in pain medicine since InterX. My pain management doctor stated he had never had a patient take them self off of opioids like I did."

-Erin,  
Regional Sympathetic Dystrophy  
(RSD) /  
Complex Regional Pain Syndrome  
(CRPS)

"Three years after [ankle replacement] surgery, I asked the surgeon to amputate my leg from my knee down. I couldn't walk. I had to quit my job. They had me on some narcotics, but with all the new laws they had to stop that. There were no benefits from medications or the nerve release surgery. Now [after 4 InterX treatments] I am sitting here with no pain. And that hasn't happened in three years."

—Brian, Insurance Adjuster and  
Nurse  
Nerve Damage in Ankle Replacement Surgery Limited Mobility,  
Amputation Candidate