DEPARTMENT OF VETERANS AFFAIRS
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is GSAAAdvantage.gov

Dental Equipment & Supplies
FSC Group 65, Part II, Section C
FSC Classes: 6520

Contract Number: 36F79719D0284
Contract Period: 10/1/2019 to 9/30/2024

For more information on ordering from Federal Supply Schedules, enter the following address into your web browser:
http://gsa.gov/portal/category/100623

Acteon Inc
124 Gaither Drive, Suite 140
Mount Laurel, NJ 08054
Phone #: (800) 289 6367
Fax: (856) 222 4726
www.acteongroup.com

Data Universal Number System (DUNS) Number: 101438000
Central Contractor Registration (CCR) Cage Code: 1V4N7

Business Size: Other Than Small

“Prices Shown Herein are Net (discount deducted)”
Customer Information:

1a. List of awarded special item number(s): **SINs: C-6, C-7, C-17, C-28A, C-30B, C-33A, C-34A, C-37B**

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply: **Not Applicable.**

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item: **Not Applicable**

2. Maximum order: **SINs C-6, C-7, C-17, C-28A, C-30B, C-33A, C-34A ($100,000); SIN C-37B ($200,000)**

3. Minimum order: **1 Unit**

4. Geographic coverage (delivery area): **All 50 U.S. states, District of Columbia, and Puerto Rico**

5. Point(s) of production (city, county, and State or foreign country): **France and Italy**

6. Discount from list prices or statement of net price: **Prices shown herein are Net (discount deducted)**

7. Quantity Discounts: **None**

8. Prompt Payment Terms: **2% 20, Net 30 days**

9. Foreign items (list items by country of origin): **See Price List**

10a. Time of delivery: **5 – 10 days ARO for all SINS**

10b. Expedited delivery: **1 – 3 days ARO for all SINs with Government being responsible for paying any additional shipping charges for expedited delivery.**

10c. Overnight and 2-day delivery: **1 – 3 days ARO for all SINs with Government being responsible for paying any additional shipping charges for expedited delivery. The schedule customer may contact Acteon Inc for rates for overnight and 2-day delivery.**

10d. Urgent requirements: **The schedule customer may (as part of the “Urgent Requirements” clause) contact the ABC Company representative to affect a faster delivery.**

11. FOB Point(s): **Destination to all 48 states and the District of Columbia; Point of Exportation to Alaska, Hawaii, and Commonwealth of Puerto Rico.**

12a. Ordering address(es): **Note: Mail Orders are not accepted.**

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12b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3

13. Payment address(es): **Acteon, Inc**
   
   124 Gaither Drive
   Mount Laurel NJ 08054

   C18_19D0284_WRNTY_ActeonX-MindTrium_2019-09-25.pdf


15. Export packing charges, if applicable: **Not Applicable**

16. Terms and conditions of rental, maintenance, and repair (if applicable): **Not Applicable**

17. Terms and conditions of installation (if applicable): **Not Applicable**

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): **Not Applicable**

18b. Terms and conditions for any other services (if applicable): **Not Applicable**

19. List of service and distribution points (if applicable): **Not Applicable**

20. List of participating dealers (if applicable): **Not Applicable**

21. Preventive Maintenance (if applicable): **Not Applicable**

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): **Not Applicable**

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor’s website or other location). The EIT standards can be found at [www.Section508.gov](http://www.section508.gov): **Not Applicable**

23. Data Universal Number System (DUNS) number: **101438000**

24. Notification regarding registration in System for Award Management (SAM) database: **Yes, registered**

**Attachments:**
Acteon North America – Return Policy
Acteon, Inc. Government Warranty
Acteon, Inc. Government X-Mind Trium – Warranty Policy
**ACTEON North America – Return Policy**

**Definitions:**

**ACTEON:** Means the distributor of the PRODUCT, ACTEON North America whose head office is located at: 124 Gaither Drive, Suite# 140, Mount Laurel, NJ 08054 and can be contacted at: rma.us@acteongroup.com or 1-800-289-6367.

**BENEFICIARY:** Means the dealer or end customer, to which ACTEON sold its products, accepting the following defined conditions.

**PRODUCT / PRODUCTS:** Appoint(s) the product(s) distributed by ACTEON and purchased by the BENEFICIARY.

**Returning of Product:**

In case a PRODUCT must be returned to ACTEON the PRODUCT, the BENEFICIARY agrees to return the unopened PRODUCT within 30 days of purchase following a specific procedure:

1. The BENEFICIARY must call (1-800-289-6367) or email (rma.us@acteongroup.com) Customer Support to receive a Return Material Authorization (RMA) number prior to returning their PRODUCT;
2. The RMA number must be written on the exterior shipping box and any documents inside the shipping box;
3. The BENEFICIARY must arrange for shipping freight prepaid;
4. The PRODUCT should be unopened;
5. The PRODUCT must be returned complete with all accessories;
6. The PRODUCT must be packaged in its original packaging. ACTEON will not assume in any case the damages caused by the transport of poorly packaged product;
7. The PRODUCT should be accompanied by the invoice that records the purchase date of the PRODUCT in question and a note indicating the fault found on the PRODUCT by the BENEFICIARY.

If a shipping error occurs due to Acteon error, Acteon will pay freight both ways or return/exchange of products. If a buyer error occurs, the buyer will pay return freight.

All returns should be addressed to:

**ACTEON North America**

124 Gaither Drive, Suite#140 – Attn: Repairs

Mount Laurel, NJ 08054
ACTEON North America warrants products against defects in material or workmanship as follows:

Year 1: Comprehensive Warranty Coverage

- All non-consumable products, known as devices, are covered by a comprehensive warranty for one year following the date of purchase. During this time, all repairs or replacements are performed at no charge. No questions asked.
- ACTEON will require a copy of an invoice as proof of acceptance date.
- ACTEON, at its sole discretion, may choose to void the terms of this warranty if it determines that the product has sustained malicious or deliberate damage.
- ACTEON will pay all shipping costs during the comprehensive warranty period.
- The comprehensive warranty applies to the acceptance date of the original item.

Years 2 and Beyond: Manufacturer’s Limited Warranty Coverage

- At the conclusion of the one-year comprehensive warranty period, non-consumable items may be covered by ACTEON’s limited manufacturer’s warranty. During this time, ACTEON will pay for labor and parts to repair a defective product. After this period, the customer must pay all labor and parts charges.
- Costs associated with shipping to ACTEON are the responsibility of the customer or dealer. Return shipping cost of non-warranty repairs is the customer’s responsibility. ACTEON will pay for return shipping charges of items repaired under warranty.

In addition to our commercial warranty we accept the government clauses 52.212-4 (o) and (p).
52.212-4 (o) Warranty: The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractor’s standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.
52.212-4 (p) Limitation of liability: Except as otherwise provided by an express warranty, the contractor will not be liable to the Government in a breach of warranty action for consequential damages resulting from any defect or deficiencies in accepted items. In the event that the terms of the contractor’s standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor’s liability than do the terms contained in this clause, the terms of this clause will govern the contract.

Please send products to:

124 Gaither Drive, Suite 140
Mount Laurel, NJ 08054
### 90-Day Manufacturer’s Limited Warranty

- Ultrasonic tips
- Intra-oral tips
- Polishing powders
- Irrigation lines/perforators
- Imaging plates
- Sheaths (camera and sensor)
- SOPIX positioning tabs
- Plate covers
- Bags
- Expasyl
- Riskkontrol and adaptor
- Expasyl gun
- Air-n-Go nozzle
- Air-n-Go tanks
- Air-n-Go adaptors

### 1-Year Manufacturer’s Limited Warranty

- PSPIX positioning set
- SOPIX positioning set
- Lux bulbs
- Linking cables
- SP Newtron HP tubing
- Light guides
- Lights rings
- Lights shields
- OEM Curing Light tubing
- Water solenoid kit
- Newtron tip A/C box
- Sterilization box
- Transformer
- Air electric switch
- Expasyl gun
- Air-n-Go nozzle
- Air-n-Go tanks
- Air-n-Go adaptors

### 1-Year Comprehensive Warranty Plus 1-Year Manufacturer’s Limited Warranty

- Air polishing units
  - Air-n-Go
  - Air Max
  - Prophy Max
- Ultrasonic/Surgical units
  - Newtron tabletop
  - Newtron OEM modules
  - Implant Center II
  - Piezotome II
  - Piezotome Solo
  - Ultrasonic/Surgical hand pieces
  - Curing lights
  - Hand piece
  - Charger
  - Battery
- Ultrasonic/Surgical power supply
- i-Surge motors
- Newtron HP cord for Piezotome
- X-Mind Unity

### 1-Year Comprehensive Warranty Plus 3-Years Manufacturer’s Limited Warranty

- Intra-oral cameras
  - 617
  - 717 First
  - SOPROLIFE
  - SOPROCLE
- Docking stations

### 1-Year Comprehensive Warranty Plus 4-Years Manufacturer’s Limited Warranty

- SOPIX Inside
- SOPIX 2
- X-Mind Trium
  - Sensors*
  - PC hardware**

### 1-Year Comprehensive Warranty Plus 9-Years Manufacturer’s Limited Warranty

- X-Mind Trium***
  - Mechanics
  - Unit electronics

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*5 years or 14,000 exams; whichever comes first
**Acquisition OS, software, and data backup and protection are not covered under warranty
***Warranty is on parts and components only – No labor is covered
Acteon, Inc. Government
X-Mind Trium – Warranty Policy

ACTEON North America warrants products against defects in material and workmanship as follows:

1-Year Comprehensive Warranty Plus 9-Years Manufacturer’s Limited Warranty

• Mechanics and Unit Electronics (component parts and workmanship)

1-Year Comprehensive Warranty Plus 4-Years (or 14,000 exams) Manufacturer’s Limited Warranty

• Sensors and PC hardware*

• The X-Mind Trium is covered by a comprehensive warranty for one year following the acceptance date. During this time, all repairs or replacements are performed at no charge, no questions asked.

• After the comprehensive 1-year period, the X-Mind Trium is covered by ACTEON’s limited manufacturer’s warranty for 9 years or 14,000 exams; whichever comes first. During this time, ACTEON will furnish parts to repair a defective product. After this period, the customer must pay all labor and parts charges.

• ACTEON will require a copy of an invoice as proof of acceptance date.

• ACTEON, at its sole discretion, may choose to void the terms of this warranty if it determines that the product has sustained malicious or deliberate damage.

• ACTEON will pay all shipping costs during the comprehensive warranty period.

• During the limited warranty period, costs associated with shipping to ACTEON are the responsibility of the customer or dealer. Return shipping cost of non-warranty repairs is the customer’s responsibility. ACTEON will pay for return shipping charges of items repaired under warranty.

• The comprehensive warranty applies to the acceptance date of the original item.

• Warranty is on parts and components only – No labor is covered

• Warranty does not cover cosmetics issues with covers or items considered consumable (bite blocks, etc.)

• Acquisition OS and software are not covered under warranty

• Data backup and protection not covered under warranty

• Costs associated with shipping to ACTEON are the responsibility of the customer or dealer. Return shipping cost of non-warranty repairs is the customer’s responsibility. ACTEON will pay for return shipping charges of items repaired under warranty.

* Fulfilled through Dell Computer
In addition to our commercial warranty we accept the government clauses 52.212-4 (o) and (p).

52.212-4 (o)

**Warranty:** The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractor’s standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolution is specified in the award document.

52.212-4 (p)

**Limitation of liability:** Except as otherwise provided by an express warranty, the contractor will not be liable to the Government in a breach of warranty action for consequential damages resulting from any defect or deficiencies in accepted items. In the event that the terms of the contractor’s standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor’s liability than do the terms contained in this clause, the terms of this clause will govern the contract.