



GSA Federal Supply Schedule Price List Terms and Conditions SIN 65 II A Medical Equipment and Supplies

Contract Number: 36F79720D0020

Contract Period: November 01, 2019 through October 31, 2024

Contractor: Us Label & Ribbon Group

Point of Contact: Tina Jenior

Email: adm1@uslrgp.com

Address: 9140 Ravenna Rd. Unit 5 Twinsburg, OH 44087

Telephone Number: 800-813-4827

Fax Number: 330-487-0884

Company Website: www.USLRGP.com

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| <p>Awarded Special Item Number (SINs): A-2A, A-2B, A-3C, A-8A, A-8B, A-14G, A-18A, and A-72</p> | <p>Annual Rebate: 1.5% annual rebate for all sales made under this contract over \$100,000 per rebate year.</p> |
| <p>Maximum Order Amount by SIN A-2A to A-18A \$100,000 A-72 \$ 50,000</p> <p>Minimum Order: \$100.00</p> | <p>Warranty: Commercial Policy Amended for Government Use US Label & Ribbon GP dba US Materials Group, is a reseller/distributor of Medical Supplies and Equipment, from multiple manufacturers. In accordance with the agreements US Label & Ribbon GP has with its manufacturers, all warranties are held with, and are the responsibility of the manufacturer. However, as part of the responsibilities of US Label & Ribbon GP's Customer Service Department, assistance is provided to remedy claims made on behalf of their customers. Customer Service can be reached at 330-487-0550 / toll-free 800-813-4827 US Label & Ribbon GP dba US Materials Group accepts the government warranty clauses 52.212-4 (o) (TAILORED), and 52.212-4 (p) (TAILORED): 1. Warranty: The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. In the event that the terms of the contractor's standard commercial warranty conflict with the warranty terms contained in this clause, the terms of this clause will govern this contract, unless some other resolutions is specified in the award document. 2. Limitation of liability: Except as otherwise provided by an express warranty, the contractor will not be liable to the Government in a breach of warranty action for consequential damages resulting from any defect or deficiencies in accepted items. In the event that the terms of the contractor's standard commercial warranty/limitation of liability clause(s) place greater limits on the contractor's liability than do the terms contained in this clause, the terms of this warranty will govern the contract.</p> |
| <p>Geographic Coverage: FOB Destination 48 contiguous States, the District of Columbia, and Point of Exportation (POE) Alaska, Hawaii, and Puerto Rico.</p> | <p>Standard Delivery by SIN: A-2A, A-2B, A-3C, A-8A, A-8B, A-14G & A-18A: 30 Days ARO SIN A-72: 45 days ARO</p> |
| <p>Expedited Delivery: Government is responsible for difference between normal and expedited delivery.</p> | <p>Return Goods Policy: See below Attachment A</p> |



Return Policy of Purchased Materials

Returns can be made to US Label & Ribbon GP under the following conditions:

1. The item purchased is defective
2. The item purchased was incorrectly shipped to you
3. The item purchased was damaged. If this is the case we ask you to comply with the following:
 - a. Call US Label & Ribbon Group dba US Materials Group at 800-813-4827 within 24 hours of the delivery or when the problem was first noticed
 - b. Ask to speak to someone in Customer Service or your Salesperson
 - c. Purchaser must provide the following information:
 - Purchaser's Name and Address
 - US Materials Group Invoice Number
 - Invoice Date
 - Purchaser's Purchase Order Number
 - Quantity, Item Number and Description of items ordered
 - Reason for Return

Return Policy

US Label & Ribbon GP will authorize the return of all products in saleable condition (i.e. full case/quantity/unit packaging) with the following exceptions:

1. Products not purchased from US Label & Ribbon GP
Customer will warrant/certify that products being returned were directly purchased from US Label & Ribbon GP
2. Products purchased more than 3 (three) months prior to the return request
3. Products with an expiration date of less than 60 (sixty) days prior to the return request
4. Products that are marked "Sterile or Sterilized" (i.e. needles, syringes, etc.)
5. Products that are Special or Custom made to the customer's specifications All return are

subject to a 25% (twenty-five percent) restocking fee.

Disclaimer for Returned Goods

This policy is not intended to supersede any specific agreement between US Label & Ribbon GP and its customers, but will supplement any areas not covered within a specific customer agreement.

Shipping Claims

Discrepancies of any type must be reported, and a copy of the signed truck bill and packing slip, must be faxed to 330-487-0884 or emailed within 10 (ten) business days of receipt of shipment to ADM1@uslrgp.com

- Any missing items or outside damage must be reported on the signed truck bill.
- If there is inside damage, a statement from the customer describing the damage must also be faxed or emailed with 10 (ten) business days of receipt of product. The statement must also include when and where the damage was discovered (i.e., receiving, warehouse, shelf or other).

Failure to notify and supply any of the required documentation to US Materials Group within the aforementioned 10 (ten) business days, US Label & Ribbon GP reserves the right to deny any such claim.