On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address for GSA Advantage® is: GSAAAdvantage.gov.

Schedule Title: Schedule 00CORP – Professional Services Schedule
Contract number: 47QRAA18D009M

For more information on ordering from Federal Supply Schedules, visit http://www.gsa.gov/acquisition/purchasing-programs/gsa-schedules.

Contract period: May 17, 2018 through May 16, 2023
Contractor name: I.C. System, Inc.
Contractor address: 444 Highway 96 E
Saint Paul, MN 55127
Contractor phone number: 651-483-8201
Contractor’s web site: http://www.icsystem.com
Business size: Other than small
Point of Contact: Ben Fisher
T: 651-481-6315
F: 651-204-1212
Email: bfisher@icsystem.com
CUSTOMER INFORMATION

SCA Labor Category Matrix

<table>
<thead>
<tr>
<th>SCA Eligible Labor Category</th>
<th>SCA Equivalent Code Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Service Representative</td>
<td>01030 – Collection Specialist</td>
<td>98-0642</td>
</tr>
</tbody>
</table>

1a. Awarded special item number and price:

SIN 520 4 - Debt Collection

22% commission rate

1b. Lowest priced model number and lowest unit price for that model for each special item number awarded in the contract:

Regular Collections – 22%

1c.

Not applicable

2. Maximum order:

$1,000,000

3. Minimum order:

$100

4. Geographic coverage (delivery area):

Domestic

5. Point(s) of production (city, county, and State or foreign country):

Vadnais Heights, Ramsey County, Minnesota;
Onalaska, La Crosse County, Wisconsin

6. Discount from list prices or statement of net price:

Not applicable

7. Quantity discounts:

Not applicable

8. Prompt payment terms:

Not applicable
9a. Government purchase cards are accepted at or below the micro-purchase threshold.

9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin):
Not applicable

11a. Time of delivery:
Not applicable

11b. Expedited Delivery:
Not applicable

11c. Overnight and 2-day delivery:
Not applicable

11d. Urgent Requirements:
Not applicable

12. F.O.B. point(s):
Destination

13a. Ordering address:
I.C. System, Inc.
444 Highway 96 E
Saint Paul, MN 55127

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address:
I.C. System, Inc.
444 Highway 96 E
Saint Paul, MN 55127

15. Warranty provision:
Not applicable
16. Export packing charges, if applicable:
Not applicable

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):
Not applicable

18. Terms and conditions of rental, maintenance, and repair (if applicable):
Not applicable

19. Terms and conditions of installation (if applicable):
Not applicable

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):
Not applicable

20a. Terms and conditions for any other services (if applicable):
Not applicable

21. List of service and distribution points (if applicable):
Not applicable

22. List of participating dealers (if applicable):
Not applicable

23. Preventive maintenance (if applicable):
Not applicable

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):
Not applicable

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov:
Not applicable

25. Data Universal Number System (DUNS) number:
07-135-1985
26. Registered in System for Award Management (SAM) database.