

# **GENERAL SERVICES ADMINISTRATION**

## **Federal Acquisition Service** *Authorized Federal Supply Schedule FSS Price List*

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**<sup>TM</sup>, a menu-driven database system. The INTERNET address for **GSA Advantage!**<sup>TM</sup> is: **<http://www.GSAAdvantage.gov>**.

### **Schedule for - Multiple Award Schedule (MAS)**

**Federal Supply Group:** Professional Services

**Contract Number:** 47QRAA18D00B0

For more information on ordering go to the following website:  
[https:// www.gsa.gov/schedules](https://www.gsa.gov/schedules).

**Contract Period:** June 21, 2018 through June 20, 2028

Price list current as of Modification #PO-0009 effective June 21, 2023  
on the cover page per GSA records.

**Contractor:** CEDGE INC  
1324 WASHINGTON AVE, SUITE 210  
SAINT LOUIS, MO 63103

**Business Size:** Small, Disadvantaged Business

**Telephone:** 314-254-7551  
**Extension:**

**FAX Number:** 314-384-3399

**Web Site:** <http://cedgecorp.com>

**Contract Administration:** Traci Thomas

## **CUSTOMER INFORMATION:**

**1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:**

| SIN    | Recovery    | SIN Description  |
|--------|-------------|--|
| 54151S | 54151SRC    | Information Technology Professional Services   |
| 541511 | 541511RC    | Web Based Marketing Services   |
| 541611 | 541611RC    | Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services |
| OLM    | OLMSTLOC/RC | Order-Level Materials  |

**1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See numbers 6, 7 and 8.**

**1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility, and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See page 3 for hourly rates and page 4 for job titles and experience.**

**2. Maximum Order:** \$1,000,000.00

**3. Minimum Order:** \$100.00

**4. Geographic Coverage (delivery Area):** Domestic Only

**5. Point(s) of production (city, county, and state or foreign country):** Same as company address

**6. Discount from list prices or statement of net price:** Government net prices (discounts already deducted).

**7. Quantity discounts:** 2% discount for orders over \$250,000

**8. Prompt payment terms:** 0.5% 20 days; Net 30 days (Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.)

**9. Foreign items (list items by country of origin):** None

**10a. Time of Delivery (Contractor insert number of days):** Specified on the Task Order

**10b. Expedited Delivery.** The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor

**10c. Overnight and 2-day delivery.** The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

**10d. Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to affect a faster

**delivery:** Contact Contractor

**11. F.O.B Points(s):** Destination

**12a. Ordering Address(es):** Same as Contractor

**12b. Ordering procedures:** See Federal Acquisition Regulation (FAR) 8.405-3

**13. Payment address(es):** Same as company address

**14. Warranty provision.:** Contractor's standard commercial warranty.

**15. Export Packing Charges (if applicable):** N/A

**16. Terms and conditions of rental, maintenance, and repair (if applicable):** N/A

**17. Terms and conditions of installation (if applicable):** N/A

**18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

22b. If applicable, indicate that Section 508 compliance information is available on Information and Communication Technology (ICT) supplies and services and show where full details can be found (e.g. contactor's website or other location.) The ICT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/). N/A

23. Unique Entity Identifier (UEI) number: JLF9Z53SN8F3

24. Notification regarding registration in System for Award management (SAM) database: Registered

**Final Pricing:**

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

| Labor Category                              | Contractor or Customer Facility or Both | Year 6                  | Year 7                  | Year 8                  | Year 9                  | Year 10                 |
|---|---|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|   |   | GSA PRICE including IFF | GSA PRICE including IFF | GSA PRICE including IFF | GSA PRICE including IFF | GSA PRICE including IFF |
| Engineer Software - Mid                     | Both                                    | \$76.91                 | \$78.37                 | \$79.86                 | \$81.38                 | \$82.92                 |
| Integrator                                  | Both                                    | \$85.58                 | \$87.20                 | \$88.86                 | \$90.55                 | \$92.27                 |
| Solution Architect                          | Both                                    | \$123.41                | \$125.75                | \$128.14                | \$130.58                | \$133.06                |
| Helpdesk Supervisor                         | Both                                    | \$68.17                 | \$69.47                 | \$70.79                 | \$72.13                 | \$73.50                 |
| Sr. Desktop Support Technician              | Both                                    | \$68.17                 | \$69.47                 | \$70.79                 | \$72.13                 | \$73.50                 |
| Desktop Support Technician                  | Both                                    | \$56.97                 | \$58.05                 | \$59.14                 | \$60.27                 | \$61.42                 |
| Tier 1 Helpdesk Support                     | Both                                    | \$50.29                 | \$51.24                 | \$52.22                 | \$53.21                 | \$54.22                 |
| Sr. SAP Analyst                             | Both                                    | \$116.33                | \$118.54                | \$120.80                | \$123.09                | \$125.43                |
| Microsoft BI Developer                      | Both                                    | \$99.17                 | \$101.06                | \$102.98                | \$104.94                | \$106.93                |
| Java Developer (Intermediate)               | Both                                    | \$82.64                 | \$84.21                 | \$85.81                 | \$87.45                 | \$89.11                 |
| Information Engineer III                    | Both                                    | \$70.37                 | \$71.71                 | \$73.07                 | \$74.46                 | \$75.87                 |
| Information Engineer II                     | Both                                    | \$65.78                 | \$67.03                 | \$68.30                 | \$69.60                 | \$70.92                 |
| Business Analyst II                         | Both                                    | \$69.00                 | \$70.31                 | \$71.65                 | \$73.01                 | \$74.40                 |
| Architect/Manager                           | Both                                    | \$89.04                 | \$90.73                 | \$92.45                 | \$94.21                 | \$96.00                 |
| Java Developer                              | Both                                    | \$54.79                 | \$55.83                 | \$56.89                 | \$57.96                 | \$59.06                 |
| Hybris Java Developer                       | Both                                    | \$89.04                 | \$90.73                 | \$92.45                 | \$94.21                 | \$96.00                 |
| Developer                                   | Both                                    | \$60.28                 | \$61.43                 | \$62.60                 | \$63.79                 | \$65.00                 |
| ETL Developer                               | Both                                    | \$60.28                 | \$61.43                 | \$62.60                 | \$63.79                 | \$65.00                 |
| Data Architect                              | Both                                    | \$137.00                | \$139.60                | \$142.25                | \$144.95                | \$147.70                |
| Sr. Financial Analyst                       | Both                                    | \$102.31                | \$104.25                | \$106.24                | \$108.25                | \$110.31                |
| Sr. Business Analyst                        | Both                                    | \$90.69                 | \$92.41                 | \$94.17                 | \$95.96                 | \$97.78                 |
| Business Analyst                            | Both                                    | \$71.78                 | \$73.14                 | \$74.53                 | \$75.95                 | \$77.39                 |
| IA Engineer - Senior                        | Both                                    | \$74.80                 | \$76.22                 | \$77.67                 | \$79.14                 | \$80.64                 |
| Network Administrator - Senior              | Both                                    | \$86.29                 | \$87.93                 | \$89.60                 | \$91.30                 | \$93.04                 |
| System Administrator - Intermediate         | Both                                    | \$98.87                 | \$100.75                | \$102.66                | \$104.61                | \$106.60                |
| System Administrator - Senior               | Both                                    | \$117.67                | \$119.91                | \$122.19                | \$124.50                | \$126.87                |
| Telecom/Telephone Technician - Intermediate | Both                                    | \$62.39                 | \$63.58                 | \$64.79                 | \$66.02                 | \$67.26                 |
| IA Security Documentation - Intermediate    | Both                                    | \$64.39                 | \$65.61                 | \$66.86                 | \$68.13                 | \$69.42                 |
| IA Engineer - Intermediate                  | Both                                    | \$64.16                 | \$65.38                 | \$66.62                 | \$67.89                 | \$69.18                 |
| IA Specialist-Audit Intermediate Level      | Both                                    | \$66.43                 | \$67.69                 | \$68.98                 | \$70.29                 | \$71.63                 |
| Cyber Security Engineer (Expert)            | Both                                    | \$135.93                | \$138.51                | \$141.14                | \$143.82                | \$146.55                |
| System Engineer - Mid                       | Both                                    | \$92.58                 | \$94.35                 | \$96.14                 | \$97.96                 | \$99.83                 |
| System Engineer - Senior                    | Both                                    | \$138.59                | \$141.22                | \$143.90                | \$146.63                | \$149.42                |
| System Engineer Expert                      | Both                                    | \$143.21                | \$145.93                | \$148.71                | \$151.53                | \$154.41                |
| Enterprise Architect                        | Both                                    | \$125.25                | \$127.63                | \$130.06                | \$132.52                | \$135.04                |
| Functional Specialist/Advisor               | Both                                    | \$82.33                 | \$83.89                 | \$85.48                 | \$87.10                 | \$88.76                 |

**Service Contract Labor Standards:** The Service Contract Labor Standards (SCLS), formerly the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/ employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in the cancellation of the contract.

| Labor Category/ Service Title    | Labor Category/ Service Description  | Minimum Education          | Minimum Years of Experience |
|----------------------------------|--|----------------------------|-----------------------------|
| Architect/Manager                | <p>Individual provides overall technical leadership for the development of a portfolio of large-scale, web-based, customer-facing software products.</p> <p>The Software Architect collaborates with peer architects, product managers, business analysts, tech leads, and software engineers to deliver high-quality SaaS products to the market. The Software Architect participates in all phases of the software development lifecycle, driving the application design and overseeing its implementation.</p>  | Professional Certification | 3                           |
| Business Analyst                 | <p>Individual will act as the liaison between business users and the development teams by serving as a business problem solver. The position involves coordinating the process, questions, and techniques to efficiently obtain the information needed from the Business Users for successful application development projects. Must be able to sort through information provided by many people and develop a concise description of the business need. Individual must be capable of analyzing the business to identify problems and/or opportunities and to define solution characteristics. Individual must possess outstanding conceptual, analytical, communication, facilitation, and presentation skills with highly developed organization and management skills. Individual is responsible for collecting the detailed functional requirements to ensure the development team has all of the details to build and implement the solution, and making preparations to test the solution against those requirements.</p>         | Bachelors                  | 5                           |
| Business Analyst II              | <p>Experienced in performing a variety of routine logistics tasks. Participates in the design, implementation, operation, and performance of logistics functions, including supply chain, acquisition, distribution, and transportation. Works under supervision. Receives general instruction on routine work, detailed instruction on new assignments.</p>   | Bachelors                  | 4                           |
| Cyber Security Engineer (Expert) | <p>Expert Cyber Security Engineers capture and refine information security requirements and ensure that the requirements are integrated into information technology component products and information systems through purposeful security architecting, design, development, and configuration.</p>   | Masters                    | 10                          |
| Data Architect                   | <p>Individual has experience in designing and developing reports, dashboards and ad-hoc queries, and calls for someone who is comfortable working with clients as well as state and federal agencies to discover requirements, then formulate them into solutions. Capable of gathering requirements from clients and agencies, understanding the user's requirement and converting requirements into functional/technical specifications and developing a strategy for designing and building Business Intelligence solutions. Create business intelligence tools, including design of related databases, spreadsheets, or outputs; publish and integrate reports; conduct or coordinate tests to ensure intelligence is consistent with defined needs; create or review technical design documentation to ensure the accurate development of reporting solutions; maintain library of model documents, templates or other reusable knowledge assets and provide technical support for existing reports, dashboards or other tools.</p> | Bachelors                  | 3                           |

|                            |   |           |    |
|----------------------------|---|-----------|----|
| Desktop Support Technician | Individual is responsible for on-site and/or remote installation, implementation, maintenance, troubleshooting and/or repair of desktops, notebooks, printers, and associated peripherals. Serves as company liaison with customer on administrative and technical matters. Coordinates and Client End User on expectations and availability to conduct Managed Client Services Performs trouble shooting, parts replacement, system upgrades and basic deployments & repair on Client Assets in campus/remote locations. Identifies potential issues that could adversely impact End User experience and follows through on action steps. Strives to meet all Client SLAs & Customer Satisfaction Goals.   | Bachelors | 4  |
| Developer                  | Individual has experience developing and implementing various Java based application. Write Java code for configuration and/or integration development. Work in a team using Agile methodology to deliver software. Collaborate with project teams for enhancements to existing applications. Design and develop application functionality. Application testing, debugging and deployments. Conduct analysis of organizational needs and goals for the development and implementation of application systems. Monitor operating efficiency of the application systems.  | Bachelors | 2  |
| Engineer Software - Mid    | Individual sets up, configures and maintains integration systems in production processes, tests network servers to ensure efficiency and takes part in the implementation of simulators and test tools. The engineer also provides guidance and expert advice to clients and development personnel as needed. Evaluate system performance issues and propose recommendations to improve. Perform assessments to ensure compliance with policies and reviews and required evaluations to ensure compliance security policies. Assess and recommended improvements to system availability and user experience. Recommend hardware and/or software options to meet system specifications using recognized estimating approaches to support government cost estimates. Ensure all technical approaches/recommendations are in harmony with Enterprise System Engineering/Corporate Services vision. Identifies technical risks within programs, services and other activities and offer options to reduce risk. Identification, analysis, mitigation and reporting of risk. | Bachelors | 7  |
| Enterprise Architect       | Enterprise Architect provides all the necessary technical expertise to architect and design enterprise solutions into a Federal Agency's overarching enterprise. This position ensures effective execution of all architecture tasks with the agency assigned modernization projects. The position is also responsible for providing thought leadership for our clients while providing technical oversight for solution deployment engagements. The position performs a critical role in understanding Dept. of Defense strategic and programmatic needs, proposing effective enterprise IT solutions, and consistently providing high-level customer service.   | Bachelors | 10 |
| ETL Developer              | Individual is has experience in designing and developing ETL/data integration processes and programs to support the data warehousing and business intelligence initiatives. The responsibilities include data analysis, source to target data mapping, job scheduling, development and testing of Data Stage ETL programs.  | Bachelors | 5  |

|                               |   |           |   |
|-------------------------------|---|-----------|---|
| Functional Specialist/Advisor | <p>Person will be responsible for drafting and sharing strategic articles linking concepts related to large scale IC/DoD principles to the mission of your specific directorate. This is a dynamic and creative role in a fast paced environment on a small, newer team supporting a significant scope of projects, policy, and strategy with respect to the technical and business direction . Facilitate web requests through process flows by evaluating and operating based on web governance policies and instruction. The ability to link concepts from IC/DoD strategy-related guidance to the Directorate's mission and various inhouse projects Interview strategy professionals within the directorate on project updates. The ability to identify and write quarterly theme plan/concepts for newsletters. Planning quarterly meetings for the Strategy Community Practice</p>   | Bachelors | 7 |
| Helpdesk Supervisor           | <p>Individual is responsible for ensuring an outstanding level of customer services by providing direct IT support by supervising the Help Desk and managing the technical support staff. Responsible for leading the Helpdesk in engaging in more proactive planning and support and organizing the Helpdesk to be flexible and adaptable in meeting the changing needs of users. Supervise the Helpdesk support staff by defining and establishing schedules, setting priorities, providing support/direction and dealing with administrative issues as needed. Gather and analyze metrics to benchmark the helpdesk workload/performance and identify trends in call center issues. Work within the campus community to promote excellent customer service, effective response times and provide expert insights into general support issues. Enforce quality of service guidelines for dealing with customers, completing services, and overall customer satisfaction. Train helpdesk staff on operational procedures and troubleshooting techniques. Provide training on new hardware and/or software applications as requested. Ensure that staff provides timely and considerate customer service to end users by fielding Helpdesk calls and resolving technical issues. Assist all office staff and instructors, both in person and via the phone. Creating user accounts and managing access control based on company policies. Analyzing and identifying trends in issue reporting and devising preventative solutions. Expected to offer suggestions for any noted process improvements and develop the new procedures.</p> | Bachelors | 5 |
| Hybris Java Developer         |   |           |   |
| IA Engineer - Intermediate    | <p>The Information Security Specialist assists in developing and maintaining knowledgebase on changing regulatory, threat, and technology landscapes to continually develop or maintain security policies and standards and ensure compliance throughout the organization. Execute cyber security defense processes and procedures IAW DoD policy. Provide cyber security defense support, to include installation, configuration, operation, and system administration of the Government furnished cyber security defense tool suite on-site at Scott AFB during normal duty hours and on-call after duty hours with a one (1) hour response time to begin work</p>  | Bachelors | 3 |

|  |   |           |   |
|--|---|-----------|---|
| IA Engineer - Senior                     | The Information Security Specialist assists in developing and maintaining knowledgebase on changing regulatory, threat, and technology landscapes to continually develop or maintain security policies and standards and ensure compliance throughout the organization. Execute cyber security defense processes and procedures IAW DoD policy and USTRANSCOM Government direction. Provide cyber security defense support, to include installation, configuration, operation, and system administration of the Government furnished cyber security defense tool suite on-site at during normal duty hours and on-call after duty hours with a one (1) hour response time to begin work   | Bachelors | 4 |
| IA Security Documentation - Intermediate | Develop and implement quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develop and define major and minor characteristics of quality including quality metrics and scoring parameters and determines requisite quality control resources for an actual task order. Establish and maintain a process for evaluating hardware, software, and associated documentation and/or assist in the evaluation. Conduct and/or participate in formal and informal reviews at pre-determined points throughout the development life cycle. Review and audit implementation and configuration of RMF monitors and controls. Prepare and maintain RMF Comprehensive Packages and system ATO artifacts. Coordinate with system owners to prepare and execute system ATO tasks. Maintain and update system security status in eMASS. | Bachelors | 5 |
| IA Specialist-Audit Intermediate Level   | Provide audit support that manages our client's preparation for, execution of, and response to external cyber audits. This includes, but is not limited to, aggregating documents and artifacts, securing the facilities and infrastructure necessary to house auditors and meetings, developing presentations, briefs, and other products as needed to brief stakeholders on audit readiness status, coordinating audit activities across the client's enterprise, and conducting routine internal audit assessments to ensure a continuous level of audit readiness. Candidates performing audit support services shall have or obtain within six months of start a certification that is in compliance with DoDD 8140.01 and DoD 8570.01-M 1040 IAT Level II.  | Bachelors | 3 |
| Information Engineer II                  | Performs information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, and documentation preparation. Implements information engineering projects; and performs systems analysis; design and programming using CASE and IE tools and methods, systems planning, business information planning, and business analysis.   | Bachelors | 4 |
| Information Engineer III                 | Assists and participates in performing information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, and documentation preparation. Implements information engineering projects; and performs systems analysis; design and programming using CASE and IE tools and methods, systems planning, business information planning, and business analysis.   | Bachelors | 6 |

|                                |   |           |   |
|--------------------------------|---|-----------|---|
| Integrator                     | Individual sets up, configures and maintains integration systems in production processes, tests network servers to ensure efficiency and takes part in the implementation of simulators and test tools. The engineer also provides guidance and expert advice to clients and development personnel as needed. Evaluate system performance issues and propose recommendations to improve. Perform assessments to ensure compliance with policies and reviews and required evaluations to ensure compliance security policies. Assess and recommended improvements to system availability and user experience. Recommend hardware and/or software options to meet system specifications using recognized estimating approaches to support government cost estimates. Ensure all technical approaches/recommendations are in harmony with Enterprise System Engineering/Corporate Services vision. Identifies technical risks within programs, services and other activities and offer options to reduce risk. Identification, analysis, mitigation and reporting of risk. | Bachelors | 7 |
| Java Developer                 | The Software Architect typically serves as the architect for products that involve multiple business owners, concurrent work streams, and geographically distributed Agile teams. The Software Architect provides direction to software engineers and tech leads, but does not have direct managerial responsibilities.   | Bachelors | 2 |
| Java Developer (Intermediate)  | Individual has experience developing and implementing various Java based application. Write Java code for configuration and/or integration development. Work in a team using Agile methodology to deliver software. Collaborate with project teams for enhancements to existing applications. Design and develop application functionality. Application testing, debugging and deployments. Conduct analysis of organizational needs and goals for the development and implementation of application systems. Monitor operating efficiency of the application systems.  | Bachelors | 6 |
| Microsoft BI Developer         | Individual is responsible for providing detail-oriented business intelligence developer with excellent Microsoft SQL skills and experience working with large datasets and complex data models. Will participate in a wide variety of Analytic efforts, including the development/support of custom, end user facing reports and dashboard under Microsoft Business Intelligence platform. A solid experience designing and producing data structures optimized for business-driven reporting insights. Design and develop semantics data layer based on the operational data models. Create dashboards, scorecards, and non-aggregated reports with Microsoft BI toolset. Reverse engineering the existing data cubes and report procedure logics. Participate in the software development lifecycle of complex data initiatives.  | Bachelors | 5 |
| Network Administrator - Senior | Person Assist local NECs with technical knowledge and assists in the performance of network administration services for all network hardware and software, Install, operate, and maintain routers, switches, and cabling Configure switches and routers in accordance with DISA STIGs. Manage switch and router settings and configurations. Configure and maintain trunks and VLANs. Provide firewall and proxy administration, including creating and deleting rules. Manage access control system settings.Create, delete, and manage VPN configurations   | Bachelors | 5 |

|                                |   |           |    |
|--------------------------------|---|-----------|----|
| Solution Architect             | Individual must also possess the skills and leadership ability to direct future data-center migration and the mobile strategy development and implementation. Must possess authoritative knowledge of .NET framework, the C# programming language and the Team Foundation Server development environment. The lead developer must possess at least 8 years hands on experience in technical design, development and deployment of Web based Applications. Experience with object oriented technologies and Microsoft web technologies (.NET Framework 4.5 and familiar with changes in 4.5.1, Visual Studio Team System 2012/2013, ASP.NET and C#), AJAX, database technologies (SQL Server 2008r2), best practice techniques; knowledge of web services and demonstrated comprehensive knowledge and application of agile software development methodologies and processes.  | Masters   | 10 |
| Sr. Business Analyst           | Individual will act as the liaison between business users and the development teams by serving as a business problem solver. The position involves coordinating the process, questions, and techniques to efficiently obtain the information needed from the Business Users for successful application development projects. Must be able to sort through information provided by many people and develop a concise description of the business need. Individual must be capable of analyzing the business to identify problems and/or opportunities and to define solution characteristics. Individual must possess outstanding conceptual, analytical, communication, facilitation, and presentation skills with highly developed organization and management skills. Individual is responsible for collecting the detailed functional requirements to ensure the development team has all of the details to build and implement the solution, and making preparations to test the solution against those requirements. | Bachelors | 7  |
| Sr. Desktop Support Technician | Individual is responsible for on-site and/or remote installation, implementation, maintenance, troubleshooting and/or repair of desktops, notebooks, printers, and associated peripherals. Serves as company liaison with customer on administrative and technical matters. Coordinates and Client End User on expectations and availability to conduct Managed Client Services Performs trouble shooting, parts replacement, system upgrades and basic deployments & repair on Client Assets in campus/remote locations. Identifies potential issues that could adversely impact End User experience and follows through on action steps. Strives to meet all Client SLAs & Customer Satisfaction Goals.   | Bachelors | 6  |

|                                     |   |           |    |
|-------------------------------------|---|-----------|----|
| Sr. Financial Analyst               | <p>Individual will focus on financial reporting, business results analysis, budgeting and planning. Key aspects of this role include understanding the strategy, competitive landscape and business drivers to drive the targeted financial outcomes and providing financial advice and financial driven recommendations to improve business results. Lead forecast, budget, and long range planning (LRP) processes for the income statement and balance sheet of the business. Analyze financials and key metrics (i.e. actual to forecast/budget/prior year, upside/downside scenarios, trend analysis, etc). Must be able to provide thorough analysis and interpretation of metrics to ensure appropriate actions are taken to affect results including influencing decision making. Develop reports, dashboards and presentations that clearly articulate financial results to business partners, senior leadership and cross-functional teams. Provide reporting and analysis to various functional and business teams such as controllership, strategy, investor relations, external reporting, and various business teams. Strong ability to understand strategy and business drivers in order to properly analyze financials and articulate key drivers. Collaborate to accurately forecast and track results including key measures.</p> | Bachelors | 10 |
| Sr. SAP Analyst                     | <p>Individual is responsible for providing and serve as the key link between the Business and the IS organization. This resource will work with the departments world-wide and other SAP functional business analysts and technical developers to support and implement global processes and solutions in consolidation, planning, forecasting and reporting. Strong functional PLM/PPM , cProjects, cFolders, Project Systems, integration with SAP project systems, Sales, Quotes, MDG, FICO, and operations. Strong communication skills. Should be able to lead design sessions with the business. Hands on PPM configuration required. Provides specialist level functional and configuration knowledge in designing SAP solutions in the PLM modules of ECC 6. Good configuration knowledge of PS structures-WBS , network, milestones, standard structures, cost planning , user status profiles, budgeting, project quotation, time sheets, time sheet confirmations, goods issues, project stock , Results analysis – cost based and revenue based methods, completion contract method, period-end processing –overheads, results analysis, settlement.</p>  | Bachelors | 10 |
| System Administrator - Intermediate | <p>Must be versed in basic Server Configuration Methods including Stand alone and Virtualized Environments, Support of WAN and LAN networks, Backups, Email Systems, Disaster Recovery, Business Continuity Planning, Desktop Configuration, Support and Troubleshooting. The successful candidate will be able to look at simple and complex network environments to troubleshoot any number of problems including, but not limited to, firewall issues, Windows Active Directory complexities, domain namespace blacklisting, printer issues, email delivery problems, backup issues, virtualized system errors, various compliance issues and other problems. In addition, there is a requirement to analyze existing and future client needs and review technical alternatives with these clients to determine the impact on their environment while maintaining a client's security and if applicable compliance needs.</p>  | Bachelors | 3  |

|   |   |           |    |
|---|---|-----------|----|
| System Administrator - Senior               | <p>Must be versed in basic Server Configuration Methods including Stand alone and Virtualized Environments, Support of WAN and LAN networks, Backups, Email Systems, Disaster Recovery, Business Continuity Planning, Desktop Configuration, Support and Troubleshooting.</p> <p>The successful candidate will be able to look at simple and complex network environments to troubleshoot any number of problems including, but not limited to, firewall issues, Windows Active Directory complexities, domain namespace blacklisting, printer issues, email delivery problems, backup issues, virtualized system errors, various compliance issues and other problems. In addition, there is a requirement to analyze existing and future client needs and review technical alternatives with these clients to determine the impact on their environment while maintaining a client's security and if applicable compliance needs.</p> | Bachelors | 6  |
| System Engineer - Mid                       | Systems Engineers guide engineering teams in taking a multi-discipline approach to requirements engineering, solutions engineering, scheduling, reliability, resiliency, services development, integration, test and evaluation, maintainability and analysis across company.   | Bachelors | 3  |
| System Engineer - Senior                    | Senior-level Systems Engineers guide engineering teams in taking a multi-discipline approach to requirements engineering, solutions engineering, scheduling, reliability, resiliency, services development, integration, test and evaluation, maintainability and analysis across company.  | Bachelors | 5  |
| System Engineer Expert                      | <p>System Engineer responsible for directing the technical activities for the analysis, design, development, and implementation. Responsibilities include architectural design, requirements engineering, SE documentation, risk management, and verification and validation. Study alternative concepts and use of simulations to predict system performance. Enforce the systems engineering process and integrate into program plans.</p> <p>Responsible for leading group of engineers on a technical activity and completion of activity on time and budget. Be proactive in continuously improving processes and efficiency. Provide labor estimates and schedule input for design assignments.</p>   | Bachelors | 10 |
| Telecom/Telephone Technician - Intermediate | <p>Will provide of 1st level technical support. Provide service restoration, fulfillment of service request and advice to users ensuring the maximum availability, performance and utilization of knowledge and information systems. Manage and track users' phone service and equipment requests. Perform effective and efficient telephone and telecom equipment support and property controls following Army regulations</p> <p>Manage Avaya PBX and telecom closet connections and cabling. Catalog telephone equipment and update equipment inventory/asset records in systems, including POTS, VoIP, and mobile phones</p>  | Bachelors | 3  |
| Tier 1 Helpdesk Support                     | <p>Individual is responsible for providing first level support for all end-users. Troubleshoot and resolve hardware, software and voice/data communication systems issues. Escalate calls when appropriate. Write concise, informative tickets. Follow up on all tickets in a timely manner and follow through to resolution. Experience using ticketing systems, writing technical support documentation and computer proficiency with hardware and software technologies are required. The ability to multi-task, prioritize and work under pressure are required</p>   | Bachelors | 3  |