On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov
About Lindahl Reed

Lindahl Reed is a professional services company that provides program management, engineering and technical, and management advisory services to federal, state, institutional, and commercial customers. We offer expertise in the health, energy, and environmental markets. Lindahl Reed was founded in 2014 on the belief that we can advance a safer, healthier, and more resilient and sustainable world. Our service offerings include:

Health Services. Lindahl Reed works with government and private sector health organizations to support and advance the delivery of care, build healthy communities, and to enhance responses to national emergencies. In an era of rapid transformation in which the manner of care is delivered, purchased and paid for, Lindahl Reed provides real-world solutions to promote integrated care delivery systems, improve quality outcomes, reduce costs, and ensure compliance with evolving payment models and regulatory requirements. Our team brings proven ability implementing, managing and sustaining solutions that leverage technology to promote greater interoperability, support population health management goals and processes, increase patient outreach and engagement efforts, improve quality and financial outcomes, as well as to strengthen health information security and regulatory compliance. Our capabilities include:

- Regulatory Compliance and Privacy
- Health Information Technology
- Public Health
- Facility Operations and Logistics

Energy. Lindahl Reed offers expertise across the energy sector and specializes in assisting our clients in designing, implementing and evaluating effective energy programs that will reduce overall operating costs while meeting mission requirements. We deliver enterprise-wide energy solutions that balance complex technical, regulatory, business, and stakeholder issues to maximize value, reduce risk, and deliver results. Our solutions allow clients to work smarter and gain unique insight and understanding into their operations as well as improve decision-making to help meet their mission, business, compliance, and operational challenges – now and into the future. Our capabilities include:

- Energy Management
- Energy Information
- High Performance Buildings
- Clean Energy

Environmental. Lindahl Reed brings expertise and experience to help customers develop and implement environmental management and sustainability programs to improve environmental performance and compliance, ensure worker safety, mitigate the risks of climate change, and improve the stewardship of natural assets and built infrastructure. We help our clients throughout the project life cycle from planning and design to construction and operations. Our capabilities include:

- Environmental Management
- Data Analytics and Geospatial Analysis
- Scientific and Technical Support
- Environmental Health and Safety
- Climate Change and Sustainability
### Customer Information

1a. **Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:**

   **Facilities Maintenance and Management Services**  
   C871-208 / RC: Resource Efficiency Management (REM)  
   C871-211 / RC: Energy Consulting Services

   **Professional Engineering Services (PES)**  
   871-7 / RC: Construction Management and Engineering Consulting Services Related to Real Property

   **Mission Oriented Business Integrated Services (MOBIS)**  
   874-1 / RC: Integrated Consulting Services  
   874-6 / RC: Acquisition Management Support  
   874-7 / RC: Integrated Business Program Support Services

   **Logistics Worldwide (LOGWORLD)**  
   874-501 / RC: Supply and Value Chain Management  
   874-507 / RC: Operations & Maintenance Logistics Management and Support Services

   **Environmental Services (ES)**  
   899-1 / RC: Environmental Consulting Services

1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.** This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

1c. **If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.** If hourly rates are not applicable, indicate “Not applicable” for this item.

2. **Maximum Order:** $1,000,000.00

3. **Minimum Order:** $100.00

4. **Geographic Coverage (delivery Area):** Domestic and Overseas

5. **Point(s) of production (city, county, and state or foreign country):** Same as company address

6. **Discount from list prices or statement of net price:** Government net prices (discounts already deducted).
7. **Quantity discounts:** None

8. **Prompt payment terms:** Net 30 days

9a. **Notification that Government purchase cards are accepted up to the micro-purchase threshold:** Yes

9b. **Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:** Will accept

10. **Foreign items (list items by country of origin):** None

11a. **Time of Delivery (Contractor insert number of days):** Specified on the Task Order

11b. **Expedited Delivery.** The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor

11c. **Overnight and 2-day delivery.** The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

11d. **Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Contact Contractor

12. **F.O.B Points(s):** Destination

13a. **Ordering Address(es):** Lindahl Reed, LLC  
Attention: Nicole Hough, Contracts Administrator  
850 SW 7th Street, Suite 5  
Redmond, OR 97756  
(541) 728-1102 telephone  
(541) 728-1102 facsimile  
nicole.hough@lindahlreed.com

13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. **Payment address(es):** Same as company address

15. **Warranty provision:** Contractor’s standard commercial warranty.
16. Export Packing Charges (if applicable): N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Contact Contractor

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Numbering System (DUNS) number: 079707260

26. Notification regarding registration in Central Contractor Registration (CCR) database: Lindahl Reed is registered in the System for Award Management.

27. Final Pricing: The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

### Lindahl Reed Offering

#### FACILITIES MAINTENANCE AND MANAGEMENT

**SIN C871-208 / RC: Resource Efficiency Management (REM).** REM can include, but is not limited to, providing information on possible steps that will improve energy efficiency. This information can include estimates of cost savings and environmental benefits and can involve on-site analysis of current operations, equipment, and energy purchasing patterns. This area may include the services of a resource efficiency advocate for individual or aggregated buildings to maximize resource efficiency. Energy-efficient buildings certification programs such as LEED may be included.
SIN C871-211 / RC: Energy Consulting Services. Consulting services include expert advice, assistance, guidance, or counseling on energy related projects or initiatives to assist agencies in adhering to energy legislation and policy such as EPACT 2005, Executive Orders 13423 and 13514. Consulting services covered by this SIN include energy management or strategy; energy program planning and evaluations; energy related studies, analyses, benchmarking, and reporting such as feasibility studies, vulnerability assessments, and energy security; assistance in meeting energy efficient building standards such as Leadership in Energy and Environmental Design (LEED), Green Globes and Energy Star; advisory services in obtaining alternative financing for energy projects such as Energy Savings Performance Contracts, Power Purchase Agreements or Enhanced Use Leases; consulting on carbon emissions trading programs; consulting on where to obtain renewable energy credits/certificates; consulting on greenhouse gas measurement and management; strategic sustainability performance planning; consulting on obtaining high performance sustainable buildings; and the implementation, testing, and evaluation of networked energy management systems and services that utilize Internet Protocol - Next Generation (IPv6) enabled systems.

PROFESSIONAL ENGINEERING SERVICES (PES)

SIN 871-7 / RC: Construction Management and Engineering Consulting Services Related to Real Property. Services provided under this SIN include construction management, engineering consulting, project management, and related professional services specifically pertaining to real property. The construction management approach utilizes one or more firms with construction, design, and management expertise to expand the customer agency's capabilities, so that the agency can successfully accomplish its program or project. The contractor performing construction management services assumes the position of professional adviser to the customer agency. Customer agencies may utilize the construction manager as the principal agent to advise or manage the process over the project regardless of the project delivery method used. Construction management services include, but are not limited to, design phase support, procurement support, commissioning services, testing services, construction claims support, and post-construction engineering services.

The contractor performing engineering consulting services functions as an advisor to the government to assist with executing engineering tasks associated with real property. Engineering consulting services relating to real property include, but are not limited to, mechanical engineering, electrical engineering, fire protection engineering, forensic engineering, structural engineering, or any other specialized engineering consulting services that are utilized in regards to real property. Authorized engineering consulting tasks include design reviews, shop drawing reviews, submittal reviews, inspection and testing services, witnessing acceptance tests of equipment and systems, commissioning, modeling and analysis, loss investigation, facility surveys, safety evaluations, research studies, risk mitigation strategy development or reviews, and other related technical consulting services. The contractor performing engineering consulting services shall not perform the construction of real property, nor be a named party under the construction contract. Project management services relating to a construction management or engineering consulting effort are authorized.
MISSION-ORIENTED BUSINESS INTEGRATED SERVICES (MOBIS)

SIN 874-1 / RC: Integrated Consulting Services. Provide expert advice, assistance, guidance, or counseling in support of an agency's mission-oriented business functions. Services covered by this SIN are: Management or strategy consulting, program planning, audits, and evaluations, studies, analyses, scenarios, and reports relating to an agency's mission-oriented business programs or initiatives, such as defense studies, tabletop exercises, or scenario simulations, educational studies, regulatory or policy studies, health care studies, economic studies, and preparedness studies, executive/management coaching services, customized business training as needed to successfully perform/complete a consulting engagement, policy and regulation development assistance, expert witness services in support of litigation, claims, or other formal cases, advisory and assistance services in accordance with FAR 37.203. Financial audits are covered under GSA Schedule 520. Financial and Business Services are not allowed under this SIN. The term "consulting" as defined herein does not include staff augmentation.

SIN 874-6 / RC: Acquisition Management Support. Contractors shall provide professional support services to agencies in conducting federal acquisition management activities. Services covered by this SIN are: acquisition planning assistance, including market research and recommending procurement strategy: acquisition document development, including cost/price estimates, quality assurance surveillance plans, statements of work, synopses, solicitations, price negotiation memoranda, etc.: expert assistance in supporting proposal evaluations, including price/cost analysis or technical proposal analysis: contract administration support services, including assistance with reviewing contractor performance, developing contract modifications, and investigating reports of contract discrepancies: contract close-out assistance; Competitive Sourcing support, including OMB Circular A-76 studies, strategic sourcing studies, privatization studies, public-private partnerships, and Federal Activities Inventory Reform (FAIR) Act studies.

Inherently Governmental services as identified in FAR 7.503 or by the ordering agency are prohibited under this SIN. It is the responsibility of the Contracting Officer placing the order to make this determination. Ordering activities must require prospective contractors to identify potential conflicts of interest and address those, prior to task order award. For more information, see www.gsa.gov/psschedule.

SIN 874-7 / RC: Integrated Business Program Support Services. Contractors shall provide services to assist agencies in managing their mission-oriented business projects or programs and achieving mission performance goals. Services covered by this SIN include:

* All phases of program or project management, from planning to closeout.
* Operational/administrative business support services in order to carry out program objectives.

C874 V – LOGISTICS WORLDWIDE (LOGWORLD)

SIN 874-501 / RC: Supply and Value Chain Management. Services that include all phases of planning, acquisition and management of logistics systems. These services include, but are not limited to planning, acquisition, design, development, testing, production, fielding, management, operation, maintenance, sustainment, improvement, modification and disposal. Examples of the
type of services that may be performed under this SIN include: Logistics consulting for planning for the acquisition and life cycle phases of supply and value chain systems including the following: defining and establishing program objectives, strategies, plans and schedules; develop milestone documentation; market research and acquisition planning; material requirements identification, planning, acquisition and management; develop specifications or performance based work statements and task estimates; develop, document and support maintenance procedures and technical manuals; configuration data management and related documentation; expansion and consolidation studies, field problem analysis and recommendation of corrective actions and system modernization; needs assessment/system assessment; inventory/asset/vendor management; inventory management and operation (inclusive of salvage, recycle and/or disposal management); operation of warehouses, stockrooms, storage facilities or depots; Fulfillment systems and operations; platform management; Information logistics processing systems analysis design, and implementation; staging, shipping, receiving, packing, crating, moving and storage (excluding household goods); packaging, labeling, bar coding system consultation, design, implementation, operation and maintenance; design and installation of material handling systems; hazardous material storage and handling (Non-radioactive only); warehouse and location management systems; recycling program management of warehousing materials; preservation and protection of specialized inventory or documents; maintenance, repair and overhaul (MRO) support and/or support process management; aircraft repair and maintenance; ship repair and maintenance; property disposal management; logistics strategic planning services; logistics systems engineering services; logistics program management services and support; Unique Identification (UID)/Radio Frequency Identification (RFID) services; Program and project management; acquisition and life cycle management; spares modeling; supply chain integration planning; global integrated supply chain solutions planning and implementation. (Note, acquisition functions cannot be procured as stand-alone services).

**SIN 874-507 / RC: Operations & Maintenance Logistics Management and Support Services.** Planning, designing, managing, operating and maintaining reliable and efficient systems, equipment, facilities and logistics infrastructures to improve equipment and logistics performance, and reduce life cycle costs. Typical tasks include complete turnkey operations, maintenance and support services, base operations support (BOS), depot maintenance, preventative maintenance planning, fleet/property management and maintenance, mobile utility support equipment operation, maintenance and repair, strategic account/project management, integrated facility management and operations management support. Excluded from these services are construction, and the operation of computer centers (which is covered under the IT Schedule). Teaming with other GSA Schedule holders may be a viable method of acquisition, particularly considering satisfaction of small business goals (e.g., providing pest control, guard services, elevator maintenance, fire suppression support, beautification services, etc.).

**ENVIRONMENTAL SERVICES (ES)**

**SIN 899-1 / RC: Environmental Consulting Services.** Under this SIN, only consulting services may be performed. The services include, but are not limited to, Planning and Documentation Services for the development, planning, facilitation, coordination, and documentation of and/or for environmental initiatives (or mandates such as Executive Order 13423) in areas of chemical, radiological, and/or hazardous materials; ISO 14001 Environmental Management System (EMS) and sustainable performance measure development; Environmental Assessment (EA) and
Environmental Impact Statement (EIS) preparation under the National Environmental Policy Act (NEPA); endangered species, wetland, watershed, and other natural resource management plans; archeological and/or cultural resource management plans; environmental program and project management; environmental regulation development; economic, technical, and/or risk analysis; other environmentally related studies and/or consultations; Homeland Security solutions that include biochemical protection; crime prevention through environmental design surveys (CPTED); economical, technical, and/or risk analysis; identification and mitigation of threats inclusive of protective measures to mitigate the threats; and vulnerability assessments. Compliance services such as review, audit, and implementation/management of EMS, and other compliance and contingency plans and performance measures; permitting; spill prevention/control and countermeasure plans; pollution prevention surveys; and Community Right to-Know Act reporting. Advisory Services for ongoing advice and assistance with data and information in support of agency environmental programs involving areas such as hazardous material spills; Material safety data sheets (MSDS), biological/medical data sheets; information hotlines; poison control hotlines; regulations and environmental policy/procedure updates; management, furnishing, or inventory of MSDS. Waste management consulting services to provide guidance in support of waste-related data collection, feasibility studies and risk analyses; Resource Conservation and Recovery Act/Comprehensive Environmental Response Compensation and Liability Act (RCRA/CERCLA) site investigations; hazardous and/or non-hazardous exposure assessments; waste characterization and source reduction studies; review and recommendation of waste tracking or handling systems; waste management plans and/or surveys; waste minimization/pollution prevention initiatives; and review of technologies and processes impacting waste management.
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Principal - Level 1</td>
<td>$188.41</td>
<td>$192.37</td>
<td>$196.41</td>
<td>$200.53</td>
<td>$204.74</td>
</tr>
<tr>
<td>Principal - Level 2</td>
<td>$228.72</td>
<td>$233.52</td>
<td>$238.43</td>
<td>$243.43</td>
<td>$248.55</td>
</tr>
<tr>
<td>Business Manager - Level 1</td>
<td>$69.52</td>
<td>$70.98</td>
<td>$72.47</td>
<td>$73.99</td>
<td>$75.55</td>
</tr>
<tr>
<td>Business Manager - Level 2</td>
<td>$99.75</td>
<td>$101.84</td>
<td>$103.98</td>
<td>$106.17</td>
<td>$108.40</td>
</tr>
<tr>
<td>Program Manager - Level 1</td>
<td>$117.88</td>
<td>$120.36</td>
<td>$122.89</td>
<td>$125.46</td>
<td>$128.10</td>
</tr>
<tr>
<td>Program Manager - Level 2</td>
<td>$148.11</td>
<td>$151.22</td>
<td>$154.40</td>
<td>$157.64</td>
<td>$160.95</td>
</tr>
<tr>
<td>Program Manager - Level 3</td>
<td>$178.34</td>
<td>$182.08</td>
<td>$185.91</td>
<td>$189.81</td>
<td>$193.80</td>
</tr>
<tr>
<td>Project Manager - Level 1</td>
<td>$84.63</td>
<td>$86.41</td>
<td>$88.22</td>
<td>$90.07</td>
<td>$91.97</td>
</tr>
<tr>
<td>Project Manager - Level 2</td>
<td>$108.82</td>
<td>$111.11</td>
<td>$113.44</td>
<td>$115.82</td>
<td>$118.25</td>
</tr>
<tr>
<td>Project Manager - Level 3</td>
<td>$139.04</td>
<td>$141.96</td>
<td>$144.94</td>
<td>$147.98</td>
<td>$151.09</td>
</tr>
<tr>
<td>Subject Matter Expert - Level 1</td>
<td>$198.49</td>
<td>$202.66</td>
<td>$206.91</td>
<td>$211.26</td>
<td>$215.70</td>
</tr>
<tr>
<td>Subject Matter Expert - Level 2</td>
<td>$248.87</td>
<td>$254.10</td>
<td>$259.43</td>
<td>$264.88</td>
<td>$270.44</td>
</tr>
<tr>
<td>Subject Matter Expert - Level 3</td>
<td>$312.04</td>
<td>$318.59</td>
<td>$325.28</td>
<td>$332.11</td>
<td>$339.09</td>
</tr>
<tr>
<td>Engineer - Level 1</td>
<td>$79.60</td>
<td>$81.27</td>
<td>$82.98</td>
<td>$84.72</td>
<td>$86.50</td>
</tr>
<tr>
<td>Engineer - Level 2</td>
<td>$103.78</td>
<td>$105.96</td>
<td>$108.18</td>
<td>$110.46</td>
<td>$112.78</td>
</tr>
<tr>
<td>Engineer - Level 3</td>
<td>$138.04</td>
<td>$140.94</td>
<td>$143.90</td>
<td>$146.92</td>
<td>$150.01</td>
</tr>
<tr>
<td>Engineer - Level 4</td>
<td>$183.38</td>
<td>$187.23</td>
<td>$191.16</td>
<td>$195.18</td>
<td>$199.28</td>
</tr>
<tr>
<td>Scientist - Level 1</td>
<td>$74.56</td>
<td>$76.13</td>
<td>$77.72</td>
<td>$79.36</td>
<td>$81.02</td>
</tr>
<tr>
<td>Scientist - Level 2</td>
<td>$98.74</td>
<td>$100.81</td>
<td>$102.93</td>
<td>$105.09</td>
<td>$107.30</td>
</tr>
<tr>
<td>Scientist - Level 3</td>
<td>$134.00</td>
<td>$136.82</td>
<td>$139.70</td>
<td>$142.63</td>
<td>$145.63</td>
</tr>
<tr>
<td>Environmental Specialist - Level 1</td>
<td>$69.52</td>
<td>$70.98</td>
<td>$72.47</td>
<td>$73.99</td>
<td>$75.55</td>
</tr>
<tr>
<td>Environmental Specialist - Level 2</td>
<td>$89.67</td>
<td>$91.55</td>
<td>$93.48</td>
<td>$95.44</td>
<td>$97.44</td>
</tr>
<tr>
<td>Environmental Specialist - Level 3</td>
<td>$109.82</td>
<td>$112.13</td>
<td>$114.48</td>
<td>$116.88</td>
<td>$119.34</td>
</tr>
<tr>
<td>Analyst - Level 1</td>
<td>$54.41</td>
<td>$55.55</td>
<td>$56.72</td>
<td>$57.91</td>
<td>$59.13</td>
</tr>
<tr>
<td>Analyst - Level 2</td>
<td>$74.56</td>
<td>$76.13</td>
<td>$77.72</td>
<td>$79.36</td>
<td>$81.02</td>
</tr>
<tr>
<td>Analyst - Level 3</td>
<td>$94.71</td>
<td>$96.70</td>
<td>$98.73</td>
<td>$100.80</td>
<td>$102.92</td>
</tr>
<tr>
<td>Analyst - Level 4</td>
<td>$114.86</td>
<td>$117.27</td>
<td>$119.73</td>
<td>$122.25</td>
<td>$124.82</td>
</tr>
<tr>
<td>Auditor - Level 1</td>
<td>$79.60</td>
<td>$81.27</td>
<td>$82.98</td>
<td>$84.72</td>
<td>$86.50</td>
</tr>
<tr>
<td>Auditor - Level 2</td>
<td>$99.75</td>
<td>$101.84</td>
<td>$103.98</td>
<td>$106.17</td>
<td>$108.40</td>
</tr>
<tr>
<td>Auditor - Level 3</td>
<td>$119.90</td>
<td>$122.42</td>
<td>$124.99</td>
<td>$127.61</td>
<td>$130.29</td>
</tr>
<tr>
<td>Program Support Specialist - Level 1</td>
<td>$63.48</td>
<td>$64.81</td>
<td>$66.17</td>
<td>$67.56</td>
<td>$68.98</td>
</tr>
<tr>
<td>Program Support Specialist - Level 2</td>
<td>$73.55</td>
<td>$75.09</td>
<td>$76.67</td>
<td>$78.28</td>
<td>$79.93</td>
</tr>
<tr>
<td>Program Support Specialist - Level 3</td>
<td>$83.63</td>
<td>$85.39</td>
<td>$87.18</td>
<td>$89.01</td>
<td>$90.88</td>
</tr>
<tr>
<td>Technical Editor/Writer - Level 1</td>
<td>$69.52</td>
<td>$70.98</td>
<td>$72.47</td>
<td>$73.99</td>
<td>$75.55</td>
</tr>
<tr>
<td>Technical Editor/Writer - Level 2</td>
<td>$98.74</td>
<td>$100.81</td>
<td>$102.93</td>
<td>$105.09</td>
<td>$107.30</td>
</tr>
</tbody>
</table>
APPENDIX B – LINDAHL REED LABOR CATEGORY DESCRIPTIONS

**Principal** – Corporate manager responsible for analyzing, planning, directing, and coordinating activities of designated projects and organizations within the business. Ensures that goals and objectives of those projects and organizations are accomplished within prescribed time frames and budgets. Provides management, organizational, performance management, and process improvement services that include planning and strategies, regulatory compliance, business analysis and optimization, risk management, knowledge management, and communications.

Education and Experience
Level 1 – Bachelors Degree and a minimum of 14 years of experience
Level 2 – Bachelors Degree and a minimum of 18 years of experience

**Business Manager** – Manages financial systems and oversees administrative contractual requirements. Tracks budgets for multiple projects and communicates frequently with internal and external stakeholders regarding adherence to budgets and contract terms and conditions. Provides financial forecasts, budget development, and project performance analysis. Supports procurement and subcontract management as well as invoice backup preparation and management.

Education and Experience
Level 1 – Bachelors Degree and a minimum of 4 years of experience
Level 2 – Bachelors Degree and a minimum of 8 years of experience

**Program Manager** – Oversees and manages contract technical, contractual, and administrative requirements for complex programs and initiatives that may involve multiple projects, resources, and team members at multiple locations. Organizes, leads, directs, and deploys resources with broad technical, business, and industry expertise. Provides overall management of budgets and ensures projects and programs are executed within contract performance parameters and standards. Serves as the customer’s primary point of contact regarding all program activities. Maintains full authority and responsibility for contract and financial management, resource commitment, staffing, and client satisfaction. Ensures quality and timely delivery of all contractual items as well as effective communication between and among the contract management team and the customer.

Education and Experience
Level 1 – Bachelors Degree and a minimum of 8 years of experience
Level 2 – Bachelors Degree and a minimum of 12 years of experience
Level 3 – Bachelors Degree and a minimum of 16 years of experience

**Project Manager** – Directs and coordinates the performance of a variety of related projects and implements project management. Ensures high quality products and services that are delivered according to the agreed schedule and budget of the applicable task/delivery order. Uses proven technical skills applicable to task/delivery order to proactively identify and resolve issues and problems, create innovative solutions involving financial management, scheduling, technology, methodology, tools, and solution components. Defines project scope and objectives including developing detailed work plans, schedules, project estimates, resource plans, status reports, and project and financial tracking and analysis. Provides technical and strategic guidance to project team and reviews project deliverables.
Education and Experience
Level 1 – Bachelors Degree and a minimum of 4 years of experience
Level 2 – Bachelors Degree and a minimum of 8 years of experience
Level 3 – Bachelors Degree and a minimum of 12 years of experience

Subject Matter Expert – Uses subject matter area expertise gained through direct industry experience to provide IT, analytical, technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex to extremely complex systems in the subject matter area. Participates in strategy sessions, strategic assessments, and design reviews to validate enterprise approach and associated work products. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity, coordinates resolution of highly complex problems and tasks. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; lifecycle management; software development methodologies; and modeling and simulation.

Education and Experience
Level 1 – Bachelors Degree and a minimum of 10 years of experience
Level 2 – Bachelors Degree and a minimum of 14 years of experience
Level 3 – Advanced Degree and a minimum of 18 years of experience

Engineer – Services performed include, but are not limited to, engineering and scientific tasks in planning, development, operations and maintenance, which are broad in nature and are concerned with the design, development, optimization, testing, startup, and commissioning of built assets or systems. Plans and directs complex projects requiring the integration of refined engineering techniques with the outputs of other disciplines. Establishes performance and technical standards, defines customer requirements, develops conceptual design, and conducts technical and economic feasibility studies. Performs complex design and analysis tasks, including the design of complex systems. Devises tests to evaluate and check systems and plans and conducts measurement and verification of project performance. Performs and documents the results of complex analyses and design tasks, including modeling and simulation and life-cycle cost analysis,

Education and Experience
Level 1 – Bachelors Degree and a minimum of 1 year of experience
Level 2 – Bachelors Degree and a minimum of 5 years of experience
Level 3 – Bachelors Degree and a minimum of 10 years of experience
Level 4 – Bachelors Degree and a minimum of 14 years of experience

Scientist – Provides scientific support for research directed toward investigation, evaluation, and application of known theories and principles; including problem definition, analysis, requirement development and implementation of complex scientific disciplines or fields required to meet technical requirements. Provides assessments and recommendations regarding priorities and progress of research and development activities. Makes recommendations on potential research directions and priorities, and system development, improvements, optimization, or support efforts.
Education and Experience
Level 1 – Bachelor’s Degree and a minimum of 1 year of experience
Level 2 – Bachelor’s Degree and a minimum of 5 years of experience
Level 3 – Bachelor’s Degree and a minimum of 12 years of experience

Environmental Specialist – Conducts environmental and other scientific analysis, field testing, and the preparation of analytical documents and oversees technical work of less experienced personnel. Provides technical support for environmental management, compliance, geographic information system, climate change, sustainability, restoration, and investigation program support. Provides analyzes of regulations, policies, data, and new analytical tools pertaining to a given problem requiring resolution.

Education and Experience
Level 1 – Bachelor’s Degree and a minimum of 0 years of experience
Level 2 – Bachelor’s Degree and a minimum of 4 years of experience
Level 3 – Bachelor’s Degree and a minimum of 10 years of experience

Analyst – Services performed include, but are not limited to, applying data and analytics, technical and analytical research techniques, clinical informatics, management analysis processes, identify management and security processes, and statistical methods to determine solutions based on clients’ business, operations, infrastructure, and compliance requirements. Assesses operational activities to obtain a quantitative, rational basis for decision making and resource allocation. Assists with process improvements and reengineering methodologies and principles for modernization of systems and projects. Assists with preparation of project plans to achieve performance-based objectives, enhancing implementation, systems, and service.

Education and Experience
Level 1 – Associates Degree and a minimum of 0 years of experience
Level 2 – Bachelor’s Degree and a minimum of 1 year of experience
Level 3 – Bachelor’s Degree and a minimum of 3 years of experience
Level 4 – Bachelor’s Degree and a minimum of 5 years of experience
Level 5 – Bachelor’s Degree and a minimum of 7 years of experience

Auditor – Oversees the design, development, and support of a wide range of complex information systems including operational performance tracking and reporting systems. Oversees the gathering of performance requirements and development of the functional specifications. Provides guidance on the optimization and performance ramifications of coding decisions, and object-oriented design. Provides project management, quality assurance, and technical oversight of the development and implementation efforts.

Education and Experience
Level 1 – Bachelor’s Degree and a minimum of 2 years of experience
Level 2 – Bachelor’s Degree and a minimum of 4 years of experience
Level 3 – Bachelor’s Degree and a minimum of 8 years of experience
**Program Support Specialist** – Services performed include, but are not limited to, specialized technical tasks in support of business operations and management of program requirements. Assists with research, data collection, analysis, and preparation of program documentation, including technical and financial reporting and other project/program deliverables. Applies principles, practices and standards of public sector project/program management. Assists in identifying and diagnosing problems and factors affecting performance in accordance with operating procedures and guidelines. Performs surveillance, testing, analysis, and maintenance of components. Responds to trouble calls and escalates problems following established protocol. Tracks problem resolution to completion.

**Education and Experience**
Level 1 – Associates Degree and a minimum of 3 years of experience
Level 2 – Bachelors Degree and a minimum of 1 year of experience
Level 3 – Bachelors Degree and a minimum of 3 years of experience

**Technical Editor/Writer** – Writes reports, manuals, training courses, and other documents, and ensures quality of those documents written by others. Reviews grammar, writing style, and syntax of documentation. Explains in simple language scientific and technical ideas that are difficult for the average reader to understand. Uses a variety of word processing, spreadsheet, graphics, and scheduling tools applications. Meets with authors and other team representatives to review documents, compile inputs/corrections, resolve incompatible comments, and provide final publishable documentation.

**Education and Experience**
Level 1 – Bachelors Degree and a minimum of 4 years of experience
Level 2 – Bachelors Degree and a minimum of 8 years of experience

**LABOR CATEGORY DEGREE/EXPERIENCE EQUIVALENCY INFORMATION**

The labor category definitions in our price list describe the functional responsibilities and education and experience requirements for each labor category. These requirements are a guide to the types of experience and educational background of typical personnel in each labor category. Education and experience may be substituted for each other. Each year of relevant experience may be substituted for 1 year of education, and vice versa. In addition, certifications, professional licenses, and vocational technical training may be substituted for experience or education with the written approval of the ordering activity. The table below presents the general substitutions based on the education and experience of the labor categories in the price list. These substitutions are applicable for all labor categories.

<table>
<thead>
<tr>
<th>Degree</th>
<th>Degree and Experience Substitution</th>
<th>Related Experience Substitution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate’s</td>
<td>2 Years</td>
<td>2 Years</td>
</tr>
<tr>
<td>Bachelor’s</td>
<td>Associate’s + 2 Years</td>
<td>4 Years</td>
</tr>
<tr>
<td>Master’s</td>
<td>Bachelor’s + 2 Years</td>
<td>6 Years</td>
</tr>
<tr>
<td></td>
<td>Associates + 4 Years</td>
<td></td>
</tr>
<tr>
<td>Doctorate</td>
<td>Bachelors + 6 Years</td>
<td>10 Years</td>
</tr>
<tr>
<td></td>
<td>Master’s + 4 Years</td>
<td></td>
</tr>
</tbody>
</table>
In lieu of the required degree or experience, candidates with special qualifications may be considered on a case-by-case basis by the ordering agency. Staff must meet the minimum qualifications of the labor categories as defined or qualify via the experience equivalence outlined above. Staff may be mapped to labor categories that exceed the minimum education and years of experience associated with each labor category. Labor category qualifications set the minimum requirement necessary to qualify to perform services. The labor category qualifications do not set an education or experience ceiling.