On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address for GSA Advantage! is: https://www.GSAAdvantage.gov.

Schedule for- Multiple Award Schedule (MAS)  
Federal Supply Group: Professional Services  
Contract Number – 47QRAA19D0012  
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.


Kokua Support Services Corporation  
11828 Canon Blvd. Ste H  
Newport News, VA 23606  
Telephone: 757-243-8462  
www.ksscorp.com  
Small Business  
SBA Certified Small Disadvantaged Business

Pricelist Current as of Modification A821 effective June 10, 2020

Contract Administrator: Michael Ohlhave  
Tel: 757-243-8462  
eMail: gsa@ksscorp.com
Customer Information

1. Table of Awarded Special Item Numbers

<table>
<thead>
<tr>
<th>SIN</th>
<th>Recovery</th>
<th>SIN Description</th>
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<tbody>
<tr>
<td>541330ENG</td>
<td>541330ENGRC</td>
<td>Engineering Services</td>
</tr>
<tr>
<td>541420</td>
<td>541420RC</td>
<td>Engineering System Design and Integration Services</td>
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<tr>
<td>541611</td>
<td>541611RC</td>
<td>Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services</td>
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<tr>
<td>541715</td>
<td>541715RC</td>
<td>Engineering Research and Development and Strategic Planning</td>
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<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

2. Maximum Order: $1M USD
3. Minimum Order: $100 USD
4. Geographic Coverage: 48 States. DC
5. Points of Production: Newport News, VA
6. Prices herein are net
7. Quantity Discounts: None Offered
8. Prompt Payment Terms: Net 30 Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Yes
9b. Notification that Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will Not Accept
10. Foreign Item: N/A

11a. Delivery Time: 30 days ARO
11b. Expedited Delivery. Items available for expedited delivery are noted in this pricelist. Contact Contractor
11c. Overnight and 2-day delivery. Contact Contractor

11d. Urgent Requirements. Contact Contractor

12. FOB Points: Destination

13a. Ordering Address:
   Kokua Support Services Corporation
   11828 Canon Blvd. Ste H Newport
   News, VA 23606

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:
   Kokua Support Services Corporation
   11828 Canon Blvd. Ste. H
   Newport News, VA 23606
   Telephone: 757-243-8462

15. Warranty provision -Standard Commercial

16. Export packing charges-N/A

17. Terms and conditions of Gov’t Credit Cards: Accept any above micro-purchase threshold.

18. Terms and Conditions of rental maintenance and repair: N/A

19. Terms and conditions of installation: N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A

20a. Terms and conditions for any other services (if applicable) N/A.

21. List of service and distribution points: N/A

22. List of participating dealers: N/A

23. Preventative maintenance: N/A

24a. Special attributes such as environmental attributes: N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. N/A

25. DUNS #: 016028602

26. Notification regarding registration in System for Award Management (SAM) database:
   Registered
Labor Category Descriptions for all SINs:

Kokua’s substitution methodology for all labor categories is one (1) year of additional experience equals one (1) year of education.

Job Title: Acquisition Program Analyst
Minimum/General Experience: 5 years
Functional Duties/Responsibility: Directs activities concerned with contracts for purchase or sale of equipment, material, products, or services. Examines estimates of material, equipment, and production costs, performance requirements, and delivery schedules to insure completeness, accuracy and compliance. Compiles data for preparing estimates. Prepares bids, process specifications, test and progress reports, and other exhibits that may be required. Review bids from other firms for conformity to contract requirements and determines acceptable bids. Negotiates contracts with customer or bidder. Acts as liaison between company and subcontracts or prime contractors.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: Administrative Assistant
Minimum/General Experience: 0 years
Functional Duties/Responsibility: Provides administrative support to executive staff with office management responsibilities including secretarial duties such as filing, scheduling appointments, making travel arrangements, maintaining budgets, etc. May be required to work independently on projects requiring research and preparation of briefing charts and other presentation materials.
Minimum Education: High School graduate
Required/Supplemental Certifications:

Job Title: Aircraft Engineer
Minimum/General Experience: 15 years
Functional Duties/Responsibility: Provide subject matter support aviation platforms. Successful performance requires knowledge of the aircraft level qualification requirements and ability to interface effectively with aircraft subsystems and systems developers and airworthiness qualification engineers. Provides senior expert level technical, analytical, and program management support for highly complex aircraft upgrade programs and service life extension programs. Interprets user requirements, develops concise, accurate performance specifications and solicitation documents. Estimates and evaluates cost and schedule and monitors vendor compliance with stated requirements. Suggests appropriate courses of action should technical problems arise or user requirements change.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:
Job Title: **Budget Analyst**
Minimum/General Experience: 2 years
Functional Duties/Responsibility: Work with program and project managers to develop the organization’s budget. Review manager’s proposed budget proposals for completeness, accuracy, and compliance with agency regulations. Consolidate program and department budgets into a consolidated organizational budget and review funding requests. Assist client managers in analyzing proposed plans and finding alternatives if the projected results are unsatisfactory. Monitor organizational spending to ensure it is within budget, inform program/project managers of the status and availability of funds. Estimate future financial needs.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: **Budget Technician**
Minimum/General Experience: 3 years
Functional Duties/Responsibility: Supports program managers and budget offices in the execution of the commitment, obligation, disbursement and expensing of funds that support production programs, sustainment programs, and applied research and development program by providing accurate commitment and obligation data. Responsibilities include accurate data entry; performance of budgetary and accounting tasks such as maintaining commitment/obligation ledgers; preparation of financial documents; and clear communication with analysts and management personnel.
Minimum Education: High School graduate
Required/Supplemental Certifications:

Job Title: **Cost/Price Analyst**
Minimum/General Experience: 2 years
Functional Duties/Responsibility: Conduct thorough review and complex cost analysis of cost proposals, document findings and recommendations and assist in preparing for contract negotiations. Provide analysis of all aspects of proposed costs. Maintain working knowledge of cost structures for all contract types, estimating methodologies, elements of direct and indirect cost. Advises on cost/price analysis report findings for should-cost studies; cost realism/probable cost analysis; and analyzes costs for allowability, allocability and reasonableness. Reviews and evaluates proposals for adequacy and compliance with laws and regulations. Forecasts price trends and economic factors using analytical techniques and models.
Minimum Education: Bachelor’s degree desired
Required/Supplemental Certifications:
Job Title: **Electrical Designer**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Uses computer aided design software to design and draft diagrams for electrical systems. Models product assemblies for drawings. Drafts product assembly drawings for use in prototype and production fabrication. Follows up and collaborates with fabrication and installation teams to maintain design intent. Design work may be conducted independently or as a member of a larger team of designers and engineers.
Minimum Education: Associates degree
Required/Supplemental Certifications:

Job Title: **General Clerk 2**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Follows clearly detailed procedures in performing repetitive tasks in the same sequence. Responsibilities include filing pre-coded documents, operating office equipment, selecting appropriate methods from a variety of procedures, guides or manuals to perform tasks. Clerical steps may vary in type or sequence, depending on the task. Recognized problems are referred to others.
Minimum Education: High School Graduate
Required/Supplemental Certifications:

Job Title: **General Clerk 3**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Uses subject matter knowledge and judgement to complete clerical assignments consisting of numerous steps varying in nature and sequence. Duties include assisting in a variety of administrative matters, maintaining a variety of financial or other records, verifying data for accuracy and completeness, compiling information and handling questions or problems. Position may supervise lower level clerical positions.
Minimum Education: High School Graduate
Required/Supplemental Certifications:

Job Title: **Information Assurance/Information Management Technician**
Minimum/General Experience: 3 years
Functional Duties/Responsibility: Installs new software releases and system upgrades. Evaluates and installs patches, resolves software-related problems, and performs system backups and recovery. Maintains data files and monitors system configurations to ensure data integrity. Assists with the daily activities of configuration and the operation of business systems which may be mainframe, mini-, or client/server-based. Creates security documentation for the required phases of software development process. Develops and implements information assurance/security standards. Recommends information assurance/security solutions to support customers’ information systems.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:
Job Title: **Integrator**  
Minimum/General Experience: 4 years  
Functional Duties/Responsibility: Provides technical, analytical, and program/project management support for a product’s upgrade programs and service life extension programs. Interprets user requirements, develops concise, accurate performance specifications and solicitation documents. Estimates and evaluates cost and schedule and monitors vendor compliance with stated requirements. Suggest appropriate courses of action should technical problems arise or user requirements change.  
Minimum Education: Bachelor’s degree  
Required/Supplemental Certifications:  

Job Title: **Logistician**  
Minimum/General Experience: 3 years  
Functional Duties/Responsibility: Manage a product’s life cycle from design to disposal. Oversees activities related to the allocation of materials, supplies and products. Develops relationships with, and facilitates communication between, suppliers and clients. Understand client’s needs and how to meet them. Review logistical functions and identify areas for improvement. Propose strategies to minimize the cost or time required to transport goods in support of product platforms. Facilitates communication, balances schedules and funding as well as understand the technical aspects of the product and systems being supported. Interprets and refines user requirements as they relate to the sustainment process. Provides subject matter support for the development, integration and sustainment for all equipment. Provides recommendations as to maintenance concepts, initial provisioning, and sustainment spares as required for the product.  
Minimum Education: Bachelor’s degree in a technical field  
Required/Supplemental Certifications:  

Job Title: **Mechanical Designer**  
Minimum/General Experience: 4 years  
Functional Duties/Responsibility: Uses computer aided design software to design and draft diagrams suitable for prototype and full production of structures and hardware. Follows up and collaborates with fabrication and installation teams to maintain design intent. Design work may be conducted independently or as a member of a larger team of designers and engineers.  
Minimum Education: Associates degree  
Required/Supplemental Certifications:  

Job Title: **Mechanical Engineer**  
Minimum/General Experience: 8 years  
Functional Duties/Responsibility: Conducts the analysis, design, testing, and documentation of various technical systems and provides technical support and subject matter expertise as requested. May troubleshoot and repair various systems; identify and document functional requirements of clients; and perform structural and design analyses of proposed equipment installation designs for various client sites. Integrates and designs electrical/electronic controls and mechanical systems; designs, fabricates, and installs various hardware and related systems; reviews, writes, and provides updates to technical documentation; may utilize CAD or other
tools to develop mechanical and electrical drawings; and identifies and assists with documentation of functional requirements for assigned projects. May develop test plans according to various specifications and perform on-site system testing at client locations and report test results to client. 
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: **Mission Planning Analyst**
Minimum/General Experience: 5 years
Functional Duties/Responsibility: Provides technical, analytical, and program management support for client mission planning hardware and software systems. Assists in interpreting and refining user requirements, development of performance specifications and solicitation documents, and implementation of changes into Mission Planning applications.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: **Planning and Execution Manager**
Minimum/General Experience: 5 years
Functional Duties/Responsibility: Provides technical, analytical and program management support for client platforms to include upgrade and service life extension programs. Acts as a technical liaison between the client and product vendors. Interprets user requirements, develops performance specifications and solicitation documents. Estimates and evaluates cost and schedule and monitors vendor compliance with stated requirements. Conducts reviews and analyses aimed at improving efficiency and reducing cost and schedule risk to the client.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: **Program Manager**
Minimum/General Experience: 10 years
Functional Duties/Responsibility: Senior leader who utilizes supervisory and managerial skills to manage complex projects or programs from development to production ensuring client satisfaction. Demonstrates an ability to manage multiple projects simultaneously, providing guidance and direction for particular projects or tasks. Exercises expertise in the management and control of funds and resources.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title: **Senior Project Manager**
Minimum/General Experience: 10 years
Functional Duties/Responsibility: Manages assigned projects and performs tasks in area of technical expertise; supervises assigned project staff and manages task performance; ensures that tasks under assigned projects are completed to the satisfaction of the client; ensures quality assurance of project deliverables; performs contract administration duties such as preparation of monthly status report, and task projections; and interacts with clients on a regular basis to determine customer requirements, program workload, project status, and/or client satisfaction.
Minimum Education: Bachelor’s degree
Required/Supplemental Certifications:

Job Title:  **Subject Matter Expert**
Minimum/General Experience:  10 years
Functional Duties/Responsibility:  Provides high level subject matter expertise for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems. Researches and analyzes customer requirements. Assists in developing programs and implementing creative and innovative solutions to the customer's problems. Applies expert knowledge to determine the accuracy and reasonableness of the data. Documents and summarizes the results and develops and recommends creative and innovative solutions to the customer's problems. Develops plans and project tasking, determines needs, investigates and resolves problems, interfaces with other functions and outside personnel.

Minimum Education:  Bachelor’s Degree
Required/Supplemental Certifications:

Job Title:  **Supply Technician**
Minimum/General Experience:  0 years
Functional Duties/Responsibility:  Performs limited aspects of technical supply management work (e.g., inventory management, storage management, cataloging, and property utilization) related to depot, local, or other supply activities. Work generally involves individualized case problems or supply actions which require a good working knowledge of supply systems, programs, nomenclature, work methods, manuals or other guidelines. Assignments require an understanding of the needs of the organization supported with the analytical ability to define problems and take, or recommend, action based upon application of established guidelines.

Minimum Education:  High School graduate
Required/Supplemental Certifications:

Job Title:  **System Safety Analyst**
Minimum/General Experience:  3 years
Functional Duties/Responsibility:  Provides technical expert level system safety support to include recognizing, investigating and assessing potential safety hazards. Establishes processes and procedures to ensure system safety is considered on a regular basis and that feedback from operators is captured and acted upon. Reviews, analyzes and interprets accident investigation reports and makes recommendations as to potential risk mitigation efforts that could be implemented. Plans, organizes, executes and documents results of periodic and emergency system safety working groups. Assists in gathering and analyzing accident investigative data, providing conclusions and recommendations.

Minimum Education:  Master’s degree desired
Required/Supplemental Certifications:
Job Title: **Test and Evaluation Analyst**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Provides subject matter test and evaluation support to include developing test plans and coordination of test activities including scheduling, planning, data collection and processing. Participate in Technical Meetings and Program Reviews. Develop and maintain Test and Evaluation Master Plans.
Minimum Education: Bachelor’s degree desired
Required/Supplemental Certifications:

Job Title: **Word Processor 2**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Uses automated systems with assorted word software packages to produce a variety of documents such as correspondence, memos, publications, forms, reports, tables and graphs. May perform routine clerical tasks such as operating office equipment, filing, answering telephones, sorting and distribution of mail. Uses knowledge of software and specialized terminology to edit documents, transcribe reports, correct copy, questions document originator concerning missing information, etc.
Minimum Education: High School graduate
Required/Supplemental Certifications:

Job Title: **Word Processor 3**
Minimum/General Experience: 4 years
Functional Duties/Responsibility: Uses comprehensive knowledge of word processing software applications, office practices, and specialized terminology prepare complex and detailed documents such as technical reports which may include tables, graphs, charts, or multiple columns. Independently completes assignments and resolves problems.
Minimum Education: High School graduate
Required/Supplemental Certifications:
GSA Awarded Pricing:
*Pricing includes IFF

<table>
<thead>
<tr>
<th>LABOR CATEGORY</th>
<th>GSA PRICE Year 1</th>
<th>GSA PRICE Year 2</th>
<th>GSA PRICE Year 3</th>
<th>GSA PRICE Year 4</th>
<th>GSA PRICE Year 5</th>
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</table>

"The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide)."