GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage™, a menu-driven database system. The INTERNET address for GSA Advantage™ is: http://www.GSAAdvantage.gov

Schedule for – Multiple Award Schedule
Federal Supply Group: Professional Services
Contract Number: 47QRAA19D00A1
For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov
Contract Period: July 8, 2019 through July 7, 2024

Contractor: Psyquel Solutions
9104 VISTA VERDE
SAN ANTONIO, TX 78255-2296
Business Size: Small, Woman Owned Business
Telephone: 877-779-7835
FAX Number: (210) 694-1399
Web Site: www.psyquel.com
E-mail: dcoth@psyquel.com
Contract Administration: Duane Orth

CUSTOMER INFORMATION:
Price list current as of Modification #PA-0004 effective March 29, 2021.

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>SIN</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5412-14</td>
<td><strong>Payroll Services</strong> - Services include those that an agency identifies as recurring commercial activities such as billing, payroll processing that includes collecting information on hours worked, pay rates, deductions, and other payroll-related data using that information to generate paychecks, payroll reports, and tax filings. These establishments may use data processing and tabulating techniques as part of providing their services.</td>
</tr>
<tr>
<td>OLM</td>
<td><strong>Order-Level Materials (OLM)</strong> - OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs. OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level. OLM SIN-Level Requirements/Ordering Instructions: OLMs are: - Purchased under the authority of the FSS Program - Unknown until an order is placed - Defined</td>
</tr>
</tbody>
</table>
and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs) - Only authorized for use in direct support of another awarded SIN. - Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN) - Subject to a Not To Exceed (NTE) ceiling price OLMs are not: - Open Market Items. - Items awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level) OLM Pricing - Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF). - The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against an FSS BPA awarded under an FSS contract, cannot exceed 33.33%. NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

1b. Price List:

Refer to Final Pricing table on Page 3
1c. Not Applicable
2. Maximum Order: $1,000,000.00
3. Minimum Order: $100.00
4. Geographic Coverage (delivery Area): Domestic Only
5. Point of production: Same as company address
6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).
7. Quantity discounts: None
8. Prompt payment terms: Net 30 days
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9. Foreign items: None
10a. Time of Delivery: N/A
10b. Expedited Delivery: None
10c. Overnight and 2-day delivery: None
10d. Urgent Requirements: None
11. F.O.B Points: Destination
12a. Ordering Address: Same as Contractor
12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.
13. Payment address: Same as company address
14. Warranty provision: Contractor’s standard commercial warranty.
15. Export Packing Charges: N/A
16. Terms and conditions of rental, maintenance, and repair: N/A
17. Terms and conditions of installation: N/A
18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: N/A
18b. Terms and conditions for any other services: N/A
19. List of service and distribution points: N/A
20. List of participating dealers: N/A
21. Preventive maintenance: N/A
22a. Environmental attributes: N/A
22b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services standards can be found at: N/A
23. Unique Entity Identifier (UEI) Number: 008471393
24. Notification regarding registration in System for Award Management (SAM) database: Registered
Final Pricing:
The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

**Labor Categories Pricing**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Awarded Labor Category</th>
<th>Site</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>5412-14</td>
<td>Medical Billing Service – Collection</td>
<td>Contractor</td>
<td>$3.21</td>
<td>$3.21</td>
<td>$3.21</td>
<td>$3.21</td>
<td>$3.21</td>
</tr>
<tr>
<td>5412-14</td>
<td>Medical Billing Service - Submission Only</td>
<td>Contractor</td>
<td>$1.51</td>
<td>$1.51</td>
<td>$1.51</td>
<td>$1.51</td>
<td>$1.51</td>
</tr>
</tbody>
</table>

**Service Contract Labor Standards (SCLS) Matrix**

<table>
<thead>
<tr>
<th>SCLS Eligible Labor Category</th>
<th>SCLS Equivalent Code Title</th>
<th>Wage Determination No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Service Representative</td>
<td>01041 Customer Service Representative I</td>
<td>2015-5253</td>
</tr>
</tbody>
</table>

**Service Contract Labor Standards:** Service Contract Labor Standards (SCLS) is applicable to this contract and it includes SCLS applicable labor categories. The prices for the indicated (***) SCLS labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).
The Psyquel Team
Since 1997, Psyquel professionals have been dedicated to serving the mental health billing needs of providers nationwide. We offer free training and don't require start-up fees or contracts. Our offices and customer service representatives are all located in the United States. Our mission is to make sure that claims are sent to the correct carrier the first time, minimizing delays so that you receive your payments more quickly and efficiently. Our record speaks for itself: 98.4% of our claims are paid and closed.

We are more than software and more than a billing service.... we do it all!

- We equip you with our web-based practice management system
- We allow you to have an unlimited number of users and sites
- We give you secure access to your practice at any time, from any location, on any PC
- We bill insurance the same day you see a patient
- We pursue your unpaid insurance claims to collection
- We resolve your denied insurance claims
- We completely post all your insurance payments & EOBs
- We track your managed care authorizations
- We secure, protect, and back up your practice information daily
- We provide you with up-to-date reports at any time
- We are HIPAA 5010 Compliant, allowing us to process claims with the NPI number
- We give you access to Patient Appointment Reminder, Clinical Notes, and Electronic EOB’s.
- We only service mental and behavioral health providers
- We do not require a long-term contract
- We charge nothing for self-pay patients, for setup, for training, for upgrades or support.
Psyquel’s Billing Features

Behavioral health professionals generally agree that one of the most economically and emotionally challenging aspects of their business is the increasing burden imposed upon them by insurance companies. Psyquel solves this daily challenge by providing a unique combination of services and technologies that significantly improve your practice’s operating efficiency and profitability. With our up to date and competitive mental health software, you’ll enjoy the following features:

- **Mental Health EHR:** Scan and store patient records, medical or clinical notes, or any other medical information pertaining to each particular patient
- **Claims Management:** Psyquel makes possible the efficient filing of your insurance claims and favorable resolution of your denied claims
- **Billing & Invoicing:** Bill insurance the same day you see a patient
- **EDI (Electronic Data Interchange):** Easily send information to another company electronically
- **Appointment Scheduling:** Schedule non-clinical, group, and recurring appointments. Schedule appointments for multiple providers and sites from one central location.
- **Appointment Reminder Email:** In an electronic world an email is better than a phone call. An automatic reminder will be sent to the patient 2 days prior to their appointment in your office. You will need to have the patients valid email address to have this work correctly. This is a great way to cut down on canceled appointments and late arrivals.
- **Assessment and Treatment Plans:** A variety of templates are available for notes
- **Progress Notes:** A variety of templates are available for notes
- **Multi-Provider Practice:** You can have an unlimited number of users and sites with secure access to your practice at any time, from any location, on any PC or mobile device
- **Patient Portal:** Patients can fill out their personal information on an online portal rather than in the doctor’s office, saving them, and the office, considerable time.
- **Personnel Management:** A Psyquel customer service representative is assigned to each provider

Rely on thorough security measures and HIPAA compliance

Psyquel uses physical power, encryption, backup and firewall protection so that your information is far safer with us than it could ever be on a computer in your own office. We will ensure that we are in full compliance with all applicable HIPAA regulations, as well as regulations of other governing agencies. You have secure access to your practice data and to our Service Center from any location, and live customer support is always available to you during normal business hours. The professionals at Psyquel are always right behind your computer screen, actively supporting your practice.