GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

MULTIPLE AWARD SCHEDULE (MAS)
FEDERAL SUPPLY GROUP: PROFESSIONAL SERVICES
FSC CODE: F999

One Silver Serve, Inc. d.b.a. Servpro Encino/Sherman Oaks
17835 Ventura Blvd #108
Encino, CA 91316
Phone: 818-995-6444
Fax: 805-880-4461
Website: https://www.servproencinoshermanoaks.com/
Business Size: Small Business
Contractor’s Administration Source: Alan Reed, GSA@servprowestcoastdrt.com

CONTRACT NUMBER
47QRAA21D0008

PERIOD COVERED BY CONTRACT
October 21, 2020 through October 20, 2025

PRICE LIST CURRENT THROUGH
Modification PA-0002, Effective October 28, 2020

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov. On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.
ONE SILVER SERVE, INC. dba SERVPRO ENCINO/SHERMAN OAKS INFORMATION

1a. **TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

<table>
<thead>
<tr>
<th>SIN</th>
<th>RECOVERY</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>562910REM</td>
<td>562910REMR</td>
<td>Environmental Remediation Services</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>Order-Level Materials (OLMs)</td>
</tr>
</tbody>
</table>

1b. **LOWEST PRICED MODEL NUMBER AND PRICE PER SIN:** See Awarded Price List

1c. **HOURLY RATES:** See Awarded Price List

2. **MAXIMUM ORDER:** 562910REM - $1,000,000; OLM - $250,000

   *Ordering activities may request a price reduction at any time before placing an order, establishing a BPA, or in conjunction with the annual BPA review. However, the ordering activity shall seek a price reduction when the order or BPA exceeds the simplified acquisition threshold. Schedule contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order or BPA.

3. **MINIMUM ORDER:** $100.00

4. **GEOGRAPHIC COVERAGE:** Domestic delivery

5. **POINT OF PRODUCTION:** United States

6. **DISCOUNT FROM LIST PRICES:** Prices are listed as GSA Net, discount deducted and IFF included.

7. **QUANTITY DISCOUNT:** None

8. **PROMPT PAYMENT TERMS:** Net 30 - Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. **FOREIGN ITEMS:** None

10a. **TIME OF DELIVERY:** As Negotiated

10b. **EXPEDITED DELIVERY:** To be negotiated at the task order level.

10c. **OVERNIGHT AND 2-DAY DELIVERY:** To be negotiated at the task order level.

10d. **URGENT REQUIREMENTS:** Contact Contractor

111. **FOB POINT:** Destination

12a. **ORDERING ADDRESS:**

    17835 Ventura Blvd #108
    Encino CA 91316
    Phone: 818-995-6444
    Email: GSA@servprowestcoastdrt.com

12b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.
13. PAYMENT ADDRESS: 17835 Ventura Blvd #108
Encino CA 91316
Phone: 818-995-6444
Email: Payment@servprowestcoastdrt.com

14. WARRANTY PROVISION: See Awarded pricelist

15. EXPORT PACKING CHARGES: None

16. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR: N/A

17. TERMS AND CONDITIONS OF INSTALLATION: N/A

18a. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES: N/A

18b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES: N/A

19. LIST OF SERVICE AND DISTRIBUTION POINTS: N/A

20. LIST OF PARTICIPATING DEALERS: N/A

21. PREVENTIVE MAINTENANCE: N/A

22a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. SECTION 508 COMPLIANCE: If applicable, Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and will be addressed on a task order basis. The EIT standards can be found at: www.Section508.gov

23. DUNS NUMBER: 046547015

24. NOTIFICATION REGARDING IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: One Silver Serve, Inc. d.b.a. Servpro Encino/Sherman Oaks has an Active Registration in the SAM database.
CAGE CODE: 8CWY5
SIN 562910REM AWARDED GSA PRICING

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Location</th>
<th>Year 1 10/21/2020 - 10/20/2021</th>
<th>Year 2 10/21/2021 - 10/20/2022</th>
<th>Year 3 10/21/2022 - 10/20/2023</th>
<th>Year 4 10/21/2023 - 10/20/2024</th>
<th>Year 5 10/21/2024 - 10/20/2025</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Labor**</td>
<td>Customer Site</td>
<td>$34.94</td>
<td>$35.71</td>
<td>$36.49</td>
<td>$37.29</td>
<td>$38.11</td>
</tr>
<tr>
<td>Health and Safety Officer</td>
<td>Customer Site</td>
<td>$86.15</td>
<td>$88.04</td>
<td>$89.98</td>
<td>$91.96</td>
<td>$93.98</td>
</tr>
<tr>
<td>Project Estimator</td>
<td>Customer Site</td>
<td>$113.35</td>
<td>$115.84</td>
<td>$118.39</td>
<td>$121.00</td>
<td>$123.66</td>
</tr>
<tr>
<td>Bio Technician</td>
<td>Customer Site</td>
<td>$131.49</td>
<td>$134.38</td>
<td>$137.34</td>
<td>$140.36</td>
<td>$143.44</td>
</tr>
<tr>
<td>Assistant Project Manager</td>
<td>Customer Site</td>
<td>$74.06</td>
<td>$75.68</td>
<td>$77.35</td>
<td>$79.05</td>
<td>$80.79</td>
</tr>
<tr>
<td>Senior Project Manager</td>
<td>Customer Site</td>
<td>$110.08</td>
<td>$112.50</td>
<td>$114.97</td>
<td>$117.50</td>
<td>$120.09</td>
</tr>
<tr>
<td>Project Manager</td>
<td>Customer Site</td>
<td>$90.93</td>
<td>$92.93</td>
<td>$94.98</td>
<td>$97.07</td>
<td>$99.20</td>
</tr>
<tr>
<td>Bio-Supervisor</td>
<td>Customer Site</td>
<td>$158.69</td>
<td>$162.18</td>
<td>$165.75</td>
<td>$169.40</td>
<td>$173.12</td>
</tr>
<tr>
<td>Remediation Supervisor</td>
<td>Customer Site</td>
<td>$61.66</td>
<td>$63.02</td>
<td>$64.41</td>
<td>$65.82</td>
<td>$67.27</td>
</tr>
<tr>
<td>Technical Specialist**</td>
<td>Customer Site</td>
<td>$81.36</td>
<td>$83.15</td>
<td>$84.98</td>
<td>$86.85</td>
<td>$88.76</td>
</tr>
<tr>
<td>Project Auditor / Accountant</td>
<td>Customer Site</td>
<td>$58.94</td>
<td>$60.24</td>
<td>$61.56</td>
<td>$62.92</td>
<td>$64.30</td>
</tr>
<tr>
<td>Restoration Supervisor</td>
<td>Customer Site</td>
<td>$55.52</td>
<td>$56.74</td>
<td>$57.99</td>
<td>$59.26</td>
<td>$60.57</td>
</tr>
<tr>
<td>Resource Coordinator</td>
<td>Customer Site</td>
<td>$55.52</td>
<td>$56.74</td>
<td>$57.99</td>
<td>$59.26</td>
<td>$60.57</td>
</tr>
<tr>
<td>Remediation Technician (Mold/lead certified)**</td>
<td>Customer Site</td>
<td>$57.27</td>
<td>$58.53</td>
<td>$59.82</td>
<td>$61.13</td>
<td>$62.48</td>
</tr>
<tr>
<td>CDL Driver**</td>
<td>Customer Site</td>
<td>$49.87</td>
<td>$50.97</td>
<td>$52.09</td>
<td>$53.24</td>
<td>$54.41</td>
</tr>
<tr>
<td>Skilled Labor/Tradesman**</td>
<td>Customer Site</td>
<td>$57.43</td>
<td>$58.69</td>
<td>$59.99</td>
<td>$61.31</td>
<td>$62.65</td>
</tr>
<tr>
<td>Production Technician**</td>
<td>Customer Site</td>
<td>$50.25</td>
<td>$51.36</td>
<td>$52.49</td>
<td>$53.64</td>
<td>$54.82</td>
</tr>
<tr>
<td>Clerical Administrator**</td>
<td>Customer Site</td>
<td>$36.27</td>
<td>$37.07</td>
<td>$37.89</td>
<td>$38.72</td>
<td>$39.57</td>
</tr>
<tr>
<td>Project Coordinator</td>
<td>Customer Site</td>
<td>$117.88</td>
<td>$120.48</td>
<td>$123.13</td>
<td>$125.84</td>
<td>$128.61</td>
</tr>
</tbody>
</table>

SERVICE CONTRACT LABOR STANDARDS/SERVICE CONTRACT ACT (SCLS/SCA) MATRIX

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

<table>
<thead>
<tr>
<th>SCA Eligible Contract Labor Category</th>
<th>SCA Equivalent Code - Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skilled Labor/Tradesman</td>
<td>23580 - Maintenance Trades Helper</td>
<td>2015-4281</td>
</tr>
<tr>
<td>General Labor</td>
<td>23470 Laborer</td>
<td>2015-4281</td>
</tr>
<tr>
<td>CDL Driver</td>
<td>31363 - Truckdriver, Heavy</td>
<td>2015-4281</td>
</tr>
<tr>
<td>Production Technician</td>
<td>30090 - Environmental Technician</td>
<td>2015-4281</td>
</tr>
<tr>
<td>Clerical Administrator</td>
<td>01111 - General Clerk I</td>
<td>2015-4281</td>
</tr>
<tr>
<td>Technical Specialist</td>
<td>23530 - Machinery Maintenance Mechanic</td>
<td>2015-4281</td>
</tr>
<tr>
<td>Remediation Technician (Mold/lead certified)**</td>
<td>30090 - Environmental Technician</td>
<td>2015-4281</td>
</tr>
</tbody>
</table>
LABOR CATEGORY DESCRIPTIONS

Substitution:
4 years of relevant educational and/or work experience may be substituted for a Bachelor’s degree
An Associate’s degree and 2 years of experience may be substituted for a Bachelor’s degree.

General Labor
Responsibilities: Responsible for working as part of a team to perform our core services while assisting our certified and trained staff in their specialty trade. Labor includes clean up and debris removal as required by the Supervisors or Technicians. These are unskilled workers who are there to supplement/support the work force and complete the task at hand.
Minimum Education: High School
Minimum Experience: 1 year of experience

Health and Safety Officer
Responsibilities: Performs site inspection to ensure that all health and safety requirements are followed. Provides required safety briefings to all on-site personnel. Ensures that all related documents such as MSDS and necessary safety signage is on site. Walks project to ensure all OSHA and safety regulations are adhered to.
Minimum Education: Bachelor’s Degree
Minimum Experience: 5 years of experience

Project Estimator
Responsibilities: In charge of defining the scope of work and pricing out how much it will cost to complete the project. Responsible for supervising crew members during performance of services. This person is responsible for project management, job set-up, quality control, monitoring crews, customer relations and adherence to company policies and procedures.
Minimum Education: High School Diploma
Minimum Experience: 2 years of experience

Bio Technician
Responsibilities: Skilled in multiple aspects of field work and can provide support to multiple technical and resource disciplines. The individual carries out and assists on tasks under the direct supervision of other technical and managerial staff
Minimum Education: High School
Minimum Experience: 2 years of experience

Assistant Project Manager
Responsibilities: Responsible for setting up the project and overall communication between client and Servpro Encino/Sherman Oaks. Serves as a point of reference for all parties. Responsible for daily project meetings to ensure project is on schedule and to assist with continued coordination efforts. Ensures that the project is staffed with proper personnel, equipment and materials.
Minimum Education: High School Diploma
Minimum Experience: 3 years of experience

Senior Project Manager
Responsibilities: Responsible for overall project coordination of the entire project. This person typically handles the client interface and works with the designated project manager, project coordinator and operations manager or supervisors. This person spends varying hours on-site but it not on-site at all times for a typical project.
Minimum Education: Bachelor’s Degree
Minimum Experience: 5 years of experience
**Project Manager**
*Responsibilities:* Responsible for overall project management. This person assists operations in getting the project completed, either through the use of in-house staffing, sub-contractors, temporary workers, etc. Helps to enforce safety requirements onsite as well as security. Ensures tasks are completed in line with the statement of work and all procedures are followed correctly. This person assists in developing a work plan, scope of work, budget, etc.
*Minimum Education:* High School Diploma
*Minimum Experience:* 5 years of experience

**Bio-Supervisor**
*Responsibilities:* Responsible for overall project coordination of the entire project. This person typically handles the client interface and works with the designated project manager, project coordinator and operations manager or superintendent. This person spends varying hours on-site but is not on-site at all times for a typical project.
*Minimum Education:* High School Diploma
*Minimum Experience:* 15 years of experience

**Remediation Supervisor**
*Responsibilities:* Responsible for supervising crew members during performance of technical services such as machinery, electronics or equipment restoration, cleaning, inventory or assessment services. This person is responsible for project management, job set-up, quality control, monitoring crews, customer relations and adherence to company policies and procedures.
*Minimum Education:* High School Diploma, 
*Minimum Experience:* 3 years of experience

**Technical Specialist**
*Responsibilities:* Performs assigned field and routine technical tasks. Responsible for installation, operation, maintenance and repair of on-site equipment under supervision. Additional technical services can include machinery, electronics or equipment restoration, cleaning, inventory or assessment services under the direction of the Supervisor.
*Minimum Education:* High School Diploma
*Minimum Experience:* 5 years of experience

**Project Auditor / Accountant**
*Responsibilities:* Responsible for primary document paper flow on each project. Reviews all crews’ data reports to ensure accuracy. Track labor, material and equipment usage. Accountable for monitoring the progress of projects, investigating variances, and approving expenses. Review the project to ensure the validity of the project. Recommend possible risk aversion measures and cost savings.
*Minimum Education:* Bachelor’s Degree
*Minimum Experience:* 2 years of experience

**Restoration Supervisor**
*Responsibilities:* Hands-on supervision of daily tasks. Responsible for supervising crew members and other employees on the job sites, including packing client contents, general on-call cleaning, HVAC cleaning and deodorization of facilities, assisting with inventory of site contents, set up emergency services equipment, preparing contents for storage and lifting items into storage. Maintains daily logs, time, and other necessary documents as directed. Ensures that procedures, practice and standards are maintained.
*Minimum Education:* High School Diploma
*Minimum Experience:* 3 years of experience
**Resource Coordinator**

*Responsibilities:* Responsible for managing supplies and resources, ensuring that materials are at the necessary locations within expected time frame. Maintain maintenance required to keep equipment operating at full capacity. Procuring materials when necessary and coordinating directly with vendors to ensure budget requirements are met. Additionally, track inventory of supplies and materials at headquarters.

*Minimum Education:* High School Diploma

*Minimum Experience:* 2 years of experience

**Remediation Technician (Mold/lead certified)**

*Responsibilities:* Specializes in the cleanup and restoration of commercial property after a water damage, sewer or mold damage. Documents moisture readings, writes job scopes, identify and analyze air quality hazards and suggests making improvements to the mold remediation system of a building.

*Minimum Education:* High School Diploma

*Minimum Experience:* 1 year of experience

**CDL Driver**

*Responsibilities:* Responsible to deliver supplies and materials between job sites and headquarters, and occasionally picking up materials and supplies directly from vendors. Also responsible for collecting all trash from job sites and disposing them in designated dumpsters.

*Minimum Education:* High School Diploma

*Minimum Experience:* 1 year of experience

**Skilled Labor/Tradesman**

*Responsibilities:* Responsible for completing skilled labor tasks in specific stages of the project. Including completing daily reports of job progress as it relates to their trade, maintenance, repair and operation of custom equipment and tools.

*Minimum Education:* High School Diploma

*Minimum Experience:* 2 years of experience

**Production Technician**

*Responsibilities:* Responsible for performing the production process by following the work order as instructed by the supervisor. Perform equipment setup, operation, equipment adjustments and minor preventative maintenance tasks to meet all standards for safety, quality and efficiency. Communicates with Supervisors to make sure all customer needs are met.

*Minimum Education:* High School Diploma

*Minimum Experience:* 1 year of experience

**Clerical Administrator**

*Responsibilities:* Performs all job file coordinator tasks related to customer calls, job monitoring, tracking, delivery coordination and audits of jobs. Performs general jobsite office duties, such as drafting correspondence, data entry filing and creating reports.

*Minimum Education:* High School Diploma

*Minimum Experience:* 1 year of experience

**Project Coordinator**

*Responsibilities:* Responsible for direct coordination with Project Manager to maintain and monitor project plans, project schedule, work hours, budgets and expenditures as they relate to the job. Responsible for documenting and following up on important actions and decisions following meetings.

*Minimum Education:* High School Diploma, WRT Certification

*Minimum Experience:* 2 years of experience