



# GENERAL SERVICES ADMINISTRATION

Federal Acquisition Service

## Authorized Federal Supply Schedule FSS Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: [GSAAdvantage.gov](https://www.gsaadvantage.gov).

## Multiple Award Schedule

FSC Group: **Professional Services** FSC Class: **R608**  
Contract number: **47QRAA23D0088**

Contract period: **July 18, 2023 – July 17, 2028**

**GLOBO Language Solutions LLC**

**145 Greenwood Ave  
Wyncote, PA 19095-1325  
MAIN: 856-217-2710  
FAX: 1-800-555-3010**

**[www.helloglobo.com](https://www.helloglobo.com)**

Contract administration: **Ed Regan, [ed@helloglobo.com](mailto:ed@helloglobo.com)**

Business size: **Other than Small - Minority Owned Business**

For more information on ordering go to the following website: <https://www.gsa.gov/schedules>.

**Prices Shown Herein are Net (discount deducted)**

## CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SINs	SIN Title
541930	Translation and Interpretation Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

SIN	Description	Per Unit Fees
541930	Telephone (Audio) Interpreting - Spanish	\$0.9380 per minute
541930	Video Remote Interpreting - All Languages	\$1.0861 per minute

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. **See below.**

**Service Contract Labor Standards Matrix:**

SCLS Matrix		
SCLS Eligible Contract Labor Category/Fixed Price Service	SCLS Equivalent Code Title	WD Number
Translator	30110 - Foreign Language Translator	2015-5791

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (\*\*\*) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s)



identified in the SCLS matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

2. Maximum order: **\$1,000,000**
3. Minimum order: **\$100**
4. Geographic coverage (delivery area). **Domestic**
5. Point(s) of production (city, county, and State or foreign country). **Wyncote, PA**
6. Discount from list prices or statement of net price. **Government Net Prices (discounts already deducted.)**
7. Quantity discounts. **None**
8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. **Net 30 days.**
9. Foreign items (list items by country of origin). **Not applicable.**
- 10a. Time of delivery. (Contractor insert number of days.) **To Be Determined at the Task Order level**
- 10b. Expedited Delivery. Items available for expedited delivery are noted in this price list. **To Be Determined at the Task Order level.**
- 10c. Overnight and 2-day delivery. **Not applicable.**
- 10d. Urgent Requirements. **To Be Determined at the Task Order level.**
11. F.O.B. point(s). **Destination.**
- 12a. Ordering address(es). **Same as Contractor.**
- 12b. Ordering procedures: **See Federal Acquisition Regulation (FAR) 8.405-3.**
13. Payment address(es). **GLOBO Language Solutions LLC, PO Box 412439, Boston, MA 02241-2439**
14. Warranty provision. **GLOBO Language Solutions makes no representation, warrant or guarantee, express or implied, about interpretation services, including but not limited to the availability, accuracy, completeness or timeliness of any interpretation. GLOBO Language Solutions does not warrant the availability of interpreters for all language pairs at all times, and GLOBO Language Solutions disclaims any warranty or condition of fitness for a particular purpose. Customer recognizes that interpretations may not be entirely accurate in all cases.**



15. Export packing charges, if applicable. **Not Applicable**

16. Terms and conditions of rental, maintenance, and repair (if applicable). **Not Applicable**

17. Terms and conditions of installation (if applicable). **Not Applicable**

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **Not Applicable**

18b. Terms and conditions for any other services (if applicable). **Not Applicable**

19. List of service and distribution points (if applicable). **Not Applicable**

20. List of participating dealers (if applicable). **Not Applicable**

21. Preventive maintenance (if applicable). **Not Applicable**

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **Not Applicable**

22b. If applicable, indicate that Section 508 compliance information is available for the information and communications technology (ICT) products and services and show where full details can be found (e.g. contractor's website or other location.) ICT accessibility standards can be found at:

<https://www.Section508.gov/>.

**Not Applicable**

23. Unique Entity Identifier (UEI) number. **EXHRAXQFRH99**

24. Notification regarding registration in System for Award Management (SAM) database. **Contractor registered and active in SAM.**



**GSA AWARDED PRICE LIST**

**SIN 541930 Language Translation Services**

(Spoken) Interpretation Services Interpreting services are provided in consecutive mode.  
American Sign Language available in simultaneous.

Language Services Performed	Unit	Per Unit Fees
Telephone (Audio) Interpreting - Spanish	Minute	\$0.9380
Telephone (Audio) Interpreting - Other*	Minute	\$1.0368
Video Remote Interpreting - Spoken	Minute	\$1.0861
Video Remote Interpreting - ASL	Minute	\$1.0861

\* See language list below

Source Language	Target Language	Both To and From	Language Service Performed	Unit of Issue	Price Offered to GSA (including IFF)
Chinese	English	Yes	Telephone Interpreting	Minute	\$1.0368
German	English	Yes	Telephone Interpreting	Minute	\$1.0368
Vietnamese	English	Yes	Telephone Interpreting	Minute	\$1.0368
Albanian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Arabic (all dialects)	English	Yes	Telephone Interpreting	Minute	\$1.0368
Armenian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Belorussian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Cambodian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Croatian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Czech	English	Yes	Telephone Interpreting	Minute	\$1.0368
Danish	English	Yes	Telephone Interpreting	Minute	\$1.0368
Dari	English	Yes	Telephone Interpreting	Minute	\$1.0368
Dutch	English	Yes	Telephone Interpreting	Minute	\$1.0368
Farsi	English	Yes	Telephone Interpreting	Minute	\$1.0368
Filipino	English	Yes	Telephone Interpreting	Minute	\$1.0368
French	English	Yes	Telephone Interpreting	Minute	\$1.0368
French Creole	English	Yes	Telephone Interpreting	Minute	\$1.0368
French Canadian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Haitian Creole	English	Yes	Telephone Interpreting	Minute	\$1.0368
Indonesian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Italian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Japanese	English	Yes	Telephone Interpreting	Minute	\$1.0368



Korean	English	Yes	Telephone Interpreting	Minute	\$1.0368
Sierra Leone	English	Yes	Telephone Interpreting	Minute	\$1.0368
Lingala	English	Yes	Telephone Interpreting	Minute	\$1.0368
Mandarin	English	Yes	Telephone Interpreting	Minute	\$1.0368
Persian (Farsi)	English	Yes	Telephone Interpreting	Minute	\$1.0368
Punjabi	English	Yes	Telephone Interpreting	Minute	\$1.0368
Russian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Serbian	English	Yes	Telephone Interpreting	Minute	\$1.0368
Spanish	English	Yes	Telephone Interpreting	Minute	\$0.9380
Ukrainian	English	Yes	Telephone Interpreting	Minute	\$1.0368
American Sign Language (ASL)	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Belorussian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Cantonese	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Cutchi	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Czech	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Danish	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Dari	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Farsi	English	Yes	Video Remote Interpreting	Minute	\$1.0861
French	English	Yes	Video Remote Interpreting	Minute	\$1.0861
French-Canadian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Georgian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
German	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Greek	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Haitian Creole	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Hungarian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Italian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Japanese	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Lingala	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Lithuanian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Mandarin	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Nepali	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Russian	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Spanish	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Turkish	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Vietnamese	English	Yes	Video Remote Interpreting	Minute	\$1.0861
Akan	English	Yes	Telephone Interpreting	Minute	\$1.0664
Azerbaijani (Azeri)	English	Yes	Telephone Interpreting	Minute	\$1.0664
Bulgarian	English	Yes	Telephone Interpreting	Minute	\$1.0664
(Cambodian)	English	Yes	Telephone Interpreting	Minute	\$1.0664
Cape Verde	English	Yes	Telephone Interpreting	Minute	\$1.0664
Chaldean	English	Yes	Telephone Interpreting	Minute	\$1.0664



Greek	English	Yes	Telephone Interpreting	Minute	\$1.0664
Hebrew	English	Yes	Telephone Interpreting	Minute	\$1.0664
Hmong	English	Yes	Telephone Interpreting	Minute	\$1.0664
Ibo	English	Yes	Telephone Interpreting	Minute	\$1.0664
Kazakh	English	Yes	Telephone Interpreting	Minute	\$1.0664
Khmer	English	Yes	Telephone Interpreting	Minute	\$1.0664
Kirundi	English	Yes	Telephone Interpreting	Minute	\$1.0664
Kyrgyz	English	Yes	Telephone Interpreting	Minute	\$1.0664
Macedonian	English	Yes	Telephone Interpreting	Minute	\$1.0664
Malay	English	Yes	Telephone Interpreting	Minute	\$1.0664
Mandingo	English	Yes	Telephone Interpreting	Minute	\$1.0664
Marshallese	English	Yes	Telephone Interpreting	Minute	\$1.0664
Quiche	English	Yes	Telephone Interpreting	Minute	\$1.0664
Romanian	English	Yes	Telephone Interpreting	Minute	\$1.0664
Sinhalese	English	Yes	Telephone Interpreting	Minute	\$1.0664
Taiwanese	English	Yes	Telephone Interpreting	Minute	\$1.0664
Tibetan	English	Yes	Telephone Interpreting	Minute	\$1.0664
Turkmen	English	Yes	Telephone Interpreting	Minute	\$1.0664
Visayan	English	Yes	Telephone Interpreting	Minute	\$1.0664
Acholi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Afrikaans	English	Yes	Telephone Interpreting	Minute	\$1.0763
Amoy	English	Yes	Telephone Interpreting	Minute	\$1.0763
Asante	English	Yes	Telephone Interpreting	Minute	\$1.0763
Assyrian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Badini	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bahasa	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bali	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bamanankan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bambara	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bandi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Barawe	English	Yes	Telephone Interpreting	Minute	\$1.0763
Basaa	English	Yes	Telephone Interpreting	Minute	\$1.0763
Bengali	English	Yes	Telephone Interpreting	Minute	\$1.0763
Castilian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Catalàn	English	Yes	Telephone Interpreting	Minute	\$1.0763
Cebuano	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chagga	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chamorro	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chaozhou	English	Yes	Telephone Interpreting	Minute	\$1.0763
Cherokee	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chin-Falam	English	Yes	Telephone Interpreting	Minute	\$1.0763



Chin-Lautu	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chin-Mizo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chin-Tedim	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chin-Zophe	English	Yes	Telephone Interpreting	Minute	\$1.0763
Choujo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chuukese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Cutchi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Dieju	English	Yes	Telephone Interpreting	Minute	\$1.0763
Dinka	English	Yes	Telephone Interpreting	Minute	\$1.0763
Dioula	English	Yes	Telephone Interpreting	Minute	\$1.0763
Djerma	English	Yes	Telephone Interpreting	Minute	\$1.0763
Estonian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ewe	English	Yes	Telephone Interpreting	Minute	\$1.0763
Fate	English	Yes	Telephone Interpreting	Minute	\$1.0763
Fijian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Finnish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Flemish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Fon	English	Yes	Telephone Interpreting	Minute	\$1.0763
Fukienese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Fuzhou/Foochow	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ga	English	Yes	Telephone Interpreting	Minute	\$1.0763
Gaelic	English	Yes	Telephone Interpreting	Minute	\$1.0763
Galla	English	Yes	Telephone Interpreting	Minute	\$1.0763
Georgian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Gilaki	English	Yes	Telephone Interpreting	Minute	\$1.0763
Gourmancema	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hakka	English	Yes	Telephone Interpreting	Minute	\$1.0763
Harari	English	Yes	Telephone Interpreting	Minute	\$1.0763
Haryanvi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hausa	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hindko	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hokkien	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hunan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Hungarian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ibibo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Icelandic	English	Yes	Telephone Interpreting	Minute	\$1.0763
Igbo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ilocano	English	Yes	Telephone Interpreting	Minute	\$1.0763
Javanese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kachin	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kalenjin	English	Yes	Telephone Interpreting	Minute	\$1.0763



Kannada	English	Yes	Telephone Interpreting	Minute	\$1.0763
Karen	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kashmiri	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kaswahili	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kicongo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kirgiz	English	Yes	Telephone Interpreting	Minute	\$1.0763
Konjabol	English	Yes	Telephone Interpreting	Minute	\$1.0763
Konkani	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kosraen	English	Yes	Telephone Interpreting	Minute	\$1.0763
Kurdish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Lakota	English	Yes	Telephone Interpreting	Minute	\$1.0763
Laotian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Latvian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Leta	English	Yes	Telephone Interpreting	Minute	\$1.0763
Liberian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Lithuanian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Luganda	English	Yes	Telephone Interpreting	Minute	\$1.0763
Luhya	English	Yes	Telephone Interpreting	Minute	\$1.0763
Luo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mai Mai	English	Yes	Telephone Interpreting	Minute	\$1.0763
Malinke	English	Yes	Telephone Interpreting	Minute	\$1.0763
Maltese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mam	English	Yes	Telephone Interpreting	Minute	\$1.0763
Marathi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Masbatenyo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mingrelian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mixteco Alto	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mixteco Bajo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mongolian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Moore	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mordovin	English	Yes	Telephone Interpreting	Minute	\$1.0763
Nantong	English	Yes	Telephone Interpreting	Minute	\$1.0763
Navajo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Nedebete	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ngemba	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ning Po	English	Yes	Telephone Interpreting	Minute	\$1.0763
Niuer	English	Yes	Telephone Interpreting	Minute	\$1.0763
Norwegian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Nzima	English	Yes	Telephone Interpreting	Minute	\$1.0763
Oriya	English	Yes	Telephone Interpreting	Minute	\$1.0763
Orominga	English	Yes	Telephone Interpreting	Minute	\$1.0763



Oromo	English	Yes	Telephone Interpreting	Minute	\$1.0763
Pahari	English	Yes	Telephone Interpreting	Minute	\$1.0763
Papago	English	Yes	Telephone Interpreting	Minute	\$1.0763
Papiamento	English	Yes	Telephone Interpreting	Minute	\$1.0763
Patois	English	Yes	Telephone Interpreting	Minute	\$1.0763
Pokomchi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Ponapean / Pohnpeian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Potohari	English	Yes	Telephone Interpreting	Minute	\$1.0763
Pulaar	English	Yes	Telephone Interpreting	Minute	\$1.0763
Putien	English	Yes	Telephone Interpreting	Minute	\$1.0763
Quechua	English	Yes	Telephone Interpreting	Minute	\$1.0763
Salish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Samoan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Saraiki	English	Yes	Telephone Interpreting	Minute	\$1.0763
Setswana	English	Yes	Telephone Interpreting	Minute	\$1.0763
Sgaw	English	Yes	Telephone Interpreting	Minute	\$1.0763
Shanghainese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Sicilian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Sidama	English	Yes	Telephone Interpreting	Minute	\$1.0763
Sindhi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Slovak	English	Yes	Telephone Interpreting	Minute	\$1.0763
Slovenian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Soninke	English	Yes	Telephone Interpreting	Minute	\$1.0763
Soso	English	Yes	Telephone Interpreting	Minute	\$1.0763
Sudanese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Swati	English	Yes	Telephone Interpreting	Minute	\$1.0763
Swedish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Syriac	English	Yes	Telephone Interpreting	Minute	\$1.0763
Szechuan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tachew	English	Yes	Telephone Interpreting	Minute	\$1.0763
Taishan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tamazight	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tamil (Sri Lankan & Indian)	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tatar	English	Yes	Telephone Interpreting	Minute	\$1.0763
Telugu	English	Yes	Telephone Interpreting	Minute	\$1.0763
Temne	English	Yes	Telephone Interpreting	Minute	\$1.0763
Thai	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tohono O'Odham	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tongan	English	Yes	Telephone Interpreting	Minute	\$1.0763
Trukese	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tshiluba	English	Yes	Telephone Interpreting	Minute	\$1.0763



Twi	English	Yes	Telephone Interpreting	Minute	\$1.0763
Uyghur	English	Yes	Telephone Interpreting	Minute	\$1.0763
Wenzhou (Chinese)	English	Yes	Telephone Interpreting	Minute	\$1.0763
Wolof/ Ouoloff	English	Yes	Telephone Interpreting	Minute	\$1.0763
Wu	English	Yes	Telephone Interpreting	Minute	\$1.0763
Xhosa	English	Yes	Telephone Interpreting	Minute	\$1.0763
Yiddish	English	Yes	Telephone Interpreting	Minute	\$1.0763
Yoruba	English	Yes	Telephone Interpreting	Minute	\$1.0763
Zarma-Songhai	English	Yes	Telephone Interpreting	Minute	\$1.0763
Zulu	English	Yes	Telephone Interpreting	Minute	\$1.0763
Amharic	English	Yes	Telephone Interpreting	Minute	\$1.1158
Cantonese	English	Yes	Telephone Interpreting	Minute	\$1.1158
Fulani	English	Yes	Telephone Interpreting	Minute	\$1.1158
Gujarati	English	Yes	Telephone Interpreting	Minute	\$1.1158
Hindi	English	Yes	Telephone Interpreting	Minute	\$1.1158
Kinyarwanda	English	Yes	Telephone Interpreting	Minute	\$1.1158
Nepali	English	Yes	Telephone Interpreting	Minute	\$1.1158
Pashto	English	Yes	Telephone Interpreting	Minute	\$1.1158
Polish	English	Yes	Telephone Interpreting	Minute	\$1.1158
Portuguese	English	Yes	Telephone Interpreting	Minute	\$1.1158
Somali	English	Yes	Telephone Interpreting	Minute	\$1.1158
Swahili	English	Yes	Telephone Interpreting	Minute	\$1.1158
Tagalog	English	Yes	Telephone Interpreting	Minute	\$1.1158
Tigrinya	English	Yes	Telephone Interpreting	Minute	\$1.1158
Turkish	English	Yes	Telephone Interpreting	Minute	\$1.1158
Urdu	English	Yes	Telephone Interpreting	Minute	\$1.1158
Uzbek	English	Yes	Telephone Interpreting	Minute	\$1.1158
Afghani (Dari)	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Albanian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Amharic	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Arabic (all dialects)	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Armenian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Croatian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
French Creole	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Gujarati	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Hindi	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Hmong	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Indonesian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Khmer	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Kinyarwanda	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Kirundi	English	Yes	Video Remote Interpreting	Minute	\$1.1849



Korean	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Montenegro	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Pashto	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Polish	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Portuguese	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Punjabi	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Romanian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Serbian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Serbo-Croatian	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Somali	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Swahili	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Tagalog	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Tigrinya	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Toishan (Chinese)	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Urdu	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Uzbek	English	Yes	Video Remote Interpreting	Minute	\$1.1849
Acholi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Afrikaans	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Amoy	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Asante	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Assyrian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Badini	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bahasa	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bali	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bamanankan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bambara	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bandi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Barawe	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Basaa	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Bengali	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Castilian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Catalàn	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Cebuano	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chagga	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chamorro	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chaozhou	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Cherokee	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chin-Falam	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chin-Lautu	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chin-Mizo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chin-Tedim	English	Yes	Video Remote Interpreting	Minute	\$1.1948



Chin-Zophe	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Choujo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Chuukese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Creole (Cape	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Dieju	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Dinka	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Dioula	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Djerma	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Dutch	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Estonian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ewe	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Fate	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Fijian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Filipino	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Finnish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Flemish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Fon	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Fukienese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Fuzhou	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ga	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Gaelic	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Galla	English	Yes	Video Remote Interpreting	Minute	\$1.1948
(Gheg & Tosk)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Gilaki	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Gourmancema	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Hakka	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Harari	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Haryanvi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Hausa	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Hindko	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Hokkien	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Hunan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ibibo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Icelandic	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Igbo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ilocano	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Javanese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kachin	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kalenjin	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kannada	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Karen	English	Yes	Video Remote Interpreting	Minute	\$1.1948



Kashmiri	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kaswahili	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kicongo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kirgiz	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Konjabol	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Konkani	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kosraen	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Kurdish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Lakota	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Laotian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Latvian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Leta	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Liberian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Luganda	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Luhya	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Luo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mai Mai	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Malinke	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Maltese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mam	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Marathi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Masbatenyoy	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mingrelian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mixteco Alto	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mongolian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Moore	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Mordovin	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Nantong	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Navajo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Nedebele	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ngemba	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ning Po	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Niuer	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Norwegian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Nzima	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Oriya	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Orominga	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Oromo	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Pahari	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Papago	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Papiamento	English	Yes	Video Remote Interpreting	Minute	\$1.1948



Patois	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Persian (Farsi)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Pokomchi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Ponapean / Pohnpeian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Potohari	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Pulaar	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Putien	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Quechua	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Salish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Samoan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Saraiki	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Setswana	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Sgaw	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Shanghainese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Sicilian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Sidama	English	Yes	Video Remote Interpreting	Minute	\$1.1948
(Sierra Leone)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Sindhi	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Slovak	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Slovenian	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Soninke	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Soso	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Sudanese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Swati	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Swedish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Syriac	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Szechuan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tachew	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tai	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Taishan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tamazight	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tamil (Sri Lankan & Indian)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tatar	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Telugu	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Temne	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Thai	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tohono O'Odham	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tongan	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Trukese	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Tshiluba	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Twi	English	Yes	Video Remote Interpreting	Minute	\$1.1948



Uyghur	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Verdian Creole)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Wenzhou (Chinese)	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Wolof/ Ouoloff	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Wu	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Xhosa	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Yiddish	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Zarma-Songhai	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Zulu	English	Yes	Video Remote Interpreting	Minute	\$1.1948
Afghani (Dari)	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chin-Hahka	English	Yes	Telephone Interpreting	Minute	\$1.0763
Chuji	English	Yes	Telephone Interpreting	Minute	\$1.0763
Darija	English	Yes	Telephone Interpreting	Minute	\$1.0763
Karenni	English	Yes	Telephone Interpreting	Minute	\$1.0763
(Khmer)	English	Yes	Telephone Interpreting	Minute	\$1.0763
Krio	English	Yes	Telephone Interpreting	Minute	\$1.0763
Malayalam	English	Yes	Telephone Interpreting	Minute	\$1.0763
Mandinka	English	Yes	Telephone Interpreting	Minute	\$1.0763
Montenegro	English	Yes	Telephone Interpreting	Minute	\$1.0763
Serbo-Croatian	English	Yes	Telephone Interpreting	Minute	\$1.0763
Tamashek	English	Yes	Telephone Interpreting	Minute	\$1.0763
Toishan (Chinese)	English	Yes	Telephone Interpreting	Minute	\$1.0763
Akan	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Azerbaijani (Azeri)	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Bulgarian	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Cambodian	English	Yes	Video Remote Interpreting	Minute	\$1.2046
(Cambodian)	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Cape Verde	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Chaldean	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Chin-Hahka	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Chuji	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Darija	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Fulani	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Fuzhou/Foochow	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Hebrew	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Ibo	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Karenni	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Kazakh	English	Yes	Video Remote Interpreting	Minute	\$1.2046
(Khmer)	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Krio	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Kyrgyz	English	Yes	Video Remote Interpreting	Minute	\$1.2046



Macedonian	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Malay	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Malayalam	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Mandingo	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Mandinka	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Marshallese	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Mixteco Bajo	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Quiche	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Sinhalese	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Taiwanese	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Tamashek	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Tibetan	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Turkmen	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Ukranian	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Visayan	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Yoruba	English	Yes	Video Remote Interpreting	Minute	\$1.2046
Tier 1 (Spanish - US and Latin American)	English	No	Translation, Editing and Proof Reading (TEP)	Per Word	\$ 0.1411
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Translation, Editing and Proof Reading (TEP)	Per Word	\$ 0.2116
Tier 3 (Arabic, Bengali, Cantonese, Chinese (Traditional and Simplified), Danish, Dari, Farsi, Finnish, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Indonesian, Korean, Malay, Malayalam, Norwegian, Punjabi, Pashto, Sindhi, Sinhalese, Swedish, Tamil, Thai, Urdu, Vietnamese)	English	No	Translation, Editing and Proof Reading (TEP)	Per Word	\$ 0.2317
Tier 4 (Afrikaans, Amharic, Armenian, Azeri, Belorussian, Burmese and Burmese Dialects, Cape Verdean Creole, Estonian, Faroese, Fulani, Georgian, Hausa, Icelandic, Japanese, Karen, Khmer (Cambodian), Lao, Latin, Latvian, Lithuanian, Macedonian, Mixteco)	English	No	Translation, Editing and Proof Reading (TEP)	Per Word	\$ 0.2922



Bajo, Somali, Sotho, Tagalog, Tigrinya, Tswana, Uzbek, Xhosa, Yiddish, Zulu)					
Tier 1 (Spanish - US and Latin American)	English	No	Translation Memory Discount - 100% Match	Per Word	\$ 0.0227
Tier 1 (Spanish - US and Latin American)	English	No	Translation Memory Discount - 95% Match	Per Word	\$ 0.0227
Tier 1 (Spanish - US and Latin American)	English	No	Translation Memory Discount - 85% Match	Per Word	\$ 0.0605
Tier 1 (Spanish - US and Latin American)	English	No	Translation Memory Discount - 75% Match	Per Word	\$ 0.0907
Tier 1 (Spanish - US and Latin American)	English	No	Translation Memory Discount - 50% Match	Per Word	\$ 0.0907
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Translation Memory Discount - 100% Match	Per Word	\$ 0.0317
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Translation Memory Discount - 95% Match	Per Word	\$ 0.0317
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Translation Memory Discount - 85% Match	Per Word	\$ 0.0846
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Translation Memory Discount - 75% Match	Per Word	\$ 0.1270
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish)	English	No	Translation Memory Discount - 50% Match	Per Word	\$ 0.1270



h,Portuguese,Romanian, Russian,Serbian,Slovak, Slovenian,Spanish (Spain),Turkish,Ukrainian )					
Tier 3 (Arabic,Bengali,Cantones e,Chinese (Traditional and Simplified),Danish,Dari,F arsi,Finnish,Greek,Gujar ati,Haitian Creole,Hebrew,Hindi,Ind onesian,Korean,Malay,M alayalam,Norwegian,Punj abi,Pashto,Sindhi,Sinhal ese,Swedish,Tamil,Thai, Urdu,Vietnamese)	English	No	Translation Memory Discount - 100% Match	Per Word	\$ 0.0348
Tier 3 (Arabic,Bengali,Cantones e,Chinese (Traditional and Simplified),Danish,Dari,F arsi,Finnish,Greek,Gujar ati,Haitian Creole,Hebrew,Hindi,Ind onesian,Korean,Malay,M alayalam,Norwegian,Punj abi,Pashto,Sindhi,Sinhal ese,Swedish,Tamil,Thai, Urdu,Vietnamese)	English	No	Translation Memory Discount - 95% Match	Per Word	\$ 0.0348
Tier 3 (Arabic,Bengali,Cantones e,Chinese (Traditional and Simplified),Danish,Dari,F arsi,Finnish,Greek,Gujar ati,Haitian Creole,Hebrew,Hindi,Ind onesian,Korean,Malay,M alayalam,Norwegian,Punj abi,Pashto,Sindhi,Sinhal ese,Swedish,Tamil,Thai, Urdu,Vietnamese)	English	No	Translation Memory Discount - 85% Match	Per Word	\$ 0.0927
Tier 3 (Arabic,Bengali,Cantones e,Chinese (Traditional and Simplified),Danish,Dari,F arsi,Finnish,Greek,Gujar ati,Haitian Creole,Hebrew,Hindi,Ind onesian,Korean,Malay,M alayalam,Norwegian,Punj abi,Pashto,Sindhi,Sinhal ese,Swedish,Tamil,Thai, Urdu,Vietnamese)	English	No	Translation Memory Discount - 75% Match	Per Word	\$ 0.1390
Tier 3 (Arabic,Bengali,Cantones e,Chinese (Traditional	English	No	Translation Memory Discount - 50% Match	Per Word	\$ 0.1390



and Simplified),Danish,Dari,F arsi,Finnish,Greek,Gujar ati,Haitian Creole,Hebrew,Hindi,Ind onesian,Korean,Malay,M alayalam,Norwegian,Punj abi,Pashto,Sindhi,Sinhal ese,Swedish,Tamil,Thai, Urdu,Vietnamese)					
Tier 4 (Afrikaans,Amharic,Arme nian,Azeri,Belorussian,B urmese and Burmese Dialects,Cape Verdean Creole,Estonian,Faroese, Fulani,Georgian,Hausa,Ic elandic,Japanese,Karen, Khmer (Cambodian),Lao,Latin,L atvian,Lithuanian,Maced onian,Mixteco Bajo,Somali,Sotho,Tagal og,Tigrinya,Tswana,Uzbe k,Xhosa,Yiddish,Zulu)	English	No	Translation Memory Discount - 100% Match	Per Word	\$ 0.0438
Tier 4 (Afrikaans,Amharic,Arme nian,Azeri,Belorussian,B urmese and Burmese Dialects,Cape Verdean Creole,Estonian,Faroese, Fulani,Georgian,Hausa,Ic elandic,Japanese,Karen, Khmer (Cambodian),Lao,Latin,L atvian,Lithuanian,Maced onian,Mixteco Bajo,Somali,Sotho,Tagal og,Tigrinya,Tswana,Uzbe k,Xhosa,Yiddish,Zulu)	English	No	Translation Memory Discount - 95% Match	Per Word	\$ 0.0438
Tier 4 (Afrikaans,Amharic,Arme nian,Azeri,Belorussian,B urmese and Burmese Dialects,Cape Verdean Creole,Estonian,Faroese, Fulani,Georgian,Hausa,Ic elandic,Japanese,Karen, Khmer (Cambodian),Lao,Latin,L atvian,Lithuanian,Maced onian,Mixteco Bajo,Somali,Sotho,Tagal og,Tigrinya,Tswana,Uzbe k,Xhosa,Yiddish,Zulu)	English	No	Translation Memory Discount - 85% Match	Per Word	\$ 0.1169
Tier 4 (Afrikaans,Amharic,Arme nian,Azeri,Belorussian,B urmese and Burmese Dialects,Cape Verdean Creole,Estonian,Faroese, Fulani,Georgian,Hausa,Ic elandic,Japanese,Karen, Khmer (Cambodian),Lao,Latin,L atvian,Lithuanian,Maced onian,Mixteco Bajo,Somali,Sotho,Tagal og,Tigrinya,Tswana,Uzbe k,Xhosa,Yiddish,Zulu)	English	No	Translation Memory Discount - 75% Match	Per Word	\$ 0.1753



Fulani, Georgian, Hausa, Icelandic, Japanese, Karen, Khmer (Cambodian), Lao, Latin, Latvian, Lithuanian, Macedonian, Mixteco Bajo, Somali, Sotho, Tagalog, Tigrinya, Tswana, Uzbek, Xhosa, Yiddish, Zulu)					
Tier 4 (Afrikaans, Amharic, Armenian, Azeri, Belorussian, Burmese and Burmese Dialects, Cape Verdean Creole, Estonian, Faroese, Fulani, Georgian, Hausa, Icelandic, Japanese, Karen, Khmer (Cambodian), Lao, Latin, Latvian, Lithuanian, Macedonian, Mixteco Bajo, Somali, Sotho, Tagalog, Tigrinya, Tswana, Uzbek, Xhosa, Yiddish, Zulu)	English	No	Translation Memory Discount - 50% Match	Per Word	\$ 0.1753
Tier 1 (Spanish - US and Latin American)	English	No	Project Minimum Fee	Per Word	\$ 75.57
Tier 2 (Albanian, Bosnian, Bulgarian, Croatian, Czech, Dutch, Flemish, French, German, Hungarian, Italian, Polish, Portuguese, Romanian, Russian, Serbian, Slovak, Slovenian, Spanish (Spain), Turkish, Ukrainian)	English	No	Project Minimum Fee	Per Word	\$ 75.57
Tier 3 (Arabic, Bengali, Cantonese, Chinese (Traditional and Simplified), Danish, Dari, Farsi, Finnish, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Indonesian, Korean, Malay, Malayalam, Norwegian, Punjabi, Pashto, Sindhi, Sinhalese, Swedish, Tamil, Thai, Urdu, Vietnamese)	English	No	Project Minimum Fee	Per Word	\$ 75.57
Tier 4 (Afrikaans, Amharic, Armenian, Azeri, Belorussian, Burmese and Burmese Dialects, Cape Verdean Creole, Estonian, Faroese, Fulani, Georgian, Hausa, Icelandic, Japanese, Karen, Khmer (Cambodian), Lao, Latin, Latvian, Lithuanian, Macedonian, Mixteco Bajo, Somali, Sotho, Tagalog, Tigrinya, Tswana, Uzbek, Xhosa, Yiddish, Zulu)	English	No	Project Minimum Fee	Per Word	\$ 75.57

onian,Mixteco Bajo,Somali,Sotho,Tagalog,Tigrinya,Tswana,Uzbek,Xhosa,Yiddish,Zulu)					
Tier 1 (Spanish - US and Latin American)	English	No	Project Management of a Translation Project	Per Word	\$ 75.5668
Tier 2 (Albanian,Bosnian,Bulgarian,Croatian,Czech,Dutch,Flemish,French,German,Hungarian,Italian,Polish,Portuguese,Romanian,Russian,Serbian,Slovak,Slovenian,Spanish (Spain),Turkish,Ukrainian)	English	No	Project Management of a Translation Project	Per Word	\$ 75.5668
Tier 3 (Arabic,Bengali,Cantonese,Chinese (Traditional and Simplified),Danish,Dari,Farsi,Finnish,Greek,Gujarati,Haitian Creole,Hebrew,Hindi,Indonesian,Korean,Malay,Malayalam,Norwegian,Punjabi,Pashto,Sindhi,Sinhalese,Swedish,Tamil,Thai,Urdu,Vietnamese)	English	No	Project Management of a Translation Project	Per Word	\$ 75.5668
Tier 4 (Afrikaans,Amharic,Armenian,Azeri,Belorussian,Burmese and Burmese Dialects,Cape Verdean Creole,Estonian,Faroese,Fulani,Georgian,Hausa,Icelandic,Japanese,Karen,Khmer (Cambodian),Lao,Latvian,Lithuanian,Macedonian,Mixteco Bajo,Somali,Sotho,Tagalog,Tigrinya,Tswana,Uzbek,Xhosa,Yiddish,Zulu)	English	No	Project Management of a Translation Project	Per Word	\$ 75.5668
Tier 1 (Spanish - US and Latin American)	English	No	Formatting / Desktop Publishing	Per Word	\$ 75.57
Tier 2 (Albanian,Bosnian,Bulgarian,Croatian,Czech,Dutch,Flemish,French,German,Hungarian,Italian,Polish,Portuguese,Romanian,Russian,Serbian,Slovak,Slovenian,Spanish (Spain),Turkish,Ukrainian)	English	No	Formatting / Desktop Publishing	Per Word	\$ 75.57
Tier 3 (Arabic,Bengali,Cantonese,Chinese (Traditional and	English	No	Formatting / Desktop Publishing	Per Word	\$ 75.57

Simplified), Danish, Dari, Farsi, Finnish, Greek, Gujarati, Haitian Creole, Hebrew, Hindi, Indonesian, Korean, Malay, Malayalam, Norwegian, Punjabi, Pashto, Sindhi, Sinhalese, Swedish, Tamil, Thai, Urdu, Vietnamese)					
Tier 4 (Afrikaans, Amharic, Armenian, Azeri, Belorussian, Burmese and Burmese Dialects, Cape Verdean Creole, Estonian, Faroese, Fulani, Georgian, Hausa, Icelandic, Japanese, Karen, Khmer (Cambodian), Lao, Latin, Latvian, Lithuanian, Macedonian, Mixteco Bajo, Somali, Sotho, Tagalog, Tigrinya, Tswana, Uzbek, Xhosa, Yiddish, Zulu)	English	No	Formatting / Desktop Publishing	Per Word	\$ 75.57



## Job Descriptions

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### Remote Telephone/VRI Interpreter:

#### Service/ Labor Position Description:

- Answer all client calls in a professional manner, relaying first name and interpreter ID for every call.
- Always use polite forms of expression, enunciate clearly, and always strive to provide great customer service even in emotionally charged situations.
- Conduct intake and pre-session scripting for each client.
- Render correct concepts and meanings between the speakers, maintaining correct grammar, clarity, and tone between languages.
- Closely follow client instructions, professionally interject only when additional clarity or repetition is required, and manage the flow of the conversation.

Minimum Education if applicable: -Must have native-level fluency in the source and target languages - Must have one or more of the following competencies:

- Formal higher education in interpreting (recognized degree)
  - Equivalent qualification in any other subject plus a minimum of two years of documented experience in interpreting
  - At least five years of documented prior experience in interpreting ASL interpreters must be certified (RID, NAD, BEI Level III or above). To obtain these certifications, an interpreter must have at least 5 years of experience
  - Full fluency in English in addition to your mother tongue.
  - 2+ years of professional interpreting experience.
  - Very good cultural understanding and ability to clearly explain cultural concepts to avoid miscommunication.
  - Very good ability to remain neutral and objective during calls, excluding personal comments and feelings from the conversation.
  - Excellent accuracy - listening, memory retention.
  - Very good medical terminology knowledge and ability to reference medical glossaries during active calls.
  - You will be required to submit a copy of your criminal background report/clearance
  - Training Program in the interpreting/language industry is a plus.
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- Project Manager
  - Supports Program Manager or act as task lead supporting program planning or project execution. Supervise and coordinate all contractor personnel assigned to advise/assist project staff and subordinate units. Responsible for day-to-day operations, training, administration and logistics of supervised contractor personnel. Develop and execute plans for training personnel.



- Minimum Education if applicable: - Must have native-level fluency in the source and target languages -
- Must have one or more of the following competencies:
- Current and active ATA Translator Certification
- Formal higher education (recognized degree)
- Two years of documented experience in translation
- Full fluency in English in addition to your mother tongue.
- Very good cultural understanding and ability to clearly explain cultural concepts to avoid miscommunication.
- Very good ability to remain neutral and objective with subject matter, excluding personal biases and feelings from the translation.
- Very good medical terminology knowledge and ability to reference medical glossaries translation
- You will be required to submit a copy of your criminal background report/clearance
- Project Management Certification a plus.
  
- Translator Written - Translation all languages
- Translates technical and non-technical documents, audio and video recordings, and other source media from source to target language (e.g. English) for short to long-term assignments, such as court hearings, depositions, conferences, conventions, meetings, appointments, and interviews. Reviews and edits translations produced by others. Other services include closed captioning, voice-overs, textbook or audio script translation, website (HTML) localization and online document translation with typesetting services, telephone Services (TDD and TTY), tactile, transcription of braille documents and captioning services, cued English transliteration, Desktop Publishing services, Communication Access Realtime Translation (CART), and Section 508 compliant language services.
  
- Minimum Education if applicable: - Must have native-level fluency in the source and target languages -
- Must have one or more of the following competencies:
- Current and active ATA Translator Certification
- Formal higher education (recognized degree)
- Two years of documented experience in translation
- Full fluency in English in addition to your mother tongue.
- Very good cultural understanding and ability to clearly explain cultural concepts to avoid miscommunication.
- Very good ability to remain neutral and objective with subject matter, excluding personal biases and feelings from the translation.
- Very good medical terminology knowledge and ability to reference medical glossaries translation
- You will be required to submit a copy of your criminal background report/clearance
- Training Program in the Translation language industry is a plus.
  
- Substitutions: Interagency Language Roundtable (ILR) score of 3/5. Test of English as a Foreign Language (TOFL) score above 217 is equivalent to Professional Certification

