GENERAL SERVICES ADMINISTRATION

Federal Acquisition Service

Authorized Federal Supply Schedule FSS Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Multiple Award Schedule

FSC Group: Professional Services **FSC Class:** R608
Contract Number: 47QRAA25D00AR
Contract Period: JUNE 27, 2025 – JUNE 26, 2030

Effective Communication NY, LLC
195 Crown Ave
Staten Island, NY 10312
Phone: 917-330-0517
Website: www.ecasl.com

Contract Administrator:
Denise Corino
Email: services@ecasl.com

Business Size: Woman-Owned Small Business, Disadvantaged Small Business

For more information on ordering, go to the following website: https://www.gsa.gov/schedules

Price list current as of Modification #_N/A_ effective _N/A__
Prices Shown Herein are Net (discount deducted)

Customer Information

1a. Awarded Special Item Numbers (SIN)

Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SIN	Recovery	SIN Description
541930	541930RC	Translation and Interpretation Services
OLM	OLMRC	Order Level Materials

1b. Lowest-Priced

See Page 6

1c. Labor Categories & Rates

All service rates and a description of all corresponding commercial job titles, experience, functional responsibility and education requirements is provided below starting at the page linked below: See Page 4-6

2. Maximum Order

SIN	Maximum Order
541930	$ 350,000.00
OLM	$250,000.00

3. Minimum Order

$100.00

4. Geographic Coverage (Delivery Area)

Domestic Only

5. Point(s) of Production

195 Crown Ave
Staten Island, NY 10312

6. Discount from List Prices

Prices shown are Government net prices (discounts are already deducted).

7. Quantity Discounts

N/A

8. Prompt Payment Terms

Net 30 days.

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign Items

None

10a. Time of Delivery

As negotiated at task/order level.

10b. Expedited Delivery

To be determined at the Task Order Level.

10c. Overnight and 2-day delivery

To be determined at the Task Order Level.

10d. Urgent Requirements

Rush charge of 20%.

11. F.O.B Points(s)

Destination

12a. Ordering Address

195 Crown Ave
Staten Island, NY 10312

12b. Ordering procedures

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es)

195 Crown Ave
Staten Island, NY 10312

14. Warranty provision

N/A

15. Export Packing Charges
N/A

16. Terms and Conditions of Rental, Maintenance, and Repair
N/A

17. Terms and Conditions of Installation
N/A

18a. Terms and Conditions of Repair Parts Indicating Date of Parts Price Lists and Any Discounts From List Prices
N/A

18b. Terms and Conditions for Any Other Services
N/A

19. List of Service and Distribution Points
N/A

20. List of Participating Dealers
N/A

21. Preventive Maintenance
N/A

22a. Special Attributes Such As Environmental Attributes
N/A

22b. Section 508 Compliance
N/A

23. Unique Entity Identifier (UEI) Number
VUMCSFK4VK98

24. Notification regarding registration in SAM.Gov Registration
EFFECTIVE COMMUNICATION NY, LLC is registered in the SAM.Gov database.
CAGE Code: 9ENK1

SERVICE DESCRIPTIONS

ASL Interpreter

The ASL Interpreter must be fluent in American Sign Language (ASL). and play a crucial role in providing communication access for Deaf and Hard of Hearing consumers. The ASL Interpreter will assess the language needs and communication styles of each Deaf and Hard of Hearing consumer to ensure effective communication as well as adapting their interpretation style. Their functional responsibilities may include: interpret voice to ASL and ASL to voice; interpret in a variety of settings such as employee training, job interviews, orientations, staff meetings, conferences, webinars, seminars. All ASL Interpreters are expected to adhere to the RID/NAD Code of Professional Conduct. Services are available for both on-site and virtual settings, facilitating accessibility in diverse environments.

Qualifications:

- Fluent in sign language;
- May be certified by the National Association of the Deaf (NAD), the Registry of Interpreters for the Deaf (RID), and/or Board of Evaluation of Interpreters (BEI); State License and approved; or Interpreter Training Program (ITP) Certificate
- 2 years experience required
- Associates degree or equivalent training required; or Continuing Education courses for ASL

Not included: Interpretation covering specialized subject matter or otherwise performed in an educational, legal, or medical context; Oral transliteration, tactile, close vision, or cued speech

Certified Deaf Interpreter (CDI)

The CDI is a certified Deaf Interpreter and must be fluent in American Sign Language (ASL). Their functional responsibilities may include: working with a hearing ASL interpreter and then interpreting the message to Deaf who experience language deprivation or not from the United States.; interpret in a variety of settings such as employee training, job interviews, orientations, staff meetings, conferences, webinars, seminars; and voice interpret for Deaf consumers whose primary language is sign language. The ASL Interpreter will effectively assess the language needs and communication style of each Deaf consumer and adjust his/her interpretation style to meet those needs. All ASL Interpreters are expected to adhere to the RID/NAD Code of Professional Conduct. Available for on-site or virtual settings.

Qualifications:

- Must be certified by the National Association of the Deaf (NAD), the Registry of Interpreters for the Deaf (RID), and/or Board of Evaluation of Interpreters (BEI); State License and approved; or Interpreter Training Program (ITP) Certificate
- 2 years experience required
- Associates degree or equivalent training required; or Continuing Education Units for ASL.

Not included: Interpretation covering specialized subject matter or otherwise performed in an educational, legal, or medical context; Oral transliteration, tactile, close vision, Deaf interpretation, or cued speech

Spanish – Spoken Translation

The Spanish Spoken Translation service provides professional, accurate, and culturally sensitive oral translations from English to Spanish and vice versa. The functional responsibilities may include: ensures seamless communication during conferences, meetings, interviews, and special events where Spanish translation is required; interpret various dialects and industry-specific terminology; deliver real-time translations that facilitate understanding and engagement between English and Spanish-speaking participants. Available for on-site or virtual settings.

Qualifications:

- 2 years minimum experience
- High school diploma

Not included: Translations covering specialized subject matter or otherwise performed in an educational, legal, or medical context.

Communication Access Real-time Translation (CART) - Remote
The CART professional provides transcribed text, which is displayed on a device/screen for an individual or audience to have access to spoken communications in real-time. The CART writer is detail-oriented and provides excellent touch/typing, spelling, grammar, and editing skills. The CART writers may possess skills in a broad range of topics and transcribe communications in business/staff meetings, trainings, conferences, interviews, and other situations where communication takes place. They also are skilled in setting up systems, preparing vocabulary libraries and have proficiency in English transcription. Available for virtual settings only.

Qualifications:
- National Court Reporters Association (NCRA) and certified in at least one of the following:
- CRC - Certified Realtime Captioner
- CRR - Certified Realtime Reporter
- CCR- Certified Court Reporter
- Associates Degree or equivalent training required
- 5 years experience required

Not included: Transcription covering specialized subject matter or otherwise performed in an educational, legal, or medical context.

Education and Experience Substitution

Effective Communication NY, LLC uses education or experience as substitutes for each other when considering appropriate candidates for labor categories. In Table 1: Education and Experience Substitution below, company has set forth its guidelines for instance substitution. Each year of relevant experience may be substituted for one (1) year of education, and vice versa. In addition, certifications, professional licenses, and vocational technical training may be substituted for experience or education with the written approval of the ordering activity.

Table 1: Education and Experience Substitution

Degree	Experience Equivalence*	Other Equivalence
High School Diploma	GED or vocational training	
Associates	1-year relevant experience	Vocational or other training in work-related field
Bachelors	Associates degree + 2 years relevant experience, or 4 years relevant experience	Professional certification
Masters	Bachelors + 2 years relevant experience, or Associates + 4 years relevant experience	Professional license
Doctorate	Masters + 2 years relevant experience, or Bachelors + 4 years relevant experience	

* Successful completion of each year of higher education that has not yet resulted in a degree may be counted 1-for-1 for a year of experience.

SERVICE RATES

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%

SIN: 541930

SERVICE/ LABOR CATEGORY	LOCATION (Customer Facility, Contractor Facility, Both)	UNIT OF ISSUE (MINIMUM)	YEAR 1 (JUNE 27, 2025 - JUNE 26, 2026)	YEAR 2 (JUNE 27, 2026 - JUNE 26, 2027)	YEAR 3 (JUNE 27, 2027 - JUNE 26, 2028)	YEAR 4 (JUNE 27, 2028 - JUNE 26, 2029)	YEAR 5 (JUNE 27, 2029 - JUNE 26, 2030)
ASL Interpreter**	Both	Per Hour (2-hour minimum)	$169.52	$174.44	$179.50	$184.70	$190.06
Certified Deaf Interpreter (CDI) **	Both	Per Hour (2-hour minimum)	$169.52	$174.44	$179.50	$184.70	$190.06
Spanish – Spoken Translation**	Both	Per Hour (2-hour minimum)	$114.71	$118.04	$121.46	$124.98	$128.61
Communication Access Realtime Translation (CART)**	Contractor Facility	Per Hour (2-hour minimum)	$324.18	$333.58	$343.26	$353.21	$363.45

**SCLS labor category

SERVICE TERMS

Applicable to All Services

- Days/Hours: Monday through Friday, 9am-5pm EST. Excludes Federal Holidays.
- Surcharges apply for:
  - Early arrival or late departure to facilitate logistical preparations, debriefing actions, etc: Charged in 30 minutes increments and at 1.5 times the hourly rate
  - Weekend appointment: Charged at 1.5 times the hourly rate
  - Holiday appointment: Charged at 2.0 times the hourly rate
  - Rush/Urgent requirement: Charged at 20% total cost of engagement
- Cancellation Policy: Clients will be billed for the full requested time for any assignment not canceled at least (3) three full business days before the scheduled appointment (i.e., an assignment scheduled for Tuesday at 12pm EST, after a weekend with no holidays, must be canceled by the prior Wednesday no later than 5pm EST to avoid the cancellation charge).

Applicable to: ASL Interpreter and CDI services

- All engagements over 30 minutes will require 2 interpreters.
- Minimum Hours: There is a 2-hour minimum per appointment, per interpreter.
- Notice: Rate shown is for services requested at least three (3) full business days in advance of appointment.
- Rush/Urgent requirement: For ASL Interpreter and CDI services requested less than three (3) full business days prior to

start of engagement, a surcharge of 20% of the total cost of the appointment will be incurred.
Example: *For an assignment requested for Tuesday at 12pm EST, after a weekend with no holidays, request must be received by the contractor by 5pm EST on Wednesday the week before to avoid 20% rush/ urgent fees.*

Applicable to: Spanish - Spoken Translation services

- Minimum Hours: There is a 2-hour minimum per appointment, per interpreter.
- Notice: Rate shown is for services requested at least three (3) full business days in advance of appointment.
- Rush/Urgent requirement: For Spanish Spoken Translation services requested less than three (3) full business days prior to start of engagement, a surcharge of 20% of the total cost of the appointment will be incurred.
  Example*: For an assignment requested for Tuesday at 12pm EST, after a weekend with no holidays, request must be received by the contractor by 5pm EST on Wednesday the week before to avoid 20% rush/ urgent fees.*

Applicable to: CART services

- CART Services are calculated per hour, per person assigned on the associated engagement
- Minimum Hours: There is a 2 hour minimum per appointment, per interpreter.
- Notice: Rate shown is for services requested at least four (4) full business days in advance of appointment.
- Rush/Urgent requirement: For CART services requested less than four (4) full business days prior to start of engagement, a surcharge of 20% of the total cost of the engagement will be incurred.
  Example: *For an assignment requested for Tuesday at 12pm EST, after a weekend with no holidays, request must be received by the contractor by 5pm EST on Tuesday the week before to avoid 20% rush/ urgent fees.*

Service Contract Labor Standards

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

Service Contract Labor Standards/Service Contract Act (SCLS/SCA) Matrix

SCA Eligible Labor Category	SCA Equivalent Code Title	Wage Determination No
ASL Interpreter	30130 – Interpreter (Sign Language)	1988-0742
Certified Deaf Interpreter (CDI)	30130 – Interpreter (Sign Language)	1988-0742
Spanish – Spoken Translation	30110 – Foreign Language Translator	1987-0989
Communication Access Realtime Translation (CART)	30130 – Interpreter (Sign Language)	1988-0742