

**IBM Corporation
Federal Acquisition Service**

Authorized Federal Acquisition Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**[™], a menu-driven database system. The INTERNET address for **GSA Advantage!**[™] is:
<http://www.GSAAdvantage.gov>.

Schedule Title – Multiple Award Schedule

**Federal Supply Group – Office Management – Electronic Records
Management Solutions**

Contract Number: 47QSMA18D08QM

Updated May 20, 2020: Modification A812

Contract Period: July 12, 2018 – July 11, 2023

Contractor:

International Business Machines Corporation
6710 Rockledge Drive
Bethesda, MD 20817 1834

Business Size: Large Business

In accordance with 13 C.F.R. 121.404, the Contractor is ineligible to participate in any RFQ that is set aside for small business where the subject contract's awarded size status for the preponderance NAICS designated in the RFQ is "other than small".

Telephone: (301) 803-3983

FAX Number: (301) 803-2843

Web Site: <https://www.ibm.com/industries/federal/contracts/gsa>

E-mail: stauffer@us.ibm.com

Contract Administration: Sherry Stauffer

CUSTOMER INFORMATION:

1a. Awarded SINS – 518210ERM, OLM

518210ERM Electronic Records Management Solutions provide a comprehensive capability to solve the complex challenges posed by the movement, manipulation, archiving, security, and management of electronic records. The vendor provides professional management and administrative support personnel with the necessary skills to perform effective record management services for both classified and/or unclassified records. The services are provided using either Government or vendor equipment and facilities or a combination of both. The objective of electronic records management services is to permit the access, maintenance, control, storage, disposition, and transfer of electronic records. Includes any ancillary supplies and/or services necessary to provide a total electronic records management solution.

1b. Prices shown below are final prices approved by GSA .

2. Maximum Order: \$1,000,000.00

3. Minimum Order: \$100.00

4. Geographic Coverage (delivery Area): For all Special Items, the geographic scope of this Contract is the 50 United States and the District of Columbia. On a case-by-case basis IBM will

perform Services to overseas US Government locations which are in support of national or mutual defense operations (including US Embassies), and to locations which support the national interest of the United States

5. **Point(s) of production (city, county, and state or foreign country):** Same as company address
6. **Discount from list prices or statement of net price:** Government net prices (discounts already deducted).
7. **Quantity discounts:** None Offered
8. **Prompt payment terms:** Net 30 days Note: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other considerations.
- 9a. **Notification that Government purchase cards are accepted up to the micro-purchase threshold:** Yes
- 9b. **Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:** will accept credit card over the micro-purchase threshold, but no greater than \$500,000 (subject to the individual user's credit card limit).
The Government credit card program provides that invoices for credit card orders are not necessary; therefore, IBM will present such invoices to the Government only upon request for an individual order.
10. **Foreign items (list items by country of origin):** None
- 11a. **Time of Delivery (Contractor insert number of days):** Perform work on a task order/delivery order shall begin at a time mutually agreed to by IBM and the agency.
- 11b. **Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery:** Contact IBM for urgent requests
- 11c. **Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery:** Contact IBM for urgent requests
- 11d. **Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery:** Contact IBM for urgent requests
12. **F.O.B Points(s):** Destination
- 13a. **Ordering Address(es):** Same as address above

6710 Rockledge Drive
Bethesda, MD 20817 1834

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment address(es):

Payment should be remitted to one of the following addresses:

ACH Payments:

IBM Corporation
C/O PNC Bank Lockbox IBM# 643584
500 First Avenue
Pittsburgh, PA 15219
Attn: Lockbox IBM# 643584 (877)762-0830
ABA: 043000096 ct#: 1017305745

Mail:

IBM Corporation
Lockbox 643584
P.O. Box 643584
Pittsburgh, PA 15264-3584

15. Warranty provision. Contractor's standard commercial warranty.

IBM warrants that it provides Services using commercially reasonable care and skill in accordance with the applicable Attachment or Transaction Document, including any completion criteria. The warranty ends when the Service ends.

THESE WARRANTIES REPLACE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Unless specified otherwise, materials and non-IBM Services are provided on an "AS IS" basis.

16. Export Packing Charges (if applicable): N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):

IBM will accept credit card over the micro purchase threshold but no greater than \$500,000 (subject to the individual user's credit card limit).

The Government credit card program provides that invoices for credit card orders are not necessary; therefore, IBM will present such invoices to the Government only upon request for an individual order

18. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be

found (e.g. contactor's website or other location.) The EIT standards can be found at:
www.Section508.gov/.

If applicable, Section 508 compliance information on supplies and services in this contract, are available by calling IBM's Federal Information Call Center at 1-800-333-6705. Government customers may also view IBM's website and request a VPAT for a specific product: http://www-03.ibm.com/able/product_accessibility/
IBM will indicate how applicable 508 requirements are met by either providing a VPAT or other supporting documentation per the agency standards as specified in the scope of work of the task order.

19. Data Universal Numbering System (DUNS) number: 835130485

IBM Taxpayer Identification (TIN) Number – 13-0871985

IBM CAGE Code Number for orders placed at 6710 Rockledge Dr., Bethesda, MD is 3BXY7

20. Notification regarding registration in System for Award Management (SAM) database:
Registered

21. IBM's End User License Terms (EULA) and Terms of Service Documents are as follows and incorporated into the GSA Agreement:

- IBM's Passport Advantage Terms - <https://www.ibm.com/downloads/cas/Q3Q5QQYB>
- IBM Program License Agreement (IPLA) [Chapter 5 – Special item 132-33: Section 5.15](https://www.ibm.com/downloads/cas/D5REVN3N)
<https://www.ibm.com/downloads/cas/D5REVN3N>
- Professional Services Terms - <https://www.ibm.com/downloads/cas/A0J3AEWP>

VENDOR CERTIFICATION FOR SIN 51 600 --- ELECTRONIC RECORDS MANAGEMENT SOLUTIONS

For the purposes of the Schedule 36 Solicitation(3FNJ-C1-000001-B), eleven (11) specific elements of Electronic Records Management (ERM) Services have been identified. These 11 elements are fully defined and the corresponding requirements are identified in the Universal Electronic Records Management Requirements attachment to the solicitation. These requirements have been established and are administered by the National Archives & Records Administration (NARA).

*Vendors may provide any combination of the 11 elements of ERM Services; however, vendors must certify that they are capable of meeting all standards associated with the elements they propose by completing this certification. **Vendors should include a completed copy of this certification in their published GSA catalog to illustrate their ERM capabilities.***

[International Business Machines Corporation]
[6710 Rockledge Dr.
Bethesda, MD 20817]

Proposed Elements of Electronic Records Management Services:

[Select all that apply]

- Element 1 - Desktop Applications
- Element 2 - Electronic Messages
- Element 3 - Social Media
- Element 4 - Cloud Services
- Element 5 - Websites
- Element 6 - Digital Media (Photo)
- Element 7 - Digital Media (Audio)
- Element 8 - Digital Media (Video)
- Element 9 - Databases
- Element 10 - Shared Drives
- Element 11 - Engineering Drawings

International Business Machines Corporation hereby certifies that we are capable of meeting all standards described in Solicitation -3FNJ-C1-000001-B and the Universal Electronic Records Management Requirements attachment for each of the sections of ERM Services we have proposed, as indicated above.



Offeror (To be signed only by **authorized principal**, with authority to bind the undersigned contractor)

Sherry Stauffer Contracts Specialist March 30, 2018
Name (Printed) Title Date

IBM Software and Labor Price Lists

**Passport
Advantage**

Part Number
D0475LL

Passport Advantage Product Description
IBM CASE FOUNDATION ADD-ON AUTHORIZED USER
VALUE UNIT LICENSE + SW SUBSCRIPTION &
SUPPORT 12 MONTHS

GSA List

Price
\$984.94

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D0479LL	IBM CASE FOUNDATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,424.28
D047HLL	IBM CASE FOUNDATION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$712.72
D0482LL	IBM CASE FOUNDATION ADD-ON EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$490.65
D0488LL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,100.55
D0489LL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,457.08
D048CLL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,150.83
D048DLL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,686.10
D048ELL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,437.78
D048FLL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,678.94
D048GLL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$943.78
D048HLL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$567.89
D048KLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,742.32
D048NLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,643.48
D048PLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,437.78
D048QLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,100.55
D048RLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,678.94
D048SLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,457.08
D048TLL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$34,252.64

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D048ULL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$20,502.77
D048VLL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,366.85
D048WLL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$821.74
D048XLL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,425.74
D048YLL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,050.28
D049LLL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$5,459.75
D049MLL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,279.29
D049QLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,425.74
D049RLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,050.28
D049XLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$21,885.89
D049ZLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$13,180.35
D04A4LL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,826.60
D04A5LL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,100.55
D04A8LL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,792.59
D04A9LL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,872.49
D04ACLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,058.89
D04ADLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,236.68
D04AKLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$451.60

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D04ALLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$270.98
D04AVLL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$903.10
D04AWLL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$542.72
D04C6LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$13,668.51
D04C7LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$8,217.38
D04C8LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,425.74
D04CALL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,050.28
D04CBLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$10,170.03
D04CDLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$6,085.74
D04CELL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$34,252.64
D04CFLL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$20,502.77
D04CGLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$968.66
D04CHLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$583.40
D04CILL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.85
D04CJLL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.91
D04CPLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$32,788.16
D04CQLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$19,689.17
D04CRLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,708.56

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D04CSLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,025.14
D04CVLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,826.60
D04CWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,100.55
D04DJLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$47,921.16
D04DKLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$28,720.15
D04EVLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$165.21
D04EYLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$99.26
D04FKLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$34,252.64
D04FLLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$20,502.77
D04FMLL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$8,542.82
D04FNLL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,118.04
D04FVLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$68,261.21
D04FWLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$41,005.54
D04FZLL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$17,085.64
D04G0LL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,332.75
D04G1LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$24,001.26
D04G2LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$14,400.76
D04GBLL	IBM FILENET PRINT FONTS PRINTER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$205.89

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D04GCLL	IBM FILENET PRINT FONTS PRINTER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$122.90
D04GDLL	IBM FILENET PRINT PRINTER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$5,459.75
D04GELL	IBM FILENET PRINT PRINTER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$3,270.68
D04GQLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04GRLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04GSLL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04GTLL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04GULL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04GVLL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04GWLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04GXLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04GYLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04GZLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04H2LL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04H3LL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04H4LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04H5LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59

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D04H6LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04H7LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04H8LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04H9LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04HALL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04HBLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04HCLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04HDLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04I3LL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,968.92
D04I4LL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,180.20
D04IFLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04IGLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04JALL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,968.92
D04JBLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,180.20
D04JCLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.85
D04JDLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.91
D04JELL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$968.66

Software Terms and Conditions - Schedule 36 - Solicitation -3FNJ-C1-000001-B(Refresh #42)

D04JFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$583.40
D04JGLL	IBM FILENET IMAGE SERVICES-COLD INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$65,739.04
D04JHLL	IBM FILENET IMAGE SERVICES-COLD INSTALL SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$39,378.34
D04JKLL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$16,516.12
D04JLLL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$9,925.94
D04JVLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$136.69
D04JWLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$82.17
D04K1LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12.65
D04K2LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7.58
D04K3LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,269.22
D04K4LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$760.77
D04KJLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,530.78
D04KKLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,513.30
D04NPLL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04NQLL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04PRLl	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,652.09
D04PSLL	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$992.59
D04V5LL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$437.72

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D04V6LL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$261.98
D04VBLL	IBM RECORDS MANAGER EXTERNAL USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2.09
D04VCLL	IBM DB2 RECORDS MANAGER EXTERNAL USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1.24
D04VDLL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$218.91
D04VELL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$131.80
D07A7LL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$903.10
D07A9LL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$451.60
D07B6LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$383.25
D090ILL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$84.61
D090JLL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$50.77
D090KLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$42.47
D090LLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$25.47
D090MLL	IBM CONTENT CLASSIFICATION EXTERNAL USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$0.40
D090NLL	IBM INFOSPHERE CLASSIFICATION MODULE EXTERNAL USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$0.25
D09UQLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$903.10
D09URLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$542.72
D09USLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT FROM CONTENT MANAGER FOR ISERIES AUTHORIZED USER TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$354.73
D09UTLL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT FROM CONTENT MANAGER ONDEMAND USER VALUE UNIT TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12	\$453.99

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MONTHS

D09UULL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$451.60
D09UVLL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$270.98
D09V2LL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$18,306.05
D09V3LL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,983.63
D09V4LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,530.78
D09V5LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,513.30
D09V6LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$229.44
D09V7LL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$383.25
D09VELL	IBM FILENET IMAGE MGR ACTIVE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,269.22
D09VFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$760.77
D09VPLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12.65
D09VQLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7.58
D09VVLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD- ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,968.92
D09VWLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD- ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,180.20
D09VZLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD- ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$968.66

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D09W0LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$583.40
D09W2LL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$3,425.74
D09W3LL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$903.10
D09W4LL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$542.72
D09W7LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9.85
D09W8LL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$451.60
D09W9LL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$270.98
D09WALL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXTERNAL LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5.91
D09WDLL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,708.56
D09WELL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,025.14
D09WFLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$2,050.28
D09WNLL	IBM CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,424.28
D09WULL	IBM CASE FOUNDATION ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$490.65
D09WWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$13,668.51
D09WXLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$8,217.38
D09WYLL	IBM FILENET ISRA PROFESSIONAL EDITION NON-PROD LINUX ON SYSTEM Z SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$6,826.60
D09WZLL	IBM CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$712.72

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D09X0LL	IBM FILENET ISRA PROFESSIONAL EDITION NON- PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,100.55
D09X4LL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$682.66
D09X5LL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$410.06
D09X6LL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$342.57
D09X7LL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$205.03
D09X8LL	IBM CASE FOUNDATION ADD-ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$968.66
D0AR1LL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT FROM FILENET CONTENT MGR STARTER PACK AUTHORIZED UVU TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$444.23
D0AR2LL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$437.72
D0AR3LL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$261.98
D0AR5LL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT FROM CNTNT MGR ENTERPRISE EDITION STARTER PACK AUTH UVU TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$444.23
D0AR6LL	IBM CASE FOUNDATION STARTER PACK AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$712.72
D0AR7LL	IBM CASE FOUNDATION STARTER PACK AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$427.19
D0AR8LL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$437.72
D0AR9LL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$261.98
D0C57LL	IBM CASE FOUNDATION STARTER PACK ADD ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$290.50
D0C59LL	IBM CASE FOUNDATION STARTER PACK ADD ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$290.50
D0CC7LL	IBM CASE FOUNDATION STARTER PACK AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$712.72

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D0CKBLL	IBM CONTENT MANAGER ONDEMAND FOR I AUTHORIZED USER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$541.86
D0CKDLL	IBM CONTENT MANAGER ONDEMAND FOR I PDF INDEXER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$15.87
D0CKFLL	IBM CONTENT MANAGER ONDEMAND FOR I ENHANCED RETENTION MANAGEMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$191.24
D0E05LL	IBM CONTENT COLLECTOR FOR SAP APPLICATIONS AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$495.53
D0G7JLL	IBM DECISION SERVER FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,326.65
D0G80LL	IBM DECISION SERVER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,326.65
D0GR0LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,920.10
D0GR1LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,147.66
D0GR3LL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,920.10
D0GR4LL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,147.66
D0GRZLL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$951.91
D0GS0LL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$573.64
D0GS1LL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$951.91
D0GS2LL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$573.64
D0GV2LL	IBM PRODUCTION IMAGING EDITION ADD-ON FOR IBM CASE MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$667.15
D0H4ILL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$10,170.03
D0H4JLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$6,061.81
D0H4KLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,554.71

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D0H4LLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,529.57
D0H4PLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$7,110.88
D0H4QLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$4,263.27
D0H4RLL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,773.65
D0H4SLL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,073.95
D0H4VLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$10,170.03
D0H4WLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$6,061.81
D0H4XLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,554.71
D0H4YLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$1,529.57
D0H5DLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR MANAGED VIRTUAL SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$28,801.51
D0IBLLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12,122.67
D0IBMLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,298.49
D0IBNLL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12,122.67
D0IBPLL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,298.49
D0IBQLL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$37,181.61
D0IBRLL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PRE CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$22,374.06
D0IBSLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$12,122.67

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D0IBTLL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$7,298.49
D0ICPLL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$167.60
D0ICQLL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$100.12
D0IDXLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$622.45
D0IDYLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$373.49
D0IDZLL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$622.45
D0IE0LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER LINUX ON SYSTEM Z VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$373.49
D0IE1LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$311.66
D0IE2LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$187.99
D0IE3LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$311.66
D0IE4LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$187.99
D0IE9LL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$453.22
D0IEALL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$271.74
D0IEBLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$453.22
D0IECLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$271.74
D0IEDLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$227.04
D0IEELL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$136.69

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D0IEFLL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$227.04
D0IEGLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$136.69
D0ILBLL	IBM DECISION SERVER STANDARD FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,131.39
D0ILJLL	IBM PROCESS SERVER STANDARD PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$878.69
D0ILMLL	IBM DECISION SERVER STANDARD PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,131.39
D0ILPLL	IBM PROCESS SERVER STANDARD PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$878.69
D0ILSLL	IBM PROCESS SERVER EXPRESS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D0ILULL	IBM PROCESS SERVER EXPRESS PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D0ILWLL	IBM PROCESS SERVER ADVANCED PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,025.14
D0ILZLL	IBM PROCESS SERVER ADVANCED PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,025.14
D0IM0LL	IBM PROCESS SERVER ADVANCED PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$613.46
D0IM2LL	IBM PROCESS CENTER EXPRESS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$643.61
D0IM4LL	IBM PROCESS CENTER EXPRESS PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$643.61
D0IM6LL	IBM PROCESS CENTER STANDARD PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,285.49
D0IM9LL	IBM DECISION SERVER RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,368.06
D0IQWLL	IBM DECISION SERVER STANDARD RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,058.89
D0JIDLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,017.48

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D0JIELL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$606.18
D0JIMLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$506.06
D0JINLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$304.29
D0JIXLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,017.48
D0JIYLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$606.18
D0JIZLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$506.06
D0JJ0LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$304.29
D0JUZLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,017.48
D0JV0LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$606.18
D0JV2LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$506.06
D0JV4LL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$304.29
D0JV7LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,017.48
D0JV8LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$606.18
D0JV9LL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$506.06
D0JVALL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$304.29
D0KYRLL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$25,791.18
D0KYSLL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$16,516.12

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D0KYTLL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,437.78
D0KYULL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$8,461.46
D0KYVLL	IBM ATLAS EDISCOVERY COST FORECASTING AND MANAGEMENT AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$70,051.13
D0KYWLL	IBM ATLAS EDISCOVERY POLICY SYNDICATION FRAMEWORK CONNECTION LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$95,191.44
D0KZ3LL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$15,539.80
D0KZ4LL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$9,925.94
D0KZ5LL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,678.94
D0KZ6LL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$5,076.88
D0KZ7LL	IBM ATLAS EDISCOVERY COST FORECASTING AND MANAGEMENT AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$42,063.22
D0KZ8LL	IBM ATLAS EDISCOVERY POLICY SYNDICATION FRAMEWORK CONNECTION SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$57,358.94
D0N7MLL	IBM FILENET CONTENT ENGINE BULK IMPORT TOOL VIRTUAL SERVER LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$68,261.21
D0P05LL	IBM DECISION SERVER FOR NON-PRODUCTION ENVIRONMENT FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$665.53
D0P08LL	IBM DECISION SERVER FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$665.53
D0P0FLL	IBM DECISION SERVER STANDARD FOR NON-PRODUCTION ENVIRONMENT FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$580.15
D0P66LL	IBM PROCESS SERVER ADVANCED FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$514.20
D0P69LL	IBM PROCESS SERVER ADVANCED FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$514.20
D0P6ELL	IBM PROCESS SERVER STANDARD FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION &	\$438.58

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SUPPORT 12 MONTHS

D0P6JLL	IBM PROCESS SERVER STANDARD FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$438.58
D0P6PLL	IBM PROCESS SERVER EXPRESS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$219.67
D0P6ULL	IBM PROCESS SERVER EXPRESS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$219.67
D0PS3LL	IBM CONTENT CLASSIFICATION NON-PRODUCTION PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$549.23
D0S88LL	IBM CONTENT MANAGER ONDEMAND FULL TEXT SEARCH PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$291.27
D0T5ELL	IBM DATACAP TASKMASTER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,749.72
D0ZVQLL	IBM FORMS EXPERIENCE BUILDER 20 AUTHORIZED USERS LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,597.33
D0ZVVLL	IBM FORMS EXPERIENCE BUILDER 20 AUTHORIZED USERS LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,597.33
D0ZVZLL	IBM FORMS EXPERIENCE BUILDER PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$459.73
D0ZWPLL	IBM CONTENT FOUNDATION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$397.90
D0ZX7LL	IBM CONTENT FOUNDATION ADD ON FOR IBM CONTENT MANAGER ENTERPRISE EDITION LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$174.97
D11G9LL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,050.03
D11GZLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$522.33
D11JELL	IBM FILENET CONTENT MANAGER PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,261.81
D11JVLL	IBM FILENET CONTENT MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4.30
D11K9LL	IBM CASE FOUNDATION ADD-ON NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,017.48
D11KKLL	IBM FILENET CONTENT MANAGER NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,139.04

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D11L8LL	IBM CASE FOUNDATION ADD-ON PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,026.35
D11LMLL	IBM CASE FOUNDATION ADD-ON ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4.90
D1203LL	IBM STOREDIQ POLICY RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$19,201.01
D1206LL	IBM STOREDIQ SUITE RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$33,764.48
D12P8LL	IBM ENTERPRISE RECORDS ADD-ON PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$603.69
D12PCLL	IBM ENTERPRISE RECORDS ADD-ON FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$302.66
D12USLL	IBM CONTENT COLLECTOR FOR EMAIL RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$105.77
D12UWLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$660.64
D12UYLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$330.32
D12V4LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$660.64
D12V6LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$330.32
D14IKLL	IBM DAEJA VIEWONE VIRTUAL MODULE FOR MICROSOFT OFFICE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$58.67
D16RPLL	IBM DATACAP OCCASIONAL AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$862.42
D16RRL	IBM DATACAP MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$266.86
D16S3LL	IBM DATACAP 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$4,572.44
D16S5LL	IBM DATACAP NETWORK SCANNING DEVICE RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$862.42
D1AE7LL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$263.61
D1AUMLL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,342.92

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D1B07LL	IBM WATSON EXPLORER ADVANCED EDITION RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$457,244.33
D1B6ZLL	IBM STOREDIQ DATA CLEANUP RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$9,275.06
D1G7NLL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR MICROSOFT OFFICE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$77.38
D1HGNNL	IBM DAEJA VIEWONE VIRTUAL MODULE FOR PERMANENT REDACTION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$58.67
D1HIGLL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR PERMANENT REDACTION AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$77.38
D1HIILL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR PERMANENT REDACTION EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$38.65
D1HKKLL	IBM CASE MANAGER MOBILE EMPLOYEE USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$134.29
D1HLHLL	IBM CASE MANAGER MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$266.86
D1HLQLL	IBM CASE MANAGER MOBILE 1000 EXTERNAL PACK USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,342.92
D1JX3LL	IBM DATACAP ENTERPRISE EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$64.76
D1JZULL	IBM DATACAP INSIGHT EDITION ADD-ON AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$2,164.18
D1JZWLL	IBM DATACAP INSIGHT EDITION ADD-ON OCCASIONAL AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$270.12
D1JZYLL	IBM DATACAP INSIGHT EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$80.96
D1K02LL	IBM DATACAP INSIGHT EDITION ADD-ON NETWORK SCANNING DEVICE RESOURCE VALUE UNIT LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$270.12
D1KI9LL	IBM WEBSHERE APPLICATION SERVER FAMILY EDITION PROCESSOR VALUE UNIT (PVU) FROM WEBSHERE APPLICATION SERVER NETWORK DEPLOYMENT TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$56.88
D1KIFLL	IBM WEBSHERE APPLICATION SERVER FAMILY EDITION FOR LINUX ON Z SYSTEMS PROCESSOR VALUE UNIT (PVU) FROM WEBSHERE APPLICATION SERVER NETWORK DEPLOYMENT TRADE UP LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$56.88
D1MEILL	IBM CONTENT MANAGER ONDEMAND DISTRIBUTION FACILITY FOR I PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12	\$152.96

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MONTHS

D1SNULL	IBM CONTENT MANAGER ONDEMAND PREMIUM FEATURE PACK FOR 1 PER INSTALL LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$62,891.44
D1SQKLL	IBM DB2 AND WATSON EXPLORER TERABYTE LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$327,881.61
D54TSLL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$18,306.05
D54TTLL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$10,983.63
D55HLL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$15.87
D55HILL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$9.56
D55HJLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$152.96
D55HKLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$91.94
D55WJLL	IBM WEBSPHERE APPLICATION SERVER NETWORK DEPLOYMENT PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$190.38
D55WKLL	IBM WEBSPHERE APPLICATION SERVER NETWORK DEPLOYMENT PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$113.90
D55WQLL	IBM WEBSPHERE APPLICATION SERVER NETWORK DEPLOYMENT PROCESSOR VALUE UNIT (PVU) FOR ZENTERPRISE BLADECENTER EXTENSION (ZBX) AND LINUX ON SYSTEM Z LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$190.38
D55WRLL	IBM WEBSPHERE APPLICATION SERVER NETWORK DEPLOYMENT FOR ZENTERPRISE BLADECENTER EXTENSION (ZBX) AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$113.90
D61U6LL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) LICENSE + SW SUBSCRIPTION & SUPPORT 12 MONTHS	\$1,098.84
D61U7LL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) SW SUBSCRIPTION & SUPPORT REINSTATEMENT 12 MONTHS	\$659.02
E01PILL	IBM CONTENT MANAGER ENTERPRISE EDITION CONNECTOR RELATIONAL DATABASES AUTHORIZED CONNECTOR ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,661.21

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E01ZMLL	IBM CONTENT MANAGER ONDEMAND PDF INDEXER MULTIPLATFORMS PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3.18
E01ZNLL	IBM CONTENT MANAGER ONDEMAND REPORT DISTRIBUTION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$30.75
E025SLL	IBM WEBSHERE APPLICATION SERVER NETWORK DEPLOYMENT PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$38.00
E025TLL	IBM WEBSHERE APPLICATION SERVER NETWORK DEPLOYMENT PROCESSOR VALUE UNIT (PVU) FOR ZENTERPRISE BLADECENTER EXTENSION (ZBX) AND LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$38.00
E046XLL	IBM CONTENT CLASSIFICATION PRODUCTION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$219.67
E04X0LL	IBM FILENET DOCUMENT PUBLISHER SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,668.51
E04X1LL	IBM FILENET DOCUMENT PUBLISHER NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,826.60
E04XFLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL SERVER AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$82.17
E04XILL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$82.17
E04XSLL	IBM FILENET CAPTURE MULTI-FUNCTION DEVICE GATEWAY SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$34,252.64
E04XTLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL IDL NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,742.32
E04XULL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL IDL SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$5,459.75
E04XYLL	IBM FILENET APPLICATION CONNECTOR FOR SIEBEL SERVER CONCURRENT USER (UP TO 1:10) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$122.90
E04Y6LL	IBM CASE FOUNDATION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$196.89
E04Y8LL	IBM CASE FOUNDATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$284.76
E04YQLL	IBM FILENET CAPTURE PROFESSIONAL - PERSONAL EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$821.74
E04YSLL	IBM FILENET CAPTURE DESKTOP - LOW VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,229.02
E04YTLL	IBM FILENET CAPTURE DESKTOP - MEDIUM VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,896.17

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E04YULL	IBM FILENET CAPTURE DESKTOP - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$189.62
E04YWLL	IBM FILENET CAPTURE DESKTOP - PERSONAL EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$548.37
E04YYLL	IBM FILENET CAPTURE PROFESSIONAL - LOW VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,896.17
E04YZLL	IBM FILENET CAPTURE PROFESSIONAL-INBOUND LINK CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$821.74
E04Z0LL	IBM FILENET CAPTURE PROFESSIONAL - HIGH VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,859.14
E04Z1LL	IBM FILENET CAPTURE PROFESSIONAL - ADDITIONAL DOCUMENT ENTRY CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$273.37
E04Z2LL	IBM FILENET CAPTURE PROFESSIONAL-FILE IMPORT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$685.91
E04ZELL	IBM FILENET CAPTURE-ADVANCED DOC PROCESSING CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,090.23
E04ZGLL	IBM FILENET CAPTURE DESKTOP - FILE IMPORT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$685.91
E04ZKLL	IBM FILENET CAPTURE PROFESSIONAL - MEDIUM VOLUME EDITION CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$4,377.18
E04ZNLL	IBM FILENET CAPTURE TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,366.85
E04ZQLL	IBM FILENET CAPTURE OCR-TO-PDF CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$951.91
E04ZSLL	IBM FILENET CAPTURE-DOCUMENT PROCESSING CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$412.54
E04ZWLL	IBM FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E0501LL	IBM FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$180.62
E050JLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,733.70
E050KLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$685.91
E050LLL	IBM FILENET EFORMS FOR P8 AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$59.97

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E050MLL	IBM FILENET IMAGE SERVICES WEB SERVICES/IDM TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,026.35
E050NLL	IBM FILENET ARCHIVE TO IMAGE SERVICES SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,859.14
E050PLL	IBM FILENET IMAGE SERVICES EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$194.50
E050QLL	IBM FILENET IMAGE SERVICES EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.97
E050TLL	IBM FILENET IMAGE SERVICES COLD NON-PROD INSTALL ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,549.97
E050ULL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$341.71
E050WLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,366.85
E0518LL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$9,519.14
E051XLL	IBM FILENET REMOTE CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$33.03
E0527LL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$6,859.14
E0528LL	IBM FILENET MID-RANGE IMAGE IMPORT NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,708.56
E052CLL	IBM FILENET HIGH PERFORMANCE IMAGE IMPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,668.51
E052ELL	IBM FILENET MID-RANGE IMAGE IMPORT SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,417.13
E052FLL	IBM FILENET DOCUMENT ARCHIVE RETRIEVAL TRANSPORT NON-PROD SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$4,800.25
E052LLL	IBM FILENET PRINT FONTS PRINTER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$41.25
E052MLL	IBM FILENET PRINT PRINTER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,057.68
E052QLL	IBM ENTERPRISE RECORDS ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$54.27
E052TLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO IBM DR550 RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32

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E052ULL	IBM FILENET IMAGE SERVICES CONNECTOR TO SUN 5X20 CAS STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E052VLL	IBM FILENET P8 CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E052WLL	IBM FILENET IMAGE SERVICES CONNECTOR TO CENTERA STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E052XLL	IBM FILENET P8 CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E052ZLL	IBM FILENET IMAGE SERVICES CONNECTOR TO DR550 STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0530LL	IBM FILENET IMAGE SERVICES CONNECTOR TO MAGNETIC STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0531LL	IBM FILENET IMAGE SERVICES CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0532LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO CENTRA RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0533LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SNAPLOCK RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0534LL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO SUN 5X20 CAS RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0537LL	IBM FILENET EFORMS FOR P8 EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.31
E0539LL	IBM FILENET EFORMS FOR P8 EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$30.27
E053DLL	IBM FILENET EFORMS DESKTOP CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.77
E053KLL	IBM FILENET IMAGE SERVICES AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$393.78
E053RLL	IBM FILENET IMAGE SERVICES INTEGRAL SDS CONNECTOR TO HCAP RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E0545LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$393.78
E0546LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.97
E0547LL	IBM FILENET IMAGE MANAGER ACTIVE EDITION ADD-ON EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$194.50

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E0548LL	IBM FILENET IMAGE SERVICES-COLD INSTALL ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,180.35
E0549LL	IBM FILENET IMAGE SERVICES DATA ARCHIVE SOLUTION SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$9,437.78
E054ALL	IBM FILENET IMAGE SERVICES TOOLKIT CLIENT DEVICE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,303.22
E054HLL	IBM ENTERPRISE CONTENT MANAGEMENT SYSTEM MONITOR EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$27.26
E054KLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EXT USER USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.53
E054LLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$253.84
E054ULL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$506.06
E0563LL	IBM FILENET IS CONN TO NON FILENET OPTICAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E056SLL	IBM FILENET P8 CONNECTOR TO SNAPLOCK STORAGE & RETRIEVAL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$330.32
E059ALL	IBM RECORDS MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.06
E059HLL	IBM RECORDS MANAGER EXTERNAL USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.42
E059ILL	IBM RECORDS MANAGER EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$43.77
E066BLL	IBM CONTENT MANAGER AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$180.62
E066CLL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E066NLL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$136.69
E066PLL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$68.59
E066RLL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$76.64
E06VFLL	IBM CONTENT CLASSIFICATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$16.92

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E06VGLL	IBM CONTENT CLASSIFICATION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$8.50
E079WLL	IBM DB2 IBM FILENET EFORMS FOR P8 EXT USER LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.31
E07A1LL	IBM FILENET EFORMS FOR P8 AUTHORIZED FOR P8 LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$59.97
E07A3LL	IBM DB2 IBM FILENET EFORMS FOR P8 EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$30.27
E07A9LL	IBM CONTENT MANAGER FOR LINUX ON SYSTEM Z AUTHORIZED USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$180.62
E07AALL	IBM CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE FOR LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E07AELL	IBM CONTENT MANAGER FOR RELATIONAL DATABASES LINUX ON SYSTEM Z CONNECTOR ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,661.21
E07AFLL	IBM FILENET IMAGE MANAGER ACTIVE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$506.06
E07AGLL	IBM CONTENT MANAGER ONDEMAND ENHANCED RETENTION MANAGEMENT MULTIPLATFORMS LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$76.64
E07AKLL	IBM FILENET IMAGE MGR ACTIVE ED EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$253.84
E07AQLL	IBM FILENET IMAGE MANAGER ACTIVE ED EXTERNAL USER LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$2.53
E07ATLL	IBM FILENET IMAGE MGR ACTIVE ED ADD-ON AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$393.78
E07AVLL	IBM FILENET IMAGE MANAGER ACTIVE ED ADD-ON EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$194.50
E07AWLL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER VIEW EDITION LINUX ON SYSTEM Z SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$685.91
E07AYLL	IBM FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$180.62
E07AZLL	IBM FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E07B0LL	IBM FILENET IMAGE MGR ACTIVE ED ADD-ON EXT USER LINUX ON SYSTEM Z USER VALUE UNIT SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.97
E07B2LL	IBM FILENET ISRA VIEW EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT RENEWAL	\$341.71

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E07BALL	IBM FILENET IMAGE SERVICES RESOURCE ADAPTER PROFESSIONAL EDITION LINUX ON SYSTEM Z SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,733.70
E07BLL	IBM FILENET ISRA PROFESSIONAL EDITION NON-PROD LINUX ON SYSTEM Z SERVER SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,366.85
E07BELL	IBM CONTENT MANAGER ONDEMAND AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$136.69
E07BFLL	IBM CONTENT MANAGER ONDEMAND EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$68.59
E07MNULL	IBM CONTENT MANAGER ENTERPRISE EDITION STARTER PACK AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.06
E07MPLL	IBM CASE FOUNDATION STARTER PACK AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$142.43
E07MQLL	IBM FILENET CONTENT MANAGER STARTER PACK AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.06
E08LGLL	IBM CONTENT MANAGER ONDEMAND FOR I AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$109.02
E08LHLL	IBM CONTENT MANAGER ONDEMAND FOR I PDF INDEXER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3.18
E08LILL	IBM CONTENT MANAGER ONDEMAND FOR I ENHANCED RETENTION MANAGEMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$38.16
E0AHVLL	IBM DECISION SERVER FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$264.47
E0AI1LL	IBM DECISION SERVER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$264.47
E0AR9LL	IBM CASE MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$384.02
E0ARALL	IBM CASE MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$384.02
E0ARPLL	IBM CASE MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$191.24
E0ARQLL	IBM CASE MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$191.24
E0AT9LL	IBM PRODUCTION IMAGING EDITION ADD-ON FOR IBM CASE MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$66.72
E0ATILL	IBM PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$198.52

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E0AXQLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,017.73
E0AXRLL	IBM DATACAP TASKMASTER ACCOUNTS PAYABLE CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$510.94
E0AXTLL	IBM DATACAP TASKMASTER CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,424.28
E0AXULL	IBM DATACAP TASKMASTER CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$355.59
E0AXWLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,017.73
E0AXXLL	IBM DATACAP TASKMASTER MEDICAL CLAIMS CAPTURE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$510.94
E0BM1LL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR EMC DOCUMENTUM PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,433.15
E0BM2LL	IBM DATACAP TASKMASTER CAPTURE FAX INPUT PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,433.15
E0BM3LL	IBM DATACAP TASKMASTER CAPTURE FOR EMAIL AND ELECTRONIC DOCUMENTS PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$7,444.94
E0BM4LL	IBM DATACAP TASKMASTER CAPTURE CONNECTOR FOR MICROSOFT SHAREPOINT PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$2,433.15
E0BMILL	IBM DATACAP RULERUNNER ENTERPRISE PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$33.52
E0BN6LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$123.67
E0BN7LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$123.67
E0BN8LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$62.32
E0BN9LL	IBM CASE MANAGER ADD-ON FOR PRODUCTION IMAGING EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$62.32
E0BNCLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E0BNDLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$90.31
E0BNELL	IBM CASE MANAGER ADD-ON FOR CASE FOUNDATION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$45.40

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E0BNFLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$45.40
E0BQ4LL	IBM DECISION CENTER FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$289.64
E0BQ5LL	IBM DECISION CENTER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$289.64
E0BQSSL	IBM DECISION SERVER STANDARD FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$226.18
E0BQTLL	IBM PROCESS CENTER ADVANCED PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$310.03
E0BQULL	IBM PROCESS CENTER ADVANCED PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$310.03
E0BQVLL	IBM PROCESS SERVER STANDARD PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E0BQWLL	IBM DECISION SERVER RULES EDITION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$226.18
E0BQXLL	IBM PROCESS SERVER STANDARD PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$175.74
E0BQYLL	IBM PROCESS SERVER EXPRESS PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E0BQZLL	IBM PROCESS SERVER EXPRESS PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$87.87
E0BR0LL	IBM PROCESS SERVER ADVANCED PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$204.26
E0BR1LL	IBM PROCESS SERVER ADVANCED PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$204.26
E0BR2LL	IBM PROCESS CENTER EXPRESS PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$129.41
E0BR3LL	IBM PROCESS CENTER EXPRESS PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$129.41
E0BR4LL	IBM PROCESS CENTER STANDARD PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$256.33
E0BR5LL	IBM DECISION SERVER RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$474.38
E0BRCLL	IBM PROCESS CENTER STANDARD PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$256.33

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E0BRFLL	IBM PROCESS DESIGNER PER AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,057.68
E0BRGLL	IBM PROCESS DESIGNER PER AUTHORIZED USER FOR SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,057.68
E0BSHLL	IBM DECISION SERVER STANDARD RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$412.54
E0C4ILL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$201.77
E0C4MLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$101.75
E0C4TLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$201.77
E0C4ULL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$101.75
E0C84LL	IBM CONTENT INTEGRATOR AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$105.00
E0C87LL	IBM CONTENT INTEGRATOR CONNECTION PER CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$4,556.17
E0C8FLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$201.77
E0C8HLL	IBM CASE MANAGER ADD-ON FOR CONTENT MANAGER ENTERPRISE EDITION EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$101.75
E0C8JLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER AUTHORIZED LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$201.77
E0C8KLL	IBM CASE MANAGER ADD-ON FOR FILENET CONTENT MANAGER EMPLOYEE LINUX ON SYSTEM Z USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$101.75
E0CN8LL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$5,158.24
E0CN9LL	IBM ATLAS EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$3,303.22
E0CNALL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,896.17
E0CNBLL	IBM ATLAS IT EDISCOVERY PROCESS MANAGEMENT MID-MARKET EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,692.29

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E0CNCLL	IBM ATLAS EDISCOVERY COST FORECASTING AND MANAGEMENT AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,993.95
E0CNDLL	IBM ATLAS EDISCOVERY POLICY SYNDICATION FRAMEWORK CONNECTION ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$19,119.65
E0D7QLL	IBM DECISION OPTIMIZATION CENTER SOLUTIONS ACCELERATOR SERVER EDITION PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$149.70
E0D9ZLL	IBM DECISION OPTIMIZATION CENTER SOLUTIONS ACCELERATOR CLIENT EDITION AUTHORIZED USER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$878.69
E0DK4LL	IBM DECISION SERVER FOR NON-PRODUCTION ENVIRONMENT FOR ZENTERPRISE BLADECENTER EXTENSION AND LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$133.43
E0DK5LL	IBM DECISION SERVER FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$133.43
E0DLULL	IBM PROCESS SERVER ADVANCED FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$103.38
E0DLVLL	IBM PROCESS SERVER ADVANCED FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$103.38
E0DLXLL	IBM PROCESS SERVER STANDARD FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$87.87
E0DLZLL	IBM PROCESS SERVER STANDARD FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR LINUX ON SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$87.87
E0DM1LL	IBM PROCESS SERVER EXPRESS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$43.93
E0DM3LL	IBM PROCESS SERVER EXPRESS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT (PVU) FOR SYSTEM Z ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$43.93
E0DTPLL	IBM CONTENT CLASSIFICATION NON-PRODUCTION PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$109.88
E0ED5LL	IBM CONTENT MANAGER ONDEMAND FULL TEXT SEARCH PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$58.34
E0EHILL	IBM DATACAP TASKMASTER ENTERPRISE EDITION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$350.71
E0HQELL	IBM FORMS EXPERIENCE BUILDER 20 AUTHORIZED USERS ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$919.37
E0HQGLL	IBM FORMS EXPERIENCE BUILDER LINUX ON SYSTEM Z PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$91.94

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E0HQHLL	IBM FORMS EXPERIENCE BUILDER PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$91.94
E0HQTL	IBM CONTENT FOUNDATION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$79.66
E0HRGLL	IBM CONTENT ENGINE BULK IMPORT TOOL FOR IBM CONTENT FOUNDATION VIRTUAL SERVER ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$13,668.51
E0ID7LL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$208.28
E0IDELL	IBM CASE MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1.92
E0IDJLL	IBM CASE MANAGER ADD-ON FOR IBM CASE FOUNDATION FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$105.00
E0IEMLL	IBM FILENET CONTENT MANAGER PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$452.36
E0IEZLL	IBM FILENET CONTENT MANAGER ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.86
E0IF3LL	IBM CASE FOUNDATION ADD-ON NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$201.77
E0IF9LL	IBM FILENET CONTENT MANAGER NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$227.81
E0IFKLL	IBM CASE FOUNDATION ADD-ON PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$406.04
E0IFSLL	IBM CASE FOUNDATION ADD-ON ELIGIBLE PARTICIPANT RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$0.97
E0IMXLL	IBM STOREDIQ POLICY RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$3,840.20
E0IMYLL	IBM STOREDIQ SUITE RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$6,752.90
E0IZMLL	IBM ENTERPRISE RECORDS ADD-ON PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$120.41
E0IZPLL	IBM ENTERPRISE RECORDS ADD-ON FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$60.53
E0J1VLL	IBM CONTENT COLLECTOR FOR EMAIL RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$21.15
E0J1XLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$132.66

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E0J1YLL	IBM CONTENT COLLECTOR FOR FILE SYSTEMS FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$66.06
E0J21LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$132.66
E0J22LL	IBM CONTENT COLLECTOR FOR MICROSOFT SHAREPOINT FOR NON-PRODUCTION ENVIRONMENT PROCESSOR VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$66.06
E0JEULL	IBM DAEJA VIEWONE VIRTUAL AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$33.36
E0JEZLL	IBM DAEJA VIEWONE VIRTUAL MODULE FOR MICROSOFT OFFICE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$11.72
E0K27LL	IBM DATACAP 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$911.23
E0K28LL	IBM DATACAP NETWORK SCANNING DEVICE RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$172.48
E0KEALL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$52.81
E0KG5LL	IBM ENTERPRISE RECORDS FOUNDATION ADD-ON 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$268.49
E0KHJLL	IBM WATSON EXPLORER ADVANCED EDITION RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$91,123.43
E0KJWLL	IBM STOREDIQ DATA CLEANUP RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$1,863.63
E0LHDLL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR MICROSOFT OFFICE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$15.46
E0LPZLL	IBM DAEJA VIEWONE VIRTUAL MODULE FOR PERMANENT REDACTION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$11.72
E0LQKLL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR PERMANENT REDACTION AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$15.46
E0LQLLL	IBM DAEJA VIEWONE VIRTUAL AND PROFESSIONAL MODULES FOR PERMANENT REDACTION EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$7.73
E0LR4LL	IBM CASE MANAGER MOBILE EMPLOYEE USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$26.77
E0LRJLL	IBM CASE MANAGER MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$53.37
E0LRMLL	IBM CASE MANAGER MOBILE 1000 EXTERNAL PACK USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$267.72

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E0M4CLL	IBM DATACAP ENTERPRISE EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$12.94
E0M50LL	IBM DATACAP INSIGHT EDITION ADD-ON AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$431.21
E0M51LL	IBM DATACAP INSIGHT EDITION ADD-ON OCCASIONAL AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$54.02
E0M52LL	IBM DATACAP INSIGHT EDITION ADD-ON MOBILE AUTHORIZED USER VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$16.20
E0M53LL	IBM DATACAP INSIGHT EDITION ADD-ON NETWORK SCANNING DEVICE RESOURCE VALUE UNIT ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL	\$54.02
E0MKGLL	IBM CONTENT MANAGER ONDEMAND DISTRIBUTION FACILITY FOR I PROCESSOR VALUE UNIT (PVU) ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$30.75
E0NIILL	IBM DB2 AND WATSON EXPLORER TERABYTE ANNUAL SW SUBSCRIPTION & SUPPORT RENEWAL 12 MONTHS	\$65,494.96

GSA Service Proposed (e.g. Labor Category or Job Title/Task)	Minimum Education / Certification Level	Minimum Years of Experience	Contractor or Customer Facility or Both	Labor Rates Effective July 12, 2018 Thru December 31, 2018	Labor Rates January 1, 2019 - 12/31/2019 w/2% escalation	Labor Rates January 1, 2020 - 12/31/2020 w/2% escalation	Labor Rates January 1, 2021 - 12/31/2021 w/2% escalation	Labor Rates January 1, 2022 - 12/31/2022 w/2% escalation	Labor Rates January 1, 2023 - 12/31/2023 w/2% escalation
Architect I	BA	1	Both	\$153.02	\$156.08	\$159.21	\$162.39	\$165.64	\$168.95
Architect II	BA	3	Both	\$184.14	\$187.82	\$191.57	\$195.41	\$199.31	\$203.30
Architect III	BA	5	Both	\$215.25	\$219.55	\$223.94	\$228.42	\$232.99	\$237.65
Architect IV	BA	7	Both	\$260.14	\$265.35	\$270.65	\$276.07	\$281.59	\$287.22
Architect V	BA	12	Both	\$323.96	\$330.44	\$337.05	\$343.79	\$350.67	\$357.68
Business Analyst I	BA	1	Both	\$122.42	\$124.87	\$127.37	\$129.91	\$132.51	\$135.16
Business Analyst II	BA	3	Both	\$168.83	\$172.21	\$175.65	\$179.17	\$182.75	\$186.41
Business Analyst III	BA	5	Both	\$215.25	\$219.55	\$223.94	\$228.42	\$232.99	\$237.65
Business Analyst IV	BA	7	Both	\$260.14	\$265.35	\$270.65	\$276.07	\$281.59	\$287.22
Business Analyst V	BA	12	Both	\$323.96	\$330.44	\$337.05	\$343.79	\$350.66	\$357.68
Consultant I	BA	1	Both	\$210.82	\$215.03	\$219.33	\$223.72	\$228.19	\$232.76
Consultant II	BA	3	Both	\$237.69	\$242.45	\$247.30	\$252.24	\$257.29	\$262.43
Consultant III	BA	5	Both	\$260.14	\$265.35	\$270.65	\$276.07	\$281.59	\$287.22
Consultant IV	BA	7	Both	\$300.94	\$306.96	\$313.10	\$319.36	\$325.75	\$332.26
Consultant V	BA	12	Both	\$342.35	\$349.19	\$356.18	\$363.30	\$370.57	\$377.98
Database Administrator I	BA	1	Both	\$122.42	\$124.87	\$127.37	\$129.91	\$132.51	\$135.16
Database Administrator II	BA	3	Both	\$137.72	\$140.48	\$143.29	\$146.15	\$149.07	\$152.00

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Database Administrator III	BA	5	Both	\$153.02	\$156.08	\$159.21	\$162.39	\$165.64	\$168.95
Database Administrator IV	BA	7	Both	\$219.53	\$223.92	\$228.40	\$232.97	\$237.63	\$242.38
Database Administrator V	BA	12	Both	\$285.28	\$290.99	\$296.81	\$302.75	\$308.80	\$314.98
Project Coordinator I	BA	1	Both	\$96.92	\$98.85	\$100.83	\$102.85	\$104.90	\$107.00
Project Coordinator II	BA	3	Both	\$106.37	\$108.50	\$110.67	\$112.88	\$115.14	\$117.44
Project Coordinator III	BA	5	Both	\$117.31	\$119.66	\$122.05	\$124.49	\$126.98	\$129.52
Project Coordinator IV	BA	7	Both	\$137.72	\$140.48	\$143.29	\$146.15	\$149.07	\$152.06
Project Manager I	BA	1	Both	\$118.51	\$120.88	\$123.29	\$125.76	\$128.27	\$130.84
Project Manager II	BA	3	Both	\$120.88	\$123.30	\$125.77	\$128.28	\$130.85	\$133.46
Project Manager III	BA	5	Both	\$178.90	\$182.48	\$186.13	\$189.85	\$193.65	\$197.52
Project Manager IV	BA	7	Both	\$229.53	\$234.12	\$238.80	\$243.58	\$248.45	\$253.42
Project Manager V	BA	12	Both	\$323.95	\$330.43	\$337.04	\$343.78	\$350.66	\$357.67
Software Lab Services I	BA	1	Both	\$244.66	\$249.55	\$254.54	\$259.63	\$264.82	\$270.12
Software Lab Services II	BA	3	Both	\$262.06	\$267.30	\$272.65	\$278.10	\$283.66	\$289.33
Software Lab Services III	BA	5	Both	\$279.47	\$285.06	\$290.76	\$296.58	\$302.51	\$308.56
Software Lab Services IV	BA	7	Both	\$305.59	\$311.70	\$317.94	\$324.30	\$330.78	\$337.40
Software Lab Services V	BA	12	Both	\$342.34	\$349.18	\$356.17	\$363.29	\$370.55	\$377.97
Systems Administrator - Client, Enterprise and Data Center Technologies I	BA	1	Both	\$123.42	\$125.89	\$128.40	\$130.97	\$133.59	\$136.26
Systems Administrator - Client, Enterprise and Data Center Technologies II	BA	3	Both	\$137.20	\$139.94	\$142.74	\$145.60	\$148.51	\$151.48
Systems Administrator - Client, Enterprise and Data Center Technologies III	BA	5	Both	\$150.98	\$154.00	\$157.08	\$160.22	\$163.42	\$166.69
Systems Administrator - Client, Enterprise and Data Center Technologies IV	BA	7	Both	\$172.40	\$175.85	\$179.37	\$182.96	\$186.62	\$190.35
Systems Administrator - Client, Enterprise and Data Center Technologies V	BA	12	Both	\$206.86	\$210.99	\$215.21	\$219.52	\$223.91	\$228.38
Technical Systems and Solutions Specialist I	BA	1	Both	\$122.42	\$124.87	\$127.37	\$129.91	\$132.51	\$135.16
Technical Systems and Solutions Specialist II	BA	3	Both	\$168.83	\$172.21	\$175.65	\$179.17	\$182.75	\$186.41
Technical Systems and Solutions Specialist III	BA	5	Both	\$215.25	\$219.55	\$223.94	\$228.42	\$232.99	\$237.65

Technical Systems and Solutions Specialist IV	BA	7	Both	\$237.90	\$242.65	\$247.51	\$252.46	\$257.51	\$262.66
Technical Systems and Solutions Specialist V	BA	12	Both	\$265.95	\$271.27	\$276.69	\$282.22	\$287.87	\$293.63
IT Analyst - Solutions I	BA	1	Both	\$112.22	\$114.46	\$116.75	\$119.09	\$121.47	\$123.90
IT Analyst - Solutions II	BA	3	Both	\$124.97	\$127.47	\$130.02	\$132.62	\$135.27	\$137.98
IT Analyst - Solutions III	BA	5	Both	\$137.72	\$140.48	\$143.29	\$146.15	\$149.07	\$152.06
IT Analyst - Solutions IV	BA	7	Both	\$153.02	\$156.08	\$159.21	\$162.39	\$165.64	\$168.95
IT Analyst - Solutions V	BA	12	Both	\$184.91	\$188.60	\$192.38	\$196.22	\$200.15	\$204.15

LABOR DESCRIPTIONS

PROJECT MANAGER

- Provides direction to the teams
- Prepare and manage the overall project work plan
- Plans, organizes, monitors, and oversees IT projects, business strategies, and technology development.
- Manages cross functional teams
- Understands needs of business users as well as development and service support areas.
- Defines program and project goals, plans and reports.
- Responsible for all aspects of the development and implementation of assigned projects.

PROJECT COORDINATOR

- -Advises project team on processes
- - Develops project schedule and supports deliverables
- - Analyzes impact change requests have on the schedule
- - Analyzes progress reported against work schedules
- - Organizes and facilitates sessions regarding the project management of the project

CONSULTANT

- Leads or participate in consulting projects that deliver customer-focused results aligned with strategic and operational goals of the Client.
- Obtains and shares internal and external learning and knowledge, problem solving, strategy, methodologies, tool and processes.
- Facilitates identification, review and analysis of strategic issues and advises regarding development and implementation of strategy for the client's environment.

- May assist in developing, leading and conducting education classes
- Provides guidance in analyzing, investigating, and resolving issues.
- Analyzes trends and issues and provides recommendations.
- Responsible for development, implementation, and maintenance of guidelines, policies, procedures, and processes.
- Provides vision and guidance for area of responsibility
- Provides consultation and vision on process tools, methods, product lines, technology, implementation, support, process design, client initiatives, and business activities.
- May be required to oversee technical implementation and execution of strategic plans.
- Research and provide information on technical trends, evaluate and implement exiting applications and/or customized solutions.
- Has expertise and operates across one or more industries and variety of services such as information technology, e-business, cloud, security, and latest business transformation solutions.
- Adhere to project development and documentation standards
- Provides assistance and responsible for aspects of the development and implementation process, including tasks associated with program office support.

ARCHITECT

- Responsible for overall system design or the component design of a large system or solution.
- Responsibility includes detailed documentation of technical requirements and design documents.
- Works with the development team for the development of applications or systems
- Facilitates and guides requirements gathering, analysis, development of hypotheses/conclusions
- Performs analysis of business models, logical specifications and/or user requirements to design client solutions.
- Has expert knowledge of application design and usability principles, issues, and techniques.
- Architects focused on solution architecture organizes the development effort of a system solution. Responsible for the overall vision that underlies the projected solution and transform the vision through the execution of the solution. Shapes, designs and plan specific service line in product areas.
- May include roles such as Application Architect, Portfolio Architect, Network Architect, Systems Architect, Mainframe Architect, Enterprise/Infrastructure Architect, Solutions Architect.

BUSINESS ANALYST

- Acts as liaison between business areas and IT
- Participates in research to evaluate business requirements and recommends solutions or assist in problem resolution.
- Works with client to plan and initiate the project
- Performs research, collection and collation of data from studies.
- Performs assessments and projections as part of analysis process.

TECHNICAL SYSTEMS AND SOLUTIONS SPECIALIST

Works on client's key operations and business solutions. Analyzes, designs, and develops client's information systems and program specifications; involved in creation of specification/requirements, and maintenance/ design/build /test phases of systems and applications. May also be asked to provide technical support and analysis of infrastructure projects and production environment; develop upgrade/improvement recommendation; monitor, plan, and measure impact of new products and services.

Codes, test and debugs applications and programs. May participate in the application design of systems, including use of analytical techniques. Develops program specifications and detail design documents. Assists in testing, training, and preparation of operations. Works on systems business intelligence or decision support systems supporting client's key operations.

Roles may include: System Analyst, Programmer, Developer, Designer, Tester:

DATABASE ADMINISTRATOR

Based on skill level, the administrator can be staffed to do one, or a combination of the following: 1) installs, upgrades, resolves (patches, updates) to applications, 2) Implements the database design, that may include setup (creating tables, columns, data types, constraints), improving availability and response times, 3) Creates databases logical design which involves data architecture design, data modeling, and schema definition, 4) performs industry research for data and DB technologies and related software, tools, standards and training.

SYSTEM ADMINISTRATOR

- Provides technical support and analysis of infrastructure project and production environment; develops upgrade/improvement recommendation; monitors, plans, measures, and tests new products and services
- Works on client technologies including operating support systems
- Works on enterprise technologies, software configurations management and distribution, storage area networks
- Work on data center technologies such as network (LAN,WAN, router) management, server management, mainframe operating system.

SOFTWARE LAB SERVICES SPECIALIST

Collaborates closely with product development and product support, 2) Leading edge skill on the current versions of software products and on products in development/test, 3) Skills may include performance tuning, infrastructure logical designs, scaling, installation, integration, training, testing, migration.

IT ANALYST SOLUTIONS

- Create, analyze, coordinate, and document complex IT projects, products processes and provide recommendations based on analysis for optimal solutions.
- Create/update reports, and propose action and/or implementation plans and present to leadership to assist in decision-making and drive the work to conclusion.
- Provide IT process and/or product subject matter expertise, conduct research, gather requirements, and conduct analysis and/or coordination activities related to IT processes, projects and/or services.
- Display a technical aptitude and the ability to coordinate, design, and manage IT processes and work.

SKILL LEVELS

SKILL LEVEL I

Under direct supervision, general knowledge in field, works on assignments that are generally semi routine in nature, may assist with moderately complex projects.

Minimum 1 year experience, Bachelor Degree

SKILL LEVEL II

Experienced with frequent use and application of technical standards, principals and theories. Works under general supervision, providing solutions to technical problems of moderate scope and complexity.

Minimum 3 years experience, Bachelor Degree

SKILL LEVEL III

Career level with a complete understanding and wide application of technical principles, theories and concepts. Working under only general direction, provides technical solutions to a wide range of difficult problems. Independently determines and develops approach to solutions.

Minimum 5 years experience, Bachelor Degree

SKILL LEVEL IV

Considered an emerging authority, who applies extensive technical experience. Develops technical solutions to complex problems. Exercises considerable latitude in determining objectives and approaches to assignments.

Minimum 7 years experience, Bachelor Degree

SKILL LEVEL V

Recognized expert within IBM, who designs, researches and develops highly advanced applications and provides highly innovative solutions. Develops technical solutions to complex problems. Leads and pursues courses of action necessary to obtain desired results.

Minimum 12 years experience, Bachelor Degree

Substitution Table

Degree	Experience Equivalence	Other Equivalence
Bachelors	Associate degree +2 years relevant experience	Professional certifications such as (Project Management, Lean Sigma, or ITIL)
Masters (Advanced degree)	Bachelors +2 years relevant experience, or Associate + 4 years relevant experience	Masters Certificate or Professional license
Doctorate (Advanced degree)	Masters + 2 years relevant experience, or Bachelors + 4 years relevant experience	
* Successful completion of higher education which has not yet resulted in a degree may be counted as 1 year of experience for each year of college completed. * Skill Level minimum years of experience is defined as total years of experience		

IBM Published Terms and Conditions:

IBM’s End User License Terms (EULA) and Terms of Service Documents are as follows and incorporated into the GSA Agreement:

- IBM’s Passport Advantage Terms - <https://www.ibm.com/downloads/cas/Q3Q5QQYB>
- IBM Program License Agreement (IPLA) [Chapter 5 – Special item 132-33: Section 5.15](https://www.ibm.com/downloads/cas/D5REVN3N)
- Professional Services Terms - <https://www.ibm.com/downloads/cas/A0J3AEWP>

The following terms and conditions apply to all vendors proposing software and related services under Schedule 36, Solicitation 3FNJ-C1-000001-B. Once approved by the MAS Contracting Officer, the negotiated terms should be incorporated into the contractor’s published GSA catalog. Note that these terms and conditions may be further negotiated at the order level by the ordering agency Contracting Officer. **NOTE:** In accordance with Clause 552.212-4(s), the Unenforceable Clauses provision of clause 552.212-4 takes precedence over any Commercial Supplier Agreement (CSA) incorporated into contract #47QSMA18D08QM. The language of Clause 552.212-4(w) *Commercial Supplier Agreements – Unenforceable Clauses* shall be deemed incorporated into all commercial supplier agreements associated with contract #47QSMA18D08QM

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post-acceptance rights as defined in IBM's license terms (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

IBM's IBM Program License Agreement (IPLA) and Passport Advantage terms specify acceptance criteria.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract. IBM's standard warranty/guarantee is specified in the terms and conditions of the IPLA and Passport Advantage terms.

b.

4. TECHNICAL SERVICES

IBM provides technical support for software licenses as specified in the IPLA license terms.

5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined:

Software Maintenance as a Product

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

Software Maintenance as a service

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

- b. Invoices for maintenance service should be submitted to the ordering agency on a quarterly or monthly basis (or as otherwise specified by the ordering activity), after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF SOFTWARE MAINTENANCE

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

f.

7. UTILIZATION LIMITATIONS

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. To the extent the use of the software Program is in accordance with the level of authorization obtained for the Program, the software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site where the software resides, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 9.b.(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which

the ordering activity may already have or obtains without restrictions.

- (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative for a temporary period of time; to copy computer programs for safekeeping (archives) or backup purposes; with IBM's written consent, to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

8. SOFTWARE CONVERSIONS:

AS A GENERAL RULE, IBM DOES NOT OFFER FULL MONETARY CREDIT TO THE GOVERNMENT WHEN CONVERSION FROM ONE VERSION OF THE SOFTWARE TO ANOTHER IS MADE AS THE RESULT OF A CHANGE IN OPERATING SYSTEM, OR FROM ONE COMPUTER SYSTEM TO ANOTHER; HOWEVER, IBM'S OFFERING FOR PASSPORT ADVANTAGE INCLUDES TERMS ON VERSION UPDATES FOR IPLA LICENSED PROGRAMS. **DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

IBM PROVIDES A LIST OF SOFTWARE PRODUCTS AND THEIR DESCRIPTION IN THIS PRICELIST. ADDITIONAL DETAILS REGARDING THE IBM SOFTWARE PRODUCTS CAN BE FOUND ON IBM'S INTERNET SITE: [WWW.IBM.COM](http://www.ibm.com)

12. GENERAL INFORMATION

Under these terms and conditions, IBM will (1) furnish licensed programs to the Government, (2) furnish materials in support of such licensed programs, and (3) provide program services (offerings), as described herein. The Government agrees with respect to the licensed programs to accept the responsibility for (1) their selection to achieve the Government's intended results, (2) their installation, (3) their use, and (4) the results obtained there from. The Government also has the responsibility for the selection and use of, and results obtained from, any other programs, programming equipment, or services used with the licensed programs.

None of the licenses granted hereunder nor any of the licensed programs or copies thereof may be sub-licensed, assigned, or transferred between agencies or departments, including military departments without the prior written consent IBM. Any attempt to sub-license, assign, or transfer any of the rights, duties, or obligations under this Special Item is void.

IBM is not responsible for failure to fulfill its obligations under this Special Item due to causes beyond its control.

The Government agrees that all of the terms and conditions of this Special Item applicable to restricted materials shall be applicable to materials, regardless of form, labeled "Restricted Materials of IBM" when distributed to the Government.

IBM PROGRAM LICENSE AGREEMENT (IPLA)

The license details below are for software products within IBM's Schedule. The Government agrees to the terms and conditions by issuing IBM a delivery order or contract incorporating IBM's terms and conditions by reference. By downloading, installing, copying, accessing, or using the Program, the Government (Licensee) agrees to the terms stated in the IPLA Agreement

Definitions

“Authorized Use” – the specified level at which the Government is authorized to execute or run the Program. That level may be measured by number of users, millions of service units (“MSUs”), Processor Value Units (“PVUs”), or other level of use specified by IBM.

“IBM” - International Business Machines Corporation or one of its subsidiaries.

“License Information” (“LI”) – a document that provides information and any additional terms specific to a Program. The Program's LI is available at <http://www.ibm.com/software/sla>. The LI can also be found in the Program's directory, by the use of a system command, or as a booklet included with the Program.

“Program” – the following, including the original and all whole or partial copies; 1) machine-readable instructions and data, 2) components, files, and modules, 3) audio-visual content (such as images, text, recordings, or pictures), and 4) related licensed materials (such as keys, and documentation).

“Proof of Entitlement” – evidence of the Licensee's Authorized Use. The PoE is also evidence of Licensee's eligibility for warranty, future update prices, if any, and potential special or promotional opportunities. If IBM does not provide the Licensee with a PoE, then IBM may accept as the PoE the original paid sales receipt or other sales record from the party (either IBM or its reseller) from whom Licensee obtained the Program, provided that it specifies the Program name and Authorized Use obtained.

“Warranty Period” – one year, starting on the date the original Licensee is granted the license.

Agreement Structure - The IPLA consists of the terms and conditions as stated herein, the LI, and the PoE and is the complete agreement between the Government and IBM regarding the use of the Program. It replaces any prior oral or written communication between the Government and IBM concerning the Government's use of the Program. The terms of the LI may replace or modify sections of this IPLA. It is anticipated that changes to the LI and other IBM policies will not result in terms inconsistent with Federal law. If the terms of the LI replace or modify terms of this IPLA, the Government has a right to review any additional or different terms before acceptance.

License Program Acceptance - The Government's acceptance of a Program is the earlier of the second business day after the Program's standard transit allowance period, or receipt of the Program, or when IBM provides the Government authorization to download the product via the Proof of Entitlement.

Notwithstanding anything herein to the contrary, the parties agree as follows:

(i) the ordering activity may negotiate an extension regarding the time of acceptance before issuing a delivery order; and (ii) the parties may mutually agree on the acceptance period for overseas orders.

1. LICENSE GRANT

The Program is owned by IBM or an IBM supplier, and is copyrighted and licensed, not sold.

Use of the Program:

IBM grants to the Government a nonexclusive license to:

- 1) Use the Program up to the Authorized Use specified in the PoE,
- 2) Make and install copies to support such Authorized Use, and
- 3) Make a backup copy, all provided that:
 - a. The Government has lawfully obtained the Program and complies with the terms of this Agreement;
 - b. the backup copy does not execute unless the backed-up Program cannot execute;
 - c. the Government reproduces all copyright notices and other legends of ownership on each copy, or partial copy of the Program.
 - d. The Government ensures that anyone who uses the Program (accessed either locally or remotely) does so only on the Government's behalf and complies with the terms stated herein.
 - e. The Government does not 1) use, copy, modify, or distribute the Program except as expressly permitted in this IPLA Agreement; 2) reverse assemble, reverse compile, or otherwise translate, or reverse engineer the Program except as expressly permitted by law without the possibility of contractual waiver, 3) use any of the Program's components, files, modules, audio-visual content, or related licensed materials separately from that Program; or 4) sublicense, rent, or lease the Program and
 - f. if the Government obtains this Program as a Supporting Program, Government uses this Program only to support the Principal Program and subject to any limitations in the license to the Principal Program, or if Government obtains this Program as Principal Program, Government uses all Supporting Programs only to support this Program, and subject to any limitations in this IPLA Agreement. For purposes of this Item f. a "Supporting Program" is a Program that is part of another IBM Program ("Principal Program") and identified as a Supporting Program in the Principal Program's LI. (To obtain a separate license to a Supporting Program without these restrictions, the Government should contact IBM or the party from whom the Government obtained the Supporting Program.)

This license applies to each copy of the Program that the Government makes.

Program Transfer

The Government may transfer a Program and all the Government's license rights and obligations to another party only if that party agrees to the terms of the IPLA. If the license is terminated for any reason by either party, the Government is prohibited from transferring the Program to another party. When the Government transfers the Program, it must also transfer a copy of the IPLA terms and conditions including the LI, and the Proof of Entitlement for the Program. The Government may not transfer a portion of 1) the Program or 2) the Program's Authorized Use. Immediately after the transfer, the current Government's license terminates.

2 PATENT AND COPYRIGHT INDEMNITY

For purposes of this Section, the term "Product" includes Materials, Machine Code and Licensed Internal Code.

If a third party claims that a Product IBM provides to the Government infringes that party's patent or copyright, IBM will indemnify the Government, its officers, agents, and employees against liability, at IBM's expense and pay all costs, damages, and attorneys fees that a court finally awards or that are included in a settlement approved by IBM, provided that the Government:

- A. Promptly notifies IBM in writing of the claim; and
- B. Gives IBM such opportunity as is offered by applicable laws, rules or regulations to participate in the defense thereof. The Government shall make every effort to permit IBM to fully participate in the defense and/or in any settlement of such claim. However, IBM understands that such participation will be under the control of the Department of Justice.

Remedies

If such a claim is made or appears likely to be made, the Government agrees to permit IBM to enable the Government to continue to use the Product, or to modify it, or replace it with one that is at least functionally equivalent. If IBM determines that none of these alternatives is reasonably available, the Government agrees to return the Product to IBM on IBM's written request. IBM will then give the Government a credit equal to:

1. For a Machine, the Government's net book value, provided the Government has followed generally-accepted accounting principles.
2. For a Program, the amount paid by the Government or 12 months' charges (whichever is less). If the Product is an IBM SaaS or subject to Fixed Term charges, up to twelve months' charges.
3. For Materials, the amount the Government paid IBM for the creation of the Materials.

This is subject to the Government's right to require continued use of the Products pursuant to the provisions of 28USC1498. In the event of such continued use, the Government shall notify IBM in writing of its election to continue use and agrees to undertake at the Government's expense the defense of any action against the Government and IBM shall have no further indemnification

obligation; it being understood that IBM may participate at its expense in the defense of any such action if such claim is against IBM.

Claims for Which IBM is Not Responsible:

IBM has no obligation regarding any claim based on any of the following:

- A. The Government's modification of a Product, or a Program's use in other than its Specified Operating Environment;
- B. Anything the Government provides which is incorporated into a Product or IBM's compliance with any designs, specifications, or instructions provided by the Government or by a third party on behalf of the Government;
- C. The combination, operation, or use of a Product with other Products not provided by IBM as a system, or the combination, operation or use of a Product with any product, data, apparatus, or business method that IBM did not provide, or the distribution, operation or use of a Product for the benefit of a third party;
- D. Infringement by a non-IBM Product.
- E. Product's use other than in accordance with its applicable licenses and restrictions or use of a non-current version or release of a Product, when a claim could have been avoided or the risk of a claim reduced by using the current version or release;
- F. the distribution, operation, or use of the Product outside Government's Enterprise or for the benefit of any third party; or
- G. Separately Licensed Code, if any, as identified in the LI for the Product.

The LI for the Product or other documents may permit the Government to copy, modify, or redistribute all or portions of the Product without paying additional licensing fees to IBM. The indemnification obligation under this Patent and Copyright provision only applies to copies of the Product provided to the Government by IBM and additional copies expressly authorized in a PoE. IBM has no obligation for claims relating to copies of the Product neither provided by IBM nor specifically authorized by a POE, even if permitted by the LI for the Product or other documents.

These Patent and Copyright terms do not obligate in any manner any third-party supplier of code (including Separately Licensed Code) included with or part of the Product.

The foregoing states the entire obligation of IBM with respect to infringement of patents or copyrights.

3 LIMITATION OF LIABILITY

Circumstances may arise where, because of a default on IBM's part or other liability, the Government is entitled to recover damages from IBM. In each such instance, regardless of the basis on which the Government is entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), IBM is liable only for:

- A. Payments referred to in IBM's Patents and Copyrights terms described herein;

B. Damages for bodily injury (including death) and damage to real property and tangible personal property; and

C. The amount of any other actual direct damages or loss, up to the greater of: (i) \$100,000; OR (ii) the contract price (if recurring, 12 months' charges apply) for the Product or Service that is the subject of the claim. For purposes of this item, the term "Product" includes Materials, Machine Code and Licensed Internal Code. Nothing in this subsection C shall limit the Government's right to (i) excess procurement costs in the event of a Termination for Default; or (ii) the contractual remedies prescribed under the Price Reductions clause (GSAR 552.238-75) (May 2004)(Alternate I- May 2003) and GSAR 552.215-72, Price Adjustment – Failure to Provide Accurate Information (Aug 1997).

D. For classroom training or education material, IBM is liable for the charges associated with the corresponding item provided.

This limit also applies to any of IBM's subcontractors and Program developers. It is the maximum for which IBM and its subcontractors and Program developers are collectively responsible.

Items for which IBM is not liable:

Under no circumstances is IBM, or its subcontractors, or Program developers liable for any of the following even if informed of their possibility:

A. Loss of, or damage to data, or

B. Special, incidental, or indirect damages or for any economic consequential damages, or

C. Lost profits, business, revenue, goodwill or anticipated savings, or

D. Any third party claims against you except as described in the Patents and Copyrights section or as permitted by the Limitation of Liability section for bodily injury (including death) or damage to real or tangible personal property for which IBM is legally liable

The parties acknowledge that nothing in this provision shall restrict the Government's statutory remedies in the event of fraud.

4 TRADE-UPS, UPDATES, FIXES, AND PATCHES

Trade-ups

If the Program is replaced by a trade-up Program, the replaced Program's license is promptly terminated.

Updates, Fixes, and Patches

When the Government receives an update, fix, or patch to a Program, the Government has a right to review any additional or different terms that are applicable before accepting such update, fix, or patch that are specified in its LI. If no additional or different terms are provided, then the update, fix, or patch is subject solely to the terms stated herein for the IPLA Agreement. If the

Program is replaced by an update, the Government agrees to promptly discontinue use of the replaced Program.

5 FIXED TERMS LICENSES

If IBM licenses the Program for a fixed term, the Government's license is terminated at the end of the fixed term unless the Government provides a funded delivery order to renew it.

6 MONEY-BACK GUARANTEE

If the Government is dissatisfied with the Program for any reason and is the original Licensee, the Government may terminate the license and obtain a refund of the amount the Government paid for the Program, provided the Government returns the Program and PoE to IBM or the party from who the Government obtained it within 30 days of the date the PoE was issued to the Government. If the license is for a fixed term that is subject to renewal, then the Government may obtain a refund only if the Program and its PoE are returned within the first 30 days of the initial term. If the Government downloaded the Program, the Government should contact IBM or the party from who the Program was acquired, for instructions on how to obtain the refund.

7 WARRANTY

Limited Warranty

IBM warrants that the Program when used in its specified operating environment will conform to its specifications. The Program's specifications, and specified operating environment information, can be found in documentation accompanying the Program (such as a read-me file) or other information published by IBM (such as an announcement letter).

The warranty applies only to the unmodified portion of the Program. IBM does not warrant uninterrupted or error-free operation of the Program or that IBM will correct all Program defects. The Government is responsible for the results obtained from the use of the Program.

During the Warranty Period IBM provides the Government with access to IBM databases containing information on known Program defects, defect corrections, restrictions, and bypasses at no additional charge. Consult the IBM Software Support Handbook for further information at <http://www.ibm.com/software/support>.

If the Program does not function as warranted during the Warranty Period and the problem cannot be resolved with information available in the IBM databases, the Government may return the Program and its POE to IBM, or the party from who the Government obtained the Program (e.g., IBM Reseller), and receive a refund of the amount the Government paid. After returning the Program, the Government's license terminates. If the Government downloaded the Program, the Government should contact IBM, or the party from whom the Program was obtained, for instructions on how to obtain the refund.

Exclusions

THESE WARRANTIES ARE THE GOVERNMENT'S EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND ANY WARRANTY OR CONDITION OF NON-INFRINGEMENT.

THE WARRANTIES IN THIS SECTION (WARRANTY AND EXCLUSIONS) ARE PROVIDED SOLELY BY IBM. THE DISCLAIMERS IN THE SECTION EXCLUSIONS, HOWEVER, ALSO APPLY TO IBM'S SUPPLIERS OF THIRD PARTY CODE. THOSE SUPPLIERS PROVIDE SUCH CODE WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND. THIS PARAGRAPH DOES NOT NULLIFY IBM'S WARRANTY OBLIGATIONS UNDER THIS IPLA AGREEMENT.

8. LICENSEE DATA AND DATABASES

To assist the Government in isolating the cause of a problem with the Program, IBM may request that the Government 1) allow IBM to remotely access the Government's system or 2) send the Government's information or system data to IBM. However, IBM is not obligated to provide such assistance unless, IBM and the Government enter a separate written agreement under which IBM agrees to provide to the Government that type of technical support which is beyond IBM's warranty obligations in this IPLA Agreement. In any event, IBM uses information about errors and problems to improve its products and services, and assist with its provision of related support offerings. For these purposes, IBM may use IBM entities and subcontractors (including in one or more countries other than the one in which Licensee is located), and Licensee authorizes IBM to do so.

The Government remains responsible for 1) any data and the content of any database the Government makes available to IBM, 2) the selection and implementation of procedures and controls regarding access, security, encryption, use, and transmission of data (including any personally-identifiable data), and 3) backup and recovery of any database and any stored data. The Government will not send or provide IBM access to any personally-identifiable information, whether in data or any other form. IBM will not be responsible for any cost that may incur relating to any such information mistakenly provided to IBM or the loss or disclosure of such information by IBM, including those arising out of any third party claims.

9. COMPLIANCE VERIFICATION

For purposes of this Section, "IPLA Program Terms" means 1) this Agreement and applicable amendments and transaction documents provided by IBM, and 2) IBM software policies that may be found at the IBM Software Policy website (www.ibm.com/softwarepolicies/), including but not limited to those policies concerning backup, sub-capacity pricing, and migration.

The rights and obligations set forth in this Section remain in effect during the period the Program is licensed to Licensee, and for two years thereafter.

Verification Process

Licensee agrees to create, retain, and provide to IBM and its auditors accurate written records, system tool outputs, and other system information sufficient to provide auditable verification that Licensee's use of all Programs is in compliance with the IPLA Program Terms, including, without limitation, all of IBM's applicable licensing and pricing qualification terms. Licensee is responsible for 1) ensuring that it does not exceed its Authorized Use, and 2) remaining in compliance with IPLA Program Terms.

Upon reasonable notice, IBM may verify Licensee's compliance with IPLA Program Terms at all sites and for all environments in which Licensee uses (for any purpose) Programs subject to IPLA Program Terms. Such verification will be conducted in a manner that minimizes disruption to Licensee's business, and may be conducted on Licensee's premises, during normal business hours. IBM may use an independent auditor to assist with such verification, provided IBM has a written confidentiality agreement in place with such auditor.

Resolution

IBM will notify Licensee in writing if any such verification indicates that Licensee has used any Program in excess of its Authorized Use or is otherwise not in compliance with the IPLA Program Terms. Subject to the terms of the Contract Disputes Act (if applicable), FAR Part 33 (if applicable), and 28 U.S.C. § 1498, IBM will invoice for 1) any such excess use, 2) support for such excess use for the lesser of the duration of such excess use or two years, and 3) any additional charges and other liabilities determined as a result of such verification.

10. THIRD PARTY NOTICES

The Program may include third party code that IBM, not the third party, licenses to the Government under this IPLA Agreement. Notices, if any, for the third party code ("Third Party Notices") are included for the Government's information only. These notices can be found in the Program's NOTICES file(s). Information on how to obtain source code for certain third party code can be found in the Third Party Notices. If in the Third Party Notices IBM identifies third party code as "Modifiable Third Party Code", IBM authorizes the government to 1) modify the Modifiable Third Party Code and 2) reverse engineer the Program modules that directly interface with the Modifiable Third Party Code provided that it is only for the purpose of debugging the Government's modifications to such third party code. IBM's service and support obligations, if any, apply only to the unmodified Program.

11. CHARGES

The amount payable for a Program license is a one-time charge. Charges are based on Authorized Use obtained which is specified in the POE. If the Government wishes to increase its Authorized Use, the Government must issue IBM a Delivery Order for the additional charges, as applicable charges. IBM does not give refunds or credits for charges already due or paid.

12. RISK OF LOSS

If licensed programs in a tangible form are lost or damaged during shipment from IBM, IBM will replace such licensed programs and program storage media at no additional charge to the Government.

If licensed programs are lost or damaged while in the possession of the Government, IBM will replace such licensed programs at the then current commercial charges, if any, for processing, distribution, and/or program storage media. Such charges will be outside the scope of this Contract.

13. TERMINATION

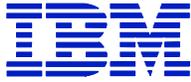
Upon termination of the license, the Government must destroy all copies of the Program. Any terms of this IPLA that by their nature extend beyond the termination of the Program remain in effect until fulfilled and apply to both party's respective successors and assignees.

Any violation of the terms of this IPLA shall be handled in accordance with the Contract's Disputes Act and the rights provided to the vendor under the Act.

14. GENERAL

Neither party is relying on any representation not specified in this IPLA Agreement, including but not limited to any representation concerning: 1) the performance or function of the Program, other than as expressly warranted in the Warranty section above; 2) the experiences or recommendations of other parties; or 3) any results or savings that the Government may achieve.

Neither party is relying on any representation not specified in the IPLA terms, including but not limited to any representation concerning: 1) the performance or function of the Program, other than as expressly warranted per the terms above; 2) the experiences or recommendations by other parties; or 3) any results or saving that Licensee may achieve.



14. EUROPEAN UNION GENERAL DATA PROTECTION REGULATION (GDPR)

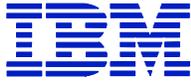
The European Union passed the General Data Protection Regulation (EU/2016/679) (GDPR), effective 25 May 2018. The GDPR is designed to ensure a consistent level of protection of the rights and freedoms of natural persons with regard to the processing of their data and to establish one set of data protection rules for Personal Data. IBM is committed to GDPR readiness.

Regarding GDPR, you represent as follows:

- a. Either you do not require IBM to process Personal Data within the meaning of GDPR (e.g., because no processing of Personal Data occurs in the European Union (EU); no monitoring of Personal behavior takes place in EU; or your activities are otherwise exempt from GDPR); and you will communicate to IBM in writing, without undue delay, any anticipated change affecting this representation, or
b. You agree to IBM's Data Processing Addendum at http://ibm.com/dpa (DPA) and applicable DPA Exhibit, which apply and supplement the contract. Please contact your IBM representative for the applicable Data Processing Exhibit.

APPENDIX S IBM PASSPORT ADVANTAGE AGREEMENT

APPENDIX S. IBM PASSPORT ADVANTAGE AGREEMENT I
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APPENDIX S. IBM PASSPORT ADVANTAGE AGREEMENT

TERMS AND CONDITIONS

Note: These terms are in addition to those described in Chapter 1, General Information, and Chapter 5, Perpetual Software License (SIN 132-33). In the event of a conflict, this Agreement prevails over the terms of Chapter 1 or Chapter 5.

The Passport Advantage terms and conditions (“Agreement”) governs transactions by which the Client may order Eligible Products (EPs) from IBM. Details regarding EPs are provided in Attachments and Transaction Documents (TDs) such as Terms of Use, Service Descriptions, quotes, and Proofs of Entitlements (PoEs). This Agreement, Attachments, and applicable TDs are the complete agreement regarding transactions by which the Client acquires EPs. The Client and IBM agree to distribute this Agreement and coordinate its administration within their organizations in support of the Contract Agreement. This Agreement is entered into with the understanding that both the Client and IBM are bound by its terms. The Client is responsible for compliance under this Agreement. The terms and conditions of this Agreement will prevail in the event of a conflict of any other IBM Commercial International Passport Advantage Agreement terms and conditions included in the documentation provided by IBM when the Client enrolls in Passport Advantage.

In the event of a conflict, an Attachment prevails over this Agreement and a TD prevails over both the Agreement and any Attachment.

1. GENERAL

1.1 DEFINITIONS

Client – is the agency or affiliated entity of the U.S. Government awarding a contract and subsequent Delivery Orders under such contract. This Government Customer is the legal entity that is authorized to execute and administer this Contract Agreement.

Contract Agreement - is the agreement for which IBM assigns a Passport Advantage Agreement Number.

IPLA – IBM’s Program License Agreement. The IPLA terms and conditions are described in Chapter 5 of this GSA Schedule.

1.2 ACCEPTANCE OF TERMS

The terms of this Agreement are effective on the day IBM accepts a fully funded Delivery Order for Eligible Products. By enrolling in Passport Advantage and issuing a Delivery Order, the Client accepts this Agreement without modification. Once this Agreement is accepted, all Eligible Products ordered under this Agreement are subject to it.

Upon acceptance of the Client's order, IBM will either i) send the Client a PoE including the level of authorized use, ii) make the Program or Cloud Service available, iii) ship the Appliance, or iv) provide the support, service, or solution.

1.3 PAYMENT

- a. Is due in accordance with the Prompt Payment Act.
- b. IBM will invoice the Client applicable charges specified by IBM, including charges for use in excess of authorizations. IBM does not give credits or refunds for any prepaid, one-time charges, or other charges already due or paid, unless specified elsewhere within this contract.
- c. Charges are exclusive of any customs or other duty, tax, and similar levies imposed by any authority resulting from Client's acquisitions under the Agreement and will be invoiced in addition to such charges.
- d. If as a result of Client moving, accessing, or using an EP across a border, any authority imposes a customs duty, tax, levy or fee (including withholding taxes for the import or export of any such EP), then Client agrees that it is responsible for, and will pay, any such customs, tax, levy or fee. This excludes those taxes based on IBM's net income.

1.4 CHANGES TO AGREEMENT TERMS

Changes to terms of this Appendix S Agreement are not retroactive; they apply, as of the effective date, only to new orders and renewals. The Client accepts changes by placing new orders after the change effective date.

1.5 ELIGIBLE PRODUCTS

IBM may add or withdraw EPs or add or withdraw a license metric for an EP at any time. EPs may not be used to provide commercial hosting or other commercial information technology services to third parties.

For an EP, IBM may withdraw a Fixed Term License, Monthly License (ML), IBM Software Subscription and Support, or Selected Support, or Cloud Service or an Appliance Service in its entirety on 12 months' written notice to all then current Customers by published announcement letter, or e-mail. If IBM withdraws an Eligible Product from marketing, the Client will no longer be able to acquire it under this GSA Schedule.

The Client understands that as of the effective date of such withdrawal, the Client may not increase its level of use, beyond the authorizations already acquired without IBM's written consent, renew or purchase that offering; and if the Client renewed the offering prior to the notice of withdrawal, IBM may either (a) continue to provide that offering until the end of the then current term or (b) provide a prorated refund.

1.6 NOTICES AND COMMUNICATIONS

To the extent permissible under applicable law, the parties consent to the use of electronic means and facsimile transmissions to send and receive communications in connection with our business relationship arising out of this Agreement, and such communications are acceptable as a signed writing. An identification code (called a "user ID") contained in an electronic document is sufficient to verify the sender's identity and the document's authenticity.

1.7 COMPLIANCE WITH LAWS

Each party is responsible for complying with: i) laws and regulations applicable to its business and Content, and ii) import, export and economic sanction laws and regulations, including the defense trade control regime of any jurisdiction, including the International Traffic in Arms Regulations and those of the United States that prohibit or restrict the export, re-export, or transfer of products, technology, services or data, directly or indirectly, to or for certain countries, end uses or end users. Client is responsible for its use of EPs.

If Client or any user exports or imports Content or makes use of any portion of an EP outside the country of Client's business address, IBM will not serve as the exporter or importer. If any provision of this Agreement is invalid or unenforceable, the remaining provisions remain in full force and effect. Nothing in this Agreement affects statutory rights of consumers that cannot be waived or limited by contract. The United Nations Convention on Contracts for the International Sale of Goods does not apply to transactions under this Agreement.

1.8 GENERAL PRINCIPLES

- a. The Client is responsible for selecting the Eligible Products that meet its needs and for the results obtained from the use of the Eligible Products, including Client's decision to implement any recommendation concerning Client's business practices and operations.
- b. Where approval, acceptance, consent, or similar action by either party is required under this Agreement, such action will not be unreasonably delayed or withheld.
- d. As reasonably required by IBM to fulfill its obligations under this Agreement, the Client agrees to provide IBM with sufficient and safe access (including remote access) to Client's facilities, systems, information, personnel, and resources, all at no charge to IBM. IBM is not responsible for any delay in performing or failure to perform caused by Client's delay in providing such access or performing other Client responsibilities under this Agreement.

- e. In entering into this Agreement, including each Attachment, ToU, and Transaction Document, neither party is relying on any representation that is not specified in this Agreement, including without limitation any representations concerning: i) performance or function of any Eligible Product, other than as expressly warranted in this Agreement; ii) the experiences or recommendations of other parties; or iii) any results or savings that Client may achieve.
- f. Client is responsible for obtaining all necessary rights and permissions to enable, and grants such rights and permissions to, IBM, and its contractors and subprocessors to use, provide, store and process Content in any EP. This includes Client providing required information, making necessary disclosures and obtaining consent, if required, before providing individuals' information, including personal or other regulated information in such Content. If any Content could be subject to governmental regulation or may require security measures beyond those specified by IBM for an offering. Client will not input, provide, or allow such Content unless IBM has first agreed in writing to implement additional required security measures.
- g. Client is responsible for arranging for and paying applicable charges to their selected suppliers of telecommunications, including internet, connectivity associated with accessing Cloud Services, Appliance Services, IBM Subscription and Support, and Select Support, unless IBM specifies otherwise in writing.
- h. As applicable by law, IBM and its affiliates, and their contractors and subprocessors, may, wherever they do business, store and otherwise process business contact information (BCI) of Client, its personnel and authorized users, for example, name, business telephone, address, email, and user IDs, for business dealings with them. Where notice to or consent by the individuals is required for such processing, Client will notify and obtain such consent. IBM may use personnel and resources in locations worldwide, including third party contractors and subprocessors to support the delivery of EPs. IBM is responsible for the obligations under the Agreement even if IBM uses third party contractors or subprocessors unless otherwise set forth in a TD. IBM will require subprocessors with access to Content to maintain technical and organizational security measures that will enable IBM to meet its obligations for a Cloud Service. A current list of subprocessors and their roles will be provided upon request. Content consists of all data, software, and information that Client or its authorized users provides, authorizes access to, or inputs to an EP. Use of such EP will not affect Client's existing ownership or license rights in such Content. IBM and its contractors, and subprocessors may access and use the Content solely for the purpose of providing and managing the EP, unless otherwise described in a TD.

1.9 ASSIGNMENT AND TRANSFERABILITY

The Client may not assign this Agreement in whole or in part to any third party outside the U.S. Government, without IBM's prior written consent. Any attempt to do so is void. IBM will not unreasonably withhold this consent.

EPs are for use within the Contract Agreement, and may not be resold, rented, leased, or transferred to third parties. These licenses may only be transferred within the Contract Agreement, as defined in Section 1.1, unless otherwise agreed to by IBM. The transfer, if such is

permitted, of the license rights and obligations outside of the Contract Agreement terminates the Licensee's authorization to use the EP under the PoE. In addition, such EPs may not be used to provide commercial hosting or other commercial information technology services to third parties.

1.10 TERMINATION

The Client may terminate this Agreement, a delivery order, or EP without cause on one month's notice to IBM. The Client agrees to promptly discontinue use of and destroy all of the Client's copies of a Program upon termination of a license grant.

Any violation of the terms of this Passport Advantage Agreement shall be handled in accordance with the Contract's Disputes Act and the rights provided to the vendor under the Act.

Any terms of this Agreement that by their nature extend beyond its termination remain in effect until fulfilled, and apply to respective successors and assignees.

1.11 COMPLIANCE VERIFICATION

Client agrees to create, retain, and provide to IBM and its auditors accurate written records, system tool outputs, and other system information sufficient to provide auditable verification that Client's use of all EPs is in compliance with this Agreement including the licensing and pricing qualification terms referenced in this Agreement (Passport Advantage Terms). Client is responsible for 1) ensuring that it does not exceed its authorized use, and 2) remaining in compliance with Passport Advantage Terms.

Upon reasonable notice, IBM may verify Client's compliance with Passport Advantage Terms at all Sites and for all environments in which Client uses (for any purpose) EPs subject to Passport Advantage Terms. Such verification will be conducted in a manner that minimizes disruption to Client's business, and may be conducted on Client's premises, during normal business hours. IBM may use an independent auditor to assist with such verification, provided IBM has a written confidentiality agreement in place with such auditor.

Client agrees that, upon written notice from IBM and the independent auditor, any confidential information provided to the independent auditor or to IBM through the independent auditor, as reasonably required for compliance verification, shall be provided, and Client consents to the exchange of such information, pursuant to such terms as IBM, the Client, and, if applicable, the auditor agree, within 60 days of a request for verification information.

IBM will notify Client in writing if any such verification indicates that Client has used any EPs in excess of its authorized use or is otherwise not in compliance with Passport Advantage Terms. Subject to the terms of the Contract Disputes Act (if applicable), FAR Part 33 (if applicable), and 28 U.S.C. § 1498, IBM will invoice for 1) any such excess use, 2) IBM Software Subscription and Support and Selected Support for such excess use for the lesser of the duration of such excess use or two years, and 3) any additional charges and other liabilities determined as a result of such verification.

1.12 PATENT AND COPYRIGHT INDEMNITY

For purposes of this Section, the term "Product" includes EP, Materials, Machine Code and Licensed Internal Code.

If a third party claims that a Product IBM provides to the Client infringes that party's patent or copyright, IBM will indemnify the Client, its officers, agents, and employees against liability, at IBM's expense and pay all costs, damages, and attorneys fees that a court finally awards or that are included in a settlement approved by IBM, provided that the Client:

- A. Promptly notifies IBM in writing of the claim; and
- B. Gives IBM such opportunity as is offered by applicable laws, rules or regulations to participate in the defense thereof. The U.S Government Customer shall make every effort to permit IBM to fully participate in the defense and/or in any settlement of such claim. However, IBM understands that such participation will be under the control of the Department of Justice.

Remedies

If such a claim is made or appears likely to be made, the Client agrees to permit IBM to enable the Client to continue to use the Product, or to modify it, or replace it with one that is at least functionally equivalent. If IBM determines that none of these alternatives is reasonably available, the Client agrees to return the Product to IBM on IBM's written request. IBM will then give the Client a credit equal to:

4. For a Machine, the Client's net book value, provided the Client has followed generally-accepted accounting principles.
5. For a Program, the amount paid by the Client or 12 months' charges (whichever is less). If the Product is an IBM Cloud Service or subject to Fixed Term charges, up to twelve months' charges.
6. For Materials, the amount the Client paid IBM for the creation of the Materials.

This is subject to the Client's right to require continued use of the Products pursuant to the provisions of 28USC1498. In the event of such continued use, the Client shall notify IBM in writing of its election to continue use and agrees to undertake at the Client's expense the defense of any action against the Client and IBM shall have no further indemnification obligation; it being understood that IBM may participate at its expense in the defense of any such action if such claim is against IBM.

Claims for Which IBM is Not Responsible:

IBM has no obligation regarding any claim based on any of the following:

- A. The Client's modification of a Product, or a Program's use in other than its Specified Operating Environment;
- B. Anything the Client provides which is incorporated into a Product or IBM's compliance with any designs, specifications, or instructions provided by the Client or by a third party on behalf of the Client;
- C. The combination, operation, or use of a Product with other Products not provided by IBM as a system, or the combination, operation or use of a Product with any product, data , apparatus, or

business method that IBM did not provide, or the distribution, operation or use of a Product for the benefit of a third party;

D. Infringement by a non-IBM Product.

E. Product's use other than in accordance with its applicable licenses and restrictions or use of a non-current version or release of a Product, when a claim could have been avoided or the risk of a claim reduced by using the current version or release;

F. the distribution, operation, or use of the Product outside Client's Passport Advantage Agreement Number or for the benefit of any third party; or

G. Separately Licensed Code, if any, as identified in the LI for the Product.

The LI for the Product or other documents may permit the Client to copy, modify, or redistribute all or portions of the Product without paying additional licensing fees to IBM. The indemnification obligation under this Patent and Copyright provision only applies to copies of the Product provided to the Client by IBM and additional copies expressly authorized in a PoE. IBM has no obligation for claims relating to copies of the Product neither provided by IBM nor specifically authorized by a PoE, even if permitted by the LI for the Product or other documents.

These Patent and Copyright terms do not obligate in any manner any third-party supplier of code (including Separately Licensed Code) included with or part of the Product.

The foregoing states the entire obligation of IBM with respect to infringement of patents or copyrights.

1.13 LIMITATION OF LIABILITY

Circumstances may arise where, because of a default on IBM's part or other liability, the Client is entitled to recover damages from IBM. In each such instance, regardless of the basis on which the Client is entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), IBM is liable only for:

A. Payments referred to in IBM's Patents and Copyrights terms described herein;

B. Damages for bodily injury (including death) and damage to real property and tangible personal property; and

C. The amount of any other actual direct damages or loss, up to the greater of: (i) \$100,000; OR (ii) the contract price (if recurring, 12 months' charges apply) for the Product or Service that is the subject of the claim. For purposes of this item, the term "Product" includes Materials, Machine Code and Licensed Internal Code. Nothing in this subsection C shall limit the Client's right to (i) excess procurement costs in the event of a Termination for Default; or (ii) the contractual remedies prescribed under the Price Reductions clause (GSAR 552.238-75) (May 2004)(Alternate I- May 2003) and GSAR 552.215-72, Price Adjustment – Failure to Provide Accurate Information (Aug 1997).

D. For classroom training or education material, IBM is liable for the charges associated with the corresponding item provided.

This limit also applies to any of IBM's subcontractors and Program developers. It is the maximum for which IBM and its subcontractors and Program developers are collectively responsible.

Items for which IBM is not liable:

Under no circumstances is IBM, or its subcontractors, or Program developers liable for any of the following even if informed of their possibility:

- A. Loss of, or damage to data; or
- B. Special, incidental, or indirect damages or for any economic consequential damages, or
- C. Lost profits, business, revenue, goodwill or anticipated savings
- D. Any third party claims against you except as described in the Patents and Copyrights section or as permitted by the Limitation of Liability section for bodily injury (including death) or damage to real or tangible personal property for which IBM is legally liable.

The parties acknowledge that nothing in this provision shall restrict the Client's statutory remedies in the event of fraud.

2. WARRANTIES

Unless IBM specifies otherwise, the following warranties apply only in the country of acquisition.

The warranty for an IBM Program is stated in its license agreement. IBM warrants it provides IBM Software Subscription and Support, Selected Support, Cloud Services, and Appliance Services using commercially reasonable care and skill as described in this Agreement, Attachment, and TD. These warranties end when such support or service ends.

IBM warrants that an IBM Machine Component of an Appliance used in its specified operating environment conforms to its official published specifications. The warranty period for an IBM Machine Component of an Appliance is a fixed period commencing on its date of installation (also called "Warranty Start Date") specified in a TD. If an IBM Machine Component of an Appliance does not function as warranted during the warranty period and IBM is unable to either i) make it do so, or ii) replace it with one that is at least functionally equivalent, Client may return it to the party from whom Client acquired it for a refund.

The warranty for IBM Cloud Services is stated in its TD.

IBM does not warrant uninterrupted or error-free operation of an EP or that IBM will correct all defects or prevent third party disruptions or unauthorized third party access to an EP. These warranties are the exclusive warranties from IBM and replace all other warranties, including the implied warranties or conditions of satisfactory quality, merchantability, non-infringement, and fitness for a particular purpose. IBM warranties will not apply if there has been misuse, modification, damage not caused by IBM, failure to comply with instructions provided by IBM, or if otherwise stated in an Attachment or TD. Third parties may provide their own warranties to Client.

IBM will identify IBM EPs it does not warrant.

Unless otherwise specified in an Attachment or TD, IBM offers non-IBM EPs, without warranties of any kind. Third parties provide services and licensed products directly to Client under their own agreements.

3. RENEWAL

The Client may renew its expiring Fixed Term License, Token License, IBM Software Subscription and Support, Selected Support, or Appliance Service by providing IBM with a fully funded Delivery Order for the subsequent Term prior to the expiration of the term.

Software Subscription and Support or Selected Support acquired or renewed on the Anniversary is renewable for an additional term of 12 full months.

IBM may pro-rate charges for IBM Software Subscription and Support, Selected Support, Fixed Term Licenses of six months or more, and Appliance Services to align with the Client's Passport Advantage Agreement Anniversary.

To reinstate any expired Software Subscription and Support coverage, Selected Support, a Fixed Term License or Appliance Services, Client may not renew and must acquire IBM Software Subscription and Support Reinstatement, Selected Support Reinstatement, Appliance Services Reinstatement or a new initial Fixed Term License.

For an ML, Client selects a renewal option at the time of order. At each renewal of an ML Commitment Term, IBM may change the charges applicable to the renewed Commitment Term by providing Client a renewal quote no less than 60 days prior to the expiration of the then current term. Client accepts renewal quote by providing IBM a fully funded Delivery Order prior to the expiration of the then current term. Client may change their selected renewal option for a Commitment Term by giving IBM notice in writing no less than 30 days before the end of the Commitment Term.

For a Cloud Service, Client selects a renewal option at the time of order.

4. PROGRAMS AND IBM SOFTWARE SUBSCRIPTION AND SUPPORT

IBM Programs acquired under this Agreement are governed by the terms of the IPLA as described in Chapter 5, Perpetual Software License SIN 132-33 of this GSA Schedule.

A Program may include the following, including the original and all whole or partial copies: 1) machine-readable instructions and data, 2) components, 3) audio-visual content (such as images, text, recordings, or pictures), 4) related licensed materials, and 5) license use documents or keys, and documentation.

With the exception of certain Programs that IBM designates as platform or operating system specific, Client may use and install in any commercially available national language for any platform or operating system available from IBM up to the level of Client's authorizations.

To acquire additional authorizations to use Programs under this Agreement, Client must have already acquired the Program code.

4.1 IBM TRADE-UPS AND COMPETITIVE TRADE-UPS

Licenses for certain Programs that replace qualifying IBM Programs or qualifying Non-IBM Programs may be acquired for a reduced charge. Client agrees to terminate Client's use of the replaced Programs when Client installs the replacement Programs.

4.2 MONTHLY LICENSES

Monthly License Programs (ML Programs) are IBM Programs provided to the Client for a monthly license charge. Monthly Licenses have a term that begins on the date that Client's order is accepted by IBM and continues for a period Client commits to pay IBM (a Commitment Term) as specified in the TD. Client may terminate a current Commitment Term before its end date by giving at least 30 days' written notice to IBM and will receive a prorated refund for any whole months of remaining prepaid term.

4.3 FIXED TERM LICENSES

Fixed Term Licenses have a term that begins on the date that Client's order is accepted by IBM; on the calendar day following the expiration of a prior Fixed Term; or on the Anniversary date. A Fixed Term License is for the definite time period specified by IBM in a TD. Client may terminate a current Fixed Term License before its end date by giving at least 30 days' written notice to IBM and will receive a prorated refund for any whole months of remaining prepaid terms.

4.4 TOKEN LICENSES

EPs which are Eligible Token Products or ETPs are assigned a Token Value. As long as the total Tokens required for all ETPs used concurrently does not exceed the number of Tokens authorized in Client's PoE(s), Client may use Token(s) for a single ETP or for a combination of ETPs.

Prior to exceeding current Token authorizations or using an Eligible Token Product not authorized, Client must acquire sufficient additional Tokens and authorizations.

ETPs may contain a disabling device that will prevent them from being used after the end of the Fixed Term. Client agrees not to tamper with this disabling device and take precautions to avoid any loss of data.

4.5 IBM SOFTWARE SUBSCRIPTION AND SUPPORT

IBM provides IBM Software Subscription and Support with each IBM Program licensed under the IPLA.

IBM Software Subscription and Support begins on the date of IBM Program acquisition and ends on the last day of the corresponding month in the following year, unless the date of acquisition is

the first day of the month, in which case coverage ends on the last day of the month, 12 months from the date of acquisition.

While IBM Software Subscription and Support is in effect, IBM makes available defect corrections, restrictions, bypasses, and any new versions, releases, or updates IBM makes generally available. Once IBM Software Subscription and Support has been allowed to lapse, these benefits will no longer be available to Client if they had been made available while IBM Software Subscription and Support was in effect and Client chose not to exercise that right.

While IBM Software Subscription and Support is in effect, IBM provides the Client assistance for

Client's i) routine, short duration installation and usage (how-to) questions; and ii) code-related questions (together "Support"). Consult the IBM Software Support Handbook for details at <https://www.ibm.com/software/support/handbook.html>. Support for a particular version or release of an IBM Program is available only until IBM withdraws Support for that IBM Program's version or release. When Support is withdrawn, Client must upgrade to a supported version or release of the IBM Program to continue to receive Support. The IBM "Software Support Lifecycle" policy is available at <https://www.ibm.com/software/info/supportlifecycle/>.

For selected Program versions or releases, as listed in the IBM Software Support Handbook, after Support has been withdrawn for such versions or releases and while Client has current Software Subscription and Support coverage in effect for such Programs, IBM will provide support for Client's i) routine, short duration installation and usage (how-to) questions; and ii) code-related questions. However, in such cases, IBM will only provide existing code patches and fixes and will not develop or provide new patches or fixes for those versions or releases.

If Client elects to continue IBM Software Subscription and Support for an IBM Program at a designated site, Client must maintain IBM Software Subscription and Support for all uses and installations of the IBM Program at that site.

If Client requests to renew expiring IBM Software Subscription and Support at a lesser quantity of IBM Program uses and installations than the expiring quantity, Client must provide a report that verifies current IBM Program usage and installation, and may be required to provide other compliance verification information.

Client shall not use IBM Software Subscription and Support benefits for IBM Programs for which Client has not fully funded for IBM Software Subscription and Support. If Client does, Client must acquire IBM Software Subscription and Support reinstatement sufficient to cover all such unauthorized use at then current IBM prices.

4.6 SELECTED SUPPORT

Selected Support may be available for (i) Non-IBM Programs or for (ii) Programs licensed under the IBM License Agreement for Non-Warranted Programs (together "Selected Programs").

The IBM Software Subscription and Support section above applies to Selected Programs under Selected Support except that 1) IBM may provide Client with assistance in designing and developing applications based on Client's subscription level; 2) the IBM "Software Support Lifecycle" policy does not apply; and 3) no new versions, releases or updates are provided by IBM.

IBM does not provide licenses under this Agreement for Selected Programs.

4.7 MONEY-BACK GUARANTEE

The IPLA's "money-back guarantee" only applies the first time Client licenses the IBM Program under this Agreement or any other valid agreement. If an IBM Program license is for an initial fixed term subject to renewal or for an initial Commitment Term, the Client may obtain a refund only if Client returns the Program and its PoE within the first 30 days of such initial term. The IPLA's "money-back guarantee" does not apply to Appliances or Cloud Services.

4.8 CONFLICT BETWEEN THE TERMS OF THIS AGREEMENT AND THOSE OF THE IPLA

If there is a conflict between this Agreement (Appendix S), including its Attachments and TDs, and those of the IPLA (Chapter 5), including its LI, the terms of this Agreement prevail.

5. PROGRAMS IN A VIRTUALIZATION ENVIRONMENT (SUB-CAPACITY LICENSING TERMS)

EPs that meet the operating system, processor technology, and virtualization environment requirements for Sub-Capacity usage may be licensed under Sub-Capacity Licensing terms (an Eligible Sub-Capacity Product); see <https://www-01.ibm.com/software/passportadvantage/subcaplicensing.html>. Product deployments that cannot meet Sub-Capacity Licensing requirements must be licensed using Full Capacity terms.

Processor Value Unit (PVU) based licenses for Eligible Sub-Capacity Products must be acquired for the total number of PVUs associated with the virtualization capacity available to the Eligible Sub-Capacity Product as measured at <https://www-112.ibm.com/software/howtobuy/passportadvantage/valueunitcalculator/vucalc.wss>.

Prior to an increase in an Eligible Sub-Capacity Product's virtualization capacity, Client must first acquire sufficient licenses, including IBM Software Subscription and Support, if applicable, to cover that increase.

If at any time IBM becomes aware of circumstances indicating that Client is not operating all or a portion of Client's environment in accordance with applicable Sub-Capacity Licensing requirements, IBM may declare Client, or any applicable portion of Client, ineligible for Sub-Capacity Licensing and will provide Client with notice of any such determination. Client shall have 30 days to provide IBM information sufficient for IBM to determine that Client is in full compliance with the applicable Sub-Capacity Licensing requirements, in which case IBM shall withdraw its determination of ineligibility. Otherwise, Client agrees to acquire sufficient additional licenses and IBM Software Subscription and Support entitlements necessary for full capacity usage within the identified Client environment at then current prices.

Client's Reporting Responsibilities

For Sub-Capacity usage of EPs, Client agrees to install and configure the most current version of IBM's license metric tool (ILMT) within 90 days of Client's first Sub-Capacity-based Eligible Sub-Capacity Product deployment, to promptly install any updates to ILMT that are made available, and to collect deployment data for each such EP. Exceptions to this requirement are i) when ILMT does not yet provide support for the Eligible Sub-Capacity Product, ii) if Client has fewer than 1,000 employees and contractors, Client is not a Service Provider (an entity that provides information technology services for end user customers, either directly or through a reseller), and Client has not contracted with a Service Provider to manage Client's environment in which EPs are deployed, and the total physical capacity of Client's servers measured on a full capacity basis, but licensed under Sub-Capacity Licensing terms, is less than 1,000 PVUs, or iii) when Client's servers are licensed to full capacity.

For all instances where ILMT is not used, and for all non PVU based licenses, Client is required to manually manage and track Client's licenses as described in the Compliance Verification section above.

For all PVU-based EP licenses, reports must contain the information in the example Audit Report available at <https://www.ibm.com/software/lotus/passportadvantage/subcaplicensing.html>. Reports (generated by ILMT or manual if Client meets manual reporting exemptions) must be prepared at least once per quarter and retained for a period of not less than 2 years. Failure to generate Reports or provide Reports to IBM will cause charging under full capacity for the total number of physical processor cores activated and available for use on the server.

Client will promptly install new versions, releases, modifications, or code corrections ("fixes") of the ILMT that IBM makes available. Client will subscribe to the IBM Support notifications via <https://www.ibm.com/support/mynotifications> in order to be notified when such fixes become available.

Client will not alter, modify, omit, delete, or misrepresent by any means, directly or indirectly, i) the ILMT audit records, ii) the ILMT Program, or iii) Audit Reports that Client submits to IBM or to an independent auditor. The foregoing does not apply to changes, modifications or updates to ILMT expressly provided by IBM, including through notifications.

Client will assign a person in Client's organization with authority to manage and promptly resolve questions on Audit Reports or inconsistencies between report contents, license entitlement, or ILMT configuration; and promptly place an order with IBM or Client's IBM reseller if reports reflect EP use over Client's authorized level. IBM Software Subscription and Support and Selected Support coverage will be determined to begin as of the date Client exceeded Client's authorized level.

6. APPLIANCES

An Appliance is an EP which is any combination of Program Components, Machine Components (MCs) and any applicable Machine Code Components offered together as a single offering and designed for a particular function. Unless otherwise provided, terms that apply to a

Program apply to the Program Component of an Appliance. Client shall not use an Appliance component independently of the Appliance of which it is a part.

Each Appliance will be newly manufactured and may contain some serviceable used parts. Regardless, IBM's applicable warranty terms apply.

For each Appliance, IBM bears the risk of loss or damage up to the time it is delivered to the IBM-designated carrier for shipment to Client or Client's designated location. Thereafter, Client assumes the risk. Each Appliance will be covered by insurance, arranged and paid for by IBM for Client, covering the period until it is delivered to Client or Client's designated location. For any loss or damage, Client must i) report the loss or damage in writing to IBM within 10 business days of delivery and ii) follow the claim procedure.

When Client acquires an Appliance directly from IBM, IBM transfers title to a MC to Client or, if applicable Client's lessor, upon shipment. For an upgrade acquired for an Appliance, IBM transfers title of the MC once IBM receives all removed parts, which then become IBM's property.

If IBM is responsible for installation, Client will allow installation within 30 calendar days of shipment or additional charges may apply. Client will promptly install or allow IBM to install mandatory engineering changes. Client installs a Client-set-up Appliance according to instructions provided with it.

A Machine Code Component is computer instructions, fixes, replacements and related materials, such as data and passwords relied on, provided, used with or generated by a Machine Component, that permit the operation of the Machine Component's processors, storage or other functionality as stated in its specifications. Client acceptance of this Agreement includes acceptance of IBM's Machine Code license agreements provided with the Appliance and in Chapter 3 of this Schedule. A Machine Code Component is licensed only for use to enable a Machine Component to function under its specifications and only for the capacity and capability for which Client has acquired IBM's written authorization. The Machine Code Component is copyrighted and licensed (not sold).

6.1 INSPECTION /ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

The acceptance date is the date of delivery to the location designated on the Delivery Order. Notwithstanding anything herein to the contrary, the parties agree as follows:

(i) the ordering activity may negotiate an extension regarding the time of acceptance before issuing a delivery order; and (ii) the parties may mutually agree on the acceptance period for overseas orders.

6.2 IBM APPLIANCE SERVICES

IBM provides Appliance Services for Appliances consisting of Machine maintenance and IBM Software and Support as a single offering as further described in the Appliance Support Handbook at <https://www.ibm.com/software/appliance/support>.

One year of Appliance Services, starting on the Warranty Start Date specified in a TD, is included with the purchase of an Appliance. Thereafter, Client may renew appliance services by issuing IBM a funded delivery order. All renewals will be fulfilled with Appliance Services offered at the same level of service, if available, that Client was entitled to during that first year. Parts removed or exchanged for upgrade, warranty service, or maintenance are IBM property and must be returned to IBM within 30 calendar days. A replacement takes on the warranty or maintenance status of the replaced part. When Client returns an Appliance to IBM, Client will remove all features not supported under Appliance Services, securely erase all data, and ensure that it is free of any legal restrictions that would prevent its return.

Appliance Services cover undamaged and properly maintained and installed Appliances used as authorized by IBM with unaltered identification labels. Services do not cover alterations, accessories, supply items, consumables (such as batteries), structural parts (such as frames and covers), or failures caused by a product for which IBM is not responsible

7. CLOUD SERVICES

Cloud Services are EP provided by IBM and made available via a network. Cloud Services are not Programs but may require Client to download enabling software to use a Cloud Service as specified in a TD.

Client may access and use Cloud Service only to the extent of authorizations acquired by Client. Client may be responsible for use of Cloud Services by any party who accesses the Cloud Service with Client's account credentials. Cloud Service may not be used in any jurisdiction for unlawful, obscene, offensive or fraudulent Content or activity, such as advocating or causing harm, interfering with or violating the integrity or security of a network or system, evading filters, sending unsolicited, abusive or deceptive messages, viruses or harmful code, or violating third party rights. If there is a complaint or notice of violation, use may be suspended until resolved, in addition to any rights under the Contracts Disputes Act.

Additional terms, including data protection terms, for Cloud Services are provided in the General Terms for Cloud Offerings Terms of Use. Each Cloud Service is described in a TD.—Terms of Use and Service can be viewed at <https://www-03.ibm.com/software/sla/sladb.nsf/sla/saas/>.

Cloud Services are designed to be available 24/7, subject to maintenance. Client will be notified of scheduled maintenance. Technical support and service level commitments, if applicable, are specified in a TD.

IBM will provide the facilities, personnel, equipment, software, other resources necessary to provide the Cloud Services, and generally available user guides and documentation to support Client's use of the Cloud Service. Client will provide hardware, software, and connectivity to

access and use the Cloud Service, including any required Client-specific URL addresses and associated certificates. A TD may have additional Client responsibilities.

A Cloud Service subscription period begins on the date that IBM notifies Client that Client has access and ends on the last date specified in the TD.

During a Cloud Service subscription period, Client may increase Client's subscribed level, but may only decrease the subscribed level at the end of a subscription period when renewing.

Acceptance:

The Client's acceptance of a Cloud Service offering is when IBM provides the Client authorization to access the Cloud Service offering.

8. European Union General Data Protection Regulation (GDPR)

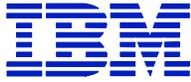
The European Union passed the General Data Protection Regulation (EU/2016/679) (GDPR), effective 25 May 2018. The GDPR is designed to ensure a consistent level of protection of the rights and freedoms of natural persons with regard to the processing of their data and to establish one set of data protection rules for Personal Data. IBM is committed to GDPR readiness.

Regarding GDPR, you represent as follows:

- a. Either you do not require IBM to process Personal Data within the meaning of GDPR (e.g., because no processing of Personal Data occurs in the European Union (EU); no monitoring of Personal behavior takes place in EU; or your activities are otherwise exempt from GDPR); and you will communicate to IBM in writing, without undue delay, any anticipated change affecting this representation, or
- b. You agree to IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and applicable DPA Exhibit, which apply and supplement the contract. Please contact your IBM representative for the applicable Data Processing Exhibit.

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PROFESSIONAL SERVICES

TERMS AND CONDITIONS

During the contract period, International Business Machines Corporation (IBM) and the Government agree that the following terms and conditions will apply to any order for IBM IT Professional Services that is placed by the Government under this Special Item. The term "Government" shall mean all Federal agencies (as defined in Paragraph (b) of 40 USC 472) the Senate, the House of Representatives, the Architect of the Capitol, and the Government of the District of Columbia, all of which are hereinafter referred to as the Government. The materials and services under this Special Item will be available to the Government within the United States, the District of Columbia and Puerto Rico. On a case-by-case basis IBM will deliver products and perform Services to overseas U.S. Government locations which are in support of national defense operations (including U.S. Embassies), and to locations which support the national interest of the United States.

7.1 SCOPE

- a. The prices, terms and conditions stated herein apply exclusively to Professional Services within the scope of this GSA Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

GSA has negotiated hourly service rates but ordering activities are responsible for any necessary statement of work, the reasonableness of the number of hours and the reasonableness of the labor mix between labor categories.

IBM is not responsible for failure to fulfill its obligations under this Special Item due to causes beyond its control.

7.2 ORDER

- A. Agencies may use written orders, blanket purchase agreements (BPA's), individual purchase orders, credit cards or task orders for ordering services under this contract.
- B. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence, except as may be otherwise agreed to by both IBM and the user agency.

For Performance Based Services notwithstanding any other provisions in this contract, in the event of conflict between the unique terms, conditions and prices of each negotiated engagement and the GSA Schedule terms, the Performance Based Service's task order shall govern.

Whenever the Government requires that service to be provided at a domestic location by persons with security clearances, the Government shall state that requirement in each order issued. IBM

may, at its option, reject any such orders by written notice to the ordering office within 60 days of receipt. If a DD Form 254, DOD Contract Security Classification Specification is required for security purposes, Section 6.a of the DD Form 254 should show the same IBM address as on the delivery order for maintenance coverage.

7.3 PERFORMANCE OF SERVICES

A. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by IBM and the ordering activity.

B. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulations or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all contractor travel.

7.4 STOP WORK ORDER (FAR 52.242-15)(AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

7.5 INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS-- COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

Since the IBM services performed under this contract are commercial items, they will be performed in accordance with IBM's standard warranty provision and acceptance criteria.

7.6 RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 Alt II or Alt III Rights in Data – General, may apply.

7.7 RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Services.

7.8 INDEPENDENT CONTRACTOR

All Services performed by the Contractor or its subcontractors under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the Government. IBM does not undertake to perform any of Client's regulatory obligations, or assume any responsibility for Client's business or operation.

7.9 INVOICING

The Contractor, upon completion of the work ordered, shall submit invoices for services. Progress payments may be authorized by the ordering activity, if appropriate, on individual orders. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

In the event that a price change occurs from the date of issuance of a delivery order (for a new service) to the date of receipt, the price shall be that which is indicated in IBM's quote or that which is agreed to in a statement of work (SOW), provided that the order is received within the timeframe specified. In the absence of an IBM quote or SOW, then the price shall be that which is in effect on the date of receipt by IBM.

7.10 PAYMENT

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (Feb 2007) (ALTERNATE I – Feb 2007) applies to time and materials orders placed under this contract. For labor hour orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.212-4 (Feb 2007) (ALTERNATE I – Feb 2007) applies to labor hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by:
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

IBM professional service rates, as specified in Appendix C shall apply to (b)(1), (2), and (3) above.

7.11 RESUME

Resumes shall be provided to the GSA Contracting Officer or the user agency upon request.

7.12 STATEMENT OF WORK

A separate Statement of Work will be signed by both IBM and the Government for services provided other than hourly assist services. Upon acceptance by IBM, IBM agrees to provide the Services described in the Statement of Work.

The Statement of Work includes, for example:

- A. IBM's responsibilities

- B. The Government's responsibilities
- C. The specific conditions (Completion Criteria), if any, that IBM is required to meet to fulfill its obligations
- D. A performance period for Services and an estimated schedule for planning purposes, and
- E. Applicable charges (not including taxes) and any other terms.
- F. Resumes shall be provided by IBM upon request.

If a Statement of Work contains an estimated schedule, both IBM and the Government agree to make reasonable efforts to carry out our respective responsibilities according to that Schedule. If the Statement of Work contains Completion Criteria, IBM will inform the Government when each criteria is met. The Government then has 10 days to inform IBM if the Government believes that IBM has not met the criteria. The project is complete when IBM meets the Completion Criteria.

Changes to Statements of Work

When both IBM and the Government agree to change a Statement of Work, IBM will prepare a written description of the agreed change which must be signed by both IBM and the Government. Any change in the Statement of Work may affect the charges, estimated schedule, or other terms. Depending on the extent and complexity of the requested changes, additional charges may be required for analysis of the changes. Additional work will not commence until funded authorization is received from the Government.

7.13 REQUIRED CONSENTS

The Government is responsible for promptly obtaining and providing to IBM all Required Consents necessary for IBM to provide the Services described in a Statement of Work. A Required Consent means any consents or approvals required to give IBM or our subcontractors the right or license to access, use and/or modify (including creating derivative works) the hardware, software, firmware and other products, to enable IBM and our subcontractors to perform the Services set forth in the Statement of Work without infringing the ownership or license rights (including patent and copyright) of the providers or owners of such product. IBM will be relieved of the performance of any obligations that may be affected by your failure to promptly provide any Required Consents to IBM.

7.14 CONTROL AND SUPERVISION

IBM and the Government is each responsible for the supervision, direction, control, and compensation of their respective personnel.

The tasks on which assigned personnel assist shall remain the responsibility of the Government. Therefore, IBM does not guarantee that the Government's task will be accomplished under this contract, only that assistance shall be provided. No estimate made by IBM of the assistance to be provided to the Government is guaranteed to any extent or in any way.

7.15 PERSONNEL

Each party will assign personnel that are qualified to perform the tasks required of such party under this Agreement and is responsible for the supervision, direction, control, and compensation of its personnel. Subject to the foregoing, each party may determine the assignment of its personnel and its contractors.

IBM may engage subcontractors to provide or assist in providing Services, in which case IBM remains responsible for the fulfillment of its obligations under this Agreement and for the performance of the Services.

7.16 Government Resources

If Government is making available to IBM any facilities, software, hardware or other resources in connection with IBM's performance of Services, Government agrees to obtain any licenses or approvals related to these resources that may be necessary for IBM to perform the Services and develop project Materials. IBM will be relieved of its obligations that are adversely affected by Government's failure to promptly obtain such licenses or approvals. Government agrees to reimburse IBM for any reasonable costs and other amounts that IBM may incur from Customer's failure to obtain these licenses or approvals.

Unless otherwise agreed in an Attachment or Transaction Document, Government is responsible for i) any data and the content of any database Government makes available to IBM in connection with a Service under this Agreement, ii) the selection and implementation of procedures and controls regarding access, security, encryption, use, and transmission of data, and iii) backup and recovery of the database and any stored data. IBM's responsibilities regarding such data or databases, including any confidentiality and security obligations, are governed by the Attachments and Transaction Documents applicable to the particular Services transaction.

7.17 MATERIALS OWNERSHIP AND LICENSE

An Attachment or Transaction Document will specify Materials to be delivered to the Government and identify them as "Type I Materials," "Type II Materials," or otherwise as both parties agree. If not specified, Materials will be considered Type II Materials.

The Government will own the copyright in Materials created as part of a Service that are identified as "Type I Materials" and each such Material will constitute a "work made for hire" to the extent permissible under U.S. copyright law. If any such Materials are not works made for hire under applicable law, IBM assigns the ownership of copyrights in such Materials to the Government. The Government grants IBM an irrevocable, nonexclusive, worldwide, paid-up license to use, execute, reproduce, display, perform, sublicense, distribute, and prepare derivative works based on, Type I Materials.

IBM or its suppliers will own the copyright in Materials created as part of a Services transaction that are identified as Type II Materials. IBM grants the Government an irrevocable, nonexclusive, worldwide, paid-up license to use, execute, reproduce, display, perform, and distribute (for the specific Government Contract, unless otherwise agreed to by IBM) copies of Type II Materials.

IBM or its suppliers retains ownership of the copyright in any of IBM's or its suppliers' works that pre-exist or were developed outside of the Government Agreement and any modifications or enhancements of such works that may be made under the Government's Agreement. To the extent they are embedded in any Materials, such works are licensed in accordance with their separate licenses provided to the Government, if any, or otherwise as Type II Materials. Each party agrees to reproduce the copyright notice and any other legend of ownership on any copies made under the licenses granted in this section.

7.18 ACCEPTANCE

- A. For items having Completion Criteria (in the statement of work), when IBM meets the Completion Criteria.
- B. For hourly service, upon completion of the service hours.

7.19 WARRANTY FOR IBM SERVICES

IBM warrants that it performs each IBM Service using reasonable care and skill and according to its current description (including any completion criteria) contained in this Agreement, Attachment, or a Transaction Document. Government agrees to provide timely written notice of any failure to comply with this warranty so that IBM can take corrective action.

EXTENT OF WARRANTY/ITEMS NOT COVERED BY WARRANTY

If a Machine is subject to federal or state consumer warranty laws, IBM's statement of limited warranty included with the Machine applies in place of these Machine warranties.

The warranties stated herein will not apply to the extent there has been misuse, accident, modification, unsuitable physical or operating environment, operation in other than the Specified Operating Environment, improper maintenance by the Government, or failure caused by a product for which IBM is not responsible. With respect to Machines, the warranty is voided by removal or alteration of Machine or parts identification labels.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IBM does not warrant uninterrupted or error-free operation of a Product or Service or warrant that all defects will be corrected.

Unless IBM specifies otherwise, it provides Materials, non-IBM Products, and non-IBM Services **WITHOUT WARRANTIES OF ANY KIND**. However non-IBM manufacturers, developers, suppliers, or publishers may provide their own warranties to you. Warranties, if any, for Other IBM Programs (IBM Programs licensed under a separate IBM license agreement, e.g., IBM International Program Licensing Agreement) and Non-IBM Programs (Programs licensed under a separate third party License agreement) may be found in their license agreements.

7.20 TRAVEL REIMBURSEMENT AND OTHER CHARGES

Contractor travel will be in accordance with the Federal Travel Regulation or Joint Travel Regulations, as applicable. Established Federal Government per diem rates will apply.

The Government agrees to pay charges for these services including Billable Travel Time, if applicable, described hereafter in accordance with the rates set forth below. A one-hour minimum charge applies.

Costs for transportation and per diem (lodging, meals and incidental expense) are directly reimbursable by the ordering agency. Not-to-Exceed (NTE) amounts will be negotiated with the agency prior to the acceptance of each delivery order as appropriate. Travel time, as defined below, is billable at the same hourly rates as set forth in the Services price list.

Billable Travel Time is travel time in excess of one hour spent in traveling to and one hour spent in traveling from the Government's location. Travel time will be calculated as the lesser of the actual travel time incurred, or the normal travel time from/to the nearest IBM Location to/from the Government's location, or the normal travel time from/to the individual's assigned IBM location.

In the event the Government requires a specific technical skill which is not available from the normal servicing IBM Location, Billable Travel Time means the actual travel time in excess of one hour spent in traveling to and one hour spent in traveling from the Government's location. In such event, the Government will be notified in advance and its authorization obtained when such billable travel time is to be incurred.

In addition to the charges laid out herein, there may be charges applicable to this contract for special or unusual expenses incurred by IBM which are necessary to perform these services. If applicable, these charges will be set out separately in the Government's order.

7.21 TECHNICAL AND CONSULTING SERVICES PROJECT TERMINATION

Subject to the Contract Disputes Act and FAR 52.233-1 (Disputes), either party (IBM or the Government) may terminate a project on written notice if the other party does not meet its obligations concerning the Statement of Work. Upon termination, IBM will stop work in an orderly manner as soon as practical.

The Government agrees to pay IBM for all Services provided and any Products and Materials delivered through the project's termination and any charges IBM incurs in terminating subcontracts, if any. The provisions of the Government's rights to Terminate for Convenience shall be in accordance with FAR 52.249-2.

7.22 PATENT AND COPYRIGHT INDEMNITY

For purposes of this Section, the term "Product" includes EP, Materials, Machine Code and Licensed Internal Code.

If a third party claims that a Product IBM provides to the Client infringes that party's patent or copyright, IBM will indemnify the Client, its officers, agents, and employees against liability, at IBM's expense and pay all costs, damages, and attorneys fees that a court finally awards or that are included in a settlement approved by IBM, provided that the Client:

- A. Promptly notifies IBM in writing of the claim; and
- B. Gives IBM such opportunity as is offered by applicable laws, rules or regulations to participate in the defense thereof. The U.S Government Customer shall make every effort to permit IBM to fully participate in the defense and/or in any settlement of such claim. However, IBM understands that such participation will be under the control of the Department of Justice.

Remedies

If such a claim is made or appears likely to be made, the Client agrees to permit IBM to enable the Client to continue to use the Product, or to modify it, or replace it with one that is at least functionally equivalent. If IBM determines that none of these alternatives is reasonably available, the Client agrees to return the Product to IBM on IBM's written request. IBM will then give the Client a credit equal to:

7. For a Machine, the Client's net book value, provided the Client has followed generally-accepted accounting principles.
8. For a Program, the amount paid by the Client or 12 months' charges (whichever is less). If the Product is an IBM Cloud Service or subject to Fixed Term charges, up to twelve months' charges.
9. For Materials, the amount the Client paid IBM for the creation of the Materials.

This is subject to the Client's right to require continued use of the Products pursuant to the provisions of 28USC1498. In the event of such continued use, the Client shall notify IBM in writing of its election to continue use and agrees to undertake at the Client's expense the defense of any action against the Client and IBM shall have no further indemnification obligation; it being understood that IBM may participate at its expense in the defense of any such action if such claim is against IBM.

Claims for Which IBM is Not Responsible:

IBM has no obligation regarding any claim based on any of the following:

- A. The Client's modification of a Product, or a Program's use in other than its Specified Operating Environment;
- B. Anything the Client provides which is incorporated into a Product or IBM's compliance with any designs, specifications, or instructions provided by the Client or by a third party on behalf of the Client;
- C. The combination, operation, or use of a Product with other Products not provided by IBM as a system, or the combination, operation or use of a Product with any product, data , apparatus, or

business method that IBM did not provide, or the distribution, operation or use of a Product for the benefit of a third party;

D. Infringement by a non-IBM Product.

E. Product's use other than in accordance with its applicable licenses and restrictions or use of a non-current version or release of a Product, when a claim could have been avoided or the risk of a claim reduced by using the current version or release;

F. the distribution, operation, or use of the Product outside Client's Passport Advantage Agreement Number or for the benefit of any third party; or

G. Separately Licensed Code, if any, as identified in the LI for the Product.

The LI for the Product or other documents may permit the Client to copy, modify, or redistribute all or portions of the Product without paying additional licensing fees to IBM. The indemnification obligation under this Patent and Copyright provision only applies to copies of the Product provided to the Client by IBM and additional copies expressly authorized in a PoE. IBM has no obligation for claims relating to copies of the Product neither provided by IBM nor specifically authorized by a PoE, even if permitted by the LI for the Product or other documents.

These Patent and Copyright terms do not obligate in any manner any third-party supplier of code (including Separately Licensed Code) included with or part of the Product.

The foregoing states the entire obligation of IBM with respect to infringement of patents or copyrights.

7.23 LIMITATION OF LIABILITY

Circumstances may arise where, because of a default on IBM's part or other liability, the Client is entitled to recover damages from IBM. In each such instance, regardless of the basis on which the Client is entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), IBM is liable only for:

A. Payments referred to in IBM's Patents and Copyrights terms described herein;

B. Damages for bodily injury (including death) and damage to real property and tangible personal property; and

C. The amount of any other actual direct damages or loss, up to the greater of: (i) \$100,000; OR (ii) the contract price (if recurring, 12 months' charges apply) for the Product or Service that is the subject of the claim. For purposes of this item, the term "Product" includes Materials, Machine Code and Licensed Internal Code. Nothing in this subsection C shall limit the Client's right to (i) excess procurement costs in the event of a Termination for Default; or (ii) the contractual remedies prescribed under the Price Reductions clause (GSAR 552.238-75) (May 2004)(Alternate I- May 2003) and GSAR 552.215-72, Price Adjustment – Failure to Provide Accurate Information (Aug 1997).

D. For classroom training or education material, IBM is liable for the charges associated with the corresponding item provided.

This limit also applies to any of IBM's subcontractors and Program developers. It is the maximum for which IBM and its subcontractors and Program developers are collectively responsible.

Items for which IBM is not liable:

Under no circumstances is IBM, or its subcontractors, or Program developers liable for any of the following even if informed of their possibility:

- A. Loss of, or damage to data; or
- B. Special, incidental, or indirect damages or for any economic consequential damages, or
- C. Lost profits, business, revenue, goodwill or anticipated savings
- D. Any third party claims against you except as described in the Patents and Copyrights section or as permitted by the Limitation of Liability section for bodily injury (including death) or damage to real or tangible personal property for which IBM is legally liable.

The parties acknowledge that nothing in this provision shall restrict the Client's statutory remedies in the event of fraud.

7.24 EUROPEAN UNION GENERAL DATA PROTECTION REGULATION (GDPR)

The European Union passed the General Data Protection Regulation (EU/2016/679) (GDPR), effective 25 May 2018. The GDPR is designed to ensure a consistent level of protection of the rights and freedoms of natural persons with regard to the processing of their data and to establish one set of data protection rules for Personal Data. IBM is committed to GDPR readiness.

Regarding GDPR, you represent as follows:

- a. Either you do not require IBM to process Personal Data within the meaning of GDPR (e.g., because no processing of Personal Data occurs in the European Union (EU); no monitoring of Personal behavior takes place in EU; or your activities are otherwise exempt from GDPR); and you will communicate to IBM in writing, without undue delay, any anticipated change affecting this representation, or
- b. You agree to IBM's Data Processing Addendum at <http://ibm.com/dpa> (DPA) and applicable DPA Exhibit, which apply and supplement the contract. Please contact your IBM representative for the applicable Data Processing Exhibit.

