



42 West 18th Street New York, NY 10011
Tel. 212.741.0401 ☐ Fax 212.741.1027
E-mail: gsa@adorama.com

GENERAL SERVICES ADMINISTRATION

FEDERAL SUPPLY AND SERVICE

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*, a menu-driven database system.

The INTERNET address *GSA Advantage!* is: GSAAdvantage.gov.

Cameras, Photographic Printers and Related Supplies & Services

MAS -- Multiple Award Schedule

334310 - Audio Visual Products

Audio/Video Products Includes professional audio/video equipment and parts.

333316P- Printing and Photographic Equipment

Photographic Supplies Includes cameras, accessories, photographic support, etc.

Contract Number – 47QSMA19D08QU

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period – Aug 26, 2019 thru Aug 25, 2024

ADORAMA INC.

42 W 18TH ST

NEW YORK, NY 10011-4621

Telephone: (888)-209-5558

Fax: (212)-741-1027

1. Awarded Special Item Number: 334310, 333316P
2. Maximum Order: \$150,000.00
3. Minimum Order: \$100
4. Geographic Coverage: The 48 Contiguous States and the District of Columbia, Alaska, Hawaii, Puerto Rico and International
5. Points of Production: Various
6. Prices herein are net
7. Quantity Discounts: N/A
8. Prompt Payment Terms: Net 30 Days
9. Government purchase cards are accepted below and above the micro-purchase threshold.
10. Foreign Item: GERMANY(DE), TAIWAN(TW), ROMANIA(RO), POLAND(PL), NETHERLANDS(NL), REPUBLIC OF KOREA (SOUTH)(KR), JAPAN(JP), IRELAND(IE), UNITED KINGDOM(GB), DENMARK(DK), SWITZERLAND(CH).



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11. Delivery Time:

334310 --- Within 5-7 DAYS ARO
333316P --- CONUS -Contiguous 48 States: 3 -15 days ARO
Hawaii, Alaska, Puerto Rico: 4 -15 days
ARO APO/FPO: 4 -15 days ARO
OCONUS 4 -30 days ARO

- a. In most instances, delivery within the forty-eight contiguous states and the District of Columbia will be within three to five days after ADORAMA receives the order. When delays are caused by holiday closings or any other circumstances, the time for delivery may be up to fifteen days
- b. FOB Points:
 - i. The 48 Contiguous States & The District of Columbia are FOB Destination. Alaska, Hawaii, Puerto Rico and Overseas are F.O.B. Origin.
 - ii. ADORAMA always expedites the delivery when requested, depending on inventory status at the time of order receipt, and its availability of the items, as negotiated between the Ordering office and ADORAMA. ADORAMA will consider and respond individually to each request for expedite delivery.
 - iii. Overnight/2 Day delivery is available for items that are in stock at the time the order is placed. Overnight and 2-Day deliveries are available for an additional charge. Ordering agency may contact ADORAMA for the rates for Overnight and 2-day deliveries.
 - iv. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact ADORAMA for the purpose of obtaining accelerated delivery.
 - v. ADORAMA shall reply to the inquiry within three (3) workdays after receipt. (Telephonic replies shall be confirmed by ADORAMA in writing.) If ADORAMA offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract. Ordering offices will be required to pay all Urgent requirement charges when desired by the Government, subject to stock availability. Urgent requirement deliveries are available for an additional charge. Ordering agency may contact the Contractor for rates for the Urgent requirement.

12. F.O.B. – within the geographic scope and as described below, ordered items will be delivered F.O.B. destination.

- a. Delivery within Consignee's Premises: This service is normally required only for large items that require shipment by motor freight. When the ordering agency specifies delivery within the consignee's premises, and when that service is available from the carrier, the agency is to pay the actual additional charge levied by the carrier.
- b. F.O.B. DESTINATION -- all orders or items weighing up to 70 lbs Weight.
- c. Destination -- only as per below except for Expedited, OVERNIGHT AND 2-DAY DELIVERY TERMS. Expedited, Overnight/2 Day delivery is available for in stock items. Ordering offices will be required to pay Expedited, Overnight/2 Day deliveries where Expedited, Overnight/2 Day deliveries are desired by the Government.
- d. FOB Origin, prepay freight & add -- all orders or items weighing 70 lbs in weight or greater.

13. Ordering Address:

Adorama Inc. 42 West 18th Street NYC, NY 10011



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Call: (888) 209-5558 or (212) 741-0401
Fax: (212) 741-1027

- a. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket
- b. Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. Payment Address:

- a. Adorama Inc.
42 West 18th Street N.Y 10011
E-mail: gsa@adorama.com
Call: (888) 209-5558 or (212) 741-0401
Fax: (212) 741-1027

15. Warranty provision:

All products are covered by the manufacturer's warranty.
Used equipment carries a 90-day warranty.
Pal video equipment carries a 90-day warranty.
Adorama's warranty provides coverage for defects in manufacturing only, and expressly excludes coverage for excessive wear and tear and/or physical/accidental abuse, loss, and/or theft. The warranty is valid only at Adorama Camera. Improper repair or warranty service performed by someone other than Adorama Camera will void this warranty.
Adorama Camera disclaims any liability for consequential or incidental damages, for breach of written or implied warranty of an item, including merchantability or fitness for a particular purpose.
Our warranty provides specific legal rights; however, you may also have additional rights, which vary from state to state.
The above limitation may not apply because some states do not allow the exclusion or limitation of incidental or consequential damages. Our warranty is valid in the United States. Please contact us for additional information on how to obtaining warranty service.

- a. How to Contact GSA Customer Service:
 - Online: gsa@adorama.com
 - By Phone: (888) 209-5558 or (212)-741-0401
 - By Fax: 212-741-1027
- b. Damaged / Missing Items upon delivery:
 - i. Damaged in delivery: If the package is found damaged or if merchandise is missing, please keep the original shipping carton, and contact us immediately so that we can issue a damage claim with the carrier. Please don't return the merchandise without following the proper steps because this might delay the replacement of the order or the issuance of a credit.
 - ii. Missing items: All missing items claims must be reported within Five (5) business days of delivery. Contact us to report any missing item from your shipment.
 - iii. Televisions or other items shipped by truck: Upon delivery, please inspect the item to verify it is the correct model, in good working condition, and that it's not damaged. Do not sign the delivery manifest until you have inspected the item. Once you sign for the item, you are accepting the product as is. If the merchandise is damaged, please make a



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notation on the manifest, and have the person delivering the merchandise sign it as well. Contact us within 48 business hours to report the damage.

c. Returns and Exchanges

Returning an Item At Adorama, we strive to make our customers' return process hassle free. As all returns must meet our guidelines, so please review our full return policy carefully. No RMA number is needed to return an item. Please download and fill out the Return Merchandise form. Make sure to include it with the returned item and with a copy of the original invoice. Returns must be made within the time limit specified in our return policy. Returned products must be in brand new condition and have all of the original manufacturer's packaging, materials, and accessories. Securely package the product you wish to return within an appropriate outer box. Do not write or place shipping labels or stickers on the manufacturer's packaging.

1. You can send the package back freight prepaid.

- a. Ship to:

Order Processing
7 Slater Drive
Elizabeth, NJ 07206

- ii. Return Policy:

1. For the first 30 days of your purchase, you may return the merchandise for a full money back refund, excluding any shipping charges, No RMA number is required to return an item, simply download and fill out the Return Merchandise form All returns must meet our guidelines.
2. Returned or exchanged products must be in brand-new, mint condition, and have all original manufacturers packaging, materials and accessories, including instruction booklets, packing inserts, and blank warranty cards.
3. Merchandise missing the original Universal Product Code (UPC) cannot be returned. The original manufacturer's labeled packaging should be enclosed within an outer shipping box. Please do not write or place shipping labels or stickers on the manufacturer's packaging.
4. Securely package the product and include the filled-out Return Merchandise Form and a copy of the original invoice.
5. Ship the parcel back to us freight prepaid. We do not accept COD or freight collect shipments. We recommend a shipping method that provides tracking and insurance.

- a. Ship to:

Order Processing
7 Slater Drive
Elizabeth, NJ 07206

6. Items that qualified for free shipping that are being returned will have our standard shipping charges deducted from refund or credit. The return shipping cost (the cost to send an item back to us) is not refundable.
7. Please allow up to 8 business days after we receive the package for your return/exchange/refund to be processed. An e-mail confirmation will be sent to you once the return is processed.
8. Important Note for international customers: Please mark the item as "VENDOR RETURN" to avoid duties and customs.



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16. Export packaging is available on Scheduled products when required. The cost is open market. Adorama Camera only provides standard commercial packaging/packing only. Other packaging options are available and are the subject to of an agreement between the ordering agency and Adorama on an individual basis and at extra cost, independently arrived at between the ordering agency and ADORAMA
 - a. FOREIGN TAXES AND DUTIES
 - i. The offeror warrants that such prices do not include any taxes, duties, customs fees, or other foreign Governmental costs, assessments, or similar charges from which the U.S. Government is exempt. The offeror further warrants that any applicable taxes, duties, customs fees, other Government costs, assessments, or similar charges from which the U.S. Government is not exempt are "NOT" included in the prices quoted, and that such prices are subject to increases for any such charges applicable at the time of the acceptance of this offer by the Government.
 - ii. Standard commercial export packaging is provided only as explained in #16 above, and does "NOT" include containerization., if necessary, only standard commercial export packaging as described in #16 above, packaging, preservation, and marking are included in the pricing offered and accepted by the Government.
17. Terms and conditions of Government purchase card acceptance--Government commercial credit cards are accepted.
 - a. Definitions. "Government- wide commercial purchase card" means a uniquely numbered credit card issued by a contractor under GSA's Government- wide Contract for Fleet, Travel, and purchase Card Services to named individual Government employees or entities to pay for official Government purchases.
 - b. "Oral order" means an order placed orally, either in person or by telephone.
 - c. At the option of the Government, and if agreeable to the Contractor, payments of *any amount* or less for oral or written orders may be made using the Government- wide commercial purchase card.
 - d. Payments made using the Government- wide commercial purchase card are not eligible for any negotiated prompt payment discount. Payment made using a Government debit card will receive the applicable prompt payment discount.
18. Terms and conditions of rental, maintenance, and repair (if applicable) shall be the subject of to an agreement independently arrived at between the ordering Agency and the contractor.
19. Terms and conditions of installation (if applicable) shall be the subject to an agreement independently arrived at between the ordering Agency and the contractor.
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): NA
 - a. Terms and conditions for any other services (if applicable) shall be the subject to an agreement independently arrived at between the ordering Agency and the contractor.
21. List of service and distribution points (if applicable):
GEOGRAPHIC AREA ADDRESS OF SUPPLY AND SERVICE POINT
CONUS/OCONUS - AS SUPPLIED/OFFERED BY MANUFACTURER AND ONLY AT AUTHORIZED SERVICE CENTERS LISTING INCLUDED WITH EACH ITEM IN CONUS.
22. List of participating dealers (if applicable): NA
23. Preventive maintenance (if applicable): NA
24. A list of Environmental attributes e.g. recycled content, energy efficiency, and or reduced pollutants applicable products is available by contacting the individual manufacturer regarding specific model, and is listed in the manufacturer's manual and documentation as packaged with each product.



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- a. Section 508 compliance information where applicable, is available at the product manufacturer's web site.
- 25. Data Universal Number System (DUNS) number. 087403499
- 26. Notification regarding registration in System for Award Management (SAM) database. Active
CAGE Code: 79702