GSA Contract Number: 47QSWA20D0006

DUNS Number: 080682781

NAICS: 339113

Contract Period: Oct 9, 2019 to Oct 24, 2024 (Base, 5 year period)

Latitude Mobile Alert

Manufacturer Part No. for 4GX Device: LMA-04

COST: $447 one time payment. No monthly or annual charge for device and/or service.

Description:
4G Mobile Functionality across North America, Auto Fall Detection, Pre-Recorded Voice Prompts, Text and Call up to 6 Contacts including 911, GPS functionality option, GEO-FENCE functionality option, Built in Speakerphone and Microphone, comes with belt clip, lanyard and wristband.

www.golatitude.com | 1-866-205-4872 | info@golatitude.com
MAINTAIN YOUR QUALITY OF LIFE WITH LATITUDE!
Auto fall detection provides safety and independence no matter where you are located when you fall and need help.

The device has 6 custom contacts which can include loved ones, care takers, emergency services, or anyone you like when you're in need.

The Latitude Mobile Alert is water resistant which makes it perfect for wear in the shower* and other outdoor activities.

*THE DEVICE SHOULD NOT BE FULLY SUBMERGED IN WATER.
Using 4G LTE, your device works when you're at home and on the go, making your independence that much easier.

Once one of your emergency contacts answers, you're able to talk hands-free through the Latitude Mobile Alert.

Emergency services can be included as one of your 6 custom contacts.
HOW TO ORDER

Orders: Fax to 801-855-7161 or email info@golatitude.com

Orders processed and shipped within 2 business days

Shipping: FOB

Billing: Government Purchase Cards accepted

CONTACT DETAILS
Customer Service: 1-866-205-4872
Contact: Osmond Seangsuwan or Kristen Dibble

Email: info@golatitude.com
Mobile: 801-589-8442

Company Info:
Latitude USA, LLC
640 South 500 West
Bountiful, Utah 84010

www.golatitude.com
Awarded Special Item Number: 325611, 325612, 334511, OLM.

Lowest Priced Model Number and Unit Price: LMA-04: $447.

Maximum Order: $1,000,000.

Minimum Order: 1 unit.

Geographic Coverage (Delivery Area):
All 50 states and District of Columbia.

Prices shown herein are Net (discount deducted)

Time of Delivery:
5 Days Ground (USPS Priority Express).

Overnight and Expedited Delivery:
2 Days expedited for all products with an additional charge of the difference between the normal and expedited delivery charge. Please contact Latitude for overnight and expedited delivery rates.

Urgent requirements:
Please contact Latitude for faster delivery or special requests.
Our goal is to take care of our Veterans immediately as required.

FOB Point(s):
Destination to all 48 states and the District of Columbia, Guam and Puerto Rico available; Point of Exportation to AK and HI.

Ordering Addresses:
See Below.

Ordering Procedure:
Contact Latitude at info@golatitude.com to order or fax PO to 801-855-7161.

Payment Address:
Latitude USA, LLC
640 South 500 West
Bountiful, Utah 84010

Terms and Conditions of Government purchase card acceptance (any threshold above the micro-purchase level): Accepted above the micro-purchase threshold.

List of service and distribution points (if applicable): Bountiful, Utah.

Notification regarding registration in Central Contractor Registration (CCR) database: Registered.

Labor Hours: N/A.

Latitude
LIFE • MEDICAL • PERSONAL

LMA-04 Assembled and Serviced in the United States
**WARRANTY**

The Latitude Mobile Alert comes with a standard 12 months warranty from date of purchase. If the alarm unit or pendant has a manufacturing defect causing it to fail within the first 12 months of purchase, we will replace it free of charge or refund the purchase price. Supplied with your purchase is a printed Warranty document. If your mobile alert needs repair or replacement after the 12 month warranty has expired then please send it to us and we will only charge you the cost of labor, parts and shipping that it costs us to repair or replace. We won’t ask you to pay full price for another mobile alarm.

**How to claim against your warranty:**
If after consulting the ‘troubleshooting’ section the alarm is still not working then please contact us by emailing us at: info@golatitude.com or call us at 866-205-4872 to arrange to have the alarm returned for a warranty claim assessment.

**Circumstances that can void your warranty:**
Please be aware your warranty can become void if any of the following have occurred:
- The Alarm unit has been opened or tampered with.
- The Alarm has been modified or not used in accordance with our instructions.
- The Alarm has been dropped or suffered damage from physical impact.
- The Alarm has been damaged by re or has been exposed to excessive heat.
- The Alarm has been used with an incorrect power adapter.
- The Alarm has been subject to an incorrect voltage due to lightning or a power surge.
- The Alarm base unit has been subject to a liquid spillage causing a failure.
- The Alarm has been submerged in water.
HOW IT WORKS

When you’re at home or on the go and need help, simply press the **SOS** button.

The device then sends up to six texts with your location and calls your contacts consecutively.

When your emergency contact answers, you can talk to them through the device.

VETERANS

HOW CAN I GET ONE?

For more details on how to receive our device please call us toll free:

1-866-205-4872

VA PROVIDERS

HOW DO I PRESCRIBE ONE?

For more details on how to help your veteran receive our device please call our toll free number.

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The Latitude Mobile Alert has a soft non-slip surface, weighs about the same as 3 quarters, comes with an intelligent Bluetooth charging station, "safety" lanyard, belt clip, and a watch-style wristband.

The device is shower safe, which means it is safe to wear in the shower, out on the water, or during those rainy days!

The Latitude Mobile Alert is perfect for veterans who want to feel safe at home and on the go.

Our mobile alert technology helps veterans get help when and where they need it, no matter their location.

The stylish pendant works on the best available mobile network, which means the wearer doesn’t need a landline, mobile phone, or internet connection.

The Latitude Mobile Alert comes with 6 fully customizable contacts, that will be alerted when help is needed.

When activated, the pendant sends up to six "help text" messages with your location to your contacts.

At any time they wish the wearer can call one of their emergency contacts.

Contacts can include emergency services, family, friends, or anyone you would like.

As an approved vendor, the GSA Advantage program we are here to serve our veterans & all federal agencies with our products, services & solutions.

For GSA Library information: www.golatitude.com/veterans

*No text message sent to landlines or emergency contacts numbers.