



AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE &  
SERVICES

**SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D316	IT Network Management Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

**SPECIAL ITEM NUMBER 611420 - INFORMATION TECHNOLOGY TRAINING**

**SPECIAL ITEM NUMBER 33411 - PURCHASING OF NEW ELECTRONIC EQUIPMENT**

**SPECIAL ITEM NUMBER 54151ECOM - ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES**

**Ops Tech Alliance, LLC**  
**Bowie Business Innovation Center**  
**14000 Jericho Park Road**  
**Center for Business – Suite 2300**  
**Bowie, MD 20715**  
**(P) 844-682-2225 (F) 443-230-5328**  
**[GSA@OpsTechAlliance.com](mailto:GSA@OpsTechAlliance.com)**

Contract Number: **47QTCA18D001U**  
Period Covered by Contract: **11/2/2017 - 11/1/2022**

Pricelist current through Modification **A826**, dated **11/30/2020**.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsadvantage.gov>).

**CUSTOMER INFORMATION:**

**1. Awarded Special Item Number(s):**

Special Item Number	Description
33411	Purchasing of new electronic equipment
54151ECOM	Electronic Commerce and Subscription Services
54151S	Information Technology Professional Services
611420	Information Technology Training

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: Not Applicable

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on page 8.

**2. Maximum Order:** \$500,000

**3. Minimum Order:** \$100

**4. Geographic Coverage:** Domestic & Overseas

**5. Point of Production:** N/A

**6. Prices Shown Herein are Net (discount deducted)**

**7. Quantity Discount:** For SIN 5415S ONLY - 5-9 items 5% Discount, 10+ items 7% Discount

**8. Prompt Payment Terms:** Net 30

**9. Government Purchase Cards Will Accept**

**10. Foreign Items:** None

**11a. Time of Delivery:** Ops Tech Alliance, LLC shall deliver or perform services in accordance with the terms negotiated in an agency's order.

**11b. Expedited Delivery:** Consult with Contractor

**11c. Overnight/2-Day Delivery:** Consult with Contractor

**11d. Urgent Requirements:** Consult with Contractor

**12. FOB Point:** Destination

**13. Ordering Address:** Ops Tech Alliance, LLC.  
ATTN: Christopher Fulcher  
Bowie Business Innovation Center  
14000 Jericho Park Road  
Center for Business – Suite 2300  
Bowie, MD 20715  
(P) 844-682-2225 EXT 2  
(F) 443-230-5328  
[GSA@opstechalliance.com](mailto:GSA@opstechalliance.com)

**14. Payment Address:** Finance  
ATTN: Flori Rubio  
2657 Annapolis Rd Suite G 278  
Hanover, MD 21076  
(P) 443-223-6114  
(F) 443-230-5328  
[flori@opstechalliance.com](mailto:flori@opstechalliance.com)

**15. Warranty Provisions:** Contractor's Standard Warranty

**16. Export Packing charges:** Not applicable

**17. Terms and conditions of Government Purchase Card Acceptance:** Contact Ops Tech Alliance, LLC for terms and conditions of Government Purchase Card acceptance.

**18. Terms and conditions of rental, maintenance, and repair:** Not applicable

**19. Terms and conditions of installation:** Not applicable

**20. Terms and conditions of repair parts:** Not applicable

**20a. Terms and conditions for any other services:** Not applicable

**21. List of service and distribution points:** Not applicable

**22. List of participating dealers:** Not applicable

**23. Preventive maintenance:** Not applicable

**24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:**  
Not applicable

**24b. Section 508 Compliance:** Contact Ops Tech Alliance, LLC for Section 508 compliance information. The EIT standards can be found at: <http://www.section508.gov>

**25. DUNS Number:** 078483731

**26. Registration in System for Award Management (SAM) database:** Ops Tech Alliance, LLC is registered in the System for Award Management (SAM) database

**TERMS AND CONDITIONS APPLICABLE TO  
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES (SIN 54151S)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology (IT) Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made, and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal

Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

#### 6. INSPECTION OF SERVICES

The Inspection of Services—Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection—Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

#### 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

#### 9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 10. ORGANIZATIONAL CONFLICTS OF INTEREST

##### a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refer to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries, and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

#### 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2018) (ALTERNATE I – JAN 2017) applies to time-and-materials orders placed under this contract.

For labor-hour orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2018) (ALTERNATE I – JAN 2017) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements— Commercial Item Acquisition As prescribed in 16.601(f)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

### 16. DESCRIPTION AND PRICING FOR IT PROFESSIONAL SERVICES AND TRAINING

#### Ops Tech Alliance, LLC Labor Category Rates

Labor Category	11/02/17	11/02/18	11/02/19	11/02/20	11/02/21
	-	-	-	-	-
	11/01/18	11/01/19	11/01/20	11/01/21	11/01/22
Course Developer	\$110.42	\$112.52	\$114.66	\$116.83	\$119.05
Instructor	\$93.43	\$95.21	\$97.01	\$98.86	\$100.74
Lead Instructor	\$124.10	\$126.46	\$128.86	\$131.31	\$133.80
Network Engineer	\$117.15	\$119.38	\$121.64	\$123.96	\$126.31
Operations Research Analyst - III	\$96.56	\$98.39	\$100.26	\$102.17	\$104.11
Role Player	\$49.49	\$50.43	\$51.39	\$52.36	\$53.36
Senior Instructor	\$110.42	\$112.52	\$114.66	\$116.83	\$119.05
Software Developer - I	\$88.88	\$90.57	\$92.29	\$94.04	\$95.83
Software Developer - II	\$117.15	\$119.38	\$121.64	\$123.96	\$126.31
Subject Matter Expert (SME)	\$125.00	\$127.38	\$129.80	\$132.26	\$134.77
Subject Matter Expert (SME) SETA	\$149.62	\$152.46	\$155.36	\$158.31	\$161.32

Technical Task Lead (TTL) / Program Manager	\$152.61	\$155.51	\$158.46	\$161.48	\$164.54
Course Developer	\$110.42	\$112.52	\$114.66	\$116.83	\$119.05

### Labor Category Descriptions

#### Course Developer

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**Functional Responsibilities:** Serves as Instructional Systems Design (ISD)/Course Development expert for customer and interact and coordinates with government stakeholders and instructor cadre as well as other IC and United States Government (USG) organizations. Provides curriculum development, oversight, and development/management of all Training Support Packages (TSPs) and associated Period of Instructions for unit advanced SIGINT operations program. Leads efforts developing and integrating new capabilities to geolocation system programs and other Force Modernization (FORCEMOD) efforts. Ensures integration of new hardware, software, capabilities, and techniques into unit operations training curriculum. Frequently travels Inside the Continental United States (CONUS) and Outside the Continental United States (OCONUS) (>50%), including to hostile environments, in order to test, evaluate, and integrate new hardware, software, capabilities, and techniques. Advises Technical Task Lead and Lead Instructor. Provides mentorship, guidance, and instructor certification to Instructor Cadre.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Five (5) years of experience in a related field.

#### Instructor

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**Functional Responsibilities:** Assists with curriculum development and conducts training for a designated work role in unit advanced training program. Provides geolocation certification training for unit advanced SIGINT operations program as directed by Subject Matter Experts (SMEs) and Training Managers. Travels CONUS and OCONUS, including to hostile environments, in order to test, evaluate, implement, and develop training for new capabilities and techniques. Assists Training Managers with coordination/support to meet training requirements as required including facilities, travel, role players, and more.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Three (3) years of experience in a related field.

#### Lead Instructor

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**Functional Responsibilities:** Serves as technical operations expert for customer and interacts and coordinates with system developers as well as other Intelligence Community (IC) and USG organizations. Supervises curriculum development, oversight, and instruction of geolocation certification training for unit advanced Signals Intelligence (SIGINT) operations program. Leads efforts developing and integrating new capabilities to geolocation system programs and other Force Modernization (FORCEMOD) efforts. Serves as on-site representative for unit requirements to national IC capability development organizations. Frequently travels CONUS and OCONUS (>50%),

including to hostile environments, in order to test, evaluate, and integrate new hardware, software, capabilities, and techniques. Ensures integration of new hardware, software, capabilities, and techniques into unit operations training curriculum. Provides mentorship and guidance to Course Developer, and all Instructor cadres.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Eight (8) years.

### Network Engineer

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**Functional Responsibilities:** Supports large, specialized projects related to the individual's subject matter expertise. These personnel are renowned experts in technical disciplines (e.g., computer security, network engineering, etc.), or academic subject areas with many years of experience. Many have advanced degrees. Network Engineers serve as technical experts in areas relevant to a particular project. Network Engineers produce and/or review substantive and/or complex technical documentation reflecting detailed knowledge of technical areas as identified in the Statement of Work (SOW). Documentation subjects include but are not limited to systems design, system architecture, feasibility studies, and system specifications.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Eight (8) years.

### Operations Research Analyst – III

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**Functional Responsibilities:** Supports large, specialized projects related to the individual's subject matter expertise. These personnel are renowned experts in either functional domains (e.g., finance, personnel, acquisition, etc.); technical disciplines (e.g., computer security, network engineering, etc.); or academic subject areas with many years of experience. Many have advanced degrees. Operations Research Analysts serve as technical experts in areas relevant to a particular project. Operations Research Analysts produce and/or review substantive and/or complex technical documentation reflecting detailed knowledge of technical areas as identified in the SOW. Documentation subjects include, but are not limited to: systems design, system architecture, feasibility studies, and system specifications. Operations Research Analysts in an academic setting are responsible for curriculum design, training effectiveness evaluations, and may be required to teach classes at a university equivalent level.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Five (5) years of experience in a related field.

### Role Player

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**Functional Responsibilities:** Utilizes designated communications equipment, networks, services, and software as directed by advanced operations course personnel. Follows scripted directions and general instructions, as directed by operations course instructors, in order to provide scenario operations suitable for evaluating student skills. Utilizes vehicular, foot mobile, and public

transportation methods to move to diverse locations in order to execute scripted operations. Improvises unique content in scripted scenarios, as appropriate and as directed. Maintains positive control and accountability of unit equipment, soft copy and hard copy unclassified, but sensitive, training materials and any other sensitive expensive items. Works irregular hours as required.

**Minimum Education:** High School Diploma.

**Minimum Experience:** Two (2) years.

### Senior Instructor

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**Functional Responsibilities:** Serves as primary curriculum developer and instructor for a designated work role in unit advanced training program. Provides geolocation certification training for unit advanced SIGINT operations program, as directed by SMEs. Travels CONUS and OCONUS, including to hostile environments, in order to test, evaluate, implement, and develop training for new capabilities and techniques. Provides mentorship and guidance to Training Specialists. Coordinates support to meet training requirements, as required, including facilities, travel, role players, and more.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Five (5) years of experience in a related field.

### Software Developer – I

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**Functional Responsibilities:** Plans, conducts, and coordinates business programming applications activities in areas such as mobile devices, databases, and analysis. Conducts and prepares feasibility studies for new data processing applications or revisions to existing systems. Prepares system development cost estimates, budgets, and schedules. Prepares and presents project proposals to management and user departments. Establishes programming standards and program documentation requirements. Reviews current status of system applications and prepares recommendations for systems improvements. Monitors design processes and prepares reports on systems projects. Selects, develops, and evaluates personnel to ensure the efficient operation of the function.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Three (3) years.

### Software Developer – II

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**Functional Responsibilities:** Plans, conducts, and coordinates business programming applications activities in areas such as mobile devices, databases, and analysis. Conducts and prepares feasibility studies for new data processing applications or revisions to existing systems. Prepares system development cost estimates, budgets, and schedules. Prepares and presents project proposals to management and user departments. Establishes programming standards and program documentation requirements. Reviews current status of system applications and prepares recommendations for systems improvements. Monitors design processes and prepares reports on systems projects. Selects, develops, and evaluates personnel to ensure the efficient operation of

the function. Works independently under specified objectives; applies judgment in devising program logic and in selecting and adapting standard programming procedures; resolves problems and deviations according to established practices; and obtains advice where precedents are unclear or not available. Completed work is reviewed for conformance to standards, timeliness, and efficiency. May guide or instruct lower-level programmers, technicians, and others who assist in specific assignments.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Six (6) years.

### **Subject Matter Expert (SME)**

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**Functional Responsibilities:** The Subject Matter Expert (SME) is the definitive source of knowledge, technique, or expertise in a specific subject area. The SME functions as the organizational ambassador for his knowledge area and applies this expertise to support the organization's vision and strategic direction. The SME acts as a change agent working across teams, portfolio of programs, and the organization. Possesses experience transforming initiatives to deliver lasting change within agencies that focus on delivering value for the business.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Five (5) years of experience in a related field.

### **Subject Matter Expert (SME) – SETA**

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**Functional Responsibilities:** Assesses, designs, and conceptualizes training scenarios, approaches, objectives, plans, tools, aids, curriculums, and other state-of-the-art technologies related to training and behavioral studies. Identifies the best approach to training requirements to include, but not limited to hardware, software, simulations, course assessment and refreshment, assessment centers, oral examinations, interviews, computer-assisted and adaptive testing, behavior-based assessment and performance, and team and unit assessment and measurement. Provides support including, but not limited to trains the trainer, conducts formal classroom training courses, course facilitation, on-line facilitation, web-based instruction, workshops, exercises, and seminars. Serves as technical operations expert for customer and represents unit interests with system developers, vendors, and other USG organizations. Travels CONUS and OCONUS, including to hostile environments, in order to test, evaluate, and integrate new hardware, software, capabilities, and techniques. Ensures integration of new hardware, software, capabilities, and techniques into unit operations training curriculum.

**Minimum Education:** Bachelor's Degree.

**Minimum Experience:** Eight (8) years' experience in a related field.

### **Technical Task Lead (TTL) / Program Manager**

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**Functional Responsibilities:** Specializes in managing and directing training projects from requirements definition through delivery and acceptance. Develops project budgets, tracks expenditures against budgets, and develops projections of cost at completion. Plans, coordinates,

and evaluates the work of a staff; estimates personnel needs and schedules, assigns, and reviews work to meet completion date; interviews candidates for own unit and recommends hires, promotions, or reassignments; resolves complaints and refers group grievances and more serious unresolved complaints to higher level supervisors; advises higher level management on work problems of own unit and the impact on broader programs; collaborates with heads of other units to negotiate and/or coordinate work changes; makes decisions on work or training problems; evaluates subordinate supervisors; selects non-supervisors (higher level approval is virtually assured) and recommends supervisory selections; and hears group grievances and serious or unresolved complaints. Work requires substantial and recurring use of management skills in directing technical staff. May also supervise related clerical and technical support personnel.

**Minimum Education:** Bachelor’s Degree.

**Minimum Experience:** Five (5) years’ experience in Computer Science, Electrical Engineering, Information Systems, Mathematics, Program Management, or related

**Experience & Degree Substitution Equivalencies**

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Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

<u>Equivalent Degree</u>	<u>Experience</u>
Associate’s	2 years relevant experience
Bachelor’s	Associate’s degree + 2 years relevant experience or 4 years relevant experience
Master’s	Bachelor’s plus 2 years relevant experience or Associate’s degree + 4 years relevant experience or 6 years relevant experience
PhD	Master’s + 2 years relevant experience, or Bachelor’s + 4 years relevant experience or Associate’s degree + 6 years relevant experience or 8 years relevant experience

**TERMS AND CONDITIONS APPLICABLE TO  
PURCHASING OF NEW ELECTRONIC EQUIPMENT (SIN 33411)**

**1. MATERIAL AND WORKMANSHIP**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

**3. TRANSPORTATION OF EQUIPMENT**

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

**4. INSTALLATION AND TECHNICAL SERVICES**

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed in the price schedule.

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.

c. **OPERATING AND MAINTENANCE MANUALS.** The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

**5. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been

tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item unless the change is due to the defect in the item.

**6. WARRANTY**

a. The Contractor’s standard commercial warranty as stated in the contract’s commercial pricelist will apply to this contract.

Ops Tech Alliance warrants that each product will be free of defects in material and workmanship for a period of one (1) year. This warranty commences on the date the product is shipped by Ops Tech Alliance. Ops Tech Alliance’s sole liability and responsibility under this warranty is to repair, replace or issue a credit for the purchase price of any returned product under terms and conditions of return policy. Product returned to Ops Tech Alliance for warranty service will be shipped to Ops Tech Alliance at Buyer’s expense and will be returned to Buyer at Ops Tech Alliance’s expense (transport cost only, no customs, brokers or import fees for overseas shipments included). In no event shall Ops Tech Alliance be responsible under this warranty for any defect which is caused by negligence, misuse or mistreatment of a product or for any unit which has been altered or modified in any way. The warranty for replacement products shall terminate with the warranty of the product. Extended Warranties are available under special authorized agreements.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: N/A

**7. PURCHASE PRICE FOR ORDERED EQUIPMENT**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

SPECIAL ITEM NUMBER	MANUFACTURER NAME	PRODUCT NAME	GSA OFFER PRICE (inclusive of .75% IFF)	WARRANTY
33411	OTA	OpsNet Travel Router	\$397.99	1 Year Parts
33411	OTA	OPSNET© Bootable VPN Thumb Drives	\$397.99	1 Year Parts
33411	OTA	OTA 2.4W USB Long Range Adapter	\$371.12	1 Year Parts
33411	OTA	OTA OpsNet Secure Phones	\$1,148.10	1 Year Parts

33411	OTA	OTA Wi-Fi Roll-On / Roll-Off (RORO) Kit	\$9,974.81	1 Year Parts
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#### 8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

#### 9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 102-36), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR 102-39).

**TERMS AND CONDITIONS APPLICABLE TO  
INFORMATION TECHNOLOGY TRAINING (SIN 611420)**

**1. SCOPE**

a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general-purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.

b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

**3. TIME OF DELIVERY**

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

**4. CANCELLATION AND RESCHEDULING**

a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.

b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.

c. The ordering activity reserves the right to substitute one student for another up to the first day of class.

d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

**5. FOLLOW-UP SUPPORT**

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. FORMAT AND CONTENT OF TRAINING

- a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.
- b. For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- d. The Contractor offered training courses:

<b>Title of Course: Basic Electronic Signature Reduction (BESR-IO-01)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	5	Maximum Number of Participants	10
GSA Price	\$25,570.95		
<b>Course Prerequisites:</b> None			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> Every student will receive an OTA OpsNet anonymous personal VPN account (good for 12 months of service), a course book, thumb drive containing course software, RFID sleeves, and more. Furthermore, customers can elect to retain all new course hardware including laptop PC, smartphone, backpack, travel router, and more. Otherwise, OTA will provide training equipment.			
<b><u>Description of Course, Including Major Objectives</u></b>			
The OTA Basic ESR course is designed for individuals who travel frequently as part of their work duties, particularly to high-threat locations overseas, to provide a baseline of threat awareness and mitigation techniques. OTA uses a custom blend of Identity Management, Cyber security measures, Personal Electronic Device (PED) security, and communications security, delivered in a hands-on learning environment. This model allows technical and non-technical individuals to quickly learn techniques that can be applied immediately in their daily lives. Vulnerabilities are demonstrated to students in a classroom setting, followed by labs in which the students install and configure customized hardware, operating systems settings, and software packages to mitigate threats. Operational, support, technical, military, and civilian personnel will all benefit from the training.			
Customized versions of the ESR curriculum are available as well. Contact OTA for details.			

<b>Title of Course: Advanced Electronic Signature Reduction (AESR-IO-02)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	10
GSA Price	\$24,658.68		
<b>Course Prerequisites:</b> IESR-IO-02			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b><u>Description of Course, Including Major Objectives</u></b>			
<p>The OTA Advanced ESR course builds upon the Intermediate ESR course and is based off the Invisible Man concept. At the completion of the course, students will be able to standup, configure, and manage a secure infrastructure in-order-to support secure communication and data exchange anywhere in the world anonymously. Operational standards and procedures are reinforced through practical exercises in a field operational environment. Students must perform tasks to standard in public locations while simulating situations encountered during travel.</p> <p>This course builds upon the Intermediate ESR course directly. It is recommended that the Advanced and Intermediate courses are taken in conjunction as students will be performing in - depth tasks that build upon what is taught in Intermediate ESR.</p>			

<b>Title of Course: Basic 802.11 Wi-Fi Targeting (BWIFI-CAT-01)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	8
GSA Price	\$19,756.11		
<b>Course Prerequisites:</b> None			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b><u>Description of Course, Including Major Objectives</u></b>			
<p>The OTA Basic 802.11 course is designed for ground operations personnel who survey, characterize, and track 802.11 networks and devices. Emphasis is placed on the Radio Frequency (RF) characteristics of the 802.11 protocol in both high and low frequency bands, as well as Management and Control frames. Classroom time is kept at a minimum in order to focus on developing hands-on understanding of operations. The objective is to train personnel who are capable of quickly and effectively surveying, characterizing, and geo-locating 802.11 devices of interest.</p> <p>OTA can teach the Basic 802.11 objectives using various combinations of a wide variety of tools including GOTS (Government Off The Shelf) and COTS (Commercial Off The Shelf). Supplemental software includes Wireshark, Rover, Google Earth, and more. Organizations can use proprietary equipment or software as well. Please contact OTA to coordinate.</p>			

**Title of Course: Advanced 802.11 Wi-Fi Targeting (AWIFI-CAT-02)**

Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	8
GSA Price	\$20,067.23		
<b>Course Prerequisites:</b> BWIFI-CAT-01			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b>Description of Course, Including Major Objectives</b>			
<p>The OTA Advanced 802.11 course builds upon the Basic course by adding specific focus to target development. The objective is to develop experts at collection and analysis who can lead network development efforts. Students learn skills for defeating wireless encryption, reconstructing data frames, identifying online selectors and activities, logical network mapping, Internet-to-Physical selector association, identifying vulnerabilities and more. Classroom time is kept to a minimum to facilitate hands-on experience in an operational environment.</p> <p>OTA can teach the Basic 802.11 objectives using various combinations of a wide variety of tools including GOTS and COTS. Supplemental software includes Wireshark, Rover, Analyst's Notebook, Google Earth, and more. Please contact OTA to coordinate.</p>			

<b>Title of Course: Aerial 802.11 Wi-Fi Targeting (AERWI-CAT-03)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	2	Maximum Number of Participants	6
GSA Price	\$20,067.23		
<b>Course Prerequisites:</b> BWIFI-CAT-01			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b>Description of Course, Including Major Objectives</b>			
<p>The OTA Aerial 802.11 PGL course builds upon the Basic course by focusing on aerial operations. The objective is to develop personnel who can survey, characterize, refine, and geo-locate targets from the air. Students learn how to set-up, integrate, and operate 802.11 systems from an ad-hoc aerial platform, as well as the effects of distance, altitude, 3-dimensional geometry, and co-channel interference.</p> <p>OTA can teach the Aerial 802.11 PGL course using a variety of tools including GOTS and COTS. Supplemental software includes Wireshark, Rover, Google Earth, and more. Please contact OTA to coordinate.</p>			

<b>Title of Course: Basic Cellular Course (BCELL-CAT-01)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	12
GSA Price	\$24,141.94		

<b>Course Prerequisites:</b> None
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None
<b>Description of Course, Including Major Objectives</b>
<p>The OTA Basic Cellular course is designed for ground operations personnel who survey and characterize cellular networks and devices. Emphasis is placed on the Radio Frequency (RF) characteristics of various cellular protocols in both high and low frequency bands, as well as basic system operations and log analysis. Classroom time is kept at a minimum in order to focus on developing hands-on understanding of operations. The objective is to train personnel who are capable of quickly and effectively surveying, characterizing, and processing devices of interest.</p> <p>OTA can teach the Basic Cellular course objectives using various combinations of a wide variety of tools including GOTS and COTS. Supplemental software includes Google Earth, Rover, Alaska, Command Line tools, Excel, various data basing tools, and more. Organizations can use proprietary equipment or software as well. Please contact OTA to coordinate.</p>

<b>Title of Course: Advanced Cellular Course (ACELL-CAT-02)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	8
GSA Price	\$24,141.94		
<b>Course Prerequisites:</b> BCELL-CAT-01			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b>Description of Course, Including Major Objectives</b>			
<p>The OTA Advanced Passive Cellular course builds upon the Basic course by adding specific focus to selector development. The objective is to develop experts at data gathering and analysis who can lead development efforts. Students learn skills for log analysis, multi-antenna operations, multiprotocol operations, and multi-system operation. Classroom time is kept to a minimum to facilitate hands-on experience in an operational environment.</p> <p>OTA can teach the Advanced Cellular course objectives using various combinations of a wide variety of tools including GOTS and COTS. Supplemental software includes Wireshark, Rover, Analyst's Notebook, Google Earth, and more. Please contact OTA to coordinate.</p>			

<b>Title of Course: Basic Untethered Analysis (BUA-CAT-01)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	12
GSA Price	\$20,749.62		
<b>Course Prerequisites:</b> None			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b>Description of Course, Including Major Objectives</b>			

The OTA Basic Untethered Analysis course is designed for ground operations personnel who survey, characterize, and process information pertaining to cellular networks and devices. Emphasis is placed on processing and understanding various log types. OTA's course uses a combination of prebuilt data sets that can be combined with a live scenario, and will use a variety of GOTS, COTS, and Open Source tools to tactically process various files. The objective is to train personnel who are capable of quickly and effectively doing analysis for ForcePro, I&W, or local network development.

OTA can teach the Basic Untethered Analysis course objectives using various combinations of a wide variety of tools including GOTS, COTS, and Open Source tools. Please contact OTA to coordinate.

<b>Title of Course: Advanced Untethered Analysis (AUA-CAT-01)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	12
GSA Price	\$20,749.62		
<b>Course Prerequisites:</b> BUA-CAT-01			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b><u>Description of Course, Including Major Objectives</u></b>			
<p>The OTA Advanced Untethered Analysis course is designed for ground operations personnel who survey, characterize, and process information pertaining to cellular networks and devices. This course builds on the Basic Course and teaches advanced analytical techniques. This includes limited script writing, using some scripts, and creating local databases. Like the basic course, OTA has prebuilt data sets that can be layered on top of a live scenario. The objective is to train personnel who are capable of quickly and effectively doing analysis for ForcePro, I&amp;W, or local Network Development.</p> <p>OTA can teach the Advanced Untethered Analysis course objectives using various combinations of a wide variety of tools including GOTS, COTS, and Open-Source tools. Please contact OTA to coordinate.</p>			

<b>Title of Course: Radio Frequency, Antennas, Cables, and Amplifiers (ANT-CAT-02)</b>			
Location of Course	Client Site / Mobile Training	Length of Course (Hours/Days)	40 Hrs/5 Days
Minimum Number of Participants	4	Maximum Number of Participants	12
GSA Price	\$20,749.62		
<b>Course Prerequisites:</b> None			
<b>Support Materials Provided as Part of the Course (e.g., Training Manuals, CDs, DVDs):</b> None			
<b><u>Description of Course, Including Major Objectives</u></b>			
<p>The OTA Radio Frequency, Antennas, Cables, and Amplifiers course focuses on basic and advanced electronics, radio frequency application, and antenna construction using both field</p>			

expedient and prefabricated equipment. Students will also learn basic RF cable construction and soldering skills to include the construction/modification of power solutions for LNAs as well as testing and repair of both constructed and Commercial Off the Shelf (COTS) antennas. OTA will teach the Radio Frequency, Antennas, Cables, and Amplifiers course utilizing both classroom and practical exercises on how to employ LNA, band pass filters, multiple antenna array solutions, and how to use the above to improve active and passive real -world operations. OTA also provides take-home antenna kits to all students. Please contact OTA to coordinate.

e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

#### 9. "NO CHARGE" TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below. N/A

**TERMS AND CONDITIONS APPLICABLE TO  
ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES (54151ECOM)**

**1. SCOPE**

The prices, terms and conditions stated under Special Item Number 54151ECOM Electronic Commerce (EC) and Subscription Services apply exclusively to EC and Subscription Services within the scope of this Information Technology Schedule.

**2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE**

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

**3. INFORMATION ASSURANCE**

a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)

b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, "*Standards for Security Categorization of Federal Information and Information Systems*") (FIPS 200, "*Minimum Security Requirements for Federal Information and Information Systems*") prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 54151ECOM is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

**4. DELIVERY SCHEDULE.**

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

**5. INTEROPERABILITY.**

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

**6. ORDER**

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made, and the contract terms and conditions shall continue in effect until the

completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

#### 8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

#### 9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

#### 10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

#### 11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below: *N/A*

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as

possible but not later than ten (10) working days after notification.



## 12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

SIN	MANUFACTURER PART NUMBER	PRODUCT NAME	PRODUCT DESCRIPTION	GSA OFFER PRICE (inclusive of .75% IFF)
54151 ECOM	OPSNET-ENT-01	OPSNET Enterprise (Single Client)	<p>OPSNET® provides a secure infrastructure for an array of communications requirements. Whether you need to conduct anonymous research or collaborate across a multitude of services, OPSNET® enables you to do so with industry leading security, technology and service coupled with proven tradecraft. OPSNET® uses a unique infrastructure technology not used by any other VPN provider to ensure that you and your information are safe from malicious and state-sponsored onlookers anywhere in the world. OPSNET® provides a dynamic multilayer-ed VPN infrastructure with the option to automatically randomize the entry and the exit nodes or the capability to selectively opt for the exit nodes. OPSNET Single Client Includes:</p> <ul style="list-style-type: none"> <li>* 1x CONUS entry node and 1x OCONUS node)</li> <li>* Cross platform functionality</li> <li>- Use on static or mobile devices</li> <li>* Procurement, Configuration, Administration and Maintenance of Client dedicated nodes</li> </ul>	\$8,064.63
54151 ECOM	OPSNET-ENT-10	OPSNET Enterprise (10 Clients)	<p>OPSNET® provides a secure infrastructure for an array of communications requirements. Whether you need to conduct anonymous research or collaborate across a multitude of</p>	\$80,646.35

			<p>services, OPSNET© enables you to do so with industry leading security, technology and service coupled with proven tradecraft. OPSNET Enterprise platform of 10 or more Clients comes with a proprietor VPN client that handles all the necessary requests from our complex C2 VPN infrastructure. Each OPSNET© Node is custom built to customer specifications using our proprietary infrastructure technology that provides the highest level of anonymity on the market today. The OPSNET© Enterprise is a multi-use certificate and can be used on all mobile and desktop/laptop clients with embedded secure chat platform over XMPP. OPSNET is compatible with vetted third party application for secure calls, video and file share. Includes:</p> <ul style="list-style-type: none"> <li>* 15 Nodes (10x CONUS 5x OCONUS) * Cross platform functionality</li> <li>- Use on static or mobile devices</li> <li>* Procurement, Configuration, Administration and Maintenance of Client dedicated nodes</li> <li>* Dedicated technical support and Development support for further client customization &amp; future capabilities integration"</li> </ul>	
54151 ECOM	OPSNET- ENT-20	OPSNET Enterprise (20 Client)	<p>OPSNET© provides a secure infrastructure for an array of communications requirements. Whether you need to conduct anonymous research or collaborate across a multitude of services, OPSNET© enables you to do so with industry leading security, technology and service coupled with proven tradecraft. OPSNET Enterprise platform of 10 or more Clients comes with a proprietor VPN client that handles all the necessary requests from our complex C2 VPN infrastructure. Each OPSNET© Node is custom built to customer specifications using our proprietary infrastructure technology that provides the highest level of anonymity on the market today. The OPSNET© Enterprise is a multi-use certificate and can be used on all mobile and desktop/laptop clients with embedded secure chat platform over XMPP. OPSNET is compatible with vetted third party application for secure calls, video and file</p>	\$161,700.00

			share. Includes:* 30 Nodes (20x CONUS 10x OCONUS) * Cross platform functionality- Use on static or mobile devices* Procurement, Configuration, Administration and Maintenance of Client dedicated nodes * Dedicated technical support and Development support for further client customization & future capabilities integration	
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13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below: N/A

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

15. ELECTRONIC COMMERCE SERVICE PLAN

- (a) Describe the electronic service plan and eligibility requirements. N/A
- (b) Describe charges, if any, for additional usage guidelines. N/A
- (c) Describe corporate volume discounts and eligibility requirements, if any. N/A