Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

39 E. Main St NE, Suite B
Buford, GA  30518
800-574-4518

www.sjtechcorp.com

Contract Number: **47QTCA18D002B**

Period Covered by Contract: **11/17/2017 through 11/16/2022**

General Services Administration
Federal Acquisition Service

Pricelist current through Modification # A812, dated 04/13/2020.

Products and ordering information in this Authorized Multiple Award Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).
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INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage! and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- [X] The Geographic Scope of Contract will be domestic and overseas delivery.
- [ ] The Geographic Scope of Contract will be overseas delivery only.
- [ ] The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION:

SJ Technologies
Accounts Payable
39 E Main St NE, Suite B
Buford, GA 30518
accountspayable@sjtechcorp.com
800-574-4518

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.
The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

**800-574-4518**

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

3. **LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. **STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

   - Block 9: G. Order/Modification Under Federal Schedule Contract
   - Block 16: Data Universal Numbering System (DUNS) Number: **962-260-027**
   - Block 30: Type of Contractor: **A. Small Disadvantaged Business**
   - Block 31: Woman-Owned Small Business - **YES**
   - Block 37: Contractor's Taxpayer Identification Number (TIN): **20-5114100**
   - Block 40: Veteran Owned Small Business (VOSB): **NO**

4a. CAGE Code: **6GSB1**

4b. Contractor has registered with the Central Contractor Registration/SAM Database.

5. **FOB DESTINATION**

6. **DELIVERY SCHEDULE**

   a. **TIME OF DELIVERY**: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S (Professional IT Services)</td>
<td>Delivery within 30 days after receipt of order (ARO).</td>
</tr>
</tbody>
</table>

   * Customer shall provide a suitable operating environment prior to delivery.
   + There is a separate charge for installation.
   # Government per diem rates shall apply to installation.

   b. **URGENT REQUIREMENTS**: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
c. i. SIN 517410, ACCELERATED SERVICE DELIVERY (7 calendar days or less): the time required for COMSATCOM services to be available after order award. Under Accelerated Service Task Orders, service acceptance testing, unless otherwise required by the satellite provider or host nation, shall be deferred until Ordering Activity operations permit.

ii. SIN 517410, TIME-CRITICAL DELIVERY (4 hours or less): the time required for COMSATCOM services to be available after order award. Under Time-Critical Task Orders, service acceptance testing unless otherwise required by the satellite provider or host nation shall be deferred until Ordering Activity operations permit. Time-Critical Delivery shall be predicated on the availability of COMSATCOM transponded capacity (contracted bandwidth and power, pre-arranged Host Nation Agreements, frequency clearance) or COMSATCOM subscription services (bandwidth, terminals, network resources, etc.).

iii. For SIN 517410, EXTENDED SERVICE DELIVERY TIMES: the time required under extenuating circumstances for COMSATCOM services to be available after order award. Such extenuating circumstances may include extended time required for host nation agreements or landing rights, or other time intensive service delivery requirements as defined in the individual requirement. Any such extended delivery times will be negotiated between the Ordering Activity and Contractor.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.
   a. Prompt Payment: 1.0% - 10 days from receipt of invoice or date of acceptance, whichever is later.
   b. Quantity: TBD on a Task Order Basis
   c. Dollar Volume: TBD on a Task Order Basis
   d. Other Special Discounts (i.e. Government Education Discounts, etc.): N/A

8. TRADE AGREEMENTS ACT OF 1979, as amended:
   All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: Not Applicable

10. SMALL REQUIREMENTS: The minimum dollar of orders to be issued is $100.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)
   a. The Maximum Order for the following Special Item Numbers (SINs) is $500,000:
      Special Item Number 532420 - Leasing of Equipment
      Special Item Number 33411 - Purchase of Equipment
      Special Item Number 33411REF - Purchase of Used or Refurbished Equipment
      Special Item Number 811212 - Equipment Maintenance
      Special Item Number 511210 - Software Licenses
      Special Item Number 54151 - Maintenance of Software as a Service
      Special Item Number 54151S - Information Technology Professional Services
      Special Item Number 54151ECOM - Electronic Commerce (EC) Services
      Special Item Number 517312 – Wireless Services
      Special Item Number 517410 – Commercial Satellite Communications (COMSATCOM)
      Transponded Capacity
b. The Maximum Order for the following Special Item Numbers (SINs) is $25,000:
   Special Item Number 611420 - Training Courses

c. The Maximum Order for the following Special Item Numbers (SINs) is $1,000,000:
   Special Item Number 541519ICAM – Access Certificates for Electronic Services (ACES) Program
   Special Item Number 541519PKI – Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program
   Special Item Number 541519PIV – HSPD-12 Product and Service Components

d. The Maximum Order for the following Special Item Numbers (SINs) is $150,000:
   Special Item Number ANCILLARY - Ancillary Supplies and/or Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.
14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

(k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).
15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

(1) Manufacturer;
(2) Manufacturer's Part Number; and
(3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: Netscape). The Internet address is http://www.gsaadvantage.gov

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

(1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;
(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAS)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes ✗
No _

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.sjtechcorp.com

The EIT standard can be found at: www.Section508.gov/.

24. **PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. **INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors’ proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. **SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.
27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
1. SCOPE

a. The prices, terms and conditions stated under Special Item Number 54151S Multiple Award Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Multiple Award Schedule.

b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established
Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-
and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  (1) The offeror;
  (2) Subcontractors; and/or
  (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity’s Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 54151S IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Functional Responsibility</th>
<th>MINIMUM EDUCATION/CERTIFICATION LEVEL</th>
<th>MINIMUM YEARS OF EXPERIENCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Developer</td>
<td>Application Developers use programming languages and source code to create software that meets client requirements. Developers may work with multiple programming languages and operating systems to create, maintain, and implement the source code that makes up the application or program. Application Developers may also be responsible for designing the prototype application, indicate program unit structure, and coordinate application plans with the development team or client.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 2 years of experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Functional Responsibility</td>
<td>MINIMUM EDUCATION/CERTIFICATION LEVEL</td>
<td>MINIMUM YEARS OF EXPERIENCE</td>
</tr>
<tr>
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<td>-----------------------------</td>
</tr>
<tr>
<td>Sr. Application Developer</td>
<td>Application Developers use programming languages and source code to create software that meets client requirements. Developers may work with multiple programming languages and operating systems to create, maintain, and implement the source code that makes up the application or program. Application Developers may also be responsible for designing the prototype application, indicate program unit structure, and coordinate application plans with the development team or client.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 5 years of experience</td>
</tr>
<tr>
<td>Configuration Manager</td>
<td>The Configuration Manager is responsible for effectively tracking, logging, categorizing, and maintaining changes made against the baseline(s) standards. Ensures that during the change process only approved validated changes are deployed to production and recommend and implement configuration management process improvements. Ability to recommend configuration management process improvements and policies related to continuous integration and continuous delivery. Provides support to include configuration identification, change control, configuration status accounting and configuration audits. Formulate configuration management policies and procedures. Research, analyze and resolve configuration management tool and system-related problems. Perform Physical Configuration (PCA) Audits on software releases and associated tools.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 5 years of experience</td>
</tr>
<tr>
<td>Database Administrator</td>
<td>Experienced with writing SQL, PL/SQL, forms, reports and data migration and cleansing scripts. Experienced in using CRM systems for initiating, updating and closing trouble tickets. Plans and responds to service outages including backup and restore. Monitors system performance diagnosing software and hardware failures to resolution. Provides patch management and distribution capabilities to prevent new threats with minimized physical infrastructure impacts. Creates and tests databases. Provides data cleansing services, verifies data integrity, and implements access controls. Assists developers of data exposure services with engagement of the various databases. Performs database configuration, monitoring, and tuning. Routine maintenance including problem defect analysis and resolution, space, storage, object management, physical database layout, rollback segment management, and temporary space management. Supports logs and alerts, access rights and roles, database instance version control. Supports new IDs, roles, authorizations, audits, locked/unlocked status, revocation. Memory usage monitoring, database parameter configuration, database resources, I/O distribution. Ensures system health, maintenance, technical security, recovery, and basic application technical tuning. Maintains upgrade and patch management schedules. Capable of analyzing and applying IAVAs, TCNOs, and STIGs. Supports testing and fielding efforts as needed. Supports systems sustainment efforts as needed. Supports systems development, migration, and integration efforts as needed.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 5 years of experience</td>
</tr>
<tr>
<td>Functional Business Analyst</td>
<td>Create business requirements documents, system configuration documents, detailed functional design documents, test plans and test cases, user training documents, and implementation documentation as necessary. Coordinate the collection of business requirements and the documentation of system configuration and integration specifications, test plans and use cases. Lead and participate in testing processes. Write and execute test scripts to ensure no defects are released into production. Drive the collection of new data and the refinement of existing data sources to enable consistent elevation of analysis quality.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 7 years of experience</td>
</tr>
<tr>
<td>Functional Team Lead</td>
<td>The Functional Team Lead directs the all activities, analysis and re-design of functional requirements. This individual is responsible for creation of the test plan and training materials necessary to develop and implement solutions. The Lead is tasked with being the primary focal point within the organization for the design, development and implementation of functional portions of the project, cross-functional, cross-discipline project teams to better leverage the systems. Supports initiatives in design, development and implementation of plans to translate information system objectives into functional business systems. Identifies gaps and addresses them actively in collaboration with the project team. Coordinates information/data changes that occur as part of system life cycle to ensure consistency. Recognizes and identifies potential areas where existing policies and procedures require change, or where new ones need to be developed, especially regarding future business expansion.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 10 years of experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Functional Responsibility</td>
<td>MINIMUM EDUCATION/CERTIFICATION LEVEL</td>
<td>MINIMUM YEARS OF EXPERIENCE</td>
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</tr>
<tr>
<td>Senior Architect</td>
<td>Deep understanding of the requirements and design processes, BPD, to support development team in applying technology to solve complex IT challenges. Translate business requirements using complex methods/models to determine appropriate architectural solutions. Advanced understanding of architectures to include Cloud Computing, Hybrid Cloud technologies, and SOA technologies. Work within a cross-functional team to provide technical expertise in the requirements analysis, design and system architecture. Establish and implement technology migration strategies for applications or architectures. Review and create DoDAF artifacts that can be leveraged across the enterprise. Requires knowledge of applications programming, database, infrastructure, business intelligence, and business processes and strategic goals. Requires working knowledge of a wide variety of technologies such as development tools and platforms, application servers, database servers, web servers, integration technologies, middleware, SOA, and Web Services.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 7 years of experience</td>
</tr>
<tr>
<td>Director</td>
<td>Responsible for managing the highest-level strategic technical programs. PMP certification with knowledge of CMMI ML3 and ISO quality processes. Demonstrated ability to understand system requirements generation and analysis and experience in estimation and control of software cost and schedule in a System Development Life Cycle using Agile methods. Demonstrated capability to manage multi-task sustainment, operations support, training, and Help Desk contracts. Familiar with Microsoft Project, Microsoft Office Professional, and Deltek. Familiar with project management, requirements management, test management, defect tracking, risk, and issue tracking.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 10 years of experience</td>
</tr>
<tr>
<td>Project Manager</td>
<td>Responsible for the day-to-day tactical duties for a highly complex technical program or group of programs. Accountable to oversee results of multi-functional project teams. Responsible for the administrative/operational leadership of a project within the program guidelines set by the customer. Monitors project to ensure work scope, schedule, and budget are well defined and maintained. Provides the coordination between resource managers/supervisors and ensures all necessary reviews and approvals are received.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 5 years of experience</td>
</tr>
<tr>
<td>Software Developer</td>
<td>Capable of leading a development team and providing Scrum Master mentoring of team members. Skills and experiences using the following frameworks/languages/products: Oracle database &amp; Oracle Virtual Private Database, Oracle Application Express (APEX), Structured Query Language (SQL), IBM WebSphere Application Server, Struts - Core X, Spring - Model View Controller (MVC), Spring - Core X, Java / Java Enterprise Editions, Java Standard Tag Library (JSTL), JavaScript, JasperReports, Solaris - Red Hat Enterprise Linux (RHEL), Ajax, HP Fortify, User Data Web Service (UDWS), HP Quality Center (HP ALM), HP Quick Test Pro, Apache Maven, Apache Shiro, HTML 4.0.x and HTML5, Encryption Wizard, Tivoli Access Manager (TAM), Hibernate ORM Framework, Log4J and Commons Logging, and Loadrunner. Capability to write and maintain PL/SQL, Java programs, JavaScript programs, and UNIX Korn Shell scripts. Experienced in related Integrated Development environment (Eclipse, JDeveloper) plus a wide range of COTS and Open Source Software development and automated testing tools such as Jenkins Continuous Integration Server. Possess skills and experience in creating, documenting, and maintaining interfaces with other applications to include file transfer protocol (FTP), SFTP, and Electronic Data Interchange (EDI). Possess skills and experience with SOAP and RESTful web services, and Service Oriented Architecture (SOA) to migrate to a new environment.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 3 years of experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Functional Responsibility</td>
<td>MINIMUM EDUCATION/ CERTIFICATION LEVEL</td>
<td>MINIMUM YEARS OF EXPERIENCE</td>
</tr>
<tr>
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</tr>
<tr>
<td>Systems Engineer</td>
<td>Defines, designs and develops system requirements. Assesses architecture and current hardware limitations, defines and designs complex system specifications, input/output processes and working parameters for hardware/software compatibility. Coordinates design of subsystems and integration of total system. Analyzes and resolves difficult and complicated program support deficiencies. Conducts independent technical investigations in systems design. Coordinates and consolidates design efforts on major projects. May provide work leadership for lower level employees. Excludes those with full supervisory responsibilities. EXPERIENCE and TRAINING: Bachelors (Masters preferred) in Computer Science, a related field or equivalent experience. Five years system design experience, including hardware/software integration.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 3 years of experience</td>
</tr>
<tr>
<td>Sr. Systems Engineer</td>
<td>Develops and applies advanced methods, theories and research techniques in the investigation and solution of advanced system requirements and problems. Plans, conducts and technically directs projects or major phases of significant projects, coordinating the efforts of technical support staff in the performance of assigned projects. Conducts investigations and tests of considerable complexity. Reviews literature, patents and current practices relevant to the solution of assigned projects. Reviews completion and implementation of system additions and/or enhancements and makes recommendations to management. Evaluates vendor capabilities to provide required products or services. May provide technical consultation to other organizations and work leadership for lower level employees.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 7 years of experience</td>
</tr>
<tr>
<td>Systems Administrator</td>
<td>Provides System Administration of Oracle Solaris operating System, RHEL, VMware ESXi/vSphere, and WebSphere Server, Enterprise Service Bus, Message Queueing, HTTPS, and Tivoli IAM COTS technologies. Provides support for development/test servers and pre-production servers in environments. Performs account management, system monitoring, and troubleshooting using Government approved system management and security monitoring tools. Performs routine maintenance including problem defect analysis and resolution. Capable of writing Unix scripts for system administration, analyzing and applying IAVAs, TCNOs, and STIGs. Experienced in using the Remedy Help Desk system for initiating, updating and closing Tier 2 and Tier 3 trouble tickets. Security +, RHEL Certified System Administrator.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 2 years of experience</td>
</tr>
<tr>
<td>Technical Specialist</td>
<td>Documents tickets, processes and configurations. Solid client functional knowledge and knowledge of Remedy Help Desk system. Expert knowledge of the Incident, Problem and Change Management processes; deficiency reporting; knowledge base updates; and notification messaging. Demonstrate strong communications skills and experience training customers and end-users. Knowledge of Client-Server/Web Applications technologies.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 3 years of experience</td>
</tr>
<tr>
<td>Technical Writer</td>
<td>Able to write/update program documentation according to BPD Templates, Data Item Descriptions using MS Word, Excel, PowerPoint, Visio, and Adobe tools. Capable of working with engineers, developers, and SMEs to develop documentation associated with software releases. Writes and updates material for reports, manuals, briefs, user manuals, training, installation plans, and related technical and administrative publications concerned with work methods and procedures, and installation, operation, and maintenance.</td>
<td>BS or BA or Equivalent years of experience</td>
<td>Minimum of 5 years of experience</td>
</tr>
</tbody>
</table>
## Rates Inclusive of IFF for 5 years

<table>
<thead>
<tr>
<th>SIN(s) PROPOSED</th>
<th>SERVICE</th>
<th>UNIT OF ISSUE (e.g. Hour, Task, Sq. ft.)</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
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<tbody>
<tr>
<td>54151S</td>
<td>Application Developer</td>
<td>Hour</td>
<td>$102.62</td>
<td>$104.16</td>
<td>$105.72</td>
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<tr>
<td>54151S</td>
<td>Sr. Application Developer</td>
<td>Hour</td>
<td>$155.10</td>
<td>$157.43</td>
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<tr>
<td>54151S</td>
<td>Configuration Manager</td>
<td>Hour</td>
<td>$79.22</td>
<td>$80.41</td>
<td>$81.62</td>
<td>$82.85</td>
<td>$84.09</td>
</tr>
<tr>
<td>54151S</td>
<td>Database Administrator</td>
<td>Hour</td>
<td>$125.19</td>
<td>$127.06</td>
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<tr>
<td>54151S</td>
<td>Functional Business Analyst</td>
<td>Hour</td>
<td>$129.67</td>
<td>$131.62</td>
<td>$133.59</td>
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<tr>
<td>54151S</td>
<td>Functional Team Lead</td>
<td>Hour</td>
<td>$167.43</td>
<td>$169.94</td>
<td>$172.49</td>
<td>$175.08</td>
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<td>54151S</td>
<td>Senior Architect</td>
<td>Hour</td>
<td>$151.59</td>
<td>$153.86</td>
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<td>$158.52</td>
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<tr>
<td>54151S</td>
<td>Director</td>
<td>Hour</td>
<td>$215.44</td>
<td>$218.68</td>
<td>$221.96</td>
<td>$225.29</td>
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<tr>
<td>54151S</td>
<td>Project Manager</td>
<td>Hour</td>
<td>$142.03</td>
<td>$144.16</td>
<td>$146.33</td>
<td>$148.52</td>
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</tr>
<tr>
<td>54151S</td>
<td>Software Developer</td>
<td>Hour</td>
<td>$123.02</td>
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<tr>
<td>54151S</td>
<td>Systems Engineer</td>
<td>Hour</td>
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<tr>
<td>54151S</td>
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<td>Hour</td>
<td>$132.14</td>
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<td>54151S</td>
<td>Systems Administrator</td>
<td>Hour</td>
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<tr>
<td>54151S</td>
<td>Technical Specialist</td>
<td>Hour</td>
<td>$135.57</td>
<td>$137.60</td>
<td>$139.67</td>
<td>$141.76</td>
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</tr>
<tr>
<td>54151S</td>
<td>Technical Writer</td>
<td>Hour</td>
<td>$79.22</td>
<td>$80.41</td>
<td>$81.62</td>
<td>$82.85</td>
<td>$84.09</td>
</tr>
</tbody>
</table>