GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAdvantage.gov.

MULTIPLE AWARD SCHEDULE (MAS)

FSC Group: Professional Services

Contract Number: 47QTCA18D002G

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period: November 20, 2017 – November 19, 2022

CTG, Inc.
12110 Sunset Hills Road, Suite 600
Reston, VA 20190
Phone: 800-517-1137

Web Address: www.CTGUSA.com
Business Size: Small, Woman-Owned Business, EDWOSB

Contacts: Audra Frizzell, CEO, 202-412-8577, afrizzell@fedgeek.com
Marc Perrelli, COO, 703-861-0086, mperrelli@fedgeek.com

Contract Administration: Steven Momon, 800-517-1137, x6, smomon@fedgeek.com

Price list current through Modification #PA-0006 effective 02/05/2022
CUSTOMER INFORMATION

1a. Awarded Special Item Numbers (SINs)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Recovery</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>54151SRC</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>Order Level Materials</td>
</tr>
<tr>
<td>OLMSTLOC</td>
<td>OLMSTLOCRC</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. GSA Labor Description

(1) **Subject Matter Expert**

Minimum/General Experience: Possesses unique experience and expert knowledge in technical, functional, and/or process areas. Applies best industry practices and standards, current technology, and creative solutions to challenging problems. Works directly with customer management to apply advanced principles, theories, and concepts and develops solutions to complex problems. Defines key concepts for planning, deployment, integration, operation and/or enhancement of state-of-the-art and/or legacy systems. Employs methodologies for guiding others in problem resolution. Develops insightful solutions to meet fiscal, technological and schedule constraints. Nine years of relevant work experience.

Functional Responsibility: Provides specific, detailed technical or functional guidance to the program staff; advises on program direction, schedule, risks based on specific domain expertise.

Minimum Education: A Bachelor's degree or equivalent in Computer Science, Information Systems, Engineering, Business, or other related field. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(2) **Senior Systems Engineer**

Minimum/General Experience: Provides senior engineering guidance across a variety of disciplines including: enterprise-wide information management systems; system integration; system interfaces (internal and external); strategic systems planning; and systems/data architecture development. Establishes information system requirements and architectures. Provides technical and administrative direction for personnel performing engineering and development tasks, including the review of work products for correctness, adherence to design concepts and standards, progress in accordance with established schedules. Coordinates with senior project management and customer personnel to ensure problem solution and user satisfaction. Seven years of relevant work experience.

Functional Responsibility: Provides senior engineering support to the program staff; advises on program direction, schedule, risks based on engineering practices and principles.

Minimum Education: BS in technical discipline (e.g., Computer Science, Mathematics, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(3) **Senior Consultant**
Minimum/General Experience: Subject matter expert to provide senior engineering guidance across a variety of disciplines including: enterprise-wide information management systems; system integration; system interfaces (internal and external); strategic systems planning; and systems/data architecture development. Establishes information system requirements and architectures. Provides unique insight/direction into the functional and/or technical aspects of the project. Six years of relevant work experience.

Functional Responsibility: Provides detailed technical or functional guidance to the program staff; advises on program direction, schedule, risks based on domain/technology expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Mathematics, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(4) **Project Manager**

Minimum/General Experience: Supervisory position responsible for the planning, organization, control, and direction of all technical, administrative, financial, contractual, and personnel actions. Works closely with the Government personnel, providing information related to the entire scope of the effort. Strong written and oral communication skills and a working knowledge of the functional support area are required. Five years of relevant work experience, at least two of which must be in a leadership position.

Functional Responsibility: Provides supervisory and oversight support to the program staff; establishes on program schedules & budgets, facilitates communication between the program staff and project customer.

Minimum Education: BS in technical discipline (e.g., Computer Science, Mathematics, Engineering, Information Systems), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(5) **Engineer 1**

Minimum/General Experience: Very senior technical personnel with experience that applies to the analysis, design, implementation, test, and integration of computer systems. Requires competence in all phases of the systems life cycle model. Exhibits an exceptional degree of ingenuity, creativity, and resourcefulness. Applies and/or develops highly advanced technologies, commercially available solutions, scientific principles, theories, and concepts. Five years of relevant work experience.

Function Responsibility: Provides detailed technical or functional guidance to the program staff; advises on program direction, schedule, risks based on domain/technical expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(6) **Systems Engineer**

Minimum/General Experience: Provides engineering guidance across a variety of disciplines including: information management systems; system integration; system interfaces (internal and external); and systems/data architecture development. Supports the development of information system requirements and architectures. Provides technical direction for personnel performing engineering and development tasks, including the review of work products for correctness, adherence to design concepts and standards, progress in
accordance with established schedules. Five years of relevant work experience.

Functional Responsibility: Provides detailed technical or functional guidance to the program staff; advises on program direction, schedule, risks based on domain/technical expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Mathematics, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(6) Analyst 1

Minimum/General Experience: Four or more years of relevant demonstrated experience in solving problems associated with technical/business/financial policy, practices, processes and procedures. Specific experience with appropriate COTS tools or other relevant technology highly desired. Must be able to provide technical and administrative direction as required. Must be able to interface with Customers, Project Staff, and Senior Corporate Management effectively in both written and verbal forms. Four years of relevant work experience.

Functional Responsibility: Provides technical, functional, or specific subject matter expertise in one or more areas. These areas include, but are not limited to, Business Planning, Continuity of Operations, Engineering Analysis, Crisis/Risk Management, Database Applications, Web Applications, Geographic Information Systems, Financial Management, and Information Management Systems.

Minimum Education: H.S. Diploma or equivalent required. Two additional years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency. BS in technical discipline (e.g., Computer Science, Information Systems, Mathematics, Engineering), or specific Functional area (e.g., Finance, Accounting, Business, Social Science) desired.

(7) Engineer 2

Minimum/General Experience: Senior technical personnel with experience that applies to the analysis, design, implementation, test, and integration of computer systems. Requires competence in all phases of the systems life cycle model. Applies advanced principles, theories, and concepts. Regularly contributes to the development of new principles and concepts. Four years of relevant work experience.

Functional Responsibility: Provides technical or functional guidance to the program staff; advises on program direction, schedule, risks based on domain/technology expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(8) Engineer 3

Minimum/General Experience: Mid - Senior technical personnel with experience that applies to the analysis, design, implementation, test, and integration of computer systems. Develops solutions to complex problems which require the regular use of advanced principles and concepts. Able to work with little direct supervision. Exercises sound judgment in determining the technical objectives of the assignment. Three years of relevant
experience.

Functional Responsibility: Supports technical or functional guidance execution; advises on program risks based on domain/technology expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(9) Technical Writer/Editor

Minimum/General Experience: One or more years of relevant demonstrated experience in editing/writing technical documentation. Specific experience with commercial automated word processing, spreadsheet, and/or graphics preparation packages required. Must demonstrate the ability to work independently or under only general direction. Must be able to interface with Customers, Project Staff, and Senior Corporate Management effectively in both written and verbal forms. Three years of relevant work experience.

Functional Responsibility: Prepares and edits technical documentation incorporating information provided by users, specialist, analyst, programmer, and/or operations personnel. Duties include the writing, editing, and/or graphic presentation of technical information for both technical and non-technical personnel. Interprets technical documentation standards and prepares documentation to those standards. Must be capable of working independently.

Minimum Education: H.S. Diploma or equivalent required. Two additional years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency. BS in English, Literature, or other related discipline highly desired.

(10) Analyst 2

Minimum/General Experience: One or more years of relevant demonstrated experience in solving problems associated with technical/business/financial policy, practices, processes and procedures. Specific experience with appropriate COTS tools or other relevant technology highly desired. Must be able to provide technical and administrative direction as required. Must be able to interface with Customers, Project Staff, and Senior Corporate Management effectively in both written and verbal forms. Two years of relevant work experience.

Functional Responsibility: Provides technical, functional, or specific subject matter expertise in one or more areas. These areas include, but are not limited to, Business Planning, Continuity of Operations, Engineering Analysis, Crisis/Risk Management, Database Applications, Web Applications, Geographic Information Systems, Financial Management, and Information Management Systems.

Minimum Education: H.S. Diploma or equivalent required. Two additional years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency. BS in technical discipline (e.g., Computer Science, Information Systems, Mathematics, Engineering), or specific Functional area (e.g., Finance, Accounting, Business, Social Science) desired.

(11) Engineer 4

Minimum/General Experience: Mid level technical personnel with experience that applies to
one or more of the following computer systems disciplines: Analysis, Design, Implementation, Test, and Integration. Works independently to perform assignments with instructions as to the general results expected. Researches and solves unusual or complex problems and receives supervisory approval on proposed plans for projects. Two years of relevant experience.

Functional Responsibility: Supports technical or functional guidance execution; advises on program risks based on domain/technology expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(13) Engineer 5

Minimum/General Experience: Junior - Mid level technical personnel with experience that applies to one or more of the following computer systems disciplines: Analysis, Design, Implementation, Test, and Integration. Independently evaluates, selects, and applies engineering techniques and practices. Receives general guidance on assignment of objectives, complex features, and possible solutions. One to two years of relevant work experience.

Functional Responsibility: Supports technical or functional guidance execution based on domain/technology expertise.

Minimum Education: BS in technical discipline (e.g., Computer Science, Engineering), or equivalent. Four additional years of relevant experience may be substituted for a BS, at the discretion of the ordering agency.

(14) Analyst 3

Minimum/General Experience: Recent college graduates with IT knowledge and hands on experience in solving problems associated with technical/business/financial policy, practices, processes and procedures. Specific experience with appropriate COTS tools or other relevant technology highly desired. Must be able to provide technical and administrative direction as required. Must be able to interface with Customers, Project Staff, and Senior Corporate Management effectively in both written and verbal forms. One year of relevant experience.

Functional Responsibility: Provides technical, functional, or specific subject matter expertise in one or more areas. These areas include, but are not limited to, Business Planning, Continuity of Operations, Engineering Analysis, Crisis/Risk Management, Database Applications, Web Applications, Geographic Information Systems, Financial Management, and Information Management Systems.

Minimum Education: H.S. Diploma or equivalent required. Two years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency. BS in technical discipline (e.g., Computer Science, Information Systems, Mathematics, Engineering), or specific Functional area (e.g., Finance, Accounting, Business, Social Science) desired.

(15) Engineer 6

Minimum/General Experience: Junior level technical personnel with software development and/or integration experience. Performs engineering work requiring application of standard techniques and procedures. Initially works under supervision and guidance with specific and
detailed instructions as to required tasks and expected results. Six months to one year of relevant experience.

Functional Responsibility: Supports technical or functional guidance execution based on domain/technology expertise.

Minimum Education: HS diploma. Two years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency.

(16) Technical Support Personnel 1

Minimum/General Experience: Junior level personnel with a technical background. Performs technical work requiring application of standard techniques and procedures. Initially works with supervision and guidance with specific and detailed instructions as to required tasks and expected results. Six months to one year of relevant experience.

Functional Responsibility: Supports technical or functional tasking under the supervision of more senior project staff.

Minimum Education: HS diploma. Two years of relevant experience may be substituted for a HS diploma, at the discretion of the ordering agency.

1c. Pricing

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subject Matter Expert</td>
<td>$304.35</td>
</tr>
<tr>
<td>Sr. Systems Engineer</td>
<td>$165.73</td>
</tr>
<tr>
<td>Sr. Consultant</td>
<td>$151.17</td>
</tr>
<tr>
<td>Project Manager</td>
<td>$136.16</td>
</tr>
<tr>
<td>Engineer 1</td>
<td>$131.24</td>
</tr>
<tr>
<td>Systems Engineer</td>
<td>$118.68</td>
</tr>
<tr>
<td>Analyst 1</td>
<td>$116.05</td>
</tr>
<tr>
<td>Engineer 2</td>
<td>$103.22</td>
</tr>
<tr>
<td>Engineer 3</td>
<td>$96.83</td>
</tr>
<tr>
<td>Tech Writer/Editor</td>
<td>$87.66</td>
</tr>
<tr>
<td>Analyst 2</td>
<td>$85.69</td>
</tr>
<tr>
<td>Engineer 4</td>
<td>$75.96</td>
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<tr>
<td>Engineer 5</td>
<td>$70.52</td>
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<tr>
<td>Analyst 3</td>
<td>$55.71</td>
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<tr>
<td>Engineer 6</td>
<td>$42.69</td>
</tr>
<tr>
<td>Technician 1</td>
<td>$39.80</td>
</tr>
</tbody>
</table>

2) **Maximum order**: $500,000.

3) **Minimum order**: $100.

4) **Geographic coverage**: Domestic and overseas.

5) **Point(s) of production** (city, county, and State or foreign country): Reston, Virginia – and client site.

6) **Discount from list prices or statement of net price**: Basic Discount: 7.34-58.98%.
7) **Quantity Discount**: 2% for Task Orders over $200K.

8) **Prompt payment terms**: 1% - 15 days Net 30 days. Information for Ordering Offices: Prompt payment terms, cannot be negotiated out of contractual agreement in exchange for other concessions.

9) **Government purchase cards**:
   a) Government purchase cards are accepted at or below the micro purchase threshold.
   b) Government purchase card are accepted above the micro purchase threshold.

10) **Foreign items** (list items by country of origin). Not applicable.

11) **Time of delivery**:
   a) Time of delivery will be negotiated with the ordering agency for each individual task order.
   b) Items may be available for expedited delivery as specified in the task order.
   c) Items may be available for overnight and 2-day delivery as specified in the task order. The schedule customer may contact Outreach Process Partners for rates for overnight and 2-day delivery.
   d) Agencies are encouraged to contact the Contractor's representative for urgent requirements.

12) **F.O.B. point(s)**: Destination.

13) **Ordering information**:
   a) Address: 12110 Sunset Hills Road, Suite 600, Reston, VA 20190
   b) Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14) **Payment address(es)**:
   - Check via U.S. Mail: CTG, Inc., 12110 Sunset Hills Road, Suite 600, Reston, VA 20190
   - Wire/Electronic Funds Transfer: Wire/bank transfers is our preferred method of payment. CTGi will provide information for each task order and/or BPA.

15) **Warranty provision**: CTGi warrants that the services provided will be in accordance with the scope of work for the task order and will be of the highest quality. Should any errors occur, we will correct them at our own expense.

16) **Export packing charges (if applicable)**: Not applicable.

17) **Terms and conditions of Government purchase card acceptance** (any thresholds above the micro purchase level). Government credit card payments will be accepted for orders above, at or below the micro-purchase threshold. Bank account info will be provided on the invoice as appropriate.

18) **Terms and conditions of rental, maintenance, and repair** (if applicable): Not applicable.

19) **Terms and conditions of installation** (if applicable): Not applicable.

20) **Terms and conditions of repair parts** indicating date of parts price lists and any discounts from list prices (if applicable): Not applicable.
   a) Terms and conditions for any other services (if applicable): Not applicable.

21) **List of service and distribution points** (if applicable): Not applicable.

22) **List of participating dealers** (if applicable): Not applicable.
23) **Preventive maintenance** (if applicable): Not applicable.

24) **Special attributes:**
   
a) **Environmental attributes** (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable.

   b) **Section 508 compliance** information will be addressed at the task order level. The EIT standards can be found at: [www.Section508.gov](http://www.Section508.gov). CTGi has significant experience implementing Section 508 applications. Additional details will be provided upon request for appropriate task orders.

25) **Data Universal Number System (DUNS) number**: 19-6031173.

26) **System for Award Management (SAM) database**: CTG, Inc. is registered and active in SAM.

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**Service Contract Labor Standards:** The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and/or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.