GENERAL SERVICES ADMINISTRATION
FEDERAL ACQUISITION SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!® A menu-driven database system. The Internet address for GSA Advantage!® Is: http://www.gsaadvantage.gov

MULTIPLE AWARD SCHEDULE (MAS) Pricelist
Contract Number: 47QTCA18D002V

SPECIAL ITEM NUMBER 54151S - IT PROFESSIONAL SERVICES
SPECIAL ITEM NUMBER 54151HEAL - HEALTH IT SERVICES
OLM – Order Level Materials
Other Information Technology Services, Not Elsewhere Classified

IT RESOURCE SOLUTIONS.NET, INC.
80 ORVILLE DRIVE, SUITE 100, N.Y. 11716
PHONE: (631) 941-2622 – FAX: (877) 690-9255
EMAIL: SALES@IT-RS.NET
TIN: 11-3334189

Business Size: Women-Owned Small Business

For more information on ordering from Federal Supply Schedules, Click on the FSS Schedules button at http://www.fss.gsa.gov
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CUSTOMER INFORMATION

1.  1a SIN 54151S Information Technology Professional Services
    SIN 54151HEAL Health IT Services
    OLM Order Level Materials

1b Lowest Price Item N/A
1c Hourly Rates See Pricing at end of document

2. Maximum Order $500,000

3. Minimum Order $100

4. Geographic Coverage: 48 States and Washington DC

5. Points of Production Not Applicable

6. Discount from List Price Prices shown are Net Prices, Discounts have been deducted

7. Quantity Discounts Not Applicable

8. Prompt Payment Terms Net 30 Days

9a. Government Purchase Cards Are accepted at or below the micro purchase level

9b. Government Purchase Cards Are NOT accepted above the micro purchase level

10. Foreign Items Not Applicable

11a. Time of Delivery 30 Days

11b. Expedited Delivery Contact Contractor

11c. Overnight / 2nd Day Delivery Contact Contractor

11d. Urgent Requirements Contact Contractor

12. FOB Point FOB Destination for Delivery within 48 States and Washington DC

13. Ordering Address 80 Orville Drive, Suite 100, Bohemia, NY 11716

14. Payment Address Gulf Coast Bank & Trust Co., PO Box #732148, Dallas, TX 75373-2148

15. Warranty Provision Not Applicable

16. Export Packing Charges Not Applicable

17. Terms / Government Purchase Cards Are accepted at and below the micro-purchase level

18. Terms / Rental, Maintenance, Repair Not Applicable

19. Terms of Installation Not Applicable
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<table>
<thead>
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<tbody>
<tr>
<td>20. Terms of Repair/Replacement Parts</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>21. Service and Distribution Points</td>
<td>Not Applicable</td>
</tr>
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<td>22. Dealers</td>
<td>Not Applicable</td>
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<tr>
<td>23. Preventative Maintenance</td>
<td>Not Applicable</td>
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<tr>
<td>24. Environmental Attributes</td>
<td>Not Applicable</td>
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<tr>
<td>25. DUNS Number</td>
<td>122938066</td>
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<tr>
<td>26. System for Award Management</td>
<td>Registered in SAM / CAGE Code 3B3P8</td>
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TERMS AND CONDITIONS APPLICABLE TO:
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)
HEALTH INFORMATION TECHNOLOGY SERVICES (SPECIAL ITEM NUMBER 54151HEAL)

***NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchase separately.

1. SCOPE
   a. The process, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services and Special Item Number 54151HEAL apply to both IT Professional Services and Health IT Professional Services.
   b. The Contractor shall provide services at the contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering facility.

2. PERFORMANCE INCENTIVES

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The Purchase Order shall specify the availability of funds and the period for which the funds are available.
   b. All Task Orders are subject to the terms and conditions of the Contract. In the event of conflict between a Task Order and the Contract, The Contract shall take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering facility.
   b. The Contractor agrees to render services only during normal working Hours, unless otherwise agreed to by the Contractor and the ordering facility.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of
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Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

a. The Contracting Officer may, at any time, by written order to the Contractor, require the contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of this order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either –

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if –

(1) The stop-work order results in an increase in the time required for, or in the Contractor’s cost properly allocable to, the performance of any part of this contract; And

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

c. If stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting
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Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

7. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an Independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST
a. Definitions
“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
“Contractor and its affiliates” and “Contractor or its affiliates” refers to the contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives,
directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional Services. Progress Payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for services rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE1 – OCT 2008) (DEVIATION1 – FEB 2007) applies to time-and-materials orders placed under this contract.

For Labor-Hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE1 – OCT 2008) (DEVIATION1 – FEB 2007) applies to labor-Hour orders placed under this contract. 52.216-31 (FEB 2007) Time-and-Materials/Labor-Hour Proposal Requirements – Commercial Item Acquisition as prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offerer must specify fixed Hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offerer must specify whether the fixed Hourly rate for each labor category applies to labor performed by –

(1) The offerer;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offerer under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity’s Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a Task Order.
16. DESCRIPTION OF IT PROFESSIONAL SERVICES

Sr. Program Manager
A. Duties: Serves as program manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist the Program Manager in working with the ordering activity Contracting Officer (CO), the contract-level Contracting Officer’s Representative (COR), the task order-level COR(s), ordering activity management personnel and customer agency representatives. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

B. Qualifications: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. This position requires a minimum of 12 years ADP experience. Experience includes increasing responsibilities in information systems design and management. Degree may be substituted for and additional three years of experience.

Program Manager
A. Duties: Serves as project manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist the Program Manager in working with the ordering activity Contracting Officer (CO), the contract-level Contracting Officer’s Representative (COR), the task order-level COR(s), ordering activity management personnel and customer agency representatives. Performs enterprise wide horizontal integration planning and interfaces to other functional systems.

B. Qualifications: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. This position requires a minimum of ten years ADP experience. Experience includes increasing responsibilities in information systems design and management. Degree may be substituted for and additional three years of experience.

Subject Matter Expert I
A. Duties: Recognized for strong expertise in industry issues and trends. Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Examples of the functional areas would include Human Resources, Finance, Supply Service, etc. Work with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guide the determination of information technology inadequacies and/or deficiencies that affect the functional area’s ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.
Subject Matter Expert II
A. Duties: Recognized for strong expertise in industry issues and trends. Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Examples of the functional areas would include Human Resources, Finance, Supply Service, etc. Work with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guide the determination of information technology inadequacies and/or deficiencies that affect the functional area’s ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

B. Qualifications: BS + 10 years or MS + 6 years or PhD + 4 years of general IT experience, including formal training. Three years of additional applicable experience may be substituted for degree.

Subject Matter Expert III
A. Duties: Recognized for strong expertise in industry issues and trends. Utilize functional area expertise gained through direct industry experience to assess the operational and functional baseline of an organization and its organizational components. Examples of the functional areas would include Human Resources, Finance, Supply Service, etc. Work with senior managers and executives to provide industry vision and strategic direction with regard to their enterprise. Guide the determination of information technology inadequacies and/or deficiencies that affect the functional area’s ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations. Provides guidance and direction to other professionals, acts in a consulting and/or advisory capacity; coordinates resolution of highly complex problems and tasks, possesses ability to meet and operate under deadlines.

B. Qualifications: BS + 14 years or MS + 8 years or PhD + 6 years of general IT experience, including formal training. Three years of additional applicable experience may be substituted for degree.

Applications Architect
A. Duties: Establishes system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. As appropriate, ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards – such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model – as they apply to the implementation and specification of Information Management (IM) solution of the application platform, across the application program interface (API), and the external environment/software application. Evaluates
analytically and systematically problems of work flows, organization, and planning and develops appropriate corrective action. Provide daily supervision and direction to staff.

B. Qualifications: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. This position requires a minimum of 10 years experience, of which at least 7 years must be specialized. Specialized experience includes: supervision of system architects, use of structured analysis, design methodologies and design tools (such as IDEF 1x, entity relationship diagrams, and other design techniques), object oriented principles with the logical and physical functional, operational, and technical architecture of large and complex information systems. General experience includes increasing responsibilities in systems engineering. Three years of additional applicable experience may be substituted for degree.

Sr. Q/A Analyst
A. Duties: Participates in the evolution and execution of procedures for ensuring the quality of features and releases of software. Isolates, reproduces, and tracks defects and verifies fixes. Assists in preparing test data and procedures for ensuring the software products meet organization standards and end-user requirements. Familiar with software development cycle and quality assurance methodologies. Requires a Bachelor’s degree or its equivalent. Works on projects/matter of limited complexity in support role.

B. Qualifications: Bachelor’s degree in the IT field with 3 years of experience. Three years of additional applicable experience may be substituted for degree.

Jr. Q/A Analyst
A. Duties: Participates in the evolution and execution of procedures for ensuring the quality of features and releases of software. Isolates, reproduces, and tracks defects and verifies fixes. Assists in preparing test data and procedures for ensuring the software products meet organization standards and end-user requirements. Familiar with software development cycle and quality assurance methodologies. Requires a Bachelor’s degree or its equivalent. Works on projects/matter of limited complexity in support role.

B. Qualifications: Bachelor’s degree in the IT field with 1 year of experience. Three years of additional applicable experience may be substituted for degree.

Sr. EDI Web Portal Specialist
A. Duties: Establish and lead a team of Web Developers and Solutions Architects focused on building and evolving web and portal environments. Deliver innovative, quality and cost effective solutions to customer organizations. Oversee/facilitate cross-functional work teams including external vendors to define project scope and objectives.

B. Qualifications: Bachelor’s Degree in IT or Computer Science with 5 years of experience. Three years of additional applicable experience may be substituted for degree.

Jr. EDI Web Portal Specialist
C. Duties: Part of a team of Web Developers and Solutions Architects focused on building and evolving web and portal environments. Deliver innovative, quality and cost effective solutions to customer organizations.

D. Qualifications: Bachelor’s Degree in IT or Computer Science with 2 years of experience. Three years of additional applicable experience may be substituted for degree.

Program Developer I
A. Duties: Participates in all phases of software development, including system design, analysis, architecture, and engineering; plans and directs the development of major programming projects and the installation of systems; programs, designs, analyzes, codes, implements, and tests software applications, modules, and databases in various languages, including those associated with scientific, technical, or engineering problems; performs process analyses in order to recommend improvements; performs system, network, and/or database administration, analysis, design, implementation, and testing; analyzes and documents client needs and requirements; provides technical support including providing technical solutions and training; writes, modifies, and maintains software documentation and specifications; performs a variety of testing for computer operating and/or network systems; performs data and technical analysis and information engineering; installs, configures, and troubleshoots various hardware and software platforms; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; participates in meetings and design reviews; prepares reports on analyses, findings, and project progress; may supervise and direct the work of lower-level analysts; performs technical research on emerging technologies to determine impacts on application execution; may serve as a technical task or team lead. Modify existing software, as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Assist in the development, testing and maintenance of disaster recovery procedures.

B. Qualification: BACHELOR’S Degree plus requires at least three years experience in the computer programming field. Depending on the job assignment, knowledge of/or certification in specific applications or processes may be required in the following areas: Web technologies, design technologies, specific programming languages, authoring languages and systems, and Modeling and Simulation (M&S) technologies, processes, and tools. Three years of additional applicable experience may be substituted for degree.
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authoring languages and systems, and Modeling and Simulation (M&S) technologies, processes, and tools. Three years of additional applicable experience may be substituted for degree.

Programmer III

A. Duties: Participates in all phases of software development, including system design, analysis, architecture, and engineering; plans and directs the development of major programming projects and the installation of system; programs, designs, analyzes, codes, implements, and tests software applications, modules, and databases in various languages, including those associated with scientific, technical, or engineering problems; performs process analyses in order to recommend improvement; performs system, network, and/or database administration, analysis, design, implementation, and testing; analyzes and documents client needs and requirement; provides technical support including providing technical solutions and training; writes, modifies, and maintains software documentation and specifications; performs a variety of testing for computer operating and/or network systems; performs data and technical analysis and information engineering; installs, configures, and troubleshoots various hardware and software platforms; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; participates in meetings and design reviews, prepares reports on analyses, findings, and project progress; may supervise and direct the work of lower-level analysts; performs technical research on emerging technologies to determine impacts on application execution; may serve as a technical task or team lead. Modify existing software, as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Assist in the development, testing, and maintenance of disaster recovery procedures.

B. Qualifications: BACHELOR'S Degree plus requires at least five years’ experience in the computer programming field. Depending on the job assignment, knowledge of/or certification in specific applications or processes may be required in the following areas: Web technologies, design technologies, specific programming languages, authoring languages and systems, and Modeling and Simulation (M&S) technologies, processes, and tools. Three years of additional applicable experience may be substituted for degree.

Program Developer IV

A. Duties: Participates in all phases of software development, including system design, analysis, architecture, and engineering; plans and directs the development of major programming projects and the installation of systems; programs, designs, analyzes, codes, implements, and tests software applications, modules, and databases in various languages, including those associated with scientific, technical, or engineering problems; performs process analyses in order to recommend improvements; performs system, network, and/or database administration, analysis, design, implementation, and testing; analyzes and documents client needs and requirements; provides technical support including providing technical solutions and training; writes, modifies, and maintains software documentation and specifications; performs a variety of testing for computer operating and/or network systems; performs data and technical analysis and information engineering; installs, configures, and troubleshoots various hardware and software platforms; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; participates in meeting and design reviews; prepares reports on analyses, findings, and project progress; may supervise and direct the work of lower-level analysts; performs technical research on emerging technologies to determine impacts on application execution; may serve as a technical task or team lead. Modify existing software, as well as create special-purpose software to ensure efficiency and integrity.
between systems and applications. Assist in the development, testing and maintenance of disaster recovery procedures.

B. Qualifications: Requires at least eight years’ experience in the computer programming field. Depending on the job assignment, knowledge of or certification in specific applications or processes may be required in the following areas: Web technologies, design technologies, specific programming languages, authoring languages and systems, and Modeling and Simulation (M&S) technologies, processes, and tools.

Network Analyst
A. Duties: Works on a variety of networking systems for the Internet, Intranets, wide area networks (WAN) or local area networks (LAN). Analyzes systems and its functionality. Analyzes the scope of a project, they determine what hardware and software is necessary, what type of data is to be used, how the information is to be shared across a network and how the network will ultimately be configured.

B. Qualifications: Bachelor’s Degree in IT/Computer Science and 5 years experience. Three years of additional applicable experience may be substituted.

Network Engineer
A. Duties: Plan, design, and troubleshoot local and wide area network infrastructure, including routers, firewalls, switches, gateways, DNS servers, DHCP servers, clustering solutions, and related hardware, software, and services. Test and document system behavior, performance and security. Providing tier 4 support and network disaster recovery expertise.

B. Qualifications: Bachelor’s Degree in IT/Computer Science and 5 years of experience. Three years of additional applicable experience may be substituted.

Applications Programmer I
A. Duties: Participates in the development of modernized software applications using high technology and/or emerging technology proprietary software.

B. Qualifications: BACHELOR’S Degree plus at least 1 years experience utilizing ORACLE, SAS, PeopleSoft, and the alike. Powerbuilder, Windows NT, JAVA, Visual C++, Netscape, and other Internet developer and applicator tools. Must have excellent communication skills both written and oral. Three years of additional applicable experience may be substituted for degree.

Applications Programmer II
A. Duties: Participates in the development of modernized software applications using high technology and/or emerging technology proprietary software.

B. Qualifications: BACHELOR’S Degree plus at least 3 years experience utilizing ORACLE, SAS, PeopleSoft, and the alike, and at least 2 years experience performing application development and/or received a certification level with the proprietary product and at least two year of experience performing applications development, in a broad based ADP setting. One year development experience using high technology and/or emerging technology proprietary software including but not limited to Oracle Application Development Products, Powerbuilder, Windows NT, JAVA, Visual C++, Netscape, and other Internet developer and applicator tools. Must have excellent communication skills both written and oral. Three years of additional applicable experience may be substituted for degree.
Applications Programmer III
A. Duties: Participates in the development of modernized software applications using high technology and/or emerging technology proprietary software.
B. Qualifications: BACHELOR’S Degree plus at least 5 years experience utilizing ORACLE, SAS, PeopleSoft, and the alike, and at least 3 years experience performing application development or; received a certification level with the proprietary product and at least two years of experience performing applications development, in a broad based ADP setting. One year development experience using high technology and/or emerging technology proprietary software including but not limited to Oracle Application Development Products, PowerBuilder, Windows NT, JAVA, Visual C++, Netscape, and other Internet developer and applicator tools. Must have excellent communication skills both written and oral. Three years of additional applicable experience may be substituted for degree.

Applications Programmer IV
A. Duties: Participates in the development of modernized software applications using high technology and/or emerging technology proprietary software.
B. Qualifications: Bachelor’s degree in IT/Computer Science plus at least 8 years experience utilizing ORACLE, SAS, PeopleSoft, and the alike, and at least six years experience performing application development or; received a certification level with the proprietary product and at least one year of experience performing applications development, in a broad based ADP setting. Five year development experience using high technology and/or emerging technology proprietary software including but not limited to Oracle Application Development Products, PowerBuilder, Windows NT, JAVA, Visual C++, Netscape, and other Internet developer and applicator tools. Must have excellent communication skills both written and oral. Three years of additional applicable experience may be substituted for degree.

Application Programmer V
A. Duties: Participates in the development of modernized software applications using high technology and/or emerging technology proprietary software.
B. Qualifications: BACHELOR’S Degree plus at least 10 years experience utilizing ORACLE, SAS, PeopleSoft, and the alike, and at least 8 years experience performing application development or; received a certification level with the proprietary product (such as Lotus Notes) and at least on year of experience performing applications development, in a broad based ADP setting. Six year development experience using high technology and/or emerging technology proprietary software including but not limited to Oracle Application Development Products, PowerBuilder, Lotus Notes, Windows NT, JAVA, Visual C++, Netscape, and other Internet developer and applicator tools. Must have excellent communication skills both written and oral. Three years of additional applicable experience may be substituted for degree.

Database Administrator I
A. Duties: Implement, configure and troubleshoot database instances, replication, backup, partitions, storage, and access. Set user privileges within the database environment. Monitor and optimize system performance using indie tuning, disk optimization, and other methods. Install, configure, troubleshoot and maintain database system.
B. Qualifications: Bachelor's Degree plus at least three years directly related experience in the design, maintenance, and coding of databases. Also requires advanced knowledge of the principles, methods, and techniques used in all phases of database development, coding, and design, including business analysis, event modeling, logical and physical database design, data access analysis and design, DBMS optimization, archive and recovery strategy.
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load strategy design and implementation, security, and change management. Three years of additional applicable experience may be substituted for degree.

Systems Programmer I
A. Duties: Create and/or maintain operating systems. Communications software, database packages, compilers, assemblers, and utility programs. Modify existing software, as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Assist in the development, testing and maintenance of disaster recovery procedures.
B. Qualifications: BACHELOR’S Degree plus at least 3 years experience, of which at least one year must be specialized. Specialized experience includes: systems analysis and programming. Must demonstrate the ability to work independently or with little direction. Three years of additional applicable experience may be substituted for degree.

Systems Programmer III
A. Duties: Create and/or maintain operating systems, communication software, database packages, compilers, assemblers, and utility programs. Modify existing software, as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Assist in the development, testing and maintenance of disaster recovery procedures.
B. Qualifications: BACHELOR’S Degree plus at least 5 years experience, of which at least two years must be specialized. Specialized experience includes: system analysis and programming. Must demonstrate the ability to work independently or with little direction. Three years of additional applicable experience may be substituted for degree.

Desktop Technician
A. Duties: Format, install, set up, maintain, and troubleshoot desktop and laptop computers with and for end users. Coordinates with vendors to resolve problems. Adds or replace memory, new keyboards, motherboards, and other components. Sets up and troubleshoot domains, user accounts and software accounts. Configure, test and troubleshoot network connectivity and wireless access for local and remote computers or devices.
B. Qualifications: AA Degree or A+ Certifications with 1 year experience. Two years of additional experience may be substituted for degree.

Help Desk Technician
A. Duties: Install and update desktops, laptops, PDAs, peripherals, networks and related software. Troubleshoot all information technology issues, including software, hardware, and networking.
B. Qualifications: AA Degree in IT and one year experience. Two years of additional experience may be substituted for degree.

Publications Documentation Specialist
A. Review documents and written external communication for format, consistency and compliance with existing IT procedures. Maintain revision control and tracking for controlled documents. Confirm that all submitted documentation is accurate and complete. Review site policies, operating procedures, work instructions and forms for format consistency.
B. Qualifications: Bachelor’s Degree in English/Journalism and 3 years of experience. Three years of applicable experience may be substituted for degree.
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Technical Writer
A. Duties: Responsible for writing IT training manuals, policies, and procedures. Maintain version control and updates as new software or hardware is added.
B. Qualifications: Bachelor’s Degree in English and 5 years of experience. Three years of applicable experience may be substituted for degree.

Database Specialist IV
A. Duties: Designs, maintains, enhances, and codes relational databases; analyzes and determines information needs and elements, data relationships and attributes, data flow and storage requirements, and data output and reporting capabilities; develops data modeling and is responsible for data acquisition and access analysis and design, and archive, recovery, and load strategy design and implementation; coordinates new data development ensuring consistency and integration with existing data warehouse structure; reviews business requests for data and data usage, researches data sources for new and better data feeds; participates in continuous improvement efforts in enhancing performance and providing increased functionality; designs data structures to accommodate database production, storage, maintenance, and accessibility; develops screens and queries; tests designed applications; may perform upgrades and maintenance of hardware and software applications as assigned; may serve as team or technical task lead and provide guidance and training to lower-level staff; participates in special projects as required.
B. Qualifications: Bachelor’s Degree in IT/Computer Science plus at least five years directly related experience in the design, maintenance, and coding of databases. Also requires advanced knowledge of the principles, methods, and techniques used in all phases of database development, coding, and design, including business analysis, event modeling, logical and physical database design, data access analysis and design, DBMS optimization, archive and recovery strategy, load strategy design and implementation, security, and change management. Three years of additional applicable experience may be substituted for degree.

Database Specialist I
A. Duties: Designs, maintains, enhances, and codes relational databases; analyzes and determines information needs and elements, data relationships and attributes, data flow and storage requirements, and data output and reporting capabilities; develops data modeling and is responsible for data acquisition and access analysis and design, and archive, recovery, and load strategy design and implementation; coordinates new data development ensuring consistency and integration with existing data warehouse structure; reviews business requests for data and data usage, researches data sources for new and better data feeds; participates in continuous improvement efforts in enhancing performance and providing increased functionality; designs data structures to accommodate database production, storage, maintenance, and accessibility; develops screens and queries; tests designed applications; may perform upgrades and maintenance of hardware and software applications as assigned; may serve as team or technical task lead and provide guidance and training to lower-level staff; participates in special projects as required.
B. Qualifications: Bachelor’s Degree plus at least three years directly related experience in the design, maintenance, and coding of databases. Also requires advanced knowledge of the principles, methods, and techniques used in all phases of database development, coding, and design, including business analysis, event modeling, logical and physical database design, data access analysis and design, DBMS optimization, archive and recovery strategy, load strategy design and implementation, security, and change management. Three years of additional applicable experience may be substituted for degree.
17. GSA PRICING

***It should be noted that the Rates for both SIN 54151S and SIN 54151HEAL are in a common blended skill pool.

<table>
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<tr>
<th>SINS</th>
<th>LABOR POSITION</th>
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