On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

Infosys Solutions, Inc.

GENERAL PURPOSE INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

- Special Item No. 132-51 Information Technology Professional Services

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

<table>
<thead>
<tr>
<th>Contract Number:</th>
<th>47QTCA18D005R</th>
</tr>
</thead>
<tbody>
<tr>
<td>Period Covered by Contract:</td>
<td>February 1, 2018 to January 31, 2023</td>
</tr>
</tbody>
</table>

Infosys Solutions, Inc.
16179 State Bank Drive, Ste D
Prairieville, LA 70769
Attn: Sreenuv Krothapalli
Tel: (678) 648-6688 Fax: (866) 896-2429
srinivas@infosys1.com
www.infosys1.com
Infosys Solutions, Inc. is a Small Business

CONTRACTOR INFORMATION
Infosys Solutions is a employee-oriented, technology-driven, company that provides IT based solutions, including a full range of Information Technology consulting and software services offerings. Infosys Solutions provides strategic IT planning, process consultation and knowledge management services.

Prices Shown Herein are Net (discount deducted)
# Table of Contents

1a. AWARDED SPECIAL ITEM NUMBER: ................................................................. 4
1b. LOWEST PRICED ITEM .................................................................................. 4
1c. HOURLY RATES: SIN 132-51 (including IFF) ................................................ 4
2. MAXIMUM ORDER GUIDELINE ...................................................................... 4
3. MINIMUM ORDER ............................................................................................ 4
4. GEOGRAPHIC COVERAGE ............................................................................ 4
5. PRODUCTION POINT ...................................................................................... 4
6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE ............... 4
7. QUANTITY DISCOUNTS .................................................................................. 4
8. PROMPT PAYMENT TERMS ........................................................................... 4
9a. GOVERNMENT PURCHASE CARDS .......................................................... 4
9b. GOVERNMENT PURCHASE CARDS .......................................................... 5
10. FOREIGN ITEMS ............................................................................................ 5
11a. TIME OF DELIVERY ...................................................................................... 5
11b. EXPEDITED DELIVERY .............................................................................. 5
11c. OVERNIGHT AND 2-DAY DELIVERY ........................................................ 5
11d. URGENT REQUIREMENTS .......................................................................... 5
12. FOB POINT .................................................................................................... 5
13a. ORDERING ADDRESS .................................................................................. 5
13b. ORDERING PROCEDURES .......................................................................... 5
14. PAYMENT ADDRESS ..................................................................................... 5
15. WARRANTY PROVISION ................................................................................ 5
16. EXPORT PACKING CHARGES. Not applicable ........................................... 6
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE. Not applicable ........ 6
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR. Not applicable ..................... 6
19. TERMS AND CONDITIONS OF INSTALLATION. Not applicable .................... 6
20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES. Not applicable ......................... 6
21. LIST OF SERVICE AND DISTRIBUTION POINTS. Not applicable.................................................. 6
22. LIST OF PARTICIPATING DEALERS. Not applicable ................................................................. 6
23. PREVENTIVE MAINTENANCE. Not applicable ........................................................................... 6
24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES. Not applicable ............ 6
24b. INDICATE SECTION 508 COMPLIANCE INFORMATION IS AVAILABLE ON ELECTRONIC AND
INFORMATION TECHNOLOGY SUPPLIES AND SERVICES. www.inalabgroup.com ....................... 6
25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER. ...................................................... 6
26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM),
PREVIOUSLY CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE. .......................... 6
LABOR CATEGORY DESCRIPTIONS.................................................................................................. 7
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)............................................................................................ 8
1a. AWARDED SPECIAL ITEM NUMBER:

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51</td>
<td>Information Technology Professional Services</td>
</tr>
</tbody>
</table>

1b. LOWEST PRICED ITEM. IT Consulting Services - $82.22

1c. HOURLY RATES: SIN 132-51 (including IFF) See attachment for experience, functional responsibility and education

<table>
<thead>
<tr>
<th>LABOR CATEGORY</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT Consulting Services</td>
<td>$82.22</td>
<td>$83.86</td>
<td>$85.54</td>
<td>$87.25</td>
<td>$89.00</td>
</tr>
</tbody>
</table>

2. MAXIMUM ORDER GUIDELINE.
Special Item Number 132-51 – Information Technology Professional Services - $1,000,000 per order

3. MINIMUM ORDER.
Special Item Number 132-51 – Information Technology Professional Services - $100 per order

4. GEOGRAPHIC COVERAGE. Domestic only.

5. PRODUCTION POINT. United States (Services)

6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE.
Prices are net prices; discounts have been deducted

7. QUANTITY DISCOUNTS. 1% over $100,000.

8. PROMPT PAYMENT TERMS. Net 30.

9a. GOVERNMENT PURCHASE CARDS.
Accepted at or below the micro-purchase threshold
9b. GOVERNMENT PURCHASE CARDS.
Not accepted above the micro-purchase threshold

10. FOREIGN ITEMS. None

11a. TIME OF DELIVERY. As mutually agreed on between the vendor and ordering activity.

11b. EXPEDITED DELIVERY. As mutually agreed on between the vendor and ordering activity.

11c. OVERNIGHT AND 2-DAY DELIVERY. As mutually agreed on between the vendor and ordering activity.

11d. URGENT REQUIREMENTS. As mutually agreed on between the vendor and ordering activity.

12. FOB POINT. Destination

13a. ORDERING ADDRESS. 2834 S Sherwood Forest Blvd., Ste C2, Baton Rouge, LA 70816

13b. ORDERING PROCEDURES.
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an establishing BPA for services. These procedures apply to all schedules. (BPA attached)
   a. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

14. PAYMENT ADDRESS. 2834 S Sherwood Forest Blvd., Ste C2, Baton Rouge, LA 70816

15. WARRANTY PROVISION. Not applicable
16. EXPORT PACKING CHARGES. Not applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE. Not applicable

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR. Not applicable

19. TERMS AND CONDITIONS OF INSTALLATION. Not applicable

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES. Not applicable

21. LIST OF SERVICE AND DISTRIBUTION POINTS. Not applicable

22. LIST OF PARTICIPATING DEALERS. Not applicable

23. PREVENTIVE MAINTENANCE. Not applicable

24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES. Not applicable

24b. INDICATE SECTION 508 COMPLIANCE INFORMATION IS AVAILABLE ON ELECTRONIC AND INFORMATION TECHNOLOGY SUPPLIES AND SERVICES. www.inalabgroup.com

25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER. 009847976

26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM), PREVIOUSLY CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE. Registration valid
LABOR CATEGORY DESCRIPTIONS

IT Consulting Services

<table>
<thead>
<tr>
<th>Minimum Education:</th>
<th>Bachelor’s Degree in Computer Science, Engineering, Business Administration, or related field.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Years’ Experience:</td>
<td>Four (4) years of relevant experience</td>
</tr>
<tr>
<td>Responsibilities:</td>
<td>• Serves as a lead IT consultant on task or project.</td>
</tr>
<tr>
<td></td>
<td>• Provides support to projects by developing and applying analytic methodologies.</td>
</tr>
<tr>
<td></td>
<td>• Supports project objectives through activities such as conducting interviews, gathering data,</td>
</tr>
<tr>
<td></td>
<td>analyzing data, and developing recommendations in support of project objectives.</td>
</tr>
<tr>
<td></td>
<td>• Develops project documentation.</td>
</tr>
</tbody>
</table>
1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES
   I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed.
Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989) (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either- (1) Cancel the stop-work order; or (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract. (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract. (c) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow reasonable costs resulting from the stop-work order.


7. RESPONSIBILITIES OF THE CONTRACTOR The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.
9. INDEPENDENT CONTRACTOR All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST  
a. Definitions. “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract. “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.  
b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, Critical Information Specific to Schedule # 70– Information Technology, Software & Services Solicitation FCIS-JB-980001B (Refresh # 37) Page 53 of 73 or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIAION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIAION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.210-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision: (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation. (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify GSA SCHEDULE #47QTCA18D005R

Infosys Solutions, Inc.
whether the fixed hourly rate for each labor category applies to labor performed by— (1) The offeror; 
(2) Subcontractors; and/or (3) Divisions, subsidiaries, or affiliates of the offeror under a common 
control.

13. RESUMES Resumes shall be provided to the GSA Contracting Officer or the user ordering activity 
on request.

14. INCIDENTAL SUPPORT COSTS Incidental support costs are available outside the scope of this 
contract. The costs will be negotiated separately with the ordering activity in accordance with the 
guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS Critical Information Specific to Schedule # 70– Information 
Technology, Software & Services Solicitation FCIS-JB-980001B (Refresh # 37) Page 54 of 73 The ordering 
activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written 
consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING a. The Contractor shall provide a 
description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM 
Professional Services should be presented in the same manner as the Contractor sells to its commercial 
and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all 
corresponding commercial job titles (labor categories) for those individuals who will perform the service 
should be provided. b. Pricing for all IT/IAM Professional Services shall be in accordance with the 
Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed 
prices, minimum general experience and minimum education. The following is an example of the 
man er in which the description of a commercial job title should be presented: EXAMPLE: Commercial 
Job Title: System Engineer Minimum/General Experience: Three (3) years of technical experience which 
 applies to systems analysis and design techniques for complex computer systems. Requires competence 
in all phases of systems analysis techniques, concepts and methods; also requires knowledge of 
available hardware, system software, input/output devices, structure and management practices. 
Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, 
conducts feasibility studies. Minimum Education: Bachelor’s Degree in Computer Science.