



General Services Administration
Federal Acquisition Service
Approved
Information Technology Schedule
Pricelist

General Purpose Commercial Information
Technology Equipment, Software, and Services

47QTCA18D006B

SeKON Enterprise, Inc.
11480 Commerce Park Drive, Ste. 100
Reston, VA 20191-1554
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**FEDERAL ACQUISITION SERVICE
 APPROVED INFORMATION TECHNOLOGY SCHEDULE PRICELIST
 GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
 EQUIPMENT, SOFTWARE, AND SERVICES**

General Description:

SeKON is a woman-owned small business providing systems architecture, IT solutions, workforce development, and financial systems management to Federal Agencies. The company is CMMI Level 3 certified and specializes in large-scale IT programs for Government customers such as the Centers for Medicare and Medicaid Services (CMS), Defense Health Agency (DHA), and National Institutes of Health (NIH).

SeKON has demonstrated its experience and skills in delivering IT solutions to help leadership achieve their goals-- from implementing an overall governance framework, establishing a project management office, developing strategic plans, and providing a modernized IT environment. SeKON has a strong Federal healthcare focus. Our expertise in this arena covers a broad ecosystem, including providers, benefit processing experts, researchers, and administrators of key programs and regulations.

Applicable Special Item Numbers, FSC Classes, and FPDS Codes

Special Item Numbers	FSC Class/FPDS Code	Products/Services
132-51		Information Technology (IT) Professional Services
132-56		Health IT Professional Services
	FPDS Code D301	IT Facility Operation and Maintenance
	FPDS Code D302	IT Systems Development Services
	FPDS Code D306	IT Systems Analysis Services
	FPDS Code D307	Automated Information Systems Design and Integration Services
	FPDS Code D308	Programming Services
	FPDS Code D310	IT Backup and Security
	FPDS Code D311	IT Data Conversion Services
	FPDS Code D316	IT Network Management Services
	FPDS Code D399	Other IT Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Note: Contractor has been awarded all Special Item Numbers under the cooperative purchasing program.

SeKON Enterprise, Inc.
 11480 Commerce Park Drive, Ste. 100
 Reston, VA 20191-1554
 Phone: 703-463-3136
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Contract Number: 47QTCA18D006B
 Period Covered by Contract: January 31, 2018 through January 30, 2023
 Pricelist current through Modification Award, dated January 31, 2018.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage! and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

SeKON Enterprise, Inc.
11480 Commerce Park Drive, Suite 100
Reston, VA 20191

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards are acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance:

(703) 463-3133

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.



4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **026377197**

Block 30: Type of Contractor - **A. Small Business**

Block 31: Woman-Owned Small Business - **Yes**

Block 32: **Woman Owned Small Business**

Block 36: Contractor's Taxpayer Identification Number (TIN): **54-1817888**

4a. CAGE Code: **3DTN7**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
<u>132-51</u>	<u>As negotiated between Contractor and Ordering Activity.</u>
<u>132-56</u>	<u>As negotiated between Contractor and Ordering Activity.</u>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: None – Net 30 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity: None
- c. Dollar Volume: None
- d. Government Educational Institutions: Government Educational Institutions are offered the same discount as all other Government customers
- e. Other: None

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORTPACKING:

Not applicable

10. SMALL REQUIREMENTS:

The minimum dollar value of orders to be issued is \$100.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 - Special Item Number 132-51 - Information Technology (IT) Professional Services
 - Special Item Number 132-56 – Health IT Professional Services



12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

Ordering Activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925.

Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges. NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance



coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small



- business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.



23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: N/A

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order—

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement: This order is placed under written authorization from dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the



order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor



subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.



16. DESCRIPTION OF IT SERVICES AND PRICING

SEKON ENTERPRISE, INC.'S INFORMATION TECHNOLOGY LABOR CATEGORY DESCRIPTIONS AND RATES

Program Executive

Minimum/General Experience: At least twelve (12) years of proven information technology program management experience, with a minimum of (8) years of advanced technology systems management experience in an IT environment. Must be capable of leading programs that involve the successful management of teams composed of information technology professionals and/or other technical disciplines who have been involved in analysis, design, integration, testing, documenting, converting, extending and implementing automated information and/or other advanced technology systems.

Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Performs day-to-day management of overall program/contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Must be capable of negotiating and making binding decisions for the company.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

Senior IT Project Manager

Minimum/General Experience: At least nine (9) years proven program management, including a minimum of five (5) years of advanced technology systems management experience in an IT environment. Must be capable of leading programs that involve the successful management of teams composed of information technology professionals and/or other technical disciplines who have been involved in analysis, design, integration, testing, documenting, converting, extending and implementing automated information and/or other advanced technology systems. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Performs day-to-day management of overall program/contract support functions, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

IT Project Manager

Minimum/General Experience: At least six (6) years proven program/project management, including a minimum of three

(3) years of advanced technology systems management experience in an IT environment. Must be capable of leading programs that involve the successful management of teams comprised of information technology professionals and/or other technical disciplines who have been involved in analysis, design, integration, testing, documenting, converting, extending and implementing automated information and/or other advanced technology systems. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.



Functional Responsibility: Performs day-to-day management of overall program/contract support functions, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

Senior IT Specialist

Minimum/General Experience: At least ten (10) years proven information technology design, development and delivery experience including project management. A minimum of eight (8) years of advanced technology systems management experience in an IT environment. Must have deep knowledge of one or more IT methodologies, software products or technologies resulting in the ability to provide subject matter expertise (SME) to clients. Experience must include work with complex application problems involving all phases of systems analysis, analysis and design of business applications for complex large-scale or mid-tier systems. Must be capable of leading programs that involve the successful management of teams composed of information technology professionals and/or other technical disciplines who have been involved in analysis, design, integration, testing, documenting, converting, extending and implementing automated information and/or other advanced technology systems. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Provides deep subject matter IT expertise and problems solving. Capable of providing management and oversight of program delivery.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

Senior IT Security Specialist

Minimum/General Experience: At least eight (8) years' experience with the design, execution, and oversight of the security components of large-scale information technology (IT) projects. This includes over three years of direct experience in the design and implementation of integrated network and application security for enterprise-wide Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

This individual is experienced and knowledgeable in the latest industry trends and developments in enterprise IT Security solutions, including such topics/products as:

- Identity Management Systems Integration
- Logical Access Control Systems Integration
- Physical Access Control Systems Integration
- Security Certification and Accreditation of Federal Information Systems
- Secure Sockets Layer (SSL) Certificate Authority Integration Services
- Network Security Services
- Internet Security Services
- NIST Federal Security Guidelines

Functional Responsibility: Leads the design of complete enterprise-wide IT solutions which incorporate technical infrastructure, hardware, and software. Identifies necessary interfaces between enterprise solution applications and legacy IT environment. Supports all program/project planning and milestone development. Supports business case analysis and identification of alternative solutions and resulting business impacts.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

IT Specialist

Minimum/General Experience: At least seven (7) years proven information technology design, development and delivery experience including project management. A minimum of four (4) years of advanced technology systems management experience in an IT environment. Must have deep knowledge of one or more IT methodologies, software products or technologies resulting in the ability to provide subject matter expertise (SME) to clients. Experience must include work with complex application problems involving all phases of systems analysis, analysis and design of business applications for complex large-scale or mid-tier systems. Must be capable of leading programs that involve the successful management of teams composed of information technology professionals and/or other technical disciplines who have been involved in analysis, design, integration, testing, documenting, converting, extending and implementing automated information and/or other advanced technology systems. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Provides deep subject matter IT expertise and problems solving. Capable of providing management and oversight of program delivery.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

Senior IT Functional Analyst

Minimum/General Experience: At least four (4) years of experience in independently assessing highly complex information technology problems and in investigating, developing, appraising, selecting, and presenting solutions to those problems. A minimum of two (2) years of experience must include design, development, and implementation of commercial and/or custom software applications and products. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Solutions Assurance, Independent Validation and Verification (IV&V), Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Exercises independent judgment in the performance of all duties. Provides solutions to highly unusual and extremely difficult technical, administrative, and management problems requiring a high level of analytical ability. Consults extensively with customer representatives and employees. Capable of directing the activities of teams of lower level personnel.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

IT Functional Analyst

Minimum/General Experience: At least 2-4 years' experience applying broad knowledge, analysis, and experience to complex requirements

Functional Responsibility: Applies broad knowledge and experience to complex requirements. Develops, designs and performs feasibility studies and functional systems analysis for complex integrated information management systems. Must be able to work independently.

1. Configuration Management Support for complex integrated management systems while maintaining quality assurance.
2. Provide business process re-engineering support such as, but not limited to, design of alternative strategies, development and monitoring of functional tests and assistance in the implementation of solutions.
3. Provide fiscal support as well as security analysis, human factor analysis and data analysis support.
4. May perform other duties as assigned.

Minimum Education: Bachelor's degree in a related curriculum and (2-4) years of experience. (2-4) years of specific job-related experience or two (2) years of general experience may be substituted for a Bachelor's degree.



Jr. IT Functional Analyst

Minimum/General Experience: Zero to two (0-2) years of experience in independently assessing highly complex information technology problems and in investigating, developing, appraising, selecting, and presenting solutions to those problems. Experience must include design, development, and implementation of commercial and/or custom software applications and products, or other aspects of the IT Systems Development Lifecycle including testing, quality assurance, and IT program support. Must have proven skills relevant to the delivery/task order to be managed including one of the following; Program/Project Management, Enterprise Resources Planning (ERP) systems, Customer Relationship Management (CRM) solutions, and Enterprise Integration technology, tools, and solutions.

Functional Responsibility: Compiles and examines data required for project planning. Applies knowledge and skills to a varied sequence of standard operations. Checks information for accuracy. Generates, revises and updates reports. Maintains accurate databases. Interfaces with Government agencies and customers to perform direct support functions. Attends meetings and audits and assists in justifying necessary data. Works to enhance program objectives by assisting supervisor. Provides related support as required. Develops general and detailed system design specifications and quality control documentation. Develops project plans/schedules; communicates project status to upper management and customer.

Responsible for project control. Maintains state-of-the-art knowledge of hardware/software technology.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

IT Development Manager

Minimum/General Experience: A minimum of seven (7) years of hands-on application design or development experience with at least two (2) years in a leadership role. Demonstrated knowledge of multiple operating systems, programming languages, and development methodologies.

Functional Responsibility: Experience performing highly complex software engineering activities using engineering concepts and software techniques considered "state-of-the-art." Conversant in several computing languages, and is considered an expert in at least one development area. Leads teams of developers across all areas of the SDLC. Represents the development team, and works closely with functional teams and the project management office. Provides technical direction and guidance to lower-level professional software personnel involved in performing difficult and highly complex software engineering assignments. Manages development schedules, and oversees the successful completion of all technical tasks.

Minimum Education: Bachelor's degree or higher in engineering, scientific, computer science, operations research, business, or related field.

Senior IT Technical Developer

Minimum/General Experience: At least five (5) years of hands-on application design and development for complex enterprise systems.

Functional Responsibility: Experience performing highly complex software engineering activities using engineering concepts and software techniques considered "state-of-the-art." Conversant in several computing languages, and may be considered an expert in the J2EE and/or .NET framework. Implementation experience on several COTS-based solutions across a variety of computing platforms is required as is an understanding of the intricacies of both the implementation and integration of these systems. Sr Developer with team and task leadership experience and qualifications in technical leadership related to focused development efforts. Experience in building solutions that must work in 7x24 environment and 99% uptime requirements. Experience in solutions aimed at Federal Government requirements. Maintains an understanding of information and data management, metadata management, modeling, XML, content management, document management. Must be able to take ownership of high level tasks, schedule and resources and be capable of delivering with minimal direction.

Minimum Education: Bachelor's degree or the equivalent of five years' pertinent work experience.



IT Application Developer

Minimum/General Experience: A minimum of three (3) years of hands-on application design and development for complex enterprise systems.

Functional Responsibility: This position requires 3-5 years' experience, of which at least 2 must be specialized in a development language, such as Java or Visual Basic. As a team member, assists in the development of detailed system requirements and design documentation such as use cases, object models, data models, and XML schemas. Assists in developing test plans and cases and developing automated testing procedures for applications.

Minimum Education: Associates degree or the equivalent of two years pertinent work experience.

Junior Application Developer

Minimum/General Experience: A minimum of one (1) years of hands-on application design and development for complex enterprise systems.

Functional Responsibility: Bachelor's degree in computer science, information systems, engineering, business or other related scientific or technical discipline. Minimum of 2 years of experience, of which at least 1 year must be specialized. Specialized experience includes experience as an applications programmer on database management systems; knowledge of computer equipment; ability to develop complex software to satisfy design objectives; and knowledge a programming language. Specific use of Unix and Windows 2000 required. General experience includes C, Web-based development, networking, content management, document management, metadata concepts, taxonomy management or development, and Web-based publishing.

Minimum Education: Associates degree or the equivalent of two years pertinent work experience.

Senior Help Desk Specialist

Minimum/General Experience: 2-6 years' experience serving as the escalated point-of-contact for troubleshooting hardware/software, PC, and printer problems.

Functional Responsibility: Serves as the escalated point-of-contact for troubleshooting hardware/software, PC, and printer problems. Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed under this contract or predecessors.

Minimum Education: Bachelor's Degree or equivalent. two (2) years of general experience is considered equivalent to a Bachelor's Degree.

Junior Help Desk Specialist

Minimum/General Experience: 2-6 years' experience serving as the initial point-of-contact for troubleshooting hardware/software, PC, and printer problems.

Functional Responsibility: Serves as the initial point-of-contact for troubleshooting hardware/software, PC, and printer problems. Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed under this contract or predecessors.

Minimum Education: Bachelor's Degree or equivalent. one (1) year of general experience is considered equivalent to a Bachelor's Degree.



**SIN 132-51, IT Professional Services
Awarded Government Site Rates**

Information Technology Services	Year 1 GSA	Year 2 GSA	Year 3 GSA	Year 4 GSA	Year 5 GSA
	Price	Price	Price	Price	Price
	Including IFF 1/31/2018 - 1/30/2019	Including IFF 1/31/2019 - 1/30/2020	Including IFF 1/31/2020 - 1/30/2021	Including IFF 1/31/2021 - 1/30/2022	Including IFF 1/31/2022 - 1/30/2023
Program Executive	\$199.45	\$204.44	\$209.55	\$214.79	\$220.16
Senior IT Project Manager	\$170.36	\$174.62	\$178.98	\$183.46	\$188.05
IT Project Manager	\$146.02	\$149.67	\$153.41	\$157.25	\$161.18
Senior IT Specialist	\$175.68	\$180.07	\$184.57	\$189.19	\$193.92
Senior IT Security Specialist	\$195.85	\$200.75	\$205.76	\$210.91	\$216.18
IT Specialist	\$153.16	\$156.99	\$160.91	\$164.94	\$169.06
Senior IT Functional Analyst	\$146.02	\$149.67	\$153.41	\$157.25	\$161.18
IT Functional Analyst	\$121.68	\$124.72	\$127.84	\$131.04	\$134.31
Junior IT Functional Analyst	\$107.08	\$109.76	\$112.50	\$115.31	\$118.20
IT Development Manager	\$146.02	\$149.67	\$153.41	\$157.25	\$161.18
Senior IT Technical Developer	\$131.42	\$134.71	\$138.07	\$141.52	\$145.06
IT Application Developer	\$102.21	\$104.77	\$107.38	\$110.07	\$112.82
Junior Application Developer	\$90.05	\$92.30	\$94.61	\$96.97	\$99.40
Junio+C40:P47r Help Desk Specialist	\$52.14	\$53.44	\$54.78	\$56.15	\$57.55
Junior Help Desk Specialist	\$34.54	\$35.40	\$36.29	\$37.20	\$38.13

**TERMS AND CONDITIONS APPLICABLE TO HEALTH INFORMATION TECHNOLOGY (IT) SERVICES
(SPECIAL ITEM NUMBER 132-56)**

1. SCOPE

- a. The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.
- b. This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8).
- c. This SIN provides ordering activities with access to Health IT services.
- d. Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.
- e. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER

- a. Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

3. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

4. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.



5. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

7. INDEPENDENT CONTRACTOR

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

8. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

9. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

10. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

11. INCIDENTAL SUPPORT COSTS

Incidental support costs are not considered part of the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

12. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13. DESCRIPTION OF HEALTH IT SERVICES AND PRICING

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
Health IT Administrative Assistant – Level I	5 years	HS Diploma	Provide administrative support preparing correspondence, reports, memos, and other documentation on a personal computer. Operate spreadsheet software such as Excel and Word to produce finished documents.
Health IT Application Programmer – Level I	5 years	Bachelor's Degree in Computer Science, Engineering, Business.	Assist with the analysis of health IT-information requirements. Aid in the evaluation of problems with workflow, organization, and planning and help in the development of appropriate corrective action.
Health IT Application Programmer – Level II	8 years	Master's Degree in Computer Science, Engineering, Business.	Participate in the design of health IT-related software tools and subsystems to support reuse and domain analysis. Assist Applications Engineer and Applications Programmer to interpret software requirements and design specifications to code, and integrate and test software components.
Health IT Applications Programmer – Level III	10 years	Doctorate in Science or Business or Mathematics related study. Eight years' experience can be substituted for the minimum education requirements.	Analyze functional business applications and design specifications for functional areas such as finance, accounting, personnel, manpower, logistics, and contracts. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Test, debug, and refine computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Health IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.
Health IT Business Analyst – Level I	5 years	Bachelor's Degree in Computer Science, Engineering,	Provide expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
		Business.	requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis.
Health IT Business Analyst – Level II	8 years	Master's Degree in Computer Science, Engineering, Business	Assist in applying common best practices for the health industry to the customer using a knowledge base to create conceptual business models and identify relevant issues and considerations in selecting health IT-related application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, finance, supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Support the development of functional area strategies for enhanced Healthcare systems.
Health IT Business Analyst – Level III	10 years	Doctorate in Science or Business or Mathematics related study. Eight years' experience can be substituted for the minimum education requirements.	Assist in applying common best practices for the health industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting health IT-related application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, finance, supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks.
Health IT Business Process Reengineering Specialist – Level I	5 years	Bachelor's Degree in Computer Science, Engineering, Business	Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct process modernization projects. Assist senior staff with effective transitioning of existing organizations or project teams in accomplishing the organization's goals or project activities and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer. Commensurate education and experience.
Health IT Business Process Reengineering Specialist – Level II	8 years	Master's Degree in Computer Science, Engineering, Business	Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct process modernization projects. Responsible for transitioning of existing organizations or project teams in accomplishing the organization's goals or project activities and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing,

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			training, and additional forms of knowledge transfer. Can provide daily supervision and direction to other contractor business reengineering specialists and web architects.
Health IT Computer Scientist	8 years	Master's Degree in Computer Science, Engineering, Business	Act as a senior consultant in complex or mission critical health IT-related client requirements. Develop, modify, and apply computer modeling and programming applications to analyze and solve problems affecting system and program performance. Participate in all phases of scientific and engineering projects such as research, design, development, testing, modeling, simulating, training, and documentation.
Health IT Computer Security System Specialist – Level II	8 years	Master's Degree in Computer Science, Engineering, Business	Analyze and defines security requirements for MLS issues. Design, develop, engineer, and implement solutions to MLS requirements. Guide effort to gather and organize technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the MLS arena. Perform risk analyses that also includes risk assessment. Develop security standards.
Health IT Computer Security System Specialist – Level III	10 years	Doctorate in Science or Business or Mathematics related study. Eight years' experience can be substituted for the minimum education requirements	Design, develop, engineer, and implement solutions to MLS requirements. Perform complex risk analyses that also include risk assessment. Establish and satisfy information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Support customers at the highest levels in the development and implementation of doctrine and policies. Apply know-how to government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Perform analysis, design, and development of security features for system architectures.
Health IT Computer Systems Analyst – Level II	8 years	Master's Degree in	Analyze and develop health IT-related computer software possessing a wide

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
		Computer Science, Engineering, Business	range of capabilities, including numerous engineering, business, and records management functions. Develop plans for automated information systems from project inception to conclusion. Analyze user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze downtimes, and analyze proposed system modifications, upgrades and new COTS. Analyze the problem and the information to be processed. Define the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions.
Health IT Computer Systems Analyst – Level III	10 years	Doctorate in Science or Business or Mathematics related study. Eight years' experience can be substituted for the minimum education requirements	Provide technical and administrative direction for personnel performing health IT-related software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Coordinate with the Project and/or Program Manager to ensure problem solution and user satisfaction. Make recommendations, if needed, for approval of major systems installations. Prepare milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provide daily supervision and direction to support staff.
Health IT Computer Systems Analyst – Level I	5 years	Bachelor's Degree in Computer Science, Engineering, Business	Analyze health IT-related information requirements. Evaluate analytically and systematically problems of workflow, organization, and planning and assists Senior Computer Systems Analyst and Computer Systems

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			<p>Analyst develop appropriate corrective action. Help develop plans for automated information systems from project inception to conclusion. Define the problem, and develop system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Under the supervision of a Senior Computer Systems Analyst or a Computer Systems Analyst, coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions.</p>
Health IT Database Administrator	8 years	Master's Degree in Computer Science, Engineering, Business	<p>Analyze database requirements of assigned projects. Analyze and determine health IT-related information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology designs and programs.</p>
Health IT Database Management Specialist – Level III	10 years	Doctorate in Science or Business or Mathematics related study. Eight years' experience can be substituted for the minimum	<p>Evaluate and recommend available DBMS products to meet user requirements. Determine file organization, indexing methods, and security procedures for specific health IT-related user application. Commensurate experience and education.</p>

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
		education requirements	
Health IT Help Desk Manager	8 years	Bachelor's Degree in Computer Science, Engineering, Business	Provide daily supervision and direction to staff who are responsible for phone and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and applications developed or deployed under this contract. Serve as the first point of contact for troubleshooting hardware/software, all types of computer systems (PC and Mac), and printer problems.
Health IT Help Desk Specialist	5 years	Bachelor's Degree in Computer Science, Engineering, Business	Provide phone, email, web, and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and applications developed or deployed under this contract. Serve as the first point of contact for troubleshooting hardware/software, all types of computer systems (PC and Mac), and printer problems.
Health IT Program Manager	20 years	Doctorate or Master's Degree in Science or Business or Mathematics related study. Ten years' additional experience can be substituted for education requirements	Serve as the program manager responsible for organizing, directing, and managing all aspects of contract operational support functions involving multiple complex and inter-related project tasks that often require managing teams of contractor personnel at multiple locations. Provide overall direction of program activities. Manage and maintain contractor interface with the senior levels of the customer's organization. Consult with customer and contractor personnel to formulate and review task plans and deliverables, ensuring conformance with program and project task schedules and costs and contractual obligations. Establish and maintain technical and financial reports to show progress of projects to management and customers, organize and assign responsibilities to subordinates, oversee the successful completion of all assigned tasks, and

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			assume the initiative and provide support to marketing personnel in identifying and acquiring potential business.
Health IT Project Control Specialist	5 years	Bachelor's Degree in Computer Science, Engineering, Business	Direct all financial management and administrative activities, such as budgeting, manpower and resource planning and financial reporting. Perform complex evaluations of existing procedures, processes, techniques, models, and/or systems related to management problems or contractual issues, which would require a report and recommend solutions. Develop work breakdown structures, prepare charts, tables, graphs, and diagrams to assist in analyzing problems. Provide daily supervision and direction to staff.
Health IT Project Manager – Level I	8 years	Bachelor's Degree in Computer Science, Engineering, Business	Oversee all aspects of the project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project-related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.
Health IT Project Manager – Level II	10 years	Master's Degree in Computer Science, Engineering, Business	Oversee all aspects of the health IT-related project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project-related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance,

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			and production activities for necessary support resources. Commensurate experience and education for the specific level.
Health IT Project Manager – Level III	15 years	Doctorate or Masters' Degree in Science or Business or Mathematics related study. Twenty years' experience can be substituted for education requirements	Oversee all aspects of the health IT-related project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project-related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.
Health IT Subject Matter Expert – Level I	10 years	Master's Degree in Computer Science, Engineering, Business	Provide technical knowledge and analysis of highly specialized health IT-related applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.
Health IT Subject Matter Expert – Level II	15 years	Doctorate or Master's Degree in Science or Business or Mathematics related study. Twenty years' experience can be substituted for education requirements	Analyze user needs to determine functional requirements and define problems and develop plans and requirements in the health IT-related subject matter area for moderately complex to complex systems related to information systems architecture, networking; telecommunications, automation, communications protocols, risk management/electronic analysis, software, lifecycle management, software development methodologies, and modeling and simulation. Perform functional allocation to identify required tasks and their interrelationships. Identify resources required for each task. Possess requisite knowledge and expertise so recognized in the professional community that the government is able to qualify the individual as an expert in the field for an actual task order. Demonstrate exceptional oral and written communication skills. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.
Health IT Subject Matter Expert – Level III	20 years	Doctorate or Masters' Degree in Science or Business or Mathematics related study. Ten years' additional experience can be substituted for education requirements	Provide technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the health IT-related subject matter area. Make recommendations and advise on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			<p>management/electronic analysis; software; lifecycle management; software development methodologies; and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.</p>
Health IT Systems Architect – Level I	5 years	Bachelor's Degree in Computer Science, Engineering, Business	<p>Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and ISO reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of information management solution of the application platform, across the Application Program Interface (API), and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff.</p>
Health IT Systems Architect – Level II	8 years	Bachelor's Degree in Computer Science, Engineering, Business	<p>Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and</p>

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			<p>communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the OSI and ISO reference models, and profiles of standards - such as IEEE OSE reference model - as they apply to the implementation and specification of information management solution of the application platform, across the API, and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff.</p>
Health IT Systems Engineer – Level I	5 years	Bachelor's Degree in Computer Science, Engineering, Business	<p>Perform additions and changes to network hardware and operating systems, and attached devices; include investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems using knowledge of hardware and software installation and maintenance in a PC/LAN_WAN environment. Maintain network infrastructure standards including network communication protocols such as TCP Transport Control Protocol/Internet Protocol (TCP/IP).</p>
Health IT Systems Engineer – Level III	10 years	Master's Degree in Computer Science, Engineering, Business	<p>Supervise, coordinate and/or perform additions and changes to network hardware and operating systems, and attached devices; including investigation, analysis, recommendation, configuration,</p>

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			<p>installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Participate in planning design, technical review and implementation for new network infrastructure hardware and network operating systems for voice and data communication networks. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government. Diagnose and resolve complex communication problems.</p>
Health IT Technical Writer/Editor – Level II	10 years	Master's Degree in Computer Science, Engineering, Business	<p>Write and/or edit technical documents, including business proposals, reports, user manuals, briefings and presentations, functional descriptions, system specifications, guidelines, special reports, and other project deliverables to meet contract requirements. Develop outlines and drafts for review and approval by technical specialists and project management ensuring that final documents meet applicable contract requirements and regulations. Research and gather technical and background information for inclusion in project documentation and deliverables. Consult relevant information sources, including library resources, technical and financial documents, and client and project personnel, to obtain background information, and verify pertinent guidelines and regulations governing</p>

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			project deliverables. Commensurate experience, education, and level of supervision and direction.
Health IT Technical Writer/Editor – Level III	15 years	Doctorate or Master's Degree in Science or Business or Mathematics related study. Twenty years' experience can be substituted for Education requirements	Write and/or edit technical documents, including business proposals, reports, user manuals, briefings and presentations, functional descriptions, system specifications, guidelines, special reports, and other project deliverables to meet contract requirements. Develop outlines and drafts for review and approval by technical specialists and project management ensuring that final documents meet applicable contract requirements and regulations. Research and gather technical and background information for inclusion in project documentation and deliverables. Consult relevant information sources, including library resources, technical and financial documents, and client and project personnel, to obtain background information, and verify pertinent guidelines and regulations governing project deliverables. Commensurate experience, education, and level of supervision and direction.
Health IT Training Specialist – Level II	10 years	Master's Degree in Computer Science, Engineering, Business	Conduct the research necessary to develop and revise training courses. Develop and revise courses and prepare appropriate training catalogs. Prepare instructor materials (course outline, background material, and training aids). Prepare student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Train personnel by conducting formal classroom courses, workshops and seminars. Prepare reports and monitor training tasks in support of the goals of the Contractor Program Manager and the government sponsor(s) using standard training standards and software and hardware programs such as modeling and simulation and prototyping efforts. Provide input to the Project Lead and the Contractor Program Manager on what decisions for training validation

Health IT Professional Service	Minimum Years' Experience	Minimum Education and applicable Certifications	Functional Responsibilities:
			and or modifications of specified items or systems can be corrected. Commensurate education and experience.
Health IT Web Designer	10 years	Master's Degree in Computer Science, Engineering, Business	Provide support in upgrading, maintaining and creating content for Agency web-site under the guidance of Web Project Manager. Provide day-to-day site design and creation. Experience in web design and development using HTML and Java is required. Provide on-the-job training for the development, maintenance, and updating of Web pages. Must have good communication skills and the ability to work with all levels of management and technical personnel. Must possess a working knowledge of browsers, editors, graphic design software (e.g., Photoshop, Illustrator). Experience with animation software and image optimization is desirable.

Substitution Chart

Health IT Professional Service	Minimum Experience and Education	Acceptable Substitution
Health IT Applications Programmer – Level III	10 years, Doctorate in Science or Business or Mathematics related study.	Eight years’ additional experience can be substituted for the minimum education requirements.
Health IT Business Analyst – Level III	10 years, Doctorate in Science or Business or Mathematics related study.	Eight years’ additional experience can be substituted for the minimum education requirements.
Health IT Computer Security System Specialist – Level III	10 years, Doctorate in Science or Business or Mathematics related study	Eight years’ additional experience can be substituted for the minimum education requirements.
Health IT Computer Systems Analyst – Level III	10 years, Doctorate in Science or Business or Mathematics related study	Eight years’ additional experience can be substituted for the minimum education requirements.
Health IT Database Specialist – Level III	10 years, Doctorate in Science or Business or Mathematics related study.	Eight years’ additional experience can be substituted for the minimum education requirements
Health IT Program Manager	20 years, Doctorate or Master’s Degree in Science or Business or Mathematics related study.	Ten years’ additional experience can be substituted for education requirements
Health IT Project Manager – Level III	15 years, Doctorate or Masters’ Degree in Science or Business or Mathematics related study.	Twenty years’ experience can be substituted for education requirements
Health IT Subject Matter Expert – Level II	15 years, Doctorate or Master’s Degree in Science or Business or Mathematics related study.	Twenty years’ experience can be substituted for education requirements
Health IT Subject Matter Expert – Level III	20 years, Doctorate or Masters’ Degree in Science or Business or Mathematics related study	Ten years’ additional experience can be substituted for education requirements
Health IT Technical Writer/Editor – Level III	15 years, Doctorate or Master’s Degree in Science or Business or Mathematics related study.	Twenty ears’ experience can be substituted for Education requirements



**SIN 132-56, Health IT Professional Services
Awarded Government Site Rates**

Health IT Service	Year 1 GSA	Year 2 GSA	Year 3 GSA	Year 4 GSA	Year 5 GSA
	Price	Price	Price	Price	Price
	Including IFF 1/31/2018 - 1/30/2019	Including IFF 1/31/2019 - 1/30/2020	Including IFF 1/31/2020 - 1/30/2021	Including IFF 1/31/2021 - 1/30/2022	Including IFF 1/31/2022 - 1/30/2023
Health IT Administrative Assistant – Level I	\$52.79	\$54.11	\$55.46	\$56.84	\$58.27
Health IT Application Programmer – Level I	\$83.78	\$85.87	\$88.02	\$90.22	\$92.47
Health IT Application Programmer – Level II	\$112.50	\$115.31	\$118.20	\$121.15	\$124.18
Health IT Applications Programmer – Level III	\$149.61	\$153.35	\$157.18	\$161.11	\$165.14
Health IT Business Analyst – Level I	\$89.77	\$92.01	\$94.31	\$96.67	\$99.09
Health IT Business Analyst – Level II	\$119.68	\$122.68	\$125.74	\$128.89	\$132.11
Health IT Business Analyst – Level III	\$143.62	\$147.21	\$150.89	\$154.66	\$158.53
Health IT Business Process Reengineering Specialist – Level I	\$110.11	\$112.86	\$115.68	\$118.57	\$121.54
Health IT Business Process Reengineering Specialist – Level II	\$179.53	\$184.01	\$188.61	\$193.33	\$198.16
Health IT Computer Scientist	\$144.82	\$148.44	\$152.15	\$155.96	\$159.86
Health IT Computer Security System Specialist – Level II	\$140.27	\$143.77	\$147.37	\$151.05	\$154.83
Health IT Computer Security System Specialist – Level III	\$161.57	\$165.61	\$169.75	\$174.00	\$178.35
Health IT Computer Systems Analyst – Level I	\$81.51	\$83.55	\$85.64	\$87.78	\$89.97
Health IT Computer Systems Analyst – Level II	\$118.61	\$121.57	\$124.61	\$127.73	\$130.92
Health IT Computer Systems Analyst – Level III	\$133.69	\$137.03	\$140.46	\$143.97	\$147.57
Health IT Database Administrator	\$127.35	\$130.53	\$133.79	\$137.14	\$140.57
Health IT Database Management Specialist – Level III	\$139.67	\$143.16	\$146.74	\$150.41	\$154.17
Health IT Help Desk Manager	\$115.49	\$118.38	\$121.34	\$124.37	\$127.48
Health IT Help Desk Specialist	\$94.55	\$96.91	\$99.33	\$101.82	\$104.36
Health IT Program Manager	\$269.29	\$276.03	\$282.93	\$290.00	\$297.25
Health IT Project Control Specialist	\$110.11	\$112.86	\$115.68	\$118.57	\$121.54
Health IT Project Manager – Level I	\$134.05	\$137.40	\$140.84	\$144.36	\$147.97
Health IT Project Manager – Level II	\$162.53	\$166.59	\$170.76	\$175.03	\$179.40
Health IT Project Manager – Level III	\$216.03	\$221.43	\$226.97	\$232.64	\$238.46
Health IT Subject Matter Expert – Level I	\$173.54	\$177.88	\$182.33	\$186.89	\$191.56
Health IT Subject Matter Expert – Level II	\$239.37	\$245.35	\$251.49	\$257.77	\$264.22
Health IT Subject Matter Expert – Level III	\$359.05	\$368.03	\$377.23	\$386.66	\$396.33



	Year 1 GSA Price Including IFF 1/31/2018 - 1/30/2019	Year 2 GSA Price Including IFF 1/31/2019 - 1/30/2020	Year 3 GSA Price Including IFF 1/31/2020 - 1/30/2021	Year 4 GSA Price Including IFF 1/31/2021 - 1/30/2022	Year 5 GSA Price Including IFF 1/31/2022 - 1/30/2023
Health IT Service					
Health IT Systems Architect – Level I	\$167.56	\$171.75	\$176.05	\$180.45	\$184.96
Health IT Systems Architect – Level II	\$215.43	\$220.82	\$226.34	\$232.00	\$237.80
Health IT Systems Engineer – Level I	\$122.67	\$125.74	\$128.88	\$132.11	\$135.41
Health IT Systems Engineer – Level III	\$175.94	\$180.34	\$184.85	\$189.47	\$194.20
Health IT Technical Writer/Editor – Level II	\$82.47	\$84.53	\$86.64	\$88.81	\$91.03
Health IT Technical Writer/Editor – Level III	\$107.59	\$110.28	\$113.04	\$115.87	\$118.76
Health IT Training Specialist – Level II	\$107.71	\$110.40	\$113.16	\$115.99	\$118.89
Health IT Web Designer	\$125.67	\$128.81	\$132.03	\$135.33	\$138.71



**SIN 132-56, Health IT Professional Services
Awarded Contractor Site Rates**

Health IT Service	Year 1 GSA Price Including IFF 1/31/2018 - 1/30/2019	Year 2 GSA Price Including IFF 1/31/2019 - 1/30/2020	Year 3 GSA Price Including IFF 1/31/2020 - 1/30/2021	Year 4 GSA Price Including IFF 1/31/2021 - 1/30/2022	Year 5 GSA Price Including IFF 1/31/2022 - 1/30/2023
Health IT Administrative Assistant – Level I	\$55.30	\$56.68	\$58.10	\$59.55	\$61.04
Health IT Application Programmer – Level I	\$87.87	\$90.07	\$92.32	\$94.63	\$96.99
Health IT Application Programmer – Level II	\$117.87	\$120.81	\$123.83	\$126.93	\$130.10
Health IT Applications Programmer – Level III	\$156.74	\$160.66	\$164.68	\$168.80	\$173.02
Health IT Business Analyst – Level I	\$94.05	\$96.40	\$98.81	\$101.28	\$103.81
Health IT Business Analyst – Level II	\$125.39	\$128.53	\$131.74	\$135.03	\$138.41
Health IT Business Analyst – Level III	\$150.47	\$154.23	\$158.09	\$162.04	\$166.09
Health IT Business Process Reengineering Specialist – Level I	\$115.36	\$118.25	\$121.20	\$124.23	\$127.34
Health IT Business Process Reengineering Specialist – Level II	\$188.09	\$192.79	\$197.61	\$202.55	\$207.61
Health IT Computer Scientist	\$151.72	\$155.51	\$159.40	\$163.39	\$167.47
Health IT Computer Security System Specialist – Level II	\$146.96	\$150.64	\$154.40	\$158.26	\$162.22
Health IT Computer Security System Specialist – Level III	\$169.28	\$173.52	\$177.85	\$182.30	\$186.86
Health IT Computer Systems Analyst – Level I	\$85.39	\$87.52	\$89.71	\$91.95	\$94.25
Health IT Computer Systems Analyst – Level II	\$124.27	\$127.37	\$130.56	\$133.82	\$137.17
Health IT Computer Systems Analyst – Level III	\$140.06	\$143.56	\$147.15	\$150.83	\$154.60
Health IT Database Administrator	\$133.42	\$136.75	\$140.17	\$143.67	\$147.27
Health IT Database Management Specialist – Level III	\$146.34	\$149.99	\$153.74	\$157.59	\$161.53
Health IT Help Desk Manager	\$121.00	\$124.03	\$127.13	\$130.31	\$133.56
Health IT Help Desk Specialist	\$99.06	\$101.54	\$104.08	\$106.68	\$109.35
Health IT Program Manager	\$282.14	\$289.19	\$296.42	\$303.83	\$311.42
Health IT Project Control Specialist	\$115.36	\$118.25	\$121.20	\$124.23	\$127.34
Health IT Project Manager – Level I	\$140.44	\$143.95	\$147.55	\$151.24	\$155.02
Health IT Project Manager – Level II	\$170.28	\$174.54	\$178.90	\$183.37	\$187.96
Health IT Project Manager – Level III	\$226.33	\$231.99	\$237.79	\$243.73	\$249.83
Health IT Subject Matter Expert – Level I	\$181.82	\$186.37	\$191.03	\$195.80	\$200.70
Health IT Subject Matter Expert – Level II	\$250.78	\$257.05	\$263.48	\$270.07	\$276.82
Health IT Subject Matter Expert – Level III	\$376.17	\$385.58	\$395.22	\$405.10	\$415.23



	Year 1 GSA Price Including IFF 1/31/2018 - 1/30/2019	Year 2 GSA Price Including IFF 1/31/2019 - 1/30/2020	Year 3 GSA Price Including IFF 1/31/2020 - 1/30/2021	Year 4 GSA Price Including IFF 1/31/2021 - 1/30/2022	Year 5 GSA Price Including IFF 1/31/2022 - 1/30/2023
Health IT Service					
Health IT Systems Architect – Level I	\$175.55	\$179.94	\$184.44	\$189.05	\$193.77
Health IT Systems Architect – Level II	\$225.70	\$231.35	\$237.13	\$243.06	\$249.14
Health IT Systems Engineer – Level I	\$128.53	\$131.74	\$135.04	\$138.41	\$141.87
Health IT Systems Engineer – Level III	\$184.32	\$188.93	\$193.66	\$198.50	\$203.46
Health IT Technical Writer/Editor – Level II	\$86.40	\$88.56	\$90.77	\$93.04	\$95.36
Health IT Technical Writer/Editor – Level III	\$112.73	\$115.54	\$118.43	\$121.39	\$124.43
Health IT Training Specialist – Level II	\$112.85	\$115.67	\$118.57	\$121.53	\$124.57
Health IT Web Designer	\$131.67	\$134.96	\$138.33	\$141.79	\$145.33