On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

**XMS Solutions** provides Microsoft, Identity, access management, and custom software and application development services. We design, integration and migrate large scale business solutions that apply the latest technologies in collaboration, workflow, system integration, business intelligence, mobility and search. Our services include requirements definition and analysis, product and tool selection, architecture and systems design, implementation, testing, and staff training.

XMS's technology services include the areas of:

- **Application Integration** – systems that unite the data, applications, and people across your enterprise and with your trading partners.
- **Business Intelligence** – solutions that enable you to easily gather and analyze your corporate data to successfully plan, monitor your business, and make informed decisions.
- **Cloud Computing / Windows Azure** - Azure provides the capability to host applications and data storage in the cloud. Customers pay only for what they use and can scale needed resources up or down more expediently than possible with a traditional IT infrastructure.
- **Custom Development** – tailored solutions to address challenges that can't be adequately resolved using existing off-the-shelf software or server products alone.
- **Enterprise Migration** – migrating or consolidating email, directory or identity systems.
- **Workflow/Collaboration** – solutions that enable your teams to efficiently route and approve documents, fulfill compliance and regulatory requirements quickly, enhance the accuracy of shared information, easily communicate, and share information, automate time-wasting manual processes, and more!

XMS is a Microsoft Partner with Gold certification in the competencies of Cloud platform, Cloud Productivity, Data Platform, Datacenter, Collaboration and Content, Messaging and Windows and Devices. XMS also partners with other software vendors such as Quest Software, BitTitan, BeyondTrust and Sailpoint.

**GSA SCHEDULE 70**

**Special Item No. 54151S Information Technology Professional Services**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

GS-35F-0418V

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period: August 6, 2018 through August 7, 2023
Contract is valid through modification # A842 dated 4/27/2022

XMS Solutions, Inc.
871 CORONADO CENTER DR, Suite 200
Henderson, NV 89052-3977
(702) 442-8866
Email: Stephen.ostendorf@xmssolutions.com XMS Solutions is a Small Business
CUSTOMER INFORMATION:

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s):

<table>
<thead>
<tr>
<th>Hours</th>
<th>Up to 200 Hours</th>
<th>201 - 1000 Hours</th>
<th>1001 - 7500 Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Discount from CPL</td>
<td>5.7125%</td>
<td>10.675%</td>
<td>15.6375%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>All Labor Categories Awarded Under SIN 132 51 (including STLOC and RC SINs)</th>
<th>Net GSA Hourly Rate</th>
<th>Net GSA Hourly Rate</th>
<th>Net GSA Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sr. Project Manager/Mgmt Consultant</td>
<td>199.50</td>
<td>189.00</td>
<td>178.50</td>
</tr>
<tr>
<td>Principal Architect</td>
<td>171.00</td>
<td>162.00</td>
<td>153.00</td>
</tr>
<tr>
<td>Project Manager</td>
<td>171.00</td>
<td>162.00</td>
<td>153.00</td>
</tr>
<tr>
<td>Technology Specialist</td>
<td>171.00</td>
<td>162.00</td>
<td>153.00</td>
</tr>
<tr>
<td>Senior Consultant</td>
<td>161.50</td>
<td>153.00</td>
<td>144.50</td>
</tr>
<tr>
<td>Sr SW Engineer/SW Engineer</td>
<td>142.50</td>
<td>135.00</td>
<td>127.50</td>
</tr>
<tr>
<td>Quality Assurance Engineer</td>
<td>123.50</td>
<td>117.00</td>
<td>110.50</td>
</tr>
<tr>
<td>Program Director/Technical SME</td>
<td>213.75</td>
<td>202.50</td>
<td>191.25</td>
</tr>
</tbody>
</table>

** Indicates SCA Applicable Labor Categories

**SCA MATRIX**

<table>
<thead>
<tr>
<th><strong>SCA Eligible Contract Labor Category</strong></th>
<th>SCA Equivalent Code - Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>There are no applicable SCA Labor Categories offered by R D A Corporation</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

"The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**" SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide)."

1c. Description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services:

Commercial Job Title: **Software Engineer/Quality Assurance Engineer**

Minimum/General Experience: 2-4 years of professional experience enhancing/developing and unit-testing software. At least 1 year of experience developing applications in technologies applicable to RDA’s current client needs. Ability to demonstrate current and at least intermediate skills in front-end, middle-tier or back-end development.

Functional Responsibility: Works as a consulting team member or individual technical consultant. Duties include activities related to full life-cycle software development and implementation, integration and customization of proprietary software products. May assist pre-sales support when needed. Usually reports to the Project Manager under general supervision.

Minimum Education: Bachelor’s Degree in Computer Science or related technical field.

Commercial Job Title: **Senior Software Engineer**

Minimum/General Experience: 4-6 years of professional experience developing and testing
software. At least 2 years of experience designing medium to large enterprise systems. At least 2 years of experience developing applications in technologies applicable to RDA’s current client needs. (as of 1/1/2009, these skills include could include C#, ASP.NET, Sql Server, Sql Concepts, Oracle, Biztalk, MOSS, or BI) Ability to demonstrate current and at least intermediate skills in front-end, middle-tier and back-end development. Strong knowledge of concepts, methodologies and best practices - especially as they pertain to mitigating development risks, estimating tasks, coding standards and source control procedures.

Functional Responsibility: In addition to the responsibilities of a Software Engineer, a Senior Software Engineer is able to perform the following: Demonstrate expertise and leadership in planning, designing and delivering architectures for IT solutions. Must possess an excellent understanding of software development process and methodologies including RUP, use case design, and the ability to develop object models from the functional requirements and use cases. Must be able to clearly and effectively articulate complex technical solutions to all levels of customer and staff members.

Minimum Education: Bachelor's Degree in Computer Science or related technical field.

Commercial Job Title: **Senior Consultant/Technology Specialist**

Minimum/General Experience: 6-8 years of professional experience developing and testing software. At least 2 years of experience conducting analysis and design for medium to large enterprise systems. At least 2 years of experience developing applications in technologies applicable to RDA’s current client needs. Ability to demonstrate current and at least intermediate-advanced skills in front-end, middle-tier and back-end development. Strong knowledge of concepts, methodologies and best practices - especially as they pertain to mitigating development risks, estimating tasks, coding standards and source control procedures.

Functional Responsibility: In addition to the responsibilities of a Senior Software Engineer, a Senior Consultant is able to perform the following: Experience leading the analysis for complex IT projects with a focus on business modeling and use case development. Assists the Project Manager in the planning, estimating and management of IT projects. May function as a Technology Specialist in the areas of C#, ASP.NET, Sql Server, Sql Concepts, Oracle, Biztalk, MOSS, or BI upon proper level of education and/or certification.

Minimum Education: Bachelor's Degree in Computer Science or related technical field.

Commercial Job Title: **Principle Architect**

Minimum/General Experience: 6-8 years of professional experience developing and testing software. At least 2 years of experience conducting analysis and design for medium to large enterprise systems. At least 2 years of experience developing applications in technologies applicable to RDA’s current client needs. Ability to demonstrate current and at least intermediate-advanced skills in front-end, middle-tier and back-end development. Strong knowledge of concepts, methodologies and best practices - especially as they pertain to mitigating development risks, estimating tasks, coding standards and source control procedures.
Functional Responsibility: In addition to the responsibilities of a Senior Software Engineer, a Principal Architect is able to perform the following: Provides architectural and "big picture" guidance for the design and development of new or enhanced IT solutions. Works with various product managers, business representatives and subject matter experts to create software solution architectures and designs containing the required features. Responsible for the integration of various products, tools, and integration of existing or customized components. Possesses a high level of technical and product knowledge in areas of declared specialty. May function as team lead or assume project manager responsibilities in the absence of a full-time Project Manager.

Minimum Education: Bachelor's Degree in Computer Science or related technical field.

Commercial Job Title: **Project Manager**

Minimum/General Experience: 6-8 years of professional experience developing and testing software. At least 2 years of leadership experience on full life-cycle software development projects utilizing an iterative software development process. At least 2 years of experience developing applications in technologies applicable to RDA’s current client needs. Experience managing multiple project teams, whose members included software engineers and individuals who specialize in quality assurance and software testing. Ability to demonstrate current and at least intermediate skills in front-end, middle-tier and back-end development. Ability to demonstrate exceptional skills related to people management, technical management, customers and administrative responsibilities.

Functional Responsibility: In addition to the responsibilities of a Senior Consultant, a Project Manager is able to perform the following: Develops project plans that establish accountability amongst a project team; assigns responsibility for tasks and deliverables; adheres to process/methodology; and, effectively addresses and outlines deliverables for each product component. Manages these projects to schedule and budget utilizing an iterative approach. The Project Manager develops and manages the deployment schedule to release the system into production and transfers ownership of the application to the customer. Manages day-to-day activities of the project team staff members, works to help develop staff, and promotes team spirit. Administers post-project and annual performance evaluations for assigned staff. Establishes and maintains rapport with the customer. The Project Manager arranges regular contact, performs technical training and/or mentoring, provides appropriate reference materials, responds promptly to requests, and resolves concerns.

Minimum Education: Bachelor's Degree in Computer Science or related technical field.

Commercial Job Title: **Senior Project Manager/Management Consultant**

Minimum/General Experience: 6-8 years of professional experience developing and testing software. At least 2 years of leadership experience on full life-cycle software development projects utilizing an iterative software development process. At least 2 years of experience developing applications in technologies applicable to RDA’s current client needs. Experience managing multiple project teams, whose members included software engineers and individuals who specialize in quality assurance and software testing. Ability to demonstrate current and at least intermediate skills in front-end, middle-tier and back-end development. Ability to demonstrate exceptional skills related to people management, technical management, customers and administrative
Functional Responsibility: In addition to the responsibilities of a Project Manager, a Senior Project Manager is able to perform the following: Manages fixed priced projects of at least $1M in size and meets schedule, budget and customer satisfaction constraints. Manages multiple and/or complex projects. Manages and mentors other Project Managers who are managing complex projects.

Minimum Education: Bachelor's Degree in Computer Science or related technical field. Commercial Job Title: Program Director/Technical SME

Minimum/General Experience: 10+ Years

Functional Responsibility: In addition to the responsibilities of a Senior Project Manager, a Program Director/Technical SME is able to perform the following: Manages fixed priced projects of at least $1M in size within the latest, emerging technologies and meets schedule, budget and customer satisfaction constraints. Subject Matter Experts recognized as a leader in their field. Manages multiple and/or complex projects. Manages and mentors other managers of complex projects.

Minimum Education: Bachelor's Degree in Computer Science or related technical field.

2. Maximum order: $500,000.00 (SIN 54151S)

3. Minimum order: $100.00


5. Point(s) of production (city, county, and State or foreign country): Hunt Valley, MD, USA

6. Discount from list prices or statement of net price: All prices herein are NET (discounts deducted)

7. Quantity discounts: 10.675% for 201-1000 hours of services; 15.6375% for 1001+ hours of services

8. Prompt payment terms: Net 30 Days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Accepted

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Not Accepted

10. Foreign items (list items by country of origin): None

11a. Time of delivery: As agreed between Contractor and Ordering Agency

11b. Expedited Delivery: Contact contractor
11c. Overnight and 2-day delivery: **Contact contractor**


When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. point(s): **F.O.B. Destination**

13a. Ordering address: **XMS Solutions, Inc.**
871 Coronado Center Dr.,
Suite 200
Henderson, NV 89052

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address: **XMS Solutions, Inc.**
90 Kentucky Ave.
Waynesville, NC 28786

15. Warranty provision: **Standard Commercial**

16. Export packing charges, if applicable: **Not Applicable**
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): **Government purchase cards are not accepted above the micro-purchase level**

18. Terms and conditions of rental, maintenance, and repair (if applicable): **Not Applicable**

19. Terms and conditions of installation (if applicable): **Not Applicable**

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): **Not Applicable**

20a. Terms and conditions for any other services (if applicable): **Not Applicable**

21. List of service and distribution points (if applicable): **Not Applicable**

22. List of participating dealers (if applicable): **Not Applicable**

23. Preventive maintenance (if applicable): **Not Applicable**

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): **Not Applicable**

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.section508.gov/)

25. Data Universal Number System (DUNS) number: **192269637**

26. Notification regarding registration in Central Contractor Registration (CCR) database: System for Award Management (SAM) Registration (formerly CCR & ORCA) active and valid.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS MANAGEMENT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-60F)**

**NOTE:** All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. **SCOPE**
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **PERFORMANCE INCENTIVES I-FSS-60** Performance Incentives (April 2000)
a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
   (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

   (1) Cancel the stop-work order; or

   (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

   (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

7. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST
a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either

(i) result in an unfair competitive advantage to the Contractor or its affiliates or
(ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by— (1) The offeror;

(2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAMPROFESSIONAL SERVICES AND PRICING
a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
b. Pricing for all IT Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.