General Services Administration
Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

Multiple Award Schedule Contract
Category Attachment F, Information Technology, Subcategories F03., IT Services, and F06., IT Training

Contract Number: 47QTCA18D00HL
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Period Covered by Contract: August 7, 2018 – August 6, 2023
Contract current through Mass Mod A839, dated January 12, 2022

Development InfoStructure, Inc. (Devis)
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Minority Woman-Owned Small Business (WOSB)
CONTENTS

1. Customer Information ........................................................................................................................................1
2. Terms and Conditions Applicable to Special Item Number (SIN) OLM Order-Level Materials ..........................................................................................................................5
3. Terms and Conditions Applicable to Special Item Number (SIN) 611420 Training Course- SUBJECT TO COOPERATIVE PURCHASING .....................................................................8
4. Terms and Conditions Applicable to Special Item Number (SIN) 54151S, IT Professional Services - SUBJECT TO COOPERATIVE PURCHASING .....................................................................11
   Description of IT Professional Services ............................................................................................................. 15-20
5. Company Information .........................................................................................................................................21-31
6. FAS Approved MAS Schedule Pricelist ........................................................................................................... 32-34
1. CUSTOMER INFORMATION FOR ORDERING ACTIVITIES

1. SPECIAL ITEM NUMBERS (SINS)
   a. Table of awarded Special Item Numbers (SINs)

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>FSC/PSC Code</th>
<th>Products/Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIN 611420, 611420 STLOC</td>
<td>FPDS Code U012</td>
<td>Education/Training- Information Technology/Telecommunications Training</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D302</td>
<td>IT Systems Development Services</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D306</td>
<td>IT Systems Analysis Services</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D307</td>
<td>Automated Information Systems Design and Integration Services</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D308</td>
<td>Programming Services</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D311</td>
<td>IT Data Conversion Services</td>
</tr>
<tr>
<td>SIN 54151S, 54151S STLOC</td>
<td>FPDS Code D399</td>
<td>Other Information Technology Services, Not Elsewhere Classified</td>
</tr>
<tr>
<td>SIN OLM, OLM STLOC</td>
<td></td>
<td>Order-Level Materials (OLM)</td>
</tr>
</tbody>
</table>

b. Prices shown in the pricelist are net GSA IFF.

c. A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who are perform services are provided beginning on page 15.

2. MAXIMUM ORDER THRESHOLD (not the maximum that can be ordered)
   a. The Maximum Order Threshold for the following Special Item Number (SINs) is $250,000.
      Special Item Number 611420 – Computer Trainings
   b. The Maximum Order Threshold for the following SIN is $500,000.
      Special Item Number 54151S – Information Technology Professional Services
   c. The Maximum Order Threshold for the following SIN is $100,000.00
      Special Item Number OLM – Order-Level Materials (OLM)

3. MINIMUM ORDER
   a. The minimum dollar of orders to be issued is $100.00

4. GEOGRAPHIC COVERAGE (delivery area)

   Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.
Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

☑ The Geographic Scope of Contract is domestic and overseas delivery

5. POINT(S) OF PRODUCTION

Development InfoStructure, Inc. (Devis)
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6. Prices shown are NET Prices; Basic Discounts have been deducted.

7. QUANTITY DISCOUNTS
a. Quantity – None
b. Dollar Volume – None

8. PROMPT PAYMENT: 0% 30 days from receipt of invoice or date of acceptance, whichever is later. Information for ordering offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. FOREIGN ITEMS: Not applicable.

10. DELIVERY SCHEDULE
a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below.

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Delivery Time (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>611420, 611420 STLOC Training</td>
<td>TBD between Devis and the Ordering Activity</td>
</tr>
<tr>
<td>54151S, 54151S STLOC IT Professional Services</td>
<td>TBD between Devis and the Ordering Activity</td>
</tr>
<tr>
<td>OLM, OLM STLOC IT Order-Level Materials</td>
<td>TBD between Devis and the Ordering Activity</td>
</tr>
</tbody>
</table>

b. EXPEDITED DELIVERY: As negotiated between Devis and the Ordering Activity.

c. OVERNIGHT AND 2-DAY DELIVERY: As negotiated between Devis and the Ordering Activity.

d. URGENT REQUIREMENTS: As negotiated between Devis and the Ordering Activity.

11. FOB: Destination
12. ORDERING INFORMATION
   a. Agencies should address all orders to the following address.

   Development InfoStructure, Inc. (Devis)
   2101 Wilson Boulevard, Suite 300
   Arlington, Virginia 22201-3062
   703-525-6485 (Tel)
   703-525-6029 (Fax)
   E-Mail: Contracts@devis.com

   b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. PAYMENT INFORMATION
   a. Agencies should address all payments to the following address.

   Development InfoStructure, Inc. (Devis)
   2101 Wilson Boulevard, Suite 300
   Arlington, Virginia 22201-3062
   703-525-6485 (Tel)
   E-Mail: Contracts@devis.com

   b. The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance.

   Tel: 703-525-6485

14. WARRANTY PROVISION: For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract.

   (1) Time of delivery/installation quotations for individual orders;

   (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

   (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the contractor.

   The above is not intended to encompass items not currently covered by the GSA Schedule contract.

15. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: Not applicable

16. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (if applicable). Not Applicable

17. TERMS AND CONDITIONS OF INSTALLATION (if applicable). Not applicable
18a. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (if applicable). Not applicable

18b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (if applicable). Not applicable

19. LIST OF SERVICE AND DISTRIBUTION POINTS (if applicable). Not applicable

20. LIST OF PARTICIPATING DEALERS (if applicable). Not applicable

21. PREVENTIVE MAINTENANCE (if applicable). Not Applicable

22. SPECIAL ATTRIBUTES:
   a. Environmental: None
   b. Section 508 compliance information, where applicable is available on the following website. www.devis.com

   The EIT standard can be found at:  www.Section508.gov/.

23. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER: 80-752-1521

24. Contractor HAS registered with the System for Award Management (SAM).
2. TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF ORDER-LEVEL MATERIALS (SPECIAL ITEM NUMBER OLM)

1. SCOPE

OLM OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

OLMs are:

- Purchased under the authority of the FSS Program
- Unknown until an order is placed
- Defined and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs)
- Only authorized for use in direct support of another awarded SIN.
- Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN)
- Subject to a Not ToExceed (NTE) ceiling price

OLMs are not:

- "Open Market Items."
- Items awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level)

2. ORDER (from FAR 552.238-115 Special Ordering Procedures for the Acquisition of Order-Level Materials (MAY 2019))

(a) Definition.

Order-level materials means supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS blanket purchase agreement (BPA), when the supplies and/or services are not known at the time of Schedule contract or FSS BPA award. The prices of order-level materials are not established in the FSS contract or FSS
BPA. Order-level materials acquired following the procedures in paragraph (d) of this section are done so under the authority of the FSS program, pursuant to 41 U.S.C. 152(3), and are not open market items, which are discussed in FAR 8.402(f).

(b) FAR 8.403(b) provides that GSA may establish special ordering procedures for a particular FSS.

(c) The procedures in FAR subpart 8.4 apply to this contract, with the exceptions listed in this clause. If a requirement in this clause is inconsistent with FAR subpart 8.4, this clause takes precedence pursuant to FAR 8.403(b).

(d) Procedures for including order-level materials when placing an individual task or delivery order against an FSS contract or FSS BPA.

(1) The procedures discussed in FAR 8.402(f) do not apply when placing task and delivery orders that include order-level materials.

(2) Order-level materials are included in the definition of the term “material” in FAR clause 52.212-4 Alternate I, and therefore all provisions of FAR clause 52.212-4 Alternate I that apply to “materials” also apply to order-level materials. The ordering activity shall follow procedures under the Federal Travel Regulation and FAR Part 31 when order-level materials include travel.

(3) Order-level materials shall only be acquired in direct support of an individual task or delivery order and not as the primary basis or purpose of the order.

(4) The value of order-level materials in a task or delivery order, or the cumulative value of order-level materials in orders against an FSS BPA awarded under a FSS contract shall not exceed 33.33%.

(5) All order-level materials shall be placed under the Order-Level Materials SIN.

(6) Prior to the placement of an order that includes order-level materials, the Ordering Activity shall follow procedures in FAR 8.404(h).

(7) To support the price reasonableness of order-level materials -

   (i) The contractor proposing order-level materials as part of a solution shall obtain a minimum of three quotes for each order-level material above the simplified acquisition threshold.

       (A) One of these three quotes may include materials furnished by the contractor under FAR 52.212-4 Alt I (i)(1)(ii)(A).

       (B) If the contractor cannot obtain three quotes, the contractor shall maintain its documentation of why three quotes could not be obtained to support their determination.

       (C) A contractor with an approved purchasing system per FAR 44.3 shall instead follow its purchasing system requirement and is exempt from the requirements in paragraphs (d)(7)(i)(A)-(B) of this clause.
(ii) The Ordering Activity Contracting Officer must make a determination that prices for all order-level materials are fair and reasonable. The Ordering Activity Contracting Officer may base this determination on a comparison of the quotes received in response to the task or delivery order solicitation or other relevant pricing information available.

(iii) If indirect costs are approved per FAR 52.212-4(i)(1)(ii)(D)(2) Alternate I), the Ordering Activity Contracting Officer must make a determination that all indirect costs approved for payment are fair and reasonable. Supporting data shall be submitted in a form acceptable to the Ordering Activity Contracting Officer.

(8) Prior to an increase in the ceiling price of order-level materials, the Ordering Activity Contracting Officer shall follow the procedures at FAR 8.404(h)(3)(iv).

(9) In accordance with GSAR clause 552.238-83, Examination of Records by GSA, GSA has the authority to examine the Contractor's records for compliance with the pricing provisions in FAR clause 52.212-4 Alternate I, to include examination of any books, documents, papers, and records involving transactions related to the contract for overbillings, billing errors, and compliance with the IFF and the Sales Reporting clauses of the contract.

(10) OLMs are exempt from the following clauses:

   (i) 552.216-70 Economic Price Adjustment - FSS Multiple Award Schedule Contracts.

   (ii) 552.238-77 Submission and Distribution of Authorized FSS Schedule Pricelists.

   (iii) 552.238-81 Price Reductions.

(11) Exceptions for travel.

   (i) Travel costs are governed by FAR 31.205-46 and therefore the requirements in paragraph (d)(7) do not apply to travel costs.

   (ii) Travel costs do not count towards the 33.33% limitation described in paragraph (d)(4) of this section.

   (iii) Travel costs are exempt from clause 552.238-80 Industrial Funding Fee and Sales Reporting.

3. PERFORMANCE OF SERVICES

   a. The Contractor shall deliver the Order-Level Materials on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

   b. Any Contractor travel required must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
3. TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF COMPUTER TRAINING FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 611420)

1. SCOPE
   a. Prepaid training tokens, credits, etc. shall not be permitted on this SIN.
   b. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general-purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
   c. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER
   Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY
   The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING
   a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
   b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
   c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
   d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.
5. **FOLLOW-UP SUPPORT**

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. **PRICE FOR TRAINING**

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. **INVOICES AND PAYMENT**

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. **FORMAT AND CONTENT OF TRAINING**

   a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings, printed and copied two-sided on paper containing 30% postconsumer materials (fiber). Such documentation will become the property of the student upon completion of the training class.

   b. If applicable, for hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

   c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

   d. The Contractor shall provide the following information for each training course offered:

      (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);

      (2) The length of the course;

      (3) Mandatory and desirable prerequisites for student enrollment;

      (4) The minimum and maximum number of students per class;

      (5) The locations where the course is offered;

      (6) Class schedules; and

      (7) Price (per student, per class (if applicable)).

   e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed.
Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

9. **“NO CHARGE” TRAINING**

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below. None

10. **DESCRIPTION OF TRAINING**

**CLIN 0003: Website Managed Services Group User Training (Website/TRN-1)**

Website Managed Services Training: Website training is designed to enable a team of content managers/users to work together to maintain any one of the Website styles (i.e. information portal, elearning, or “Coach”). Upon completion participants are qualified to create, maintain, and manage website content. This training serves as an orientation and introduction to the website Content Management System and is recommended for all new user groups. Travel and local facility costs are not included.

Length: 1 day
Prerequisite: None
Number of Students per Class: up to 15
Location: Devis Training Facility in Arlington, VA and Customer Location
Class Schedule: As Negotiated
4. TERMS AND CONDITIONS APPLICABLE TO SPECIAL ITEM NUMBER (SIN) 54151S, Information Technology Professional Services -- SUBJECT TO COOPERATIVE PURCHASING

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

3. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

4. SECURITY REQUIREMENTS (FAR 52.204-2) (AUG 1996)
   (a) This clause applies to the extent that this contract involves access to information classified “Confidential,” “Secret,” or “Top Secret.”
(b) The Contractor shall comply with –

(1) The Security Agreement (DD Form 441), including the National Industrial Security Program Operating Manual (DoD 5220.22-M); and

(2) Any revisions to that manual, notice of which has been furnished to the Contractor.

(c) If, subsequent to the date of this contract, the security classification or security requirements under this contract are changed by the Government and if the changes cause an increase or decrease in security costs or otherwise affect any other term or condition of this contract, the contract shall be subject to an equitable adjustment as if the changes were directed under the Changes clause of this contract.

(d) The Contractor agrees to insert terms that conform substantially to the language of this clause, including this paragraph (d) but excluding any reference to the Changes clause of this contract, in all subcontracts under this contract that involve access to classified information.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may
receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES


7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (MAY 20014) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in
an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS


13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.
16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

CLIN 0001: Program Director
Responsibility: The Program Director provides the highest level of technical leadership and/or global management of overall program performance. They deliver products and services at the highest level of technical expertise. They provide technical and managerial leadership while proactively counseling both client and subordinate Task Managers and other Team members.

The Program Director coordinates Task Orders with multiple Task Managers. They ensure technical consistency of all Task Order deliverables and ensure compliance with applicable USG IT technical rules and regulations. They undertake full corporate responsibility for implementation of the activities under the award, including general oversight and quality control of the deliverables and performance of Task Managers and other staff. They resolve contractual or performance problems with client.

Experience: At least 8 years specialized Task Order relevant experience. Specialized experience includes both technical and program management experience. At least 5 of those years must be in a significant program management role.

Minimal Education: MA or equivalent.

CLIN 0002: Task Manager
Responsibility: The Task Manager oversees the completion of specific tasks to ensure the information technology services provided are effective and efficiently delivered. They directly manage subordinate staff and the delivery of the services required under a Task Order so that the stated requirements are met in a timely manner. They interact with technical client staff to ensure services and solutions under the delivery order satisfy technical requirements within approved resource levels.

As the most senior task specific manager, they guide the client in formulating requirements, advise on alternative approaches, and conduct strategic analysis. They approve and monitor technical planning as contained in Task Order scheduling.

Experience: At least 7 years specialized Task Order relevant experience. Specialized experience includes both technical and project management experience. At least 3 of those years must be in a managerial capacity working with teams in delivering IT services and products.

Minimal Education: Masters or equivalent.

CLIN 0003/4/5: MIS Specialist - Senior
Responsibility: The Senior MIS Specialist provides a high level of technical leadership while proactively counseling both client and subordinate Team members in technical areas. They demonstrate IT skills at the highest level of expert competence.

The Senior MIS Specialist analyzes business procedures and problems to understand data requirements and automation needed to support those processes. They evaluate and recommend alternative technical approaches related to database design, information-sharing systems (including Internet based applications), and system implementation strategies. They guide users in formulating requirements, advise alternative approaches, and conduct evaluation studies. They
provide IT skills related to software design, development and implementation, data analysis, data administration, and other technical IT functions.

Experience: At least:

MIS-S1: 8 years
MIS-S2: 7 years
MIS-S3: 5 years

Specialized experience with at least:

MIS-S1: 5 years as lead technologist in area of expertise.
MIS-S2: 4 years as lead technologist in area of expertise.
MIS-S3: 2 years as lead technologist in area of expertise.

Minimal Education: Masters or equivalent.

CLIN 0006/7/8: MIS Specialist - Mid-Level
Responsibility: The Mid-Level MIS Specialist delivers products and services under the supervision of a Senior MIS Specialist or other experts. They work independently to resolve technical issues identified by more senior staff. They demonstrate intermediate skill level in technical area of expertise. They follow technical requirements and produce high quality product/services and resolve problems with minimal supervision. Skills include one or more of the following: documentation support for automated systems design and analysis, directed software development in required language/tools (i.e. Java, Oracle, UNIX, etc.), database administration, reporting/analysis, support for electronic performance support systems, software testing in a controlled environment, and other information technology expertise. They are responsive to managed requirements and able to report on progress as needed. They participate effectively in teams and assist Junior MIS Specialists with their task related learning objectives.

Experience: At least:

MIS-M1: 4 years
MIS-M2: 3 years
MIS-M3: 2 years

Specialized experience.

Minimal Education: Bachelors or equivalent.

CLIN 0009/10/11: MIS Specialist - Junior
Responsibility: The Junior MIS Specialist provides support to more senior MIS Specialists. They complete tasks following specific technical guidance with regular supervision from more senior staff. They apply entry level to moderate expertise related to requirements analysis, software design, development and implementation, data analysis, data administration and other technical IT related functions.
Experience: At least

MIS-J1: 2 to 3 years
MIS-J2: 1 to 2 years
MIS-J3: 0 to 1 years

Specialized experience.

Minimal Education: Bachelors or equivalent

CLIN 0012/13/14/15/16: Information Specialist
Responsibility: The Information Specialist performs routine technical support functions such as software backups, tracking software distribution, basic help desk response, etc. They support IT development projects but does not perform the software development itself. They are strong users of software and productivity applications with good writing and communication skills at higher levels. They support Program Managers and Task Managers in monitoring and reporting on progress.

Experience: At least

IS-1: 5 years
IS-2: 4 years
IS-3: 2 to 3 years
IS-4: 1 to 2 years
IS-5: 0 to 1 years

Related experience. Experience should demonstrate a good understanding of IT terms and strong capability to apply end user productivity software (i.e. Email, word processing, data entry tools, etc.).

Minimal Education: Associate Degree or Certificate and strong end user computer skills with some specialized technical training in utilizing software applications.

CLIN 0017/18/19: Subject Matter Expert
Responsibility: The Subject Matter Expert (SME) serves as technical expert in specialized functional areas relevant to a particular project. They produce and review substantive and complex technical documentation reflecting detailed knowledge of functional or technical areas as identified in the statement of work. Documentation subjects include, but are not limited to, technology assessments, systems design, business process design, system architecture, feasibility studies, interoperability standards, and system specifications.

The SME provides technical advice in counseling both client and contracted team members in his/her technical areas. They analyze business procedures, processes, and problems to understand how IT systems can best support customer business objectives.

The SME often has experience as a corporate leader with recognized expertise in functional domains (e.g., finance, personnel, acquisition, health, etc.) or technical disciplines (e.g.,
computer security, network engineering, customer relationship management systems, etc.). The SME has years of specialized experience that is highly valued by the marketplace.

Experience: At least

   SME-1: 15 years
   SME-2: 10 years
   SME-3: 7 years

Specialized experience.

Minimal Education: Masters or equivalent.

**CLIN 0020/21/22: Program Implementation & Operations Specialist – Senior**

Responsibility: The Program Implementation & Operation (PIO) Specialist is a skilled information technology project support professional that implements and sustains a software application. They allow customers to outsource the application business functions during new IT system implementation and/or for sustained operational periods. This category includes Web content developers, instructional designers for creating application training materials, application trainers to deliver and support application training, application documentation specialists, application outreach specialists, application business process specialists, advanced help desk personnel, and other professional IT staff.

The Senior PIO Specialist provides a high level of programmatic leadership and often functions as a technical lead in his/her area of expertise. They provide technical leadership while proactively counseling both client and subordinate team members. They analyze IT application business procedures, processes, and problems to understand how the IT systems can best support customer business objectives. They evaluate and recommend alternative technical approaches related to his/her area of functional expertise. They provide expert skills with special emphasis on optimizing IT systems implementation and operational procedures.

Experience: At least

   PIO-S1: 8 years
   PIO-S2: 7 years
   PIO-S3: 5 years

Specialized experience with at least

   PIO-S1: 5 years
   PIO-S2: 4 years
   PIO-S3: 2 years

   As lead specialist in area of expertise.

Minimal Education: Masters or equivalent.
CLIN 0023/24/25: Program Implementation & Operations Specialist – Mid-Level
Responsibility: The Program Implementation & Operation (PIO) Specialist is a skilled information technology project support professional that implements and sustains a software application. They allow customers to outsource the application business functions and sustains during new IT system implementation and/or for sustained operational periods. This category includes Web content developers, instructional designers for creating application training materials, application trainers to deliver and support application training, application documentation specialists, application outreach specialists, application business process specialists, advanced help desk personnel, and other professional IT staff.

The Mid-Level PIO Specialist delivers services under the supervision of a Senior PIO Specialist, or other managers. They work independently to resolve technical issues identified by more senior staff. They demonstrate intermediate skill level in technical area of expertise. They follow technical requirements to deliver high quality products/services and resolve problems with minimal supervision. They are responsive to managed requirements and able to report on progress as needed. They participate effectively in teams and assist Junior PIO Specialists with their task related learning objectives.

Experience: At least

- PIO-M1: 4 years
- PIO-M2: 3 years
- PIO-M3: 2 years

Specialized experience.

Minimal Education: Bachelors or equivalent

Responsibility: The Program Implementation & Operation (PIO) Specialist is a skilled information technology project support professional that implements and sustains a software application. They allow customers to outsource the application business functions during new IT system implementation and/or for sustained operational periods. This category includes Web content developers, instructional designers for creating application training materials, application trainers to deliver and support application training, application documentation specialists, application outreach specialists, application business process specialists, advanced help desk personnel, and other professional IT staff.

The Junior Program PIO Specialist provides support to Mid-level/Senior PIO Specialists. They complete tasks following specific technical guidance with regular supervision from more senior staff. They apply entry level to moderate expertise related to their area of technical expertise.
Experience: At least
   PIO-J1: 2 to 3 years
   PIO-J2: 1 to 2 years
   PIO-J3: 0 to 1 years

Specialized experience.

Minimal Education: Bachelors or equivalent.

Notes:
Degree Equivalency: Equivalent education/experience as referenced in the Schedule Labor Categories is defined as follows: The equivalence of a Bachelor's degree is three years of relevant work experience, or an AA degree with two years of relevant work experience. The equivalence of a Master's degree is a bachelor's degree plus two years of relevant work experience. The equivalence of a Doctoral degree is a master's degree plus three years of relevant work experience.
5. Company Information

Since 1992, Devis, a minority, woman-owned small business, has served as a leading prime contractor of IT solutions to the Federal Government and the international development community. Demonstrated by our award-winning technical solutions, Devis has a proven record of success in building, operating, and supporting mission critical Federal systems.

The mission of providing affordable, appropriate technology as a multiplier for international development was the hopeful vision of the IT pioneers that founded Devis in 1992. Backed by more than 26 years of experience, Devis now serves as a trusted vendor-independent advisor to many Federal agencies. Using this experience, Devis offers customers a comprehensive array of services including CMMI Level 3/ISO-9000 Application Development, International Deployment & Training Support, Section 508 Compliance Remediation and Services, Secure Agile Hybrid Cloud, and ITIL-certified Tier 2 & 3 Service Desk.

Our experience working on high-profile cross-agency initiatives at the U.S. House of Representatives (HOUSE), the U.S. Agency for International Development (USAID), the Department of State (DOS), the Department of Labor (DOL) (including ODEP, OASP, ETA, OSHA, MSHA, VA), the U.S. Access Board, the U.S. Trade and Development Agency (USTDA), the National Council on Disability (NCD), the Department of Justice (DOJ, FBI, NIJ), the Department of Health and Human Services (HHS including FIC, FDA, CDC, NCHS, NIH, NIEHS), the Department of Homeland Security (DHS), the Department of Defense (DOD), the Department of Veterans Affairs (VA), and the General Services Administration (OCAO) is particularly important in reducing your risk. Devis has a proven track record of providing excellence for the Federal Government’s mission-critical systems.

Ordering Agencies can be confident in Devis’ future performance because we are successfully executing, or have executed, over 530 contract and task order awards funded at over $180 million with scopes of work covering all IT discipline areas with a depth and breadth that is exceptional for a small business. The awards span over 40 Federal offices, institutes, and Agencies and extend to most other civilian Agencies through interagency working relationships. They also span over 450 technical assistance visits to 80 countries. Devis is CMMI Level 3 Appraised and has been recognized the Department of Labor for our cloud-based infrastructure.

We have a keen understanding of the special challenges faced by Government Agencies with regard to security, privacy, and potential misuse or embarrassment, especially related to personally identifiable information (PII). Our senior information assurance (IA) professionals are all Certified Information Systems Security Professionals (CISSP) including one of the few dual Information System Security Engineering Professionals (CISSP+ISSEP). All of our senior software developers are Certified Secure Software Lifecycle Professionals (CSSLP). Devis maintains a Top Secret facility clearance with all staff under NDA and cleared at least secret (92%) or top secret (17%). We also provide secure managed services and Software as a Service (SaaS) for several high-profile “dot gov” systems under full certification & accreditation (C&A) – General Support System (GSS) for our agile hybrid cloud infrastructure and Authority-To-Operate (ATO) for the applications running within it, including FedRAMP controls, where applicable. The investments we have made in security services reflect the importance we place on earning and keeping our client’s trust.
Innovation

The Federal Government and Industry has long recognized Devis as an innovator. Devis was founded with the objective of using the latest technology as a leveraging factor in USAID’s pursuit of international development during the early 1990s. Working with USAID, Devis created an innovative but practical approach to distributed, global computing. Based on our InfoStructure concept we created a network of over 800 PCs that could communicate using multiple, situation-appropriate channels. As newer appropriate technology options became available Devis extended the capabilities to include push-pull XML messaging and web access. The innovation of our open InfoStructure approach allowed USAID to smoothly change the supported delivery channels without starting over from scratch. Our innovations are thoughtful, cost-effective, and practical.

Based on our assessment of traditional proprietary licenses and the resulting unit costs we began to deploy open source software (OSS) solutions in 1996 and ran one of the first on-line virtual conferences in 1999. In 2000 Devis’ work at the Department of State was cited in the press as the first government-wide application utilizing Java, XML, and Linux. By 2004 the open source community and our customers alike were reaping the benefits of our innovations. Since then, Devis has become a recognized leader in Server and Storage Virtualization as appropriate solutions for both increasing technical capability and continuity of operations (COOP) while lowering the total cost of ownership (TCO) of a secure IT infrastructure. Devis’ use of AJAX, or Web 2.0, technologies has significantly increased the accessibility (Section 508 and Web Content Accessibility Guidelines (WCAG)), usability and responsiveness of web applications. Now those same technologies are integral to the Federal Enterprise Architecture.

Public InfoStructure

Public InfoStructure was coined by Devis to promote the benefits and logic of sharing publicly funded information technology. Public InfoStructure allows multiple federal, state and local agencies to leverage systems and software components created with public funds. Devis has made a significant investment in the Public InfoStructure by releasing source code and products. Devis is the leader in the appropriate use of commercial open source software for Government having implemented numerous systems beginning in 1999. Devis has the experience that allows us to work collaboratively in efforts to leverage governmental investments in commercial open source software.
Achievement and Innovation Recognized

**Top 10 Companies to watch** - "riding the cutting edge of both technology and public policy by using open-source tools and Extensible Markup Language (XML) ...

**Linux Journal**

“A new breed of IT firm is helping federal, state and local governments create a ‘public infostructure’ of interoperable, effective Web-based applications.”

Using Devis software the “cost per hour of developing Web training programs decreased from more than $30,000 to approximately $5,000, saving hundreds of thousands of dollars per course” at OSHA.

**InfoWorld**

Administrator's Award for Excellence recognized Devis' "outstanding contribution and service to the nation by a small business in satisfying the needs of the Federal procurement system."

**InformationWeek**

“Federal Web Sites: The Next Wave? - DisabilityInfo.gov site is a model for others in the government to follow, not just for what it does but for how it does so”

**SBA**

Devis designed, built, and managed Web sites have received a record 3 from the Federal Web Content Managers “best practices” group sponsored by GSA at WebContent.gov.

Devis Corporate Certifications

- CMMI-Development Level 3 Appraisal - An independent appraisal team performed the SCAMPI ARC Class A Appraisal and determined Devis demonstrated the characteristics of CMMI Maturity Level 3 for software development for the improvement of development practices as defined by CMMI-DEV v1.3.
- ISO 9001 Audit – An independent audit team determined that Devis met the requirements of the ISO 9001 standards.

Devis Corporate Awards

- USAID Administrator’s Management Improvement Award – April 2014.
ProgramNet team award “for their work to strengthen the discipline of development through the establishment of an innovative knowledge management platform.”

- Group Certificate of Appreciation - January, 2011. The USAID PRISM (GLAAS) project team in recognition of exemplary service to USAID programs.
- Devis CEO named “2010 Arlington County Latina Business Owner of the Year” award – March, 2010: as part of the Mid-Atlantic Hispanic Chamber of Commerce’s celebration of National Women’s History Month.
- Small Business Spotlight / Flame Award – February 2010: for 17 years of supporting the U.S. Agency for International Development (USAID). The award was presented by Mauricio Vero, Director of the Office of Small and Disadvantaged Business Utilization of USAID.
- The Mid-Atlantic Hispanic Chamber of Commerce "2010 Arlington County Latina Business Owner of the Year" – March 2010 to Devis CEO, Cristina Mossi. Recognized for "unrelenting dedication to the application of IT technology-based solutions to eGovernment and the international development community, the offering of a vendor-independent approach as well as active support of the open source community, and for setting and executing the vision and goals of Devis."

Devis Staff Certifications

- Project Management Professional (PMP)
- ITIL Practitioners Certificate in Service Desk Incident & Problem Management (ITIL-P)
- ITIL Foundation Certificate in IT Service Management (ITIL-F)
- HDI Certified Support Center Analyst (CSA)
Providing Best Value
Devis lowers your total cost of ownership by reducing licensing fees, leveraging commercial open source software where appropriate, reusing components, and by always delivering the best technology solution to meet your needs. Devis is a vendor independent solutions provider, recommending tools and technologies that will provide the best-value. Let us show you how we have saved customers millions of dollars over the lifecycle of e-Government applications.

Devis has proven history of building and supporting e-Government applications, including web sites, databases, and training, acquisition, and financial management systems. Through its corporate values, the use of leading-edge quality assurance and performance-based management processes, and the professional experience and training of its staff, Devis is committed to:

- Provide highly responsive organizational support – By satisfying the business needs of our customers; and by responding quickly and efficiently with rapid delivery and efficient management of IT transitions, design, development, deployment and operations.
- Support, maintain, develop and deliver cost-effective solutions – By delivering cost effective solutions on time and on budget in response to clearly defined requirements; by successfully using project management best practices (PMI’s
Project Management Body of Knowledge (PMBOK) and Performance-Based Earned Value Management (PBEVM)) to deliver true value; by successfully using software development (Appraised at CMMI 3) and service desk (ITIL-certified staff); and by providing solutions aligned with the mission and objectives of our customers, and compliant with Federal and Agency policy.

- Staff Task Orders with highly qualified personnel – By dedicating senior management and technical staff to Task Orders that have extensive experience in the deployment of complex global systems, performance monitoring, and operations and service management.

Some of the services and technologies you can count on Devis to apply to your solution are outlined below. This section is followed by the detailed description of the specific Labor Categories and rates available through the GSA Schedule. The official GSA contract is available for ordering officials directly from Devis. Devis is ready to work with your procurement team to find the best contract type, whether labor hour based or Fixed Price, to meet your IT service requirements.

**Services and Technologies**

The Devis “InfoStructure” process is built on the belief that successful systems are designed, built, and implemented with an equal focus on people, process and technology. Complex e-Government IT projects that focus only on the technology are typically destined to fail. The success of our products is built on the services and technologies that, appropriately combined, create e-Gov systems that are easy for people to use and that assist in completing work processes quickly.

**Services:**

Devis designs, builds, and manages e-Government applications. Services surrounding this core competency include a full range of consulting and analytic services related to efficiently creating and managing e-Government systems.

**✔ Software/Application Development**

- Business Process Analysis/Re-Engineering (Policy Implementation, RAD/JAD, Model-Driven Enterprise Architecture)
- Asset-Based Task Management (EVM, PB-EVM, Appraised CMMI 3)
- Integrated Task Tracking (Trac, Jira, Footprints, Remedy)
- Iterative, Test-Driven Software Development (TestNG, DBUnit, Junit, Selenium/Cucumber)
- Continuous Integration in a fully Virtualized Development Environment (Git/GitHub, Hudson/Jenkins, Sonar, Puppet, Kubernetes)
✔ Application Implementation
  - System Engineering
  - Documentation and Performance Support Aids such as Guides for Users, Instructors and Train the Trainer
  - Customized Training (Face-to-Face, Virtual Remote, Computer Based Training, On-Line e-Learning, Interactive Coaches)
  - Certification and Accreditation (FISMA C&A, FedRAMP) – Security documentation to support Approval-to-Operate (ATO) includes application security plan (ASP), concept of operations (CONOPS) and configuration management plans (CMP).
  - Integrated Task Tracking (Rally, Trac, Jira, Footprints, Remedy, OTRS)

✔ International Deployment Management & Support
  - Technology Transfers/Local Engagement
  - Mentoring/Oversight
  - Systematic Approach
  - Open Source
  - Process-Driven Development
  - Systems Deployment
  - Business Consulting
  - Business Process Improvement
  - Software Development
  - Training & Support Systems

✔ On-demand eGov Managed Application Services
  - Configuration management (ITIL certified staff)
  - Performance tuning/testing
  - Application security monitoring
  - Four-Tier Disaster Recovery (DR)
  - Full Storage and Server virtualization

✔ Data Management
  - Quality control and review
  - Data cleaning, conversion and migration
  - Extract, Transform and Load (ETL) integration with WebMethods
  - Reporting and analysis

✔ Performance Support and Learning Systems
  - Help systems, documentation, Web ‘coach,’ etc.
  - Help desk (customer support web site, phone, and email capability)
  - Custom training services, including face-to-face classroom as well as remote
training via Web – eLearning, Webinars, and PodCasts

- Interactive training modules that are learner centered and performance based
- Continuous and micro learning modules that provide daily refresher training and organizational level compliance monitoring
- Customer satisfaction and other surveys via online tools

✓ Service Center & Helpdesk Solutions

- User Relationship Management
- Configuration
- Quality Assurance
- Business Process Improvement
- Change Management
- Deployment Management
- Surge Labs
- Job Aids & Training

✓ Content Management Services

- Information Architecture
- Content Migration/Conversion/Scraping
- Copy Creation/Editing
- Usability Testing
- Learning Content Development and Web Content Managers

✓ Knowledge Management

- Locate & Analyze Data
- Tool Selection
- Curate Information
- Collect Experiences
- Just-In-Time Access
- Accessible, Mobile, Usable
- Encourage Collaboration/Promote Change

✓ Project Management Support

- Technology assessment
- Methodology review
- Performance measurement
- Competitive vendor analysis/contracting support

✓ Strategic Consulting Services including

- Analysis of Open Source Software (OSS) Opportunities
- Accessibility Testing and Remediation (Section 508, W3C Web Content Accessibility Guidelines (WCAG))
- Internetworking opportunities re. Web services/SOA/XML definitions, etc.
- Virtualization planning (Devis has a fully virtualized infrastructure)

✔ Cloud Services and Support
- Continuous Delivery of Business Services
- Continuous Deployment of Enhanced Services
- Continuous Integration of SOA Components
- Continuous Security Monitoring (NIST/FedRAMP)
- Automated Configuration Management
- Automated Security Testing
- Automated User Functionality Testing
- Automated Section 508/WCAG/Usability Testing
- Executive Dashboard
- Project Status
- Test Coverage
- Code Compliance
- Performance
- Agile Business Analysis and User Story Development
- Kanban/Scrum/Scrumban-based Software Development

✔ Accessibility Services
- On-Site/Remote Support Options
- VPAT & GPAT
- Website Remediation
- Automated & Manual Testing
- Semantic Structuring
- Responsive Design, Section 508+, WCAG 2.0
- Accessible Templates
Technologies:

A list of some of the technologies in which Devis has expertise are:

<table>
<thead>
<tr>
<th>Programming Languages/Tools</th>
<th>Database</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Java /Groovy/Grails</td>
<td>- PostgreSQL</td>
</tr>
<tr>
<td>- JavaScript/React/Angular/Node</td>
<td>- MySQL</td>
</tr>
<tr>
<td>- Python</td>
<td>- Oracle</td>
</tr>
<tr>
<td>- PHP/PERL/Ruby/RAILS</td>
<td>- SQL Server</td>
</tr>
<tr>
<td>- VBA</td>
<td>- SQLite</td>
</tr>
<tr>
<td>- ServiceNow</td>
<td>- MS Access</td>
</tr>
<tr>
<td>- Java /Groovy/Grails</td>
<td>- Neo4j</td>
</tr>
<tr>
<td>- JavaScript/React/Angular/Node</td>
<td>- MongoDB</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Middleware/Server Applications</th>
<th>Operating System</th>
</tr>
</thead>
<tbody>
<tr>
<td>- J2EE</td>
<td>- Linux</td>
</tr>
<tr>
<td>- JBoss</td>
<td>- Debian/Ubuntu</td>
</tr>
<tr>
<td>- Coucho Resin</td>
<td>- Red Hat</td>
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<tr>
<td>- BEA Weblogic</td>
<td>- Microsoft Windows/Server</td>
</tr>
<tr>
<td>- IBM Websphere</td>
<td>- VMware Infrastructure</td>
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<tr>
<td>- Python</td>
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<tr>
<td>- Twisted</td>
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<tr>
<td>- Apache/IIS/Tomcat Web Server</td>
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<tr>
<td>- Google Customized Search Engine</td>
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<tr>
<td>(CSE)</td>
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<tr>
<td>- Lucene/Solr/Elastisearch Search</td>
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<table>
<thead>
<tr>
<th>Web Tools/Techniques</th>
<th>Development</th>
</tr>
</thead>
<tbody>
<tr>
<td>- CSS, XHTML, JSP, HTML, XML, EXT JS</td>
<td>- Eclipse/IntelliJ IDE</td>
</tr>
<tr>
<td>- Drupal</td>
<td>- TestNG/DBUnit/JUnit (test-driven development)</td>
</tr>
<tr>
<td>- Joomla!</td>
<td>- Version Control (GIT/SVN/CVS)</td>
</tr>
<tr>
<td>- WordPress</td>
<td>- Trac/Remedy/Jira Ticket Tracking</td>
</tr>
<tr>
<td>- Grails Framework</td>
<td>- Rally Agile Scrum Management</td>
</tr>
<tr>
<td>- Jakarta Struts</td>
<td>- Jasper/Pentaho, Tableau Reports</td>
</tr>
<tr>
<td>- Hibernate Framework</td>
<td>- Continuous Integration with</td>
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<tr>
<td></td>
<td>- Hudson/Jenkins, Crucible Fisheye,</td>
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<tr>
<td></td>
<td>- BurpSuite, Grinder, cURL,</td>
</tr>
<tr>
<td>Architecture (SOA)</td>
<td>SonarQube, kubernetes</td>
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<tr>
<td>-------------------</td>
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<tr>
<td>• Section 508+ Assessment Tools:</td>
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<tr>
<td>• Deque Worldspace</td>
<td></td>
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<tr>
<td>• JAWS/MAGic</td>
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<table>
<thead>
<tr>
<th>Security/Monitoring/Operations</th>
<th>Communications/Authentication</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ VMWare Virtual Infrastructure 3.x (HA/DRS) certified VMWare partner</td>
<td>• Listserve (Sendmail, Postfix)</td>
</tr>
<tr>
<td>• BigBrother/Nagios/Up.Time</td>
<td>• OpenLDAP/OAuth</td>
</tr>
<tr>
<td>• NetVault</td>
<td>• OpenSSH (Secure tunnels)</td>
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<tr>
<td>• Mondo</td>
<td>• PGP/GPG</td>
</tr>
<tr>
<td>• NetApp</td>
<td>• Atlassian Confluence/SharePoint</td>
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<tr>
<td>• IP Cop (iptables)</td>
<td>• Atlassian Slack</td>
</tr>
<tr>
<td>• Svslog-ng (Centralized-logging)</td>
<td>• Social Network Integration (Facebook, Twitter, YouTube, etc.)</td>
</tr>
<tr>
<td>• Logcheck</td>
<td></td>
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<tr>
<td>• Puppet/Chef/Kubernetes Automation</td>
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<table>
<thead>
<tr>
<th>Help Desk and Support Services</th>
<th>Cloud Infrastructure</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ Footprints/Remedy/Jira/OTRS</td>
<td>• Private Cloud</td>
</tr>
<tr>
<td>• WebEx/GoToMeeting</td>
<td>• Amazon Web Services (AWS)</td>
</tr>
<tr>
<td>• ITIL 3.0 Certified Staff</td>
<td>• Microsoft Azure</td>
</tr>
<tr>
<td>• Tableau Business Intelligence</td>
<td>• Microsoft Office 365</td>
</tr>
<tr>
<td>• SQL Server Reporting Services</td>
<td>• Heroku</td>
</tr>
</tbody>
</table>
6. **FAS Approved MAS Schedule Pricelist**

*Special Item Number 611420, Training*

<table>
<thead>
<tr>
<th>SIN</th>
<th>Course Title</th>
<th>Course Length</th>
<th>Minimum Participants</th>
<th>Maximum Participants</th>
<th>Price Per Course or Per Person</th>
<th>GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>611420</td>
<td>Website Managed Services Group User Training (Website/TRN-1)</td>
<td>1 day</td>
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Service Contract Labor Standards (SCLS): The SCLS is applicable to this contract as it applies to the entire Multiple Award Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.