General Services Administration
Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the options to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address for GSA Advantage! is gsaadvantage.gov.

SCHEDULE TITLE: INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FSC GROUP 70

<table>
<thead>
<tr>
<th>Services</th>
<th>FSC/PSC Class</th>
</tr>
</thead>
<tbody>
<tr>
<td>135-51 Information Technology Professional Services – Subject to cooperative purchasing</td>
<td>D399</td>
</tr>
</tbody>
</table>

Contract Number: 47QTCA18D00K7

Contract Period:
September 7, 2018 through September 6, 2023

DGR Systems, LLC
13555 Automobile Blvd, STE 420
Clearwater, FL 33762
Business Size: Small
Business Type: Veteran Owned

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.
Customer Information

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51</td>
<td>Information Technology (IT) Professional Services</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
<th>Price</th>
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<tbody>
<tr>
<td>132-51</td>
<td>Systems Engineer I</td>
<td>$64.23</td>
</tr>
</tbody>
</table>

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

See Pricing Below

2. Maximum order. $500,000

3. Minimum order. $100.00

4. Geographic coverage (delivery area). Contiguous 48 states and DC

5. Point(s) of production (city, county, and State or foreign country). Same as company address


7. Quantity discounts. 1% for Task Orders $500,000 or greater

8. Prompt payment terms. 1% -10 Days, Net 30 days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold. Yes
9b. Notification whether Government purchase cards are accepted or not accepted above the micro purchase threshold. No

10. Foreign items (list items by country of origin). None

11a. Time of delivery. (Contractor insert number of days.) Specified on the Task Order

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery. Contact Contractor

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery. Contact Contractor

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. Contact Contractor

12. F.O.B. point(s). NA

13a. Ordering address(es). DGR Systems, LLC
13555 Automobile Blvd, STE 420
Clearwater, FL 33762

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address(es). DGR Systems, LLC
13555 Automobile Blvd, STE 420
Clearwater, FL 33762

15. Warranty provision. Contractor’s standard commercial warranty. N/A

16. Export packing charges, if applicable. N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). N/A

18. Terms and conditions of rental, maintenance, and repair (if applicable). N/A

19. Terms and conditions of installation (if applicable). N/A
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A

20a. Terms and conditions for any other services (if applicable). N/A

21. List of service and distribution points (if applicable). N/A

22. List of participating dealers (if applicable). N/A

23. Preventive maintenance (if applicable). N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS) number. 832841329

26. Notification regarding registration in System Award Management (SAM) formerly Central Contractor Registration (CCR) database. Registered
Terms and Conditions Applicable to Information Technology (IT) Professional Services (SIN-132-51)

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

i. Cancel the stop-work order; or

ii. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

i. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

ii. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may
receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAR 2009)

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. INDEPENDENT CONTRACTOR

All ITC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction
on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted.


a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
• The offeror;
• Subcontractors; and/or
• Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING

Commercial Job Title: Systems Engineer I

Minimum/General Experience: 0 Years


Minimum Education: High School Diploma or equivalent experience

Commercial Job Title: Systems Engineer II

Minimum/General Experience: 3+ Years

Functional Responsibility: Assists with implementation efforts related to Microsoft Windows and Unix-based server infrastructure, Virtualization technologies, cloud-based solutions, disaster recovery solutions, and associated enterprise applications. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Sr. Systems Engineer I
Minimum/General Experience: 5+ Years

Functional Responsibility: Plans and implements Microsoft Windows and Unix-based server infrastructure, Virtualization technologies, cloud-based solutions, disaster recovery solutions, and associated enterprise applications. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Sr. Systems Engineer II

Minimum/General Experience: 7+ Years

Functional Responsibility: Leads the planning, design and implementation efforts involving Microsoft Windows and Unix-based server infrastructure, Virtualization technologies, cloud-based solutions, disaster recovery solutions, and associated enterprise applications. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience and industry certifications

Commercial Job Title: Sr. Storage Engineer I

Minimum/General Experience: 5+ Years

Functional Responsibility: Plans and implements Enterprise storage solutions from major OEM providers to include SAN, NAS, iSCSI and other solutions. Adept at virtualization and cloud storage solutions as well as backup and disaster recovery technologies. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Sr. Storage Engineer II

Minimum/General Experience: 7+ Years

Functional Responsibility: Leads the planning, design and implementation efforts involving Enterprise storage solutions from major OEM providers to include SAN, NAS, iSCSI and other solutions. Adept at virtualization and cloud storage solutions as well as
backup and disaster recovery technologies. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience and industry certifications

Commercial Job Title: Network Engineer I

Minimum/General Experience: 0 Years

Functional Responsibility: Assists with implementation efforts related to Enterprise network solutions from major OEM providers to include routing/switching, firewalls, local and wide area networks, wireless, security, and VoIP solutions.

Minimum Education: High School Diploma or equivalent experience

Commercial Job Title: Network Engineer II

Minimum/General Experience: 3+ Years

Functional Responsibility: Assists with implementation efforts related to Enterprise network solutions from major OEM providers to include routing/switching, firewalls, local and wide area networks, wireless, security, and VoIP solutions. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Sr. Network Engineer I

Minimum/General Experience: 5+ Years

Functional Responsibility: Plans and implements Enterprise network solutions from major OEM providers to include routing/switching, firewalls, local and wide area networks, wireless, security, and VoIP solutions. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Sr. Network Engineer II
Minimum/General Experience: 7+ Years

Functional Responsibility: Leads the planning, design and implementation efforts involving Enterprise network solutions from major OEM providers to include routing/switching, firewalls, local and wide area networks, wireless, security, and VoIP solutions. Able to troubleshoot and resolve issues related to areas of expertise.

Minimum Education: Bachelor's Degree or equivalent experience and industry certifications

Commercial Job Title: Project Manager I
Minimum/General Experience: 5+ Years

Functional Responsibility: Create and maintain information technology project plans to communicates tasks, milestones, dates, dependencies, and resourcing strategies. Possesses excellent written and oral communication capabilities and effectively communicates current status and any issues.

Minimum Education: Bachelor's Degree or equivalent experience

Commercial Job Title: Project Manager II
Minimum/General Experience: 7+ Years

Functional Responsibility: Create and maintain information technology project plans to communicates tasks, milestones, dates, dependencies, and resourcing strategies. Possesses excellent written and oral communication capabilities and effectively communicates current status and any issues. Participates in successful project delivery of complex projects through the application of critical thinking and analytical approaches to solving problems related to project delivery planning and coordination.

Minimum Education: Bachelor's Degree or equivalent experience

<table>
<thead>
<tr>
<th>SIN Code</th>
<th>Service Type</th>
<th>Base Price (including IFF)</th>
</tr>
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<tbody>
<tr>
<td>132.51</td>
<td>Systems Engineer I</td>
<td>$63.75</td>
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<tr>
<td>132.51</td>
<td>Systems Engineer II</td>
<td>$81.36</td>
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