Multiple Award Schedule
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.

FSC Group, Part, and Section or Standard Industrial Group (as applicable) FSC Class(es)/Product code(s) and/or Service Codes (as applicable)

Contract Number: 47QTCA19D0039
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Prices Shown Herein are Net (discount deducted).

Contract Period: December 13, 2018 - December 12, 2023

Contractor Name: Agovx LLC
Address: 6701 Democracy Blvd, Suite 555, Bethesda MD 20817
Phone Number: (732) 614 4455
Fax Number: (301) 637 2592
E-mail: supreet@agovx.com
Website: www.agovx.com

Contract Administrator: Jessica Jones

Business Size: 8(a) Economically Disadvantaged Women Owned Small Business
Customer Information

1a. Table of Awarded Special Item Numbers with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Special Item Description</th>
<th>Service Description Page</th>
<th>Awarded Price Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
<td>4-7</td>
<td>11</td>
</tr>
<tr>
<td>54151HEAL</td>
<td>Health IT Services</td>
<td>8-10</td>
<td>11</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. N/A

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. See pages 14-19 and 21-28

2. Maximum Order: $500,000

3. Minimum Order: $100

4. Geographic Coverage: Domestic Delivery Only

5. Point of production: US

6. Discount from list prices or statement of net price: Prices shown herein are net prices

7. Quantity discounts: 1% for orders over 1 million

8. Prompt payment terms: Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards are accepted up to the micro-purchase threshold.

9b. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items: None

11a. Time of Delivery: As negotiated with Ordering Agency

11b. Expedited Delivery: Contact Contractor

11c. Overnight and 2-day delivery: Contact Contractor
11d. Urgent Requirements: Please note the Urgent Requirements clause of this contract and contact contractor.

12. F.O.B Points: Destination

13a. Ordering Address: Agovx LLC

6701 Democracy Blvd, Suite 555,
Bethesda MD 20817

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

Payment address: Agovx LLC

16181 Black Rock Road, Darnestown
MD 20874

jessica@agovx.com/

Phone - 301 525 4664

14. Warranty provision: N/A
16. Export Packing Charges: N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Government purchase cards are accepted above the micro-purchase threshold.

18. Terms and conditions of rental, maintenance, and repair: N/A

19. Terms and conditions of installation: N/A

20a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: N/A

20b. Terms and conditions for any other services: N/A

21. List of service and distribution points: N/A

22. List of participating dealers: N/A
23. Preventive maintenance: N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A
24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be
found (e.g. contactor’s website or other location.) The EIT standards can be found at: www.Section508.gov/

25. Data Universal Numbering System (DUNS) number: 080946141

26. Notification regarding registration in System for Award Management (SAM) database: Agovx LLC is registered in the SAM Database.
Labor Category Descriptions SIN 54151S

1. Administrative Assistant

Minimum/General Experience: At least two years of experience in providing administrative or technical support

Functional Responsibility: Provide technical writing, data entry support and word processing for IT systems. Provides direct secretarial and IT support to an assigned manager, and may support his/her direct reports. Responsibility includes handling word processing, excel sheets, and PowerPoint presentations. Composes correspondence regarding administrative matters and general office policies for supervisor's approval. Prepares materials needed for conferences, correspondence, appointments, meetings, telephone calls, etc. Prepares special one-time reports, summaries, or replies to inquiries, selecting relevant information from a variety of sources such as reports, documents, correspondence, other offices, etc.

Minimum Education: An Associate or Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other discipline.

2. Helpdesk Staff

Minimum/General Experience: At least two years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need

Functional Responsibility: Provides remote support to users for network and desktop hardware and software problems. Takes calls from users, diagnoses problems, recommends and/or implements solutions, and provides follow-up. Has experience and understanding of MIS environment. Typically involves use of problem management database and help desk systems.

Minimum Education: An Associate or Bachelor’s degree from an accredited college or university in education, training or related field of study.

3. Architect

Minimum/General Experience: At least eight years of experience in designing architectures for IT systems

Functional Responsibility: Establishes information requirements for large-scale IT systems, databases, and/or networks. Designs architectures that include software, hardware, and communications solutions to support the total requirements, as well as provide for present and future cross-functional requirements and interfaces. Evaluates compatibility of IT development efforts with agency architectures and recommends appropriate adjustments. Effectively integrates core capabilities with new technology to successfully implement solution development projects and standards definitions. Validates existing solution architectures and makes recommendations for improvements.

Minimum Education: A Bachelor’s degree in Computer Science, IT, Information Systems, Engineering, Business, or other related discipline.
4. Business/ Systems Analyst

Minimum/General Experience: At least three years of related hands-on experience with the specific application, domain, software or other requirements specified by an actual Statement of Work or Statement of Need.

Functional Responsibility: Provide business and system knowledge in a specific domain or software with general knowledge of other domains. Provides strategic guidance and influences program direction. Recommends large scale information system solutions, and assists with business integration across organizational levels. Provides program-level guidance within area of expertise and recommends domainspecific solutions and policies. Evaluates various business models including cost-benefit analysis and return on investment (ROI).

Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related discipline.

5. Project Manager

Minimum/General Experience: At least eight years of experience in IT industry with three year experience as a Project Manager.

Functional Responsibility: Manages multiple IT projects or single project involving Application development, IT infrastructure support, Datacenter support, Network support and emerging technologies such as cloud computing, virtualization, VDI and more. Manage people and processes to support the tasks required. Responsible for project plan, schedule, deliverables, risk management and staffing. Ensures quality of deliverables. Interact with customer to gather requirements and act as liaison between project team and customer. Organizes, directs, and coordinates planning and production of all project activities. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel, and communicating policies, purposes, and goals of the organization to subordinate personnel. Responsible for overall project performance.

Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business or other related scientific or technical discipline

6. Security Specialist - I

Minimum/General Experience: At least three years of experience in IT security, infrastructure, information security technology, policy and procedure development.

Functional Responsibility: Analyzes and defines complex information security, automated information security (AIS), and/or computer security requirements. Designs, develops, engineers, and implements security solutions. Gathers and organizes technical information about an organization’s mission, goals, and needs; existing security products; and ongoing programs. Develops, analyzes, and implements security architecture(s) as appropriate. Performs risk analysis and security audit services, develops analytical reports as required. May be required to perform in one or more of the following areas: AIS risk assessment methods and procedures; security of system software generation; security of computer hardware; operating system utility/support software; disaster recovery and contingency planning; telecommunications security; development of AIS security policies and procedures.
Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

7. Security Specialist -II
Minimum/General Experience: At least five years of experience in IT security, infrastructure, information security technology, policy and procedure development.
Functional Responsibility: Analyzes and defines complex information security, automated information security (AIS), and/or computer security requirements. Designs, develops, engineers, and implements security solutions. Gathers and organizes technical information about an organization’s mission, goals, and needs; existing security products; and ongoing programs. Develops, analyzes, and implements security architecture(s) as appropriate. Performs risk analysis and security audit services, develops analytical reports as required. May be required to perform in one or more of the following areas: AIS risk assessment methods and procedures; security of system software generation; security of computer hardware; operating system utility/support software; disaster recovery and contingency planning; telecommunications security; development of AIS security policies and procedures.
Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

8. Security Specialist -III
Minimum/General Experience: At least eight years of experience in IT security infrastructure, information security technology, policy and procedure development.
Functional Responsibility: Analyzes and defines complex information security, automated information security (AIS), and/or computer security requirements. Designs, develops, engineers, and implements security solutions. Gathers and organizes technical information about an organization’s mission, goals, and needs; existing security products; and ongoing programs. Develops, analyzes, and implements security architecture(s) as appropriate. Performs risk analysis and security audit services, develops analytical reports as required. May be required to perform in one or more of the following areas: AIS risk assessment methods and procedures; security of system software generation; security of computer hardware; operating system utility/support software; disaster recovery and contingency planning; telecommunications security; development of AIS security policies and procedures.
Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

9. Software/Systems Engineer
Minimum/General Experience: At least three years of experience in developing Software or Database programming.
Functional Responsibility: Develop software and database specifications and requirements. Contribute to the definition, analysis, design, development and testing of software. Support application programming involving database access including SQLServer, Oracle, etc or knowledge or real-time application development. Supervise and provide technical leadership and mentoring in a number of software development techniques and skills. Interface with customers to identify software and database requirements.
Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

10. Subject Matter Expert

Minimum/General Experience: At least ten years of experience and possesses unique experience, skills, and expert knowledge in highly specialized technical, functional, and/or process areas across technical/engineering disciplines.

Functional Responsibilities: Provides leadership and guidance for engineering of systems, system elements, interfacing systems, components, cloud-based technologies, devices and/or processes. Applies best industry practices and standards, leading-edge technology, and innovative solutions to intractable problems. Works directly with customer management to apply advanced principles, theories, and concepts and develops comprehensive solutions to complex problems. Defines key concepts for planning, deployment, integration, operation and/or enhancement of state-of-the-art and/or legacy systems. Employs methodologies for guiding others in problem resolution. Develops insightful solutions to meet fiscal, technological and schedule constraints.

Minimum Education: A Bachelor’s degree from an accredited college or university in education, training or related field of study.

11. System/Database/Network Administrator

Minimum/General Experience: At least three years of experience in IT system, network and/or database administration, configuration, architecture, design and maintenance.

Functional Responsibility: Installs, maintains, and coordinates the customer’s systems, servers, storage, databases, cloud computing technologies and network. Evaluate hardware and software, including peripheral, output, and telecommunications equipment. Install, configure and maintain operating systems like Windows, Linux, UNIX, mainframe, Storage Area Network (SAN), databases and network devices. Install, configure and maintain network equipment’s including CISCO, Nortel and Big 5. Enforces security procedures, installs network, database, software, and manages performance. Troubleshoots and resolves problems. Implements and coordinates policies, procedures, and standards.

Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.
Labor Category Descriptions SIN 54151HEAL

1. Health IT Help Desk

Minimum/General Experience: At least two years of experience in providing administrative or technical support in the health sector. Related hands-on experience with the specific Health IT equipment, software or other requirements

Functional Responsibility: Provides remote support to Health IT system users for network and desktop hardware and software problems in a Healthcare/medical environment. Takes calls from users, diagnoses problems, recommends and/or implements solutions, and provides follow-up. Provides direct secretarial and IT support to an assigned manager and may support his/her direct reports. Typically involves use of problem management database and help desk systems.

Minimum Education: An Associate or Bachelor’s degree in Health, IT or other related discipline.

2. Health IT Business/Systems Analyst

Minimum/General Experience: At least five years of related hands-on experience with the specific knowledge in Health IT application, Health domain, or other requirements

Functional Responsibility: Provide business and System knowledge in a specific domain or software with general knowledge in Health IT domain. Provides strategic guidance and influences program direction focused on new innovations in the Health Sector. Recommends IT solutions, and assists with IT integration across multiple system levels. Provides program-level guidance within area of expertise and recommends health domain-specific solutions and policies. Evaluates various business models including cost-benefit analysis and return on investment (ROI).

Minimum Education: A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, Health or other related discipline.

3. Health IT Project Manager

Minimum/General Experience: At least five year experience with three year experience as a Project Manager in the Health industry

Functional Responsibility: Manages multiple Health IT projects or single project involving Application development, IT infrastructure support, Datacenter support, Network support and emerging technologies such as cloud computing, virtualization, VDI and more in healthcare/medical environment. Manage people and processes to support the tasks required. Responsible for project plan, schedule, deliverables, risk management and staffing. Ensures quality of deliverables. Interact with customer to gather requirements and act as liaison between project team and customer. Organizes, directs, and coordinates planning and production of all project activities. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel, and communicating
policies, purposes, and goals of the organization to subordinate personnel. Responsible for overall project performance.

**Minimum Education:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, Health or other related discipline.

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**4. Health IT Software/Systems Engineer**

**Minimum/General Experience:** At least five years of experience in developing Software or Database programming in the Health Industry

**Functional Responsibility:** Develop software and database specifications and requirements in healthcare/medical environment. Contribute to the definition, analysis, design, development and testing of software. Support application programming involving database access including SQL Server, Oracle, etc or knowledge or real-time application development. Supervise and provide technical leadership and mentoring in a number of software development techniques and skills. Interface with customers to identify software and database requirements.

**Minimum Education:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, Health or other related discipline.

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**5. Health IT Subject Matter Expert**

**Minimum/General Experience:** At least ten years of experience and possesses unique experience, skills, and expert knowledge in highly specialized technical, functional, and/or process areas across technical/engineering disciplines with focus on Health domain

**Functional Responsibilities:** Provides leadership and guidance for engineering of health systems, system elements, interfacing systems, components, cloud-based technologies, devices and/or processes. Must have a working knowledge of the specific disciplines such as health, clinical, engineering or technical fields. Applies best industry practices and standards, leading-edge technology, and innovative solutions to intractable problems. Works directly with customer management to apply advanced principles, theories, and concepts and develops comprehensive solutions to complex problems. Defines key concepts for planning, deployment, integration, operation and/or enhancement of state-of-the-art and/or legacy systems. Employs methodologies for guiding others in problem resolution. Develops insightful solutions to meet fiscal, technological and schedule constraints.

**Minimum Education:** A Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, Health or other related discipline.

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**6. Health IT System/Database/Network Administrator**

**Minimum/General Experience:** At least three years of experience in Health IT system, network and/or database administration, configuration, architecture, design and maintenance.
Functional Responsibility: Installs, maintains, and coordinates the Health customer’s systems, servers, storage, databases, cloud computing technologies and network in healthcare/ medical environment. Evaluate hardware and software, including peripheral, output, and telecommunication equipment. Install, configure and maintain operating systems like Windows, Linux, UNIX, mainframe, Storage Area Network (SAN), databases and network devices. Install, configure and maintain network equipment’s including CISCO, Nortel and Big 5. Enforces security procedures, installs network, database, software, and manages performance. Troubleshoots and resolves problems. Implements and coordinates policies, procedures, and standards.

Minimum Education: An Associate or Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, Health or other related discipline.
## Escalation Pricing for SIN 54151S and 54151HEAL

<table>
<thead>
<tr>
<th>SIN</th>
<th>Proposed Labor Category</th>
<th>PRICE OFFERED TO GSA (including IFF)* Year 1</th>
<th>PRICE OFFERED TO GSA (including IFF)* Year 2</th>
<th>PRICE OFFERED TO GSA (including IFF)* Year 3</th>
<th>PRICE OFFERED TO GSA (including IFF)* Year 4</th>
<th>PRICE OFFERED TO GSA (including IFF)* Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Administrative Assistant</td>
<td>$43.10</td>
<td>$43.96</td>
<td>$44.84</td>
<td>$45.74</td>
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<td>54151S</td>
<td>HelpDesk Staff</td>
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<td>$43.96</td>
<td>$44.84</td>
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<td>54151S</td>
<td>Business/ Systems Analyst</td>
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<td>54151S</td>
<td>Subject Matter Expert</td>
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<tr>
<td>54151S</td>
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<td>54151HEAL</td>
<td>Health IT HelpDesk Staff</td>
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<td>$38.55</td>
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<td>54151HEAL</td>
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<td>Health IT System/Database/Network Administrator</td>
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<td>$81.24</td>
<td>$82.86</td>
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<td>$86.21</td>
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