



GENERAL SERVICES ADMINISTRATION

Federal Supply Service *Authorized Federal Supply Schedule Price List*

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Multiple Award Schedule

Current through modification PA-0008 dated 07/18/2020

Contract number: 47QTCA19D003C

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Contract period: December 16, 2018 through December 15, 2023

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Business size: Small

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

54151S-Information Technology Professional Services -- SUBJECT TO COOPERATIVE PURCHASING
518210C-Cloud Services -- SUBJECT TO COOPERATIVE PURCHASING
ANCILLARY-Ancillary Supplies and/or Services - SUBJECT TO COOPERATIVE PURCHASING
OLM—Order Level Materials



1b.

LABOR CATEGORY	GSA PRICE
Administrative Specialist	\$70.62

1c.

TITLE	DESCRIPTION	YEARS OF EXP	DEGREE REQUIRED
Senior Project Manager	<p>Manages system development lifecycle activities for technology product teams, develops detailed task level SDLC plans and directs technology product teams through all phases of the system development life-cycle. Manages SDLC activities for all SOWs and projects that impact a specific technology product. Determines project and product goals and priorities, as related to the technology product they support, with management, program manager and/or project sponsors. Supports requirements of the program manager to provide necessary information and support for successful program delivery. Creates all detailed SDLC planning documentation for a given technology product team and follows all defined SDLC and Project Management Life-Cycle (PMLC) processes. Manages and communicates a clear vision of the projects objectives as they relate to the technology product they support, and motivate the cross functional product team to achieve them; create an environment that enables peak performance by the entire matrixed team. Establishes and publishes clear priorities among project activities. Manages SDLC tasks and deliverables to meet project milestones on time and within budget. Manages technology product teams comprised of business analysts, application architects, software engineers, and test engineers to deliver product enhancements and new products in accordance with the SOWs and programs. Prepares, implements, refines, and manages the SDLC project plan. Identifies standards or requirements for change management. Participates in change control (for example, reviewing configuration change requests). Develops or implements information systems security requirements and plans; and ensures appropriate product-related training and documentation are developed and made available to customers. Works with business leads to define and manage operational readiness. Works with project tools and reports project status and executive reports as defined by the project plan. Develops project schedules with the appropriate Work Break Down Structure and identifies the critical path of the project. Oversees the requirements, design, construction, testing, and implementation of technical and functional specifications for a given technology product in accordance with the approved integrated project plan. Identifies customers' information systems requirements, participates in requirements specification documentation development, review and sign off. Evaluates, monitors, or ensures compliance with laws, regulations, policies, standards or procedures associated with all aspects of project. Negotiates Statement of Work/Scope of Services for technology products and services. 2. Project Monitoring and Control/Risk Management: Analyze risks,</p>	15	Bachelor's Degree in Computer Science; Masters Preferred



	<p>establish contingency plans and identify trigger events and responsibility for initiating mitigating action. Gather stakeholder input, rank the top projects risks in terms of total impact. Direct project controller in tracking and reporting on progress to plan, cost and schedule reporting and change control. Manage change to preserve business plan commitments; initiate review if projects must change. Communicate risks to program managers, stakeholders and business sponsors, escalate issues and risks for mitigation. Facilitate regularly scheduled project meetings for the project team, workgroup, executive steering committee, risk planning and change control. Provide Executive updates and reports to enable FEP Executives to make informed and strategic decisions on project portfolio. 3. Program Management: Defines and executes the overall approach and strategy for delivering small to medium technology delivery programs. Manages the full project management life cycle and software development life cycle for the implementation of small to medium scale technology delivery initiatives across technology products and services. Manages the Project Budget with overall budget accountability for up to \$5 million per year. Provides regular updates to project sponsor and stakeholders on the status of the budget.</p>		
<p>Jr Systems Analyst</p>	<p>Partner with SOM, Delivery teams and Support to find opportunities to reduce manual updates/changes needed to complete deployments.</p> <p>Supports Professional Services engagements with 'engineering muscle' and technical consultative assistance (Sr.) to help our customers design systems that are purpose-built and well suited to their target infrastructure.</p> <p>Seeks to build reusable, repeatable toolsets, components and modules for future use with other clients where possible.</p> <p>Responsible for the full system lifecycle including configuration and code deployment in different operational environments.</p> <p>Deep dive analysis of systems performance and tuning during all phases of the software development lifecycle.</p> <p>Documenting and reporting Infrastructure and application code solutions to Middleware administrators and development teams.</p> <p>Work on sizing systems implementations for Java based applications.</p> <p>Performs capacity planning for incremental as part of projects, peak season operation and strategic planning.</p> <p>Work with performance tasting resources to improve the effectiveness and repeat-ability of the Software release process.</p> <p>Middleware and application Technology in Linux/Unix and Windows platforms.</p>	<p>4</p>	<p>Bachelor's Degree in Information Systems</p>
<p>Research Scientist II</p>	<p>Identify, coordinate, and correspond with data contributors to define data acquisitions.</p> <p>Examine data collections contributed to or acquired by data center to verify the content of the collection, the suitability of the metadata, and other tasks necessary to prepare new data for inclusion in data center archival collections.</p> <p>Assist with documenting and organizing existing historical data, data products and information acquired by the data center. In addition to creating and updating data documentation resources, works closely with data center staff to respond to data and information requests from a diverse array of customers.</p>	<p>5</p>	<p>Bachelor's Degree in Computer Science</p>

	<p>Organize digital files in file management systems according to established data center guidelines.</p> <p>Interact with data center data consumers and other stakeholders to identify and provide data center data products, services, and other resources relevant to the data consumers' needs.</p> <p>Support enterprise access tools (THREDDS Data Server (TDS), THREDDS Data Manager (TDM), ERDDAP, and Live Access Server (LAS)).</p> <p>Create, edit, and maintain content for the customer web site.</p> <p>Coordinate with other office locations to implement and maintain customer web site and integrated web services.</p> <p>Plan, test, and deploy web-based information metadata search and discovery tools.</p> <p>Identify, evaluate and recommend software (Commercial of the Shelf, Government Owned, or Open Source) to improve performance, ease-of-use, and usability of web-based portals and tools.</p> <p>Coordinate and ensure compliance of customer IT infrastructure with requirements by federal IT regulations.</p> <p>Develop and maintain project technical documentation.</p> <p>Experience with Perl, HTML, jQuery, CSS and responsive website design.</p> <p>Experience with basic image reprocessing needed to reformat imagery for websites.</p> <p>Experience with data processing and analysis. Preferred marine ecosystem data experience.</p> <p>Familiarity with R and Python</p> <p>Familiarity with XML/XSL/XSD/XSLT</p>		
<p>PeopleSoft Test Consultant</p>	<p>Develops, implements, and automates test plans and test cases in an Agile or Waterfall software delivery model environment.</p> <p>Builds, executes, and maintains automated test frameworks for end to end integration testing across applications.</p> <p>Accountable for all aspects of quality within the application delivery team.</p> <p>Tracks and prioritizes defects throughout product releases and lifecycles.</p> <p>Works with Scrum / Agile teams or other IT teams to plan, estimate, schedule and execute testing for applications including:</p> <p>Establishes, organizes and executes testing deliverables.</p> <p>Documents and executes complex software test plans and strategies. Ensures traceability of test cases back to project requirements. Executes end to end test scenarios. Coordinates and supports user-acceptance test plans. Ensures software applications meet functional and non-functional requirements. Participates in all aspects of testing at all levels, including functional, system, regression and load testing. Records and reports on testing metrics.</p> <p>Follows test documentation standards and makes updates as necessary. Performs other job-related duties as assigned or apparent.</p>	<p>8</p>	<p>Bachelor's Degree in Information Systems</p>



Administrative Specialist**	Performs all the duties of an Administrative Assistant, but is also qualified and expected to oversee and execute special projects. Must possess excellent oral and written communications skills. Duties must be performed in an efficient manner in an IT office setting. The Administrative Specialist may be responsible for basic orientation of new employees, organizing continuing training for current employees, basic technical troubleshooting of office equipment, organization of office data, and other projects to support the smooth operation of the office.	2	High school
Technical Writer**	Researches, writes, and edits materials for related reports, manuals, briefs, proposals, instructional material, catalogs, technical publications, and/or software and hardware documentation. Obtains technical data from independent observation, review with technical staff members, and/or studies of published materials and existing documentation. Interfaces with users, specialists, analysts, programmers, etc., to obtain background information of technologies, methods, and standards. Revises text and recommends changes in scope, format, and content to ensure accuracy and completeness. Demonstrated ability to work independently or under only general direction.	2	AA

SIN	TITLE	DESCRIPTION	YEARS OF EXP	DEGREE REQUIRED
54151S	Applications Programmer-Senior	Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, and documents those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced analyst/ programmers.	8	Bachelor's Degree in Computer Science
54151S	Business Process Consultant	Responsible for most complex systems process analysis, design, and simulation. Requires highest- level understanding of organization's business systems and industry requirements. Focus is on process analysis and re-engineering, with an understanding of technical problems and solutions as they relate to the current and future business environment. Creates process change by integrating new processes with existing ones and communicating these changes to impacted Business Systems teams. Recommends and	10	Bachelor's Degree

		facilitates quality improvement efforts. May lead re-engineering team and act as project manager in some cases.		
54151S	Subject Matter Specialist	Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases.	12	Master's Degree
54151S	Data Architect	Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Translates business needs into long-term architecture solutions. Defines, designs, and builds dimensional databases. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Evaluates reusability of current data for additional analyses. Reviews object and data models and the metadata repository to structure the data for better management and quicker access.	10	Bachelor's Degree in Computer Science
54151S	Enterprise Data Architect	Develop and implement strategies and solutions of high business value while considering long term impacts of decisions while becoming a trusted partner of business users, stakeholders and executives. Help define and drive towards an end state that is based on simplicity and the adoption of digital technologies, cloud hosting, and open source software. Drive technology strategy and adoption for the Enterprise data technologies. Demonstrate effective and disciplined software development expertise and leadership. Work with Product Owners to understand the desired capability, to define and prioritize work, determine deliverables, and manage workloads. Own and facilitate the development of the enterprise data architecture. Work collaboratively with others, communicate effectively with technical, senior management and	12	Bachelor's Degree in Computer Science



		customers. Strong management skills to be able to lead the data architecture development. Prior experience in migrating on premise data platforms implementation to a cloud-based implementation.		
54151S	Data Warehousing Programmer	Responsible for product support and maintenance of the data warehouse. Performs data warehouse design and construction. Codes and documents scripts and stored procedures. Designs/implements data strategy methods. Develops appropriate programs and systems documentation. Assists with Meta data repository management. Prepares/implements data verification and testing methods for the data warehouse. Creates index and view scripts.	2	Bachelor's Degree
54151S	Data Warehousing Project Manager	Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Responsible for leading data warehouse team in development and enhancements of the data warehouse user interface. Establishes user requirements. Creates new standards and procedures related to end user and internal interface development. Works with Data Architect on technical issues and system architecture definition. Translates high-level work plans and converts to detailed assignments for team members. Monitors status of assignments and reviews work for completion and quality.	8	Bachelor's Degree
54151S	Data/Configuration Management Specialist	Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software.	4	Bachelor's Degree
54151S	Help Desk Manager	Has overall responsibility for help desk operations associated with the identification, prioritization and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked and resolved appropriately. May maintain responsibility for development, maintenance and integrity of help desk software.	6	Bachelor's Degree
54151S	Help Desk Specialist	Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to	3	Bachelor's degree

		telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. Maintains currency and highest level of technical skill in field of expertise.		
54151S	Web Designer	Under direct supervision, designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special effects elements. Contributes to the design group's efforts to enhance the appeal of the organization's online offerings. Designs the website to support the organization's strategies and goals relative to external communications. Requires knowledge of web-based technologies including browsers ASP pages, HTML code, object-oriented technology, and graphics software.	3	Bachelor's Degree
54151S	Web Project Manager	Serves as project manager of a development team responsible for planning, developing, and deploying websites including preparation of text, graphics, audio, and video for web pages. Works directly with partners and clients to determine project scope and specifications. Coordinates the work of design and development teams to implement online designs. Reviews progress, manages resources, and ensures overall quality of completed website. Typically requires experience in management and understanding of web technologies.	8	Bachelor's Degree
54151S	Web Software Developer	Designs, develops, troubleshoots, debugs, and implements software code (such as HTML, CGI, and JavaScript) for a component of the website. Works with graphic designers and other members of a project team to develop the site concept, interface design, and architecture of the website. Responsible for interface implementation. Integrates web applications with backend databases. Deploys large web-based transaction systems using application servers. Researches, tests, builds, and coordinates the integration of new products per production and client requirements. Requires strong navigation and site-design instincts.	4	Bachelor's Degree
54151S	Program Manager III	The Senior Program Manager will carry out the coordinated organization, direction and implementation of complex and interrelated	15	Master of Business Administration

		<p>projects to achieve outcomes and realize benefits of strategic importance. Establish overall goals and objectives, and manage program projects through application of program and project management principles, practices, and techniques, coordinating multiple projects and their interdependencies. Develop detailed program management and other plans and schedules, estimate resource requirements, define milestones and deliverables, monitor activities to meet customer requirements, specifications, quality assurance standards and deliverable timeframes, and evaluate and report on accomplishments. Provide effective budget oversight. Document and track program risks and issues, establish mitigation plans, and take corrective actions as necessary. Provide effective management and utilization of resources across project. Ensure accurate stakeholder identification and maintain effective stakeholder communication. Ensure that deliverables are high quality and submitted on schedule. Maintain ongoing client satisfaction and identify new business opportunities. Excellent critical thinking skills and the ability to derive innovative solutions to complex problems.</p>		
54151S	Senior Systems Analyst	<p>The Senior Systems Analyst will leverage their strong technical background to provide technical project support, particularly in the areas of reviewing vendor's technical documents and deliverables, proposing high-level technical solutions and designs, providing technical guidance and recommendations, providing technical analysis, facilitating the resolution of various technical problems, supporting the provisioning of various technical components, and providing project management support. Provide technical support to specific IT projects. Assist with vendor and/or product technical evaluations. Develop vendor project artifacts and deliverables such as project technical documents, test plans, etc. Review vendor designs and technical approaches to provide recommendations and guidance. Support the deployment of systems. Actively contribute to application design and development discussions with the implementation vendor and project team. Develop technical recommendations in support of project goals. Writing/drafting</p>	8	Bachelor's Degree

		project artifacts and deliverables.		
54151S	Senior Technical Lead	<p>Researching processes and compose/write system requirements for use by the engineering and operations teams; Developing and maintaining information and documentation related to customer processes and systems; Oversee and manage local team of technical SMEs; Analyzing and evaluating new technical solutions for the client and provide adequate recommendations; Preparing and maintaining system documentation in accordance with customer requirements; Planning, maintaining, track and document the course of projects including milestones, tasks, resources required; Planning meeting agendas and lead technical meetings to ensure important issues are discussed, tracked and resolved; Reviewing system documentation to identify how a change might impact the customer's infrastructure and systems; Engaging in process modeling and researching alternatives for the creation of customer requirements; Identifying and resolving procedural and process problems with applicable team areas. Tracking and escalating issues as necessary and facilitate resolution; ensuring that projects follow standards and procedures; Working with PM team and engineers to identify tasks, milestones and LOEs for assigned projects.</p>	12	Bachelor's degree in Computer Science
54151S	Software Systems Engineer	<p>Under general direction, formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debugs, and documents those programs. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Competent to work at this highest technical level on all phases of software systems programming applications. May have responsibility for the evaluation of new and existing software products. May assist other systems programmers to effectively utilize the systems's software.</p>	5	Bachelor's Degree
54151S	Test Engineer	<p>Subject matter specialist providing testing know-how in for the support of user requirements of complex to highly complex</p>	4	Bachelor's Degree

		software/hardware applications. Directs and/or participates in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection.		
54151S	SalesForce Architect	<p>Serves as the technical delivery leader, accountable for completion of team delivery efforts including quality oversight and client acceptance. Fosters and promotes innovative thinking across the client environment. Builds and maintains client relationships, developing a strategic vision for clients and internal teams. Handles challenging client situations and offers technical and business guidance & direction to client executives. Manages staff and monitors performance and training needs to create skills expansion and career advancement opportunities. Interface with Business Analysts and technical staff and be responsible for delivering complete work products. Implements enterprise system and application architecture to ensure performance, maintainability, and application integration with external systems. Recommends direction for system testing efforts including unit testing, functional testing, end-to-end testing, validation testing and user acceptance testing. Works with Client's enterprise architecture team to define technical development guidelines and security guidelines for Salesforce based applications. Develops change and release management for the Salesforce applications using DevOps and CI/CD processes and tools including Flosum, Bamboo/Jenkins, Bitbucket/GIThub and EclipseIDE solutions. Defines agile development life cycle for client applications and if needed, integrate it with the existing system development life cycle. Provides guidance on master data management associated with Salesforce, including data capture, warehousing, storing, cleansing and security. Recommends strategy for source code management for salesforce applications. Recommends Salesforce.com integration strategies with different business systems including working use of leading integration tools.</p>	10	Bachelor's Degree



54151S	Network Administrator	<p>Provides system administration of Network, Web, and/or communication systems, including Local Area Network (LAN) and Wide Area Network (WAN) systems, involving network security. Prepares technical implementation plans that provide integrated solutions including actions, milestones, timelines and critical paths required for complete solutions.</p>	3	Bachelor's degree
54151S	Systems Administrator	<p>Under general supervision, responsible for installing, configuring, and maintaining operating system workstations and servers, including web servers, in support of business processing requirements. Performs software installations and upgrades to operating systems and layered software packages. Schedules installations and upgrades and maintains them in accordance with established IT policies and procedures. Monitors and tunes the system to achieve optimum performance levels. Ensures workstation/server data integrity by evaluating, implementing, and managing appropriate software and hardware solutions. Ensures data/media recoverability by implementing a schedule of system backups and database archive operations. Develops and promotes standard operating procedures. Conducts routine hardware and software audits of workstations and servers to ensure compliance with established standards, policies, and configuration guidelines. Develops and maintains a comprehensive operating system hardware and software configuration database/library of all supporting documentation.</p>	4	Bachelor's degree
54151S	Database Administrator	<p>Participates in the design, creation, and maintenance of computerized databases. Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary. Typically requires two to four years of experience.</p>	4	Bachelor's degree



ANCIL LARY	Help Desk Coordinator	Under general direction, responsible for ensuring the timely process through which problems are controlled. Includes problem recognition, research, isolation, resolution, and follow-up steps. Requires experience and understanding of MIS environment. Typically involves use of problem management database and help desk system. May provide guidance/training for less-experienced personnel.	2	High School Diploma
54151S	Information Systems Security Officer	Create, implement, manage and ensure compliance of information systems security policies, standards, and methodologies. Configure and manage information system security software, hardware, and firmware and provide ongoing configuration management. Evaluate security solutions against security requirements for processing classified information. Develop and maintain C&A, IA and policy documentation. Author, update and manage system documentation and records. Create and update workstations, servers, routers, firewalls, intelligent hubs , network switches records. Evaluate security impact of potential system changes and manage and control approved changes. Recommend, implement and enforce information systems security policies, standards, and methodologies. Develop and maintain C&A, IA and policy documentation. Ensure operational security posture and Information Assurance for systems, programs and enclaves. Administer and manage user identification and authentication. Approval Authority for ISs under their control. Experience across hardware/software security implantation, communication protocols and encryption. Understanding and awareness of current and emerging security tools and techniques.	10	Bachelor's degree in Computer Science

Cloud Level Descriptions	
Level 1 (Entry-Level)	Applies fundamental concepts, processes, practices, and procedures on technical assignments. Performs work that requires practical experience and training. Work is performed under supervision.
Level 2 (Journeyman)	Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Operates with appreciable latitude in developing methodology and presenting solutions to problems.



	Contributes to deliverables and performance metrics where applicable.
Level 3 (Senior)	Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Evaluates performance results and recommends major changes affecting short-term project growth and success. Functions as a technical expert across multiple project assignments. May supervise others.
Level 4 (Master)	Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. Directs and controls activities for a client, having overall responsibility for financial management, methods, and staffing to ensure that technical requirements are met. Interactions involve client negotiations and interfacing with senior management. Decision making and domain knowledge may have a critical impact on overall project implementation. May supervise others.

SIN	TITLE	DESCRIPTION	YEARS OF EXP	DEGREE REQUIRED
518210C	Cloud IT Application Developer Level I	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	1	BS
518210C	Cloud IT Application Developer Level II	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	3	BS
518210C	Cloud IT Application Developer Level III	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the	6	BS



		required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.		
518210C	Cloud IT Application Developer Level IV	Provides application development support within the Cloud IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Cloud IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.	8	BS
518210C	Cloud IT Solutions Architect	Analyzes and refines Cloud IT systems requirements. Translates systems requirements into applications prototypes. Plans and designs systems architecture. Writes, debugs, and maintains code. Determines and designs applications architecture. Determines output media/formats and designs user interfaces. Works with customers to test applications. Assures software and systems quality and functionality. Integrates hardware and software components. Writes and maintains program documentation. Evaluates new applications software technologies; and/or ensures the rigorous application of information security/information assurance policies, principles, and practices to the delivery of application software services.	8	BS
518210C	Cloud IT Technical Architect	Performs needs analyses to define opportunities for new or improved Cloud IT business process solutions. Consults with customers to identify and specify requirements. Develops overall functional and systems requirements and specifications. Conducts business process re-engineering, feasibility studies and trade-off analyses. Prepares business cases for the application of Cloud IT solutions. Defines systems scope and objectives. Develops cost estimates for new or modified systems. Ensures the integration of all systems components (e.g., procedures, databases, policies, software, and hardware). Plans systems implementation and/or ensures the rigorous application of information security/information assurance policies, principals, and practices to the systems analysis process.	10	BS
518210C	Cloud IT Software Systems Engineer I	Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and	1	BS



		correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.		
518210C	Cloud IT Software Systems Engineer IV	<p>Coordinate and/or perform additions and changes to Cloud IT network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems.</p> <p>Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.</p>	9	BS
518210C	Cloud Database Admin/Manager I	Analyze database requirements of assigned Cloud IT projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of Cloud IT database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology designs and programs.	2	BS
518210C	Cloud Database Admin/Manager IV	Analyze database requirements of assigned Cloud IT projects. Analyze and determine information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of Cloud IT database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems. Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology	9	BS



		designs and programs.		
518210C	Cloud IT Project Manager Level I	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project- related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.	1	BS
518210C	Cloud IT Project Manager Level IV	Typically oversee all aspects of the Cloud IT project, leading a team on large projects or a significant segment of large and complex projects. Analyze new and complex project- related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Commensurate experience and education for the specific level.	9	BS
518210C	Cloud IT Technical Manager	Monitors technical tasks and keeps the Project Manager abreast of all problems and accomplishments of the Cloud IT project. Anticipates problems and works to mitigate the anticipated problems. As a team or project leader, provides technical direction for the complete systems development effort. May serve as a technical authority for a design area. As a staff specialist or consultant, resolves unique and unyielding systems problems using new technology. Can complete tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates. Interacts with government management personnel. Reports in writing and orally to contractor management and government representatives, including the government contracting officer.	10	BS
518210C	Cloud IT Subject Matter Specialist III	Provide technical knowledge and analysis of highly specialized Cloud IT applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other in the Cloud IT environment senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle	10	BS



		management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise.		
518210C	Cloud IT Information Assurance/Security Specialist Level III	Develops policies and procedures to ensure in the Cloud IT environment information systems reliability and accessibility and to prevent and defend against unauthorized access to systems, networks, and data. Conducts risk and vulnerability assessments of planned and installed information systems to identify vulnerabilities, risks, and protection needs. Promotes awareness of security issues among management and ensuring sound security principles are reflected in organizations' visions and goals. Conducts systems security evaluations, audits, and reviews. Develops systems security contingency plans and disaster recovery procedures. Develops and implements programs to ensure that systems, network, and data users are aware of, understand, and adhere to systems security policies and procedures. Participates in network and systems design to ensure implementation of appropriate systems security policies. Facilitates the gathering, analysis, and preservation of evidence used in the prosecution of computer crimes. Assesses security events to determine impact and implementing corrective actions; and/or ensures the rigorous application of information security/information assurance policies, principles, and practices in the delivery of all IT services.	10	BS
518210C	Cloud IT Business Analyst Level IV	Assist in applying common best practices for the industry to the Cloud IT customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross- functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks. Commensurate experience and education.	9	BS

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2. Maximum order. 54151S and 518210C: \$500,000; ANCILLARY and OLM: \$250,000;



3. Minimum order. \$100.00
4. Geographic coverage (delivery area). 50 United States; District of Columbia; Puerto Rico
5. Point(s) of production (city, county, and State or foreign country). Not Applicable
6. Discount from list prices or statement of net price. Net prices set forth above.
7. Quantity discounts. None
8. Prompt payment terms. Net 30
9. Foreign items (list items by country of origin). None.
- 10a. Time of delivery. (Contractor insert number of days.) As negotiated with ordering agency and the contractor.
- 10b. Expedited Delivery. As negotiated with ordering agency and the contractor.
- 10c. Overnight and 2-day delivery. As negotiated with ordering agency and the contractor.
- 10d. Urgent Requirements. As negotiated with ordering agency and the contractor.
11. F.O.B. point(s). Destination.
- 12a. Ordering address.
24 Welwyn Way
Rockville, MD 20850-2771
- 12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
13. Payment address.
24 Welwyn Way
Rockville, MD 20850-2771
14. Warranty provision. None.
15. Export packing charges, if applicable. Not Applicable
16. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable
17. Terms and conditions of installation (if applicable). Not Applicable
- 18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable
- 18b. Terms and conditions for any other services (if applicable). Not Applicable



19. List of service and distribution points (if applicable). Not Applicable

20. List of participating dealers (if applicable). Not Applicable

21. Preventive maintenance (if applicable). Not Applicable

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). Not Applicable

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. www.axiomconsultants.com

23. Data Universal Number System (DUNS) number. 960044688

24. Contractor is registered and current in the SAM database.

Final Pricing:

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

Senior Project Manager	\$88.41
Jr Systems Analyst	\$66.80
Research Scientist II	\$68.77
PeopleSoft Test Consultant	\$91.36
Administrative Specialist**	\$70.62
Technical Writer**	\$100.87
Applications Programmer- Senior	\$118.27
Business Process Consultant	\$122.27
Subject Matter Specialist	\$198.11
Data Architect	\$162.95
Enterprise Data Architect	\$244.15
Data Warehousing Programmer	\$103.29
Data Warehousing Project Manager	\$132.88
Data/Configuration Management Specialist	\$96.84
Help Desk Manager	\$90.76
Help Desk Specialist	\$75.27
Web Designer	\$88.01
Web Project Manager	\$118.19
Web Software Developer	\$90.93
Program Manager III	\$176.46
Senior Systems Analyst	\$108.17
Senior Technical Lead	\$172.94



Software Systems Engineer	\$112.96
Test Engineer	\$95.93
SalesForce Architect	\$246.90
Network Administrator	\$94.61
Systems Administrator	\$97.24
Database Administrator	\$98.53
Help Desk Coordinator	\$67.44
Information Systems Security Officer	\$113.85
Cloud IT Application Developer Level I	\$110.10
Cloud IT Application Developer Level II	\$120.63
Cloud IT Application Developer Level III	\$141.51
Cloud IT Application Developer Level IV	\$145.12
Cloud IT Solutions Architect	\$137.07
Cloud IT Technical Architect	\$211.31
Cloud IT Software Systems Engineer I	\$101.38
Cloud IT Software Systems Engineer IV	\$117.80
Cloud Database Admin/Manager I	\$103.99
Cloud Database Admin/Manager IV	\$149.89
Cloud IT Project Manager Level I	\$122.04
Cloud IT Project Manager Level IV	\$152.22
Cloud IT Technical Manager	\$172.34
Cloud IT Subject Matter Specialist III	\$185.70
Cloud IT Information Assurance/Security Specialist Level III	\$123.58
Cloud IT Business Analyst Level IV	\$121.27

ESCALATIONS	Base Yr	Yr 2	Yr 3	Yr 4	Yr 5
Senior Project Manager	\$88.41	\$91.07	\$93.80	\$96.61	\$99.51
<i>Jr Systems Analyst</i>	\$66.80	\$68.81	\$70.87	\$73.00	\$75.19
<i>Research Scientist II</i>	\$68.77	\$70.83	\$72.95	\$75.14	\$77.40
PeopleSoft Test Consultant	\$91.36	\$94.10	\$96.92	\$99.83	\$102.83
Administrative Specialist**	\$70.62	\$72.74	\$74.92	\$77.17	\$79.48
Technical Writer**	\$100.87	\$103.90	\$107.01	\$110.22	\$113.53
Applications Programmer- Senior	\$118.27	\$121.82	\$125.47	\$129.23	\$133.11
Business Process Consultant	\$122.27	\$125.93	\$129.71	\$133.60	\$137.61
Subject Matter Specialist	\$198.11	\$204.06	\$210.18	\$216.48	\$222.98
Data Architect	\$162.95	\$167.83	\$172.87	\$178.05	\$183.40
Enterprise Data Architect	\$244.15	\$251.47	\$259.02	\$266.79	\$274.79
Data Warehousing Programmer	\$103.29	\$106.38	\$109.58	\$112.86	\$116.25
Data Warehousing Project Manager	\$132.88	\$136.87	\$140.98	\$145.21	\$149.56
Data/Configuration Management Specialist	\$96.84	\$99.75	\$102.74	\$105.82	\$109.00



Help Desk Manager	\$90.76	\$93.48	\$96.29	\$99.18	\$102.15
Help Desk Specialist	\$75.27	\$77.53	\$79.85	\$82.25	\$84.72
Web Designer	\$88.01	\$90.65	\$93.37	\$96.17	\$99.06
Web Project Manager	\$118.19	\$121.73	\$125.39	\$129.15	\$133.02
Web Software Developer	\$90.93	\$93.66	\$96.47	\$99.36	\$102.34
Program Manager III	\$176.46	\$181.76	\$187.21	\$192.83	\$198.61
Senior Systems Analyst	\$108.17	\$111.41	\$114.76	\$118.20	\$121.74
Senior Technical Lead	\$172.94	\$178.12	\$183.47	\$188.97	\$194.64
Software Systems Engineer	\$112.96	\$116.35	\$119.84	\$123.44	\$127.14
Test Engineer	\$95.93	\$98.81	\$101.77	\$104.82	\$107.97
SalesForce Architect	\$246.90	\$254.31	\$261.93	\$269.79	\$277.89
Network Administrator	\$94.61	\$97.45	\$100.37	\$103.38	\$106.49
Systems Administrator	\$97.24	\$100.16	\$103.17	\$106.26	\$109.45
Database Administrator	\$98.53	\$101.49	\$104.53	\$107.67	\$110.90
Help Desk Coordinator	\$67.44	\$69.46	\$71.55	\$73.69	\$75.90
Information Systems Security Officer	\$113.85	\$117.26	\$120.78	\$124.40	\$128.14
Cloud IT Application Developer Level I			\$110.10	\$113.40	\$116.81
Cloud IT Application Developer Level II			\$120.63	\$124.25	\$127.98
Cloud IT Application Developer Level III			\$141.51	\$145.76	\$150.13
Cloud IT Application Developer Level IV			\$145.12	\$149.47	\$153.96
Cloud IT Solutions Architect			\$137.07	\$141.18	\$145.42
Cloud IT Technical Architect			\$211.31	\$217.65	\$224.18
Cloud IT Software Systems Engineer I			\$101.38	\$104.42	\$107.55
Cloud IT Software Systems Engineer IV			\$117.80	\$121.33	\$124.97
Cloud Database Admin/Manager I			\$103.99	\$107.11	\$110.32
Cloud Database Admin/Manager IV			\$149.89	\$154.39	\$159.02
Cloud IT Project Manager Level I			\$122.04	\$125.70	\$129.47
Cloud IT Project Manager Level IV			\$152.22	\$156.79	\$161.49
Cloud IT Technical Manager			\$172.34	\$177.51	\$182.84
Cloud IT Subject Matter Specialist III			\$185.70	\$191.27	\$197.01
Cloud IT Information Assurance/Security Specialist Level III			\$123.58	\$127.29	\$131.11
Cloud IT Business Analyst Level IV			\$121.27	\$124.91	\$128.66

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