



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE
MULTIPLE AWARD SCHEDULE**

AWARDED SPECIAL NUMBERS INCLUDE:

**Information Technology:
33411, 511210, 54151, 611420, 54151S, 54151ECOM, OLM**

**Skyline ULTD, Inc.
122 N. Bloomington Street
Suite I
Lowell, AR 72745
Phone: 703-373-2330
Website: [https:// www.skyline-ultd.com](https://www.skyline-ultd.com)**

CAGE CODE: 1VAN5

Business Size: Small Business

**Contractors Administration:
Dick Snyder, Contracts Manager
contracting@skyline-ultd.com**

Contract Number: 47QTCA19D007V

Period Covered by Contract: March 15, 2019 through March 14, 2024

Pricelist current through Mod #A812, signed 02/06/2020

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSAAAdvantage!®, a menu-driven database system. The INTERNET address for GSAAAdvantage!® is:
<http://www.GSAAAdvantage.gov>.

For more information on ordering from Federal Supply Schedules click on the GSA Schedules link at www.gsa.gov



SKYLINE ULTD, INC. INFORMATION

1a. **TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN	PSC	SIN Description
33411	7010	Purchasing of New Electronic Equipment
511210	7030	Software Licenses
54151	J070	Software Maintenance Services
611420	U012	Information Technology Training
54151S	D399	Information Technology Professional Services
54151ECOM	D304	Electronic Commerce and Subscription Services
OLM		Order-Level Materials (OLM)

1b. **LOWEST PRICED MODEL NUMBER AND PRICE PER SIN:** See Awarded Price List

1c. **HOURLY RATES:** See Awarded Price List

2. **MAXIMUM ORDER:**

- 33411 – \$500,000
- 511210 – \$500,000
- 54151 – \$500,000
- 611420 – \$250,000
- 54151S – \$500,000
- 54151ECOM – \$500,000
- OLM – \$250,000

3. **MINIMUM ORDER:** \$100.00

4. **GEOGRAPHIC COVERAGE:** Domestic Delivery, 48 Contiguous States and Washington, D.C.

5. **POINT OF PRODUCTION:** United States

6. **DISCOUNT FROM LIST PRICES:** Prices are listed as GSA Net, discount deducted and IFF included.

7. **QUANTITY DISCOUNT:**

Discount Rate	Remarks
1%	Off the GSA Schedule Price for single orders between \$250,000.00 and \$999,999.99
2%	Off the GSA Schedule Price for single orders equal to or above \$1,000,000.00



8. **PROMPT PAYMENT TERMS:** Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- 9.a **Government Purchase Cards** are accepted at or below the micro-purchase threshold
- 9.b **Government Purchase Cards** are accepted above the micro-purchase threshold
10. **FOREIGN ITEMS:** None
- 11a. **TIME OF DELIVERY:** As Negotiated
- 11b. **EXPEDITED DELIVERY:** To be negotiated at the task order level.
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** To be negotiated at the task order level.
- 11d. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
12. **FOB POINT:** Destination
- 13a. **ORDERING ADDRESS:** Skyline ULTD, Inc.
122 N. Bloomington Street, Suite I
Lowell, AR 72745
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3
14. **PAYMENT ADDRESS:** Skyline ULTD, Inc.
122 N. Bloomington Street, Suite I
Lowell, AR 72745
15. **WARRANTY PROVISION:** Standard Commercial Warranty
16. **EXPORT PACKING CHARGES:** None



17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** None. Credit cards accepted above and below the micro-purchase threshold.
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND:** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION:** N/A
- 20a. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES:** N/A
- 20b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** N/A
21. **LIST OF SERVICE AND DISTRIBUTION POINTS:** N/A
22. **LIST OF PARTICIPATING DEALERS:** N/A
23. **PREVENTIVE MAINTENANCE:** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **SECTION 508 COMPLIANCE:** The Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services at www.Section508.gov/. Contact Skyline for details on 508 compliance information with regard to products and services.
25. **DUNS NUMBER:** 039425777
26. **NOTIFICATION REGARDING IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Skyline ULTD, Inc. has an Active Registration in the SAM database.

Awarded Product Pricing

SIN	Part Number	Product Description	GSA Price
511210	GER-KIT-TRACK	MC65 mobile handheld computer with Spare Battery, Heavy Duty SD Card, Rigid Holster, Quick Start Guide, Motorola Bronze Warranty from the Start for 3 years, HC Standard® (HPTE) Device Software Installation Configuration & Setup and HC Standard® (HPTE) (Individual Unit) Software Support & Maintenance for 1 year. Custom designed and configured Zarges case, charging capacity for up to five MC65 handheld computers, Charging capacity for up to five batteries Extension cord, 2 Locking swivel casters 2 Locking fixed casters. Dell Latitude E6420XFR Rugged Laptop	\$12,852.87
511210	GER-KIT-EXPAND	MC65 mobile handheld computer, Spare Battery, Heavy Duty SD Card, Rigid Holster, Motorola Bronze Warranty from the Start for 3 years, HC Standard® (HPTE) Device Software Installation Configuration & Setup and HC Standard® (HPTE) (Individual Unit) Software Support & Maintenance for 1 year.	\$3,837.00
511210	GER-HAND-BUNDLE-DESK	MC65 mobile handheld computer, Spare Battery, Heavy Duty SD Card, Rigid Holster, Non-Ethernet single charging crade with spare battery charging ability, Quick Start Guide, Motorola Bronze Warranty from the Start for 3 years, HC Standard® (HPTE) Device Software Installation Configuration & Setup and HC Standard® (HPTE) (Individual Unit) Software Support & Maintenance for 1 year.	\$4,010.96
511210	GER-HAND-BUNDLE-VEHICLE	MC65 mobile handheld computer, Spare Battery, Heavy Duty SD Card, Rigid Holster, VCD5500-1001R MC65 Vehicle Charging Crade-Hard Mounted, Quick Start Guide, Motorola Bronze Warranty from the Start for 3 years, HC Standard® (HPTE) Device Software Installation Configuration & Setup and HC Standard® (HPTE) (Individual Unit) Software Support & Maintenance for 1 year.	\$4,032.46
511210	SSB-MC65XX-31	Motorola, MC65XX, Warranty, Service from the Start Bronze, Includes Comprehensive	\$268.77
511210	HCS HPTE Unit SSSP	HC Standard® (HPTE) (Individual Unit) Software Support and Maintenance (Year #1)	\$215.01
511210	HCPTS iOS SS	HC Standard® Premium Service and Support for a single iOS license for one year. (Optional and Billed Annually)	\$215.01
511210	HCPTS AND SS	HC Standard® Premium Service and Support for a single Android license for one year. (Optional and Billed Annually)	\$215.01
511210	HCPTS WIN81 SS	HC Standard® Premium Service and Support for a single Microsoft Windows 8.1 license for one year. (Optional and Billed Annually)	\$215.01
511210	HCPTS-AND-GHOST-500	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) up to 500 licenses on a GER-hosted installation	\$488.66



SIN	Part Number	Product Description	GSA Price
511210	HCPTS-AND-GHOST-501	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) 501 to 1500 licenses on a GER-hosted installation	\$439.80
511210	HCPTS-AND-GHOST-1501	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) 1501 or more licenses on a GER-hosted installation	\$390.93
511210	HCPTS-AND-XHOST-500	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) up to 500 licenses on a customer-hosted installation	\$703.68
511210	HCPTS-AND-XHOST-501	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) 501 to 1500 licenses on a customer-hosted installation	\$654.81
511210	HCPTS-AND-XHOST-1501	HC Standard PTS Single License for Customer Provided Android Device (including Premium Service and Support) 1501 or more licenses on a customer-hosted installation	\$605.94
511210	HCPTS-iOS-GHOST-500	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) up to 500 licenses on a GER-hosted installation	\$488.66
511210	HCPTS-iOS-GHOST-501	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) 501 to 1500 licenses on a GER-hosted installation	\$439.80
511210	HCPTS-iOS-GHOST-1501	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) 1501 or more licenses on a GER-hosted installation	\$390.93
511210	HCPTS-iOS-XHOST-500	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) up to 500 licenses on a customer-hosted installation	\$703.68
511210	HCPTS-iOS-XHOST-501	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) 501 to 1500 licenses on a customer-hosted installation	\$654.81
511210	HCPTS-iOS-XHOST-1501	HC Standard PTS Single License for Customer Provided iOS Device (including Premium Service and Support) 1501 or more licenses on a customer-hosted installation	\$605.94
511210	HCPTS-WIN8.1-GHOST-500	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and Support) up to 500 licenses on a GER-hosted installation	\$488.66
511210	HCPTS-WIN8.1-GHOST-501	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and Support) 501 to 1500 licenses on a GER-hosted installation	\$439.80
511210	HCPTS-WIN8.1-GHOST-1501	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and Support) 1501 or more licenses on a GER-hosted installation	\$390.93
511210	HCPTS-WIN8.1-XHOST-500	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and Support) up to 500 licenses on a customer-hosted installation	\$703.68
511210	HCPTS-WIN8.1-XHOST-501	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and	\$654.81



SIN	Part Number	Product Description	GSA Price
		Support) 501 to 1500 licenses on a customer-hosted installation	
511210	HCPTS-WIN8.1-XHOST-1501	HC Standard PTS Single License for Customer Provided Windows 8.1 Device (including Premium Service and Support) 1501 or more licenses on a customer-hosted installation	\$605.94
511210	HCPTS-WEMB-GHOST	HC Standard PTS Single License for Customer Provided Motorola Windows Embedded Device such as (MC65, MC70, MC75, MC75A) (including Premium Service and Support) on a GER-hosted installation	\$733.00
511210	HCPTS-WEMB-XHOST	HC Standard PTS Single License for Customer Provided Motorola Windows Embedded Device such as (MC65, MC70, MC75, MC75A) (including Premium Service and Support) on a customer-hosted installation	\$928.46
511210	HCS-PP-LIC-10	Purchase of HC Standard Perpetual License Quantity of Licensed Users 10	\$24,433.25
511210	HCS-PP-LIC-25	Purchase of HC Standard Perpetual License Quantity of Licensed Users 25	\$61,083.12
511210	HCS-PP-LIC-50	Purchase of HC Standard Perpetual License Quantity of Licensed Users 50	\$122,166.25
511210	HCS-PP-LIC-100	Purchase of HC Standard Perpetual License Quantity of Licensed Users 100	\$244,332.49
511210	HCS-PP-LIC-200	Purchase of HC Standard Perpetual License Quantity of Licensed Users 200	\$488,664.99
511210	HCS-PP-LIC-300	Purchase of HC Standard Perpetual License Quantity of Licensed Users 300	\$732,997.48
511210	HCS-PP-LIC-400	Purchase of HC Standard Perpetual License Quantity of Licensed Users 400	\$938,236.78
511210	HCS-PP-LIC-500	Purchase of HC Standard Perpetual License Quantity of Licensed Users 500	\$1,123,929.47
511210	HCS-PP-LIC-725	Purchase of HC Standard Perpetual License Quantity of Licensed Users 725	\$1,629,697.73
511210	HCS-PP-LIC-1100	Purchase of HC Standard Perpetual License Quantity of Licensed Users 1100	\$2,304,055.42
511210	HCS-PP-LIC-2000	Purchase of HC Standard Perpetual License Quantity of Licensed Users 2000	\$3,950,856.42
511210	HCS-PP-LIC-5000	Purchase of HC Standard Perpetual License Quantity of Licensed Users 5000	\$7,942,027.71
511210	HCS-PP-LIC-8000	Purchase of HC Standard Perpetual License Quantity of Licensed Users 8000	\$11,618,010.08
511210	HCS-SSSP-XHOST-10	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 10	\$6,108.31
511210	HCS-SSSP-XHOST-25	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 25	\$15,270.78
511210	HCS-SSSP-XHOST-50	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 50	\$30,541.56
511210	HCS-SSSP-XHOST-100	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 100	\$61,083.12



SIN	Part Number	Product Description	GSA Price
511210	HCS-SSSP-XHOST-200	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 200	\$122,166.25
511210	HCS-SSSP-XHOST-300	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 300	\$183,249.37
511210	HCS-SSSP-XHOST-400	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 400	\$234,559.19
511210	HCS-SSSP-XHOST-500	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 500	\$280,982.37
511210	HCS-SSSP-XHOST-725	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 725	\$407,424.43
511210	HCS-SSSP-XHOST-1100	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 1100	\$576,013.85
511210	HCS-SSSP-XHOST-2000	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 2000	\$987,714.11
511210	HCS-SSSP-XHOST-5000	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 5000	\$1,985,506.93
511210	HCS-SSSP-XHOST-8000	Annual Service and Support Fee for Customer-Hosted HC Standard Quantity of Licensed Users 8000	\$2,904,502.52
54151	GER EXSPT- NLE 4	Exercises & Support Includes GER support at each NATIONAL LEVEL EXERCISE for the next 3 years.	\$977,329.97
54151	GER EXSPT-NLE 3	Exercises & Support Includes GER support at two (2) NATIONAL LEVEL EXERCISE	\$195,465.99
54151	GER EXSPT-TABLETOP	Tabletop Exercise & Support Includes GER support at a tabletop exercise. Customer provides the location.	\$48,866.50
54151	CORPRO CUST SUP	Engineering, coordination, assembly and provisioning of customer supplied equipment including MC65 handheld devices, associated accessories, and laptops	\$1,465.99
54151ECOM	HCS-HOSTING-10	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 10	\$8,795.97
54151ECOM	HCS-HOSTING-25	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 25	\$21,989.92
54151ECOM	HCS-HOSTING-50	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 50	\$43,979.85
54151ECOM	HCS-HOSTING-100	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 100	\$87,959.70
54151ECOM	HCS-HOSTING-200	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 200	\$175,919.40
54151ECOM	HCS-HOSTING-300	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 300	\$263,879.09
54151ECOM	HCS-HOSTING-400	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 400	\$337,178.84



SIN	Part Number	Product Description	GSA Price
54151ECOM	HCS-HOSTING-500	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 500	\$393,375.31
54151ECOM	HCS-HOSTING-725	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 725	\$570,394.21
54151ECOM	HCS-HOSTING-1100	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 1100	\$806,419.40
54151ECOM	HCS-HOSTING-2000	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 2000	\$1,287,979.19
54151ECOM	HCS-HOSTING-5000	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 5000	\$2,589,101.52
54151ECOM	HCS-HOSTING-8000	Annual Hosting Fee for GER-Hosted HC Standard Perpetual License (includes Premium Service and Support) Quantity of Licensed Users 8000	\$3,787,471.28
54151ECOM	HCS-ASP-INIT-10	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 10	\$4,886.65
54151ECOM	HCS-ASP-INIT-25	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 25	\$12,216.62
54151ECOM	HCS-ASP-INIT-50	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 50	\$24,433.25
54151ECOM	HCS-ASP-INIT-100	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 100	\$48,866.50
54151ECOM	HCS-ASP-INIT-200	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 200	\$97,733.00
54151ECOM	HCS-ASP-INIT-300	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 300	\$146,599.50
54151ECOM	HCS-ASP-INIT-400	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 400	\$187,647.36
54151ECOM	HCS-ASP-INIT-500	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 500	\$224,785.89
54151ECOM	HCS-ASP-INIT-725	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 725	\$325,939.55
54151ECOM	HCS-ASP-INIT-1100	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 1100	\$460,811.08
54151ECOM	HCS-ASP-INIT-2000	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 2000	\$790,171.28
54151ECOM	HCS-ASP-INIT-5000	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 5000	\$1,588,405.54
54151ECOM	HCS-ASP-INIT-8000	Software as a Service ASP License Initiation Fee Quantity of Licensed Users 8000	\$2,323,602.02
54151ECOM	HCS-ASP-SUBSC-10	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 10	\$3,909.32



SIN	Part Number	Product Description	GSA Price
54151ECOM	HCS-ASP-SUBSC-25	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 25	\$9,773.30
54151ECOM	HCS-ASP-SUBSC-50	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 50	\$19,546.60
54151ECOM	HCS-ASP-SUBSC-100	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 100	\$39,093.20
54151ECOM	HCS-ASP-SUBSC-200	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 200	\$78,186.40
54151ECOM	HCS-ASP-SUBSC-300	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 300	\$117,279.60
54151ECOM	HCS-ASP-SUBSC-400	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 400	\$150,117.88
54151ECOM	HCS-ASP-SUBSC-500	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 500	\$168,589.42
54151ECOM	HCS-ASP-SUBSC-725	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 725	\$244,454.66
54151ECOM	HCS-ASP-SUBSC-1100	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 1100	\$345,608.31
54151ECOM	HCS-ASP-SUBSC-2000	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 2000	\$497,807.91
54151ECOM	HCS-ASP-SUBSC-5000	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 5000	\$1,000,695.49
54151ECOM	HCS-ASP-SUBSC-8000	Software as a Service Annual License Subscription Fee includes Hosting, Service and Support Quantity of Licensed Users 8000	\$1,463,869.27
33411	GER-KIT-HARDWARE	Custom designed and configured Zarges case, charging capacity for up to five MC65 handheld computers, Charging capacity for up to five batteries Extension cord, 2 Locking swivel casters 2 Locking fixed casters. Dell Latitude E6420XFR Rugged Laptop.	\$6,513.90
33411	GER-KIT-EWRAP	Custom designed and configured Pelican case, Customized Dual Radio Multiband Outdoor Wireless Router with two 2.4GHz/4.9GHz/5GHz 25dBm SISO radio modules, Verizon Pantech UML290 LTE/EVDO modem or AT&T Sierra U313 modem, 30 Day initial Verizon activation, Extension cord	\$7,476.57
33411	HCS DOC TSTU	HC Standard®, Version 3.X – Full Color User Training Manual	\$146.60



SIN	Part Number	Product Description	GSA Price
33411	HCS DOC TTNR	HC Standard®, Version 3.X – Full Color Instructor Manual	\$146.60
33411	HCS DOC TADM	HC Standard®, Version 3.X – Full Color Administrator Training Manual	\$146.60
33411	HCS DOC USER	HC Standard®, Version 3.X – Full Color Comprehensive User Manual for Web, Mobile, Administrator and Director Users	\$171.03
33411	HCS DOC MNM REC	HC Standard® Handheld Patient Tracking Extension (HPTE) Module, Version 3.X – Quick Start Guide	\$29.32

Awarded Labor Categories

SIN	Labor Category	GSA Price
54151S	Applications Architect I	\$73.07
54151S	Applications Architect II	\$82.94
54151S	Applications Architect III	\$108.61
54151S	Applications Architect IV	\$132.31
54151S	Applications Architect SME	\$150.09
54151S	Applications Developer I	\$76.03
54151S	Applications Developer II	\$109.60
54151S	Applications Developer III	\$134.29
54151S	Applications Developer IV	\$157.00
54151S	Applications Developer SME	\$185.63
54151S	Applications Manager I	\$56.28
54151S	Applications Manager II	\$95.78
54151S	Applications Manager III	\$111.58
54151S	Applications Manager IV	\$132.31
54151S	Applications Manager SME	\$148.11
54151S	Business Process Manager I	\$55.29
54151S	Business Process Manager II	\$83.93
54151S	Business Process Manager III	\$96.77
54151S	Business Process Manager IV	\$111.58
54151S	Business Process Manager SME	\$130.34
54151S	Chief Cyber Security Engineer/Architect IV	\$168.85
54151S	Communications Hardware Engineer I	\$54.31
54151S	Communications Hardware Engineer II	\$70.11
54151S	Communications Hardware Engineer III	\$81.95
54151S	Communications Hardware Engineer IV	\$107.63
54151S	Communications Hardware Engineer SME	\$127.38
54151S	Computer Engineer I	\$56.28
54151S	Computer Engineer II	\$72.08

SIN	Labor Category	GSA Price
54151S	Computer Engineer III	\$82.94
54151S	Computer Engineer IV	\$110.59
54151S	Computer Engineer SME	\$129.35
54151S	Computer Hardware Engineer I	\$56.28
54151S	Computer Hardware Engineer II	\$72.08
54151S	Computer Hardware Engineer III	\$82.94
54151S	Computer Hardware Engineer IV	\$110.59
54151S	Computer Hardware Engineer SME	\$129.35
54151S	Computing Services Manager I	\$35.55
54151S	Computing Services Manager II	\$51.35
54151S	Computing Services Manager III	\$56.28
54151S	Computing Services Manager IV	\$72.08
54151S	Computing Services Manager SME	\$95.78
54151S	Configuration Manager I	\$55.29
54151S	Configuration Manager II	\$63.19
54151S	Configuration Manager III	\$84.92
54151S	Configuration Manager IV	\$96.77
54151S	Configuration Manager SME	\$108.61
54151S	Cyber Security Analyst I	\$106.64
54151S	Cyber Security Analyst II	\$127.38
54151S	Cyber Security Analyst III	\$138.24
54151S	Cyber Security Analyst IV	\$147.12
54151S	Cyber Security Analyst SME	\$157.00
54151S	Cyber Security InfoSec Engineer I	\$106.64
54151S	Cyber Security InfoSec Engineer II	\$125.40
54151S	Cyber Security InfoSec Engineer III	\$137.25
54151S	Cyber Security InfoSec Engineer IV	\$145.15
54151S	Cyber Security InfoSec Engineer SME	\$156.01
54151S	Cyber Security Project Engineer I	\$109.60
54151S	Cyber Security Project Engineer II	\$136.26
54151S	Cyber Security Project Engineer III	\$149.10
54151S	Cyber Security Project Engineer IV	\$159.96
54151S	Cyber Security Project Engineer SME	\$169.83
54151S	Cyber Security Project Manager IV	\$152.06
54151S	Cyber Security SME	\$151.07
54151S	Cyber Security Systems Engineer II	\$128.36
54151S	Cyber Security Systems Integrator II	\$121.45
54151S	Data Architect I	\$55.29
54151S	Data Architect II	\$82.94
54151S	Data Architect III	\$97.75

SIN	Labor Category	GSA Price
54151S	Data Architect IV	\$111.58
54151S	Data Architect SME	\$143.17
54151S	Database Administrator I	\$56.28
54151S	Database Administrator II	\$64.18
54151S	Database Administrator III	\$83.93
54151S	Database Administrator IV	\$94.79
54151S	Database Administrator SME	\$108.61
54151S	Database Developer I	\$55.29
54151S	Database Developer II	\$72.08
54151S	Database Developer III	\$111.58
54151S	Database Developer IV	\$132.31
54151S	Database Developer SME	\$152.06
54151S	Disaster Recovery Engineer I	\$55.29
54151S	Disaster Recovery Engineer II	\$83.93
54151S	Disaster Recovery Engineer III	\$110.59
54151S	Disaster Recovery Engineer IV	\$120.46
54151S	Disaster Recovery Engineer SME	\$127.38
54151S	Documentation Specialist I	\$50.36
54151S	Documentation Specialist II	\$72.08
54151S	Documentation Specialist III	\$81.95
54151S	Documentation Specialist IV	\$96.77
54151S	Documentation Specialist SME	\$108.61
54151S	Enterprise IT Training Specialist I	\$56.28
54151S	Enterprise IT Training Specialist II	\$72.08
54151S	Enterprise IT Training Specialist III	\$82.94
54151S	Enterprise IT Training Specialist IV	\$95.78
54151S	Enterprise IT Training Specialist SME	\$129.35
54151S	Field Engineer I	\$54.31
54151S	Field Engineer II	\$61.22
54151S	Field Engineer III	\$69.12
54151S	Field Engineer IV	\$78.01
54151S	Field Engineer SME	\$90.84
54151S	Help Desk/Support Specialist I	\$43.45
54151S	Help Desk/Support Specialist II	\$49.37
54151S	Help Desk/Support Specialist III	\$56.28
54151S	Help Desk/Support Specialist IV	\$73.07
54151S	Help Desk/Support Specialist SME	\$80.97
54151S	Information Management Officer I	\$63.19
54151S	Information Management Officer II	\$82.94
54151S	Information Management Officer III	\$95.78

SIN	Labor Category	GSA Price
54151S	Information Management Officer IV	\$110.59
54151S	Information Management Officer SME	\$129.35
54151S	Information Management Support Officer I	\$69.12
54151S	Information Management Support Officer II	\$90.84
54151S	Information Management Support Officer III	\$104.66
54151S	Information Management Support Officer IV	\$120.46
54151S	Information Management Support Officer SME	\$141.20
54151S	Information Management Technical Officer I	\$63.19
54151S	Information Management Technical Officer II	\$82.94
54151S	Information Management Technical Officer III	\$95.78
54151S	Information Management Technical Officer IV	\$110.59
54151S	Information Management Technical Officer SME	\$129.35
54151S	IT Equipment Specialist I	\$44.43
54151S	IT Equipment Specialist II	\$48.38
54151S	IT Equipment Specialist III	\$54.31
54151S	IT Equipment Specialist IV	\$65.17
54151S	IT Equipment Specialist SME	\$81.95
54151S	IT Program Manager I	\$103.68
54151S	IT Program Manager II	\$128.36
54151S	IT Program Manager III	\$133.30
54151S	IT Program Manager IV	\$153.05
54151S	IT Program Manager SME	\$185.63
54151S	Knowledge Management I	\$56.28
54151S	Knowledge Management II	\$83.93
54151S	Knowledge Management III	\$97.75
54151S	Knowledge Management IV	\$112.56
54151S	Knowledge Management SME	\$129.35
54151S	Messaging Services Specialist I	\$61.22
54151S	Messaging Services Specialist II	\$78.01
54151S	Messaging Services Specialist III	\$106.64
54151S	Messaging Services Specialist IV	\$121.45
54151S	Messaging Services Specialist SME	\$144.16
54151S	Multimedia Specialist I	\$63.19
54151S	Multimedia Specialist II	\$83.93
54151S	Multimedia Specialist III	\$88.87
54151S	Multimedia Specialist IV	\$94.79
54151S	Network Architect I	\$72.08
54151S	Network Architect II	\$82.94
54151S	Network Architect III	\$95.78
54151S	Network Architect IV	\$110.59

SIN	Labor Category	GSA Price
54151S	Network Architect SME	\$150.09
54151S	Network Designer I	\$61.22
54151S	Network Designer II	\$78.01
54151S	Network Designer III	\$90.84
54151S	Network Designer IV	\$104.66
54151S	Network Designer SME	\$131.32
54151S	Network Engineer I	\$56.28
54151S	Network Engineer II	\$80.97
54151S	Network Engineer III	\$96.77
54151S	Network Engineer IV	\$111.58
54151S	Network Engineer SME	\$117.50
54151S	Network Systems Analyst I	\$49.37
54151S	Network Systems Analyst II	\$63.19
54151S	Network Systems Analyst III	\$82.94
54151S	Network Systems Analyst IV	\$95.78
54151S	Network Systems Analyst SME	\$110.59
54151S	Program Manager I	\$55.29
54151S	Program Manager II	\$81.95
54151S	Program Manager III	\$97.75
54151S	Program Manager IV	\$108.61
54151S	Program Manager SME	\$132.31
54151S	Programmer I	\$89.85
54151S	Programmer II	\$109.60
54151S	Programmer III	\$120.46
54151S	Programmer IV	\$145.15
54151S	Programmer SME	\$166.87
54151S	Project Integrator I	\$103.68
54151S	Project Integrator II	\$115.53
54151S	Project Integrator III	\$134.29
54151S	Project Integrator IV	\$156.01
54151S	Project Integrator SME	\$171.81
54151S	Requirements Specialist I	\$49.37
54151S	Requirements Specialist II	\$82.94
54151S	Requirements Specialist III	\$97.75
54151S	Requirements Specialist IV	\$110.59
54151S	Requirements Specialist SME	\$132.31
54151S	Research and Operations Specialist I	\$56.28
54151S	Research and Operations Specialist II	\$63.19
54151S	Research and Operations Specialist III	\$82.94
54151S	Research and Operations Specialist IV	\$110.59

SIN	Labor Category	GSA Price
54151S	Research and Operations Specialist SME	\$129.35
54151S	Satellite Systems Engineer I	\$56.28
54151S	Satellite Systems Engineer II	\$72.08
54151S	Satellite Systems Engineer III	\$82.94
54151S	Satellite Systems Engineer IV	\$95.78
54151S	Satellite Systems Engineer SME	\$110.59
54151S	Satellite Systems Network Engineer I	\$56.28
54151S	Satellite Systems Network Engineer II	\$72.08
54151S	Satellite Systems Network Engineer III	\$82.94
54151S	Satellite Systems Network Engineer IV	\$95.78
54151S	Satellite Systems Network Engineer SME	\$110.59
54151S	Server Operations Specialist I	\$45.42
54151S	Server Operations Specialist II	\$64.18
54151S	Server Operations Specialist III	\$71.09
54151S	Server Operations Specialist IV	\$81.95
54151S	Server Operations Specialist SME	\$94.79
54151S	SharePoint Developer I	\$72.08
54151S	SharePoint Developer II	\$96.77
54151S	SharePoint Developer III	\$110.59
54151S	SharePoint Developer IV	\$132.31
54151S	SharePoint Developer SME	\$153.05
54151S	Software Developer (Systems Software) I	\$101.70
54151S	Software Developer (Systems Software) II	\$117.50
54151S	Software Developer (Systems Software) III	\$142.19
54151S	Software Developer (Systems Software) IV	\$158.97
54151S	Software Developer (Systems Software) SME	\$167.86
54151S	Software Engineer I	\$96.77
54151S	Software Engineer II	\$119.48
54151S	Software Engineer III	\$142.19
54151S	Software Engineer IV	\$158.97
54151S	Software Engineer SME	\$167.86
54151S	Software Quality Assurance Specialist/Applications Tester I	\$86.89
54151S	Software Quality Assurance Specialist/Applications Tester II	\$97.75
54151S	Software Quality Assurance Specialist/Applications Tester III	\$114.54
54151S	Software Quality Assurance Specialist/Applications Tester IV	\$129.35
54151S	Software Quality Assurance Specialist/Applications Tester SME	\$163.91
54151S	Software Systems Specialist I	\$49.37

SIN	Labor Category	GSA Price
54151S	Software Systems Specialist II	\$83.93
54151S	Software Systems Specialist III	\$95.78
54151S	Software Systems Specialist IV	\$108.61
54151S	Software Systems Specialist SME	\$132.31
54151S	Systems Administrator I	\$87.88
54151S	Systems Administrator II	\$97.75
54151S	Systems Administrator III	\$114.54
54151S	Systems Administrator IV	\$134.29
54151S	Systems Administrator SME	\$163.91
54151S	Systems Analyst I	\$56.28
54151S	Systems Analyst II	\$83.93
54151S	Systems Analyst III	\$97.75
54151S	Systems Analyst IV	\$110.59
54151S	Systems Analyst SME	\$115.53
54151S	Systems Architect I	\$92.82
54151S	Systems Architect II	\$119.48
54151S	Systems Architect III	\$130.34
54151S	Systems Architect IV	\$149.10
54151S	Systems Architect SME	\$186.62
54151S	Systems Engineer I	\$89.85
54151S	Systems Engineer II	\$119.48
54151S	Systems Engineer III	\$131.32
54151S	Systems Engineer IV	\$153.05
54151S	Systems Engineer SME	\$185.63
54151S	Systems Integrator I	\$86.89
54151S	Systems Integrator II	\$109.60
54151S	Systems Integrator III	\$119.48
54151S	Systems Integrator IV	\$134.29
54151S	Systems Integrator SME	\$157.00
54151S	Systems Operations Specialist I	\$56.28
54151S	Systems Operations Specialist II	\$60.23
54151S	Systems Operations Specialist III	\$81.95
54151S	Systems Operations Specialist IV	\$96.77
54151S	Systems Operations Specialist SME	\$131.32
54151S	Telecommunications Specialist-ES I	\$48.38
54151S	Telecommunications Specialist-ES II	\$54.31
54151S	Telecommunications Specialist-ES III	\$65.17
54151S	Telecommunications Specialist-ES IV	\$81.95
54151S	Telecommunications Specialist-ES SME	\$90.84
54151S	Telecommunications Specialist-FE I	\$48.38

SIN	Labor Category	GSA Price
54151S	Telecommunications Specialist-FE II	\$54.31
54151S	Telecommunications Specialist-FE III	\$65.17
54151S	Telecommunications Specialist-FE IV	\$81.95
54151S	Telecommunications Specialist-FE SME	\$90.84
54151S	Telecommunications Specialist-OPS I	\$44.43
54151S	Telecommunications Specialist-OPS II	\$49.37
54151S	Telecommunications Specialist-OPS III	\$60.23
54151S	Telecommunications Specialist-OPS IV	\$76.03
54151S	Telecommunications Specialist-OPS SME	\$82.94
54151S	Telecommunications Specialist-TCS I	\$48.38
54151S	Telecommunications Specialist-TCS II	\$54.31
54151S	Telecommunications Specialist-TCS III	\$65.17
54151S	Telecommunications Specialist-TCS IV	\$81.95
54151S	Telecommunications Specialist-TCS SME	\$90.84
54151S	Tools Developer I	\$89.85
54151S	Tools Developer II	\$109.60
54151S	Tools Developer III	\$134.29
54151S	Tools Developer IV	\$156.01
54151S	Tools Developer SME	\$185.63
54151S	Web Administrator I	\$56.28
54151S	Web Administrator II	\$71.09
54151S	Web Administrator III	\$84.92
54151S	Web Administrator IV	\$97.75
54151S	Web Administrator SME	\$110.59
54151S	Web Content Administrator I	\$55.29
54151S	Web Content Administrator II	\$71.09
54151S	Web Content Administrator III	\$83.93
54151S	Web Content Administrator IV	\$97.75
54151S	Web Content Administrator SME	\$108.61
54151S	Web Developer I	\$109.60
54151S	Web Developer II	\$114.54
54151S	Web Developer III	\$130.34
54151S	Web Developer IV	\$147.12
54151S	Web Developer SME	\$174.77

Awarded Training

SIN	Course Title	Course Length	Minimum Participants	Maximum Participants	GSA Price
611420	GER User Training	3 hours	1	20	\$4,886.65
611420	GER Train-the-Trainer Training	4 hours	1	10	\$4,886.65
611420	GER Administrator Training	16 hours	1	5	\$4,886.65

Labor Category Descriptions

Applications Architect I

Functional Responsibilities: Serve as the lead technical resource providing strategic oversight and planning for applications architecture and design. Coordinates the development of new software system applications; provides technical expertise in software architecture; document and design software specifications for software engineers; produces software prototypes to demonstrate application of design. Analyzes, defines, and documents requirements for data, workflow, logical processes, hardware and operating system environment, and network connectivity, other systems interfaces, internal and external checks and controls, and outputs. Leads development of system prototypes to demonstrate application of design principles. Also assign technical experts for all major project reviews; monitor trends in system architecture and software development and engineering; and recommend training in software development technologies.

Minimum Education: Associate’s degree

Minimum Experience: 1 year of experience

Applications Architect II

Functional Responsibilities: Serve as the lead technical resource providing strategic oversight and planning for applications architecture and design. Coordinates the development of new software system applications; provides technical expertise in software architecture; document and design software specifications for software engineers; produces software prototypes to demonstrate application of design. Analyzes, defines, and documents requirements for data, workflow, logical processes, hardware and operating system environment, and network connectivity, other systems interfaces, internal and external checks and controls, and outputs. Leads development of system prototypes to demonstrate application of design principles. Also assign technical experts for all major project reviews; monitor trends in system architecture and software development and engineering; and recommend training in software development technologies.

Minimum Education: Bachelors

Minimum Experience: 3 years of experience

Applications Architect III

Functional Responsibilities: Serve as the lead technical resource providing strategic oversight and planning for applications architecture and design. Coordinates the development of new software system applications; provides technical expertise in software architecture; document and design software specifications for software engineers; produces software prototypes to demonstrate application of design. Analyzes, defines, and documents requirements for data, workflow, logical processes, hardware and operating system environment, and network connectivity, other systems interfaces, internal and external checks and controls, and outputs. Leads development of system prototypes to demonstrate application of design principles. Also assign technical experts for all major project reviews; monitor trends in system architecture and software development and engineering; and recommend training in software development technologies.

Minimum Education: Bachelor’s degree

Minimum Experience: 6 years of experience

Applications Architect IV

Functional Responsibilities: Serve as the lead technical resource providing strategic oversight and planning for applications architecture and design. Coordinates the development of new software system applications; provides technical expertise in software architecture; document and design software specifications for software engineers; produces software prototypes to demonstrate application of design. Analyzes, defines, and documents requirements for data, workflow, logical processes, hardware and operating system environment, and network connectivity, other systems interfaces, internal and external checks and controls, and outputs. Leads development of system prototypes to demonstrate application of design principles. Also assign technical experts for all major project reviews; monitor trends in system architecture and software development and engineering; and recommend training in software development technologies.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Applications Architect SME

Functional Responsibilities: Serve as the lead technical resource providing strategic oversight and planning for applications architecture and design. Coordinates the development of new software system applications; provides technical expertise in software architecture; document and design software specifications for software engineers; produces software prototypes to demonstrate application of design. Analyzes, defines, and documents requirements for data, workflow, logical processes, hardware and operating system environment, and network connectivity, other systems interfaces, internal and external checks and controls, and outputs. Leads development of system prototypes to demonstrate application of design principles. Also assign technical experts for all major project reviews; monitor trends in system architecture and software development and engineering; and recommend training in software development technologies.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Applications Developer I

Functional Responsibilities: Responsible for developing, testing, implementing, and maintaining complex applications and/or databases. Positions also draft technical program documentation, such as end-user operational instructions. Depending upon assignment, may be responsible for developing and maintaining software applications and/or databases, including web applications and user interfaces. May serve as Contracting Officer Technical Representative responsible for a full range of contracting activities in coordination with contracting officer.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Applications Developer II

Functional Responsibilities: Responsible for developing, testing, implementing, and maintaining complex applications and/or databases. Positions also draft technical program documentation, such as end-user operational instructions. Depending upon assignment, may be responsible for developing and maintaining software applications and/or databases, including web applications and user interfaces. May serve as Contracting Officer Technical Representative responsible for a full range of contracting activities in coordination with contracting officer.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Applications Developer III

Functional Responsibilities: Responsible for developing, testing, implementing, and maintaining complex applications and/or databases. Positions also draft technical program documentation, such as end-user operational instructions. Depending upon assignment, may be responsible for developing and maintaining software applications and/or databases, including web applications and user interfaces. May serve as Contracting Officer Technical Representative responsible for a full range of contracting activities in coordination with contracting officer.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Applications Developer IV

Functional Responsibilities: Responsible for developing, testing, implementing, and maintaining complex applications and/or databases. Positions also draft technical program documentation, such as end-user operational instructions. Depending upon assignment, may be responsible for developing and maintaining software applications and/or databases, including web applications and user interfaces. May serve as Contracting Officer Technical Representative responsible for a full range of contracting activities in coordination with contracting officer.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Applications Developer SME

Functional Responsibilities: Responsible for developing, testing, implementing, and maintaining complex applications and/or databases. Positions also draft technical program documentation, such as end-user operational instructions. Depending upon assignment, may be responsible for developing and maintaining software applications and/or databases, including web applications and user interfaces. May serve as Contracting Officer Technical Representative responsible for a full range of contracting activities in coordination with contracting officer.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Applications Manager I

Functional Responsibilities: Serve as the senior technical referent for Applications and are responsible for managing staff and/or contractors in the performance of the design, development, implementation and maintenance of applications, databases and websites within the IT Architecture. Also responsible for directing and monitoring the strategic technical planning for the development, implementation, and maintenance of applications, databases and web applications in support of current and future mission needs. Works collaboratively with senior management to develop and implement long-range plans, assess project and program feasibility, perform cost versus benefit analysis, prioritize projects and initiatives, and make major architectural design decisions. May oversee and manage contracting activities associated to Contract.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Applications Manager II

Functional Responsibilities: Serve as the senior technical referent for Applications and are responsible for managing staff and/or contractors in the performance of the design, development, implementation and maintenance of applications, databases and websites within the IT Architecture. Also responsible for directing and monitoring the strategic technical planning for the development, implementation, and maintenance of applications, databases and web applications in support of current and future mission needs. Works collaboratively with senior management to develop and implement long-range plans, assess project and program feasibility, perform cost versus benefit analysis, prioritize projects and initiatives, and make major architectural design decisions. May oversee and manage contracting activities associated to Contract.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Applications Manager III

Functional Responsibilities: Serve as the senior technical referent for Applications and are responsible for managing staff and/or contractors in the performance of the design, development, implementation and maintenance of applications, databases and websites within the IT Architecture. Also responsible for directing and monitoring the strategic technical planning for the development, implementation, and maintenance of applications, databases and web applications in support of current and future mission needs. Works collaboratively with senior management to develop and implement long-range plans, assess project and program feasibility, perform cost versus benefit analysis, prioritize projects and initiatives, and make major architectural design decisions. May oversee and manage contracting activities associated to Contract.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Applications Manager IV

Functional Responsibilities: Serve as the senior technical referent for Applications and are responsible for managing staff and/or contractors in the performance of the design, development, implementation and maintenance of applications, databases and websites within the IT Architecture. Also responsible for directing and monitoring the strategic technical planning for the development, implementation, and maintenance of applications, databases and web applications in support of current and future mission needs. Works collaboratively with senior management to develop and implement long-range plans, assess project and program feasibility, perform cost versus benefit analysis, prioritize projects and initiatives, and make major architectural design decisions. May oversee and manage contracting activities associated to Contract.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Applications Manager SME

Functional Responsibilities: Serve as the senior technical referent for Applications and are responsible for managing staff and/or contractors in the performance of the design, development, implementation and maintenance of applications, databases and websites within the IT Architecture. Also responsible for directing and monitoring the strategic technical planning for the development, implementation, and maintenance of applications, databases and web applications in support of current and future mission needs. Works collaboratively with senior management to develop and implement long-range plans, assess project and program feasibility, perform cost versus benefit analysis, prioritize projects and initiatives, and make major architectural design decisions. May oversee and manage contracting activities associated to Contract.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Business Process Manager

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze down times, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Business Process Manager II

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze down times, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Business Process Manager III

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze down times, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Business Process Manager IV

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze down times, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Business Process Manager SME

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze down times, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Chief Cyber Security Engineer/Architect IV

Functional Responsibilities: Acts as the primary Program/Project resource capturing and communicating the overall use of the various technologies and program capabilities and ensures all Network Defense capabilities are kept current and evolve to meet the demands of the changing threat landscape. The Chief Engineer/Architect participates in all technical meetings or discussions as deemed necessary by the COTR and/or designated Government Task Manager. Ensures Network Defense capabilities are kept current and evolve to meet the demands of the changing threat landscape.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Communications Hardware Engineer I

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Communications Hardware Engineer II

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Communications Hardware Engineer III

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and

tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Communications Hardware Engineer IV

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Communications Hardware Engineer SME

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Computer Engineer I

Functional Responsibilities: Perform a variety of engineering analysis, software, hardware, or network development, integration, testing, and maintenance tasks for purposes of integrating hardware and software products into environments or stand-alone networks. Positions identify and resolve moderately complex computer engineering problems; define, collect and implement computer engineering customer requirements for small to mid-scale, moderately complex projects; lead small product evaluations; and develop procedures for and perform moderately complex installation and configuration of hardware, software, or network products.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Computer Engineer II

Functional Responsibilities: Perform a variety of engineering analysis, software, hardware, or network development, integration, testing, and maintenance tasks for purposes of integrating hardware and software products into environments or stand-alone networks. Positions identify and resolve moderately complex computer engineering problems; define, collect and implement computer engineering customer requirements for small to mid-scale, moderately complex projects; lead small product evaluations; and develop procedures for and perform moderately complex installation and configuration of hardware, software, or network products.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Computer Engineer III

Functional Responsibilities: Perform a variety of engineering analysis, software, hardware, or network development, integration, testing, and maintenance tasks for purposes of integrating hardware and software products into environments or stand-alone networks. Positions identify and resolve moderately complex computer engineering problems; define, collect and implement computer engineering customer requirements for small to mid-scale,



moderately complex projects; lead small product evaluations; and develop procedures for and perform moderately complex installation and configuration of hardware, software, or network products.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Computer Engineer IV

Functional Responsibilities: Perform a variety of engineering analysis, software, hardware, or network development, integration, testing, and maintenance tasks for purposes of integrating hardware and software products into environments or stand-alone networks. Positions identify and resolve moderately complex computer engineering problems; define, collect and implement computer engineering customer requirements for small to mid-scale, moderately complex projects; lead small product evaluations; and develop procedures for and perform moderately complex installation and configuration of hardware, software, or network products.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Computer Engineer SME

Functional Responsibilities: Perform a variety of engineering analysis, software, hardware, or network development, integration, testing, and maintenance tasks for purposes of integrating hardware and software products into environments or stand-alone networks. Positions identify and resolve moderately complex computer engineering problems; define, collect and implement computer engineering customer requirements for small to mid-scale, moderately complex projects; lead small product evaluations; and develop procedures for and perform moderately complex installation and configuration of hardware, software, or network products.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Computer Hardware Engineer I

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Computer Hardware Engineer II

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Computer Hardware Engineer III

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree



Minimum Experience: 6 years of experience

Computer Hardware Engineer IV

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Computer Hardware Engineer SME

Functional Responsibilities: Leads all aspects of outside plant (OSP) installation, maintenance, locating fiber optic cable routes, and splicing. Develops preventive maintenance and restoration procedures for OSP facilities. Splices and tests fiber optic cable in a field environment. Reads and interprets Miss Utility tickets and compares to existing outside drawings. Communicates verbally with construction subcontractors regarding proper procedures for placement of outside cable plant. Interfaces with OSP engineers to determine best course of action for cable repairs or relocates. Provides functional guidance, supervision, technical support, training, and quality assurance/control to technicians.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Computing Services Manager I

Functional Responsibilities: Develops (in coordination with senior management) the strategic direction and execute program or service resources, plan and implement operations and services, and are accountable for program outcomes including corporate interests. Specifically, they are responsible for management of the design, development, operation, and maintenance of large scale (wide) 24X7 computing infrastructure to include enterprise and departmental servers, disk and tape storage devices, operating system and utility software, and data center planning and environmental. Positions lead key projects and are responsible for managing large teams of contractors in the daily operations of the computing infrastructure. Also provides advice and guidance to Senior and Executive Management on a broad range of CIO/Computing Services issues and represent the organization as a member of various internal and external boards.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Computing Services Manager II

Functional Responsibilities: Develops (in coordination with senior management) the strategic direction and execute program or service resources, plan and implement operations and services, and are accountable for program outcomes including corporate interests. Specifically, they are responsible for management of the design, development, operation, and maintenance of large scale (wide) 24X7 computing infrastructure to include enterprise and departmental servers, disk and tape storage devices, operating system and utility software, and data center planning and environmental. Positions lead key projects and are responsible for managing large teams of contractors in the daily operations of the computing infrastructure. Also provides advice and guidance to Senior and Executive Management on a broad range of CIO/Computing Services issues and represent the organization as a member of various internal and external boards.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Computing Services Manager III

Functional Responsibilities: Develops (in coordination with senior management) the strategic direction and execute program or service resources, plan and implement operations and services, and are accountable for program outcomes including corporate interests. Specifically, they are responsible for management of the design, development, operation, and maintenance of large scale (wide) 24X7 computing infrastructure to include enterprise and departmental servers, disk and tape storage devices, operating system and utility software, and data center planning and environmental. Positions lead key projects and are responsible for managing large teams of contractors in the daily operations of the



computing infrastructure. Also provides advice and guidance to Senior and Executive Management on a broad range of CIO/Computing Services issues and represent the organization as a member of various internal and external boards.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Computing Services Manager IV

Functional Responsibilities: Develops (in coordination with senior management) the strategic direction and execute program or service resources, plan and implement operations and services, and are accountable for program outcomes including corporate interests. Specifically, they are responsible for management of the design, development, operation, and maintenance of large scale (wide) 24X7 computing infrastructure to include enterprise and departmental servers, disk and tape storage devices, operating system and utility software, and data center planning and environmental. Positions lead key projects and are responsible for managing large teams of contractors in the daily operations of the computing infrastructure. Also provides advice and guidance to Senior and Executive Management on a broad range of CIO/Computing Services issues and represent the organization as a member of various internal and external boards.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Computing Services Manager SME

Functional Responsibilities: Develops (in coordination with senior management) the strategic direction and execute program or service resources, plan and implement operations and services, and are accountable for program outcomes including corporate interests. Specifically, they are responsible for management of the design, development, operation, and maintenance of large scale (wide) 24X7 computing infrastructure to include enterprise and departmental servers, disk and tape storage devices, operating system and utility software, and data center planning and environmental. Positions lead key projects and are responsible for managing large teams of contractors in the daily operations of the computing infrastructure. Also provides advice and guidance to Senior and Executive Management on a broad range of CIO/Computing Services issues and represent the organization as a member of various internal and external boards.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Configuration Manager I

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, and applications distribution. Configuration change tracking and documentation control to include, but not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Ensure the CM process is introduced and implemented according to guidelines from the process owner. Keep the Configuration Management Database (CMDB) update. Perform audits on the actual CMDB. Provides continuous coordination of progress on actions, tasking, and issues. Reviews and edits technical documentation, as requested. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Configuration Manager II

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, and applications distribution. Configuration change tracking and documentation control to include, but not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Ensure the CM process is introduced and implemented according to guidelines from the process owner. Keep the Configuration Management Database (CMDB) update. Perform audits on the actual CMDB. Provides continuous coordination of progress on actions,



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Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Configuration Manager III

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, and applications distribution. Configuration change tracking and documentation control to include, but not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Ensure the CM process is introduced and implemented according to guidelines from the process owner. Keep the Configuration Management Database (CMDB) update. Perform audits on the actual CMDB. Provides continuous coordination of progress on actions, tasking, and issues. Reviews and edits technical documentation, as requested. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Configuration Manager IV

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, and applications distribution. Configuration change tracking and documentation control to include, but not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Ensure the CM process is introduced and implemented according to guidelines from the process owner. Keep the Configuration Management Database (CMDB) update. Perform audits on the actual CMDB. Provides continuous coordination of progress on actions, tasking, and issues. Reviews and edits technical documentation, as requested. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Configuration Manager SME

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, and applications distribution. Configuration change tracking and documentation control to include, but not limited to concepts of operation, requirements identification and documentation, preliminary and detailed system definition, system design review, performance monitoring tools and production software. Ensure the CM process is introduced and implemented according to guidelines from the process owner. Keep the Configuration Management Database (CMDB) update. Perform audits on the actual CMDB. Provides continuous coordination of progress on actions, tasking, and issues. Reviews and edits technical documentation, as requested. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Cyber Security Analyst I

Functional Responsibilities: Use technical skills to help respond to threats and emergency security incidents in a timely manner. Help develop solutions or improvements to prevent malicious activity. Use knowledge of computers and electronics to monitor and analyze data from various security systems.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Cyber Security Analyst II

Functional Responsibilities: Use technical skills to help respond to threats and emergency security incidents in a timely manner. Help develop solutions or improvements to prevent malicious activity. Use knowledge of computers and electronics to monitor and analyze data from various security systems.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Cyber Security Analyst III

Functional Responsibilities: Use technical skills to help respond to threats and emergency security incidents in a timely manner. Help develop solutions or improvements to prevent malicious activity. Use knowledge of computers and electronics to monitor and analyze data from various security systems.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Cyber Security Analyst IV

Functional Responsibilities: Use technical skills to help respond to threats and emergency security incidents in a timely manner. Help develop solutions or improvements to prevent malicious activity. Use knowledge of computers and electronics to monitor and analyze data from various security systems.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Cyber Security Analyst SME

Functional Responsibilities: Use technical skills to help respond to threats and emergency security incidents in a timely manner. Help develop solutions or improvements to prevent malicious activity. Use knowledge of computers and electronics to monitor and analyze data from various security systems.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Cyber Security InfoSec Engineer I

Functional Responsibilities: Provides IT security engineering, integration services and solutions. This includes malicious code detection, intrusion detection, and information security tool development and integration.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Cyber Security InfoSec Engineer II

Functional Responsibilities: Provides IT security engineering, integration services and solutions. This includes malicious code detection, intrusion detection, and information security tool development and integration.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Cyber Security InfoSec Engineer III

Functional Responsibilities: Provides IT security engineering, integration services and solutions. This includes malicious code detection, intrusion detection, and information security tool development and integration.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Cyber Security InfoSec Engineer IV

Functional Responsibilities: Provides IT security engineering, integration services and solutions. This includes malicious code detection, intrusion detection, and information security tool development and integration.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience



Cyber Security InfoSec Engineer SME

Functional Responsibilities: Provides IT security engineering, integration services and solutions. This includes malicious code detection, intrusion detection, and information security tool development and integration.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Cyber Security Project Engineer I

Functional Responsibilities: Provide assistance to cyber security projects within the Sponsors organization.

The Cyber Security Project Engineers may have multiple projects they support and administer and will work closely with the Sponsors personnel and management to ensure all program and project milestones are met following all approved processes and procedures with appropriate levels of documentation. They will oversee and assist in coordinating (internally and externally) all activities related to engineering activities in order to successfully completed project activities within a reasonable amount of time. Additionally, they will communicate and present project status to a variety of audiences and forums as required. This includes preparing updates to program plans and other documentation on a regular basis.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Cyber Security Project Engineer II

Functional Responsibilities: Provide assistance to cyber security projects within the Sponsors organization.

The Cyber Security Project Engineers may have multiple projects they support and administer and will work closely with the Sponsors personnel and management to ensure all program and project milestones are met following all approved processes and procedures with appropriate levels of documentation. They will oversee and assist in coordinating (internally and externally) all activities related to engineering activities in order to successfully completed project activities within a reasonable amount of time. Additionally, they will communicate and present project status to a variety of audiences and forums as required. This includes preparing updates to program plans and other documentation on a regular basis.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Cyber Security Project Engineer III

Functional Responsibilities: Provide assistance to cyber security projects within the Sponsors organization.

The Cyber Security Project Engineers may have multiple projects they support and administer and will work closely with the Sponsors personnel and management to ensure all program and project milestones are met following all approved processes and procedures with appropriate levels of documentation. They will oversee and assist in coordinating (internally and externally) all activities related to engineering activities in order to successfully completed project activities within a reasonable amount of time. Additionally, they will communicate and present project status to a variety of audiences and forums as required. This includes preparing updates to program plans and other documentation on a regular basis.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Cyber Security Project Engineer IV

Functional Responsibilities: Provide assistance to cyber security projects within the Sponsors organization.

The Cyber Security Project Engineers may have multiple projects they support and administer and will work closely with the Sponsors personnel and management to ensure all program and project milestones are met following all approved processes and procedures with appropriate levels of documentation. They will oversee and assist in coordinating (internally and externally) all activities related to engineering activities in order to successfully completed project activities within a reasonable amount of time. Additionally, they will communicate and present project status to a variety of audiences and forums as required. This includes preparing updates to program plans and other documentation on a regular basis.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Cyber Security Project Engineer SME

Functional Responsibilities: Provide assistance to cyber security projects within the Sponsors organization.

The Cyber Security Project Engineers may have multiple projects they support and administer and will work closely with the Sponsors personnel and management to ensure all program and project milestones are met following all approved processes and procedures with appropriate levels of documentation. They will oversee and assist in coordinating (internally and externally) all activities related to engineering activities in order to successfully completed project activities within a reasonable amount of time. Additionally, they will communicate and present project status to a variety of audiences and forums as required. This includes preparing updates to program plans and other documentation on a regular basis.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Cyber Security Project Manager IV

Functional Responsibilities: Serves as the primary point of contact for a task or a group of tasks involving operation, maintenance, and/or development activities. The individuals proposed for this task shall be clearly specified as key personnel in the Contractor's proposal. Project Manager responsibilities may be combined with other skill categories/requirements such as (but not limited to) Systems Engineer or Information System Application/Software Developer.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Cyber Security SME

Functional Responsibilities: Responsible for providing recommendations on continuous improvement of the processes and architectures supporting the overall Cyber Defense operational activities including, but not limited to analysis, incident handling and reporting products, and the reporting lifecycle. Ensures the effective operations of Agency IT systems and network defenses, providing effective incident response capabilities, usable and effective reports that address overall situational awareness. Works to maximize the use of existing tools to correlate information and synthesize data into usable and actionable events. Identifies and provides an agile approach to the automation of any manual and inefficient processes that exist across the cyber defense program and to work with the Sponsor to recommend and implement technical solutions designed to return time to mission.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Cyber Security Systems Engineer II

Functional Responsibilities: Work on all systems and/or projects within the organization responsible for providing Network Defense. Ensures all Network Defense capabilities are kept current, patched, and securely configured and management informed of status, working with O&M.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Cyber Security Systems Integrator II

Functional Responsibilities: Provides a total systems perspective including a technical understanding of relationships, dependencies, and requirements of hardware and software components. Systems Integrators assist IAG management and project managers by collecting, tracking, and communicating data about projects.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Data Architect I

Functional Responsibilities: Provides technical, strategic guidance to senior level database administrators and application developers in the creation and implementation of new databases, as well as the maintenance of major existing databases supporting evolving applications. Provides strategic guidance to data stewards on the development and implementation of data models to support organizational business processes. Additionally, provides consultation



to all levels of the organization on the design, development and implementation of logical database structures and classification.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Data Architect II

Functional Responsibilities: Provides technical, strategic guidance to senior level database administrators and application developers in the creation and implementation of new databases, as well as the maintenance of major existing databases supporting evolving applications. Provides strategic guidance to data stewards on the development and implementation of data models to support organizational business processes. Additionally, provides consultation to all levels of the organization on the design, development and implementation of logical database structures and classification.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Data Architect III

Functional Responsibilities: Provides technical, strategic guidance to senior level database administrators and application developers in the creation and implementation of new databases, as well as the maintenance of major existing databases supporting evolving applications. Provides strategic guidance to data stewards on the development and implementation of data models to support organizational business processes. Additionally, provides consultation to all levels of the organization on the design, development and implementation of logical database structures and classification.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Data Architect IV

Functional Responsibilities: Provides technical, strategic guidance to senior level database administrators and application developers in the creation and implementation of new databases, as well as the maintenance of major existing databases supporting evolving applications. Provides strategic guidance to data stewards on the development and implementation of data models to support organizational business processes. Additionally, provides consultation to all levels of the organization on the design, development and implementation of logical database structures and classification.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Data Architect SME

Functional Responsibilities: Provides technical, strategic guidance to senior level database administrators and application developers in the creation and implementation of new databases, as well as the maintenance of major existing databases supporting evolving applications. Provides strategic guidance to data stewards on the development and implementation of data models to support organizational business processes. Additionally, provides consultation to all levels of the organization on the design, development and implementation of logical database structures and classification.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Database Administrator I

Functional Responsibilities: Works with software and determines ways to organize and store data. Identify user requirements, set up computer databases, and test and coordinate modifications to the computer database systems. Ensures the performance of the system, understands the platform on which the database runs, and adds new users to the system. Plans and coordinates security measures -data integrity, backup systems, and database security.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Database Administrator II

Functional Responsibilities: Works with software and determines ways to organize and store data. Identify user requirements, set up computer databases, and test and coordinate modifications to the computer database systems Ensures the performance of the system, understands the platform on which the database runs, and adds new users to the system. Plans and coordinates security measures -data integrity, backup systems, and database security.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Database Administrator III

Functional Responsibilities: Works with software and determines ways to organize and store data. Identify user requirements, set up computer databases, and test and coordinate modifications to the computer database systems Ensures the performance of the system, understands the platform on which the database runs, and adds new users to the system. Plans and coordinates security measures -data integrity, backup systems, and database security.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Database Administrator IV

Functional Responsibilities: Works with software and determines ways to organize and store data. Identify user requirements, set up computer databases, and test and coordinate modifications to the computer database systems Ensures the performance of the system, understands the platform on which the database runs, and adds new users to the system. Plans and coordinates security measures -data integrity, backup systems, and database security.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Database Administrator SME

Functional Responsibilities: Works with software and determines ways to organize and store data. Identify user requirements, set up computer databases, and test and coordinate modifications to the computer database systems Ensures the performance of the system, understands the platform on which the database runs, and adds new users to the system. Plans and coordinates security measures -data integrity, backup systems, and database security.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Database Developer I

Functional Responsibilities: Provides support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client problems. Provides second level problem identification, diagnosis and resolution of problems. Provides support for the dispatch system and hardware problems and remain involved in the resolution process. Provides support for the escalation and communication of status to management and internal customers. Coordinates changes to computer databases, test and implement the database applying knowledge of database management systems. Plans, coordinates, and implements security measures to safeguard computer databases. Responsible for operations related to systems management software. Installs and maintains software monitors and conducts advanced analysis of output and performance.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Database Developer II

Functional Responsibilities: Provides support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client problems. Provides second level problem identification, diagnosis and resolution of problems. Provides support for the dispatch system and hardware problems and remain involved in the resolution process. Provides support for the escalation and communication of status to management and internal customers. Coordinates changes to computer databases, test and implement the database applying knowledge of database management systems. Plans, coordinates, and implements security measures to



safeguard computer databases. Responsible for operations related to systems management software. Installs and maintains software monitors and conducts advanced analysis of output and performance.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Database Developer III

Functional Responsibilities: Provides support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client problems. Provides second level problem identification, diagnosis and resolution of problems. Provides support for the dispatch system and hardware problems and remain involved in the resolution process. Provides support for the escalation and communication of status to management and internal customers. Coordinates changes to computer databases, test and implement the database applying knowledge of database management systems. Plans, coordinates, and implements security measures to safeguard computer databases. Responsible for operations related to systems management software. Installs and maintains software monitors and conducts advanced analysis of output and performance.

Minimum Education: Bachelor's degree

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Database Developer IV

Functional Responsibilities: Provides support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client problems. Provides second level problem identification, diagnosis and resolution of problems. Provides support for the dispatch system and hardware problems and remain involved in the resolution process. Provides support for the escalation and communication of status to management and internal customers. Coordinates changes to computer databases, test and implement the database applying knowledge of database management systems. Plans, coordinates, and implements security measures to safeguard computer databases. Responsible for operations related to systems management software. Installs and maintains software monitors and conducts advanced analysis of output and performance.

Minimum Education: Master's degree

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Disaster Recovery Engineer I

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, applications distribution, configuration change tracking and documentation control. Ensures the CM process is introduced and implemented according to guidelines from the process owner. Keeps the Configuration Management Database (CMDB) update. Provides continuous coordination of progress on actions, tasking, and issues; and reviews and edits technical documentation. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Disaster Recovery Engineer II

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, applications distribution, configuration change tracking and documentation control. Ensures the CM process is introduced and implemented according to guidelines from the process owner. Keeps the Configuration Management Database (CMDB) update. Provides continuous coordination of progress on actions, tasking, and issues; and reviews and edits technical documentation. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Disaster Recovery Engineer III

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, applications distribution, configuration change tracking and documentation control. Ensures the CM process is introduced and implemented according to guidelines from the process owner. Keeps the Configuration Management Database (CMDB) update. Provides continuous coordination of progress on actions, tasking, and issues; and reviews and edits technical documentation. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Disaster Recovery Engineer IV

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, applications distribution, configuration change tracking and documentation control. Ensures the CM process is introduced and implemented according to guidelines from the process owner. Keeps the Configuration Management Database (CMDB) update. Provides continuous coordination of progress on actions, tasking, and issues; and reviews and edits technical documentation. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Disaster Recovery Engineer SME

Functional Responsibilities: Responsible for maintenance and continuous improvement of the process, working methods and tools, including configuration management of computer systems, networks and their configurations, workstations and their configuration, software development activity, performance tool development and distribution, applications distribution, configuration change tracking and documentation control. Ensures the CM process is introduced and implemented according to guidelines from the process owner. Keeps the Configuration Management Database (CMDB) update. Provides continuous coordination of progress on actions, tasking, and issues; and reviews and edits technical documentation. Serves as the CM authority for reviewing software code deliveries and managing code libraries.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Documentation Specialist I

Functional Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel. Supports the development of all types of documents and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Documentation Specialist II

Functional Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel. Supports the development of all types of documents and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Documentation Specialist IV

Functional Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel. Supports the development of all types of documents and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Documentation Specialist SME

Functional Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel. Supports the development of all types of documents and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics generated with automated tools and the deliverable documents.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Enterprise IT Training Specialist I

Functional Responsibilities: Plan and coordinate training and documentation for new or changed information Technology capability

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience



Enterprise IT Training Specialist II

Functional Responsibilities: Plan and coordinate training and documentation for new or changed information Technology capability

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Enterprise IT Training Specialist III

Functional Responsibilities: Plan and coordinate training and documentation for new or changed information Technology capability

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Enterprise IT Training Specialist IV

Functional Responsibilities: Plan and coordinate training and documentation for new or changed information Technology capability

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Enterprise IT Training Specialist SME

Functional Responsibilities: Plan and coordinate training and documentation for new or changed information Technology capability

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Field Engineer I

Functional Responsibilities: Performs applied research, development, and design of underground outside plant (OSP) conduit infrastructure and fiber optic cabling. Manages and coordinates OSP fiber optic projects from design through as-built delivery. Supervises all aspects of outside plant installation, maintenance, restoration, and fiber locations. Ensures adherence to installation standards, restoration procedures, and sound engineering practices. Provides quality checks on the work performed by OSP technicians. Responds to the Network Services Operations Center (NSOC) to resolve outages, anomalies, and issues related to the network fiber infrastructure.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Field Engineer II

Functional Responsibilities: Performs applied research, development, and design of underground outside plant (OSP) conduit infrastructure and fiber optic cabling. Manages and coordinates OSP fiber optic projects from design through as-built delivery. Supervises all aspects of outside plant installation, maintenance, restoration, and fiber locations. Ensures adherence to installation standards, restoration procedures, and sound engineering practices. Provides quality checks on the work performed by OSP technicians. Responds to the Network Services Operations Center (NSOC) to resolve outages, anomalies, and issues related to the network fiber infrastructure.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Field Engineer III

Functional Responsibilities: Performs applied research, development, and design of underground outside plant (OSP) conduit infrastructure and fiber optic cabling. Manages and coordinates OSP fiber optic projects from design through as-built delivery. Supervises all aspects of outside plant installation, maintenance, restoration, and fiber locations. Ensures adherence to installation standards, restoration procedures, and sound engineering practices. Provides quality checks on the work performed by OSP technicians. Responds to the Network Services Operations Center (NSOC) to resolve outages, anomalies, and issues related to the network fiber infrastructure.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Field Engineer IV

Functional Responsibilities: Performs applied research, development, and design of underground outside plant (OSP) conduit infrastructure and fiber optic cabling. Manages and coordinates OSP fiber optic projects from design through as-built delivery. Supervises all aspects of outside plant installation, maintenance, restoration, and fiber locations. Ensures adherence to installation standards, restoration procedures, and sound engineering practices. Provides quality checks on the work performed by OSP technicians. Responds to the Network Services Operations Center (NSOC) to resolve outages, anomalies, and issues related to the network fiber infrastructure.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Field Engineer SME

Functional Responsibilities: Performs applied research, development, and design of underground outside plant (OSP) conduit infrastructure and fiber optic cabling. Manages and coordinates OSP fiber optic projects from design through as-built delivery. Supervises all aspects of outside plant installation, maintenance, restoration, and fiber locations. Ensures adherence to installation standards, restoration procedures, and sound engineering practices. Provides quality checks on the work performed by OSP technicians. Responds to the Network Services Operations Center (NSOC) to resolve outages, anomalies, and issues related to the network fiber infrastructure.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Help Desk/Support Specialist I

Functional Responsibilities: Responsible for recording incidents and providing support to the users. Provides a total customer support service as a single point of contact for all issues relating to IT and IS services for a particular customer. Provides technical assistance to computer system users, including the use of computer hardware and software, including printing, installation, word-processing, electronic mail, and operating systems. Maintains a service perspective including an understanding of relationships, dependencies and requirements of hardware and software components and the organizations that support them. Answers questions or resolve computer problems for clients in person, via telephone or from remote location. Provides assistance concerning the use of computer hardware and software, including printing, installation, word-processing, electronic mail, and operating systems.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Bachelor's degree

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Information Management Officer I

Functional Responsibilities: Provides broad knowledge of the organization's information management governance process and the issues that impact electronic record keeping systems, filing systems, metadata, records retention and disposition, vital records, classification and control markings, etc. Positions manage office level information management programs to ensure that information management systems meet corporate and customer business needs. Also assess problems and develop solutions to resolve complex issues, which promote efficiency and improve day-to-day information management operations. Maintains currency on technical job knowledge.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Bachelor's degree

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Information Management Support Officer I

Functional Responsibilities: Provides moderately complex records and classification management activities; providing customer service and technical advice and guidance to management, staff, customers, and junior employees on records and classification management activities and issues; and performing other miscellaneous duties as assigned. Positions have a working knowledge of the statutes, orders, and regulations governing information management policies, procedures, and practices.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Functional Responsibilities: Provides moderately complex records and classification management activities; providing customer service and technical advice and guidance to management, staff, customers, and junior employees on records and classification management activities and issues; and performing other miscellaneous duties as assigned. Positions have a working knowledge of the statutes, orders, and regulations governing information management policies, procedures, and practices.

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Information Management Technical Officer I

Functional Responsibilities: Provides specialized technical knowledge and serve as expert information systems consultants to management, information technologists, and customers across the. Performs complete range of information systems activities to support management, staff, and customers; serving as advisor to senior managers in regards to information management as it relates to information systems.

Minimum Education: Associate's degree

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

IT Equipment Specialist I

Functional Responsibilities: Monitor and maintain computer equipment while working under limited supervision; maintaining a quality data center environment; planning and executing the branch's budget and overseeing activities within the branch; coordinating the installation schedule for equipment within the division and with customers; reviewing requirements coming to the branch; acting as liaison to vendors, ensuring product service needs are met, and providing strategic and tactical planning for data center services.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

IT Program Manager I

Functional Responsibilities: Provide management of contract personnel and ensure high-quality and acceptable task completion and deliverables within their contract in compliance with the SOW. Provide frequent periodic reports on

the status of the contractor staffing. Plans, directs, and coordinates computer-related activities including electronic data processing, information systems, systems analysis, and computer programming. Performs day-to-day management of the program and develops long-term and strategic objectives to ensure that end user requirements will be satisfied in future years of the contract. Incumbents perform horizontal integration planning, and interface with other functional areas, ensuring that technical solutions and schedules are implemented in a timely manner.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

IT Program Manager II

Functional Responsibilities: Provide management of contract personnel and ensure high-quality and acceptable task completion and deliverables within their contract in compliance with the SOW. Provide frequent periodic reports on the status of the contractor staffing. Plans, directs, and coordinates computer-related activities including electronic data processing, information systems, systems analysis, and computer programming. Performs day-to-day management of the program and develops long-term and strategic objectives to ensure that end user requirements will be satisfied in future years of the contract. Incumbents perform horizontal integration planning, and interface with other functional areas, ensuring that technical solutions and schedules are implemented in a timely manner.

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Knowledge Management I

Functional Responsibilities: Provides technical leadership and/or supervision to teams of specialists. Responsible for leading the 24x7 operational support to a variety of complex operational problems to ensure system availability and performance goals are met. Additionally, responsible for managing/leading the teams of systems or application administrators. Ensures clear and timely communication regarding the application infrastructure with decentralized customer support teams, help desks, customers, senior management, and other technical professional staffs and support organizations providing technical detail and customer-focus appropriate to the audience.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Master's degree

Minimum Experience: 11 years of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Messaging Services Specialist I

Functional Responsibilities: Responsible for the operations and maintenance of the messaging infrastructure. Performs a variety of duties to ensure that all incoming and outgoing message traffic is delivered to intended, authorized



recipients in a timely manner, 24 hours per day/7 days a week. Position will disseminate organizational messages based on various Office Unit Symbols (OUS), slugs, text, and other information to and external customers, including the Intelligence Community (IC) and other governmental agencies (OGA); alerting appropriate authorities of high precedence and/or high interest cables; answering customer queries and assisting customers with messaging problems (e.g., formatting errors, misclassifications, and address corrections); and working with components and Directorate representatives to develop and convert -wide message dissemination requirements into messaging dissemination profiles.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Messaging Services Specialist II

Functional Responsibilities: Responsible for the operations and maintenance of the messaging infrastructure. Performs a variety of duties to ensure that all incoming and outgoing message traffic is delivered to intended, authorized recipients in a timely manner, 24 hours per day/7 days a week. Position will disseminate organizational messages based on various Office Unit Symbols (OUS), slugs, text, and other information to and external customers, including the Intelligence Community (IC) and other governmental agencies (OGA); alerting appropriate authorities of high precedence and/or high interest cables; answering customer queries and assisting customers with messaging problems (e.g., formatting errors, misclassifications, and address corrections); and working with components and Directorate representatives to develop and convert -wide message dissemination requirements into messaging dissemination profiles.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Functional Responsibilities: Responsible for the operations and maintenance of the messaging infrastructure. Performs a variety of duties to ensure that all incoming and outgoing message traffic is delivered to intended, authorized recipients in a timely manner, 24 hours per day/7 days a week. Position will disseminate organizational messages based on various Office Unit Symbols (OUS), slugs, text, and other information to and external customers, including the Intelligence Community (IC) and other governmental agencies (OGA); alerting appropriate authorities of high precedence and/or high interest cables; answering customer queries and assisting customers with messaging problems (e.g., formatting errors, misclassifications, and address corrections); and working with components and Directorate representatives to develop and convert -wide message dissemination requirements into messaging dissemination profiles.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Messaging Services Specialist IV

Functional Responsibilities: Responsible for the operations and maintenance of the messaging infrastructure. Performs a variety of duties to ensure that all incoming and outgoing message traffic is delivered to intended, authorized recipients in a timely manner, 24 hours per day/7 days a week. Position will disseminate organizational messages based on various Office Unit Symbols (OUS), slugs, text, and other information to and external customers, including the Intelligence Community (IC) and other governmental agencies (OGA); alerting appropriate authorities of high precedence and/or high interest cables; answering customer queries and assisting customers with messaging problems (e.g., formatting errors, misclassifications, and address corrections); and working with components and Directorate representatives to develop and convert -wide message dissemination requirements into messaging dissemination profiles.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Messaging Services Specialist SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Multimedia Specialist I

Functional Responsibilities: Responsible for assisting in the development of interactive multimedia products; curriculum design, and technical writer/editor support to successfully prepare high-end interactive courses that will incorporate all phases of audio-visual production.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Multimedia Specialist II

Functional Responsibilities: Responsible for assisting in the development of interactive multimedia products; curriculum design, and technical writer/editor support to successfully prepare high-end interactive courses that will incorporate all phases of audio-visual production.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree s

Minimum Experience: 6 years of experience

Multimedia Specialist IV

Functional Responsibilities: Responsible for assisting in the development of interactive multimedia products; curriculum design, and technical writer/editor support to successfully prepare high-end interactive courses that will incorporate all phases of audio-visual production.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Network Architect I

Functional Responsibilities: Responsible for oversight and technical direction of system-wide issues requiring advanced levels of understanding of network theory and the specific enterprise network architecture; establishing overall strategic network standards and priorities; providing the highest level of technical guidance and direction in the design and implementation of networking solutions; analyzing the optimization of network system performance; overseeing the strategic interface of network systems configuration; using and incorporating broad technical knowledge of the diverse business areas within the enterprise in the assessment of network engineering technologies, computing systems hardware and software protocols. Additionally, provides high-level technical advice and guidance to managers and technical resources on which network technologies can be utilized to meet current and future organizational needs.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Network Architect II

Functional Responsibilities: Responsible for oversight and technical direction of system-wide issues requiring advanced levels of understanding of network theory and the specific enterprise network architecture; establishing



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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Network Designer I

Functional Responsibilities: Determines user requirements and design specifications for computer networks. Plan and implement network upgrades. Design, test, and inspect the NRO's computer data communications systems. These

systems include wide area networks (WANs), and local area networks (LANs), and internets. Analyze and organize the corresponding hardware and software combined solutions through network modeling and planning.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Network Designer II

Functional Responsibilities: Determines user requirements and design specifications for computer networks. Plan and implement network upgrades. Design, test, and inspect the NRO's computer data communications systems. These systems include wide area networks (WANs), and local area networks (LANs), and internets. Analyze and organize the corresponding hardware and software combined solutions through network modeling and planning.

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Network Designer IV

Functional Responsibilities: Determines user requirements and design specifications for computer networks. Plan and implement network upgrades. Design, test, and inspect the NRO's computer data communications systems. These systems include wide area networks (WANs), and local area networks (LANs), and internets. Analyze and organize the corresponding hardware and software combined solutions through network modeling and planning.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Network Designer SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Network Engineer I

Functional Responsibilities: Responsible for performing moderately complex network designs; performing upgrades to limited segments of the network and performing routine network operations and maintenance (O&M).

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Network Engineer II

Functional Responsibilities: Responsible for performing moderately complex network designs; performing upgrades to limited segments of the network and performing routine network operations and maintenance (O&M).

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree



Minimum Experience: 6 years of experience

Network Engineer IV

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Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Network Engineer SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Network Systems Analyst I

Functional Responsibilities: Analyze, design, test, and evaluate network systems, such as local area networks (LAN), wide area networks (WAN), Internet, intranet, satellite, and other data communications systems. Perform network modeling, analysis, and planning. Research and recommend network and data communications hardware and software. Includes telecommunications specialists who deal with the interfacing of computer and communications equipment. May supervise computer programmers.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Network Systems Analyst II

Functional Responsibilities: Analyze, design, test, and evaluate network systems, such as local area networks (LAN), wide area networks (WAN), Internet, intranet, satellite, and other data communications systems. Perform network modeling, analysis, and planning. Research and recommend network and data communications hardware and software. Includes telecommunications specialists who deal with the interfacing of computer and communications equipment. May supervise computer programmers.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Network Systems Analyst III

Functional Responsibilities: Analyze, design, test, and evaluate network systems, such as local area networks (LAN), wide area networks (WAN), Internet, intranet, satellite, and other data communications systems. Perform network modeling, analysis, and planning. Research and recommend network and data communications hardware and software. Includes telecommunications specialists who deal with the interfacing of computer and communications equipment. May supervise computer programmers.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Network Systems Analyst IV

Functional Responsibilities: Analyze, design, test, and evaluate network systems, such as local area networks (LAN), wide area networks (WAN), Internet, intranet, satellite, and other data communications systems. Perform network modeling, analysis, and planning. Research and recommend network and data communications hardware and software. Includes telecommunications specialists who deal with the interfacing of computer and communications equipment. May supervise computer programmers.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Network Systems Analyst SME

Functional Responsibilities: Analyze, design, test, and evaluate network systems, such as local area networks (LAN), wide area networks (WAN), Internet, intranet, satellite, and other data communications systems. Perform network



modeling, analysis, and planning. Research and recommend network and data communications hardware and software. Includes telecommunications specialists who deal with the interfacing of computer and communications equipment. May supervise computer programmers.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Program Manager I

Functional Responsibilities: Helps determine both technical and business goals in consultation with top management and make detailed plans for the accomplishment of these goals. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising Contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Program Manager II

Functional Responsibilities: Helps determine both technical and business goals in consultation with top management and make detailed plans for the accomplishment of these goals. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising Contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Program Manager III

Functional Responsibilities: Helps determine both technical and business goals in consultation with top management and make detailed plans for the accomplishment of these goals. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising Contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Program Manager IV

Functional Responsibilities: Helps determine both technical and business goals in consultation with top management and make detailed plans for the accomplishment of these goals. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising Contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Program Manager SME

Functional Responsibilities: Helps determine both technical and business goals in consultation with top management and make detailed plans for the accomplishment of these goals. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising Contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Programmer I

Functional Responsibilities: Develops, creates, and modifies general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Designs software or customizes software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. Researches, designs, develops, and tests operating systems-level software, compilers, and network distribution software for industrial, military, communications, aerospace, business, scientific, and general computing applications. Sets operational specifications and formulate and analyze software requirements. Apply principles and techniques of computer science, engineering, and mathematical analysis. Analyzes and develops computer systems possessing a wide range of capabilities, including numerous engineering, business and records management functions. Develops plans for automated information systems from project inception to conclusion including systems requirements determination. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer Aided Software Engineering (CASE) tools.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Programmer II

Functional Responsibilities: Develops, creates, and modifies general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Designs software or customizes software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. Researches, designs, develops, and tests operating systems-level software, compilers, and network distribution software for industrial, military, communications, aerospace, business, scientific, and general computing applications. Sets operational specifications and formulate and analyze software requirements. Apply principles and techniques of computer science, engineering, and mathematical analysis. Analyzes and develops computer systems possessing a wide range of capabilities, including numerous engineering, business and records management functions. Develops plans for automated information systems from project inception to conclusion including systems requirements determination. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer Aided Software Engineering (CASE) tools.

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Programmer IV

Functional Responsibilities: Develops, creates, and modifies general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Designs software or customizes software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. Researches, designs, develops, and tests operating systems-level software, compilers, and network distribution software for industrial, military, communications, aerospace, business, scientific, and general computing applications. Sets operational specifications and formulate and analyze software requirements. Apply principles and techniques of computer science, engineering, and mathematical analysis. Analyzes and develops computer systems possessing a wide range of capabilities, including numerous engineering, business and records management functions. Develops plans for automated information systems from project inception to conclusion including systems requirements determination. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer Aided Software Engineering (CASE) tools.

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Project Integrator I

Functional Responsibilities: Gathers, analyzes, and composes technical information. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents and presentation to be used by technical and non-technical personnel. Supports the development of all types of documents and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics and information generated from meetings and facilitation sessions, using automated tools, and research methods into final deliverable documents.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Requirements Specialist I

Functional Responsibilities: Provide in-depth requirement analysis, drafting and receiving approval for new requirements and may include final technical review and validation of requirements. Work includes overseeing requirements tracking, and collaborating with team, customers and service providers to identify requirements and changes that will fulfill the customer's need. Will stay abreast of new opportunities to implement customer-required changes. May perform first-line supervisory duties.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

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Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Requirements Specialist SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Research and Operations Specialist I

Functional Responsibilities: Posses extensive knowledge of information systems and skilled at exercising various research methodologies to conduct and manage research in support of name trace requests from DO and components and other government agencies or Freedom of Information Act (FOIA), Privacy Act (PA), Executive Order (EO) 12958 information requests, and declassification projects. May construct search strategies, task appropriate components and/or more junior employees with conducting records searches, aggregate search information, analyze results, and write memoranda. May be responsible for developing metrics and statistics to support information review and release programs. May be first line supervisors or team leaders.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Research and Operations Specialist II

Functional Responsibilities: Posses extensive knowledge of information systems and skilled at exercising various research methodologies to conduct and manage research in support of name trace requests from DO and components and other government agencies or Freedom of Information Act (FOIA), Privacy Act (PA), Executive Order (EO) 12958 information requests, and declassification projects. May construct search strategies, task appropriate components and/or more junior employees with conducting records searches, aggregate search information, analyze results, and write memoranda. May be responsible for developing metrics and statistics to support information review and release programs. May be first line supervisors or team leaders.

Minimum Education: Bachelor's degree

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Minimum Education: Bachelor's degree
Minimum Experience: 6 years of experience

Research and Operations Specialist IV

Functional Responsibilities: Posses extensive knowledge of information systems and skilled at exercising various research methodologies to conduct and manage research in support of name trace requests from DO and components and other government agencies or Freedom of Information Act (FOIA), Privacy Act (PA), Executive Order (EO) 12958 information requests, and declassification projects. May construct search strategies, task appropriate components and/or more junior employees with conducting records searches, aggregate search information, analyze results, and write memoranda. May be responsible for developing metrics and statistics to support information review and release programs. May be first line supervisors or team leaders.

Minimum Education: Master's degree
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Minimum Education: Bachelor's degree
Minimum Experience: 16 years of experience

Satellite Systems Engineer I

Functional Responsibilities: Analyzes, consults and makes recommendations for specifying, acquiring, operating, and maintaining earth terminal satellite systems and satellite bandwidth.

Minimum Education: Associate's degree
Minimum Experience: 1 year of experience

Satellite Systems Engineer II

Functional Responsibilities: Analyzes, consults and makes recommendations for specifying, acquiring, operating, and maintaining earth terminal satellite systems and satellite bandwidth.

Minimum Education: Bachelor's degree
Minimum Experience: 3 years of experience

Satellite Systems Engineer III

Functional Responsibilities: Analyzes, consults and makes recommendations for specifying, acquiring, operating, and maintaining earth terminal satellite systems and satellite bandwidth.

Minimum Education: Bachelor's degree
Minimum Experience: 6 years of experience

Satellite Systems Engineer IV

Functional Responsibilities: Analyzes, consults and makes recommendations for specifying, acquiring, operating, and maintaining earth terminal satellite systems and satellite bandwidth.

Minimum Education: Master's degree
Minimum Experience: 11 years of experience

Satellite Systems Engineer SME

Functional Responsibilities: Analyzes, consults and makes recommendations for specifying, acquiring, operating, and maintaining earth terminal satellite systems and satellite bandwidth.

Minimum Education: Bachelor's degree



Minimum Experience: 16 years of experience

Satellite Systems Network Engineer I

Functional Responsibilities: Responsible for providing project management, engineering services and technical services for the Sponsor's satellite program. Provides general engineering support to the SATCOM network to meet the needs of Customer based programs/projects. Responsible for providing close support to the Sponsor's Commercial SATCOM Network and temporary duty travel support for both domestic and overseas locations, as required. Provides project management assistance on satellite projects/programs; assists in coordination of plans with other contractors for field engineering activities pertaining to the satellite network; provides input information on schedule, cost, risk mitigation, and WBS completion to the project management process; and provides close support to Sponsor's SATCOM databases, applications and tools.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Satellite Systems Network Engineer II

Functional Responsibilities: Responsible for providing project management, engineering services and technical services for the Sponsor's satellite program. Provides general engineering support to the SATCOM network to meet the needs of Customer based programs/projects. Responsible for providing close support to the Sponsor's Commercial SATCOM Network and temporary duty travel support for both domestic and overseas locations, as required. Provides project management assistance on satellite projects/programs; assists in coordination of plans with other contractors for field engineering activities pertaining to the satellite network; provides input information on schedule, cost, risk mitigation, and WBS completion to the project management process; and provides close support to Sponsor's SATCOM databases, applications and tools.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Satellite Systems Network Engineer III

Functional Responsibilities: Responsible for providing project management, engineering services and technical services for the Sponsor's satellite program. Provides general engineering support to the SATCOM network to meet the needs of Customer based programs/projects. Responsible for providing close support to the Sponsor's Commercial SATCOM Network and temporary duty travel support for both domestic and overseas locations, as required. Provides project management assistance on satellite projects/programs; assists in coordination of plans with other contractors for field engineering activities pertaining to the satellite network; provides input information on schedule, cost, risk mitigation, and WBS completion to the project management process; and provides close support to Sponsor's SATCOM databases, applications and tools.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Satellite Systems Network Engineer IV

Functional Responsibilities: Responsible for providing project management, engineering services and technical services for the Sponsor's satellite program. Provides general engineering support to the SATCOM network to meet the needs of Customer based programs/projects. Responsible for providing close support to the Sponsor's Commercial SATCOM Network and temporary duty travel support for both domestic and overseas locations, as required. Provides project management assistance on satellite projects/programs; assists in coordination of plans with other contractors for field engineering activities pertaining to the satellite network; provides input information on schedule, cost, risk mitigation, and WBS completion to the project management process; and provides close support to Sponsor's SATCOM databases, applications and tools.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Satellite Systems Network Engineer SME

Functional Responsibilities: Responsible for providing project management, engineering services and technical services for the Sponsor's satellite program. Provides general engineering support to the SATCOM network to meet

the needs of Customer based programs/projects. Responsible for providing close support to the Sponsor's Commercial SATCOM Network and temporary duty travel support for both domestic and overseas locations, as required. Provides project management assistance on satellite projects/programs; assists in coordination of plans with other contractors for field engineering activities pertaining to the satellite network; provides input information on schedule, cost, risk mitigation, and WBS completion to the project management process; and provides close support to Sponsor's SATCOM databases, applications and tools.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Server Operations Specialist I

Functional Responsibilities: Responsible for performing routine computer operations and maintenance (O&M) tasks and/or working on operating systems software and its successful integration with the hardware and applications software. Provide 24x7 operational support depending on position requirements within the organization. Additionally, will independently research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and provides written input into the development and documentation of SOPs and schedules for O&M activities. Will assist in the integration, installation, testing and maintenance of specific software relating system environments.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Server Operations Specialist II

Functional Responsibilities: Responsible for performing routine computer operations and maintenance (O&M) tasks and/or working on operating systems software and its successful integration with the hardware and applications software. Provide 24x7 operational support depending on position requirements within the organization. Additionally, will independently research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and provides written input into the development and documentation of SOPs and schedules for O&M activities. Will assist in the integration, installation, testing and maintenance of specific software relating system environments.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Server Operations Specialist III

Functional Responsibilities: Responsible for performing routine computer operations and maintenance (O&M) tasks and/or working on operating systems software and its successful integration with the hardware and applications software. Provide 24x7 operational support depending on position requirements within the organization. Additionally, will independently research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and provides written input into the development and documentation of SOPs and schedules for O&M activities. Will assist in the integration, installation, testing and maintenance of specific software relating system environments.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Server Operations Specialist IV

Functional Responsibilities: Responsible for performing routine computer operations and maintenance (O&M) tasks and/or working on operating systems software and its successful integration with the hardware and applications software. Provide 24x7 operational support depending on position requirements within the organization. Additionally, will independently research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and provides written input into the development and documentation of SOPs and schedules for O&M activities. Will assist in the integration, installation, testing and maintenance of specific software relating system environments.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Server Operations Specialist SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

SharePoint Developer I

Functional Responsibilities: Responsible for providing development engineering support and programming support to projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

SharePoint Developer II

Functional Responsibilities: Responsible for providing development engineering support and programming support to projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency.

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Software Developer (Systems Software) I

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Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Software Developer (Systems Software) II

Functional Responsibilities: Provides development engineering and programming support to projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develops software solutions. Designs software or customizes software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications.

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Minimum Education: Bachelor's degree

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Software Engineer I

Functional Responsibilities: Analyzes user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze downtimes, analyze proposed system modifications, upgrades and new COTS. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Software Engineer II

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Minimum Experience: 16 years of experience

Software Quality Assurance Specialist/Applications Tester I

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and executes software test plans in order to identify software problems and their causes. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Software Quality Assurance Specialist/Applications Tester II

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and executes software test plans in order to identify software problems and their causes. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Software Quality Assurance Specialist/Applications Tester III

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and executes software test plans in order to identify software problems and their causes. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Software Quality Assurance Specialist/Applications Tester IV

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and executes software test plans in order to identify software problems and their causes. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Software Quality Assurance Specialist/Applications Tester SME

Functional Responsibilities: Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develops and executes software test plans in order to identify software problems and their causes. Establishes and maintains a process for evaluating hardware, software, and associated documentation and/or assists in the evaluation. Conducts and/or participates in formal and informal reviews at pre-determined points throughout the development life cycle.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Software Systems Specialist I

Functional Responsibilities: Provides application development-programming for projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database

development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Software Systems Specialist II

Functional Responsibilities: Provides application development-programming for projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Software Systems Specialist III

Functional Responsibilities: Provides application development-programming for projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Software Systems Specialist IV

Functional Responsibilities: Provides application development-programming for projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Software Systems Specialist SME

Functional Responsibilities: Provides application development-programming for projects and infrastructure support activities. Designs and develops enterprise applications in a Web environment. Develops, creates, and modifies general computer applications software or specialized utility programs. Analyzes user needs and develop software solutions. Designs software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May manage websites including design, develop, deploy and maintain activities as well as performs testing and quality assurance of web sites and web applications

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Systems Administrator I

Functional Responsibilities: Responsible for implementation of baseline changes and respond to change requests; perform technical evaluations, analysis, and troubleshooting for all supported servers; build servers by providing



technical configuration, setup, installation services, hardware and coordination of application projects; and operate and maintain servers.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Administrator II

Functional Responsibilities: Responsible for implementation of baseline changes and respond to change requests; perform technical evaluations, analysis, and troubleshooting for all supported servers; build servers by providing technical configuration, setup, installation services, hardware and coordination of application projects; and operate and maintain servers.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Systems Administrator III

Functional Responsibilities: Responsible for implementation of baseline changes and respond to change requests; perform technical evaluations, analysis, and troubleshooting for all supported servers; build servers by providing technical configuration, setup, installation services, hardware and coordination of application projects; and operate and maintain servers.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Administrator IV

Functional Responsibilities: Responsible for implementation of baseline changes and respond to change requests; perform technical evaluations, analysis, and troubleshooting for all supported servers; build servers by providing technical configuration, setup, installation services, hardware and coordination of application projects; and operate and maintain servers.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Administrator SME

Functional Responsibilities: Responsible for implementation of baseline changes and respond to change requests; perform technical evaluations, analysis, and troubleshooting for all supported servers; build servers by providing technical configuration, setup, installation services, hardware and coordination of application projects; and operate and maintain servers.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Systems Analyst I

Functional Responsibilities: Responsible for analyzing internal and external customer needs. Identifies and determines equipment, software and process/procedural solutions to problems. Establishes system parameters and formats, and ensures hardware/software compatibility. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software. May supervise computer programmers. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools. Applies reverse engineering and re-engineering disciplines to develop strategic and planning documents. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Constructs sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and system architecture objectives.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Analyst II

Functional Responsibilities: Responsible for analyzing internal and external customer needs. Identifies and determines equipment, software and process/procedural solutions to problems. Establishes system parameters and formats and ensures hardware/software compatibility. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software. May supervise computer programmers. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools. Applies reverse engineering and re-engineering disciplines to develop strategic and planning documents. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Constructs sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and system architecture objectives.

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Analyst IV

Functional Responsibilities: Responsible for analyzing internal and external customer needs. Identifies and determines equipment, software and process/procedural solutions to problems. Establishes system parameters and formats and ensures hardware/software compatibility. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software. May supervise computer programmers. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools. Applies reverse engineering and re-engineering disciplines to develop strategic and planning documents. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Constructs sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and system architecture objectives.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Analyst SME

Functional Responsibilities: Responsible for analyzing internal and external customer needs. Identifies and determines equipment, software and process/procedural solutions to problems. Establishes system parameters and formats and ensures hardware/software compatibility. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software. May supervise computer programmers. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated

tools. Applies reverse engineering and re-engineering disciplines to develop strategic and planning documents. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Constructs sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and system architecture objectives.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Systems Architect I

Functional Responsibilities: Designs and develops solutions to complex applications problems, system administration issues, or network concerns. Performs systems management and integration functions. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Architect II

Functional Responsibilities: Designs and develops solutions to complex applications problems, system administration issues, or network concerns. Performs systems management and integration functions. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Systems Architect III

Functional Responsibilities: Designs and develops solutions to complex applications problems, system administration issues, or network concerns. Performs systems management and integration functions. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Architect IV

Functional Responsibilities: Designs and develops solutions to complex applications problems, system administration issues, or network concerns. Performs systems management and integration functions. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Architect SME

Functional Responsibilities: Designs and develops solutions to complex applications problems, system administration issues, or network concerns. Performs systems management and integration functions. Analyzes science, engineering, business, and all other data processing problems for application to electronic data processing systems. Analyzes user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflow, and scheduling limitations. May analyze or recommend commercially available software.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience



Systems Engineer I

Functional Responsibilities: Maintains a strong awareness of technical trends in information technology, develops and maintains a strong awareness of on-going IT projects and business unit requirements; able to apply the project management model (e.g. Spiral, Waterfall, Agile) selected for a given development effort; and provides analysis, design, development, deployment, and lifecycle support for innovative hardware systems and applications. Work involves being able to develop end-to-end cost analysis for projects; ensure systems being developed comply with the enterprise technical architecture; help project and program teams prepare for CIO Project Management Program control gates; and keep senior management apprised of project or program status.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Engineer II

Functional Responsibilities: Maintains a strong awareness of technical trends in information technology, develops and maintains a strong awareness of on-going IT projects and business unit requirements; able to apply the project management model (e.g. Spiral, Waterfall, Agile) selected for a given development effort; and provides analysis, design, development, deployment, and lifecycle support for innovative hardware systems and applications. Work involves being able to develop end-to-end cost analysis for projects; ensure systems being developed comply with the enterprise technical architecture; help project and program teams prepare for CIO Project Management Program control gates; and keep senior management apprised of project or program status.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Systems Engineer III

Functional Responsibilities: Maintains a strong awareness of technical trends in information technology, develops and maintains a strong awareness of on-going IT projects and business unit requirements; able to apply the project management model (e.g. Spiral, Waterfall, Agile) selected for a given development effort; and provides analysis, design, development, deployment, and lifecycle support for innovative hardware systems and applications. Work involves being able to develop end-to-end cost analysis for projects; ensure systems being developed comply with the enterprise technical architecture; help project and program teams prepare for CIO Project Management Program control gates; and keep senior management apprised of project or program status.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Engineer IV

Functional Responsibilities: Maintains a strong awareness of technical trends in information technology, develops and maintains a strong awareness of on-going IT projects and business unit requirements; able to apply the project management model (e.g. Spiral, Waterfall, Agile) selected for a given development effort; and provides analysis, design, development, deployment, and lifecycle support for innovative hardware systems and applications. Work involves being able to develop end-to-end cost analysis for projects; ensure systems being developed comply with the enterprise technical architecture; help project and program teams prepare for CIO Project Management Program control gates; and keep senior management apprised of project or program status.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Engineer SME

Functional Responsibilities: Maintains a strong awareness of technical trends in information technology, develops and maintains a strong awareness of on-going IT projects and business unit requirements; able to apply the project management model (e.g. Spiral, Waterfall, Agile) selected for a given development effort; and provides analysis, design, development, deployment, and lifecycle support for innovative hardware systems and applications. Work involves being able to develop end-to-end cost analysis for projects; ensure systems being developed comply with the enterprise technical architecture; help project and program teams prepare for CIO Project Management Program control gates; and keep senior management apprised of project or program status.

Minimum Education: Bachelor's degree



Minimum Experience: 16 years of experience

Systems Integrator I

Functional Responsibilities: Responsible for maintaining integrity of systems-of-systems by defining requirements architecture (consistent with the Enterprise Architecture (EA), (described in 1.0 above) and interfaces. Plans, implements, tests, documents, and maintains solutions to total systems or subsystems using internally created and/or commercial off-the-shelf products. Provides end-to-end project management support of the life cycle. Provides a total systems perspective including a technical understanding of relationships, dependencies and requirements of hardware and software components. Coordinates with other team members and ensures problem solution, appropriate risk reduction, and user satisfaction. Makes recommendations, if needed, on test and evaluation strategies for major systems' installations.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Integrator II

Functional Responsibilities: Responsible for maintaining integrity of systems-of-systems by defining requirements architecture (consistent with the Enterprise Architecture (EA), (described in 1.0 above) and interfaces. Plans, implements, tests, documents, and maintains solutions to total systems or subsystems using internally created and/or commercial off-the-shelf products. Provides end-to-end project management support of the life cycle. Provides a total systems perspective including a technical understanding of relationships, dependencies and requirements of hardware and software components. Coordinates with other team members and ensures problem solution, appropriate risk reduction, and user satisfaction. Makes recommendations, if needed, on test and evaluation strategies for major systems' installations.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Systems Integrator III

Functional Responsibilities: Responsible for maintaining integrity of systems-of-systems by defining requirements architecture (consistent with the Enterprise Architecture (EA), (described in 1.0 above) and interfaces. Plans, implements, tests, documents, and maintains solutions to total systems or subsystems using internally created and/or commercial off-the-shelf products. Provides end-to-end project management support of the life cycle. Provides a total systems perspective including a technical understanding of relationships, dependencies and requirements of hardware and software components. Coordinates with other team members and ensures problem solution, appropriate risk reduction, and user satisfaction. Makes recommendations, if needed, on test and evaluation strategies for major systems' installations.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Integrator IV

Functional Responsibilities: Responsible for maintaining integrity of systems-of-systems by defining requirements architecture (consistent with the Enterprise Architecture (EA), (described in 1.0 above) and interfaces. Plans, implements, tests, documents, and maintains solutions to total systems or subsystems using internally created and/or commercial off-the-shelf products. Provides end-to-end project management support of the life cycle. Provides a total systems perspective including a technical understanding of relationships, dependencies and requirements of hardware and software components. Coordinates with other team members and ensures problem solution, appropriate risk reduction, and user satisfaction. Makes recommendations, if needed, on test and evaluation strategies for major systems' installations.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Integrator SME

Functional Responsibilities: Responsible for maintaining integrity of systems-of-systems by defining requirements architecture (consistent with the Enterprise Architecture (EA), (described in 1.0 above) and interfaces. Plans,



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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Systems Operations Specialist I

Functional Responsibilities: Works independently with minimal supervision, receiving specific guidance and supervision when needed or provide technical leadership and/or supervision to teams of specialists as required. Performs routine computer operations and maintenance (O&M) tasks and/or work on operating systems software and its successful integration with the hardware and applications software. Could provide 24x7 operational support depending on position requirements within the organization. Additionally, works independently to research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and may provide written input into the development and documentation of SOPs and schedules for O&M activities. May assist in the integration, installation, testing and maintenance of specific software relating system environments. With engineering guidance, positions install new server software components using established procedures; maintenance of operating configurations and software configurations.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Systems Operations Specialist II

Functional Responsibilities: Works independently with minimal supervision, receiving specific guidance and supervision when needed or provide technical leadership and/or supervision to teams of specialists as required. Performs routine computer operations and maintenance (O&M) tasks and/or work on operating systems software and its successful integration with the hardware and applications software. Could provide 24x7 operational support depending on position requirements within the organization. Additionally, works independently to research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and may provide written input into the development and documentation of SOPs and schedules for O&M activities. May assist in the integration, installation, testing and maintenance of specific software relating system environments. With engineering guidance, positions install new server software components using established procedures; maintenance of operating configurations and software configurations.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Systems Operations Specialist III

Functional Responsibilities: Works independently with minimal supervision, receiving specific guidance and supervision when needed or provide technical leadership and/or supervision to teams of specialists as required. Performs routine computer operations and maintenance (O&M) tasks and/or work on operating systems software and its successful integration with the hardware and applications software. Could provide 24x7 operational support depending on position requirements within the organization. Additionally, works independently to research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and may provide written input into the development and documentation of SOPs and schedules for O&M activities. May assist in the integration, installation, testing and maintenance of specific software relating system environments. With engineering guidance, positions install new server software components using established procedures; maintenance of operating configurations and software configurations.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Systems Operations Specialist IV

Functional Responsibilities: Works independently with minimal supervision, receiving specific guidance and supervision when needed or provide technical leadership and/or supervision to teams of specialists as required. Performs routine computer operations and maintenance (O&M) tasks and/or work on operating systems software and its successful integration with the hardware and applications software. Could provide 24x7 operational support depending on position requirements within the organization. Additionally, works independently to research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and may provide written input into the development and documentation of SOPs and schedules for O&M activities. May assist in the integration, installation, testing and maintenance of specific software relating system environments. With engineering guidance, positions install new server software components using established procedures; maintenance of operating configurations and software configurations.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Systems Operations Specialist SME

Functional Responsibilities: Works independently with minimal supervision, receiving specific guidance and supervision when needed or provide technical leadership and/or supervision to teams of specialists as required. Performs routine computer operations and maintenance (O&M) tasks and/or work on operating systems software and its successful integration with the hardware and applications software. Could provide 24x7 operational support depending on position requirements within the organization. Additionally, works independently to research and resolve routine O&M problems; assist in the resolution of complex O&M problems; execute standard operating procedures (SOPs) and schedules for O&M activities; and may provide written input into the development and documentation of SOPs and schedules for O&M activities. May assist in the integration, installation, testing and maintenance of specific software relating system environments. With engineering guidance, positions install new server software components using established procedures; maintenance of operating configurations and software configurations.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Telecommunications Specialist-ES I

Functional Responsibilities: Responsible for installing, configuring, operating, maintaining and troubleshooting utility support equipment. Provides a broad range of duties to include training and guiding field personnel on a variety of equipment, including diesel generators and related electrical support equipment; heating, ventilating and air conditioning equipment (HVAC); plumbing systems; power distribution equipment and grids; uninterruptible power systems; isolated power systems and grids; and MRI shielded enclosures.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Telecommunications Specialist-ES II

Functional Responsibilities: Responsible for installing, configuring, operating, maintaining and troubleshooting utility support equipment. Provides a broad range of duties to include training and guiding field personnel on a variety of equipment, including diesel generators and related electrical support equipment; heating, ventilating and air conditioning equipment (HVAC); plumbing systems; power distribution equipment and grids; uninterruptible power systems; isolated power systems and grids; and MRI shielded enclosures.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Telecommunications Specialist-ES III

Functional Responsibilities: Responsible for installing, configuring, operating, maintaining and troubleshooting utility support equipment. Provides a broad range of duties to include training and guiding field personnel on a variety of equipment, including diesel generators and related electrical support equipment; heating, ventilating and air

conditioning equipment (HVAC); plumbing systems; power distribution equipment and grids; uninterruptible power systems; isolated power systems and grids; and MRI shielded enclosures.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

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Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Telecommunications Specialist-ES SME

Functional Responsibilities: Responsible for installing, configuring, operating, maintaining and troubleshooting utility support equipment. Provides a broad range of duties to include training and guiding field personnel on a variety of equipment, including diesel generators and related electrical support equipment; heating, ventilating and air conditioning equipment (HVAC); plumbing systems; power distribution equipment and grids; uninterruptible power systems; isolated power systems and grids; and MRI shielded enclosures.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Telecommunications Specialist-FE I

Functional Responsibilities: Provide system analyses and assessments of specialized telecommunications systems, networks, or components. F/E's also install, upgrade, modify, configure and document communications systems and can serve as the project manager on projects of various sizes and durations. The specialized systems include, but are not limited to, data communications, Local Area Networks (LAN), Wide Area Networks (WAN), UHF/VHF radio networks, terrestrial communication, and satellite/microwave communication capabilities.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Telecommunications Specialist-FE II

Functional Responsibilities: Provide system analyses and assessments of specialized telecommunications systems, networks, or components. F/E's also install, upgrade, modify, configure and document communications systems and can serve as the project manager on projects of various sizes and durations. The specialized systems include, but are not limited to, data communications, Local Area Networks (LAN), Wide Area Networks (WAN), UHF/VHF radio networks, terrestrial communication, and satellite/microwave communication capabilities.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Telecommunications Specialist-FE III

Functional Responsibilities: Provide system analyses and assessments of specialized telecommunications systems, networks, or components. F/E's also install, upgrade, modify, configure and document communications systems and can serve as the project manager on projects of various sizes and durations. The specialized systems include, but are not limited to, data communications, Local Area Networks (LAN), Wide Area Networks (WAN), UHF/VHF radio networks, terrestrial communication, and satellite/microwave communication capabilities.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Telecommunications Specialist-FE IV

Functional Responsibilities: Provide system analyses and assessments of specialized telecommunications systems, networks, or components. F/E's also install, upgrade, modify, configure and document communications systems and

can serve as the project manager on projects of various sizes and durations. The specialized systems include, but are not limited to, data communications, Local Area Networks (LAN), Wide Area Networks (WAN), UHF/VHF radio networks, terrestrial communication, and satellite/microwave communication capabilities.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Telecommunications Specialist-FE SME

Functional Responsibilities: Provide system analyses and assessments of specialized telecommunications systems, networks, or components. F/E's also install, upgrade, modify, configure and document communications systems and can serve as the project manager on projects of various sizes and durations. The specialized systems include, but are not limited to, data communications, Local Area Networks (LAN), Wide Area Networks (WAN), UHF/VHF radio networks, terrestrial communication, and satellite/microwave communication capabilities.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Telecommunications Specialist-OPS I

Functional Responsibilities: Act as information distributors and customer representatives. Operate, maintain, and manage telecommunications facilities. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Telecommunications Specialist-OPS II

Functional Responsibilities: Act as information distributors and customer representatives. Operate, maintain, and manage telecommunications facilities. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree

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Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Master's degree

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Telecommunications Specialist-OPS SME

Functional Responsibilities: Act as information distributors and customer representatives. Operate, maintain, and manage telecommunications facilities. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Telecommunications Specialist-TCS I

Functional Responsibilities: Act as information distributors, customer representatives. Operate, maintain, install and manage telecommunications in non-traditional environments. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Telecommunications Specialist-TCS II

Functional Responsibilities: Act as information distributors, customer representatives. Operate, maintain, install and manage telecommunications in non-traditional environments. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Telecommunications Specialist-TCS III

Functional Responsibilities: Act as information distributors, customer representatives. Operate, maintain, install and manage telecommunications in non-traditional environments. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Telecommunications Specialist-TCS IV

Functional Responsibilities: Act as information distributors, customer representatives. Operate, maintain, install and manage telecommunications in non-traditional environments. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and

support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Telecommunications Specialist-TCS SME

Functional Responsibilities: Act as information distributors, customer representatives. Operate, maintain, install and manage telecommunications in non-traditional environments. Provide project management and systems integration for voice and data communication systems; supervise installation of these systems; and provide maintenance and support to customers after installation. Specializations include voice transmission, data communications, TCP-IP networks, Local Area Networks (LAN), Wide Area Networks (WAN), COMSEC/TEMPEST, facsimile, cable-to-modem communication, RF (including satellite) communication capabilities, power systems, generators, digital/analog fault isolation and repair to least replaceable unit.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Tools Developer I

Functional Responsibilities: Identify applications that can support the exploitation of databases. Assess what will be required to integrate a particular tool into the customer environment. Integrate tools into the customer environment. Uses the BPM application to create live implementations of processes. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers as required to ensure program deadlines are met.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Tools Developer II

Functional Responsibilities: Identify applications that can support the exploitation of databases. Assess what will be required to integrate a particular tool into the customer environment. Integrate tools into the customer environment. Uses the BPM application to create live implementations of processes. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers as required to ensure program deadlines are met.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Tools Developer IV

Functional Responsibilities: Identify applications that can support the exploitation of databases. Assess what will be required to integrate a particular tool into the customer environment. Integrate tools into the customer environment. Uses the BPM application to create live implementations of processes. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers as required to ensure program deadlines are met.

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Minimum Experience: 11 years of experience

Tools Developer SME

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Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Web Administrator I

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Administers internet/intranet infrastructure, including components such as web, file transfer protocol (FTP), news and mail servers. Collaborates with web developers to create and operate internal and external web sites, or to manage projects, such as e-marketing campaigns. Collaborates with development teams to discuss, analyze, or resolve usability issues. Installs or configures web server software or hardware to ensure that directory structure is well defined, logical, secure, and that files are named properly.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Web Administrator II

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Administers internet/intranet infrastructure, including components such as web, file transfer protocol (FTP), news and mail servers. Collaborates with web developers to create and operate internal and external web sites, or to manage projects, such as e-marketing campaigns. Collaborates with development teams to discuss, analyze, or resolve usability issues. Installs or configures web server software or hardware to ensure that directory structure is well defined, logical, secure, and that files are named properly.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

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Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience



Web Administrator IV

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Minimum Education: Bachelor's degree

Minimum Experience: years of experience

Web Administrator SME

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Administers internet/intranet infrastructure, including components such as web, file transfer protocol (FTP), news and mail servers. Collaborates with web developers to create and operate internal and external web sites, or to manage projects, such as e-marketing campaigns. Collaborates with development teams to discuss, analyze, or resolve usability issues. Installs or configures web server software or hardware to ensure that directory structure is well defined, logical, secure, and that files are named properly.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Web Content Administrator I

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Performs testing and quality assurance of web sites and web applications.

Minimum Education: Associate's degree

Minimum Experience: 1 year of experience

Web Content Administrator II

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Performs testing and quality assurance of web sites and web applications.

Minimum Education: Bachelor's degree

Minimum Experience: 3 years of experience

Web Content Administrator III

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Performs testing and quality assurance of web sites and web applications.

Minimum Education: Bachelor's degree

Minimum Experience: 6 years of experience

Web Content Administrator IV

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Performs testing and quality assurance of web sites and web applications.

Minimum Education: Master's degree

Minimum Experience: 11 years of experience

Web Content Administrator SME

Functional Responsibilities: Manages web environment design, deployment, development and maintenance activities. Performs testing and quality assurance of web sites and web applications.

Minimum Education: Bachelor's degree

Minimum Experience: 16 years of experience

Web Developer I

Functional Responsibilities: Responsible for day-to-day site design and creation. Webmasters are responsible for the technical aspects of the web site, including performance issues such as speed of access, and for approving site content.



Minimum Education: Associate's degree
Minimum Experience: 1 year of experience

Web Developer II

Functional Responsibilities: Responsible for day-to-day site design and creation. Webmasters are responsible for the technical aspects of the web site, including performance issues such as speed of access, and for approving site content.
Minimum Education: Bachelor's degree
Minimum Experience: 3 years of experience

Web Developer III

Functional Responsibilities: Responsible for day-to-day site design and creation. Webmasters are responsible for the technical aspects of the web site, including performance issues such as speed of access, and for approving site content.
Minimum Education: Bachelor's degree
Minimum Experience: 6 years of experience

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