



GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*®, a menu-driven database system. The INTERNET address *GSA Advantage!*® is: GSAAdvantage.gov.

Schedule Title: Multiple Award Schedule

FSC Group: Information Technology (IT)

FSC Service Codes: 54151S Information Technology Professional Services

Contract Number: 47QTCA19D009J –Mod A821 (June 17,2020)

FOR MORE INFORMATION ON ORDERING FROM FEDERAL SUPPLY SCHEDULES,
CLICK ON FSS SCHEDULES AT WWW.FSS.GSA.GOV.

Contract Period: April 8, 2019 through April 7, 2024

Anadarko Industries, LLC
1322 Space Park Drive, Suite A256
Houston, Texas 77058
Phone: 281-286-9200
Fax: 281-286-9204
www.anadarko-industries.com

Contract Administration: Kenn Hall
President/CEO
281-286-9202
khall@anadarko-industries.com

Business Size: Small Disadvantaged Business, Native American Tribal Owned



CUSTOMER INFORMATION

1a. Table of awarded special item number(s).

SIN 54151S Information Technology Professional Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.

See pricelist below.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.

See pricelist below.

2. Maximum order: \$500,000*

*If the best value selection places your order over the Maximum Order identified in this catalog/price list, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the offer. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. Minimum order: \$100

4. Geographic coverage: U.S. 50 states and Washington, D.C.

5. Point(s) of production: N/A. Services provided at client locations in the U.S. 50 states and Washington, D.C.

6. Statement of Net Price. Net GSA pricing is listed in the attached price list.



7. Quantity discounts. None.

8. Prompt payment terms. Net 30 days. No discount for prompt payment.

“Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.”

9a. Notification that the Government purchase cards are accepted at or below the micro-purchase threshold. Yes.

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. Yes.

10. Foreign items. None.

11a. Time of Delivery. 30 days after receipt of order or as specified by task order.

11b. Expedited Delivery. Items available for expedited delivery are noted in this price list. Expedited deliveries are to be negotiated at the task order level.

11c. Overnight and 2-day delivery. To be negotiated at the task order level.

11d. Urgent Requirements. Customers can contact the Contractor’s representative to effect a faster delivery.

12. F.O.B. point(s). Destination; 50 U.S. states and Washington, D.C.



13a. Ordering address.

Anadarko Industries, LLC
1322 Space Park Drive, Ste. A256
Houston, TX 77058
Phone: 281-286-9200
Fax: 281-286-9204
www.anadarko-industries.com

13b. Order procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address.

Anadarko Industries, LLC
1322 Space Park Drive, Ste. A256
Houston, TX 77058
Phone: 281-286-9200
Fax: 281-286-9204
www.anadarko-industries.com

15. Warranty provision: N/A

16. Export packing charges, if applicable: N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the mirco-purchase level). Accepted.

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable). N/A



20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A

20a. Terms and conditions for any other services (if applicable). N/A

21. List of service and distribution points (if applicable). N/A

22. List of participating dealers (if applicable). N/A

23. Preventative maintenance (if applicable). N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). N/A

24b. Section 508 Compliance: Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services can be found at: www.Section508.gov/. This information is applicable as needed per task order requirements.

25. Data Universal Number Systems (DUNS) number: 136727786

26. Notification regarding registration in System for Award Management (SAM) database. Active. CAGE Code: 3K4Q0



Market Rate Sheet

Labor Category	Market Rate
Project Manager	\$ 151.89
Task Lead	\$ 61.13
Technical Leader II	\$ 87.96
Sr. Information Technology Specialist	\$ 75.00
Information Technology Specialist	\$ 68.26
Sr. Information Technology Technician	\$ 62.89
Information Technology Technician	\$ 51.69
Jr. Information Technology Technician	\$ 38.59
Queue Manager	\$ 45.37
Sr. Information Technology Training Specialist	\$ 76.34
Information Technology Training Specialist	\$ 63.97
Information Technology Administrative Specialist	\$ 41.59
Inventory Administrator	\$ 52.93
Computer Engineer	\$ 50.62
Computer Programmer	\$ 58.04
Information Technologist (IT) I	\$ 45.28
Information Technologist (IT) II	\$ 50.21
Information Technologist (IT) III	\$ 57.00
Information Technologist (IT) IV	\$ 62.43



Market Rate Sheet

Commercial Labor Category	Minimum/ General Experience and Years of Experience	Educational Requirements	Functional Responsibility
Project Manager	At least 10 years' experience in a management position, managing 20 or more employees preferred.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Serves as the Contractor's primary contract manager and shall be the contractor's authorized interface with the Government Contracting Officer (CO), the contract level Contracting Officer's Technical Representative (COTR), government management personnel and customer agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract performance. Manages recruitment of subordinate employees.
Task Lead	Normally possess 10 years of experience in the field or in a related area.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Analyzes, develops configuration, and provides recommendations for the design, installation and configuration of servers, storage devices and other IT components. Experience with Service Desk Management Ticketing Systems as a tool for tracking and documentation for work performed. Uses training and innovation to increase first-call resolutions and decreases mean time to resolution. Develops project plans and reports the status.
Technical Leader II	10+ years IT management experience within a Windows environment, managing a large desktop support and call center environment. Server administration and security knowledge required. Must have experience in managing 30+ direct IT employees and operations	A Bachelor's degree in Computer Science, Computer Science or related field degree, ITIL Certifications a plus.	Experience with server administration, network optimization, IT security and Active Directorate (AD) account creation. Uses training and innovation to increase first-call resolutions and decreases mean time to resolution. Responsible for the solution of complex subsystem-level problems. Directs, guides, and coordinates activities of a small team of technical personnel performing complex engineering activities.



Sr. Information Technology Specialist	At least 6 years of experience in the field or in a related area preferred.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Tracks and monitors the problem to ensure a timely resolution using Service Desk Management Ticketing System. Primary job functions require excellent written and oral communications skills. Analyzes, develops configuration, and provides recommendations for the design, installation and configuration of servers, storage devices and other IT components. Installs, configures, operates, maintains and administers items such as file servers, print servers, desktop and laptop hardware and operating systems, including MAC, switches, middleware software and various other IT hardware and software components. Plans deployments, configures and supports Voice Over Internet Protocol (VOIP), Broadband and Wireless devices. Identifies, understands, and resolves security vulnerabilities on desktops, laptops, printers, and servers using Vulnerability Management Software and Services.
Information Technology Specialist	At least 2 years of experience in the field or in a related area preferred.	A Bachelor's degree in Computer Science or related field.	Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Tracks and monitors the problem to insure a timely resolution using Service Desk Management Ticketing System. Primary job functions require excellent written and oral communications skills. Analyzes, develops configuration, and provides recommendations for the design, installation and configuration of servers, storage devices and other IT components. Installs, configures, operates, maintains and administers items such as file servers, print servers, desktop and laptop hardware and operating systems, including MAC, switches, middleware software and various other IT hardware and software components. Plans deployments, configures and supports Voice Over Internet Protocol (VOIP), Broadband and Wireless devices.



			Identifies, understands, and resolves security vulnerabilities on desktops, laptops, printers, and servers using Vulnerability Management Software and Services.
Sr. Information Technology Technician	High School diploma and 6 years of experience, or bachelor's degree and 2+ years of experience in the field or in a related area.	High School degree diploma or equivalent with over 6 years of experience or bachelor's degree with over 2 years of experience	Installs, configures, operates, maintains and administers items such as file servers, print servers, desktop and laptop hardware and operating systems, including MAC, switches, middleware software and various other IT hardware and software components. Plans deployments, configures and supports VOIP, Broadband and Wireless devices. Identifies, understands and resolves security vulnerabilities on desktops, laptops, printers and servers using Vulnerability Management Software and Services. Typically requires a high school degree or its equivalent and normally possess 6 years of experience in the field or in a related area. Familiar with standard concepts, practices, and procedures within a field. Relies on experience and judgment to plan and accomplish goals. Performs a variety of deliveries. Performs highly skilled work at the advanced level. May instruct, lead and direct the work of others. Typically reports to a supervisor or manager.
Information Technology Technician	Minimum of 4 years of experience in the field or in a related area.	High School degree diploma or equivalent	Installs, configures, operates, maintains and administers items such as file servers, print servers, desktop and laptop hardware and operating systems, including MAC, switches, middleware software and various other IT hardware and software components. Understands and resolves security vulnerabilities on desktops, laptops, printers and servers using Vulnerability Management Software and Services. Proficient in the use of standard concepts, practices, and procedures within a field. Relies on experience and judgment to plan and accomplish goals. Performs a variety of deliveries.



Jr. Information Technology Technician	Minimum of 2 years of experience in the field or in a related area.	High School degree diploma or equivalent	Installs, configures, operates, maintains and administers items such as file servers, print servers, desktop and laptop hardware and operating systems, including MAC, switches, middleware software and various other IT hardware and software components. Resolves security vulnerabilities on desktops, laptops, printers and servers using Vulnerability Management Software and Services. Typically requires a high school degree or its equivalent. Has knowledge of commonly used concepts, practices, and procedures within a field. Relies on instructions to perform the functions of the job. Works under immediate supervision. Typically reports to a supervisor or manager.
Queue Manager	Minimum of 4 years' experience in the field or in a related field; preferably with at least 1-year management or supervisory experience working with Remedy in a Government Contractor environment.	High School degree diploma or equivalent	Assigns work tickets and work control in a busy IT department using tools such as Remedy IT Service Request Management Suite. Manages a queue of more than 200 daily tickets and distributes work amongst technician pools of as large as 50 personnel. Uses Microsoft (MS) Office suite tools at a high level to accomplish tasking and reports.
Sr. Information Technology Training Specialist	More than 6 years' experience in the field.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Coordinates or develops education training programs. Arranges education workshops and coordinates tours. Coordinates and ensures the production of distance learning activities including the instructional design, coordination with customers and overall production activities. May supervise or direct the workflow of Information Technology Training Specialists.
Information Technology Training Specialist	Entry level position with 1-year experience.	A Bachelor's degree in Computer Science, Information Technology or related field.	Coordinates or develops education training programs. Arranges education workshops and coordinates tours. Coordinates and ensures the production of distance learning activities including the instructional design, coordination with customers and overall production activities. May be under the supervision of a Sr. Information Technology Training Specialist, Technical Leader, Task Leader, or Program Manager.



Information Technology Administrative Specialist	At least 1 year of work experience.	High School degree diploma or equivalent	Responsible for performing daily office tasks such as filing, recording, maintaining records, copying, posting, and other similar duties, using a computer terminal, typewriter, Microsoft Office products, Outlook, SharePoint, and other word processors. Follows organization and department procedures to complete tasks in a timely manner. Familiar with standard concepts, practices, and procedures within a field. Performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager.
Inventory Administrator	Entry level position with 1-year experience.	High School diploma or equivalent	Assesses, checks, and reports collected data to manage inventory. Analyzes inventory records. Interprets results of overall inventory. Compiles records and trends and evaluates performance measured against inventory budgets. Conducts statistical and financial analysis and recommends levels of inventory required by production schedules and/or customer orders while minimizing inventory and carrying costs. May evaluate current technology conditions and prepare forecasts.
Computer Engineer	5 years of computer engineering or database programming experience (Bachelor's Degree); or an Associate's Degree in a computer-related field plus 10 additional years of computer programming experience may be substituted for a Bachelor's degree.	Bachelor's degree in computer science or related field, or an associate degree in a computer-related field plus 10 additional years of computer programming experience may be substituted for a Bachelor's degree.	Oversees safety information management work. Analyzes safety information systems and provides metrics, performance data, and trending.
Computer Programmer	At least 3 years of computer engineering or database programming experience. Or associate degree in a computer-related field plus 10 additional years of computer programming experience may be substituted for Bachelor's degree.	Bachelor's degree in computer science or related field; Associate degree in a computer-related field plus 10 additional years of computer programming experience may be substituted for Bachelor's degree.	Develops and maintains database systems. Analyzes databases and provides metrics, performance data, and trending.



Information Technologist (IT) I	At least 2 years of experience in related field	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. Has knowledge of commonly used concepts, practices, and procedures within a field. Relies on instructions and pre-established guidelines to perform the functions of the job.
Information Technologist (IT) II	Minimum of 5 years of experience in the field or in a related area. Familiar with relational databases and client-server concepts.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Performs functions of IT I along with additional responsibilities and qualifications. Expected to write documentation to describe program development, logic, coding, and corrections. Writes manual for users to describe installation and operating procedures.
Information Technologist (IT) III	Minimum of 10 years of experience in the field or in a related area. Must have a working knowledge of relational databases and client-server concepts.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Performs functions of IT II along with additional responsibilities and qualifications. Writes manual for users to describe installation and operating procedures. Must have a working knowledge of relational databases and client-server concepts. Relies on extensive experience and judgment to plan and accomplish goals. Responsible for the solution of complex total systems problems.
Information Technologist (IT) IV	Minimum of 15 years of experience in the field or in a related area. Must have a working knowledge of relational databases and client-server concepts.	A Bachelor's degree in Computer Science, Engineering, Information Technology or related field.	Expert in Information Technology. Must have a working knowledge of relational databases and client-server concepts. Relies on extensive experience and judgment to plan and accomplish goals. Responsible for the solution of complex total systems problems.



**TERMS AND CONDITIONS APPLICABLE TO MULTIPLE AWARD SCHEDULE
(SPECIAL ITEM NUMBER 54151S)**

1) SCOPE

- a) The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Multiple Award Schedule.
- b) The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2) PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3) ORDER

- a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4) PERFORMANCE OF SERVICES

- a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.



- d) Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5) STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either
 - i) Cancel the stop-work order; or
 - ii) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - i) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - ii) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6) INSPECTION OF SERVICES

In accordance with 552.212-4 CONTRACT TERMS AND CONDITIONS–COMMERCIAL ITEMS (JAN 2017) (DEVIATION – FEB 2007)(DEVIATION - FEB 2018) for Firm-Fixed Price orders; or GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS- COMMERCIAL ITEMS (JAN 2017) (DEVIATION - FEB 2018) (ALTERNATE I - JAN 2017) (DEVIATION - FEB 2007) for Time-and-Materials and Labor-Hour Contracts orders placed under this contract.



7) RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8) RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9) INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10) ORGANIZATIONAL CONFLICTS OF INTEREST

a) Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.



11) INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12) PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - i. The offeror;
 - ii. Subcontractors; and/or
 - iii. Divisions, subsidiaries, or affiliates of the offeror under a common control.

13) RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14) INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.



15) APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16) DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

- a) The Contractor shall provide a description of each type of IT Service offered under Special Item Number 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b) Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.
- c) The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science