GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

MULTIPLE AWARD SCHEDULE
FSC GROUP MAS

UTC Associates Inc 40
Wall Street Suite 2004
New York, NY, 10005
Phone: 212-344-4111
Fax: 212-344-4114
https://utcassociates.com/
Contract Administrator: Aziz Ahmad
E-Mail: aahmad@utcassociates.com

Contract Number: 47QTCA19D00A6

Period Covered by Contract: April 16th, 2019 – April 15th, 2024
General Services Administration
Federal Acquisition Service

Price List is current through Modification A812, dated February 11, 2020

For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov. On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.
Customer Information

1a. Table of awarded special item numbers with appropriate cross-reference to item descriptions and awarded prices.
   Special Item Number 54151S/RC/STOLC: Information Technology Professional Services
   Special Item Number 54151HEAL/RC/STOLC: Health Information Technology Services
   Special Item Number OLM/RC/STOLC: Order-Level Materials (OLM)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.
   See Approved GSA Pricing

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.
   See Page 19.

2. Maximum order.
   SIN 54151S & 54151HEAL: $500,000
   SIN OLM: $250,000

3. Minimum order.
   $100

4. Geographic coverage.
   The Geographic Scope of Contract will be domestic only. Includes 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. territories.

5. Point of production.
   Same as company address

6. Discount from list prices or statement of net price.
   Prices shown are NET Prices; Basic Discounts have been deducted.

7. Quantity discounts.
   None

8. Prompt payment terms.
   0% - net 30 days from receipt of invoice or date of acceptance, whichever is later. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

   Not Applicable
10a. Time of delivery.

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<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
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<tbody>
<tr>
<td>54151S</td>
<td>As Negotiated</td>
</tr>
<tr>
<td>54151HEAL</td>
<td>As Negotiated</td>
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<tr>
<td>OLM</td>
<td>As Negotiated</td>
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</table>

10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery.

As negotiated on the task order level.

10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery.

As negotiated on the task order level.

10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery.

As negotiated on the task order level.

11. F.O.B. point.

Destination

12a. Ordering address.

40 Wall Street Suite 2004
New York, NY, 10005

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address.

40 Wall Street Suite 2004
New York, NY, 10005

14. Warranty provision.

Standard Commercial Warranty

15. Export packing charges, if applicable.

Not Applicable

16. Terms and conditions of rental, maintenance, and repair are not applicable.

17. Terms and conditions of installation are not applicable.

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices are not applicable.

18b. Terms and conditions for any other services not applicable.
19. List of service and distribution points:
   40 Wall Street Suite 2004
   New York, NY, 10005

20. List of participating dealers is *not applicable*.

21. Preventive maintenance is *not applicable*.

22a. Special attributes such as environmental attributes are *not applicable*.

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. https://utcassociates.com/

23. Data Universal Number System (DUNS) number: 187532812
   SAM UEI: JJV2GEJRHL9

24. Notification regarding registration in SAM.gov database: 5BQC4
Labor Category Descriptions

**Labor Category:** Junior Database Admin  
**Functional Responsibility:** Designs, implements, and maintains complex databases with respect to access methods, access time, device allocation, validation checks, organization, protection and security, documentation and statistical methods. Maintains database dictionaries, monitors standards and procedures and integration of systems, through database design.  
**Minimum Education:** Bachelors degree in the Arts or Science Associates and 3 years experience working with database structures supporting databases.  
**Minimum Years of Experience:** 3

**Labor Category:** Database Admin  
**Functional Responsibility:** Designs, implements, and maintains complex databases with respect to access methods, access time, device allocation, validation checks, organization, protection and security, documentation and statistical methods. Maintains database dictionaries, monitors standards and procedures and integration of systems, through database design.  
**Minimum Education:** Bachelors degree in the Arts or Science Associates and 6 years experience working with database structures including designing, building and supporting databases.  
**Minimum Years of Experience:** 6

**Labor Category:** Junior Programmer  
**Functional Responsibility:** Develops codes, tests, and debugs new software or enhancements to existing software. Performs maintenance on existing software products and contributes knowledge of business applications. Writes programs according to specifications needed. Works with the technical staff to understand problems had with software and then resolve them. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Also, assists in the development of software user manuals.  
**Minimum Education:** Associates and 4 years experience as a programmer with experience with one of the popular programming languages such as Java, HTML, Python etc.  
**Minimum Years of Experience:** 4

**Labor Category:** Programmer  
**Functional Responsibility:** Develops codes, tests, and debugs new software or enhancements to existing software. Performs maintenance on existing software products and contributes knowledge of business applications. Writes programs according to specifications needed. Works with the technical staff to understand problems had with software and then resolve them. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Also, assists in the development of software user manuals.  
**Minimum Education:** Associates and 5 years experience as a programmer with experience with one of the popular programming languages such as Java, HTML, Python etc.  
**Minimum Years of Experience:** 5
Labor Category: Senior Programmer
Functional Responsibility: Develops codes, tests, and debugs new software or enhancements to existing software. Performs maintenance on existing software products and contributes knowledge of business applications. Writes programs according to specifications needed. Works with the technical staff to understand problems had with software and then resolve them. Resolves customer complaints with the software and responds to suggestions for improvements and enhancements. Also, assists in the development of software user manuals. Knowledge of computer equipment, and ability to develop complex software to satisfy design objectives. Demonstrated ability to lead and manage others. Demonstrated ability to work independently.
Minimum Education: Bachelors degree in the Arts or Science Associates and 10 years experience as a programmer with experience as the lead programmer providing guidance and leadership to other programmers with one of the popular programming languages such as Java, HTML, Python etc.
Minimum Years of Experience: 10

Labor Category: Database Analyst
Functional Responsibility: Personnel shall analyze database requirements of assigned projects. Determines information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Tests and implements changes or new database designs. Writes logical and physical database descriptions, including location, space, access method, and security requirements
Minimum Education: Bachelors degree in the Arts or Science Associates and 3 years experience analyzing data and developing reports against various data sources.
Minimum Years of Experience: 3

Labor Category: Senior Database Analyst
Functional Responsibility: Personnel shall provide support for implementation, troubleshooting and maintenance of IT systems. Manage IT system infrastructure and processes. Support day-to-day operations, and monitoring and problem resolution for all of the client problems. Provide second level problem identification, diagnosis and resolution of problems. Support hardware problems resolution process. Support issue escalation
Minimum Education: Bachelors degree in the Arts or Science Associates and 7 years experience analyzing data and developing reports against various data sources, leading other analysts and developing projects plans to provide the data reports required.
Minimum Years of Experience: 7

Labor Category: Un Certified Project Manager
Functional Responsibility: Manage technology projects, tasks, and/or subtasks for network, application and corporate IT system deployments. Advise and assists project staff on execution of specific project requirements using ITIL standards approach. May be responsible for management of complete project or specific technical task elements. Implements directives and schedules necessary to ensure effective project management. Possesses a detailed knowledge of concepts, practices, and procedures in several activity, technical, and management fields. Provides technical consulting on complex projects and provides detailed guidance and direction to project staff.
Minimum Education: Bachelors degree in the Arts or Science Associates and 6 years experience coordinating and managing IT based projects, including developing project plans and managing resources to accomplish project goals.
Minimum Years of Experience: 6
Labor Category: PMP Certified Project Manager
Functional Responsibility: Responsible for project management in accordance with client requirements and organizational guidelines for IT and Information management projects. Specific duties may include oversight of program level cost, schedule, performance and deliverable services, leveraging an ITIL approach to projects and technical processes. Detects and analytically solves a wide variety of technical issues associated with the project. Provides the strategic planning for successful technology project completion. Directs, organizes and monitors work activity, and is responsible for meeting program cost, schedule, and performance objectives. Creates process enhancements in response to program challenges.
Minimum Education: Bachelors degree in the Arts or Science and PMP Certification
Minimum Years of Experience: 10

Labor Category: Certified Electronic Medical Records Project Manager
Functional Responsibility: Responsible for project management in accordance with client requirements and organizational guideline for IT and Information management projects. Specific duties may include oversight of program level cost, schedule, performance and deliverable services, leveraging ITI approach to projects and technical processes. Detects and analytically solves a wide variety of technical and application problems. Provides the strategic planning for successful technology project completion. Directs, organizes and monitors work activity, and is responsible for meeting program cost, schedule, and technical performance objectives. Creates process enhancements in response to program challenges. As the ability to manage resources and project tasks. Develop detailed project plans and status reports with a specific focus on healthcare related projects.
Minimum Education: Bachelors degree in the Arts or Science, PMP and HIPAA Certification
Minimum Years of Experience: 10

Labor Category: QA Engineer
Functional Responsibility: Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concepts and to user standards, and for progress in accordance with schedules. Coordinates with the Program and/or Project Manager to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provides daily supervision and direction to support staff.
Minimum Education: Bachelor's degree in information management, computer science, or other related technical degree
Minimum Years of Experience: 5
**Labor Category:** QA Lead  
**Functional Responsibility:** Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concepts and to user standards, and for progress in accordance with schedules. Coordinates with the Program and/or Project Manager to ensure problem solution and user satisfaction. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provides daily supervision and direction to support staff. The individual holding this position work independently of any direct supervision and provides technical management and guidance to lower level professional technical and administrative personnel. Requires judgment in responding to customer requests and a great deal of customer interaction is necessary to ensure conformance to contractual obligations.  
**Minimum Education:** Bachelor's degree in information management, computer science, or other related technical degree  
**Minimum Years of Experience:** 8

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**Labor Category:** Systems Analyst  
**Functional Responsibility:** Performs studies and analyses to develop improvements to management, organization, and business applications for the advancement of quality enhancements through reengineering techniques. Provides support to complex systems analysis, design, development, and testing activities. Performs elaborate analyses and studies. Prepares reports and gives presentations to upper management. Works independently or as a member of a team. Defines the problem and develops system requirements and program specifications from which programmers prepare detailed flowcharts, programs, and tests. Closely coordinates with programmers to ensure proper implementation of program and system specifications. In conjunction with functional users, develops system alternative solutions. Understands the structure and design of technology systems including hardware platforms, networks infrastructure and software solutions.  
**Minimum Education:** Bachelors degree in the Arts or Science Associates and 5 years experience providing system analysis and application analysis for technology applications.  
**Minimum Years of Experience:** 5

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**Labor Category:** Network Engineer  
**Functional Responsibility:** Analyzes and develops telecommunications networks supporting a wide range of capabilities, including voice, data, video, and/or wireless services. Develops designs and plans for installation and maintenance of telecommunications systems from project inception to conclusion. Analyzes the problem and the characteristics of the information to be transported. Defines the problem and develops system requirements and network specifications. Closely coordinates with other information system professionals to ensure proper implementation of network services. In conjunction with functional users, develops alternative solutions and backup plans  
**Minimum Education:** B.A. or B.S. degree or 4 years of work experience with certifications from and IT industry recognized organization such as Cisco or Juniper.  
**Minimum Years of Experience:** 4
Labor Category: Senior Engineer

Functional Responsibility: An individual very knowledgeable in all aspects of IT; evaluates and assesses information technology systems and provides information technology solutions/recommendations. Provides analytical and technical support in the assessment of employed or proposed systems. Provides highly technical and specialized guidance, and leads the actual development of technology solutions. Performs elaborate analyses and studies. Works independently or as a member of a team. May serve as Project Manager providing technical and administrative direction for personnel performing software development tasks. Demonstrates very good oral and written communications skills.

Minimum Education: Bachelors degree in the Arts or Science Associates and 8 year of experience working as an engineer with certifications from an IT industry recognized company like Cisco or Juniper.

Minimum Years of Experience: 8

Labor Category: Network and Security Architect

Functional Responsibility: The Security Specialist 3 may identify or resolve highly complex issues to prevent cyberattacks on information systems or keep computer information systems secure from interruption of service, intellectual property theft, network viruses, data mining, financial theft, or theft of sensitive customer data, allowing business to continue as normal. The Security Specialist designs, installs, and manages security mechanisms that protect networks and information systems against hackers, breaches, viruses, and spyware. This individual responds to incidents, investigates violations, and recommends enhancements to plug potential security gaps.

Minimum Education: Bachelors degree in the Arts or Science Associates and 7 years of work experience as a Security specialist with industry recognized network and security certifications.

Minimum Years of Experience: 7

Labor Category: Desktop Engineer

Functional Responsibility: This position requires knowledge of PC operating systems (e.g., DOS, Windows), and networking and work on a help desk. Demonstrated ability to communicate orally and in writing and a positive customer service attitude.

Minimum Education: B.A. or B.S. degree and 5 years of experience installing and support desktops, PC’s and tablets.

Minimum Years of Experience: 5

Labor Category: Support Engineer

Functional Responsibility: Evaluates communication hardware and software, troubleshoots LAN/MAN/WAN and other network-related problems, and provides technical expertise for performance and configuration of networks. Performs and supervises general voice and data network administration, provides technical leadership in the integration and testing of complex large-scale networks. Schedules network conversions and cutovers. Oversees network control center. Supervises maintenance of network systems, including PBXs, ACDs, routers, bridges, multiplexers, LAN hubs, and ATM switches. Coordinates with all responsible users and sites. Supervises staff.

Minimum Education: B.A. or B.S. degree and 5 years of experience providing technical support for networks, applications and computer hardware.

Minimum Years of Experience: 5
Labor Category: Senior VOIP Engineer
Functional Responsibility: Performs a variety of network management functions related to the operation, performance or availability of data communications networks. Experience with cable/LAN meters, protocol analyzers, SNMP and RMON based software products. Knowledge of Ethernet, FDDI and high speed WANs and routers. Analyze client LANs/WANs, isolate source of problems, recommend reconfiguration and implementation of new network hardware to increase performance. Working knowledge of network operating systems. Modifies command language programs, network start up files, assigns/re-assigns network device logicals, participates in load balancing efforts throughout the network to achieve optimum device utilization and performance. Establishes new user accounts on the network granting access to required network files and programs. Manages network E-mail functions. Establishes mail boxes and monitors mail performance on the network. Troubleshoots network/user problems, presents resolutions for implementation. Prepares a variety of network resource reports.

Minimum Education: Bachelor's degree in information management, computer science, or other related technical degree

Minimum Years of Experience: 5

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Labor Category: Security Architect
Functional Responsibility: Provides thought leadership related to current and future customer plans with regard to the stated information technology. The Security Architect possesses knowledge of the future direction and trends associated with security for information technology. They have experience in designing and implementing security architecture solutions that include the software, hardware, and communications to support the total requirements as well as provide for present and future solutions required to secure networks, including firewalls, denial of service scanners and network monitoring tools. The ability to design multi-layer cyber security designs and remediation plans.

Minimum Education: Bachelor's degree in information management, computer science, or other related technical degree

Minimum Years of Experience: 5

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Labor Category: Senior Technical Strategist
Functional Responsibility: Understands the entire technology lifecycle and how it relates to corporate goals. Develop overall technical visions and long-term strategies for technology across the enterprise

Minimum Education: MBA or experience a Chief Technology Officer, Chief Information Officer or VP of IT

Minimum Years of Experience: 15
### GSA PRICE LIST

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<th>SIN(s) PROPOSED</th>
<th>SERVICE PROPOSED</th>
<th>UNIT OF ISSUE</th>
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<th>GSA NET PRICE</th>
<th>GSA NET PRICE</th>
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