AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

SIN – 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

SIN – OLM Order Level Materials

FPDS Code D301  IT Facility Operation and Maintenance
FPDS Code D302  IT Systems Development Services
FPDS Code D308  Programming Services
FPDS Code D317  Auto. Info. System Design & Integration
FPDS Code D399  Other Information Technology Services, Not Elsewhere Classified

System Consulting Group, LLC
2376 Woodland Pond Lane
Herndon, VA 20171
Phone 703.599.7156
Fax 703.736.0880
www.systemsconsulting.net

Contract Number: 47QTCA19D00EZ

Period Covered by Contract: July 8, 2019 through July 7, 2024
Pricelist current through Modification: N/A.

On line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov. On line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov. Contract period.
Table of Contents

CUSTOMER INFORMATION........................................................................................................... 2

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES................................................................. 4

1. SCOPE.......................................................................................................................................... 4
2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000) ......................... 4
3. ORDER........................................................................................................................................... 4
4. PERFORMANCE OF SERVICES................................................................................................... 4
5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989) .............................................................. 5
6. INSPECTION OF SERVICES......................................................................................................... 5
7. RESPONSIBILITIES OF THE CONTRACTOR.............................................................................. 6
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY................................................................. 6
9. INDEPENDENT CONTRACTOR................................................................................................. 6
10. ORGANIZATIONAL CONFLICTS OF INTEREST................................................................. 6
11. INVOICES................................................................................................................................. 6
12. PAYMENTS............................................................................................................................... 7
13. INCIDENTAL SUPPORT COSTS................................................................................................. 7
14. APPROVAL OF SUBCONTRACTS............................................................................................ 7
15. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING.................................... 7
CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>GSA Rate w/o IFF</th>
<th>GSA Rate w/IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Help Desk Specialist</td>
<td>$40.53</td>
<td>$40.84</td>
</tr>
<tr>
<td>54151S</td>
<td>Software Developer</td>
<td>$81.08</td>
<td>$81.69</td>
</tr>
<tr>
<td>54151S</td>
<td>Computer Systems Analyst</td>
<td>$65.10</td>
<td>$65.59</td>
</tr>
<tr>
<td>54151S</td>
<td>Mid-Level Software Developer</td>
<td>$72.70</td>
<td>$73.25</td>
</tr>
<tr>
<td>54151S</td>
<td>Software Engineer IV</td>
<td>$88.21</td>
<td>$88.87</td>
</tr>
<tr>
<td>54151S</td>
<td>Web Programmer II</td>
<td>$80.08</td>
<td>$80.68</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. Computer Programmer</td>
<td>$89.70</td>
<td>$90.38</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. Software Developer</td>
<td>$99.51</td>
<td>$100.26</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. Software Developer/Team Lead</td>
<td>$91.99</td>
<td>$92.68</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. N/A

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

2. Maximum order. Special Item Number 54151S - $500,000

3. Minimum order. $100.00

4. Geographic coverage (delivery area). Domestic

5. Point(s) of production (city, county, and State or foreign country). Herndon, VA

6. Discount from list prices or statement of net price. 2.75% from list price

7. Quantity discounts. 2% <$750K

8. Prompt payment terms. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions." 1% net 20 days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold. Purchase cards are accepted at or below the micro-purchase threshold.
9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. Government Purchase cards are accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin). None

11a. Time of delivery. (Contractor insert number of days.)  At task order level

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery. Customer may contact the Contractor for expedited delivery

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery. Customer may contact the Contractor for rates for overnight and 2-day delivery

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. Customer may contact the Contractor to effect a faster delivery

12. F.O.B. point(s). N/A

13a. Ordering address. 2376 Woodland Pond Lane, Herndon, VA 20171

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address. 2376 Woodland Pond Lane, Herndon, VA 20171

15. Warranty provision. N/A

16. Export packing charges, if applicable. N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). N/A

18. Terms and conditions of rental, maintenance, and repair (if applicable). N/A

19. Terms and conditions of installation (if applicable). N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A

20a. Terms and conditions for any other services (if applicable). N/A

21. List of service and distribution points (if applicable). N/A

22. List of participating dealers (if applicable). N/A

23. Preventive maintenance (if applicable). N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at:  www.Section508.gov/.

25. Data Universal Number System (DUNS) number. 030022649

26. Notification regarding registration in Central Contractor Registration (CCR) database. Registered with Cage Code 3R0Y5
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

   a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

   (1) Cancel the stop-work order; or

   (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

   b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

   (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

   (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

   c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

   d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**

7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. **INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. **ORGANIZATIONAL CONFLICTS OF INTEREST**

a. **Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. **INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.
12. **PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIAITON I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIAITON I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   (1) The offeror;
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. **RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. **INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. **APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. **DESCRIPTION OF IT PROFESSIONAL SERVICES AND LABOR CATEGORIES**

**FPDS Code D301 - IT Facility Operation and Maintenance:**

Furnish personnel, equipment, and facilities to accomplish facility operations and maintenance. Include: requirements analysis, comparative study and evaluation of available database engines, concept development, hardware specifications, database specifications, internet and intranet design, data warehousing applications, database compatibility assessments, recommendations, acquisition support and documentation.

**FPDS Code D302 - IT Systems Development Services**
Furnish personnel, equipment, and facilities to accomplish database planning and design. Include: requirements analysis, comparative study and evaluation of available database engines, concept development, hardware specifications, database specifications, internet and intranet design, data warehousing applications, database compatibility assessments, recommendations, acquisition support and documentation.

**FPDS Code D308 - Programming Services:**

Furnish software development of tailored programs and modification and enhancement of existing and/or COTs programs. Include: Design specifications, Code generation, Interoperability studies, Prototype development, migration to match platform requirements, testing, debugging, verification and validation, Source code management, User interface design, Internet and multimedia development, Firewalls/Security, and acquisition support.

**FPDS Code D317 - Auto. Info. System Design & Integration:**

Furnish data input/export, data/records analysis, error identification and resolution, acquisition support and documentation.

**FPDS Code D399 - Other Information Technology Services, Not Elsewhere Classified:**

Provide the following services for integration of all current and future hardware and software products:

- Organization development
- IT management
- Performance measurements
- Engineering assessment of new technologies
- Analyses of hardware and software requirements to implement requirements
- Migration planning
- Development of architectures
- Software design evaluations
- Interface requirements definition
- Design support
- Facilities management and upgrade analysis
- Asset management
- Network management
- Help desk operations
- Testing support
- Acquisition support
- Documentation and Financial management/budgeting services
<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>MINIMUM EDUCATION/ CERTIFICATION LEVEL</th>
<th>MINIMUM YEARS OF EXPERIENCE</th>
<th>Functional Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Help Desk Specialist</td>
<td>Associate Degree</td>
<td>2 years</td>
<td>Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks and monitors the problem to ensure a timely resolution. Familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals. Works under general supervision.</td>
</tr>
<tr>
<td>54151S</td>
<td>Software Developer</td>
<td>BS/BA</td>
<td>5 years</td>
<td>Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff.</td>
</tr>
<tr>
<td>54151S</td>
<td>Computer Systems Analyst</td>
<td>BS/BA</td>
<td>4 years</td>
<td>Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, documents, and maintains those programs. Competent to work on most phases of applications systems analysis and programming activities, but requires instruction and guidance in other phases.</td>
</tr>
<tr>
<td>54151S</td>
<td>Mid-Level Software Developer</td>
<td>BS/BA</td>
<td>5 years</td>
<td>Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff. Requires five years experience in the field.</td>
</tr>
<tr>
<td>SIN</td>
<td>Labor Category</td>
<td>MINIMUM EDUCATION/CERTIFICATION LEVEL</td>
<td>MINIMUM YEARS OF EXPERIENCE</td>
<td>Functional Responsibility</td>
</tr>
<tr>
<td>-------</td>
<td>----------------------------</td>
<td>---------------------------------------</td>
<td>----------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>54151S</td>
<td>Software Engineer IV</td>
<td>BS/BA</td>
<td>7 years</td>
<td>Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support</td>
</tr>
<tr>
<td>54151S</td>
<td>Web Programmer II</td>
<td>BS/BA</td>
<td>4 years</td>
<td>Assists with planning, designing, developing, testing, editing, maintaining, and documenting web programs. Applies knowledge of programming techniques and computer internet systems. Formulates plans outlining steps required to develop program, using structured analysis and design. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. Computer Programmer</td>
<td>BS/BA</td>
<td>6 years</td>
<td>Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, and documents those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced analyst/programmers</td>
</tr>
<tr>
<td>54151S</td>
<td>Sr. Software Developer</td>
<td>BS/BA</td>
<td>5 years</td>
<td>Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff. Requires five years experience in the field.</td>
</tr>
</tbody>
</table>
| 54151S | Sr. Software Developer/Team Lead | BS/BA                               | 5 years                    | Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves
Critical Information Specific to Schedule # 70– Information Technology, Software & Services
Solicitation FCIS-JB-980001B (Refresh # 54)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>MINIMUM EDUCATION/CERTIFICATION LEVEL</th>
<th>MINIMUM YEARS OF EXPERIENCE</th>
<th>Functional Responsibility</th>
</tr>
</thead>
</table>

**Educational Equivalency/Substitutions:**

- Associates Degree = 2 years experience
- Bachelor's Degree = 4 years exp
- Masters Degree = 6 years experience
- PhD = 12 Years experience

Customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff.