Federal Supply Service Authorized Federal Supply Schedule Pricelist

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

70--General Purpose Commercial Information Technology Equipment, Software and Services

Schedule Contract Number  47QTCA19D00G1

SIN 511210 Term Software License - Subject to Cooperative Purchasing

SIN 54151S Information Technology Professional Services - Subject to Cooperative Purchasing

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

Contract Period: July 25, 2019 through July 24, 2024

TeleBright Software Corporation
1700 Research Blvd., Suite 102
Rockville, MD 20850
301-296-3800 (telephone)
www.telebright.com

Contractor Point of Contact for Contract Administration
Chet Thaker
CEO
1700 Research Blvd., Suite 102
Rockville, MD 20850
301-296-3811 (telephone)
cthaker@telebright.com
Customer Information

BUSINESS SIZE: Small

Socioeconomic Indicators: Minority Owned

1a. Table of awarded Special Item Numbers:

Special Item Number 511210
Special Item Number 54151S

1b. Identification of lowest priced model number and corresponding price for each awarded Special Item Number:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Description</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>511210</td>
<td>W1-0105 / Wireless Asset &amp; Expense Management Annual Software License per device (Over 5001) devices</td>
<td>$7.39</td>
</tr>
<tr>
<td>54151S</td>
<td>Network Technologist VI - ON SITE</td>
<td>$44.18 / hour</td>
</tr>
</tbody>
</table>

1c. Identification of Services and Hourly Rates:

Please see Pages 14 through 22 below.

2. Maximum Order:

Special Item Number 511210 $500,000
Special Item Number 54151S $500,000

3. Minimum Order: $100

4. Geographic Coverage: V - 48 States, DC

5. Point of Production: Rockville, Maryland USA

6. Statement of Net Price:

The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

7. Quantity or Volume Discount:
SIN 54151S - An additional ten percent (10.0%) discount for a single Task Order valued at $250,000 or more

SIN 54151S - None

8. **Prompt Payment Terms:**

   None

Note: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. **Government Purchase Card:**

   Government purchase cards are accepted for all purchases.

10. **Foreign Item:** Not Applicable.

11a. **Time of Delivery:**

   Special Item Number 511210: Negotiated with the Ordering Activity
   Special Item Number 54151S: Negotiated with the Ordering Activity

11b. ** Expedited Delivery:**

   Please contact the Contract Administrator for availability and rates.

11c. **Overnight and 2-day Delivery:**

   Please contact the Contract Administrator for availability and rates.

11d. **Urgent Requirements:**

   Please contact the Contract Administrator for availability and rates associated with accelerated delivery options.

12. **F.O.B. Point:** Destination.

13a. **Ordering Address:**

   Chet Thaker
   CEO
   1700 Research Blvd., Suite 102
   Rockville, MD 20850
301-296-3800 (telephone)
cthaker@telebright.com

13b. Ordering Procedures:
For supplies and services, the ordering procedures and information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:
Chet Thaker
CEO
1700 Research Blvd., Suite 102
Rockville, MD 20850  301-296-3800 (telephone)
cthaker@telebright.com

15. Warranty Provision:
511210 - 1 year warranty
54151S – NA/Services


17. Terms and conditions of Government purchase card acceptance:
Please contact the Contract Administrator for terms and conditions of acceptance.

18. Terms and conditions of Rental, Maintenance, and Repair: Not Applicable.

19. Terms and conditions of Installation: Not Applicable.

20. Terms and conditions of Repair Parts indicating date of parts price lists and any discounts from list prices:
Not Applicable.

20a. Terms and conditions for any other Service: Not Applicable.


22. List of Participating Dealer: Not Applicable.

24a. Special Attributes such as Environmental Attributes (E.G., Recycled Content, Energy Efficiency, and/or Reduced Pollutants):

Not Applicable.

24b. Section 508 Compliance Information:

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT). The EIT standard can be found at: https://www.Section508.gov/.

25. Data Universal Number System (DUNS) Number: 123 377 488

26. Notification regarding registration in System for Award Management (SAM) database: Contractor has an active registration in System for Award Management (SAM)

TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES
(SPECIAL ITEM NUMBER 511210)

1. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)
The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY
a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

Standard commercial warranty
b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2)

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES
The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (301) 296-3800 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8 AM to 6 PM Monday through Friday Eastern time.

5. SOFTWARE MAINTENANCE
a. Software maintenance as it is defined:

   (1) X Software Maintenance as a Product (SIN 511210)

   Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.
   Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.
   Software Maintenance as a product is billed at the time of purchase.

6. PERIODS OF TERM LICENSES (SIN 511210)

   a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period.

   b. Term licenses may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

   c. Annual Funding. When annually appropriated funds are cited on an order for term licenses, the period of the term licenses shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses orders citing the new
appropriation shall be required, if the term licenses are to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12-month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses are to be terminated at that time. Orders for the continuation of term licenses will be required if the term licenses are to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to % of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION (NOT APPLICABLE)

a. After a software product has been on a continuous term license for a period of "Not Applicable" months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues
to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited. – TeleBright Software Corporation not convert term licenses to perpetual licenses. The annual license fee includes maintenance and hosting fees; without hosting and maintenance, the software will not work.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 511210)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to
use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor’s standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 511210)
Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a term license (511210), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY
The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING
The Contractor shall insert the discounted pricing for right-to-copy licenses.
1. SCOPE
a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made, and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.
6. INSPECTION OF SERVICES

7. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST
a. Definitions. “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract. “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.
11. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/LaborHour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   (1) The offeror;  
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.
15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING
a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

c. The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer
Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.
Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.
Minimum Education: Bachelor's Degree in Computer Science

SIN 511210 TERM SOFTWARE LICENSE

<table>
<thead>
<tr>
<th>MFR</th>
<th>PART NO.</th>
<th>PRODUCT DESCRIPTION</th>
<th>GSA PRICE WITH IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>TeleBright</td>
<td>W1-0101</td>
<td>Wireless Asset &amp; Expense Management Annual Software License per device (1-500) devices</td>
<td>$13.06</td>
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<tr>
<td>TeleBright</td>
<td>W1-0102</td>
<td>Wireless Asset &amp; Expense Management Annual Software License per device (501-1000) devices</td>
<td>$10.88</td>
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<td>TeleBright</td>
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<td>Wireless Asset &amp; Expense Management Annual Software License per device (1001-2500) devices</td>
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<td>TeleBright</td>
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<td>Wireless Asset &amp; Expense Management Annual Software License per device (2501-5000) devices</td>
<td>$7.83</td>
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<td>TeleBright</td>
<td>W1-0105</td>
<td>Wireless Asset &amp; Expense Management Annual Software License per device (Over 5001) devices</td>
<td>$7.39</td>
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<td>TeleBright</td>
<td>W2-0101</td>
<td>Mobile Procurement Portal Annual License</td>
<td>$4,352.64</td>
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<td>TeleBright</td>
<td>T1-0101</td>
<td>Telecom Asset &amp; Expense Management Annual License per First Million in Spend</td>
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<td>TeleBright</td>
<td>T1-0102</td>
<td>Telecom Asset &amp; Expense Management Annual License per Million in Spend up to $5m</td>
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<td>T1-0103</td>
<td>Telecom Asset &amp; Expense Management Annual License per Million in Spend up to $10m</td>
<td>$6,528.97</td>
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<td>TeleBright</td>
<td>T1-0104</td>
<td>Telecom Asset &amp; Expense Management Annual License per Million in Spend up to $25m</td>
<td>$5,440.81</td>
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<td>TeleBright</td>
<td>T1-0105</td>
<td>Telecom Asset &amp; Expense Management Annual License per Million in Spend up to $50m</td>
<td>$5,078.09</td>
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<td>TeleBright</td>
<td>T1-0106</td>
<td>Telecom Asset &amp; Expense Management Annual License per Million in Spend over $50m</td>
<td>$4,715.37</td>
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<td>TeleBright</td>
<td>A1-0101</td>
<td>Audit &amp; analysis software license of call records and billed telephone numbers- per $million audited up to $5m</td>
<td>$8,342.57</td>
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<tr>
<td>TeleBright</td>
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<td>Audit &amp; analysis software license of call records and billed telephone numbers- per $million audited up to $25m</td>
<td>$7,254.41</td>
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<td>$5,078.09</td>
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<td>TeleBright</td>
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<td>Audit &amp; analysis software license of call records and billed telephone numbers per $million audited over $150m</td>
<td>$4,715.37</td>
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<tr>
<td>TeleBright</td>
<td>A2-0101</td>
<td>Audit &amp; analysis software license of call records and billed telephone numbersOn Contingency (Share in Savings)</td>
<td>35% of recovery amount</td>
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**APPROVED HOURLY LABOR RATES - OFF SITE SIN 54151S / IT PROFESSIONAL SERVICES**

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<tr>
<th>SERVICE (LABOR CATEGORY)</th>
<th>JUL 19 to JUL 20</th>
<th>JUL 20 to JUL 21</th>
<th>JUL 21 to JUL 22</th>
<th>JUL 22 to JUL 23</th>
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<tr>
<td>Software Application Specialist I</td>
<td>$159.95</td>
<td>$163.12</td>
<td>$166.35</td>
<td>$169.64</td>
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**APPROVED INFORMATION TECHNOLOGY LABOR CATEGORIES SPECIAL ITEM NUMBER 54151S**

1) **Software Application Specialist I** - Minimum/General Experience: Requires thirteen (13) years in the field or related area and a management position. Position covers all areas of the software development lifecycle. Experience includes the analysis, design, development, testing, implementation, integration and maintenance of complex system applications, related database management systems, and web interfaces using high level programming languages. **Functional Responsibility:** Specific responsibilities may include defining systems requirements; systems design; data modeling; computer application programming; database application programming; web interface programming; system testing, monitoring, and troubleshooting; system integration, installation and implementation; configuration management; quality assurance; program control, review and reporting; resource planning; and system demonstrations; wireless technologies. **Education:** Requires Masters Degree, applicable certificates, or its equivalent.

2) **Software Application Specialist II** - Minimum/General Experience: Requires ten (10) to twelve (12) years in the field or related area and a management position. Position covers all areas of the software development lifecycle. Experience includes the analysis, design, development, testing, implementation, integration and maintenance of complex system applications, related database management systems, and web interfaces using high level programming languages. **Functional Responsibility:** Specific responsibilities may include defining systems requirements; systems design; data modeling; computer application programming; database application programming; web interface programming; system testing, monitoring, and troubleshooting; system integration, installation and implementation; configuration management; quality assurance; program control, review and reporting; resource planning; and system demonstrations; wireless technologies. **Education:** Requires Masters Degree, applicable certificates, or its equivalent.

3) **Software Application Specialist III** - Minimum/General Experience: Requires eight (8) to ten (10) years in the field or related area and a management position. Position covers all areas of the software development lifecycle. Experience includes the analysis, design, development, testing, implementation, integration and maintenance of complex system applications, related database management systems, and web interfaces using high level programming languages. **Functional Responsibility:** Specific responsibilities may include defining systems requirements; systems design; data modeling; computer application programming; database application programming; web interface programming; system testing, monitoring, and troubleshooting; system integration, installation and implementation; configuration management; quality assurance; program control, review and reporting; resource planning; and system demonstrations; wireless technologies. **Education:** Bachelors degree or its equivalent.
4) **Software Application Specialist V** - **Minimum/General Experience**: Requires four (4) to six (6) years in the field or related area and a management position. Position covers all areas of the software development lifecycle. Experience includes the analysis, design, development, testing, implementation, integration and maintenance of complex system applications, related database management systems, and web interfaces using high level programming languages. **Functional Responsibility**: Specific responsibilities may include defining systems requirements; systems design; data modeling; computer application programming; database application programming; web interface programming; system testing, monitoring, and troubleshooting; system integration, installation and implementation; configuration management; quality assurance; program control, review and reporting; resource planning; and system demonstrations; wireless technologies. **Education**: Bachelors degree or its equivalent.

5) **Network Technologist I** - **Minimum/General Experience**: Requires twelve (12) years in the field or related area and a management position. Position covers all areas of information technology and telecommunication networks. Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Masters Degree, application certificates, or its equivalent.

6) **Network Technologist II** - **Minimum/General Experience**: Requires eight (8) to ten (10) years in the field or related area and a lead position. Position covers all areas of information technology and telecommunication networks. Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Bachelors degree or its equivalent.

7) **Network Technologist III** - **Minimum/General Experience**: Requires five (5) to eight (8) years in the field or related area and five (5) years in the specific subject matter. Position covers all areas of information technology and telecommunication networks. Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Bachelors degree or its equivalent.

8) **Network Technologist IV** - **Minimum/General Experience**: Requires three (3) to six (6) years in the field or related area. Position covers all areas of information technology and telecommunication networks. Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Bachelors degree or its equivalent.

9) **Network Technologist V** - **Minimum/General Experience**: Requires one (1) to four (4) years in the field or related area. Position covers all areas of information technology and telecommunication networks.
Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Associates or Bachelors degree, or its equivalent.

10) **Network Technologist VI** - **Minimum/General Experience**: Requires zero (0) to three (3) years in the field or related area. Position covers all areas of information technology and telecommunication networks. Experience includes the design, development, installation, integration, management, operations, and maintenance of hardware and software related networks, including LAN, WAN, terrestrial or satellite infrastructures. **Functional Responsibility**: Specific responsibilities may include, but not limited to, assessment, analysis, planning, designing, and development; engineering, system integration, installation, testing and commissioning; maintenance and information assurance/security; and network operations, including monitoring and control, help desk, and administration. **Education**: Requires Associates or Bachelors degree, or its equivalent.

11) **Program Manager I** - **Minimum/General Experience**: Requires ten (10) years experience in the field or related area. **Functional Responsibility**: Experience in computer/software/communications support activities such as computer operations, data communications, software development, or maintenance activities. Experience in the overall operating functions of modern computer environments including responsibility for such activities as planning, scheduling, reporting, controlling and managing projects. Expertise in the management and control of costs and resources and demonstrated capability in managing multi-task delivery orders of this type and complexity. Meets with Government personnel and contractor personnel to formulate and review delivery order plans and deliverable items. Ensures conformances with delivery order schedules and costs. **Education**: Requires PMP (Program Manager Professional) certificate, or its equivalent.

12) **Program Manager II** - **Minimum/General Experience**: Requires eight (8) to ten (10) years experience in the field or related area. **Functional Responsibility**: Experience in computer/software/communications support activities such as computer operations, data communications, software development, or maintenance activities. Experience in the overall operating functions of modern computer environments including responsibility for such activities as planning, scheduling, reporting, controlling and managing projects. Expertise in the management and control of costs and resources and demonstrated capability in managing multi-task delivery orders of this type and complexity. Meets with Government personnel and contractor personnel to formulate and review delivery order plans and deliverable items. Ensures conformances with delivery order schedules and costs. **Education**: Requires Master Degree, or its equivalent.

13) **Program Manager III** - **Minimum/General Experience**: Requires five (5) to eight (8) years experience in the field or related area. **Functional Responsibility**: Experience in computer/software/communications support activities such as computer operations, data communications, software development, or maintenance activities. Experience in the overall operating functions of modern computer environments including responsibility for such activities as planning, scheduling, reporting, controlling and managing projects. Expertise in the management and control of costs and resources and demonstrated capability in managing multi-task delivery orders of this type and complexity. Meets with Government personnel and contractor personnel to formulate and review delivery order plans and deliverable items. Ensures conformances with delivery order schedules and costs. **Education**: Requires Bachelors Degree, or its equivalent.

14) **IT Analyst I** - **Minimum/General Experience**: Requires ten (10) years in the field or related area and a management position. **Functional Responsibility**: Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis. **Education**: Requires a Masters degree, or its equivalent.
15) **IT Analyst II** - **Minimum/General Experience:** Requires six (6) to eight (8) years in the field or related area and a management position.  **Functional Responsibility:** Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis.  **Education:** Requires a Bachelors degree, or its equivalent.

16) **IT Analyst III** - **Minimum/General Experience:** Requires four (4) to six (6) years in the field or related area and a management position.  **Functional Responsibility:** Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis.  **Education:** Requires a Bachelors degree, or its equivalent.

17) **IT Analyst IV** - **Minimum/General Experience:** Requires two (2) to five (5) years in the field or related area and a management position.  **Functional Responsibility:** Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis.  **Education:** Requires a Bachelors degree, or its equivalent.

18) **IT Analyst V** - **Minimum/General Experience:** Requires one (1) to four (4) years in the field or related area and a management position.  **Functional Responsibility:** Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis.  **Education:** Requires an Associates or Bachelors degree, or its equivalent.

19) **IT Analyst VI** - **Minimum/General Experience:** Requires zero (0) to three (3) years in the field or related area and a management position.  **Functional Responsibility:** Position covers all areas of support, such as Training, Technical Writing, Computer Graphics, Call Center Support and Analysis.  **Education:** Requires an Associates degree, or its equivalent.

20) **Subject Matter Specialist I** - **Minimum/General Experience:** Requires fifteen (15) years in the field or related area.  **Functional Responsibility:** Recognized at the industry level in a technical field or specialized engineering or technology area and is proficient in relevant engineering principles and practices. Applies experience, skills, and expert knowledge within an engineering discipline to complex assignments. Generates unique concepts as evidenced by synthesis of new products or processes. Creates or uses engineering/scientific tools to solve technical problems. Utilizes and develops tools, techniques, processes and/or facilities such as state-of-the-art simulation environments, laboratories, and test facilities. Provides leadership for engineering activities in a specialized engineering or technology subject area. Serves as a major contributor to technical planning process and for providing technical management and guidance.  **Education:** Requires a PhD, or its equivalent.

21) **Subject Matter Specialist II** - **Minimum/General Experience:** Requires ten (10) years in the field or related area.  **Functional Responsibility:** Recognized at the industry level in a technical field or specialized engineering or technology area and is proficient in relevant engineering principles and practices. Applies experience, skills, and expert knowledge within an engineering discipline to complex assignments. Generates unique concepts as evidenced by synthesis of new products or processes. Creates or uses engineering/scientific tools to solve technical problems. Utilizes and develops tools, techniques, processes and/or facilities such as state-of-the-art simulation environments, laboratories, and test facilities. Provides leadership for engineering activities in a specialized engineering or technology subject area. Serves as a major contributor to technical planning process and for providing technical management and guidance.  **Education:** Requires Masters Degree, or its equivalent.

22) **Business Continuity Planner I** – **Minimum/General Experience:** Requires five (5) to ten (10) years experience in the field or related area.  **Functional Responsibility:** Position covers all areas of the business continuity planning cycle. Works with high-level organizational personnel and provides analysis and recommendations to organizations to ensure the continuation of core, mission-essential functions should personnel, facilities, inventory, IT/communications and/or infrastructure experience a natural or man-made debilitating event. Maintains schedules to meet all deadlines and objectives. Designs and administers
programs that include policies, standards, guidelines, training programs, and quality assurance processes for viable continuity planning. Oversees the development of Continuity of Operations (COOP) plans. Provides leadership to other business continuity professionals. **Education:** Requires a Bachelors degree, applicable certificates, or its equivalent.

23) **Business Continuity Planner II – Minimum/General Experience:** Requires two (2) to five (5) years experience in the field or related area. **Functional Responsibility:** Position covers all areas of the business continuity planning cycle. Under minimal supervision, provides research and analysis to organizations to ensure the continuation of core, mission-essential functions should personnel, facilities, inventory, IT/communications and/or infrastructure experience a natural or man-made debilitative event. Participates in the design and administration of programs which include, but are not limited to, policies, standards, guidelines, training, and quality assurance processes for viable continuity planning. Participates in the development of Continuity of Operations (COOP) plans. **Education:** Requires an Associates or Bachelors degree, applicable certificates, or its equivalent.

24) **Business Continuity Planner III - Minimum General Experience:** Requires zero (0) to two (2) years experience in the field or related area. **Functional Responsibility:** Position covers all areas of the business continuity planning cycle. Using established procedures and under close supervision, helps support an organizations continuation of core, mission-essential functions should personnel, facilities, inventory, IT/communications and/or infrastructure experience a natural or man-made debilitative event. Conducts the research and analysis necessary for the design and administration of programs which include, but are not limited to, policies, standards, guidelines, training, and quality assurance processes for viable continuity planning. Supports the development of Continuity of Operations (COOP) plans. **Education:** Requires an Associates degree, applicable certificates, or its equivalent.