

GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST



Multiple Award Schedule (MAS)

Contract number: 47QTCA19D00GQ

Contract period: 8/7/2019 - 8/6/2024

Business size: Small Business

End-To-End Computing, LLC  
2317 Jefferson Davis Hwy, Unit 102  
Alexandria, VA 22301

Phone: 540-771-3370  
Website: [www.eecomputing.com](http://www.eecomputing.com)

Contract administration source:  
Esteve Mede  
540-771-3370  
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EEC is a Service Disable Veteran-Owned, and Disadvantage Small Minority Business headquartered in Alexandria, Virginia. Approximately 98% of our staff holds security clearances, many at the Top-Secret level. Our extensive expertise in the IT support and professional services field will ensure the project's success. The CEO and President (Esteve Mede) of EEC is former Federal Chief Information Security Officer (CISO) and Deputy Chief Information Officer (CIO). Mr. Mede will take a hands-on approach on this project to ensure its success.

EEC's only business is providing technology services. As a full-service firm— We know and understand SNL requirement for Developing IT strategy Presentation and Document, Process and Model Design and It Service Portfolio Review, and Roadmap Development. The company is small enough so that all projects receive top management oversight, yet large enough for top IT professionals to select EEC as their employer of choice. There are no unnecessary levels of management and there are clear career paths for the staff.

EEC take a partnership approach with customers—designing, operating, and maintaining systems specifically tailored to each client's needs. We do not resort to cookie-cutter solutions. While many firms provide support services, we do so without requiring our clients to modify their services model, business practices or their goals. We are a flexible firm, anticipating and incorporating changes in direction as client requirements and technologies advance. We achieve this by attracting quality staff, maintaining the myriad technology skill sets at a high level and employing a continual employee-training program.

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On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

(ii) CUSTOMER INFORMATION: The following information should be placed under this heading in consecutively numbered paragraphs in the sequence set forth below. If this information is placed in another

part of the Federal Supply Schedule Price List, a table of contents must be shown on the cover page that refers to the exact location of the information.

## CUSTOMER INFORMATION

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN:	DESCRIPTION:
518210C	Cloud and Cloud-Related IT Professional Services
54151HACS	Highly Adaptive Cybersecurity Services (HACS)
54151S	Information Technology Professional Services
511210	Software Licenses
54151	Software Maintenance Services
OLM	Order Level Materials

**1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:**

518210C: \$103.03    54151HACS: \$64.53  
 54151S: \$63.22    511210: \$19,546.60    54151: \$3,909.32

**1c. HOURLY RATES (Services only):**  
 See the GSA Pricelist below

**2. MAXIMUM ORDER\*:**

All SIN's: \$1,000,000

**3. MINIMUM ORDER: \$100**

**4. GEOGRAPHIC COVERAGE: CONUS**

**5. POINT(S) OF PRODUCTION: US**

**6. DISCOUNT FROM LIST PRICES:**

GSA Prices are shown on GSA Advantage! System

**7. QUANTITY DISCOUNT(S):**

2% on order over \$150k, 4% on orders over \$250k

**8. PROMPT PAYMENT TERMS: Net 30**

**9.a Government Purchase Cards is accepted up to \$3000**

**9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.**

**10. FOREIGN ITEMS: None**

**11a. TIME OF DELIVERY: 30 days**

**11b. EXPEDITED DELIVERY: Expedited delivery is available. Contact the Contractor for rates.**

**11c. OVERNIGHT AND 2-DAY DELIVERY: Overnight and 2-day delivery are available. Contact the Contractor for rates.**

**11d. URGENT REQUIRMENTS: Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.**

**12. FOB POINT: Point of Production**

**13a. ORDERING ADDRESS: Same as contractor**

**13b. ORDERING PROCEDURES: Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([fss.gsa.gov/schedules](https://fss.gsa.gov/schedules)).**

**14. PAYMENT ADDRESS: Same as contractor**

**15. WARRANTY PROVISION: Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty or generally N/A for services**

**16. EXPORT PACKING CHARGES: Contact Sales Office**

**17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: Contact contractor for limit.**

**18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR: N/A**

**19. TERMS AND CONDITIONS OF INSTALLATION: N/A**

**20. TERMS AND CONDITIONS OF REPAIR PARTS: N/A**

**20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES: N/A**

**21. LIST OF SERVICE & DISTRIBUTION POINTS: N/A**

**22. LIST OF PARTICIPATING DEALERS: N/A**

**23. PREVENTIVE MAINTENANCE: N/A**

**24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A**

**24b. Section 508 Compliance for Electronic and Information Technology (EIT): N/A**

**25. DUNS NUMBER: 078442180**

**26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Active Registration in the SAM database.**

## PRICING INFORMATION

**54151S**

LABOR CATEGORIES	MINIMUM EDUCATION	MIN. EXP	DESCRIPTIONS	GSA PRICE (W/IFF)
Analyst	Bachelors	2	Develops and maintains knowledge base on changing regulatory, threat, and technology landscapes to continually develop or maintain security policies and standards, and ensure compliance throughout the organization.	\$ 84.90
Cybersecurity Architect II	Bachelors	10	Provides minimally supervised support for difficult analysis and evaluation assignments.	\$ 106.78
Cybersecurity Architect III	Bachelors	8	Supports the installation, testing, maintenance, and troubleshooting of operational systems or networks. Manages a variety of IT and telecommunications support functions, including trouble ticket management, service order entry, and/or configuration management.	\$ 120.32
Principal Network Engineer	Bachelors	10	Responsible for project oversight and direction. Ensures conformance with work standards; interprets policies, procedures, goals and objectives of the organization. Ensures appropriate resources are applied to the project.	\$ 118.77
Cybersecurity Program Manager	Bachelors	15	Provides expertise in application, systems software, and information security. Provides performance tuning. Undertakes analyses of complex hardware, software, and information technology and telecommunications issues.	\$ 124.14
Senior Consultant	Bachelors	10	Responsible for many IT projects or significant segment of a large technology related complex project. Leads team on small to medium IT projects or significant segment of large complex projects. Translate customer technical requirements into formal agreements and plans to culminate in customer acceptance of results, or have acceptance in the targeted market, while meeting technical objectives.	\$ 136.23
Program Manager	Bachelors	6	Responsible for project oversight and direction. Ensures compliance with Security standards, policies and best practices. Management of schedule, resources, budget. Manage complex tasks involving Information Technology Systems	\$ 131.36
Project Manager	Bachelors	6	Leads installation of new software releases and system upgrades, evaluates and installs patches, and resolves software related problems. Coordinates system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity	\$ 109.08
System Administrator	Bachelors	6	Develop Test Procedures, test reports, and lead Quality Assurance Testing tasks. Report results and metrics to the team members	\$ 102.18
QA Manager	Bachelors	15	Provides consulting advice in the areas of Information technology, Change Management, Executive Communications. Performs complex analytical and consulting tasks in Application Development, Enterprise Operations and Program Management Support functions in support of major and complex IT systems.	\$ 79.54
Senior Manager	Bachelors	12	SME-III performs high-level studies, analysis and evaluations of recent designs, integrations, documentation and implementation of similar complex projects. SME-III will prepare technical reports and related documentation, charts, graphs and flowcharts to record results as required	\$ 177.69
Subject Matter Expert (SME) III	Bachelors	10	SME-II performs high-level studies, analysis and evaluations of recent designs, integrations, documentation and implementation of similar complex projects. SME-II will prepare technical reports and related documentation, charts, graphs and flowcharts to record results as required	\$ 181.80
Subject Matter Expert (SME) II	Bachelors	5	Will advise and provide expertise on various IT systems and other investigative software technologies, such as packaged enterprise software tools and other premium market-driven	\$ 168.54

			technologies.	
Senior Technical Consultant	Bachelors	10	The Admin Specialist performs in business operations functional areas such as finance, contracts, subcontracts, and purchasing or administrative positions such as executive secretary, documentation control manager, and senior technical librarian	\$ 179.16
Admin Specialist	Bachelors	7	The role of Senior Business Consultant is to lead and manage the successful delivery of business analytics, system design and performance, and business process improvements to drive strategic business objectives.	\$ 79.54
Senior Business Consultant	Bachelors	5	Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Designs, codes, tests, debugs, and documents.	\$ 179.16
Applications Programmer	Bachelors	7	Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written.	\$ 113.63
Applications Systems Analyst/ Programmer – Senior	Bachelors	7	Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written.	\$ 125.19
Consultant	Bachelors	7	Works with end user groups to evaluate and solve technical problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement system changes.	\$ 127.00
Data Architect	Bachelors	7	Works with end user groups to evaluate and solve technical problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement system changes.	\$ 127.11
Data Warehousing Analyst	Bachelors	5	Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation	\$ 99.34
Data Warehousing Programmer	Bachelors	5	Responsible for product support and maintenance of the data warehouse. Performs data warehouse design and construction. Codes and documents scripts and stored procedures. Designs/implements data strategy methods.	\$ 114.44
Data Warehousing Project Manager	Bachelors	3	Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Responsible for leading data warehouse team in development and enhancements of the data warehouse user interface.	\$ 135.79
Data/Configuration Management Specialist	Bachelors	7	Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits.	\$ 103.16
Database Administrator	Bachelors	7	Participates in the design, creation, and maintenance of computerized databases. Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data.	\$ 106.10
Database Analyst/ Programmer – Senior	Bachelors	7	Under general direction, designs, implements and maintains complex database with respect to JCL, access methods, access time, device allocation, validation checks, organization, protection and security, documentation and statistical methods.	\$ 119.65
Electronic Data Interchange (EDI) Manager	Bachelors	5	Responsible for daily electronic data interchange (EDI) operations of an organization. Develops and executes strategies for Internet-based interchange capabilities. Coordinates and implements new EDI methods and systems and enhances and upgrades the existing systems. Finds EDI solutions for business operations.	\$ 114.27
Electronic Data Interchange (EDI)	Bachelors	7	Provides support for EDI database analysis, design, and operations. Establishes and maintains communications within	\$ 86.08

Specialist			organization and with partners. Conducts and managers product evaluations.	
ERP Business/Architectural Specialist	Bachelors	7	Provides support for EDI database analysis, design, and operations. Establishes and maintains communications within organization and with partners. Conducts and managers product evaluations.	\$ 127.33
ERP Business Analyst - Senior	Bachelors	7	Under general direction, serves as senior subject matter expert associated with content, processes, and procedures associated with ERP. Defines detailed requirements, analyzes business needs, and validates solutions with the client	\$ 119.93
Graphics Specialist	Bachelors	5	Responsible for graphics design and use, operation, and setup of computer graphic systems for business communications. Executes graphic projects and assists in coordination of all graphic production scheduling.	\$ 76.48
Help Desk Manager	Bachelors	7	Has overall responsibility for help desk operations associated with the identification, prioritization and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked and resolved appropriately.	\$ 92.92
Help Desk Specialist	Bachelors	3	Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support.	\$ 63.22
Help Desk Support Services Specialist	Bachelors	5	Under general direction, provides second-tier support to end users for either PC, server, or mainframe applications and hardware. Handles problems that the first-tier of help desk support is unable to resolve.	\$ 76.72
Information Assurance Engineer	Bachelors	5	Establishes and satisfies complex system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies.	\$ 126.92
Information Assurance Systems/Network Specialist	Bachelors	5	Installs, configures and maintains organization's operating systems. Analyzes and resolves problems associated with server hardware, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems.	\$ 118.34
Information Services Consultant	Bachelors	7	Installs, configures and maintains organization's operating systems. Analyzes and resolves problems associated with server hardware, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems.	\$ 130.85
Information Systems Auditor - Senior	Bachelors	5	Under general direction, audits the most complex new and existing information systems applications to ensure that appropriate controls exist, that processing is efficient and accurate, and that information systems procedures are in compliance with corporate standards.	\$ 116.33
Information Systems Training Specialist - Senior	Bachelors	7	Under general direction, organizes, prepares, and conducts complex training and educational programs for information systems or user personnel. May design and develop in-house programs.	\$ 97.64
Network Engineer - Intermediate	Bachelors	5	Under general supervision, oversees the purchase, installation, and support of network communications, including LAN/WAN systems. Works on problems of diverse scope where analysis of situation requires evaluation and judgment.	\$ 93.31
Project Manager – Senior	Bachelors	10	Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation.	\$ 147.49
Quality Assurance Analyst - Senior	Bachelors	5	Under general direction, carries out procedures to ensure that all information systems, products and services meet organization standards and end-user requirements.	\$ 113.72
Software Architect	Bachelors	7	Works independently designing and developing new software products or major enhancements to existing software. May lead a large development team in the design of highly complex	\$ 138.25

			software systems.	
Software Developer – Intermediate	Bachelors	5	Under general supervision, develops codes, tests, and debugs new software or enhancements to existing software. Has good understanding of business applications. Works with technical staff to understand problems with software and resolve them.	\$ 94.84
Software Developer – Senior	Bachelors	7	Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them.	\$ 116.47
Systems Administrator - Senior	Bachelors	7	Functional Responsibilities: Under general direction, responsible for activities related to system administration. Assigns personnel to various projects, directs their activities, and evaluates their work.	\$ 114.66
Systems Engineer	Bachelors	5	Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment.	\$ 111.78
Technical Writer	Bachelors	5	Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. Coordinates the display of graphics and the production of the document.	\$ 83.72
Telecommunications Engineer/ Analyst – Senior	Bachelors	7	Under general direction, responsible for complex engineering and/or analytical tasks and activities associated with one or more technical areas within the telecom function such as, but not limited to, network design, engineering, implementation, or operations/user support.	\$ 108.06
Test Engineer	Bachelors	5	Subject matter specialist providing testing know-how in for the support of user requirements of complex to highly complex software/hardware applications.	\$ 89.61
Web Designer	Bachelors	5	Under direct supervision, designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special effects elements	\$ 90.99

## 54151HACS

LABOR CATEGORIES	MINIMUM EDUCATION	MIN. EXP	DESCRIPTIONS	GSA PRICE (W/IFF)
Analyst	Bachelors	2	Develops and maintains knowledge base on changing regulatory, threat, and technology landscapes to continually develop or maintain security policies and standards, and ensure compliance throughout the organization.	\$86.65
Cybersecurity Architect II	Bachelors	10	Provides minimally supervised support for difficult analysis and evaluation assignments.	\$108.98
Cybersecurity Architect III	Bachelors	8	Supports the installation, testing, maintenance, and troubleshooting of operational systems or networks. Manages a variety of IT and telecommunications support functions, including trouble ticket management, service order entry, and/or configuration management.	\$122.80

Principal Network Engineer	Bachelors	10	Responsible for project oversight and direction. Ensures conformance with work standards; interprets policies, procedures, goals and objectives of the organization. Ensures appropriate resources are applied to the project.	\$121.22
Cybersecurity Program Manager	Bachelors	15	Provides expertise in application, systems software, and information security. Provides performance tuning. Undertakes analyses of complex hardware, software, and information technology and telecommunications issues.	\$126.70
Senior Consultant	Bachelors	10	Responsible for many IT projects or significant segment of a large technology related complex project. Leads team on small to medium IT projects or significant segment of large complex projects. Translate customer technical requirements into formal agreements and plans to culminate in customer acceptance of results, or have acceptance in the targeted market, while meeting technical objectives.	\$139.04
Program Manager	Bachelors	6	Responsible for project oversight and direction. Ensures compliance with Security standards, policies and best practices. Management of schedule, resources, budget. Manage complex tasks involving Information Technology Systems	\$134.07
Project Manager	Bachelors	6	Leads installation of new software releases and system upgrades, evaluates and installs patches, and resolves software related problems. Coordinates system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity	\$111.33
System Administrator	Bachelors	6	Develop Test Procedures, test reports, and lead Quality Assurance Testing tasks. Report results and metrics to the team members	\$104.29
QA Manager	Bachelors	15	Provides consulting advice in the areas of Information technology, Change Management, Executive Communications. Performs complex analytical and consulting tasks in Application Development, Enterprise Operations and Program Management Support functions in support of major and complex IT systems.	\$81.18
Senior Manager	Bachelors	12	SME-III performs high-level studies, analysis and evaluations of recent designs, integrations, documentation and implementation of similar complex projects. SME-III will prepare technical reports and related documentation, charts, graphs and flowcharts to record results as required	\$181.35
Subject Matter Expert (SME) III	Bachelors	10	SME-II performs high-level studies, analysis and evaluations of recent designs, integrations, documentation and implementation of similar complex projects. SME-II will prepare technical reports and related documentation, charts, graphs and flowcharts to record results as required	\$185.55
Subject Matter Expert (SME) II	Bachelors	5	Will advise and provide expertise on various IT systems and other investigative software technologies, such as packaged enterprise software tools and other premium market-driven technologies.	\$172.02

Senior Technical Consultant	Bachelors	10	The Admin Specialist performs in business operations functional areas such as finance, contracts, subcontracts, and purchasing or administrative positions such as executive secretary, documentation control manager, and senior technical librarian	\$182.86
Admin Specialist	Bachelors	7	The role of Senior Business Consultant is to lead and manage the successful delivery of business analytics, system design and performance, and business process improvements to drive strategic business objectives.	\$81.18
Senior Business Consultant	Bachelors	5	Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Designs, codes, tests, debugs, and documents.	\$182.86
Applications Programmer	Bachelors	7	Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written.	\$115.98
Applications Systems Analyst/ Programmer – Senior	Bachelors	7	Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written.	\$127.77
Consultant	Bachelors	7	Works with end user groups to evaluate and solve technical problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement system changes.	\$129.62
Data Architect	Bachelors	7	Works with end user groups to evaluate and solve technical problems. Evaluates existing systems and/or user needs to analyze, design, recommend, and implement system changes.	\$129.73
Data Warehousing Analyst	Bachelors	5	Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation	\$101.38
Data Warehousing Programmer	Bachelors	5	Responsible for product support and maintenance of the data warehouse. Performs data warehouse design and construction. Codes and documents scripts and stored procedures. Designs/implements data strategy methods.	\$116.80
Data Warehousing Project Manager	Bachelors	3	Works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Responsible for leading data warehouse team in development and enhancements of the data warehouse user interface.	\$138.59
Data/Configuration Management Specialist	Bachelors	7	Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits.	\$105.28
Database Administrator	Bachelors	7	Participates in the design, creation, and maintenance of computerized databases. Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data.	\$108.29

Database Analyst/ Programmer – Senior	Bachelors	7	Under general direction, designs, implements and maintains complex database with respect to JCL, access methods, access time, device allocation, validation checks, organization, protection and security, documentation and statistical methods.	\$122.12
Electronic Data Interchange (EDI) Manager	Bachelors	5	Responsible for daily electronic data interchange (EDI) operations of an organization. Develops and executes strategies for Internet-based interchange capabilities. Coordinates and implements new EDI methods and systems and enhances and upgrades the existing systems. Finds EDI solutions for business operations.	\$116.63
Electronic Data Interchange (EDI) Specialist	Bachelors	7	Provides support for EDI database analysis, design, and operations. Establishes and maintains communications within organization and with partners. Conducts and managers product evaluations.	\$87.86
ERP Business/Architectural Specialist	Bachelors	7	Provides support for EDI database analysis, design, and operations. Establishes and maintains communications within organization and with partners. Conducts and managers product evaluations.	\$129.95
ERP Business Analyst - Senior	Bachelors	7	Under general direction, serves as senior subject matter expert associated with content, processes, and procedures associated with ERP. Defines detailed requirements, analyzes business needs, and validates solutions with the client	\$122.40
Graphics Specialist	Bachelors	5	Responsible for graphics design and use, operation, and setup of computer graphic systems for business communications. Executes graphic projects and assists in coordination of all graphic production scheduling.	\$78.05
Help Desk Manager	Bachelors	7	Has overall responsibility for help desk operations associated with the identification, prioritization and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked and resolved appropriately.	\$94.84
Help Desk Specialist	Bachelors	3	Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support.	\$64.53
Help Desk Support Services Specialist	Bachelors	5	Under general direction, provides second-tier support to end users for either PC, server, or mainframe applications and hardware. Handles problems that the first-tier of help desk support is unable to resolve.	\$78.30
Information Assurance Engineer	Bachelors	5	Establishes and satisfies complex system-wide information security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies.	\$129.53
Information Assurance Systems/Network Specialist	Bachelors	5	Installs, configures and maintains organization's operating systems. Analyzes and resolves problems associated with server hardware, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems.	\$120.78

Information Services Consultant	Bachelors	7	Installs, configures and maintains organization's operating systems. Analyzes and resolves problems associated with server hardware, applications software. Detects, diagnoses, and reports related problems on both server and desktop systems.	\$133.55
Information Systems Auditor - Senior	Bachelors	5	Under general direction, audits the most complex new and existing information systems applications to ensure that appropriate controls exist, that processing is efficient and accurate, and that information systems procedures are in compliance with corporate standards.	\$118.73
Information Systems Training Specialist - Senior	Bachelors	7	Under general direction, organizes, prepares, and conducts complex training and educational programs for information systems or user personnel. May design and develop in-house programs.	\$99.65
Network Engineer - Intermediate	Bachelors	5	Under general supervision, oversees the purchase, installation, and support of network communications, including LAN/WAN systems. Works on problems of diverse scope where analysis of situation requires evaluation and judgment.	\$95.23
Project Manager – Senior	Bachelors	10	Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation.	\$150.53
Quality Assurance Analyst - Senior	Bachelors	5	Under general direction, carries out procedures to ensure that all information systems, products and services meet organization standards and end-user requirements.	\$116.07
Software Architect	Bachelors	7	Works independently designing and developing new software products or major enhancements to existing software. May lead a large development team in the design of highly complex software systems.	\$141.10
Software Developer – Intermediate	Bachelors	5	Under general supervision, develops codes, tests, and debugs new software or enhancements to existing software. Has good understanding of business applications. Works with technical staff to understand problems with software and resolve them.	\$96.80
Software Developer – Senior	Bachelors	7	Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them.	\$118.87
Systems Administrator - Senior	Bachelors	7	Functional Responsibilities: Under general direction, responsible for activities related to system administration. Assigns personnel to various projects, directs their activities, and evaluates their work.	\$117.02
Systems Engineer	Bachelors	5	Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment.	\$114.08
Technical Writer	Bachelors	5	Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. Coordinates the display of graphics and the production of the document.	\$85.44

Telecommunications Engineer/ Analyst – Senior	Bachelors	7	Under general direction, responsible for complex engineering and/or analytical tasks and activities associated with one or more technical areas within the telecom function such as, but not limited to, network design, engineering, implementation, or operations/user support.	\$110.29
Test Engineer	Bachelors	5	Subject matter specialist providing testing know-how in for the support of user requirements of complex to highly complex software/hardware applications.	\$91.46
Web Designer	Bachelors	5	Under direct supervision, designs and builds web pages using a variety of graphics software applications, techniques, and tools. Designs and develops user interface features, site animation, and special effects elements	\$92.87

## 518210C

LABOR CATEGORIES	MINIMUM EDUCATION	MIN. EXP.	DESCRIPTIONS	GSA PRICE (W/IFF)
Cloud Architect III	Bachelors	6	Oversees application architecture and deployment in cloud environments (public, private, and hybrid). Provides direction to Cloud Engineers and may provide management of their daily activities.	\$ 194.17
Cloud Architect II	Bachelors	5	Assists advanced DBAs in the Installation and maintenance of database instances. Performs data migration and specialized data handling. Performs database backup and recovery. Assists advanced DBAs to ensure that the proper security and authentication protocols/expectations of the client are met	\$ 171.06
Cloud Architect I	Bachelors	3	Determines the client's cloud computing strategy. This includes cloud adoption plans, cloud application design, and cloud management/monitoring.	\$ 129.44
Cloud Software Engineer/Analyst III	Bachelors	4	Performs basic analytical work in support of higher-level analysts, engineers and technical specialists. Contributes to assuring consistency of overall analytical effort. Maintains records and drafts preliminary reports.	\$ 164.68
Cloud Software Engineer/Analyst II	Bachelors	5	Follows reliability and maintainability guidance and policy to minimize life cycle costs of finished products.	\$ 130.69
Cloud Software Engineer/Analyst I	Bachelors	3	Carries out basic work to support the transformation of overall requirements and architecture to a complete design. Assists in assuring consistency of overall effort.	\$ 103.03
Cloud Administrator III	Bachelors	6	Oversees the Installation and maintenance of database instances. Performs data migration and specialized data handling. Engineers, directs and performs database backup and recovery.	\$ 184.27
Cloud Administrator II	Bachelors	4	Conducts performance monitoring and tuning (including query formation). Trouble-shoots performance bottlenecks (including query formation).	\$ 138.44
Cloud Administrator I	Bachelors	2	Assists advanced DBAs to ensure that the proper security and authentication /expectations of the client are met.	\$ 129.85

Cloud Security Engineer III	Bachelors	10	Managing an effective Information Assurance Vulnerability Management (IAVM) program across multiple enclaves. Fulfilling Network Security Monitoring/Intrusion Detection functions. Working network security incidents to include identification, reporting, and analysis. Skills are also required to provide technical security engineering support and apply system security engineering principles to provide realistic configuration management solutions designed to enhance the security posture	\$ 164.70
Cloud Security Engineer II	Bachelors	7	Skills and certifications are focused on Computer Network Defense Service Provision from an Information Assurance perspective	\$ 146.84
Cloud Security Engineer I	Bachelors	3	Responsibilities include but are not limited to functioning in a CNDSP position performing vulnerability scanning and reporting utilizing Defense Information Systems Agency (DISA) approved tools. Developing anti-malware techniques	\$ 111.73
Cloud Security Architect III	Bachelors	8	Implements integrated security system solutions that will ensure proprietary/confidential data and systems are protected	\$ 171.21
Cloud Security Architect II	Bachelors	5	Participates in information systems risk assessments and designs security countermeasures to mitigate identified risks.	\$ 159.49
Cloud Security Architect 1	Bachelors	1	Creates, maintains and drives information security technology strategies. Expert in web application security and penetration testing. Monitors progress of tasks and deliverables in projects	\$ 122.30
DevOps Engineer III	Bachelors	8	Works with internal business partners to gather requirements, prototype, architect, implement/update solutions, build and execute test plans, perform quality reviews, manage operations, and triage and fix operational issues. Responsible for managing IT infrastructure needed to support.	\$ 164.59
DevOps Engineer II	Bachelors	4	Responsible for the design and implementation of applications' build, release, deployment, and configuration activities.	\$ 146.94
DevOps Engineer I	Bachelors	2	Works with internal business partners to gather requirements, prototype, architect, implement/update solutions, build and execute test plans, perform quality reviews, manage operations, and triage and fix operational issues.	\$ 135.81
Scrum Master III	Bachelors	6	Actively identifies and removes impediments in order to ensure that assigned sprints and projects are completed on time. Tracks and reports daily schedules	\$ 178.46
Scrum Master II	Bachelors	5	Is expected to track and communicate team velocity and sprint/release progress. Will convey and understand the importance of Product Increment and the Definition of Done. Will ensure the teams are practicing Agile principles as related to the IT engagement.	\$ 162.04
Scrum Master I	Bachelors	2	Tracks and communicates team velocity and sprint/release progress to all affected teams and management. Manages development budget, hires and recruits staff in order to fill skill gaps. Facilitates discussion and conflict resolution in order to improve team productivity while promoting continuous improvement	\$ 141.80
Cloud Storage	Bachelors	8	Design and implement incremental features to address	\$

Engineer			technical debt and customer found issues in the product. Deliver design and functional specifications for the features being developed. Develop software for products in cloud, virtualization, scale-out environments, etc	165.30
Big Data Engineer	Bachelors	12	Develop, maintain, test and evaluate big data solutions within organisations. Most of the time they are also involved in the design of big data solutions	\$ 172.22
Cloud Program Manager	Bachelors	5	Management of client relationship from a services delivery perspective at multiple, assigned accounts. CSM will work closely with Account Manager, Professional Services team, Cloud Delivery team, and Commercial IT team to deliver the contracted cloud services to customer.	\$ 190.54
Cloud Project Manager	Bachelors	4	Provides direct management to all team members, including the development team, to ensure that the project reaches a satisfactory conclusion. Schedules and prioritizes all task development.	\$ 181.44

## PRODUCTS

SIN	MFR	PART NO	PRODUCT NAME	PRODUCT DESCRIPTION	UOI	GSA PRICE (w/IFF)
511210	Haystac	Indago-01	Indago	Indago - AI Content Analytics Software (Perpetual License, Single Instance, Unlimited data volume)	LI	\$ 1,465,994.96
54151	Haystac	Indago-02	Indago	Indago - AI Content Analytics Software (Annual Support and Maintenance for Perpetual License, Single Instance, Unlimited data volume)	LI	\$293,198.99
511210	Haystac	Indago-03	Indago	Indago - AI Content Analytics Software (3 year Subscription, Single Instance, Unlimited data volume)	LI	\$2,443,324.94
511210	Haystac	Indago-04	Indago	Indago - AI Content Analytics Software (Perpetual License, Single Instance, Per TB, 10 TB minimum)	TB	\$19,546.60
54151	Haystac	Indago-05	Indago	Indago - AI Content Analytics Software (Annual Support and Maintenance for Perpetual License, Single Instance, Per TB, 10 TB minimum)	TB	\$3,909.32
511210	Haystac	Indago-06	Indago	Indago - AI Content Analytics Software (3 year Subscription, Single Instance, Per TB, 10 TB minimum)	TB	\$24,433.25