GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAAdvantage.gov.

Multiple Award Schedule

FSC Group: Information Technology      FSC Class: IT Services

Contract Number:  47QTCA19D00H1

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Period Covered: August 8, 2019 – August 7, 2024

Webworld Technologies, Inc., dba WTI
4031 University Drive, Suite 100, Fairfax, VA 22030
Phone: (703) 286-2416 – Fax: (703) 997-7227
http://www.wti-solutions.com

Contract Administrator:  Cindy Ford
703-286-2416
cford@wti-solutions.com

Business size: Women-Owned Small Business

Price list current through Modification PA-007, effective May 20, 2022

Prices Shown Herein are Net (discount deducted)
CUSTOMER INFORMATION

1a. Table of awarded special item numbers with appropriate cross-reference to item descriptions and awarded prices.

<table>
<thead>
<tr>
<th>SINs</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM</td>
<td>Order-Level Materials (OLM’s)</td>
</tr>
</tbody>
</table>

Both SINs Subject to Cooperative Purchasing and Disaster Recovery Purchasing.

Awarded Prices and Labor Category Descriptions can be found starting on page 4

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: See Page 18

1c. See Page 4 for Labor category descriptions

2. Maximum order:

<table>
<thead>
<tr>
<th>SINs</th>
<th>Maximum Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>$500,000</td>
</tr>
<tr>
<td>OLM</td>
<td>$250,000</td>
</tr>
</tbody>
</table>

3. Minimum order: $100

4. Geographic coverage: Domestic and Overseas Locations

5. Point of production: 4031 University Drive, Suite 100, Fairfax, VA 22030

6. Discount from list prices or statement of net price. Government Net Prices (discounts already deducted.)

7. Quantity discounts. None

8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. Net 30 days

9. Foreign items: Not Applicable

10a. Time of delivery: To Be Determined at the Task Order level

10b. Expedited Delivery: To Be Determined at the Task Order level

10c. Overnight and 2-day delivery: To Be Determined at the Task Order level
10d. Urgent Requirements: To Be Determined at the Task Order level

11. F.O.B. point(s). Destination

12a. Ordering address:

Webworld Technologies, Inc., dba WTI
4031 University Drive, Suite 100
Fairfax, VA 22030
Voice: 703-286-2416 Fax: 703-997-7227
Email: info@wti-solutions.com
Web Page: http://www.wti-solutions.com

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address:

Webworld Technologies, Inc., dba WTI
4031 University Drive, Suite 100
Fairfax, VA 22030

14. Warranty provision. Not Applicable

15. Export packing charges: Not Applicable

16. Terms and conditions of rental, maintenance, and repair: Not Applicable

17. Terms and conditions of installation: Not Applicable

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not Applicable

18b. Terms and conditions for any other services: Not Applicable

19. List of service and distribution points: Not Applicable

20. List of participating dealers: Not Applicable

21. Preventive maintenance: Not Applicable

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not Applicable
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. Not Applicable

23. UEI Number: QLM1U1N3BT54

24. Notification regarding registration in System for Award Management (SAM) database. Contractor registered and active in SAM
LABOR CATEGORY DESCRIPTIONS

Applications Programmer I

Minimum Experience-3 years of general IT experience with 2 years of specific experience in one or more highly specialized phases of applications programming.

Functional Responsibility-Responsible for designing and testing program logic, coding programs, program documentation and preparation of programs for computer operations. Codes, tests, debugs, documents and installs modified and new programs. Uses coding methods for specific programming language to enhance or initiate efficient program execution and performance and to reach optimum hardware use. Monitors production programs for expected performance and responds to errors and emergency problems. Maintains integrity of program logic and coding, and establishes required checks and balances for operational controls. Maintains up-to-date knowledge of computer operating procedures and operating standards. Studies and analyzes data processing functions, methods and procedures, and makes recommendations concerning the feasibility of revising existing programs or adapting new applications to data processing operations that will more effectively use information system resources. Produces procedural documentation as required including both program-level and user-level documentation. Competent to work independently on all phases of applications programming activities but may require instruction and guidance from more senior applications programmer for very complex applications.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.

Applications Programmer II

Minimum Experience-5 years of general IT experience with 4 years of specific experience in one or more highly specialized phases of applications programming.

Functional Responsibility-Responsible for designing and testing program logic, coding programs, program documentation and preparation of programs for computer operations. Codes, tests, debugs, documents and installs modified and new programs. Uses coding methods for specific programming language to enhance or initiate efficient program execution and performance and to reach optimum hardware use. Monitors production programs for expected performance and responds to errors and emergency problems. Maintains integrity of program logic and coding, and establishes required checks and balances for operational controls. Maintains up-to-date knowledge of computer operating procedures and operating standards. Studies and analyzes data processing functions, methods and procedures, and makes recommendations concerning the feasibility of revising existing programs or adapting new applications to data processing operations that will more effectively use information system resources. Produces procedural documentation as required. Competent to work independently on all phases of applications programming activities. May supervise the work of other programmers, technologists and technicians and other engineering and scientific personnel.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.
**Business Analyst I**

**Minimum Experience**–3 years of general IT experience with 2 years of specific experience in business and/or systems.

**Functional Responsibility**-Responsible for analyzing and modeling an organizational unit’s business processes and systems to understand and document current procedures and requirements; identify areas for improvement, and recommend changes related to implementing a new operational or technical solution. As required, will conduct strategic planning to identify the organizational business needs, business model analysis to define the organizational unit’s policies and approaches; process design to standardize the organization’s workflows; and, systems analysis to interpret business rules and requirements for technical systems. Conducts business intelligence analysis through data mining and industry trends studies to support stakeholder decision making. Formulates and defines information system scope and objectives through research, analysis, testing and fact finding with a basic understanding of business systems and industry requirements. Performs complex program assignments in analyzing, defining, designing, and implementing cost effective information technology solutions. Prepares communications and makes presentations recommending system enhancements or alternatives. Coordinates closely with technical staff to ensure proper implementation of program and system specifications. Works under supervision or independently.

**Minimum Education**-Bachelor’s Degree or equivalent and 3 years of general experience.

**Business Analyst II**

**Minimum Experience**–6 years of general IT experience with 4 years of specific experience in business and/or systems.

**Functional Responsibility**-Responsible for analyzing and modeling an organizational unit’s business processes and systems to understand and document current procedures and requirements, identify areas for improvement, and recommend changes related to implementing a new operational or technical solution. As required, will conduct strategic planning to identify the organizational business needs, business model analysis to define the organizational unit’s policies and approaches; process design to standardize the organization’s workflows; and, systems analysis to interpret business rules and requirements for technical systems. Conducts business intelligence analysis through data mining and industry trends studies to support stakeholder decision making. Formulates and defines information system scope and objectives through research, analysis, testing and fact finding with a basic understanding of business systems and industry requirements. Performs complex program assignments in analyzing, defining, designing, and implementing cost effective information technology solutions. Prepares communications and makes presentations recommending system enhancements or alternatives. Coordinates closely with technical staff to ensure proper implementation of program and system specifications. May be in supervisory role.

**Minimum Education**-Bachelor’s Degree or equivalent and 6 years of general experience.
**Database Manager / Administrator**

**Minimum Experience**-5 years of general IT experience with 4 years of specific experience related to the administration of computerized databases, data warehouse environments including data design, database architecture and maintenance and database quality control, auditing and maintenance.

**Functional Responsibility**-Responsible for all activities related to the administration of computerized databases. Assigns personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods. Consults with and advises users of the various databases. Projects long-range requirements for database administration and design in conjunction with other manager in the information systems function. Prepares activity and progress reports regarding the database management section.

**Minimum Education**-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.

**Documentation Specialist**

**Minimum Experience**-3 years of general IT experience with 2 years of specific experience preparing and/or maintaining systems, programming and operations documentation.

**Functional Responsibility**-Prepares, maintains, distributes and archives project documentation including user’s manuals, technical manuals and documents, training materials, online Help and infrastructure documentation, installation guides, presentations and reports at a complex level as well as all documents necessary to define product configuration and control processes that insure conformance to customer requirements. Performs detailed edits to ensure technical accuracy, consistency, and adherence to specified content and format. Participates in business requirements, functional design and testing work sessions. Works with technical resources to improve document quality and usability. Collect and maintain files of the latest revision level documentation necessary to define configuration, release and version control. Conducts timely distribution of latest revision level documentation to all appropriate users and ensure obsolete documentation is removed from distribution. Maintains the internal documentation library to include a comprehensive filing system and computer database, provides and/or coordinates special documentation services as required, and manages and coordinates special projects. Follows the documentation project through to completion, including client signoff, production and archival. May supervise and direct the work of word processing, graphics and/or technical writing staff.

**Minimum Education**-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.
Enterprise Architect I

Minimum Experience-5 years of general IT experience with 4 years of specialized experience in business systems.

Functional Responsibility-Uses various computer technologies and tools to capture the structure and dynamics of an enterprise. Produces artifacts such as taxonomies, diagrams, documents and models. Independently performs a variety of system design and engineering tasks which are broad in nature and are concerned with the logical organization of business functions, business capabilities, business processes, people, information resources, business systems, software applications, computing capabilities, information exchange and communications infrastructure within the enterprise. Considered a Subject Matter Expert in one or more specific areas of computer system design and networking.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science or technical field.

Graphics Designer I

Minimum Experience-3 years of general IT experience with 1 year of specific experience designing and building Web pages.

Functional Responsibility-Performs high-level computer graphic design activities to produce still or animated graphics for hard copy or digital visual elements including brochures, briefings, displays, websites, or broadcast media; involved in all aspects of graphics/illustration projects from conceptualization and development to final presentation. Acts as a technical consultant on matters of design, composition and methods of presenting technical data. Uses a broad range of graphics production software applications, techniques, tools and equipment. Exercises creative judgment and originality by translating needs into graphics capabilities.

Minimum Education-HS/GED or Technical or Vendor Certification and Training.

Graphics Designer II

Minimum Experience-5 years of general IT experience with 2 years of specific experience designing and building Web pages.

Functional Responsibility-Performs high-level computer graphic design activities to produce still or animated graphics for hard copy or digital visual elements including brochures, briefings, displays, websites, or broadcast media; involved in all aspects of graphics/illustration projects from conceptualization and development to final presentation. Acts as a technical consultant on matters of design, composition and methods of presenting technical data. Uses a broad range of graphics production software applications, techniques, tools and equipment. Exercises creative judgment and originality by translating needs into graphics capabilities. Participates in website design. Provides technical training and guidance to lower-level graphics personnel and may act as a team or task lead.

Minimum Education-AA/AS in a related engineering, business, information systems, computer science, physical science, or technical field or Technical or Vendor Certification and Training such as Adobe or Microsoft.
Graphics Designer III

Minimum Experience-7 years of IT experience with 3 years of specific experience designing and building Web pages.

Functional Responsibility-Performs high-level computer graphic design activities to produce still or animated graphics for hard copy or digital visual elements including brochures, briefings, displays, websites, or broadcast media; involved in all aspects of graphics/illustration projects from conceptualization and development to final presentation. Acts as a technical consultant on matters of design, composition and methods of presenting technical data. Uses a broad range of graphics production software applications, techniques, tools and equipment. Exercises creative judgment and originality by translating needs into graphics capabilities. Participates in website design. Provides technical training and guidance to lower-level graphics personnel. May act as a team or task lead.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field and Technical or Vendor Certification and Training such as Adobe or Microsoft technical certifications.

Help Desk Manager

Minimum Experience-5 years of general Information Technology experience with 3 years of specific experience in help desk operations.

Functional Responsibility-Provide technical assistance and support relating to computer systems, hardware and software, answering questions or resolving problems for clients in person, or via telephone or electronically. Duties may include running diagnostic programs and/or entering commands and observing system functioning to verify correct operations and detect errors; walking end-users through problem-solving process; setting up equipment for employee use; performing or ensuring proper installation; installing and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications; referral of major hardware or software problems or defective products to vendors or technicians for service and maintaining records of daily data communication transactions, problems and remedial actions taken, or installation activities. Will confer with staff, users, and management to establish requirements for new systems or modifications. May develop training materials and procedures, or train users in the proper use of hardware or software. May perform evaluations of software or hardware, and recommend improvements or upgrades. Maintains understanding of all required technologies through self-study, reading of trade magazines and technical manuals, or attending conferences and seminars as applicable to maintain knowledge of all required hardware and software. May work independently or may additionally supervise and direct the work of other personnel engaged in help desk activities.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.
**Information Analyst**

**Minimum Experience**-5 years of general IT experience with 2 years of specific experience analyzing and designing site information strategies, taxonomies and user interfaces.

**Functional Responsibility**—Provides analysis of the audiences that will be using the Web site including the public and administrative visual interfaces and information requirements. Designs and develops user interface features, navigation and browser-based tools. Designs the Web site to support the organization's strategies and goals relative to external communications. Oversees the creation of visual prototypes, which are used to test the site visual, navigation and information designs with users.

**Minimum Education**-AA/AS in a related engineering, business, information systems, computer science, physical science, or technical field or Technical or Vendor Certification and Training such as Adobe or Microsoft.

**Information Architect I**

**Minimum Experience**-5 years of general IT experience with 3 years of specific experience designing and building Internet systems and applications.

**Functional Responsibility**—Analyzes client’s needs to determine the best technical implementation to achieve their business objectives. This includes participation in defining the requirements as well as determining overall technical design. Defines the structure of the software to be built as well as specifying how parts of the application will communicate to one another. Defines overall strategies covering all aspects of the application including but not limited to security access rights, database management and interaction with external systems. Requires experience in design paradigms. Ability to speak with business stakeholders and technologists.

**Minimum Education**-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field or vendor certifications such as Adobe or Microsoft technical certifications.

**Information Architect II**

**Minimum Experience**-8 years of general IT experience with 4 years of specific experience analyzing and designing site information strategies, taxonomies and user interfaces.

**Functional Responsibility**—Provides analysis of the audiences that will be using the Web systems including their visual and information requirements. Designs and develops user interface features, navigation and browser-based tools. Designs the content taxonomy. Designs the Web systems to support the organization's strategies and goals relative to external communications. Oversees the creation of visual prototypes, which are used to test the site visual, navigation and information design elements.

**Minimum Education**-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field or Technical or Vendor Certification and Training.
**Information Assurance II**

**Minimum Experience**-5 years of experience with three years of specific experience in integrated security system solutions

**Functional Responsibility**-Understands all phases of information assurance and their technical risks and solutions. Reviews and recommends integrated information security solutions to customer problems based on an understanding of products/systems and desired results. Provides support to one or several areas such as systems security analysis and implementation, system engineering, design assurance, testing, software engineering, program design, configuration management, integration and testing of security products and techniques. Solutions are based on a firm understanding of policy, best practices, procedures, and customer requirements.

**Minimum Education**-Bachelor’s Degree or equivalent and 5 years of general experience.

**Information Center Specialist**

**Minimum Experience**-5 years of general IT experience with 2 years of specific experience with user problem solving and software evaluation.

**Functional Responsibility**-Under general supervision, provide technical assistance and support relating to computer systems, hardware and software, answering questions or resolving problems for clients in person, or via telephone or electronically. Duties may include running diagnostic programs and/or entering commands and observing system functioning to verify correct operations and detect errors; walking end-users through problem-solving process; setting up equipment for employee use; performing or ensuring proper installation; installing and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications; referral of major hardware or software problems or defective products to vendors or technicians for service and maintaining records of daily data communication transactions, problems and remedial actions taken, or installation activities. Will confer with staff, users, and management to establish requirements for new systems or modifications. May develop training materials and procedures, or train users in the proper use of hardware or software. May perform evaluations of software or hardware and recommend improvements or upgrades. Maintains understanding of all required technologies through self-study, reading of trade magazines and technical manuals, or attending conferences and seminars as applicable to maintain knowledge of all required hardware and software. Competent to work independently on all phases of help desk activities but may require instruction and guidance from more senior help desk personnel for very complex technologies.

**Minimum Education**-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.
Network Engineer I

Minimum Experience-5 years of general IT experience with 2 years of specific experience reviewing, plan, evaluating and maintaining network systems.

Functional Responsibility-Reviews, plans, and evaluates network Systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. Requires a bachelor's degree in a related area and at least two years of experience in the field. Familiar with standard concepts, practices, and procedures in the field. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Works under general supervision; typically reports to a project leader or manager. A certain degree of creativity and latitude is required.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field and Technical or Vendor Certification and Training such as Adobe or Microsoft technical certifications.

Network Engineer II

Minimum Experience-7 years of general IT experience with 3 years of specific experience reviewing, plan, evaluating and maintaining network systems.

Functional Responsibility-Reviews, plans, and evaluates network systems. May troubleshoot network systems and recommend improvements to network. Provides documentation/project tracking and management reporting. Provides tactical and strategic input on overall network planning and related projects. Requires a bachelor's degree in a related area and at least five years of experience in the field. Familiar with a variety of the field's concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others. A wide degree of creativity and latitude is expected.

Minimum Education-BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field and Technical or Vendor Certification and Training such as Adobe or Microsoft technical certifications.

Project Manager

Minimum Experience-5 years of general IT experience with 2 years of specific experience planning, developing, deploying and overseeing information technology projects and teams.

Functional Responsibility-Possesses the ability to architect, communicate, deploy and track multi-faceted project plans merging strategic business initiatives, critical success factors with corporation resources. Superior written and verbal communication and presentation competence. Proficient in negotiating solutions between teams possessing diverse requirements and objectives. Apply and train teams in using planning and analysis techniques (brainstorming, process flow). Push the visibility of the project knowledge base and tracking information accomplishing the training customers and maintaining appropriate progress visibility. Delegate responsibilities as needs and appropriate resources are identified. Approach project teams as a “coach” motivating their ownership of the appropriate process.
Minimum Education - BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field or Technical or Vendor Certification and Training or 2 years of experience in the field.

**Security Administrator**

Minimum Experience - 5 years of general IT experience with 2 years of specific experience ensuring the safety of the organization's Web site and transactions across the Internet/Intranet.

Functional Responsibility - Responsible for managing all IT-related security and safety issues for a given project and applying risk management to information systems. Duties include developing policies, procedures and standards to minimize risks and assess and secure information technology assets; overseeing the implementation of procedures to secure both company and customer data; and providing technical advice on access control, security models, disaster recovery, business continuity planning, and security awareness training. Plans, implements, monitors, and troubleshoots internal information technology security policies, application security, access control, and corporate data safeguards. Provide expert security consultancy during requirements, design and implementation phases of the software or system development cycle. Provides highly technical and specialized guidance and solutions to complex security problems. Prepares reports and gives presentations to upper management. Works independently or as a member of a team. May act as a project leader and provide technical leadership and guidance.

Minimum Education - AA/AS in a related engineering, business, information systems, computer science, physical science, or technical field or Technical or Vendor Certification and Training such as Adobe or Microsoft.

**Software Developer I**

Minimum Experience - 3 years of general IT experience with 1 year of specific development experience in Web-based languages and Internet development.

Functional Responsibility - Research, design, program, test and maintain software systems to include general computer applications software or specialized utility programs. Analyze user needs and design or customize software solutions with the aim of optimizing operational efficiency. Analyze information to determine, recommend, and plan installation of a new system or modification of an existing system. Design, develop and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design. Modify existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance. Develop and direct software system testing and validation procedures, programming, and documentation. Store, retrieve, and manipulate data for analysis of system capabilities and requirements. Determine system performance standards. Support development of user documentation or training materials. Coordinate software system installation and monitor equipment functioning to ensure specifications are met. Competent to work independently on all phases of software development activities.

Minimum Education - HS or GED or Technical or Vendor Certification and Training or 1 year of experience in the field.
**Software Developer II**

**Minimum Experience**- 4 years of general IT experience with 2 years of specific development experience in Web-based languages and Internet development

**Functional Responsibility**- Research, design, program, test and maintain software systems to include general computer applications software or specialized utility programs. Analyze user needs and design or customize software solutions with the aim of optimizing operational efficiency. Analyze information to determine, recommend, and plan installation of a new system or modification of an existing system. Design, develop and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design. Modify existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance. Develop and direct software system testing and validation procedures, programming, and documentation. Store, retrieve, and manipulate data for analysis of system capabilities and requirements. Determine system performance standards. Support development of user documentation or training materials. Coordinate software system installation and monitor equipment functioning to ensure specifications are met. Competent to work independently on all phases of software development activities. May supervise the work of programmers, technologists and technicians and other engineering and scientific personnel.

**Minimum Education** - HS or GED or Technical or Vendor Certification and Training or 1 year of experience in the field.

**Subject Matter Expert I**

**Minimum Experience**- 8 years of general experience with at least 6 years of specific experience in one or more specialized disciplines.

**Functional Responsibility**- Well versed in a single or multiple defined discipline. Maintains current knowledge on defined disciplines. Provides guidance and insight into specific business functions, requirements, and/or subject of expertise. Prepares and delivers briefings, leads discussions, and facilitates workshops or seminars. Applies analytical and evaluative methods and techniques to assess the efficiency and effectiveness of various programs in areas such as operations, strategy, management practices, organizational structure, resource management/acquisition approaches, and risk management. May perform other duties as assigned.

**Minimum Education** - BA/BS Degree and 8 years of general experience.

**Subject Matter Expert II**

**Minimum Experience**- 10 years of general experience with at least 6 years of specific experience in one or more specialized disciplines.

**Functional Responsibility**- Well versed in a single or multiple defined discipline. Maintains current knowledge on defined disciplines. Provides guidance and insight into specific business functions, requirements, and/or subject of expertise. Prepares and delivers briefings, leads discussions, and facilitates workshops or seminars. Applies analytical and evaluative methods and techniques to assess the efficiency and effectiveness of various programs in areas such as operations, strategy, management practices, organizational structure, resource management/acquisition approaches, and risk management. Performs a wide variety of tasks.
Minimum Education - BA/BS Degree and 10 years of general experience.

**Subject Matter Expert III**

Minimum Experience-12 years of general experience with at least 6 years of specific experience in one or more specialized disciplines.

Functional Responsibility-Well versed in a single or multiple defined discipline. Maintains current knowledge on defined disciplines. Provides guidance and insight into specific business functions, requirements, and/or subject of expertise. Prepares and delivers briefings, leads discussions, and facilitates workshops or seminars. Applies analytical and evaluative methods and techniques to assess the efficiency and effectiveness of various programs in areas such as operations, strategy, management practices, organizational structure, resource management/acquisition approaches, and risk management. Performs a variety of tasks.

Minimum Education-BA/BS Degree and 12 years of general experience.

**Systems Engineer I**

Minimum Experience–4 years of general IT experience with 2 years of specific experience in systems and applications.

Functional Responsibility- Researches, collects and reports information on the ability and capacity of technology products and software systems. Participates in design, development, engineering and architecture support. Aids in the maintenance and/or testing of applications and systems, redesign and/or virtualization of existing systems to fulfill the needs of customers. Provides systems functionality and capacity analysis. Applies engineering and design methods, theories, and research techniques in the solution of system requirements, hardware/software interfaces, applications, and solutions. Possesses and applies knowledge in one or more professional or technical specialty areas on work assignments. Relies on experience and judgment to plan and accomplish tasks.

Minimum Education- Vendor Certification and Training or 2 years of experience in the field.

**Systems Engineer III**

Minimum Experience-10 years of general IT experience with 8 years of specific experience in systems and applications.

Functional Responsibility-Researches collects and reports information on the ability and capacity of technology products and software systems. Participates in design, development, engineering and architecture support. Aids in the maintenance and/or testing of applications and systems, redesign and/or virtualization of existing systems to fulfill the needs of customers. Provides systems functionality and capacity analysis. Applies engineering and design methods, theories, and research techniques in the solution of system requirements, hardware/software interfaces, applications, and solutions. Possesses and applies knowledge in one or more professional or technical specialty areas on work assignments. Relies on experience and judgment to plan and accomplish tasks. Capable of managing several teams.

Minimum Education-Bachelor’s Degree and 8 years of experience in systems and applications.
Technical Editor

Minimum Experience - 5 years of general IT and/or editing experience with 3 years of specific experience in technical documentation.

Functional Responsibility - Produces, catalogues and maintains technical publications. Creates, writes edits and produces publications in a variety of formats (to include hard copy and digital) including reports, manuals, briefs, guides, instructions, procedures and related materials. Organizes and writes required technical material using word processing applications per established corporate standards with respect to order, style, terminology and sequencing. Reviews publications and recommends revisions or changes in approaches, scope, format, test, methods of production and dissemination. Maintains corporate standards for publications. Consults with technical subject-matter experts to ensure common understanding of publications and related materials to be produced. Develops and/or administers cataloging systems and maintains records, files, electronic media and archiving of information for publications in a business unit for corporate references. Selects or recommends use of layouts, graphics, drawings, tables, exhibits, illustrations, charts, or storyboards to amplify or clarify publications objectives. Periodically audits and reviews publications to determine whether format or content changes/updates are required. Remains current on new developments in technical writing, editing and publishing, including technological enhancements that may affect the corporation. May perform administrative support functions as an adjunct to other contract activities.

Minimum Education - BA/BS Degree in a related engineering, business, information systems, computer science, physical science, or technical field.

Technical Project/Task Manager

Minimum Experience - 5 years of general IT experience with 2 years of specific experience planning, developing, deploying and overseeing Web sites and/or web development teams.

Functional Responsibility - Integrates all functions and activities necessary to perform the project to meet the client or customer requirements. Plans and implement the project team tasks and meets quality requirements for project products and services. Directs project team personnel, manages cost and schedule, ensures contract compliance and serves as main customer interface. As project leader, provides technical direction for the complete systems development effort. May serve as a technical authority for a design area. Resolves unique and unyielding systems problems using new technology. Can complete tasks within estimated time frames and budget constraints. Interacts with government management personnel and Program Manager. Reports in writing and orally to contractor management and government representatives, including the government contracting officer.

Minimum Education - HS/GED or Technical or Vendor Certification and Training or 2 years of experience in the field.
Web Developer I

Minimum Experience-3 years of general IT experience with 2 years of specific development experience in Web-based languages and Internet development.

Functional Responsibility-Design, create, troubleshoot, debug, implement, integrate, modify, operate and maintain websites and/or web-based applications for all required formats to include mobile, tablet, laptop and desktop using authoring or scripting languages, content creation tools, management tools, and digital media. Confer with management or development teams to prioritize needs, resolve conflicts, develop content criteria or select solutions. Analyze user needs to determine technical requirements and incorporate technical considerations into design plans, such as budgets, equipment, performance requirements, or legal issues including accessibility and privacy. Evaluate code to ensure it is valid and properly structured, meets industry standards and is compatible with all required browsers, devices, or operating systems. Maintain understanding of current Web core technologies, industry trends, and programming practices through continuing education, self-study/reading or participation in professional conferences, workshops, or groups as required. Apply all required core technologies for building web pages regarding structure, layout, and operations to include programming languages, design tools, or applications. Write supporting code and develop databases that support Web applications and Web sites. Provide clear, detailed descriptions of Web site specifications, such as product features, activities, software, communication protocols, programming languages, and operating systems software and hardware. Create web models or prototypes that include physical, interface, logical, or data models. Competent to work independently on all phases of web development activities.

Minimum Education-HS or GED or Technical or Vendor Certification and Training or 1 year of experience in the field.

Web Developer II

Minimum Experience-5 years of general IT experience with 3 years of specific development experience in Web-based languages and Internet development.

Functional Responsibility-Design, create, troubleshoot, debug, implement, integrate, modify, operate and maintain websites and/or web-based applications for all required formats to include mobile, tablet, laptop and desktop using authoring or scripting languages, content creation tools, management tools, and digital media. Confer with management or development teams to prioritize needs, resolve conflicts, develop content criteria, or select solutions. Analyze user needs to determine technical requirements and incorporate technical considerations into design plans, such as budgets, equipment, performance requirements, or legal issues including accessibility and privacy. Evaluate code to ensure it is valid, is properly structured, meets industry standards, and is compatible with all required browsers, devices, or operating systems. Maintain understanding of current Web core technologies, industry trends, and programming practices through continuing education, self-study/reading or participation in professional conferences, workshops, or groups as required. Apply all required core technologies for building web pages regarding structure, layout, and operations to include programming languages, design tools, or applications. Write supporting code and develop databases that support Web applications and Web sites. Provide clear, detailed descriptions of Web site specifications, such as product features, activities, software, communication protocols, programming languages, and operating systems software and hardware. Create web models or prototypes that include physical, interface, logical, or data models. Competent to work independently on all phases of web development activities. May supervise the work of other developers, technologists and technicians and other engineering and scientific personnel.
**Minimum Education**—HS or GED or Technical or Vendor Certification and Training or 2 years of experience in the field.

**Additional education in excess of requirements can be substituted for experience requirements:**

<table>
<thead>
<tr>
<th>Required Education Or Certification</th>
<th>Actual Education Or Certification Obtained</th>
<th>Additional Years of Experience Credited the Employee</th>
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<tr>
<td>MA/MS</td>
<td>Ph.D.</td>
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<tr>
<td>BA/BS</td>
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<tr>
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<tr>
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<td>BS in Computer Science</td>
<td>2</td>
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<td>UNIX Certification</td>
<td>BS in Computer Science</td>
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<tr>
<td>CNE, CAN</td>
<td>Equivalent Certifications</td>
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<tr>
<td>MCSE, MPS, MCD</td>
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<tr>
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**Additional experience in excess of requirements can be substituted for educational requirements**

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<tr>
<th>Actual Education Or Certification</th>
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<th>Additional Years of Experience Needed for Educational Equivalency</th>
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## LABOR CATEGORY PRICING

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<th>Aug 2021-Aug 2022 Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
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