

**General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA-Advantage!® a menu-driven database system. The Internet address for GSA-Advantage!® is: GSAAdvantage.gov

**GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES 0**

**Contract Number: 47QTCA19D00JT
Contract Period: August 26, 2019 through August 25, 2024**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

SIN 132-51 / 132-51-STLOC / 132-51RC - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.



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**Contract Administration: Kendra Bittle
Business Size/Status: Woman Owned Small Disadvantaged Business**



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GENERAL CONTRACT INFORMATION

1a. Table of Awarded Special Item Numbers (SINs):

Please refer to page #4 and *GSA eLibrary* (www.gsaelibrary.gsa.gov) for detailed SIN descriptions

SIN 132-51/132-51STLOC/132-51RC

Information Technology Professional Services

1b. Lowest Priced Model Number and Lowest Price:

Please refer to our rates on page #[13](#)

1c. Labor Category Descriptions:

Please refer to page #[10](#)

2. Maximum Order:

\$500,000.00

3. Minimum Order:

\$100.00

4. Geographic Coverage:

Domestic

5. Point (s) of Production:

Same as Company Address

6. Discount from List Price:

Government net prices (discounts already deducted)

7. Quantity Discounts:

None

8. Prompt Payment Terms:

0%, Net 30 days

9a. Government Purchase Card *is* accepted at or below the micro – purchase threshold.

9b. Government Purchase Card *is* accepted above the micro – purchase threshold.

10. Foreign Items:

None

11a. Time of Delivery:

To Be Negotiated with Ordering Agency

11b. Expedited Delivery:

To Be Negotiated with Ordering Agency

11c. Overnight and 2-Day Delivery:

To Be Negotiated with Ordering Agency

11d. Urgent Requirement:

To Be Negotiated with Ordering Agency

12. F.O.B. Point(s):

Destination

13a. Ordering Address:

Dev Technology Group, Inc.
Attn: GSA Orders
11480 Commerce Park Drive, Suite 400
Reston, VA 20191
Phone: 703-860-8135
Email: contracts@devtechnology.com

13b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address: Dev Technology Group, Inc.
Attn: Accounts Receivable/GSA Orders
11480 Commerce Park Drive, Suite 400
Reston, VA 20191
Phone: 703-749-7426
Fax: 703-860-8138
Email: devinvoicing@devtechnology.com
15. Warranty Provision: Contractor's standard commercial warranty
16. Export Packing Charges: Not Applicable
17. Terms & Conditions of Government Purchase Card Acceptance (any thresholds above the micro-purchase level): Contact Contract Administrator
18. Terms and conditions of rental, maintenance, and repair: Not Applicable
19. Terms and conditions of installation (if applicable): Not Applicable
20. Terms and conditions of repair parts indicating date of parts, price lists and any discounts from list prices: Not Applicable
- 20a. Terms and conditions for any other services (if applicable): Not Applicable
21. List of service and distribution points (if applicable): Not Applicable
22. List of participating dealers (if applicable): Not Applicable
23. Preventative maintenance (if applicable) Not Applicable
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants.): Not Applicable
- 24b. Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/ : Contact Contract Administrator for more information.
25. Data Universal Number System (DUNS) Number: 105667401
26. Dev Technology Group, Inc. *is* registered in the System for Award Management (SAM).

CONTRACT OVERVIEW

GSA awarded Dev Technology Group, Inc. a GSA Federal Supply Schedule contract for Information Technology (IT) Professional Services, Contract No. 47QTCA19D00JT. The current contract period is August 26, 2019 – August 25, 2024. GSA may exercise a total of up to three additional 5 year option periods. The contract allows for the placement of Firm Fixed Price or Time and Materials task orders using the labor categories and ceiling rates defined in the contract.

CONTRACT ADMINISTRATOR, MARKETING AND TECHNICAL POINT OF CONTACT

Kendra Bittle
Dev Technology Group, Inc.
11480 Commerce Park Drive, Suite 400
Reston, VA 20191
Telephone: 703-657-7449
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Email: contracts@devtechnology.com

BRIEF COMPANY OVERVIEW

Dev Technology Group, Inc. focuses on putting our clients and employees first; our employees are proud to support government missions. This dedication of our team members enables us to provide unrivaled service. Services we provide include:

Full Stack Development

We perform a full range of application development and support. Our developers have experience in a broad range of technologies including Java, .Net, OpenSource, and others.

Biometrics and Identity Management

Our multi-modal biometric solutions improve the accuracy and speed of correct identification. We focus on person-centric solutions to make identity management more effective.

Cloud and Infrastructure Optimization

We apply IT Service Management best practices to streamline operations and increase value. We leverage partnerships with Amazon Web Services and Azure to find the best solution.

IT and Legacy Modernization

We upgrade our clients to modern technologies by focusing on mission and business needs. We specialize in virtualization to reduce costs and increase the speed of deployments.

Data Management

We have been designing data solutions since 1998. We specialize in Oracle including OEM, RDBMS/12c, and data marts. We also have expertise in Business Intelligence including OBIEE, SAP, and Business Objects.

Technologies and Platforms

We support a wide range of technologies and platforms such as Microsoft and SharePoint solutions, OpenSource technologies, and also ITSM solutions including both ServiceNow and Remedy.

CONTRACT USE

This contract is available for use by all Federal Government agencies, as a source for IT Professional Services for worldwide use. Executive agencies, other Federal agencies, mixed – ownership Government corporations, and the District of Columbia; government contractors authorized in writing by a Federal agency pursuant to 48 CFR 51.1; and other activities and organizations authorized by statute or regulation to use GSA as a source of supply may use this contract.

CONTRACT SCOPE

The contractor shall provide all resources including personnel, management, supplies, services, materials,

equipment, facilities and transportation necessary to provide a wide range of IT professional services as specified in each task order.

Services specified in a task order may be performed at the contractor's facilities or the ordering agencies' facilities. The government will determine the contractor's compensation by any of several different methods (to be specified at the task order level) e.g., a firm-fixed price for services with or without incentives, labor hours or time-and-material.

<i>SPECIAL ITEM NUMBER (SIN) DESCRIPTIONS</i>
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The Special Item Numbers (SINs) available under this contract provide services across the full life cycle of a project. When task orders are placed, they must identify the SIN or SINs under which the task is being executed. Dev Technology Group, Inc. has been awarded a contract by GSA to provide services under the following SINs:

SIN 132-51 Information Technology Professional Services

A full description of the SIN definition is provided below:

SIN 132-51 – Information Technology Professional Services

Includes resources and facilities management, database planning and design, systems analysis and design, network services, programming, conversion and implementation support, network services project management, data/records management, and other services relevant to 29CFR541.400.

**INSTRUCTIONS FOR PLACING ORDERS FOR SERVICES BASED ON GSA SCHEDULE
HOURLY RATES**

GSA provides a streamlined, efficient process for ordering the services you need. GSA has already determined that Dev Technology Group, Inc. meets the technical requirements and that our prices offered are fair and reasonable. Agencies may use written orders; facsimile orders, credit card orders, blanket purchase agreement orders or individual purchase orders under this contract.

If it is determined that your agency needs an outside source to provide professional services, follow these simple steps:

Orders under the Micro-Purchase Threshold
<ul style="list-style-type: none"> Select the contractor best suited for your needs and place the order.
Orders in-between the Micro-Purchase Threshold and the Simplified Acquisition Threshold
<ul style="list-style-type: none"> Prepare a SOW or Performance Work Statement (PWS) in accordance with FAR 8.405-2(b). Prepare and send the RFQ (including SOW and evaluation criteria) to at least three GSA Schedule contractors. Evaluate, then make a "Best Value" determination. <p>Note: The ordering activity should request GSA Schedule contractors to submit firm-fixed prices to perform the services identified in the SOW.</p>
Orders over the Simplified Acquisition Threshold
<ul style="list-style-type: none"> Prepare the RFQ (including the SOW and evaluation criteria) and post on eBay to afford all Schedule contractors the opportunity to respond, or provide the RFQ to as many Schedule contractors as practicable, consistent with market research, to reasonably ensure that quotes are received from at least three contractors. Seek price reductions. Evaluate all responses and place the order, or establish the BPA with the GSA Schedule contractor that represents the best value (refer to FAR 8.405-2(d)). <p>Note: The ordering activity should request GSA Schedule contractors to submit firm-fixed prices to perform the services identified in the SOW.</p>

<p>Developing a Statement of Work (SOW)</p> <p>In the SOW, include the following information:</p> <ul style="list-style-type: none"> Work to be performed, Location of work, Period of performance; Deliverable schedule, and Special standards and any special requirements, where applicable. 	<p>Preparing a Request for Quote (RFQ)</p> <ul style="list-style-type: none"> Include the SOW and evaluation criteria; Request fixed price, ceiling price, or, if not possible, labor hour or time and materials order; If preferred, request a performance plan from contractors and information on past experience; and include information on the basis for selection. May be posted on GSA’s electronic RFQ system, e-Buy
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For more information related to ordering services, go to <http://www.gsa.gov/schedules-ordering> and click “Ordering Information”. Also see summary guidelines in the [Multiple Award Schedule \(MAS\) Desk Reference Guide, Ordering Procedures](#).

BLANKET PURCHASE AGREEMENT

Ordering activities may establish BPAs under any schedule contract to fill repetitive needs for supplies or services. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPAs and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). In determining how many BPAs to establish, consider:

- The scope and complexity of the requirement(s);
- The need to periodically compare multiple technical approaches or prices;
- The administrative costs of BPAs; and
- The technical qualifications of the schedule contractor(s).

Establishment of a single BPA, or multiple BPAs, shall be made using the same procedures outlined in 8.405-3. BPAs shall address the frequency of ordering, invoicing, discounts, requirements (*e.g.* estimated quantities, work to be performed), delivery locations, and time.

When establishing multiple BPAs, the ordering activity shall specify the procedures for placing orders under the BPAs.

Establishment of a multi-agency BPA against a Federal Supply Schedule contract is permitted if the multi-agency BPA identifies the participating agencies and their estimated requirements at the time the BPA is established.

Ordering from BPAs:

Single BPA. If the ordering activity establishes one BPA, authorized users may place the order directly under the established BPA when the need for the supply or service arises.

Multiple BPAs. If the ordering activity establishes multiple BPAs, before placing an order exceeding the micro-purchase threshold, the ordering activity shall:

- Forward the requirement, or statement of work and the evaluation criteria, to an appropriate number of BPA holders, as established in the BPA ordering procedures; and
- Evaluate the responses received, make a best value determination (see 8.404(d)), and place the order with the BPA holder that represents the best value.

BPAs for hourly rate services. If the BPA is for hourly rate services, the ordering activity shall develop a statement of work for requirements covered by the BPA. All orders under the BPA shall specify a price for the performance of the tasks identified in the statement of work.

Duration of BPAs. BPAs generally should not exceed five years in length, but may do so to meet program requirements. Contractors may be awarded BPAs that extend beyond the current term of their GSA Schedule contract, so long as there are option periods in their GSA Schedule contract that, if exercised, will cover the BPA's period of performance.

Review of BPAs:

The ordering activity that established the BPA shall review it at least once a year to determine whether:

- The schedule contract, upon which the BPA was established, is still in effect;
- The BPA still represents the best value (see 8.404(d)); and
- Estimated quantities/amounts have been exceeded and additional price reductions can be obtained.

The ordering activity shall document the results of its review.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition.

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

LABOR CATEGORY DESCRIPTIONS

Substitute for Education Requirement Policy

Dev Technology Group recognizes varying levels of minimum education and experience in their position descriptions. Dev Technology maintains that experience is as important as formal studies and preparation. Therefore, it is policy to substitute experience and education as outlined below:

Experience and Educational Substitutions:

Educational Degree	Is the Equivalent Of*	Years of Experience
Associate's Degree	Equals	2 years
Bachelor's Degree	Equals	4 years
Master's Degree	Equals	6 years
Ph.D.	Equals	9 years
Technical Certification	Equals	2 years

* This table identifies the equivalent experience for degrees as well as equivalent degrees for years of experience.

Labor Category: Subject Matter Expert

Minimum Education and Experience: This position requires a minimum of seven (7) years and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Provides extremely high-level subject matter expertise for work described in the task. Offers advanced technical or practical knowledge of highly specialized tasks. Prepares and organizes reports identifying results of study and evaluation. Makes recommendations on appropriate actions. Applies principles, methods, and knowledge of functional areas of expertise to task requirements. Provides advice and consultation on problems, which require extensive knowledge of subject matter. Prepares and delivers presentations and briefings as required by task order. May serve as task leader responsible for ensuring the quality and timeliness of services delivered.

Labor Category: Principal Consultant

Minimum Education and Experience: Minimum of seven (7) years' experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Designs, builds, develops, deploys, and supports both custom and customized commercial off-the-shelf software. Tasks may include, but are not limited to, logical system design, technical system design, programming, user interface design and development, scripting, testing, test plan development, deployment planning, systems deployment, troubleshooting, technical support and problem resolution. The Principal Consultant may also provide guidance to other team members in development-related activities.

Labor Category: Project Manager

Minimum Education and Experience: This position requires a minimum of five (5) years of project related work experience and a Bachelor's Degree or Appropriate/Equivalent Industry Recognized Certification. Experience or education requirements may be met through an equivalent number of combined years of education or experience.

Functional Responsibility: Assists in the preparation of management plans and reports in support of customer projects. Coordinates schedules to facilitate completion of contract deliverables, task order review, and briefings/presentations. Performs analysis, development, and review of program administrative operating procedures. Provides analyses, makes recommendations, and implements changes. Works with limited supervision and direction.

Labor Category: Functional Analyst

Minimum Education and Experience: This position requires a minimum of three (3) years' experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Analyzes user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task.

Labor Category: Principal Systems/Software Engineer

Minimum Education and Experience: Minimum of seven (7) years' experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Analyzes functional business applications and design specifications for functional activities. Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction/assistance to subordinate staff.

Labor Category: Senior Software Engineer

Minimum Education and Experience: Minimum of five (5) years' experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction/assistance to subordinate staff.

Labor Category: Software Engineer

Minimum Education and Experience: Minimum of three (3) years' experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction/assistance to subordinate staff.

Labor Category: Systems Analyst/Engineer

Minimum Education and Experience: Minimum of two (2) years' experience and an Associate's Degree or Appropriate/Equivalent Industry Recognized Certification. Experience or education requirements may be met through an equivalent number of combined years of education or experience.

Functional Responsibility: A Systems Analyst gathers information and specifications about client systems and the clients approach to using and applying state-of-the-art technology solutions to their information processing and e-business needs. The SA provides support to senior staff and interacts with client personnel and other professionals supporting the project.

Labor Category: Senior Database Consultant

Minimum Education and Experience: Minimum five (5) years of experience and a Bachelor's Degree, or equivalent number of combined years of education or experience. Experience includes at least two years in database development and/or administration.

Functional Responsibility: Develops and implements database projects as well as provides database administration. Provides analysis of existing systems and develops systems to upgrade/replace existing systems in accordance with requirements. Database technologies may include, but are not limited to, Oracle and Microsoft SQL Server. May assist in project management and providing guidance to junior staff members.

Labor Category: Database Consultant

Minimum Education and Experience: Minimum of three (3) years of experience and a Bachelor's Degree, or equivalent number of combined years of education or experience. Experience includes at least one year in database development and/or administration.

Functional Responsibility: Develops and implements database projects. Assists in analysis of existing systems and develops systems to upgrade/replace existing systems in accordance with requirements. Database technologies may include, but are not limited to, Oracle and Microsoft SQL Server.

Labor Category: IT Technician, Senior

Minimum Education and Experience: This position requires a minimum of three years' experience and an Associate's Degree or Appropriate/Equivalent Industry Recognized Certification. Experience or education requirements may be met through an equivalent number of combined years of education or experience.

Functional Responsibility: Responds to and diagnoses general IT problems. May serve as initial point of contact via in-person or phone support for troubleshooting hardware/software, PC, printer, server problems. Role may include system administration for basic server/system configurations. Conducts problem recognition, research, isolation, resolution, and follow-up steps. Resolves less complex problems independently and assigns more complex problems to second-level support, senior operator, or supervisor. Assures timely close-out of trouble tickets and escalates additional support as needed.

Labor Category: Network Engineer 2

Minimum Education and Experience: This position requires a minimum of two (2) years of experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: With some supervision, designs and coordinates the installation and maintenance of a LAN/WAN. Monitors network hardware operations to ensure proper configuration settings; performs implementations of upgrades or enhancements to LAN/WAN. Administers, troubleshoots, and resolves network hardware, telecom, software, and other related device issues.

Labor Category: Network Engineer 3

Minimum Education and Experience: This position requires a minimum of five (5) years of related experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Designs, configures and supports the installation and maintenance of a LAN/WAN including upgrades. Resolves complex network issues. Addresses network security issues. Monitors network hardware operations and supports network interfaces and configurations. Monitors network hardware operations to ensure proper configuration settings; performs implementations of upgrades or enhancements to LAN/WAN. Administers, troubleshoots, and resolves network hardware, telecom, software, and other related device issues. Implements and coordinates network policies, procedures, and standards. Works with vendors and/or network analysts as appropriate to resolve complex network problems. Interfaces with all client levels. May train users. Provides guidance to less experienced network engineers/administrators as applicable.

Labor Category: Infrastructure Specialist 2

Minimum Education and Experience: This position requires a minimum of four (4) years of related experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Designs, implements and maintains infrastructure solutions including hardware and software. Possesses working knowledge of infrastructure focused technologies and tools to support service desk, system monitoring, network, data center or telecommunications environments. May support configuration management and associated tools.

Labor Category: Infrastructure Specialist 3

Minimum Education and Experience: This position requires a minimum of six (6) years of related experience and a Bachelor's Degree, or equivalent number of combined years of education or experience.

Functional Responsibility: Designs and implements infrastructure solutions including hardware and software. Possesses expertise related to infrastructure focused technologies and tools to support service desk, system monitoring, network, data center or telecommunications environments. Tools may include, but not limited to BMC Remedy (ARS, ITSM, CMDB), BMC Tools (ADDM, BEM, SIM), HP Openview, IBM Tivoli, or CA-Unicenter. May provide design and architecture services as well as installation, configuration and deployment of infrastructure related technologies. Troubleshoots and resolves complex infrastructure related issues. Interfaces with all client levels; may train users. Provides guidance to less experienced team members as applicable.

HOURLY RATES FOR SIN 132-51 IT PROFESSIONAL SERVICES

SIN(s)	GSA Labor Category	8/26/2019 to 8/25/2020	8/26/2020 to 8/25/2021	8/26/2021 to 8/25/2022	8/26/2022 to 8/25/2023	8/26/2023 to 8/25/2024
132-51	Subject Matter Expert	\$223.14	\$228.72	\$234.44	\$240.30	\$246.30
132-51	Principal Consultant	\$194.33	\$199.19	\$204.17	\$209.27	\$214.50
132-51	Project Manager	\$193.27	\$198.10	\$203.05	\$208.13	\$213.33
132-51	Functional Analyst	\$105.93	\$108.58	\$111.29	\$114.08	\$116.93
132-51	Principal Systems/Software Engineer	\$172.34	\$176.65	\$181.06	\$185.59	\$190.23
132-51	Sr. Software Engineer	\$133.90	\$137.25	\$140.68	\$144.20	\$147.80
132-51	Software Engineer	\$119.65	\$122.64	\$125.71	\$128.85	\$132.07
132-51	Systems Analyst/Engineer	\$101.39	\$103.92	\$106.52	\$109.19	\$111.92
132-51	Sr. Database Consultant	\$136.45	\$139.86	\$143.36	\$146.94	\$150.62
132-51	Database Consultant	\$119.46	\$122.45	\$125.51	\$128.65	\$131.86
132-51	IT Technician, Senior	\$103.68	\$106.27	\$108.93	\$111.65	\$114.44
132-51	Network Engineer 2	\$110.59	\$113.35	\$116.19	\$119.09	\$122.07
132-51	Network Engineer 3	\$136.41	\$139.82	\$143.32	\$146.90	\$150.57
132-51	Infrastructure Specialist 2	\$124.44	\$127.55	\$130.74	\$134.01	\$137.36
132-51	Infrastructure Specialist 3	\$152.58	\$156.39	\$160.30	\$164.31	\$168.42