

# **GENERAL SERVICES ADMINISTRATION**

**Federal Supply Service**

**Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! a menu-driven database system. The INTERNET address GSA Advantage! is: [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov)

**Schedule Title:** Multiple Award Schedule (MAS)

**FSC Group, Part, and Section or Standard Industrial Group:** PSC Codes D305, D399 & D304

**Contract Number:** 47QTCA19D00L2

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [www.fss.gsa.gov](http://www.fss.gsa.gov)

**Contract Period:** 9/12/2019 to 9/11/2024

**Contractor's Name:** Accelera Solutions, Inc.

**Contractors Address:** 12150 Monument Drive, Suite 800. Fairfax, VA 22033

**Contractors Phone:** 703-288-0182

**Contractors Fax:** 703-288-0197

**Contractors Web Site:** [www.accelerasolutions.com](http://www.accelerasolutions.com)

**Contract Administrator:** John P McNicholas

**Business Size and Status:** Asian Pacific American Owned Small Business

This price list is effective through mod A812, 3/13/2020

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**CUSTOMER INFORMATION:**

**1a. Table of awarded special item number(s):**

518210C - Cloud and Cloud Related IT Professional Services  
54151S - Information Technology Professional Services  
54151ECOM - Electronic Commerce and Subscription Services  
54151HEAL - Health Information Technology Services  
OLM - Order Level Materials (OLMs)  
(All SINS are subject to Cooperative Purchasing)

**1b. Identification of the lowest priced model:**

518210C Monthly Cloud backup fee  
54151S 1 hour, Client Support Engineer  
54151HEAL 1 hour Health IT Jr Support Engineer

**2. Maximum order:** \$500,000

**3. Minimum order:** The minimum dollar value of orders to be issued is \$100.00

**4. Geographic coverage (delivery area):** The Geographic Scope of Contract will be domestic and overseas delivery

**5. Point(s) of production (city, county, and State or foreign country):** Metro Washington DC

**6. Statement of net price:** Prices shown in this pricelist are net, that is after discounts have been taken

**7. Quantity Discounts :** For 54151S: Orders from 0 to 480 hours no discount, for orders 481 to 6200 hours 10% quantity discount, for orders 6201 hours and over 15 % discount. Customer may choose either basic or quantity discount but not both.

**8. Prompt Payment Terms:** 0% Net 30 days

**9a. Notification:** Government purchase cards are accepted above or below the micro purchase threshold.

**9b. Notification:** Credit cards will be acceptable for payment above or below the micro-purchase threshold

**10. Foreign items:** None

**11a. Time of delivery:** Up to 30 days ARO

**11b. Expedited Delivery:** Items available for expedited delivery will be negotiated at time of task order award

**11c. Over-night and 2-day delivery:** Overnight and 2-day deliveries are available on certain items with fee to be negotiated at time of order.

**11d. Urgent Requirements:** The Contractor notes the “Urgent Requirements” clause in its contract. Please contact us for details.

**12. F.O.B. point:** Destination

**13a. Ordering address:** Accelera Solutions, Inc., 12150 Monument Drive, Suite 800, Fairfax. VA 22033

**13b. Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

**14. Payment address:** Accelera Solutions, Inc., 12150 Monument Drive, Suite 800, Fairfax. VA 22033

**15. Warranty provision:** For services the ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner. For products, see price lists for Warrantee terms

**16. Export packing charges:** Not applicable

**17. Terms and conditions of Government purchase card acceptance:** Not applicable.

**18. Terms and conditions of rental, maintenance, and repair:** Not applicable

**19. Terms and conditions of installation:** Not applicable

**20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:**  
Not applicable

**20a. Terms and conditions for any other service:** See Price Tables

**21. List of service and distribution points:** Not applicable

**22. List of participating dealers:** Not applicable

**23. Preventive maintenance:** Not applicable

**24a. Special attributes such as environmental attributes:** Not applicable

**24b. Section 508 compliance information is available:** See contractor's web site

**25. Data Universal Number System (DUNS) number:** 096027870

**26. Notification:** Contractor is registered in the SAM database.

# TERMS AND CONDITIONS

## TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF CLOUD COMPUTING SERVICES (SPECIAL ITEM NUMBER 518210C)

### 1. SCOPE

The prices, terms and conditions stated under Special Item Number 518210C Cloud Computing Services apply exclusively to Cloud Computing Services within the scope of this Information Technology Schedule.

This SIN provides ordering activities with access to technical services that run in cloud environments and meet the NIST Definition of Cloud Computing Essential Characteristics. Services relating to or impinging on cloud that do not meet all NIST essential characteristics should be listed in other SINs.

The scope of this SIN is limited to cloud capabilities provided entirely as a service. Hardware, software and other artifacts supporting the physical construction of a private or other cloud are out of scope for this SIN. Currently, an Ordering Activity can procure the hardware and software needed to build on premise cloud functionality, through combining different services on other IT Schedule 70 SINs.

Sub-categories in scope for this SIN are the three NIST Service Models: Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS). Offerors may optionally select a single sub-category that best fits a proposed cloud service offering. Only one sub-category may be selected per each proposed cloud service offering. Offerors may elect to submit multiple cloud service offerings, each with its own single sub-category. The selection of one of three sub-categories does not prevent Offerors from competing for orders under the other two sub-categories. See service model guidance for advice on sub-category selection.

Sub-category selection within this SIN is optional for any individual cloud service offering, and new cloud computing technologies that do not align with the aforementioned three sub-categories may be included without a sub-category selection so long as they comply with the essential characteristics of cloud computing as outlined by NIST.

See Table 1 for a representation of the scope and sub-categories.

**Table 1: Cloud Computing Services SIN**

SIN Description	Sub-Categories <sup>1</sup>
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<sup>1</sup> Offerors may optionally select the single sub-category that best fits each cloud service offering, per Service Model Guidance, or select no sub-category if the offering does not fit an existing NIST service model.

- Commercially available cloud computing services
  - Meets the National Institute for Standards and Technology (NIST) definition of Cloud Limited application level configuration may be Computing essential characteristics Open to all available.
  - deployment models (private, public, community or hybrid), vendors specify applications onto cloud platform service using deployment models provider-supplied tools. Has control over deployed applications and some limited platform configuration but does not manage the platform or infrastructure.
- 1. Software as a Service (SaaS):** Consumer uses provider's applications on cloud infrastructure.
  - 2. Platform as a Service (PaaS):** Consumer deploys applications onto cloud platform service using provider-supplied tools. Has control over deployed applications and some limited platform configuration but does not manage the platform or infrastructure.
  - 3. Infrastructure as a Service (IaaS):** Consumer provisions computing resources. Has control over OS, storage, platform, deployed applications and some limited infrastructure configuration, but does not manage the infrastructure.

## 2. DESCRIPTION OF CLOUD COMPUTING SERVICES AND PRICING

### a. Service Description Requirements for Listing Contractors

The description requirements below are in addition to the overall Schedule 70 evaluation criteria described in SCP-FSS-001-N Instructions Applicable to New Offerors (Alternate I – MAR 2016) or SCP-FSS-001-S Instructions Applicable to Successful FSS Program Contractors, as applicable, SCP-FSS-004 and other relevant publications.

Refer to overall Schedule 70 requirements for timelines related to description and other schedule updates, including but not limited to clauses 552.238-81 – section E and clause I-FSS-600.

Table 2 summarizes the additional Contractor-provided description requirements for services proposed under the Cloud Computing Services SIN. All mandatory description requirements must be complete, and a adequate according to evaluation criteria.

In addition there is one “Optional” reporting descriptions which exists to provide convenient service selection by relevant criteria. Where provided, optional description requirements must be complete and a adequate according to evaluation criteria:

- The NIST Service Model provides sub-categories for the Cloud SIN and is strongly encouraged, but not required. The Service Model based sub-categories provide this SIN with a structure to assist ordering activities in locating and comparing services of interest. Contractors may optionally select the single service model most closely corresponding to the specific service offering.
- If a sub-category is selected it will be evaluated with respect to the NIST Service Model definitions and guidelines in “Guidance for Contractors”.

**Table 2: Cloud Service Description Requirements**

#	Description Requirement	Reporting Type	Instructions
1	Provide a brief written description of how the proposed cloud computing services satisfies each individual essential NIST Characteristic	Mandatory	The cloud service must be capable of satisfying each of the five NIST essential Characteristics as outlined in NIST Special Publication 800-145. See ‘GUIDANCE FOR CONTRACTORS: NIST Essential Characteristics’ below in this document for detailed overall direction, as well as guidance on inheriting essential characteristics.
2	Select NIST deployment models for the cloud computing service proposed.	Mandatory	Contractors must select at least one NIST deployment model as outlined in NIST Special Publication 800-145 describing how the proposed cloud computing service is deployed. Select multiple deployment models if the service is offered in more than one deployment model.  See ‘GUIDANCE FOR CONTRACTORS: NIST Deployment Model’ below in this document for detailed direction on how to best categorize a service for the NIST deployment models.
3	Optionally select the most appropriate NIST service model that will be the designated sub-category, or may select	Optional	Contractor may select a single NIST Service model to subcategorize the service as outlined in NIST Special Publication 800-145. Sub-category selection is optional but recommended. See ‘GUIDANCE FOR CONTRACTORS: NIST Service Model’ below in

#	Description Requirement	Reporting Type	Instructions
	no sub-category.		this document for detailed direction on how to best categorize a service for the NIST IaaS, PaaS, and SaaS service models.

**b. Pricing of Cloud Computing Services**

All current pricing requirements for Schedule 70, including provision SCP-FSS-001-N (Section III Price Proposal), SCP-FSS-001-S, SCP-FSS-004 (Section III Price Proposal), and clause I-FSS-600 Contract Price Lists, apply. At the current time there is no provision for reducing or eliminating standard price list posting requirements to accommodate rapid cloud price fluctuations.

In addition to standard pricing requirements, all pricing models must have the core capability to meet the NIST Essential Cloud Characteristics, particularly with respect to on-demand self-service, while allowing alternate

variations at the task order level at agency discretion, pursuant to the guidance on NIST Essential Characteristics.

### **3. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

#### **a. Acceptance Testing**

Any required Acceptance Test Plans and Procedures shall be negotiated by the Ordering Activity at task order level. The Contractor shall perform acceptance testing of the systems for Ordering Activity approval in accordance with the approved test procedures.

#### **b. Training**

If training is provided commercially the Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. Contractor is responsible for indicating if there are separate training charges.

#### **c. Information Assurance/Security Requirements**

The contractor shall meet information assurance/security requirements in accordance with the Ordering Activity requirements at the Task Order level.

#### **d. Related Professional Services**

The Contractor is responsible for working with the Ordering Activity to identify related professional services and any other services available on other SINs that may be associated with deploying a complete cloud solution. Any additional substantial and ongoing professional services related to the offering such as integration, migration, and other cloud professional services are out of scope for this SIN.

#### **e. Performance of Cloud Computing Services**

The Contractor shall respond to Ordering Activity requirements at the Task Order level with proposed capabilities to Ordering Activity performance specifications or indicate that only standard specifications are offered. In all cases the Contractor shall clearly indicate standard service levels, performance and scale capabilities.

The Contractor shall provide appropriate cloud computing services on the date and to the extent and scope agreed to by the Contractor and the Ordering Activity.

#### **f. Reporting**

The Contractor shall respond to Ordering Activity requirements and specify general reporting capabilities available for the Ordering Activity to verify performance, cost and availability.

In accordance with commercial practices, the Contractor may furnish the Ordering Activity/user with a monthly summary Ordering Activity report.

#### 4. RESPONSIBILITIES OF THE ORDERING ACTIVITY

The Ordering Activity is responsible for indicating the cloud computing services requirements unique to the Ordering Activity. Additional requirements should not contradict existing SIN or IT Schedule 70 Terms and Conditions. Ordering Activities should include (as applicable) Terms & Conditions to address Pricing, Security, Data Ownership, Geographic Restrictions, Privacy, SLAs, etc.

Cloud services typically operate under a shared responsibility model, with some responsibilities assigned to the Cloud Service Provider (CSP), some assigned to the Ordering Activity, and others shared between the two. The distribution of responsibilities will vary between providers and across service models. Ordering activities should engage with CSPs to fully understand and evaluate the shared responsibility model proposed. Federal Risk and Authorization Management Program (FedRAMP) documentation will be helpful regarding the security aspects of shared responsibilities, but operational aspects may require additional discussion with the provider.

##### a. Ordering Activity Information Assurance/Security Requirements Guidance

- i. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA) as applicable.
- ii. The Ordering Activity shall assign a required impact level for confidentiality, integrity and availability (CIA) prior to issuing the initial statement of work.<sup>2</sup> The Contractor must be capable of meeting at least the minimum security requirements assigned against a low impact information system in each CIA assessment area (per FIPS 200) and must detail the FISMA capabilities of the system in each of CIA assessment area.
- iii. Agency level FISMA certification, accreditation, and evaluation activities are the responsibility of the Ordering Activity. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Cloud Computing Services.

<sup>2</sup> Per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, “Standards for Security Categorization of Federal Information and Information Systems”) (FIPS 200, “Minimum Security Requirements for Federal Information and Information Systems”)

- iv. The Ordering Activity has final responsibility for assessing the FedRAMP status of the service, complying with and making a risk-based decision to grant an Authorization to Operate (ATO) for the cloud computing service, and continuous monitoring. A memorandum issued by the Office of Management and Budget (OMB) on Dec 8, 2011 outlines the responsibilities of ...Executive departments and agencies in the context of FedRAMP compliance.<sup>2</sup>
- v. Ordering activities are responsible for determining any additional information assurance and security related requirements based on the nature of the application and relevant mandates.

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<sup>2</sup> MEMORANDUM FOR CHIEF INFORMATION OFFICERS: Security Authorization of Information Systems in Cloud Computing Environments. December 8, 2011.

### **b. Deployment Model**

If a particular deployment model (Private, Public, Community, or Hybrid) is desired, Ordering Activities are responsible for identifying the desired model(s). Alternately, Ordering Activities could identify requirements and assess Contractor responses to determine the most appropriate deployment model(s).

### **c. Delivery Schedule**

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*.

### **d. Interoperability**

Ordering Activities are responsible for identifying interoperability requirements. Ordering Activities should clearly delineate requirements for API implementation and standards conformance.

### **e. Performance of Cloud Computing Services**

The Ordering Activity should clearly indicate any custom minimum service levels, performance and scale requirements as part of the initial requirement.

### **f. Reporting**

The Ordering Activity should clearly indicate any cost, performance or availability reporting as part of the initial requirement.

### **g. Privacy**

The Ordering Activity should specify the privacy characteristics of their service and engage with the Contractor to determine if the cloud service is capable of meeting Ordering Activity requirements. For example, a requirement could be requiring assurance that the service is capable of safeguarding Personally Identifiable Information (PII), in accordance with NIST SP 800-122<sup>3</sup> and OMB memos M-06-16<sup>4</sup> and M-07-16<sup>5</sup>. An Ordering Activity will determine what data elements constitute PII according to OMB Policy, NIST Guidance and Ordering Activity policy.

### **h. Accessibility**

The Ordering Activity should specify the accessibility characteristics of their service and engage with the Contractor to determine the cloud service is capable of meeting Ordering Activity requirements. For example, a requirement could require assurance that the service is capable of providing accessibility based on Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d).

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<sup>3</sup> NIST SP 800-122, "Guide to Protecting the Confidentiality of Personally Identifiable Information (PII)"

<sup>4</sup> OMB memo M-06-16: Protection of Sensitive Agency Information  
<http://www.whitehouse.gov/sites/default/files/omb/memoranda/fy2006/m06-16.pdf>

<sup>5</sup> OMB Memo M-07-16: Safeguarding Against and Responding to the Breach of Personally Identifiable Information  
<http://www.whitehouse.gov/sites/default/files/omb/memoranda/fy2007/m07-16.pdf>

### **i. Geographic Requirements**

Ordering activities are responsible for specifying any geographic requirements and engaging with the Contractor to determine that the cloud services offered have the capabilities to meet geographic requirements for all anticipated task orders. Common geographic concerns could include whether service data, processes and related artifacts can be confined on request to the United States and its territories, or the continental United States (CONUS).

### **j. Data Ownership and Retrieval and Intellectual Property**

Intellectual property rights are not typically transferred in a cloud model. In general, CSPs retain ownership of the Intellectual Property (IP) underlying their services and the customer retains ownership of its intellectual property. The CSP gives the customer a license to use the cloud services for the duration of the contract without transferring rights. The government retains ownership of the IP and data they bring to the customized use of the service as spelled out in the FAR and related materials.

General considerations of data ownership and retrieval are covered under the terms of Schedule 70 and the FAR and other laws, ordinances, and regulations (Federal, State, City, or otherwise). Because of considerations arising from cloud shared responsibility models, ordering activities should engage with the Contractor to develop more cloud-specific understandings of the boundaries between data owned by the government and that owned by the cloud service provider, and the specific terms of data retrieval.

In all cases, the Ordering Activity should enter into an agreement with a clear and enforceable understanding of the boundaries between government and cloud service provider data, and the form, format and mode of delivery for each kind of data belonging to the government.

The Ordering Activity should expect that the Contractor shall transfer data to the government at the government's request at any time, and in all cases when the service or order is terminated for any reason, by means, in formats and within a scope clearly understood at the initiation of the service. Example cases that might require clarification include status and mode of delivery for:

- Configuration information created by the government and affecting the government's use of the cloud provider's service.
- Virtual machine configurations created by the government but operating on the cloud provider's service.
  
- Profile, configuration and other metadata used to configure SaaS application services or PaaS platform services.

The key is to determine in advance the ownership of classes of data and the means by which Government owned data can be returned to the Government.

#### **k. Service Location Distribution**

The Ordering Activity should determine requirements for continuity of operations and performance and engage with the Contractor to ensure that cloud services have adequate service location distribution to meet anticipated requirements. Typical concerns include ensuring that:

- Physical locations underlying the cloud are numerous enough to provide continuity of operations and geographically separate enough to avoid an anticipated single point of failure within the scope of anticipated emergency events.
- Service endpoints for the cloud are able to meet anticipated performance requirements in terms of geographic proximity to service requestors.

Note that cloud providers may address concerns in the form of minimum distance between service locations, general regions where service locations are available, etc.

#### **l. Related Professional Services**

Ordering activities should engage with Contractors to discuss the availability of limited assistance with initial setup, training and access to the services that may be available through this SIN.

Any additional substantial and ongoing professional services related to the offering such as integration, migration, and other cloud professional services are out of scope for this SIN. Ordering activities should consult the appropriate GSA professional services schedule.

### **5. GUIDANCE FOR CONTRACTORS**

This section offers guidance for interpreting the Contractor Description Requirements in Table 2, including the NIST essential cloud characteristics, service models and deployment models. This section is not a list of requirements.

Contractor-specific definitions of cloud computing characteristics and models or significant variances from the NIST essential characteristics or models are discouraged and will **not** be considered in the scope of this SIN or accepted in response to Factors for Evaluation. The only applicable cloud characteristics, service model/subcategories and deployment models for this SIN will be drawn from the NIST 800-145 special publication. Services qualifying for listing as cloud computing services under this SIN must substantially satisfy the essential characteristics of cloud computing as documented in the NIST Definition of Cloud Computing SP 800-145<sup>6</sup>.

Contractors must select deployment models corresponding to each way the service can be deployed. Multiple deployment model designations for a single cloud service are permitted but at least one deployment model must be selected.

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<sup>6</sup> <http://csrc.nist.gov/publications/nistpubs/800-145/SP800-145.pdf>

In addition, contractors submitting services for listing under this SIN are encouraged to select a sub- category for each service proposed under this SIN with respect to a single principal NIST cloud service model that most aptly characterizes the service. Service model categorization is optional.

Both service and deployment model designations must accord with NIST definitions. Guidance is offered in this document on making the most appropriate selection.

**a. NIST Essential Characteristics**

**General Guidance**

NIST’s essential cloud characteristics provide a consistent metric for whether a service is eligible for inclusion in this SIN. It is understood that due to legislative, funding and other constraints that government entities cannot always leverage a cloud service to the extent that all NIST essential characteristics are commercially available. For the purposes of the Cloud SIN, meeting the NIST essential characteristics is determined by whether each essential capability of the commercial service is available for the service, whether or not the Ordering Activity actually requests or implements the capability. The guidance in Table 3 offers examples of how services might or might not be included based on the essential characteristics, and how the Contractor should interpret the characteristics in light of current government contracting processes.

**Table 3: Guidance on Meeting NIST Essential Characteristics**

Characteristic	Capability	Guidance
On-demand self-service	<ul style="list-style-type: none"> <li>Ordering activities can directly provision services without requiring Contractor intervention.</li> <li>This characteristic is typically implemented via a service console or programming interface for provisioning</li> </ul>	<p>Government procurement guidance varies on how to implement on-demand provisioning at this time. Ordering activities may approach on-demand in a variety of ways, including “not-to-exceed” limits, or imposing monthly or annual payments on what are essentially on demand services.</p> <p>Services under this SIN must be capable of true on- demand self-service, and ordering activities and Contractors must negotiate how they implement on demand capabilities in practice at the task order level:</p> <ul style="list-style-type: none"> <li>Ordering activities must specify their procurement approach and requirements for on-demand service</li> <li>Contractors must propose how they intend to meet the approach</li> <li>Contractors must certify that on-demand self-service is technically available for their service should procurement guidance become available.</li> </ul>
Broad Network	<ul style="list-style-type: none"> <li>Ordering activities</li> </ul>	<ul style="list-style-type: none"> <li>Broad network access must be available without</li> </ul>

Characteristic	Capability	Guidance
Access	<p>are able to access services over standard agency networks</p> <ul style="list-style-type: none"> <li>• Service can be accessed and consumed using standard devices such as browsers, tablets and mobile phones</li> </ul>	<p>significant qualification and in relation to the deployment model and security domain of the service</p> <ul style="list-style-type: none"> <li>• Contractors must specify any ancillary activities, services or equipment required to access cloud services or integrate cloud with other cloud or non- cloud networks and services. For example a private cloud might require an Ordering Activity to purchase or provide a dedicated router, etc. which is acceptable but should be indicated by the Contractor.</li> </ul>
Resource Pooling	<ul style="list-style-type: none"> <li>• Pooling distinguishes cloud services from offsite hosting.</li> <li>• Ordering activities draw resources from a common pool maintained by the Contractor</li> <li>• Resources may have general characteristics such as regional location</li> </ul>	<ul style="list-style-type: none"> <li>• The cloud service must draw from a pool of resources and provide an automated means for the Ordering Activity to dynamically allocate them.</li> <li>• Manual allocation, e.g. manual operations at a physical server farm where Contractor staff configure servers in response to Ordering Activity requests, does not meet this requirement</li> <li>• Similar concerns apply to software and platform models; automated provisioning from a pool is required</li> <li>• Ordering activities may request dedicated physical hardware, software or platform resources to access a private cloud deployment service. However the provisioned cloud resources must be drawn from a common pool and automatically allocated on request.</li> </ul>
Rapid Elasticity	<ul style="list-style-type: none"> <li>• Rapid provisioning and de-provisioning commensurate demand with</li> </ul>	<ul style="list-style-type: none"> <li>• Rapid elasticity is a specific demand-driven case of selfservice</li> <li>• Procurement guidance for on-demand self-service applies to rapid elasticity as well, i.e. rapid elasticity must be technically available but ordering activities and Contractors may mutually negotiate other contractual arrangements for procurement and payment.</li> <li>• ‘Rapid’ should be understood as measured in minutes and hours, not days or weeks.</li> <li>• Elastic capabilities by manual request, e.g. via a console operation or programming interface call, are required.</li> </ul>

Characteristic	Capability	Guidance
		<ul style="list-style-type: none"> <li>Automated elasticity which is driven dynamically by system load, etc. is optional. Contractors must specify whether automated demand-driven elasticity is available and the general mechanisms that drive the capability.</li> </ul>
Measured Service	<ul style="list-style-type: none"> <li>Measured service should be understood as a reporting requirement that enables an Ordering Activity to control their use in cooperation with self service</li> </ul>	<ul style="list-style-type: none"> <li>Procurement guidance for on-demand self-service applies to measured service as well, i.e. rapid elasticity must be technically available but ordering activities and Contractors may mutually designate other contractual arrangements.</li> <li>Regardless of specific contractual arrangements, reporting must indicate actual usage, be continuously available to the Ordering Activity, and provide meaningful metrics appropriate to the service measured</li> <li>Contractors must specify that measured service is available and the general sort of metrics and mechanisms available</li> </ul>

### Inheriting Essential Characteristics

Cloud services may depend on other cloud services, and cloud service models such as PaaS and SaaS are able to inherit essential characteristics from other cloud services that support them. For example a PaaS platform service can inherit the broad network access made available by the IaaS service it runs on, and in such a situation would be fully compliant with the broad network access essential characteristic. Services inheriting essential characteristics must make the inherited characteristic fully available at their level of delivery to claim the relevant characteristic by inheritance.

Inheriting characteristics does not require the inheriting provider to directly bundle or integrate the inherited service, but it does require a reasonable measure of support and identification. For example, the Ordering Activity may acquire an IaaS service from “Provider A” and a PaaS service from “Provider B”. The PaaS service may inherit broad network access from “Provider A” but must identify and support the inherited service as an acceptable IaaS provider.

### Assessing Broad Network Access

Typically broad network access for public deployment models implies high bandwidth access from the public internet for authorized users. In a private cloud deployment internet access might be considered broad access, as might be access through a dedicated shared high bandwidth network connection from the Ordering Activity, in accord with the private nature of the deployment model.

All cloud resource pools are finite, and only give the appearance of infinite resources when sufficiently large, as is sometimes the case with a public cloud. The resource pool supporting a private cloud is typically smaller with more visible limits. A finite pool of resources purchased as a private cloud service qualifies as resource pooling so long as the resources within the pool can be dynamically allocated to the ultimate users of the resource, even though the pool itself appears finite to the Ordering Activity that procures access to the pool as a source of dynamic service allocation.

### **b. NIST Service Model**

The Contractor may optionally document the service model of cloud computing (e.g. IaaS, PaaS, SaaS, or a combination thereof), that most closely describes their offering, using the definitions in The NIST Definition of Cloud Computing SP 800-145. The following guidance is offered for the proper selection of service models.

NIST's service models provide this SIN with a set of consistent sub-categories to assist ordering activities in locating and comparing services of interest. Service model is primarily concerned with the nature of the service offered and the staff and activities most likely to interact with the service. Contractors should select a single service model most closely corresponding to their proposed service based on the guidance below. It is understood that cloud services can technically incorporate multiple service models and the intent is to provide the single best categorization of the service.

Contractors should take care to select the NIST service model most closely corresponding to each service offered. Contractors should not invent, proliferate or select multiple cloud service model sub-categories to distinguish their offerings, because ad-hoc categorization prevents consumers from comparing similar offerings. Instead vendors should make full use of the existing NIST categories to the fullest extent possible.

For example, in this SIN an offering commercially marketed by a Contractor as "Storage as a Service" would be properly characterized as Infrastructure as a Service (IaaS), storage being a subset of infrastructure. Services commercially marketed as "LAMP as a Service" or "Database as a Service" would be properly characterized under this SIN as Platform as a Service (PaaS), as they deliver two kinds of platform services. Services commercially marketed as "Travel Facilitation as a Service" or "Email as a Service" would be properly characterized as species of Software as a Service (SaaS) for this SIN. However, Contractors can and should include appropriate descriptions (include commercial marketing terms) of the service in the full descriptions of the service's capabilities.

When choosing between equally plausible service model sub-categories, Contractors should consider several factors:

- 1) **Visibility to the Ordering Activity.** Service model sub-categories in this SIN exist to help Ordering Activities match their requirements with service characteristics. Contractors should select the most intuitive and appropriate service model from the point of view of an Ordering Activity.
- 2) **Primary Focus of the Service.** Services may offer a mix of capabilities that span service models in the strict technical sense. For example, a service may offer both IaaS capabilities for processing and storage, along with some PaaS capabilities for application deployment, or SaaS capabilities for specific applications. In a service mix situation the Contractor should select the service model that is their primary

focus. Alternatively contractors may choose to submit multiple service offerings for the SIN, each optionally and separately subcategorized.

- 3) **Ordering Activity Role.** Contractors should consider the operational role of the Ordering Activity's primary actual consumer or operator of the service. For example services most often consumed by system managers are likely to fit best as IaaS; services most often consumed by application deployers or developers as PaaS, and services most often consumed by business users as SaaS.
- 4) **Lowest Level of Configurability.** Contractors can consider IaaS, PaaS and SaaS as an ascending hierarchy of complexity, and select the model with the lowest level of available Ordering Activity interaction. As an example, virtual machines are an IaaS service often bundled with a range of operating systems, which are PaaS services. The Ordering Activity usually has access to configure the lower level IaaS service, and the overall service should be considered IaaS. In cases where the Ordering Activity cannot configure the speed, memory, network configuration, or any other aspect of the IaaS component, consider categorizing as a PaaS service.

Cloud management and cloud broker services should be categorized based on their own characteristics and not those of the other cloud services that are their targets. Management and broker services typically fit the SaaS service model, regardless of whether the services they manage are SaaS, PaaS or IaaS. Use Table .4 to determine which service model is appropriate for the cloud management or cloud broker services, or, alternately choose not to select a service model for the service.

The guidance in Table 4 offers examples of how services might be properly mapped to NIST service models and how a Contractor should interpret the service model sub-categories.

**Table 4: Guidance on Mapping to NIST Service Models**

Service Model	Guidance
Infrastructure as a Service (IaaS)	<p>Select an IaaS model for service based equivalents of hardware appliances such as virtual machines, storage devices, routers and other physical devices.</p> <ul style="list-style-type: none"> <li>IaaS services are typically consumed by system or device managers who would configure physical hardware in a non-cloud setting</li> <li>The principal customer interaction with an IaaS service is provisioning then configuration, equivalent to procuring and then configuring a physical device.</li> </ul> <p>Examples of IaaS services include virtual machines, object storage, disk block storage, network routers and firewalls, software defined networks.</p> <p>Gray areas include services that emulate or act as dedicated appliances and are directly used by applications, such as search appliances, security appliances, etc. To the extent that these services or their emulated devices provide direct capability to an application they might be better classified as Platform services (PaaS). To the extent that they resemble raw hardware and are consumed by other platform services they are better classified as IaaS.</p>
Platform as a Service (PaaS)	Select a PaaS model for service based equivalents of complete or partial software
Service Model	Guidance

Service (PaaS) platforms. For the purposes of this classification, consider a platform as a set of software services capable of deploying all or part of an application.

- A complete platform can deploy an entire application. Complete platforms can be proprietary or open source
- Partial platforms can deploy a component of an application which combined with other components make up the entire deployment
- PaaS services are typically consumed by application deployment staff whose responsibility is to take a completed agency application and cause it to run on the designated complete or partial platform service
- The principal customer interaction with a PaaS service is deployment, equivalent to deploying an application or portion of an application on a software platform service.
- A limited range of configuration options for the platform service may be available.

Examples of complete PaaS services include:

- A Linux/Apache/MySQL/PHP (LAMP) platform ready to deploy a customer PHP application,
- a Windows .Net platform ready to deploy a .Net application,
- A custom complete platform ready to develop and deploy an customer application in a proprietary language
- A multiple capability platform ready to deploy an arbitrary customer application on a range of underlying software services.

The essential characteristic of a complete PaaS is defined by the customer's ability to deploy a complete custom application directly on the platform.

PaaS includes partial services as well as complete platform services. Illustrative examples of individual platform enablers or components include:

- A database service ready to deploy a customer's tables, views and procedures,
- A queuing service ready to deploy a customer's message definitions
- A security service ready to deploy a customer's constraints and target applications for continuous monitoring

The essential characteristic of an individual PaaS component is the customer's ability to deploy their unique structures and/or data onto the component for a partial platform function.

Note that both the partial and complete PaaS examples all have two things in



- They are software services, which offer significant core functionality out of the box
- They must be configured with customer data and structures to deliver results

As noted in IaaS, operating systems represent a grey area in that OS is definitely a platform service, but is typically bundled with IaaS infrastructure. If your service provides an OS but allows for interaction with infrastructure, please sub-categorize it as IaaS. If your service “hides” underlying infrastructure, consider it as PaaS.

Software as a Service (SaaS)

Select a SaaS model for service based equivalents of software applications.

- SaaS services are typically consumed by business or subject-matter staff who would interact directly with the application in a non-cloud setting
- The principal customer interaction with a SaaS service is actual operation and consumption of the application services the SaaS service provides.

Some minor configuration may be available, but the scope of the configuration is limited to the scope and then the permissions of the configuring user. For example an agency manager might be able to configure some aspects of the application for their agency but not all agencies. An agency user might be able to configure some aspects for themselves but not everyone in their agency. Typically only the Contractor would be permitted to configure aspects of the software for all users.

Examples of SaaS services include email systems, business systems of all sorts such as travel systems, inventory systems, etc., wiki's, websites or content management systems, management applications that allow a customer to manage other cloud or non-cloud services, and in general any system where customers interact directly for a business purpose.

Gray areas include services that customers use to configure other cloud services, such as cloud management software, cloud brokers, etc. In general these sorts of systems should be considered SaaS, per guidance in this document.

### c. Deployment Model

Deployment models (e.g. private, public, community, or hybrid) are not restricted at the SIN level and any specifications for a deployment model are the responsibility of the Ordering Activity.

Multiple deployment model selection is permitted, but at least one model must be selected. The guidance in Table 5 offers examples of how services might be properly mapped to NIST deployment models and how the Contractor should interpret the deployment model characteristics. Contractors should take care to select the range of NIST deployment models most closely corresponding to each service offered.

Note that the scope of this SIN does not include hardware or software components used to construct a cloud, only cloud capabilities delivered as a service, as noted in the Scope section.

**Table 5: Guidance for Selecting a Deployment Model**

Deployment Model	Guidance
<b>Private Cloud</b>	The service is provided exclusively for the benefit of a definable organization and its components; access from outside the organization is prohibited. The actual services may be provided by third parties, and may be physically located as required, but access is strictly defined by membership in the owning organization.
<b>Public Cloud</b>	The service is provided for general public use and can be accessed by any entity or organization willing to contract for it.
<b>Community Cloud</b>	The service is provided for the exclusive use of a community with a definable shared boundary such as a mission or interest. As with private cloud, the service may be in any suitable location and administered by a community member or a third party.
<b>Hybrid Cloud</b>	The service is composed of one or more of the other models. Typically hybrid models include some aspect of transition between the models that make them up, for example a private and public cloud might be designed as a hybrid cloud where events like increased load permit certain specified services in the private cloud to run in a public cloud for extra capacity, e.g. bursting.

## FACTORS FOR EVALUATION GSA SCHEDULE CLOUD COMPUTING SERVICES

The following technical evaluation factor applies in addition to the standard Schedule 70 evaluation factors outlined in CI-FSS-152-N Additional Evaluation Factors for New Offerors under Schedule 70 or CI-FSS-152-S Additional Evaluation Factors for Successful FSS Program Contractors under Schedule 70 and related documents and applies solely to the Cloud Computing Services SIN. A template will be provided at the time of solicitation refresh to complete the requested documentation.

## **FACTOR - Cloud Computing Services Adherence to Essential Cloud Characteristics**

Within a two page limitation for each cloud service submitted, provide a description of how the cloud computing service meets each of the five essential cloud computing characteristics as defined in described in National Institute of Standards and Technology (NIST) Special Publication 800-145 and subsequent versions of this publication. This standard specifies the definition of cloud computing for the use by Federal agencies. The cloud service must be capable of satisfying each of the five NIST essential Characteristics as follows:

- On-demand self-service
- Broad network access
- Resource Pooling    ○ Rapid Elasticity    ○ Measured Service

Refer to the ‘Guidance for Contractors’ section of the Terms & Conditions for the Cloud Computing

Services SIN for guidance on meeting the NIST characteristics. For the purposes of the Cloud Computing Services SIN, meeting the NIST essential characteristics is concerned primarily with whether the underlying capability of the commercial service is available, whether or not an Ordering Activity actually requests or implements the capability.

## **FACTOR – Cloud Computing Services Deployment Model**

For each cloud service submitted, provide a written description of how the proposed service meets the NIST definition of a particular deployment model (Public, Private, Community, or Hybrid), within a one half (1/2) page limitation for each designated deployment model of each cloud service submitted. Multiple deployment model selection is permitted, but at least one model must be indicated.

Refer to the ‘Guidance for Contractors’ section of the Terms & Conditions for the Cloud Computing Services SIN for guidance on identifying the appropriate deployment model according to the NIST service model definitions.

## **FACTOR - Cloud Computing Services Service Model**

For each cloud computing service proposed to be categorized under a specific sub-category (IaaS, PaaS or SaaS), provide a written description of how the proposed service meets the NIST definition of that service model, within a half (1/2) page limitation for each cloud service submitted.

Refer to the ‘Guidance for Contractors’ section of the Terms & Conditions for the Cloud Computing Services SIN for guidance on categorizing the service into a sub-category according to the NIST service model definitions.

Note that it is not mandatory to select a sub-category, and therefore this factor for evaluation applies ONLY to cloud services proposed to fall under a specific sub-category. If no sub-category is selected, this factor does not need to be addressed. The two other factors (‘Adherence to Essential Cloud Characteristics’ and ‘Cloud Computing Services Deployment Model’) apply to all cloud services.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY  
PROFESSIONAL SERVICES (54151S) AND ELECTRONIC COMMERCE AND  
SUBSCRIPTION SERVICES (54151ECOM)**

**\*\*\*\*NOTE:** *All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.*

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009)(DEVIATION I - FEB 2007)for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT

TERMS AND CONDITIONS -COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

**7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

**9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate.

Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract.

For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31 (Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements— Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by— (1) The offeror;

(2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

a. The Contractor shall provide a description of each type of IT Service offered under Special

Item Numbers 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

**EXAMPLE:** Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

**TERMS AND CONDITIONS APPLICABLE TO HEALTH  
INFORMATION TECHNOLOGY SERVICES  
(54151HEAL)**

**1. SCOPE**

- a. The labor categories, prices, terms and conditions stated under Special Item Number 54151HEAL Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.
- b. This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers
- c. This SIN provides ordering activities with access to Health IT services.
- d. Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.
- e. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

- a. Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**3. PERFORMANCE OF SERVICES** a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.

- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

#### **4. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008)(DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

#### **5. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

#### **6. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

#### **7. INDEPENDENT CONTRACTOR**

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### **8. ORGANIZATIONAL CONFLICTS OF INTEREST a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract. “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### **9. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services.

Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **10. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## **11. INCIDENTAL SUPPORT COSTS**

Incidental support costs are not considered part of the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## **12. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

## **13. DESCRIPTION OF HEALTH IT SERVICES AND PRICING**

- a. The Contractor shall provide a description of each type of Health IT Service offered under Special Item Numbers 54151HEAL, Health IT Services and it should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all Health IT Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: Health IT Subject Matter Expert

Minimum Experience: Ten (10) years.

Functional Responsibilities: Significant information technology consulting and clinical information system strategy and implementation experience. Experienced in client engagements representing a wide array of activities, related to professional information technology projects, in a healthcare/clinical environment, including strategic planning related to information technology systems and/or software, governance, process design/ redesign, clinical content development, and communications and training strategies for information technology solutions.

Minimum Education: Medical Doctor or Doctor of Osteopathic Medicine.

## **Description of Offerings and Price Tables**

518210C - Cloud and Clod Related Computing Services (Microsoft)

54151S - IT Profession Services (Accelera)

54151ECOM - Electronic Commerce and Subscription Services (Accelera, Microsoft)

54151HEAL - Health Technology Services (Accelera)

## Microsoft Azure GSA Prices (518210C)

SIN	MFR	PART #	DESCRIPTION	PRICE	WARRANTY	COO
518210C	Microsoft	Azure Commit 000001	\$1 in usage fees at Azure List Prices	0.92	None	US
518210C	Microsoft	Azure Commit 000010	\$10 in usage fees at Azure List Prices	9.18	None	US
518210C	Microsoft	Azure Commit 000100	\$100 in usage fees at Azure List Prices	91.81	None	US
518210C	Microsoft	Azure Commit 0001000	\$1000 in usage fees at Azure List Prices	918.60	None	US
518210C	Microsoft	Azure Commit 00010000	\$10000 in usage fees at Azure List Prices	9,224.18	None	US
518210C	Microsoft	Azure Commit 000100000	\$100000 in usage fees at Azure List Prices	91,989.92	None	US
<p>From the Azure calculator (<a href="https://azure.microsoft.com/en-us/pricing/calculator/">https://azure.microsoft.com/en-us/pricing/calculator/</a>) with the most current offerings and prices, select the Azure items required, save the URL link and include it in an RFQ for bid. The calculator will show Azure items with their associated list prices. Based on Azure items required, purchase the appropriate number of Azure Commits from the table above.</p>						

518210C	Microsoft	N7H-1005	Azure Compute ShrdSvr ALNG Fee MVL 100hrs Ovg A0CSUSG	\$1.71	none	US
518210C	Microsoft	N7H-1041	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A0VMUSG	\$1.71	none	US
518210C	Microsoft	N7H-1043	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A0VMWUSG	\$1.71	none	US
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US

		6041	ALNG Fee MVL 100hrs Ovg A1CSLowPriUSG			
518210C	Microsoft	N7H- 1009	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1CSUSG	\$6.85	none	US
518210C	Microsoft	N7H- 1061	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1HDIUSG	\$6.85	none	US
518210C	Microsoft	N7H- 6354	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1VMLowPriUSGov	\$1.71	none	US
518210C	Microsoft	N7H- 6450	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1VMLowPriWUSG	\$2.57	none	US
518210C	Microsoft	N7H- 1047	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1VMUSG	\$5.14	none	US
518210C	Microsoft	N7H- 1051	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A1VMWUSG	\$7.71	none	US
518210C	Microsoft	N7H- 6091	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A2CSLowPriUSG	\$4.28	none	US
518210C	Microsoft	N7H- 2625	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A2CSUSG	\$13.70	none	US
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$3.43	none	US

		8355	ALNG Fee MVL 100hrs Ovg			
			A2VMLowPriUSG			
518210C	Microsoft	N7H- 8420	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A2VMLowPriWUSG	\$ -	none	US
518210C	Microsoft	N7H- 2627	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A2VMUSG	\$10.28	none	US
518210C C	Microsoft	N7H- 2629	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A2VMWUSG	\$15.42	none	US
518210C 518210C	Microsoft	N7H- 6125	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A3CSLowPriUSG	\$9.42	none	US
518210C	Microsoft	N7H- 2631	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A3CSUSG	\$26.55	none	US
518210C	Microsoft	N7H- 8442	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A3VMLowPriUSG	\$6.85	none	US
518210C	Microsoft	N7H- 8467	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A3VMLowPriWUSG	\$10.28	none	US
518210C	Microsoft	N7H- 2633	AzureCompute ShrdSvr ALNG Fee MVL 100hrs Ovg A3VMUSG	\$20.55	none	US
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$30.83	none	US

		2635	ALNG Fee MVL 100hrs Ovg A3VMWUSG			
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518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$18.84	none	US
518210C		6159	ALNG Fee MVL 100hrs Ovg A4CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$53.10	none	US
518210C		2637	ALNG Fee MVL 100hrs Ovg A4CSUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$13.70	none	US
518210C		8479	ALNG Fee MVL 100hrs Ovg A4VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$21.41	none	US
518210C		8514	ALNG Fee MVL 100hrs Ovg A4VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$40.25	none	US
518210C		2639	ALNG Fee MVL 100hrs Ovg A4VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$60.81	none	US
518210C		2641	ALNG Fee MVL 100hrs Ovg A4VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$10.28	none	US
518210C		6193	ALNG Fee MVL 100hrs Ovg A5CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$29.12	none	US
518210C		1011	ALNG Fee MVL 100hrs Ovg A5CSUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.99	none	US
518210C		6510	ALNG Fee MVL 100hrs Ovg A5VMLowPriUSGov			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$8.56	none	US
518210C		6481	ALNG Fee MVL 100hrs Ovg A5VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$17.98	none	US
518210C		1053	ALNG Fee MVL 100hrs Ovg A5VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$24.84	none	US
		1055	ALNG Fee MVL 100hrs Ovg A5VMWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$20.55	none	US
518210C		6227	ALNG Fee MVL 100hrs Ovg A6CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$59.09	none	US
518210C		1015	ALNG Fee MVL 100hrs Ovg A6CSUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$12.85	none	US
518210C		6541	ALNG Fee MVL 100hrs Ovg A6VMLowPriUSGov			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$17.13	none	US
518210C		6637	ALNG Fee MVL 100hrs Ovg A6VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$36.83	none	US
518210C		1063	ALNG Fee MVL 100hrs Ovg A6VMUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$49.67	none	US
518210C		1057	ALNG Fee MVL 100hrs Ovg A6VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$41.11	none	US
518210C		6261	ALNG Fee MVL 100hrs Ovg A7CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$117.33	none	US
518210C		102	ALNG Fee MVL 100hrs Ovg A7CSUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$25.69	none	US
518210C		6707	ALNG Fee MVL 100hrs Ovg A7VMLowPriUSGov			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$35.11	none	US
518210C		6688	ALNG Fee MVL 100hrs Ovg A7VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$73.65	none	US
518210C		1059	ALNG Fee MVL 100hrs Ovg A7VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$100.20	none	US
518210C		1035	ALNG Fee MVL 100hrs Ovg A7VMWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		1023	ALNG Fee MVL 100hrs Ovg BscA0VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		1037	ALNG Fee MVL 100hrs Ovg BscA0VMWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$3.43	none	US
518210C		1025	ALNG Fee MVL 100hrs Ovg BscA1VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.99	none	US
518210C		1027	ALNG Fee MVL 100hrs Ovg BscA1VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$7.71	none	US
518210C		2643	ALNG Fee MVL 100hrs Ovg BscA2VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$11.99	none	US
518210C		2645	ALNG Fee MVL 100hrs Ovg BscA2VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$14.56	none	US
518210C		2647	ALNG Fee MVL 100hrs Ovg BscA3VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$24.84	none	US
518210C		2649	ALNG Fee MVL 100hrs Ovg BscA3VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$29.12	none	US
518210C		2651	ALNG Fee MVL 100hrs Ovg BscA4VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$48.82	none	US
518210C		2653	ALNG Fee MVL 100hrs Ovg BscA4VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		4684	ALNG Fee MVL 100hrs Ovg BscDocDBHrsUSG			

518210C	N7H-	Microsoft	AzureCompute ShrdSvr	5737	ALNG	Fee MVL 100hrs Ovg	\$1.71	none	US
						MSDN A1CSLowPriUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$1.71	none	US
518210C				6452		ALNG Fee MVL 100hrs Ovg			
						MSDN A1VMLowPriWUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$3.43	none	US
518210C				5771		ALNG Fee MVL 100hrs Ovg			
						MSDN A2CSLowPriUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$6.85	none	US
518210C				5805		ALNG Fee MVL 100hrs Ovg			
						MSDN A3CSLowPriUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$13.70	none	US
518210C				5939		ALNG Fee MVL 100hrs Ovg			
						MSDN A4CSLowPriUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$5.99	none	US
518210C				5973		ALNG Fee MVL 100hrs Ovg			
						MSDN A5CSLowPriUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$5.99	none	US
518210C				6483		ALNG Fee MVL 100hrs Ovg			
						MSDN A5VMLowPriWUSG			
518210C		Microsoft	N7H-			AzureCompute ShrdSvr	\$12.85	none	US
518210C				6007		ALNG Fee MVL 100hrs Ovg			
						MSDN A6CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$12.85	none	US
518210C		6639	ALNG Fee MVL 100hrs Ovg			
			MSDN A6VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$25.69	none	US
518210C		5841	ALNG Fee MVL 100hrs Ovg			
			MSDN A7CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$25.69	none	US
518210C		6690	ALNG Fee MVL 100hrs Ovg			
			MSDN A7VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		5875	ALNG Fee MVL 100hrs Ovg			
			MSDN Std_D1CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		4704	ALNG Fee MVL 100hrs Ovg			
			S1DocDBHrsUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$7.71	none	US
518210C		4724	ALNG Fee MVL 100hrs Ovg			
			S2DocDBHrsUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$15.42	none	US
		4672	ALNG Fee MVL 100hrs Ovg			
			S3DocDBHrsUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.99	none	US
518210C		8601	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$3.43	none	US
518210C		8365	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.99	none	US
		8403	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2VMLowPriWUSG			
	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
		6011	ALNG Fee MVL 100hrs Ovg			
			Std_D1CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		8508	ALNG Fee MVL 100hrs Ovg			
			Std_D1VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		8562	ALNG Fee MVL 100hrs Ovg			
			Std_D1VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$22.27	none	US
518210C		4005	ALNG Fee MVL 100hrs Ovg			
			VirtNtwkStdGtwyUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$55.67	none	US
		245	ALNG Fee MVL 100hrs Ovg			
			VNETHP1GtwyUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		243	ALNG Fee MVL 100hrs Ovg			
			VrtNtwrkBscGtwyUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$30.83	none	US
518210C		1019	ALNG Fee MVL 10hrs Ovg			
518210C			A8CSUSGov			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$61.66	none	US
518210C		1021	ALNG Fee MVL 10hrs Ovg			
			A9CSUSGov			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
		5137	ALNG Fee MVL 10hrs Ovg			
			MSDN			
			Std_D11CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		527	ALNG Fee MVL 10hrs Ovg			
			MSDN			
			Std_D12CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		5221	ALNG Fee MVL 10hrs Ovg			
			MSDN			
			Std_D13CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		5289	ALNG Fee MVL 10hrs Ovg			
			MSDN			
			Std_D14CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		5357	ALNG Fee MVL 10hrs Ovg			
			MSDN Std_D2CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		5425	ALNG Fee MVL 10hrs Ovg			
518210C			MSDN Std_D3CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		5491	ALNG Fee MVL 10hrs Ovg			
			MSDN Std_D4CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		8706	ALNG Fee MVL 10hrs Ovg			
			Std_D11_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		8731	ALNG Fee MVL 10hrs Ovg			
			Std_D11_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
		8727	ALNG Fee MVL 10hrs Ovg			
			Std_D11_v2VMLowPriWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		5535	ALNG Fee MVL 10hrs Ovg			
			Std_D11CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		862	ALNG Fee MVL 10hrs Ovg			
			Std_D11VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US

518210C		9340	ALNG Fee MVL 10hrs Ovg Std_D11VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		8767	ALNG Fee MVL 10hrs Ovg Std_D12_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		8792	ALNG Fee MVL 10hrs Ovg Std_D12_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		8788	ALNG Fee MVL 10hrs Ovg Std_D12_v2VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		5561	ALNG Fee MVL 10hrs Ovg Std_D12CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		8698	ALNG Fee MVL 10hrs Ovg Std_D12VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9246	ALNG Fee MVL 10hrs Ovg Std_D12VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		8838	ALNG Fee MVL 10hrs Ovg Std_D13_v2CSLowPriUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$3.43	none	US
518210C		8863	ALNG Fee MVL 10hrs Ovg			
518210C			Std_D13_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		8859	ALNG Fee MVL 10hrs Ovg			
			Std_D13_v2VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		5219	ALNG Fee MVL 10hrs Ovg			
			Std_D13CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		8904	ALNG Fee MVL 10hrs Ovg			
			Std_D13VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		9287	ALNG Fee MVL 10hrs Ovg			
			Std_D13VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$8.56	none	US
518210C		9044	ALNG Fee MVL 10hrs Ovg			
			Std_D14_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.99	none	US
518210C		8924	ALNG Fee MVL 10hrs Ovg			
			Std_D14_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$8.56	none	US
518210C		8920	ALNG Fee MVL 10hrs Ovg			
			Std_D14_v2VMLowPriWUSG			

518210C	Microsoft		AzureCompute ShrdSvr	\$7.71	none	US
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		5287	ALNG Fee MVL 10hrs Ovg Std_D14CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		8965	ALNG Fee MVL 10hrs Ovg Std_D14VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$5.14	none	US
518210C		9328	ALNG Fee MVL 10hrs Ovg Std_D14VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		9424	ALNG Fee MVL 10hrs Ovg Std_D2_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		9050	ALNG Fee MVL 10hrs Ovg Std_D2_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		9078	ALNG Fee MVL 10hrs Ovg Std_D2_v2VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		5355	ALNG Fee MVL 10hrs Ovg Std_D2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US

518210C		9351	ALNG Fee MVL 10hrs Ovg Std_D2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
		9395	ALNG Fee MVL 10hrs Ovg Std_D2VMLowPriWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9415	ALNG Fee MVL 10hrs Ovg Std_D3_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		9181	ALNG Fee MVL 10hrs Ovg Std_D3_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9084	ALNG Fee MVL 10hrs Ovg Std_D3_v2VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		5423	ALNG Fee MVL 10hrs Ovg Std_D3CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		9447	ALNG Fee MVL 10hrs Ovg Std_D3VMLowPriNWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9491	ALNG Fee MVL 10hrs Ovg Std_D3VMLowPriWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		9511	ALNG Fee MVL 10hrs Ovg Std_D4_v2CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9197	ALNG Fee MVL 10hrs Ovg Std_D4_v2VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
		9215	ALNG Fee MVL 10hrs Ovg Std_D4_v2VMLowPriWUSG			

518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		5489	ALNG Fee MVL 10hrs Ovg Std_D4CSLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$2.57	none	US
518210C		9438	ALNG Fee MVL 10hrs Ovg Std_D4VMLowPriUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$4.28	none	US
518210C		9482	ALNG Fee MVL 10hrs Ovg Std_D4VMLowPriWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$19.70	none	US
518210C		9612	ALNG Fee MVL 10hrs Ovg VMStd_D15_v2VMUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$27.41	none	US

		9587	ALNG Fee MVL 10hrs Ovg VMStd_D15_v2VMWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$0.86	none	US
518210C		4423	ALNG Fee MVL 1Hr Ovg MSDN SQLDWUSG			
518210C	Microsoft	N7H-	AzureCompute ShrdSvr	\$1.71	none	US
518210C		4389	ALNG Fee MVL 1Hr Ovg SQLDWUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShdSvr	\$110.48	none	US
518210C		100	ALNG Fee MVL 1DailyUnit Ovg ExpRtBGPRteAddonUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShdSvr	\$256.93	none	US
518210C		102	ALNG Fee MVL 1DlyCnnctn Ovrg ExpRtCarrier1GbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$2.57	none	US
518210C		80	ALNG Fee MVL 100GB Ovg ExpRtIXPDTOut10GbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$2.57	none	US
518210C		78	ALNG Fee MVL 100GB Ovg ExpRtIXPDTOut1GbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$2.57	none	US
518210C		82	ALNG Fee MVL 100GB Ovg ExpRtIXPDTOut200MbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$2.57	none	US

518210C		84	ALNG Fee MVL 100GB Ovg ExpRtIXPDTOut500MbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$184.99	none	US
518210C		91	ALNG Fee MVL 1DailyCnnctn Ovg ExpRtIXP10GbUSG			
518210C	Microsoft	J2Q-	AzureExpressRoute ShrdSvr	\$16.27	none	US
518210C		89	ALNG Fee MVL 1DailyCnnctn Ovg ExpRtIXP1GbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShdSvr ALNG	\$38.54	none	US
518210C		106	Fee MVL 1DlyCnnctn Ovr ExpRtCarrier100MbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShdSvr ALNG	\$12.85	none	US
518210C		104	Fee MVL 1DlyCnnctn Ovr ExpRtCarrier10MbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShdSvr ALNG	\$153.30	none	US
518210C		110	Fee MVL 1DlyCnnctn Ovr ExpRtCarrier500MbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShdSvr ALNG	\$25.69	none	US
518210C		108	Fee MVL 1DlyCnnctn Ovr ExpRtCarrier50MbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShrdSvr ALNG	\$5.14	none	US
518210C		74	Fee MVL 1DailyCnnctn Ovg ExpRtIXP200MbUSG			
518210C	Microsoft	J2Q-	AzureExpRt ShrdSvr ALNG	\$11.13	none	US

518210C		87	Fee MVL 1DailyCnnectn Ovg ExpRtIXP500MbUSG			
518210C	Microsoft	T6Z-	AzureNetworking ShrdSvr	\$4.28	none	US
518210C		24	ALNG Fee MVL 100GB Ovg VNETEgressUSG			
518210C	Microsoft	Q5H-	AzurePDT ShrdSvr ALNG	\$0.86	none	US
518210C		25	Fee MVL 10GB Ovg EgressUSG			
518210C	Microsoft	F7Z-	AzurePreview ShrdSvr ALNG	\$0.86	none	US
518210C		965	Fee MVL 10Dys Ovg AzureSQLDB StdElstDBExistUSG			
518210C	Microsoft	F7Z-	AzurePreview ShrdSvr ALNG	\$0.86	none	US
518210C		967	Fee MVL 10Dys Ovg AzureSQLDB StdElstDTUPkUSG			
518210C	Microsoft	QC6-	AzureRightsMgmtSvcPremG	\$1.71	none	US
518210C		1	ShrdSvr ALNG SubsVL MVL PerUsr			
518210C	Microsoft	W6T-	AzureSpprt ShrdSvr ALNG	\$910.38	none	US
518210C		8	SubsVL MVL Cmmt ProDirectUSG			
518210C	Microsoft	W6T-	AzureSpprt ShrdSvr ALNG	\$910.38	none	US
518210C		9	SubsVL MVL Cmmt StdUpgrd-to-Pro-DirectUSG			
518210C	Microsoft	W6T-	AzureSpprt ShrdSvr ALNG	\$390.53	none	US
		7	SubsVL MVL Cmmt StdUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$8.56	none	US
518210C		38	ALNG Fee MVL 100hrs Ovg Bsc_DIVMUSG			

518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$14.56	none	US
518210C		40	ALNG Fee MVL 100hrs Ovg			
			BscD1VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$14.56	none	US
		4298	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$7.71	none	US
518210C		4282	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$14.56	none	US
518210C		4290	ALNG Fee MVL 100hrs Ovg			
			Std_D1_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$7.71	none	US
518210C		90	ALNG Fee MVL 100hrs Ovg			
			Std_D1VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$14.56	none	US
518210C		88	ALNG Fee MVL 100hrs Ovg			
			StdD1CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$14.56	none	US
518210C		92	ALNG Fee MVL 100hrs Ovg			
			StdD1VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$9.42	none	US
518210C		42	ALNG Fee MVL 10hrs Ovg			
			Bsc_D11VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$26.55	none	US

518210C		8	ALNG Fee MVL 10hrs Ovg Bsc_D12VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		6	ALNG Fee MVL 10hrs Ovg Bsc_D13VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$10.28	none	US
518210C		14	ALNG Fee MVL 10hrs Ovg Bsc_D14VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$20.55	none	US
518210C		18	ALNG Fee MVL 10hrs Ovg Bsc_D2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$30.83	none	US
518210C		22	ALNG Fee MVL 10hrs Ovg Bsc_D3VMUSG			

518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$18.84	none	US
518210C		26	ALNG Fee MVL 10hrs Ovg Bsc_D4VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$53.10	none	US
518210C		30	ALNG Fee MVL 10hrs Ovg Bsc_D5VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$13.70	none	US
518210C		44	ALNG Fee MVL 10hrs Ovg BscD11VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$21.41	none	US
518210C		10	ALNG Fee MVL 10hrs Ovg BscD12VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US

518210C		12	ALNG Fee MVL 10hrs Ovg BscD13VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$22.27	none	US
518210C		16	ALNG Fee MVL 10hrs Ovg BscD14VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$2.57	none	US
518210C		20	ALNG Fee MVL 10hrs Ovg BscD2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		24	ALNG Fee MVL 10hrs Ovg BscD3VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		28	ALNG Fee MVL 10hrs Ovg BscD4VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$23.98	none	US
518210C		32	ALNG Fee MVL 10hrs Ovg BscD5VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$3.43	none	US
518210C		4132	ALNG Fee MVL 10hrs Ovg Std_D11_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$1.71	none	US
518210C		3939	ALNG Fee MVL 10hrs Ovg Std_D11_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$3.43	none	US
518210C		3957	ALNG Fee MVL 10hrs Ovg Std_D11_v2VMWUSG			

518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$1.71	none	US
518210C		46	ALNG Fee MVL 10hrs Ovg Std_D11VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		4150	ALNG Fee MVL 10hrs Ovg Std_D12_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$4.28	none	US
518210C		3965	ALNG Fee MVL 10hrs Ovg Std_D12_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		3973	ALNG Fee MVL 10hrs Ovg Std_D12_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		4168	ALNG Fee MVL 10hrs Ovg Std_D13_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$7.71	none	US
518210C		3986	ALNG Fee MVL 10hrs Ovg Std_D13_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		3994	ALNG Fee MVL 10hrs Ovg Std_D13_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$7.71	none	US
518210C		58	ALNG Fee MVL 10hrs Ovg Std_D13VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$22.27	none	US

		4186	ALNG Fee MVL 10hrs Ovg Std_D14_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$16.27	none	US
518210C		4002	ALNG Fee MVL 10hrs Ovg Std_D14_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$22.27	none	US
518210C		4010	ALNG Fee MVL 10hrs Ovg Std_D14_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$2.57	none	US
		4049	ALNG Fee MVL 10hrs Ovg Std_D2_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$1.71	none	US
518210C		4018	ALNG Fee MVL 10hrs Ovg Std_D2_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$2.57	none	US
518210C		4026	ALNG Fee MVL 10hrs Ovg Std_D2_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$1.71	none	US
518210C		70	ALNG Fee MVL 10hrs Ovg Std_D2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
		4057	ALNG Fee MVL 10hrs Ovg Std_D3_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$3.43	none	US

518210C		4034	ALNG Fee MVL 10hrs Ovg Std_D3_v2VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		4042	ALNG Fee MVL 10hrs Ovg Std_D3_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$3.43	none	US
518210C		76	ALNG Fee MVL 10hrs Ovg Std_D3VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		4075	ALNG Fee MVL 10hrs Ovg Std_D4_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		4070	ALNG Fee MVL 10hrs Ovg Std_D4_v2VMUSG			

518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		4088	ALNG Fee MVL 10hrs Ovg Std_D4_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		82	ALNG Fee MVL 10hrs Ovg Std_D4VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$23.98	none	US
518210C		4083	ALNG Fee MVL 10hrs Ovg Std_D5_v2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		4106	ALNG Fee MVL 10hrs Ovg Std_D5_v2VMUSG			

518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$23.98	none	US
518210C		4114	ALNG Fee MVL 10hrs Ovg Std_D5_v2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$15.42	none	US
518210C		96	ALNG Fee MVL 10hrs Ovg Std_D5VMUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$3.43	none	US
518210C		94	ALNG Fee MVL 10hrs Ovg StdD11CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		48	ALNG Fee MVL 10hrs Ovg StdD11VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		50	ALNG Fee MVL 10hrs Ovg StdD12CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$4.28	none	US
518210C		52	ALNG Fee MVL 10hrs Ovg StdD12VMNWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$6.85	none	US
518210C		54	ALNG Fee MVL 10hrs Ovg StdD12VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		56	ALNG Fee MVL 10hrs Ovg StdD13CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US

518210C		60	ALNG Fee MVL 10hrs Ovg StdD13VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$22.27	none	US
518210C		62	ALNG Fee MVL 10hrs Ovg StdD14CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$16.27	none	US
518210C		64	ALNG Fee MVL 10hrs Ovg StdD14VMNWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$22.27	none	US
518210C		66	ALNG Fee MVL 10hrs Ovg StdD14VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$2.57	none	US
518210C		68	ALNG Fee MVL 10hrs Ovg			
518210C			StdD2CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$2.57	none	US
518210C		72	ALNG Fee MVL 10hrs Ovg StdD2VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		74	ALNG Fee MVL 10hrs Ovg StdD3CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$5.99	none	US
518210C		78	ALNG Fee MVL 10hrs Ovg StdD3VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US
518210C		80	ALNG Fee MVL 10hrs Ovg StdD4CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$11.99	none	US

518210C		84	ALNG Fee MVL 10hrs Ovg StdD4VMWUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$29.12	none	US
518210C		86	ALNG Fee MVL 10hrs Ovg StdD5CSUSG			
518210C	Microsoft	997-	AzureSSDCompute ShrdSvr	\$29.12	none	US
518210C		98	ALNG Fee MVL 10hrs Ovg StdD5VMWUSG			
518210C	Microsoft	N9H- 102	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIO-BlkBlbUSG	\$5.99	none	US
518210C	Microsoft	N9H- 568	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIODskUSG	\$7.71	none	US
518210C						
518210C	Microsoft	N9H- 110	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIO-FileUSG	\$11.13	none	US
518210C	Microsoft	N9H- 104	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIO-PgBlb/DskUSG	\$7.71	none	US
518210C	Microsoft	N9H- 592	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIOPgBlbUSG	\$7.71	none	US
518210C	Microsoft	N9H- 628	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg GRSStdIOQueUSG	\$7.71	none	US
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$7.71	none	US

518210C		108	Fee MVL 100GB Ovg GRSStdIO-TblQueUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$7.71	none	US
518210C		539	Fee MVL 100GB Ovg GRSStdIOTblUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$8.56	none	US
518210C		442	Fee MVL 100GB Ovg LRSPremStor-FilesUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$11.99	none	US
518210C		438	Fee MVL 100GB Ovg LRSPremStor-SnpshotUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$2.57	none	US
518210C		112	Fee MVL 100GB Ovg LRSSStdIO-BlkBlbUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$5.99	none	US
518210C		575	Fee MVL 100GB Ovg LRSSStdIODskUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US
518210C		118	Fee MVL 100GB Ovg LRSSStdIO-FileUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg	\$5.99	none	US
518210C		114	LRSSStdIO-PgBlb/DskUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$5.99	none	US
518210C		599	Fee MVL 100GB Ovg LRSSStdIOPgBlbUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$5.99	none	US
518210C		635	Fee MVL 100GB Ovg LRSSStdIOQueUSG			

518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$5.99	none	US
518210C		116	Fee MVL 100GB Ovg LRSSStdIO-TblQueUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$5.99	none	US
518210C		651	Fee MVL 100GB Ovg LRSSStdIOTblUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$7.71	none	US
518210C		120	Fee MVL 100GB Ovg RA- GRSSStdIO-BlkBlbUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US
518210C		665	Fee MVL 100GB Ovg RAGRSSStdIODskUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$14.56	none	US
518210C		122	Fee MVL 100GB Ovg RA- GRSSStdIO-FileUSG			

518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US
518210C		124	Fee MVL 100GB Ovg RAGRSSStdIOPgBlb/DskUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US
518210C		526	Fee MVL 100GB Ovg RA- GRSSStdIOPgBlbUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US
518210C		686	Fee MVL 100GB Ovg RAGRSSStdIOQueUSG			
518210C	Microsoft	N9H-	AzureStorage ShrdSvr ALNG	\$9.42	none	US

518210C		126	Fee MVL 100GB Ovg RA-GRSStdIO-TblQueUSG			
518210C	Microsoft	N9H-700	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg RAGRSStdIOTblUSG	\$9.42	none	US
518210C	Microsoft	N9H-128	AzureStorage ShrdSvr ALNG Fee MVL 100GB Ovg ZRSStdIO-BlkBlbUSG	\$3.43	none	US
518210C	Microsoft	N9H-432	AzureStorage ShrdSvr ALNG Fee MVL 1Unit Ovg LRSPremStorPgBlb/P10USG	\$17.98	none	US
518210C	Microsoft	N9H-434	AzureStorage ShrdSvr ALNG Fee MVL 1Unit Ovg LRSPremStorPgBlb/P20USG	\$66.80	none	US
518210C	Microsoft	N9H-436	AzureStorage ShrdSvr ALNG Fee MVL 1Unit Ovg LRSPremStorPgBlb/P30USG	\$124.18	none	US
518210C	Microsoft	CWZ-20	AzureStorSimple ShrdSvr ALNG Fee MVL 100GB Ovg ManagedCpctyUSG	\$4.28	none	US
518210C	Microsoft	CWZ-21	AzureStorSimple ShrdSvr ALNG SubsVL MVL MC1GOV	\$4.28	none	US
518210C	Microsoft	CWZ-22	AzureStorSimple ShrdSvr ALNG SubsVL MVL MC2GOV	\$4.28	none	US
518210C	Microsoft	J5U-	AzureMntryCmmtmntG	\$104.48	none	US

518210C		8	ShrdSvr ALNG Fee MVL AzureMntryCmmtmntGFee			
518210C	Microsoft	J5U-	AzureMntryCmmtmntG	\$104.48	none	US
518210C		7	ShrdSvr ALNG Fee MVL Ovg PostPaidCharge			
518210C	Microsoft	J5U-	AzureMntryCmmtmntG	\$104.48	none	US
518210C		1	ShrdSvr ALNG SubsVL MVL Cmmt			
518210C	Microsoft	J5U-	AzureMntryCmmtmntG	\$104.48	none	US
518210C		6	ShrdSvr ALNG SubsVL MVL Cmmt PostPaidCharge			

## **ACCELERA LABOR CATEGORY DESCRIPTIONS and RATES (54151S)**

### **1. Senior Project Manager**

*Minimum/General Experience:* Minimum of eight years of experience in developing, specifying, managing, directing, controlling, and executing complex tasks. Possesses leadership and management skills commensurate with level of experience. Exercises sound judgment and problem solving skills.

*Functional Responsibility:* Manages large scale, complex projects. Provides guidance and direction to subordinate managers and staff. Develops detailed cost, technical, and schedule baselines and controls task(s) accordingly. Leads individuals based upon performance criteria. Makes personnel decisions, including the hiring of others.

*Minimum Education:* Minimum of an MS degree in, engineering, business or other analytical/logical/quantitative disciplines. An MS degree may be substituted by six additional years of relevant experience or a Bachelor's Degree with eight additional years of relevant experience is required.

### **2. Project Manager**

*Minimum/General Experience:* Minimum of four years of experience in developing, specifying, managing, directing, controlling, and executing basic tasks. Possesses leadership and management skills commensurate with level of experience. Exercises sound judgment and problem solving skills.

*Functional Responsibility:* Manages tasks or assigned portion(s) of projects. Works autonomously or under the guidance and direction of a superior. Develops costs, technical, and schedule baselines and controls task(s) accordingly. Leads individuals based upon performance criteria, and hiring authority of others.

*Minimum Education:* Minimum of a Bachelor's Degree in any discipline or combination of disciplines. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

### **3.Senior Business Analyst**

*Minimum/General Experience/Qualifications:* Minimum of eight years of experience of which at least six must be specialized in information systems, engineering, business or other related scientific, technical or functional discipline. Must possess superior functional knowledge of task order specific requirements and have experience in developing functional requirements for complex integrated systems. Must demonstrate the ability to work independently or under only general direction.

*Functional Responsibility:* Analyze user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Establishes standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings and open system architecture objectives. Identifies resources required for each task.

*Minimum Education:* Minimum of an MS degree in Information Systems or Computer Science. In lieu of an MS degree, a Bachelor's Degree in a related field and four additional years of specialized experience are required.

### **4.Business Analyst**

*Minimum/General Experience/Qualifications:* Minimum of four years of experience of which at least two must be specialized in information systems, engineering, business or other related scientific, technical or functional discipline. Must possess functional knowledge of task order specific requirements and have experience in developing functional requirements for integrated systems.

*Functional Responsibility:* Analyze user needs to determine functional and cross-functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Assists in establishing standards for information systems procedures. Assists in the development and application of departmental information models for

use in designing and building integrated, shared software and database management systems. Constructs sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings and open system architecture objectives. Identifies resources required for each task.

*Minimum Education:* Minimum of a BS degree in Information Systems or Computer Science. In lieu of a BS degree, two additional years of relevant experience are required.

### **5.Senior Windows Developer**

*Minimum/General Experience:* Minimum of six years' experience in the design and development of complex server based, client/server, and n-tiered applications. Extensive experience in GUI design for the Win32 environment. Able to manage large scale development efforts, including the supervision of development staff. Experience assisting project managers with creating code design documents and executing in the development following those designs.

*Functional Responsibility:* Design, develop, and manage large scale application development projects. Duties include technical project milestone reviews, staff evaluations, code architecture sessions, resource estimation, and development best practices knowledge transfer. Direct supervision of development staff, along with peer level interaction with project managers and architects.

*Minimum Education:* Minimum of a Bachelor's Degree in Computer Science or Computer Engineering. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

### **6.Windows Developer**

*Minimum/General Experience:* Minimum of four years of experience in the development of complex server based, client/server, and n-tiered applications. Experience in GUI design for the Win32 environment. Able to accomplish assigned tasks as a team member of large scale development efforts. Experience assisting project managers with creating code design documents and executing in the development following those designs.

*Functional Responsibility:* Develop components for large scale application development projects. Duties include pseudo code development, code step through, development, and troubleshooting.

*Minimum Education:* Minimum of a Bachelor's Degree in Computer Science or Computer Engineering. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

### **7.Senior Web Developer**

*Minimum/General Experience:* Minimum of six years of experience in the design and development of complex server based, client/server, and n-tiered applications. Expertise in current Internet standards, including Web browsers and browser specifications. In-depth knowledge of one or more current web markup or scripting languages: HTML, XHTML, CSS, JavaScript, XML, XSL, XSLT. Extensive knowledge of networking technologies, including security and encryption on the Internet, and networking concepts. Ability to clearly document all projects and to manage bug reports from Residential Computing staff efficiently. Extensive experience in GUI design for the Win32 environment. Able to manage large scale development efforts, including the supervision of development staff. Experience assisting project managers with creating code design documents and executing in the development following those designs. Effective verbal and written communication skills and the ability to interact professionally with a diverse group of users and support staff.

*Functional Responsibility:* Design, develop, and manage large scale application development projects. Duties include technical project milestone reviews, staff evaluations, code architecture sessions, resource estimation, and development best practices knowledge transfer. Direct supervision of development staff, along with peer level interaction with project managers and architects.

*Minimum Education:* Minimum of a Bachelor's Degree in Computer Science or Computer Engineering. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

## **8.Web Developer**

*Minimum/General Experience:* Minimum of four years of experience in the development of complex server based, client/server, and n-tiered applications. Experience in GUI design for the Win32 environment. Able to accomplish assigned tasks as a team member of large scale development efforts. Experience assisting project managers with creating code design documents and executing in the development following those designs. Experience with managing web site content. Ability to learn new Internet and authoring technologies relevant for web site development. Working knowledge of networking technologies, including security and encryption on the Internet, and basic networking concepts. Effective verbal and written communication skills and the ability to interact professionally with a diverse group of users and support staff. Strong background with one of the following OS's and familiarity with the others: Windows (98/ME/NT/2000), Mac, Unix (Linux). Understanding of dynamic or active web content and the use of Perl, C/C++, CGI, and/or SQL, ASP, VBScript, JavaScript, and DHTML

Extensive experience with two or more desktop publishing/imaging applications:

- o Photo Editing (Adobe Photoshop, Paint Shop Pro) o Drawing  
(Macromedia Freehand, Adobe Illustrator, Corel Draw) o Page Layout  
(Adobe PageMaker) o Presentation (MS PowerPoint, Astound) o  
Multimedia (Macromedia Director, Flash, streaming audio and video) o  
Others (Adobe Distiller/Exchange, GifBuilder,  
GifConverter, 3D Studio)

*Functional Responsibility:* Proficiency in web based development and design using ASP, VBScript, JavaScript, TSQL, and DHTML. Candidate will have extensive knowledge of the software development lifecycle and will be responsible for verifying and documenting user requirements, developing and presenting prototypes, programming, testing and implementing the web portal. The qualified candidate will be a detail-oriented and highly motivated self-starter that is able to work closely in a collaborative role with other team members.

*Minimum Education:* Minimum of a Bachelor's Degree in Computer Science or Computer Engineering. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

## **9.Senior Systems Engineer**

*Minimum/General Experience:* Minimum of six years of experience in installation, checkout, and maintenance of information technology and other systems, of which four years must have involved supervisory responsibilities, and have involved system level duties. Demonstrated ability to manage and perform own work with and lead others in performing technical duties and complex team tasks. May include experience working in or for the military.

*Functional Responsibility:* Plan, estimate, define, and document the requirements for complex systems, equipment, and software configurations. Install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems. Document installation and issues related thereto. Troubleshoot, maintain and repair installed hardware, software, and systems. Lead others in performing these or comparable functions.

*Minimum Education:* Minimum of a Bachelor's Degree in a discipline or combination of disciplines. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

## **10.Systems Engineer**

*Minimum/General Experience:* Minimum of four years of experience in installation, checkout, and maintenance of information technology and other systems. Demonstrated ability to manage and perform own work with minimum of supervision. Ability to work with others in performing technical duties and complex team tasks. May include experience working in or for the military.

*Functional Responsibility:* Install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems. Document installation and issues related thereto. Troubleshoot, maintain and repair installed hardware, software, and systems. Maintain configuration of installed systems. Lead others in performing these or comparable functions.

*Minimum Education:* Minimum of an Bachelor's Degree in relevant field. In lieu of a Bachelor's Degree, four additional years of relevant experience are required.

### **11. Architect**

*Minimum/General Experience:* Minimum of fifteen years of experience in defining, isolating, and resolving problems. Proven ability to design and implement complex information systems, ability to explain complex issues to others in a manner that facilitates informed decision making. Experienced in mathematical analysis, both manual and computer assisted or other approaches to resolving complex problems and issues. May include experience in evaluating, developing and/or analyzing information systems (IS) or information technology (IT) applied to information architectures/information warfare, including the use of client-server systems, distributed data bases, both wide-area and local area communications, and a performance-based acquisition process. May include experience in any field of subject matter expertise.

*Functional Responsibility:* Analytically or subjectively evaluates complex problems and develops appropriate options. Reduces complex issues to practical recommended options. Explains recommendation to decision-maker in terms that permit decisions. Performs studies and analyses on subjects within the technical scope of work.

*Minimum Education:* Minimum of an MS degree in, engineering, business or other analytical/logical/quantitative disciplines. An MS degree may be substituted by six additional years of relevant experience or a Bachelor's Degree with eight additional years of relevant experience is required.

### **12. Support Analyst**

*Minimum/General Experience:* Minimum of two years of experience in installation, and maintenance of network infrastructure and related systems. Demonstrated ability to manage and perform own work with minimum of supervision.

*Functional Responsibility:* Install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems related to network infrastructure. Document installation and issues related thereto. Troubleshoot, maintain, and repair installed hardware, software, and systems. Maintain configuration of installed systems.

*Minimum Education:* Minimum of an Associate's Degree in relevant field. In lieu of an Associate's Degree, two additional years of relevant experience are required.

### **13. Network Analyst**

*Minimum/General Experience:* Minimum of two years of experience in installation, checkout, and maintenance of network infrastructure and related systems. Demonstrated ability to manage and perform own work with minimum of supervision. Minor programming knowledge may be required.

*Functional Responsibility:* Install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems related to network infrastructure. Document installation and issues related thereto. Troubleshoot, maintain, and repair installed hardware, software, and systems. Maintain configuration of installed systems.

*Minimum Education:* Minimum of an Associate's Degree in relevant field. In lieu of an Associate's Degree, two additional years of relevant experience are required.

### **14. Security Specialist**

**Minimum/General Experience:** Minimum of 8 years of experience of which 4 must be specialized in securing information systems, network infrastructures, or other related technologies. Must possess in depth technical knowledge regarding up to date methods for securing information sources and delivery mechanisms. Must be able to define procedures relevant to securing technology, working with other team members to fulfill project requirements.

**Functional Responsibility:** Analyze user requirements to determine both strategic and operational security procedures and technology requirements. Assist project manager in developing project plan, functional requirements, and delivery of secured IT infrastructures and applications.

**Minimum Education:** Minimum of a BS degree in Information Systems or Computer Science. In lieu of a BS degree, two additional years of relevant experience are required.

#### **15. Deputy Project Manager (D/PM)**

Minimum Experience: 5 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Support the program manager and program leadership team with integrated master schedules, contract deliverable tracking, and earned value analysis of budgets. Work with project technical leads to develop, track, and delivery program CDRLs, and ensure program compliance. Work with project technical teams to support weekly and monthly technical reporting to the government. D/PM will serve as customer and program contact for PM matters during PM absence.

#### **16. Program Control Analyst**

Minimum Experience: 4 years

Minimum Education: Associate's degree in Information Systems or related disciplines.  
Functional Responsibility: Provides financial management and control, schedule coordination, contract data administration and functional support and coordination to support operations, under general supervision. Interfaces with various employee and management levels. Assists in developing financial controls, procedures, systems and forecasting techniques. Develops plans, including budgets and schedules, to meet contractual/project requirements for several major portions of a program. Ensures compliance with internal customer procedures, such as government procurement regulations. Implements program plan requirements and coordinates or performs in-depth studies to determine optimum program plans. Assists in developing financial controls, procedures, systems and forecasting techniques to evaluate contract/program status and ensure compliance with government and customer requirements. Monitors progress of program requirements. Monitors cost performance against plans to ensure contractual cost obligations are met.

#### **17. Intermediate Windows Developer**

Minimum Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Develop components for large scale application development projects. Duties include pseudo code development, code step through, development, and troubleshooting

**18.Junior Windows Developer**

Minimum Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Develop components for large scale application development projects. Duties include pseudo code development, code step through, development, and troubleshooting

**19.Intermediate Web Developer** Minimum

Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Proficiency in web based development and design using ASP, VBScript, JavaScript, TSQL, and DHTML. Candidate will have extensive knowledge of the software development lifecycle and will be responsible for verifying and documenting user requirements, developing and presenting prototypes, programming, testing and implementing the web portal. The qualified candidate will be a detail-oriented and highly motivated selfstarter that is able to work closely in a collaborative role with other team members.

**20.Junior Web Developer**

Minimum Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Proficiency in web based development and design using ASP, VBScript, JavaScript, TSQL, and DHTML. Candidate will have extensive knowledge of the software development lifecycle and will be responsible for verifying and documenting user requirements, developing and presenting prototypes, programming, testing and implementing the web portal. The qualified candidate will be a detail-oriented and highly motivated selfstarter that is able to work closely in a collaborative role with other team members.

**21.Systems Engineer – Intermediate**

Minimum Experience: 3 years

Minimum Education: Associates' degree in Information Systems or related disciplines.

Functional Responsibility: Responsibility in leading and participating in Information Technology (IT) engineering projects. Demonstrated ability to manage a project and to provide direction for specific smaller projects or subtasks. Proven expertise in several of the primary IT engineering disciplines. Increasing responsibility in the design, implementation, and management of IT engineering services. Interacts with the customer on a daily basis at the project level. Directs the completion of projects with estimated time frames and budget guidelines.

**22.Systems Engineer – Junior**

Minimum Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Proven experience in several of the primary IT engineering disciplines. Under the supervision of engineering personnel, participate in IT engineering projects. Work with other technical and administrative personnel to assure coordination between

groups. Analyzes existing systems and defines, designs and develops new system requirements. Reports progress and problems to senior engineering personnel.

### **23. Deputy Architect**

Minimum Experience: 10 years overall IT experience with 3 years in cloud platforms

Minimum Education: Bachelor's degree in Information Systems or related disciplines.

Functional Responsibility: Research, design, test, and evaluate new technologies, platforms and third party products. Provide leadership and expertise in the development of standards, architectural governance, design patterns, and practices. Ensure alignment of solutions with Customer Enterprise Architecture principles and guidelines. Interfacing with both the generalists and specialists in the engineering team and providing overall technical leadership.

### **24. Systems Administrator - Senior**

Minimum Experience: 6 years

Minimum Education: Bachelor's degree in Information Systems or related disciplines.

Functional Responsibility: Provides installation and operations support of operating systems and commercial application software for networks and stand-alone systems. Optimizes system operation and performs system analysis and planning. Installs network software and interface programs. Trouble-shoots network and system problems. Implements system policies, procedures, and standards and ensures their conformance. Provides continuous liaison with users and project staff to identify unique and/or common difficulties and prepare plans for their resolution. Demonstrated ability to provide guidance and direction for specific projects or subtasks. Demonstrated experience in optimizing system operation and resource utilization and performing system capacity analysis and planning.

### **25. Systems Administrator – Intermediate**

Minimum Experience: 4 years

Minimum Education: Associates' degree in Information Systems or related disciplines.

Functional Responsibility: Supervises and manages the daily activities of configuration and operation of business systems. Optimizes system operation and resource utilization, and performs system capacity analysis and planning. Performs software installations and upgrades to operating systems and layered software packages. Schedules installations and upgrades and maintains systems in accordance with established Information Technology policies and procedures. Monitors and tunes the system to achieve optimum levels of performance. Develops and promotes standard operating procedures. Develops and maintains a comprehensive operating system hardware and software configuration database/library of all supporting documentation.

### **26. Systems Administrator – Junior**

Minimum Experience: 4 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Supports the stable operation of computing infrastructure in a team environment. Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity.

### **27.Configuration Manager - Senior**

Minimum Experience: 10 years of experience in Information systems of which 4 years must be in a configuration management position on large software development project.

Minimum Education:

Master degree in Information Systems or related disciplines

Functional Responsibility: Provides configuration management operations across all baselines under configuration control, to include all documentation. Provides support to Program Manager (PM), infrastructure, associated documentation, and configuration and change management (CM) processes. Develops and implements the CM processes and procedures, tracking of CM tasks and action items, management of the change repository, and prepares and coordinates CM correspondence and documentation. Maintain a repository to track and report on Engineering Change Proposals (ECP), Change Requests, and baseline analysis. Provides configuration accounting in support of change management activities and facilitate/participate in applicable IPTs and Control Board. Provides configuration management operations across all baselines under configuration control, to include all documentation. Provides support to Program Manager (PM), infrastructure, associated documentation, and configuration and change management (CM) processes. Develops and implements the CM processes and procedures, tracking of CM tasks and action items, management of the change repository, and prepares and coordinates CM correspondence and documentation. Maintain a repository to track and report on Engineering Change Proposals (ECP), Change Requests, and baseline analysis. Provides configuration accounting in support of change management activities and facilitate/participate in applicable IPTs and Control Board.

### **28.Configuration Manager**

Minimum Experience: 4 years

Minimum Education: Associates' degree in Information Systems or related disciplines.

Functional Responsibility: Oversees baseline configurations for applications, software, and hardware assets. Must be able to identify, organize, and control software and hardware configuration changes, as well as provide the overall Configuration Management (CM) infrastructure and environment to the team. Supports the product development activity so that developers and integrators have appropriate workspaces to build and test their work, and so that all artifacts are available for inclusion in the deployment unit, as required. Ensure that the configuration management environment facilitates product review, and change and defect tracking activities. Responsible for writing the CM Plan and reporting progress statistics based on change requests, identify and coordinate processes for version management, system build, backup and recovery, archiving, and change management. Supports and facilitates configuration status auditing and reporting activities.

### **29.Client Support Engineer - Senior**

Minimum Experience: 5 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

### **30. Client Support Engineer**

Minimum Experience: 3 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

### **31. Client Support Engineer Junior**

Minimum Experience: 2 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: Analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

### **32. Information Assurance Engineer - Senior**

Minimum Experience: 10 years

Minimum Education: Bachelor's degree in Information Systems or related disciplines.

Functional Responsibility: Responsible for analyzing and defining security requirements, conducting risk assessments, and building robust defense in-depth solutions in accordance with various National

Institute of Standards and Technology (NIST), Department of Defense (DoD), and Intelligence Community (IC) guidance. Defines system security requirements, including but not limited to the authorization boundary, security domains, classification of data, etc. Harden systems in accordance with Security Technical Implementation Guides (STIG) and Center for Internet Security (CIS) Benchmark. Help address challenges to ensure customers are compliant with current cybersecurity policy, and support the Project manager's management plan and provide inputs to update the plan when necessary.

### **33. Information Assurance Engineer**

Minimum Experience: 6 years

Minimum Education: Associates' degree in Information Systems or related disciplines.

Functional Responsibility: Responsible for analyzing and defining security requirements, conducting risk assessments, and building robust defense in-depth solutions in accordance with various National

Institute of Standards and Technology (NIST), Department of Defense (DoD), and Intelligence Community (IC) guidance. Defines system security requirements, including but not limited to the authorization boundary, security domains, classification of data, etc. Harden systems in accordance with Security Technical Implementation Guides (STIG) and Center for Internet Security (CIS) Benchmark. Help address challenges to ensure customers are compliant with current cybersecurity policy, and support the Project manager's management plan and provide inputs to update the plan when necessary.

#### **34. Database Engineer - Senior**

Minimum Experience: 8 years

Minimum Education: Bachelors' degree in Information Systems or related disciplines.

Functional responsibility: Needs to have expert level knowledge of database architecture, standards, programing, and optimization techniques. Will build highly available database configurations, maintain data flows and related processes, optimize servers and databases, increase automation, usability, and create technical documentation. Will perform complex database security techniques, backup, restoration, migration strategies, risk management, and disaster recovery.

#### **35. Database Engineer**

Minimum Experience: 5 years

Minimum Education: Associates' degree in Information Systems or related disciplines.

Functional Responsibility: The Database Engineer will possess the capability to manage and maintain the enterprise database infrastructure to provide relevant data to the organization. Will need to have knowledge with the installation of Microsoft SQL Server software, creation and security of databases, encrypted and unencrypted instances, backup and restoration techniques, perform upgrades, database security, and documentation skills.

#### **36. Database Engineer - Junior**

Minimum Experience: 5 years

Minimum Education: Associate's degree in Information Systems or related disciplines.

Functional Responsibility: The Database Engineer will possess the capability to manage and maintain the enterprise database infrastructure to provide relevant data to the organization. Will need to have knowledge with the installation of Microsoft SQL Server software, creation and security of databases, encrypted and unencrypted instances, backup and restoration techniques, perform upgrades, database security, and documentation skills.

### **Accelera's Policy Allowing Substitution of Experience for Education *and Education for Experience***

It is Accelera Solutions policy to allow the substitution of relevant experience for education requirements *and education for experience requirements*. The following table provides the basis for this substitution:

AS/AA Degree -- 4 years' experience

BS/BA Degree -- 6 years' experience or AS/AA degree plus 2 years of experience

MS/MA Degree -- 10 years' experience, BS/BA and 6 years of experience, AS/AA and 8 years' of experience

### Rates for 54151S Labor Categories

<u>Labor Categories</u>	<u>Rates</u>	<u>Rates</u>	<u>Rates</u>
	<u>1 to 480</u> <u>hours</u>	<u>481 to</u> <u>6200</u> <u>hours</u>	<u>Over</u> <u>6200 hours</u>
			\$173.85
1.Senior Project Manager	\$191.50	\$184.08	\$155.01
2.Project Manager	\$170.35	\$164.13	\$173.85
3.Senior Business Analyst	\$191.50	\$184.08	\$155.01
4.Business Analyst	\$170.35	\$164.13	\$173.85
5.Senior Windows Developer	\$191.50	\$184.08	\$155.01
6.Windows Developer	\$170.35	\$164.13	\$155.01
7.Senior Web Developer	\$170.35	\$164.13	\$141.96
8.Web Developer	\$141.96	\$141.96	\$155.01
9.Senior Systems Engineer	\$170.35	\$164.13	\$128.46
10.Systems Engineer	\$141.96	\$136.02	\$173.85
11.Architect	\$191.50	\$184.08	\$128.46
12.Support Analyst	\$141.96	\$136.02	\$155.01
13.Network Analyst	\$170.35	\$164.13	\$173.85
14.Security Specialist	\$191.50	\$184.08	
15.Deputy Project Manager (D/PM)	\$138.79	\$124.91	\$117.97
16.Project Control Analyst	\$98.59	\$88.73	\$83.80
17.Intermediate Windows Developer	\$100.50	\$90.45	\$85.43
18.Junior Windows Developer	\$80.58	\$72.52	\$68.49
19.Intermediate Web Developer	\$100.50	\$90.45	\$85.43
20.Junior Web Developer	\$80.50	\$72.45	\$68.43
21.Systems Engineer – Intermediate	\$110.03	\$99.03	\$93.53
22.Systems Engineer – Junior	\$75.79	\$68.21	\$64.42
23.Deputy Architect	\$175.03	\$157.53	\$148.78
24.Systems Admin. – Senior	\$131.18	\$118.06	\$111.50
25.Systems Admin. - Intermediate	\$106.55	\$95.90	\$90.57
26.Systems Admin. – Junior	\$70.28	\$63.25	\$59.74
27.Configuration Manager – Senior	\$116.19	\$104.57	\$98.76
28.Configuration Manager	\$84.33	\$75.90	\$71.68

29.Client Support Engineer - Senior	\$68.92	\$62.03	\$58.58
30.Client Support Engineer	\$60.30	\$54.27	\$51.26
31.Client Support Engineer Junior	\$53.37	\$48.03	\$45.36
32. Information Assurance Engineer Senior	\$138.79	\$124.91	\$117.97
33.Information Assurance Engineer	\$113.35	\$102.02	\$96.35
34.Database Engineer – Senior	\$150.59	\$135.53	\$128.00
35.Database Engineer	\$110.39	\$99.35	\$93.83
36.Database Engineer - Junior	\$90.68	\$81.61	\$77.08

**The Table that follows provides descriptions and prices for Bulk purchases of Accelera IT Professional Services:**

ASI-Flex 40	<p>One year term of coverage for up to 40 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution and system enhancement. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays). The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. *Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	\$6,088.81
ASI-Flex 80	<p>One year term of coverage for up to 80 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution and system enhancement. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays). The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. *Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	\$12,177.61

<p>ASI-Flex 100</p>	<p>One year term of coverage for up to 100 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution and system enhancement. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays). The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. *Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$15,222.02</p>
<p>ASI-Flex-Plus 40</p>	<p>One year term of coverage for up to 40 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays.) The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$6,678.05</p>

<p>ASI-Flex -Plus 80</p>	<p>One year term of coverage for up to 80 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays.) The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$13,356.09</p>
<p>ASI-Flex-Plus-100</p>	<p>One year term of coverage for up to 100 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package is valid for support during Basic Coverage Hours (9:00 a.m. - 6:00 p.m. ET, Monday - Friday excluding holidays.) The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$16,294.43</p>

ASI-Flex-40-Extend	<p>One year term of coverage for up to 40 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase</p>	\$7,963.73
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	<p>or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	
ASI-Flex-80Extend	<p>One year term of coverage for up to 80 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	\$15,927.46

<p>ASI-Flex-100Extend</p>	<p>One year term of coverage for up to 100 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a fourhour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$19,909.32</p>
<p>ASI-Flex 40 - Upgrade to Extend</p>	<p>One year term of coverage for up to 40 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a fourhour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$1,742.07</p>

<p>ASI-Flex 80 - Upgrade to Extend</p>	<p>One year term of coverage for up to 80 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$3,531.99</p>
<p>ASI - Flex 100 - Upgrade to Extend</p>	<p>One year term of coverage for up to 100 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour.</p>	<p>\$4,403.02</p>
	<p>Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	

<p>ASI - Flex Plus - 40 - Upgrade to Extended</p>	<p>One year term of coverage for up to 40 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$1,167.76</p>
<p>ASI - Flex Plus - 80 - Upgrade to Extended</p>	<p>One year term of coverage for up to 80 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic</p>	<p>\$2,335.52</p>
	<p>Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	

<p>ASI - Flex Plus - 100 - Upgrade to Extend</p>	<p>One year term of coverage for up to 100 hours of technical support. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require a four hour minimum.</p> <p>This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager.</p> <p>Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier. The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first. * Please note travel outside the DC Metro area will be billed at FTR or JTR rates as applicable.</p>	<p>\$3,223.01</p>
<p>ASI-FLEX 40 Extend SECURE</p>	<p>One year term of coverage for up to 40 hours of technical support. Accelerera will leverage engineering resources that are US based and hold a minimum of a DoD Top Secret clearance. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training. Telephone support incidents will require a minimum of one hour. Onsite support will require an eight hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are</p>	<p>\$9,571.79</p>
	<p>defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier.</p> <p>The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first.</p>	

ASI-FLEX 80 Extend SECURE	<p>One year term of coverage for up to 80 hours of technical support. Accelera will leverage engineering resources that are US based and hold a minimum of a DoD Top Secret clearance. Prepaid hourly technical support hours can be utilized for problem resolution, system enhancement, and exchanged for training.</p> <p>Telephone support incidents will require a minimum of one hour. Onsite support will require an eight hour minimum. This support package offers telephone support during Basic and Extended Coverage Hours, and onsite support during Basic Coverage Hours only unless scheduled in advance with your account manager. Basic Coverage Hours are defined as 9:00 a.m. - 6:00 p.m. ET, Monday – Friday, excluding holidays. Extended Coverage Hours are defined as 24 hours per day, 7 days per week, 365 days per year. The support agreement start date is considered the date of purchase or the date of first use, whichever is earlier.</p> <p>The agreement is valid for a period of 12 months from the start date or until all hours are used, whichever comes first.</p>	<p style="text-align: right;">\$19,143.58</p>
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**\*Quantity Discounts**

**Quantity/Volume Discounts for SIN 54151S labor category orders are available as follows:  
 For 0 to 480 hours – 0% For 481 to 6200 hours – 10% For 6201 hours and up – 15%**

**Notes:**

- 1. Volume Discounts do not apply to ASI-FLEX packages.**
- 2. Government customers are offered either the base discount OR the quantity discount for volume purchases, not both.**

### Electronic Commerce Pricing – 54151ECOM (Accelera)

SIN	MANUF. NAME	PRODUCT NAME	PRODUCT DESCRIPTION	UOI	GSA PRICE (inclusive of the .75% IFF)
54151ECOM	Accelera	Application as a Service (AaaS)	Shared Server Application Virtualization (125 user minimum applies)	User/month	\$67.32
54151ECOM	Accelera	Desktop as a Service (DaaS)	Shared Server Virtual Desktops	User/month	\$102.42
54151ECOM	Accelera	Visibility Managed Services	Endpoint monitoring, Cloud Server utilization reports, software vendor support, system alerting and monitoring for up to servers	Up to 10 servers/month	\$1,419.52
54151ECOM	Accelera	Cloud Server Hosting	Always-on 24/7 virtual web server hosting	server/month	\$239.29
54151ECOM	Accelera	Cloud Managed Back-Up Storage	Monthly cloud back-up storage fee	GB/month	\$0.14
54151ECOM	Accelera	Cloud Email Services with Anti-Spam - Standard	2010/2013 Hosted Microsoft Exchange - 25GB mailbox size limit	mailbox/month	\$9.57
54151ECOM	Accelera	Cloud Email Services with Anti-Spam - Enterprise	2010/2013 Hosted Microsoft Exchange, unlimited mailbox size	mailbox/month	\$14.31

54151ECOM	Accelera	Microsoft Office Professional Plus	Monthly license fee for Microsoft Professional Plus 2010/2013	User/month	\$17.23
54151ECOM	Accelera	LabTech Cloud Solution	Client/Server remote management and remote control platform	User/month	\$4.71
54151ECOM	Accelera	Secure Cloud File Sharing, Collaboration and Content Management Solution	Cloud File Storage/Sharing/Collaboration with Outlook integration	User/month	\$14.36
54151ECOM	Accelera	Web-Filtering and Reporting	Web filtering solution for AaaS and DaaS solutions	User/month	\$6.94

**Ecommerce Services by Microsoft (54151ECOM)**

Ln #	DUNS #	Product Name	MFR PART NO	DEALER PART NUMBER (if applicable)	GSA Price w IFF
1	096027870	Advanced eDiscovery Storage	02ED1E901E21	MICROSOFT -EO-EDISCGOV	94.75
2	096027870	Microsoft Kaizala Pro (Government Pricing)	0BC992FF4EF0	MICROSOFT -KAIZALAPRO-GOV	1.42
3	096027870	Microsoft 365 F1 (Government Pricing)	144325EC4F32	MICROSOFT -M365-F1-GOV	9.48
4	096027870	Yammer Enterprise (Government Pricing)	14900A8A3F94	MICROSOFT -YAMMER-ENT-GOV	2.84
5	096027870	Office 365 Pro-Plus (Government Pricing)	1A551C9DB59A	MICROSOFT -O365-PROGOV	11.37
6	096027870	Microsoft CAS App Security for Government	1A9DB7A4375B	MICROSOFT -CASB-GOV	3.31
7	096027870	Azure Active Directory Premium P2 (Government Pricing)	1DB74DD96728	MICROSOFT -IAM-AADP2GOV	8.53
8	096027870	Enterprise Mobility + Security E3 (Government Pricing)	22EFDE413F0F	MICROSOFT -EMS-E3-GOV	8.34
9	096027870	Power BI Premium P3 (Government Pricing)	275AF1C88507	MICROSOFT -PBI-P3-GOV	18.94
10	096027870	Windows 10 Enterprise E3	2965C17D04FD	MICROSOFT -W10-E3-	11.37

		(Government)		GOV	
11	096027870	Microsoft Intune Device	29D773A9D207	MICROSOFT -EMM-	8.53
		(Government Pricing)		INTUNEDEV - GOV	
12	096027870	Intune (Government Pricing)	2CB79ED270EE	MICROSOFT - EMMINTUNE- GOV	5.68
13	096027870	Windows 10 Enterprise E5 (Government)	2F5078275209	MICROSOFT -W10-E5- GOV	18.00
14	096027870	Azure Information Protection Plan 1 (Government Pricing)	32B294D4CDE1	MICROSOFT -ENC- AIPP1GOV	1.89
15	096027870	Skype for Business Plus CAL (Government Pricing)	364EE7D6435C	MICROSOFT -SFB- CALGOV	1.89
16	096027870	Visio Online Plan 1 (Government Pricing)	375F8E5A0845	MICROSOFT -VIS-P1- GOV	4.74
17	096027870	Office 365 Advanced Threat Protection (Government Pricing)	3E6493283C92	MICROSOFT -O365- ATPGOV	1.89
18	096027870	OneDrive for Business (Plan 1) (Government Pricing)	3NP-00002- GCC1MO	MICROSOFT - ONEDRIVE- P1-GOV	4.29
19	096027870	Office 365 Enterprise E3 (Government Pricing)	41D52C27AEE8	MICROSOFT -O365- E3- GOV	18.95
20	096027870	Office 365 Enterprise E1 (Government Pricing)	44E0E29034B2	MICROSOFT -O365- E1- GOV	7.58

21	096027870	Skype for Business Online (Plan 2) (Government Pricing)	461C1E131534	MICROSOFT -SFB-P2-GOV	5.21
22	096027870	Exchange Online Plan 1 (Government Pricing)	4D5F587521AC	MICROSOFT -EO-P1-GOV	3.79
23	096027870	Exchange Online (Plan 2)	5AB08F58DBD2	MICROSOFT -EO-P2-GOV	7.58

		(Government Pricing)			
24	096027870	Power BI Premium P4 (Government Pricing)	631891BA84A7	MICROSOFT -PBI-P4-GOV	37,895.26
25	096027870	Exchange Online Kiosk (Government Pricing)	6A4407B9F95A	MICROSOFT -EO-K-GOV	1.89
26	096027870	Office 365 Extra File Storage (Government Pricing)	6WT-00001-CO1MO	MICROSOFT -O365-FILEGOV	0.19
27	096027870	Power BI Premium P5 (Government Pricing)	76A71F347750	MICROSOFT -PBI-P5-GOV	75,795.26
28	096027870	Visio Online Plan 2 (Government Pricing)	7B6932766528	MICROSOFT -VIS-P2-GOV	14.21
29	096027870	Office 365 Exchange Online Protection (Government Pricing)	7LT-00001-AP-1MO	MICROSOFT -O365-EOPGOV	0.85
30	096027870	SharePoint Online (Plan 2) (Government Pricing)	8F88B258A0E7D283	MICROSOFT -SP-P2-GOV	9.48
31	096027870	Project Online Essentials (Government Pricing)	9356BC08E235	MICROSOFT -PJT-ESS-GOV	6.63

32	096027870	Azure Active Directory Premium P1 (Government Pricing)	9CC9E322D4AA	MICROSOFT -IAM- AADP1GOV	5.68
33	096027870	SharePoint Online (Plan 1) (Government Pricing)	A68284748E5BA40F	MICROSOFT -SP-P1-GOV	4.74
34	096027870	Project Online Professional (Government Pricing)	A90F8D55B69E26E	MICROSOFT -PJT- PRO- GOV	28.43
35	096027870	Power BI Premium P1 (Government Pricing)	B2131A20D4D4	MICROSOFT -PBI-P1- GOV	4,732.76

36	096027870	Project Online Premium (Government Pricing)	B6E98D7DBA00DEF	MICROSOFT -PJT-PRE- GOV	52.11
37	096027870	Office 365 Threat Intelligence (Government Pricing)	B724CD4B1BAA	MICROSOFT -O365-TI- GOV	7.58
38	096027870	OneDrive for Business (Plan 2) (Government Pricing)	BB59F1961261	MICROSOFT -ONEDRIVE- P2-GOV	9.48
39	096027870	Delve Analytics (Government Pricing)	BC1BEF83A02C	MICROSOFT -DELVE- GOV	3.79
40	096027870	Office 365 Enterprise E5 (Government Pricing)	BFA383440A99445	MICROSOFT -O365-E5- GOV	33.16
41	096027870	Skype for Business Online (Plan 1) (Government Pricing)	C09B3AC7133D	MICROSOFT -SFB-P1- GOV	1.89
42	096027870	Exchange Online Archiving for Exchange Online (Government Pricing)	CA7FA5D0C39B	MICROSOFT -EO- ARCHIVE- GOV	2.84

43	096027870	Azure Active Directory Basic (Government Pricing)	CN4-00001-AP-1MO	MICROSOFT -IAM-AADBGOV	0.84
44	096027870	Azure Information Protection Premium P2 (Government Pricing)	D191C3626053	MICROSOFT -ENC-AIPP2GOV	4.74
45	096027870	Microsoft 365 E5 (Government Pricing)	DB92311AFB10	MICROSOFT -M365-E5-GOV	54.01
46	096027870	Power BI Pro (Government Pricing)	DFB9285E301E	MICROSOFT -PBI-PRO-GOV	9.48
47	096027870	Power BI Premium P2 (Government Pricing)	E71D277C50E1	MICROSOFT -PBI-P2-GOV	9,470.26
48	096027870	Enterprise Mobility + Security E5 (Government Pricing)	E9C0A3BF4AA7	MICROSOFT -EMS-E5-GOV	14.02
49	096027870	Microsoft 365 E3 (Government Pricing)	F148006549BA	MICROSOFT -M365-E3-GOV	30.32
50	096027870	Skype for Business PSTN Conferencing (Government Pricing)	LK3-00001-GCC1MO	MICROSOFT -SFB-PSTNGOV	3.79
51	096027870	Domestic and International Calling Plan (Government Pricing)	TJ9-00001	MICROSOFT -SFB-INTCPGOV	22.21
52	096027870	Domestic Calling Plan (Government Pricing)	TK2-00001	MICROSOFT -SFB-DOMCP-GOV	11.10
53	096027870	Intune Additional Storage (Government Pricing)	U7U-00002-CO1MO	MICROSOFT - EMMINTUNEADD -GOV	2.37

**Accelera Health IT Labor Category Descriptions & Prices (54151HEAL)**

**Title: Health IT Project Analyst Minimum**

**Experience:**

**Minimum Education:**

**Functional Responsibility:** Within Health IT projects provides financial management and control, schedule coordination, contract data administration and functional support and coordination to support operations, under general supervision. Interfaces with various employee and management levels. Assists in developing financial controls, procedures, systems and forecasting techniques. Develops plans, including budgets and schedules, to meet contractual/project requirements for several major portions of a program. Ensures compliance with internal customer procedures, such as government procurement regulations. Implements program plan requirements and coordinates or performs indepth studies to determine optimum program plans. Assists in developing financial controls, procedures, systems and forecasting techniques to evaluate contract/program status and ensure compliance with government and customer requirements. Monitors progress of program requirements. Monitors cost performance against plans to ensure contractual cost obligations are met : BS/BA or AS/AA +6 yr. or No degree and 8 years

**Title: Health IT Junior Project Manager**

**Minimum Experience:** 10 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects manages mid-size (\$3M+) and small programs involving multiple health related IT projects. Organizes, directs, and coordinates planning and production of all contract support activities. Has demonstrated communications skills at all levels of management. Serves as the contractor's authorized interface with the Contracting Officer's Technical Representative (COTR), Government management personnel, and client agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel, and communicating policies, purposes, and goals of the organization to subordinate personnel. Responsible for overall contract performance. Under stringent time frames, assembles and recruits as necessary to perform assigned tasks. Demonstrated capability in the overall management of multi-task contracts of the size, type, and complexity as described in the Task Order

**Title: Health IT Project Manager**

**Minimum Experience:** 12 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects manages large-scale programs (\$5M+) involving multiple health related IT projects. Organizes, directs, and coordinates planning and production of all contract support activities. Has demonstrated communications skills at all levels of management. Serves as the contractor's authorized interface with the Contracting Officer's Technical Representative (COTR), government management personnel, and client agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel, and communicating policies, purposes, and goals of the organization to subordinate personnel. Responsible for overall contract performance. Under stringent time frames, assembles and recruits as necessary to perform assigned tasks. Demonstrated capability in the overall management of multi-task contracts of the size, type, and complexity described in the Task Order.

**Title: Health IT Senior Project Manager**

**Minimum Experience:** 15 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects manages large scale, complex projects. Leads the delivery of replicable health related IT services and solutions into new and existing clients OR manages large-scale programs (10M+) Functions as a health industry expert to evaluate the client's business strategy, objectives and requirements. Using advanced consulting methodologies, translates the client's

longrange business plan into a services strategy. Interfaces with the client's most senior executive team, up to the CXO level, to successfully deliver health IT solutions

**Title: Health IT Junior Support Engineer**

**Minimum Experience:** 0 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

**Title: Health IT Support Engineer**

**Minimum Experience:** 5 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

**Title: Health IT Senior Support Engineer**

**Minimum Experience:** 8 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects analytically evaluates complex problems, develops and implements appropriate solutions. Reduces complex issues to simpler terms and develops practical solutions. Explains complex problems to end users in a way that they can understand. Performs studies and analyses subjects within the technical scope of work.

**Title: Health IT Systems Administrator**

**Minimum Experience:** 4 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects supervises and manages the daily activities of configuration and operation of business systems. Optimizes system operation and resource utilization, and performs system capacity analysis and planning. Performs software installations and upgrades to operating systems and layered software packages. Schedules installations and upgrades and maintains systems in accordance with established Information Technology policies and procedures. Monitors and tunes the system to achieve optimum levels of performance. Develops and promotes standard operating procedures. Develops and maintains a comprehensive operating system hardware and software configuration database/library of all supporting documentation.

**Title: Health IT Junior Systems Engineer**

**Minimum Experience:** 0 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems. Document installation and issues related thereto. Troubleshoot, maintain and repair installed hardware, software, and systems. Maintain configuration of installed systems.

**Title: Health IT Systems Engineer**

**Minimum Experience:** 5 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems. Document installation and issues related thereto. Troubleshoot, maintain and repair installed hardware, software, and systems. Maintain configuration of installed systems. Lead others in performing these or comparable functions

**Title: Health IT Senior Systems Engineer**

**Minimum Experience:** 8 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects plan, estimate, define, and document the requirements for complex systems, equipment, and software configurations. Install, checkout, test, troubleshoot, and operate hardware, software, wiring, and systems. Document installation and issues related thereto. Troubleshoot, maintain and repair installed hardware, software, and systems. Lead others in performing these or comparable functions.

**Title: Health IT Junior Architect**

**Minimum Experience:** 0 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects assists in the design of architectures that include software, hardware, and communications solutions to support the total requirements, as well as provide for present and future cross-functional requirements and interfaces specific to health IT related programs and environments. Evaluates compatibility of information system development efforts with agency architectures and recommends appropriate adjustments. Works under the general supervision of more experienced Engineer/Architects.

**Title: Health IT Intermediate Architect**

**Minimum Experience:** 5 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects establishes information requirements for large-scale information systems, databases, and/or networks specific to health IT related programs and environments. Designs architectures that include software, hardware, and communications solutions to support the total requirements, as well as provide for present and future cross-functional requirements and interfaces. Evaluates compatibility of information system development efforts with agency architectures and recommends appropriate adjustments. May provide direction to less experienced Engineer/Architects

**Title: Health IT Senior Architect**

**Minimum Experience:** 8 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects design, develop, and manage large scale application development projects. Duties include technical project milestone reviews, staff evaluations, code architecture sessions, resource estimation, and development best practices knowledge transfer. Direct supervision of development staff, along with peer level interaction with project managers and architects.

**Title: Health IT Intermediate Developer**

**Minimum Experience:** 5 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects develop components for large scale application development projects. Duties include pseudo code development, code step through, development, and troubleshooting.

**Title: Health IT Senior Developer**

**Minimum Experience:** 5 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects design, develop, and manage large scale application development projects. Duties include technical project milestone reviews, staff evaluations, code architecture sessions, resource estimation, and development best practices knowledge transfer. Direct supervision of development staff, along with peer level interaction with project managers and architects.

**Title: Health IT Chief Developer**

**Minimum Experience:** 15 years

**Minimum Education:** BS/BA in IT related subject

**Functional Responsibility:** Within Health IT projects serves as staff professional, expert in a health related IT domain with general knowledge of other domains. Provides strategic guidance and influences program direction. Recommends enterpriselevel solutions and policies, and assists with business integration across organizational levels. Provides program - level guidance within area of expertise and recommends domain-specific solutions and policies. Evaluates various business models including cost-benefit analysis and return on investment (ROI). May provide daily supervision and directions to other Developers, or high level consulting input

**Accelera's Policy Allowing Substitution of Experience for Education and Education for Experience**

It is Accelera Solutions policy to allow the substitution of relevant experience for education requirements and education for experience requirements. The following table provides the basis for this substitution:

AS/AA Degree -- 4 years' experience

BS/BA Degree -- 6 years' experience or AS/AA degree plus 2 years of experience

MS/MA Degree -- 10 years' experience, BS/BA and 6 years of experience, AS/AA and 8 years' of experience

**Accelera Labor Category Rates for 54151HEAL**

1. Health IT Project Analyst.....	123.92
2. Health IT Junior Project Manager.....	139.04
3. Health IT Project Manager.....	159.19
4. Health IT Senior Project Manager.....	181.35
5. Health IT Junior Support Engineer.....	55.41
6. Health IT Support Engineer.....	60.45
7. Health IT Senior Support Engineer.....	72.54
8. Health IT Systems Administrator.....	79.59
9. Health IT Junior Systems Engineer.....	90.68
10. Health IT Systems Engineer.....	100.75
11. Health IT Senior Systems Engineer.....	139.04
12. Health IT Junior Architect.....	125.94
13. Health IT Intermediate Architect.....	176.31
14. Health IT Senior Architect.....	201.50
15. Health IT Intermediate Developer.....	87.68
16. Health IT Senior Developer.....	100.82
17. Health IT Chief Developer.....	125.00