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Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[®], a menu-driven database system. The INTERNET address GSA *Advantage!*[®] is: GSAAdvantage.gov.

Multiple Award Schedule



FSC Group: MAS

Contract number:

47QTCA19D00LU

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period: Sep 24, 2019 – Sep 23, 2024

COMPANY INFO:

Knowledge Vortex, Inc
3809 Sullivan Street, STE 1
Madison AL 35758

Phone: (256) 541-2744

URL Address: www.kvortex.com

CONTRACTOR POC:

Ms. Elisa Krupa

Email: elisa.krupa@kvortex.com

Business Size: Small

Socio Economic Certifications: SDVOSB, EDWOSB, WOSB, SDB

Price list current as of Modification PS-0007 effective Nov 30th 2021



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CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SINs	SIN Title
518210C	Cloud and Cloud-Related IT Professional Services
54151S	IT Professional Services
611430	Professional and Management Development Training
OLM	Order-Level Materials
ANCILLARY	Ancillary Supplies and Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply:

- 518210C: Cloud Developer I - \$119.65
- 54151S: Technical Writer - \$86.15
- 611430: Tech Lead/Trainer - \$119.65
- Ancillary: Technical Writer - \$86.15



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1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided:

518210C LABOR CATEGORY DESCRIPTIONS

Labor Category:	Cloud Specialist II
Minimum/General Experience:	3 Years of related Technical Experience
Functional Responsibility:	Cloud Specialist must have hands-on development skills. The Cloud Specialist will be developing prototypes using new technologies or innovative techniques. This individual will research, architect, develop, and/or modify enterprise-wide systems and/or applications software including DevOps, security, and data analytic solutions. He/She will be involved in planning of system and development deployment as well as meeting software compliance standards with a particular focus involving integrations and data analytic solutions. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	Cloud Specialist III
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Cloud Specialist must have hands-on development skills. The Cloud Specialist will be developing prototypes using new technologies or innovative techniques. This individual will research, architect, develop, and/or modify enterprise-wide systems and/or applications software including DevOps, security, and data analytic solutions. He/She will be involved in planning of system and development deployment as well as meeting software compliance standards with a particular focus involving integrations and data analytic solutions. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Cloud Specialist IV
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Cloud Specialist must have hands-on development skills. The Cloud Specialist will be developing prototypes using new technologies or innovative techniques. This individual will research, architect, develop, and/or modify enterprise-wide systems and/or applications software including DevOps, security, and data analytic solutions. He/She will be involved in planning of system and development deployment as well as meeting software compliance standards with a particular focus involving integrations and data analytic solutions. Level IV is competent in subject matter and concepts and supervises junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	Cloud Developer I
Minimum/General Experience:	1 Year of related Technical Programming Experience
Functional Responsibility:	Developer will provide systems programming to support the implementation of Cloud Solutions. The Developer will utilize tool- or system-specific technologies appropriate for the Cloud environment and architecture. Developer will use best practices to design and develop/modify solutions based on business and technical requirements and specifications. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	Cloud Developer II
Minimum/General Experience:	3 Years of related Technical Programming Experience
Functional Responsibility:	Developer will provide systems programming to support the implementation of Cloud Solutions. The Developer will utilize tool- or system-specific technologies appropriate for the Cloud environment and architecture. Developer will use best practices to design and develop/modify solutions based on business and technical requirements and specifications. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Cloud Developer III
Minimum/General Experience:	5 Years of related Technical Programming Experience
Functional Responsibility:	Developer will provide systems programming to support the implementation of Cloud Solutions. The Developer will utilize tool- or system-specific technologies appropriate for the Cloud environment and architecture. Developer will use best practices to design and develop/modify solutions based on business and technical requirements and specifications. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	Cloud Developer IV
Minimum/General Experience:	7 Years of related Technical Programming Experience
Functional Responsibility:	Developer will provide systems programming to support the implementation of Cloud Solutions. The Developer will utilize tool- or system-specific technologies appropriate for the Cloud environment and architecture. Developer will use best practices to design and develop/modify solutions based on business and technical requirements and specifications. Level IV is competent in subject matter and concepts and supervises junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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54151S LABOR CATEGORY DESCRIPTIONS

Labor Category:	Analyst II
Minimum/General Experience:	3 Years of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve more complex problems with minimal supervision.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



SMARTER BY DESIGN

Labor Category:	Analyst III
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve all problems with no supervision required. May supervise junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Analyst IV
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve all problems with no supervision required. Shall supervise junior personnel.



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Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Configuration Manager II
Minimum/General Experience:	3 Years of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Configuration Manager III
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.



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Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Configuration Manager IV
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level IV is competent in subject matter and concepts and supervises junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	Engagement Director
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Has seven or more years of progressive experience in a combination of systems engineering support, software development, data communications, network design, information assurance and/or operation, repair, and maintenance activities. Engagement Director oversees multiple engagements or projects. The Engagement Director is responsible for overall customer satisfaction. Provides oversight for multiple projects and serve as the highest level of escalation for all delivery, performance, and contractual issues. Provides expertise on governance processes, program management, and performance metrics. Assists the project/program manager in resource and staff management, making sure the appropriate resources are made available to the project. Resolves any contractual, legal or quality disputes with the customer. Provides mentorship to other management and technical staff.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	IT Consultant II
Minimum/General Experience:	3 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform more complex tasks under minimal supervision.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	IT Consultant III
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform all tasks with no supervision required.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	IT Consultant IV
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform all tasks with no supervision required. Shall supervise junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	Programmer II
Minimum/General Experience:	3 Years of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete tasks of intermediate complexity alone, and may only require supervision provided by more experienced personnel for more complex problems.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	Programmer III
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete all tasks with no supervision required. May supervise junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Programmer IV
Minimum/General Experience:	7 Years of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete all tasks with no supervision required. Shall supervise junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	Senior Project Manager
Minimum/General Experience:	7 Years of related experience
Functional Responsibility:	Has seven or more years of progressive experience in a combination of systems engineering support, software development, data communications, network design, information assurance and/or operation, repair, and maintenance activities. Responsible for day to day management of small to med-sized projects. Assists in preparing implementation plan, coordinates activities, monitors milestones, and provides progress reports. Demonstrates proven skills in those technical areas addressed by the delivery order to be managed. Organizes, directs, and coordinates the planning and production of all activities associated with assigned delivery order projects. May supervise junior project managers.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	Quality Assurance Analyst II
Minimum Experience:	3 Years of related Technical Experience
Functional Responsibility:	Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Reviews information systems requirements and develops and implements test plans ensuring proposed data processing systems modules, programs, and systems are stress tested, error free and meet stated requirements before implementation. Must be adept at problem definition and resolution. Must be capable of documenting problems and preparing recommendations for their solution. Can complete most tasks with minimal supervision required.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Quality Assurance Analyst III
Minimum Experience:	5 Years of related Technical Experience
Functional Responsibility:	Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Reviews information systems requirements and develops and implements test plans ensuring proposed data processing systems modules, programs, and systems are stress tested, error free and meet stated requirements before implementation. Must be adept at problem definition and resolution. Must be capable of documenting problems and preparing recommendations for their solution. Can complete all tasks with no supervision required. May supervise junior personnel.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field



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Labor Category:	Quality Assurance Analyst IV
Minimum Experience:	7 Years of related Technical Experience
Functional Responsibility:	Develops and implements quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Reviews information systems requirements and develops and implements test plans ensuring proposed data processing systems modules, programs, and systems are stress tested, error free and meet stated requirements before implementation. Must be adept at problem definition and resolution. Must be capable of documenting problems and preparing recommendations for their solution. Can complete all tasks with no supervision required. Shall supervise junior personnel.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	SME I
Minimum Experience:	5 Years of Related Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. In addition the SME may apply relevant business or functional experience unique to the customer's mission, brand, product, or Industry. This experience will support technical teams in designing technology solutions that more closely support customer business and functional objectives. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	SME II
Minimum Experience:	9 Years of Related Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. In addition the SME may apply relevant business or functional experience unique to the customer's mission, brand, product, or Industry. This experience will support technical teams in designing technology solutions that more closely support customer business and functional objectives. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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Labor Category:	SME III
Minimum Experience:	13 Years of related Technical Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. In addition the SME may apply relevant business or functional experience unique to the customer's mission, brand, product, or Industry. This experience will support technical teams in designing technology solutions that more closely support customer business and functional objectives. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Labor Category:	SME IV
Minimum Experience:	17 Years of Related Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. In addition the SME may apply relevant business or functional experience unique to the customer's mission, brand, product, or Industry. This experience will support technical teams in designing technology solutions that more closely support customer business and functional objectives. Level IV is competent in subject matter and concepts and supervises junior personnel.
Minimum Education:	Bachelors Degree in Computer Science, Information Systems, Business or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Technical Writer**
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Works with IT technical personnel and IT subject matter experts to define documentation technical content, guidelines, specifications, and software development schedules. Prepares required technical documentation in an appropriate format. Adheres to required configuration management or quality assurance standards of associated IT projects. Analyzes the data and user technology requirements to ensure that documentation is clear, concise, and valid. Ensures that technical documents follow the appropriate style guide.
Minimum Education:	Bachelors Degree or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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611430 LABOR CATEGORY DESCRIPTIONS

Labor Category:	Senior Consulting Engineer
Minimum Experience:	15 Years of related Technical Experience
Job Description:	Provides technical, scientific, project and training support for multiple large-scale projects that incorporate multiple technical domains. Applies advanced training and/or technical expertise to assist others with defining, analyzing, validating and documenting complex customer operating environments, states of technology and current engineering processes. Provides advanced technical and training support to others involved in applying specialized knowledge to complex customer processes and requirements. Supports complex technical investigations through advanced research techniques. Works with other engineering/technical/scientific disciplines in the development and application of processes and training to improve quality, reliability, cost customer appeal, and customer satisfaction
Minimum Education:	Bachelors Degree or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.

Labor Category:	Tech Lead/Trainer
Minimum Experience:	10 Years of related Technical Experience
Job Description:	Performs a broad range of tasks associated with the implementation of standard techniques, procedures and/or criteria as they apply to the technical or training aspects of the client project. Serves in a leadership capacity providing experiential training that addresses organizational, leadership and management challenges. Implements application of solutions. Participates in training planning meetings, reviews materials relating to support functions, identifies and reports on issues or related problems and makes recommendations.
Minimum Education:	Bachelors Degree or equivalent field



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Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.
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ANCILLARY LABOR CATEGORY DESCRIPTIONS

Labor Category:	Technical Writer**
Minimum Experience:	3 Years of related Technical Experience
Job Description:	Works with technical personnel and subject matter experts to define documentation technical content, guidelines and specifications. Prepares required technical documentation in an appropriate format. Adheres to required configuration management or quality assurance standards of associated projects. Analyzes the data and user technology requirements to ensure that documentation is clear, concise, and valid. Ensures that technical documents follow the appropriate style guide.
Minimum Education:	Bachelors Degree or equivalent field
Education/Experience Substitution	Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided to the Federal Agency when responding to their IT requirements and it is solely the acquiring agency's determination, if the substitution is considered acceptable prior to an award.



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Service Contract Labor Standards Matrix:

SCA/SCLS Matrix		
SCLS Eligible Contract Labor Category/Fixed Price Service	SCLS Equivalent Code Title	WD Number
Technical Writer**	Technical Writer	2015-4604

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide).

SUBSTITUTION OF EDUCATION/EXPERIENCE

Degree Requirement	Substitution of Relevant Experience
Bachelors Degree	HS Diploma + 4 Additional Years Assoc Degree + 2 Additional Years



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2. Maximum order: \$500,000
3. Minimum order: \$100
4. Geographic coverage (delivery area). Domestic Only
5. Point(s) of production (city, county, and State or foreign country): Same as company address
6. Discount from list prices or statement of net price. Government Net Prices (discounts already deducted.)
7. Quantity discounts: 1% > \$300,000
8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. 1% - 10 days, Net 30 days : Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions
- 9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold. Yes
- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will Accept
10. Foreign items (list items by country of origin). Not Applicable
- 11a. Time of delivery. (Contractor insert number of days.) To Be Determined at the Task Order level
- 11b. Expedited Delivery. Items available for expedited delivery are noted in this price list. To Be Determined at the Task Order level
- 11c. Overnight and 2-day delivery. To Be Determined at the Task Order level
- 11d. Urgent Requirements. To Be Determined at the Task Order level
12. F.O.B. point(s). Destination
- 13a. Ordering address(es). Same as company address
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. Payment address(es): Same as company address
15. Warranty provision. Contractor's standard commercial warranty.
16. Export packing charges, if applicable. Not Applicable



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17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Will accept.
18. Terms and conditions of rental, maintenance, and repair (if applicable). Not Applicable
19. Terms and conditions of installation (if applicable). Not Applicable
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable
- 20a. Terms and conditions for any other services (if applicable). Not Applicable
21. List of service and distribution points (if applicable). Not Applicable
22. List of participating dealers (if applicable). Not Applicable
23. Preventive maintenance (if applicable). Not Applicable
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). Not Applicable
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/. Not Applicable
25. Data Universal Number System (DUNS) number: 808128719
26. Notification regarding registration in System for Award Management (SAM) database. Contractor registered and active in SAM



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AWARDED PRICELIST

POSITION	GSA NET PRICE
Cloud Specialist II	\$124.43
Cloud Specialist III	\$138.79
Cloud Specialist IV	\$153.15
Cloud Developer I	\$119.65
Cloud Developer II	\$134.01
Cloud Developer III	\$148.36
Cloud Developer IV	\$162.72
Analyst II	\$119.65
Analyst III	\$134.01
Analyst IV	\$148.36
Configuration Manager II	\$119.65
Configuration Manager III	\$134.01
Configuration Manager IV	\$148.36
Engagement Director	\$229.72
IT Consultant II	\$105.29
IT Consultant III	\$119.65
IT Consultant IV	\$134.01
Programmer II	\$110.08
Programmer III	\$124.43
Programmer IV	\$138.79
Senior Project Manager	\$167.51
Project Manager	\$129.22
Quality Assurance Analyst II	\$100.50
Quality Assurance Analyst III	\$114.86
Quality Assurance Analyst IV	\$129.22
SME I	\$153.15
SME II	\$167.51
SME III	\$181.86
SME IV	\$196.22
Technical Writer**	\$86.15
Senior Consulting Engineer	\$174.21
Tech Lead/Trainer	\$119.65