

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

Schedule Title: **MAS – Multiple Award Schedule**

Large Category: Information Technology
FSC Classes/Product Codes:

33411 - Purchasing Of New Electronic Equipment
511210 – Software Licenses
54151 – Software Maintenance Services
54151S - Information Technology Professional Services
811212 - Computer and Office Machine Repair and Maintenance
OLM – Order-Level Materials

FSC Class(es)/Product code(s) and/or Service Codes
FSC/PSC Code: 7010
FSC/PSC Code: J070
FSC/PSC Code: D399

CONTRACT NUMBER: 47QTCA19D00M7

CONTRACT PERIOD: September 26, 2019 – September 25, 2024

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

CONTRACTOR: Frontier Technologies, Inc.
1521 Concord Pike, Suite 302
Wilmington, DE 19803
Phone # (302) 225-2530
Fax # (302) 766-7080
E-Mail: jmoorthy@ftiusa.com
Website: <https://www.ftiusa.com>

CONTRACTOR'S ADMINISTRATION SOURCE: Krish Moorthy
Wilmington, DE 19803
Phone # (302) 225-2530
Fax # (302) 766-7080
E-Mail: kmoorthy@ftiusa.com

BUSINESS SIZE: EDWOSB/WOSB



CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SINs	DESCRIPTION
33411	Purchasing Of New Electronic Equipment
511210	Software Licenses
54151	Software Maintenance Services
54151S	Information T echnology Professional Services
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
OLM	Order Level Materials

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

1c. HOURLY RATES (Services only): See page **28** for pricing.

2. MAXIMUM ORDER*: \$500,000.00 per sin/per order

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404

3. MINIMUM ORDER: \$100.00 or negotiated at the delivery/task order level

4. GEOGRAPHIC COVERAGE: SINs 33411 and 811212 - 48 contiguous states and Washington, DC and SIN 54151S 50 States and to a CONUS port or consolidation point for orders received from overseas activities.

5. POINT(S) OF PRODUCTION: USA

6. DISCOUNT FROM LIST PRICES: GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added

7. QUANTITY DISCOUNT(S): None

8. PROMPT PAYMENT TERMS: Net 30 days - "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."

9.a Government Purchase Cards must be accepted at or below the micro-purchase threshold.

9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.

10. FOREIGN ITEMS: N/A



- 11a. **TIME OF DELIVERY:** 30 Days from
- 11b. **EXPEDITED DELIVERY:** 5 Days from ARO or negotiated at the deliver/task order level.
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** Negotiated at the deliver/task order level.
- 11d. **URGENT REQUIREMENTS:** Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery
12. **FOB POINT:** Destination.
- 13a. **ORDERING ADDRESS:** Same as Contractor.
- 13b. **ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).
14. **PAYMENT ADDRESS:**
Frontier Technologies, Inc.
P.O. Box 1105
Hockessin, DE 19707
15. **WARRANTY PROVISION:** Standard Commercial Warranty.
16. **EXPORT PACKING CHARGES:** N/A
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** See 9a and 9b above.
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A or as applicable.
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
21. **LIST OF SERVICE AND DISTRIBUTION POINTS :** N/A
22. **LIST OF PARTICIPATING DEALERS:** N/A
23. **PREVENTIVE MAINTENANCE:** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 Compliance for Electronic and Information Technology (EIT):** Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): <http://www.Section508.gov/>
25. **DUNS NUMBER:** 849956883 **and CAGE CODE:** 1UEU0
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database



SIN 33411 PURCHASING OF NEW ELECTRONIC EQUIPMENT

1. INSTALLATION AND TECHNICAL SERVICES

- a. INSTALLATION. All Turning Technology products are self-installable

2. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract. Manufacturer's standard commercial warranty applies to all products
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items. d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows – Not Applicable

TERMS AND CONDITIONS APPLICABLE TO SOFTWARE LICENSES (SPECIAL ITEM NUMBER 511210) AND SOFTWARE MAINTENANCE SERVICES (SPECIAL ITEM NUMBER 54151) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

LIMITED WARRANTY. With the exception of Cartridges or Third-Party Software which may come without warranty of any kind, including no right of refund or return warrants that the Software will perform substantially in accordance with its published specifications for ninety (90) days following Your receipt of the Software, regardless of whether You opened the packaging in which You received the Software, or otherwise used the Software. In addition, any media on which the Software is provided will be free from defects in materials and workmanship under normal use and service for a period of ninety (90) days from the date of receipt. EXCEPT FOR THE ABOVE EXPRESS LIMITED WARRANTIES, THE SOFTWARE AND ANY SERVICES WHICH MAY BE PROVIDED BY LIZARDTECH ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND. LIZARDTECH DISCLAIMS ALL OTHER WARRANTIES ON THE SOFTWARE AND SERVICES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OF ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, USAGE OR TRADE, OR NONINFRINGEMENT. LIZARDTECH DOES NOT WARRANT THAT THE SOFTWARE WILL BE (a) UNINTERRUPTED OR ERROR FREE IN OPERATION, (b) FREE FROM DEFECTS, (c) WILL MEET YOUR REQUIREMENTS, OR (d) WILL BE COMPATIBLE WITH OR OPERATE IN ANY COMBINATION WITH YOUR EQUIPMENT AND OTHER SOFTWARE PROGRAMS SELECTED BY YOU FOR USE WITH THE SOFTWARE. During the Warranty Period, entire liability and Your exclusive remedy with respect to any nonconforming Software shall be either, at together with proof of purchase will not accept returns based on "buyer's remorse," or any other grievance unrelated to a material flaw or defect with the Software. IN NO EVENT WILL LIZARDTECH REFUND ANY LICENSE FEES MORE THAN FOURTEEN (14) DAYS AFTER THE DATE YOU FIRST USED THE SOFTWARE, WITHIN THE NINETY (90) DAY WARRANTY PERIOD NOTED ABOVE. YOU AGREE THESE ARE YOUR ONLY REMEDIES EVEN IF THEY FAIL OF THEIR ESSENTIAL PURPOSE(S). Any express warranty as provided above is void if failure of the Software has resulted from any alteration, modification, accident, abuse, misapplication, abnormal use or a virus. Some states may not allow the above exclusion or limitation of warranties so the above exclusions or limitations may not apply to You. This warranty gives You specific legal rights. You may have other rights which vary from state to state or province to province.



b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 302-234-8085 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8 am to 5 pm PST

4. SOFTWARE MAINTENANCE

Software maintenance as it is defined:

Software Maintenance as a Product (511210)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integrations, etc. of a software package. These examples are considered software maintenance as a service.

2. Software Maintenance Services (**SIN 54151**) Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software Maintenance as a product is billed at the time of purchase

a. Software maintenance service shall include the following: Our maintenance is called Gold Support. Gold Support customers receive email and telephone technical support Monday through Friday, 8:00 a.m. - 5:00 p.m., PST/PDT, excluding holidays. In addition, Gold Support customers receive electronic Data Cartridges. Finally, Gold Support customers receive free product upgrades.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (511210)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor. c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or



maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

6. UTILIZATION LIMITATIONS - (54151 and 511210)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

7. SOFTWARE CONVERSIONS - (511210)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system , or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.

8. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

9. RIGHT-TO-COPY PRICING: Not Applicable



**INFORMATION TECHNOLOGY CATEGORY
HARDWARE SUBCATEGORY
SIN 811212 Hardware Repair Service Order Terms**

1) SERVICE AREAS

- a. The maintenance and/or repair service rates per the contract are applicable to any ordering activity locations within a N/a – fixed price regardless of radius (**insert miles) mile radius of the Contractor/Original Equipment Manufacturer (OEM) service points. If any additional charge is to apply because of the greater distance from the Contractor/OEM service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.
- b. When maintenance and/or repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below.

Cutting Edge
1825 Gillespie Way, Suite 100
El Cajon, CA 92020

Logical Solutions
100 Washington Street
Milford, CT 06460

2) LOSS OR DAMAGE

When the Contractor moves equipment to its/OEM location for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

3) SCOPE

- a) The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of the Information Technology Category.
 - b) Equipment placed under maintenance service shall be in good operating condition.
 - i) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - ii) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor/OEM guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - iii) If the equipment was not under the Contractor/OEM responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of the contract.

4) RESPONSIBILITIES

- a) For equipment not covered by a maintenance contract or warranty, repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
- b) If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Ordering Activity and the Contractor.

5) MAINTENANCE RATE PROVISIONS

- a) The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.
 - i) Regular Hours: The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

- ii) After Hours: Should the ordering activity require that maintenance be performed outside of regular hours, charges for such maintenance, if any, will be specified in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016). Periods of less than one hour will be prorated to the nearest quarter hour.
 - iii) Travel and Transportation: If any charge is to apply, over and above the regular maintenance rates, due to the distance between the ordering activity location and the Contractor/OEM's service area, the charge will be negotiated at the Task Order level. **None**
- b) Quantity Discounts from listed maintenance service rates for multiple equipment owned and/or leased by an ordering activity shall be provided below.

Quantity Range	Discounts
Units	0%
Units	0%
Units	0%

**INFORMATION TECHNOLOGY CATEGORY HARDWARE
SUBCATEGORY
SIN 811212 Hardware Repair Service Order Terms**

1) SERVICE AREAS

- a. The maintenance and/or repair service rates per the contract are applicable to any ordering activity locations within a N/a – firm-fixed price regardless of radius (**insert miles) mile radius of the Contractor/Original Equipment Manufacturer (OEM) service points. If any additional charge is to apply because of the greater distance from the Contractor/OEM service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.
- b. When maintenance and/or repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below w. **Cutting Edge 1825 Gillespie Way, Suite 100 El Cajon, CA 92020**

2) LOSS OR DAMAGE

When the Contractor moves equipment to its/OEM location for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

3) SCOPE

- a) The Contractor shall provide maintenance for all equipment listed herein, as requested by the exclusively to the equipment types/models within the scope of the Information Technology Category.
- b) Equipment placed under maintenance and/or service shall be in good operating condition.
 - i) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - ii) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor/OEM guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - iii) If the equipment was not under the Contractor/OEM responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of the contract.

4) RESPONSIBILITIES

- a) For equipment not covered by a maintenance contract or warranty, repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
- b) If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Ordering Activity and the Contractor.

5) REPAIR SERVICE RATE PROVISIONS

- a) Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b) Multiple Machines: When repairs are ordered by the ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.
- c) At the Contractor/OEM's Facility
 - i) When equipment is returned to the Contractor/OEM's Facility for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc. From the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
 - ii) The ordering activity should not return defective equipment to the Contractor/OEM for adjustments and repairs or replacement without prior consultation and instruction.
- d) At the Ordering Activity Location (Within Established Service Areas)
 - i) When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates.
- e) At the Ordering Activity Location (Outside Established Service Areas)
 - i) If repairs are to be made at the ordering activity location, and the location is outside the service area terms defined in the GSA Price list. Rates negotiated at the task order will apply.
 - ii) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.
- f) Labor Rates
 - i) Regular Hours: Contract rates shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service, which was requested during regular hours, but performed at the convenience of the Contractor outside the regular hours.
 - ii) After Hours: Should the ordering activity require that service be performed outside of regular hours, charges for such service, if any, will be specified in the GSA Price List (I- FSS-600 CONTRACT PRICE LISTS (OCT 2016)). Periods of less than one hour will be prorated to the nearest quarter hour.

- iii) Sundays and Holidays: When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates shall apply, and will be specified in the GSA Price List (I-FSS-600 CONTRACT PRICE LISTS (OCT 2016). Periods of less than one hour will be prorated to the nearest quarter hour.

Repair Service Rates

	Minimum Charge * - Regular Hours	Hourly Rate - After Hours	Hourly Rate - Sunday and Holidays
Contractor/OEM Facility			
Ordering Activity Location (Within Established Service Areas)			
Ordering Activity Location (Outside Established Service Areas)			

*MINIMUM CHARGES INCLUDE FULL HOURS ON THE JOB

6) REPAIR PARTS/SPARE PARTS RATE PROVISION

- a) All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in the GSA Price list shall be new, standard parts manufactured by the OEM.
- b) All parts shall be furnished at the prices indicated in the Contractor's commercial pricelist dated **September 2019**, at a discount of **0%** from such listed prices



GSA LABOR CATEGORY DESCRIPTIONS

Category: Project Management:

Job Title: *Project Manager I*

JOB DESCRIPTION

- Creates project plans and monitors plans throughout the duration of assigned projects
- Ensures quality and timeliness of project results
- Provides performance feedback
- Resolves escalated issues and refers problems to the next level
- Prepares standard and ad hoc management reports and presentations for assigned projects
- Organizes project teams
- Directs activities of project teams
- Efficiently interacts with peers and next level of management
 - Manages small to medium size projects of low to medium complexity

SKILLS/EXPERIENCE LEVEL

- Bachelor's Degree or equivalent experience
- 2 to 5 years of experience in the following:
 - Computer Operations
 - Systems Development
 - Telecommunications
 - Must have 5 years of experience in Project Leadership

SPECIFIC COMPUTER EXPERTISE:

- Must be able to use a word-processing and project management tool (MS Project or Project Workbench).
- Must have experience in Computer Presentations tools.

Job Title: *Project Manager II*

JOB DESCRIPTION:

- Creates project plans and monitors plans throughout the duration of assigned projects
- Ensures quality and timeliness of project results
- Directs project activities to assure the attainment of high quality results as scheduled and within budget
- Organizes project teams
- Directs activities of project teams and Project Managers Efficiently interacts with peers and next level of management
- Manages medium to large size projects of a medium to high level of complexity
- Bachelors degree or equivalent experience

▪ 3 to 6 years of experience in the following:

- * Computer Operations
- * Systems Development
- * Telecommunications

SPECIFIC COMPUTER EXPERTISE:

- Must be able to use a word-processing and project management tool (MS Project or Project Workbench).
- Must have experience in Computer Presentations tools.

Job Title: *Project Manager III*

JOB DESCRIPTION:

- Directs project activities to assure the attainment of high quality results as scheduled and within budget
 - Surfaces and assists in resolving project conflicts
 - Ensures that project objectives meet overall standards and operations objectives and user requirements
 - Provides effective communications between the Project Manager, Senior Executive management, the project team, the user community, and suppliers by making formal presentations
 - Directs and completes special projects
 - Manages large size project of a major level of complexity
- SKILLS / EXPERIENCE LEVEL:

- Bachelor's degree or equivalent experience
- 5 to 8 years of experience in the following:
 - * Computer Operations
 - * Systems Development
 - * Telecommunications
 - * Industry-related expertise
- Must have 10 years or more experience in Project Management

SPECIFIC COMPUTER EXPERTISE:

- Must be able to use a word-processing and project management tool (MS Project or Project Workbench).
- Must have experience in Computer Presentations tools.

Category: *Business Analyst:*

Job Title: *Business Analyst*

JOB DESCRIPTION:

- Analyzes service requests and provides estimates for development projects
- Provides daily support to assigned client base and serves as a liaison between clients and programmers



- Identifies, researches, and analyzes production problems, develops solutions, and resolves problems
- Participates in project work, including analysis and requirements definition and testing
- Writes or edits application system manuals and prepares documentation for assigned products
- Consults on development and updating of training materials and user manuals
- Completes special projects and performs other assigned duties

SKILLS / EXPERIENCE LEVEL:

- Bachelors degree or equivalent experience
- 2-4 years experience in any one or more of the following:
 - * Systems Development
 - * General Business/Corporate Experience

SPECIFIC COMPUTER EXPERIENCE:

- Must be able to use a word-processing spreadsheet, and business analyst tools.
- A good understanding of the system environment.

Category: Systems Analyst:

Job Title: Systems Analyst

JOB DESCRIPTION

- All requirements for SA I plus participates in conversions, mergers, maintenance and development projects, including analysis and testing
- Completes special projects and performs other assigned duties
- Creates, designs, tests, codes and modifies existing programs for production
- Supports changes and enhancements from development through production; recommending and implementing system enhancements (e.g. system performance, screen appearance, report distribution and setup testing)
- Develops new programs to support specific customer needs and system upgrades, including new releases and resolves problems with current systems
- Analyzes service requests to determine feasibility, extent of technological changes, resource requirements and project time schedules
- Meets with users to determine the end users specific needs and feasibility of pending routine projects

SKILLS / EXPERIENCE LEVEL:

- 2-4 years of experience.
- 5-7 years of experience in systems development

Category: Client Server Programmer:

Job Title: Client Server Programmer

JOB DESCRIPTION:



- Provides 24 hour daily production support to assigned system(s) to identify production problems and resolves systems problems
- Creates, designs, tests, codes and modifies existing programs for production
- Supports changes and enhancements from development through production; recommending and implementing system enhancements (e.g. system performance, screen appearance, report distribution, and setup testing)
- Develops new programs to support specific customer needs and system upgrades, including new releases, and resolves problems with current systems
- Analyzes service requests to determine feasibility

SKILLS / EXPERIENCE LEVEL:

- 2-5 years of systems development experience
- Thorough knowledge of a professional or technical field

Category: Database Administrator:

Job Title: Database Administrator

JOB DESCRIPTION:

- Provides support for assigned databases responding to database and user problems
- Monitors database error logs, etc, to ensure proper capacity and availability
- Designs database configurations in cooperation with application developers, addressing necessary performance and recoverability issues
- Executes database software installations, database creations/configurations, replications and loads
- Supports activities of developers and users as they implement new processes and applications
- Knowledge of system and object level security
- Skilled at complex troubleshooting

SKILLS / EXPERIENCE LEVEL:

- Associates degree OR equivalent experience
- Must have 5 years as a database administrator
- Solid communication skills and ability to work well as part of a team

SPECIFIC COMPUTER EXPERTISE:

- A good understanding of database administration and skilled on one or more specific platforms.
- Able to create project plan, report progress, and work independently.

Job Title: Unix Administrator

JOB DESCRIPTION:

- Provides support for assigned systems
- Monitors system error logs, etc, to ensure proper capacity and availability
- Designs, specifies, and prices equipment configurations, components, and software
- Executes hardware, OS, and software installations and upgrades

- Supports activities of DBA s, developers, and users as they implement new processes and applications
- Ability to do debugging and modification of C programs and/or Oracle and SQL scripts

SKILLS/ EXPERIENCE LEVEL

- Associates degree OR equivalent experience
- Must have 5 years of experience with UNIX s system administration
- Solid communication skills and ability to work well as part of a team

SPECIFIC COMPUTER EXPERTISE:

- A solid understanding of UNIX systems and skilled on one or more specific platforms.
- Able to create project plans, report progress, and work independently.

Category: Systems Administrator:

Job Title: Systems Administrator

JOB DESCRIPTION:

- Provides client consulting services on distributed systems products
- Provides remote on-site LAN server operational support, maintenance, problem solving, configuration, and installation. Serves as a liaison between clients and vendors and other technical groups to resolve complex distributed systems problems
- Plans, designs, installs, manages, coordinates and maintains overall integration of the enterprise network
- Performs concurrent project management to all aspects of distributed s ystem implementation

SKILLS/ EXPERIENCE LEVEL:

- Technical/Trade/Business School certificate, CAN or Microsoft Professional preferred
- Must have 5 years of experiences in:
 - * LAN Support
 - * LAN Maintenance
 - * LAN Management
- Break/fix, moves, adds, installs, changes, de-installation of personal computer equipment

SPECIFIC COMPUTER EXPERTISE:

- Comprehensive knowledge of hardware configuration, troubleshooting and repair as well as in-depth knowledge of memory management.



- Knowledge and experience installing and configuring popular network operating system.
- Certification is required.

Category: Telecom Engineer:

Job Title: Telecom Engineer

JOB DESCRIPTION:

- Designs and implements local and wide-area data networks. Manages medium size projects with a focus on data and client/server infrastructure
- Ensures quality and performance of network design
- Skilled in troubleshooting
- Manages and performs installation and deployment of data networks and resolves any technical issues
- Creates, monitors, and updates project plans for assigned projects
- Monitors resource utilization and provides capacity planning recommendations
- Prepares management reports and presentations

SKILLS / EXPERIENCE LEVEL

- Certified Engineer in Microsoft (MSCE) or Novell (CNE) or
 - * Must have 6 years equivalent experience
 - * Excellent inter-personal skills
 - * Excellent oral and written communication
- Efficient interaction with peers and next level of management

SPECIFIC COMPUTER EXPERTISE:

- A good understanding of data-communication principles, technologies and operations.
- Able to effectively use project management and office productivity software

Category: Network Engineer:

Job Title: Network Engineer

JOB DESCRIPTION:

- Designs and implements local and wide-area data communication networks.
- Manages medium to large size projects with a focus on data communications and client/server infrastructure
- Ensures quality and performance of network design
- Skilled in troubleshooting and analysis tools
- Manages and performs installation and deployment of data networks and resolves any technical issues
- Creates, monitors, and updates project plans for assigned projects
- Monitors resource utilization and provides capacity planning recommendations

- Prepares management reports and presentations
- Maintains system security as defined by the company

SKILLS / EXPERIENCE LEVEL:

- Strong Cisco router and switch design and support experience
- Bay Networks experience
- Data communications & WAN experience
- Network capacity planning skills
- Excellent inter-personal skills
- Excellent oral and written communication
- Efficient interaction with peers and next level of management

SPECIFIC COMPUTER EXPERTISE:

- Excellent understanding of data-communication principles, technologies and operations.
- A good understanding of client/server principles, technologies and operations. Knowledge of OSI Model and network protocols and topologies.
- Able to effectively use project management and office productivity software

Category: Sybase App Developer:

Job Title: Network Engineer

JOB DESCRIPTION:

- Supervises all changes and additions requested by application development teams
- Assumes overall responsibility for the management of assigned database products
- Evaluates corporate-wide system to improve system performance and functionality
- Assists with developing business system revisions by researching problems

SKILLS / EXPERIENCE LEVEL:

- Bachelor's degree or equivalent
- 3 to 6 years database experience in any one of the following:
 - * Computer Operations
 - * Systems Development
 - * Database Design
- Thorough knowledge of a Professional or Technical field

SPECIFIC COMPUTER EXPERTISE:

- A good understanding of the system environment. know one or more databases and computer languages.
- Experience in database layout, theory and structure.



Job Title: Project Director

Minimum/General Experience: Three years project management experience plus five years of specialized experience in managing large information systems and five years experience in a related field.

Functional Responsibility: Duties include but are not limited to overall management of tasks, software development, installation, training, transition, maintenance, security, and acceptance. Provides supervisory technical and administrative direction for personnel performing tasks, including review of work products for correctness, adherence to the design concept, adherence to Government regulations and standards, and for progress IAW approved schedules.

Minimum Education: A Masters degree in Business, Engineering, or an Applied Science.

Job Title: ASSISTANT PROJECT DIRECTOR

Minimum/General Experience: Five years specialized experience in information systems plus five years general experience in a related field. This experience must depict a progression in both managerial and technical responsibilities.

Functional Responsibility: Assists in the performance of all Project Director responsibilities.

Minimum Education: A Bachelors degree in Business, Engineering, or an Applied Science.

Job Title: SENIOR INFORMATION SYSTEMS ENGINEER

Minimum/General Experience: Four years specialized experience in engineering large information systems plus three years general experience in a related field. Working knowledge of current and anticipated developments in such areas as information systems hardware, software, databases, communication protocols, and networking.

Functional Responsibility: Duties include but are not limited to providing technical supervision, analysis and engineering of information systems, defining requirements and limitations, technical guidance and direction, system testing, and developing engineering plans/schedules.

Minimum Education: A Masters degree in Business, Engineering, Computer Science, or experience in a related field.

Job Title: TECHNICAL WRITER/EDITOR

Minimum/General Experience: Two years specialized experience in Information Mission Area technical writing or editing and two years general experience in a related field.

Functional Responsibility: Duties include but are not limited to preparing and editing technical documentation and interpretation of technical documentation standards. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel.

Minimum Education: A Bachelors degree in English, Journalism, or related field or Associates degree plus two additional years specialized experience in technical writing or editing.

Job Title: SENIOR SYSTEMS ADMINISTRATOR

Minimum/General Experience: Four years experience in System Administration plus three years general related experience.



Functional Responsibility: Capable of providing the full range of system administration support in large-scale client-server computing environment to include kernel and system configuration and tuning, network file system administration, system security administration, and GOTS/COTS product integration.

Minimum Education: A Bachelors degree in Computer Science, Engineering, Information Science or Business or experience in a related field.

Job Title: INFORMATION SYSTEMS ENGINEER

Minimum/General Experience: Two years specialized experience in large information systems engineering plus two years experience in a related field.

Functional Responsibility: Duties include but are not limited to analysis and engineering of information systems to define engineering requirements, guidance and direction for implementation and testing of information systems.

Minimum Education: A Bachelors degree in Engineering, Computer Science or experience in a related field.

Job Title: SENIOR SYSTEMS ADMINISTRATOR

Minimum/General Experience: Four years experience in System Administration plus three years general related experience.

Functional Responsibility: Capable of providing the full range of system administration support in large-scale client-server computing environment to include kernel and system configuration and tuning, network file system administration, system security administration, and GOTS/COTS product integration.

Minimum Education: A Bachelors degree in Computer Science, Engineering, Information Science or Business or experience in a related field.

Job Title: INFORMATION SYSTEMS ENGINEER

Minimum/General Experience: Two years specialized experience in large information systems engineering plus two years experience in a related field.

Functional Responsibility: Duties include but are not limited to analysis and engineering of information systems to define engineering requirements, guidance and direction for implementation and testing of information systems.

Minimum Education: A Bachelors degree in Engineering, Computer Science or experience in a related field.

Job Title: SENIOR SYSTEMS ANALYST

Minimum/General Experience: Four years specialized experience in systems analysis or programming experience to include Structured Analysis and Design Techniques (SADT) IAW generally accepted forms (for example, Yourdon-DeMarco) plus three years of general experience in a related field.

Functional Responsibility: Duties include but are not limited to system analysis, business process reengineering and requirements definition. Also provides technical and administrative direction and oversees the development of work products and deliverables.

Minimum Education: A Bachelors degree in Business, Engineering, Computer Science, or experience in a related field.

Job Title: SENIOR COMPUTER ENGINEER/SCIENTIST

Minimum/General Experience: Four years specialized experience in computer system design and implementation plus three years of related general experience. Must possess a working knowledge of current technological developments in the areas of engineering, interoperability, portability and scalability of information systems, software, corporate databases, protocols, telecommunications and networking, information processing methods, and the use of simulation case and modeling tools.

Functional Responsibility: Duties include but are not limited to analysis, design and implementation of information and telecommunications systems. Also providing technical direction to the application development team and reviews work products for compliance to standards.

Minimum Education: A Master's degree in Business, Engineering, Computer Science or experience in a related field.

Job Title: SENIOR PROGRAMMER

Minimum/General Experience: Four years specialized experience in programming information systems plus three years general related experience.

Functional Responsibility: Duties include but are not limited to analyzing systems requirements and design specifications, developing and modifying software to satisfy user requirements, and the development of supporting documentation. Oversees the application development work products generation and establishes and ensures compliance to architectural design.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related

Job Title: PROGRAMMER

Minimum/General Experience: Two years specialized experience plus two years general experience in a related area.

Functional Responsibility: Duties include but are not limited to analyzing systems requirements and design specifications, developing and modifying software to satisfy user requirements, and the development of supporting documentation.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related field.

Job Title: DATA MODELER

Minimum/General Experience: Four years specialized experience in systems analysis or programming experience to include Structured Analysis and Design Techniques (SADT) IAW generally accepted forms (for example, Yourdon-Demarco).

Knowledge of and experience with Army and DoD data modeling standards and procedures
2 or more years of experience in developing logical and physical data models. Knowledge of IDEFIX and its implementation by the ERwin tool. Three years of general experience in a related area is required.

Functional Responsibility: Duties include but are not limited to providing designed development of application, logical and physical data models.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related field.

Job Title: SENIOR SYSTEMS ENGINEER

Minimum/General Experience: Senior System Engineers exhibit broad technical knowledge and understanding, perform complex technical work, and carry a high level of responsibility in conceptualization, planning, and coordination with other projects. These employees perform at the professional level with minimum guidance and direction. Senior System Engineers exhibit initiative and judgment and have latitude in carrying out assignments. They are expected to have broad technical background suitable to allow a significant contribution in a number of technical areas or to be a recognized technical expert in a specialty.

Functional Responsibility: Duties include but are not limited to the performance of complex technical work that carries a high level of responsibility in conceptualization, planning, and coordination with other projects. Other duties include technical leadership and guidance, problem definition, computer and communication system design and implementation. Senior Systems Engineers may provide technical direction to other technical employees.

Minimum Education: An Doctorate's degree with ten years of experience or equivalent; A Master's degree with twelve years of experience or equivalent; or Bachelor's degree with fourteen years of experience or equivalent in technical leadership and guidance, problem definition, computer and communication system design and implementation.

Job Title: SENIOR FORMS DEVELOPER

Minimum/General Experience: Four years specialized experience in systems analysis or programming experience to include Structure Analysis and Design Techniques (SADT) IAW generally accepted forms (for example, Yourdon-Demarco). Three years of general experience in a related area is required.

Functional Responsibility: Duties include but are not limited to the definition of systems requirements and the generation of design specifications, and the development of the defined solution.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related field.

Job Title: FORMS DEVELOPER

Minimum/General Experience: Two years specialized experience in systems analysis and programming to include using SADT IAW generally accepted forms (for example, Yourdon-Demarco). Specialized experience preferred in the area of independent analysis and programming experience, with complete responsibility for tasks involving analysis, programming, and implementation. Two years of experience in a related field.

Functional Responsibility: Duties include but are not limited to the analysis of systems requirements and the development of the defined solution.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related field.



Job Title: NETWORK ADMINISTRATOR

Minimum/General Experience: Four years of experience in Network Administration plus three years general related experience.

Functional Responsibility: Capable of providing the full range of network management and administration support in large-scale client-server computing environment to include network installation, network load management, and performance monitoring, tuning and reporting.

Minimum Education: A Bachelor's degree in Computer Science, Electrical Engineering or experience in a related field.

Job Title: DATABASE ADMINISTRATOR

Minimum/General Experience: Four years of progressively more difficult experience in Database Management System (DBMS) design and systems analysis, operating systems software internal architecture, high level and data manipulation languages including the use of SADT IAW generally accepted forms (for example, Yourdon-DeMarco). Experience may also be in DBMS analysis on significant projects, including experience in designing and building databases plus three years of experience.

Functional Responsibility: Duties include but are not limited to providing highly technical expertise and guidance in the definition, control integrity, and uniformity of DBMS.

Minimum Education: A Bachelor's degree in Business, Engineering, Computer Science or experience in a related field.

Job Title: SENIOR FUNCTIONAL ANALYST

Minimum/General Experience: This position requires a minimum of ten years experience, of which at least eight years must be specialized. Specialized experience includes: superior functional knowledge of task order specific requirements, or developing functional requirements for complex integrated ADP systems.

Functional Responsibility: Analyze user needs to determine functional and cross-functional requirement. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

Minimum Education: A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific, technical, or functional discipline.

Job Title: APPLICATIONS ENGINEER

Minimum/General Experience: This position requires a minimum of six years experience, of which at least four years must be specialized. Specialized experience includes: experience as an applications programmer on large-scale database management systems, knowledge of computer equipment and ability to develop complex software to satisfy design objectives.

Functional Responsibility: Analyzes functional business applications and design specifications for functional activities. Develops block diagrams and logic flow charts. Translates detailed design in computer software. Test, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers to ensure program deadlines are met.



Minimum Education: A Bachelor's degree in Computer Science, Information System, Engineering, Business, or other related scientific or technical discipline.

Job Title: SYSTEM OPERATOR

Minimum/General Experience: This position requires a minimum of three years of experience, of which at least two years must be specialized experience operating a large-scale computer system or multi-server local area network. Must demonstrate sufficient knowledge of programming to understand how programs use computer hardware.

Functional Responsibility: Monitors and supports computer processing. Coordinates input, output, and file media. Distributes output and controls computer operation that may be mainframe, mini, or client/server based.

Minimum Education: An Associate's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline is required.

Job Title: JR. INTERDISCIPLINARY ENGINEER

Minimum/General Experience: Generally this requires four (4) years of experience in technical work in the areas of system management and system integration. Typically 2 years of experience in disciplines involving operating systems; electronics communications analysis; networking and planning; mechanical/electrical engineering; civil engineering; or services engineering.

Functional Responsibility: Must be capable of translating requirements and problems into solutions employing current state-of-the-art equipment or software. Must be able to define interaction/interface between different categories of requirements, and develop, implement and revise appropriate plans to support the requirements. Must be able to serve as liaison to interpret and translate various disciplines represented on the task team, and serve as a point of contact for evaluation, resolution and administration of problems arising from the services (or interdisciplinary) nature of the task. Must be able to perform electrical or structural modifications and related services and associated support of the destination system platform.

Minimum Education: An Associate's degree plus 1 year educational training for specialized skill capabilities or Bachelor's degree, or equivalent specialized training or technical licenses.

Job Title: INFORMATION ASSURANCE CONSULTANT (ISSE-IV)

Minimum/General Experience: Ten years of information security experience. Six years of this experience shall be in a related security technology or discipline, such as system-level security technologies, operational security concepts, encryption technology, firewall technology, or information protection. Four of the six years experience shall be in a lead security design or technical task/program leadership position.

Functional Responsibility: Responsible for applying unique IA product knowledge to either network or system security. Familiar with and able to apply time proven generally accepted security methods, concepts and techniques as they relate to the client.

Ability to articulate security policies, procedures and guidelines to all levels of management and staff. In depth understanding of technical and social issues affecting security across a wide variety of platforms including application security, networks, Unix, NT, and firewalls. Knowledge of firewalls, PKI, IPsec, TCP/IP, Unix, NT, intrusion detection, and DoD security architecture. Knowledge of monitoring and surveillance techniques in order to measure the security functions and identifies violations.

Understanding of client/server architecture and application development. Ability to interface with all levels of management and staff. Ability to keep aware of local, national, and international trends and developments in the area of information security and be able to relate them to the needs of the client.



Minimum Education: A Master's degree (5 additional years experience in the field of information security will be considered equivalent to a Master's degree if all other requirements are met) from an accredited university in a computer science, electrical engineering, or other technical discipline. Professional certification in an appropriate security related information technology discipline is required.

Job Title: SENIOR INFORMATION SYSTEMS SECURITY ENGINEER (ISSE-III)

Minimum/General Experience: Ten years of information security experience. Six years of this experience shall be in a related security technology or discipline, such as system-level security technologies, operational security concepts, encryption technology, firewall technology, or information protection. Four of the six years experience shall be in a lead security design or technical task/program leadership position.

Functional Responsibility: Duties include but are not limited to development and maintenance of information security programs and related plans, formulation and implementation of a security operations concept, evaluation of security compliance in an integrated hardware/software environment, providing consulting to registered users and technical evaluation of proposals, knowledge of Government regulations, manuals, technical orders, standards, and industry publications for information security, knowledge of applicable industry and Government standards for Information Assurance.

Minimum Education: A Master's degree (four additional years of working experience will be considered equivalent to a Master's degree if all other requirements are met) from an accredited university in a computer science, electrical engineering, or other technical discipline.

Job Title: INFORMATION SYSTEMS SECURITY ENGINEER (ISSE-II)

Minimum/General Experience: Six years of information security experience. Two years of this experience shall include planning and managing the implementation of security and access requirements.

Functional Responsibility: Duties include but are not limited to interfacing directly with corporate decision makers to establish and direct the information security program, implementing a program of assessment, planning, reporting, monitoring security procedures, and participating in system development reviews and testing.

Minimum Education: A Bachelor's degree in Electrical or Computer Sciences or related technical field.

Job Title: JUNIOR INFORMATION SYSTEMS SECURITY ENGINEER (ISSE-I)

Minimum/General Experience: Shall have at least three years of experience in the development and evaluation of information security programs involving software and hardware.

Functional Responsibility: Duties include but are not limited to implementing a program of assessment, planning, reporting, monitoring security procedures, and participating in system development reviews and testing.

Minimum Education: A Bachelor's degree in Electrical or Computer Sciences or related technical field.

Job Title: PRINCIPAL CONSULTANT - MICROSOFT PRODUCT MIGRATION SERVICES (MPM-V)

Minimum/General Experience: Five to fifteen years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems and applications design and implementation. This individual will have formal training in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

Functional Responsibility: Duties include but are not limited to working closely with the customer's project manager as the principal project MPM consultant or Technical (sole or shared) lead with overall responsibility to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Specific responsibilities include: providing strategic analysis of customer enterprise architecture relating to Microsoft product insertion/evolution; participating in strategic planning sessions with customer staff; contributing to review of customer tasks and development of MPM strategic approaches; participating in project staffing decisions; and participating in delivering technical presentations to customer staff.

Minimum Education: A Bachelor's or Master's degree or industry equivalent experience.

Job Title: SENIOR CONSULTANT (TECHNICAL PROJECT LEAD) - MICROSOFT PRODUCT MIGRATION SERVICES (MPM-IV)

Minimum/General Experience: Five to fifteen years demonstrated performance in related technology. Experienced in topics such as complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have formal training in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training in infrastructure and/or development areas associated with Microsoft's products.

Functional Responsibility: Duties include but are not limited to ensuring development or analysis or deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Specific responsibilities include: serving as Technical Project Manager (PM) or shared technical PM; providing a key personal link to current and future Microsoft technology capabilities; directing the activities of other MPM Consultants; participating in project staffing decisions; analyzing technical requirements and developing effective technical solutions; acting as the lead role in conceiving architectural designs; providing leadership and guidance to support the implementation of large systems including methodology, design approaches, and architectural and engineering considerations; and providing the lead role in delivering technical presentations to customer.

Minimum Education: A Bachelor's or Master's degree or industry equivalent experience.

Job Title: SENIOR CONSULTANT - MICROSOFT PRODUCT MIGRATION SERVICES (MPM-III)

Minimum/General Experience: Five to ten years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems and applications design and implementation. This individual will have been formally trained in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

Functional Responsibility: Duties include but are not limited to working closely with Project manager as a Senior MPM consultant with responsibilities to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Specific responsibilities include: participating in design of customer information systems; working with project staff to



implement customer desired IT architecture (e.g., testing, documentation, meeting user expectations); managing specific tasks including directing the efforts of selected Lockheed Martin and customer staff; analyzing technical requirements and developing effective technical solutions; assisting in conceiving architectural designs; assisting in the implementation of large systems including methodology, design approaches, and architectural and engineering considerations; and assisting in delivering technical presentations to customer staff.

Minimum Education: A Bachelor's degree or industry equivalent experience.

Job Title: CONSULTANT - MICROSOFT PRODUCT MIGRATION SERVICES (M PM-II)

Minimum/General Experience: Three to five years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained in one or more of the following areas: Microsoft Solutions Framework, product futures, and relevant Certified Training associated with Microsoft's products.

Functional Responsibility: Duties include but are not limited to working closely with Project manager to assist meeting development, analysis and deployment objectives (cost, schedule, and technical) in line with the current capabilities and future directions of Microsoft products. Specific responsibilities include: meeting/interviewing customers to capture specific requirements in a concise format; identifying product changes/customization required to meet customer system objectives; working together with Lockheed Martin & customer staff personnel to support technical strategy and project control objectives; assisting in conceiving architectural designs; assisting in the implementation of large systems including methodology, design approaches, and architectural and engineering considerations; and assisting in delivering technical presentations to customer staff.

Minimum Education: A Bachelor's degree or industry equivalent experience.

Job Title: ASSOCIATE CONSULTANT - MICROSOFT PRODUCT MIGRATION SERVICES (M PM-I)

Minimum/General Experience: One to three years demonstrated performance in related technology. Experienced in topics such as complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been formally trained in product futures, and relevant Certified Training associated with Microsoft's products.

Functional Responsibility: Duties include but are not limited to supporting the Project manager to ensure development, analysis, and deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Specific requirements include: meeting/interviewing customers to capture specific requirements in a concise format; identifying product changes/customization required to meet customer system objectives; developing documentation on selected customer systems and objectives; working together with Lockheed Martin & customer staff to support technical strategy and project control objectives; and being directly involved in the hands-on implementation of customer systems; assisting in delivering technical presentations to customer staff.

Minimum Education: An Associate's degree or industry equivalent experience.



Job Title: Frontier Technologies: Service Integrator Management – Multi-Vendor Hardware Solutions (Off- Site)

FUNCTIONAL RESPONSIBILITY: Provide pre-sales consultation and develop OEM functional requirements, Provide systems configuration support for OEM computer systems, Use appropriate technology for specific functional requirements, Plan hardware systems and assemble quotes using valid electronic parts, Support users in revising the configuration details, Document configuration, Analyze and engineer sales orders for production requirements, Establish efficient P.O. transactional environment, Track production of hardware and software service progress, Coordinate Shipment of production systems, Maintain library of technical documents, Schedule system enhancements, changes and maintenance for post-sales support.

MINIMUM EXPERIENCE: Minimum 5 years experience and Bachelor Degree.

Job Title: Frontier Technologies: Service Integrator Management – Multi-Vendor Hardware Solutions (On-Site)

FUNCTIONAL RESPONSIBILITY: Provide pre-sales consultation and develop OEM functional requirements, Provide systems configuration support for OEM computer systems, Use appropriate technology for specific functional requirements, Plan hardware systems and assemble quotes using valid electronic parts, Support users in revising the configuration details, Document configuration, Analyze and engineer sales orders for production requirements, Establish efficient P.O. transactional environment, Track production of hardware and software service progress, Coordinate Shipment of production systems, Maintain library of technical documents, Schedule system enhancements, changes and maintenance for post-sales support.

MINIMUM EXPERIENCE: Minimum 5 years of experience and Bachelor Degree.

Job Title: Frontier Technologies: Service Integrator Management – Multi-Vendor Software (On-Site)

FUNCTIONAL RESPONSIBILITY: Analyze the customer environment for Microsoft Application Hosting, Run SCOPE analysis to define webserver, network, internet protocols, clustering, etc., Identify replication sequences and specific applications, Map disaster recovery procedures, Specify applicable software and maintenance modules to cover the requirements for maintaining a high reliability of continuous MS application hosting (Sharepoint server, IIS, MS exchange Server, Norton Security File Server, SQL Server, Blackberry Server, etc.), Install applicable software modules and integrate, Fine tune systems and automate disaster recovery and replication features.

MINIMUM EXPERIENCE: Minimum 5 years of experience and Bachelor Degree.

AWARDED GSA PRICING

54151S	Project Manager I	\$64.84
54151S	Project Manager II	\$94.84
54151S	Project Manager III	\$144.84
54151S	Business Analyst	\$59.85
54151S	Systems Analyst	\$59.85
54151S	Client Server Programmer	\$44.89
54151S	Database Administrator	\$84.79
54151S	Unix Programmer	\$59.85
54151S	Systems Administrator	\$59.85
54151S	Telecom Engineer	\$64.84
54151S	Network Engineer	\$79.80
54151S	Sybase App. Developer	\$74.81
54151S	Project Director	\$113.90
54151S	Assistant Project Director	\$100.50
54151S	Senior Information Systems Engineer	\$101.46
54151S	Technical Writer/Editor	\$76.57
54151S	Senior Systems Administrator	\$114.86
54151S	Information Systems Engineer	\$90.93
54151S	Junior Information Systems Engineer	\$47.86
54151S	Senior Systems Analyst	\$103.37
54151S	Senior Computer Engineer/Scientist	\$71.78
54151S	Junior Systems Analyst	\$43.07
54151S	Telecommunications Specialist	\$71.78
54151S	Junior Telecommunications Specialist	\$44.03
54151S	Senior Programmer	\$102.41
54151S	Programmer	\$52.64
54151S	Data Modeler	\$67.00
54151S	Senior Systems Engineer	\$119.64
54151S	Senior Forms Developer	\$90.93
54151S	Forms Developer	\$52.64
54151S	Network Administrator	\$90.93
54151S	Database Administrator 1	\$88.06
54151S	Senior Functional Analyst	\$102.41
54151S	Applications Engineer	\$71.78
54151S	Systems Operator	\$43.07
54151S	Interdisciplinary Engineer	\$86.14

54151S	Information Assurance Consultant (ISSE-IV) Senior Information Systems Security Engineer	\$215.35
54151S	(ISSE-III) Information Systems Security Engineer (ISSE-II)	\$177.07
54151S	Junior Information Systems Security Engineer (ISSE-I)	\$134.00
54151S	Principal Consultant - Microsoft Product Migration Services (MPM-V) Senior Consultant (Technical Project Lead) – Microsoft Product Migration Services (MPM-IV)	\$220.14
54151S	Senior Consultant - Microsoft Product Migration Services (MPM-III)	\$181.85
54151S	Consultant - Microsoft Product Migration Services (MPM-II)	\$181.85
54151S	Associate Consultant - Microsoft Product Migration Services (MPM-I)	\$153.14
54151S	Frontier Technologies: Service Integrator Management - DELL /HP/IBM /SUN/Logical Solutions Hardware - OFF-SITE	\$114.86
54151S	Frontier Technologies: Service Integrator Management - DELL/HP/IBM/SUN and Logical Solutions Hardware - ON-SITE	\$181.35
54151S	Frontier Technologies: Service Integrator Management - Neverfail Software Services OFF-SITE	\$241.80
54151S	Frontier Technologies: Service Integrator Management - Neverfail Software Services ON-SITE	\$181.35
54151S	Frontier Technologies: Service Integrator Management - Neverfail Software Services ON-SITE	\$241.80

Service Pricing: 33411, 811210, 54151, 511210

SIN	MFG	Product Name	Product Description	GSA Pricing w/IFF	Warranty	COO
81122	CUTTING EDGE/DBA (ARXYS)	CE-MAINT-LEG-SAN	Storage Technologies Hardware Maintenance - Installed Base (See data library for installed storage technology hardware base)	\$48,965.26	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-DTNASCUBE-500-HWSW-PLT	Monthly Maintenance for each NAS Server fixed configuration, 500 GB, 10/100 Ethernet, Remote Management, NFS/CFS integration	\$59.84	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-DTNASCUBE-1000-HWSW-PLT	Monthly Maintenance for each NAS Server fixed configuration, 1 terabyte, 10/100 Ethernet, Remote Management, NFS/CFS integration	\$59.84	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-RNAS10TB-1-0-1000-10-HWSW-PLT	Monthly Maintenance for each NAS Server, expandable to 50 terabytes with additional expansion chassis if needed, 10/100/1000 Ethernet, Remote Management, NFS/CFS integration, RAID 0,1,5 capable	\$240.31	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-RNAS25TB-1-2-1000-25-HWSW-PLT	Monthly Maintenance for each NAS Server, expandable to 75 terabytes with additional expansion chassis if needed, 10/100/1000 Ethernet, Remote Management, NFS/CFS integration, RAID 0,1,5 capable	\$400.52	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CENASEXP1-HWSW-PLT	Monthly Maintenance for each Small NAS Expansion Chassis for SLINs AC and AD.	\$80.10	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CENASEXP2-HWSW-PLT	Monthly Maintenance for each Large NAS Expansion Chassis for SLINs AC and AD.	\$80.10	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-BR-48000-DIRECTOR-HW-PLT	Monthly Maintenance for each SAN Director Switch, 1/2/4 GB/sec, auto-sensing, support minimum of 192 ports, redundant power supply, all necessary cables, all required software	\$1,288.29	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-BR-4900-FABRIC-HW-PLT	Monthly Maintenance for each SAN Fabric Switch, 1/2/4 GB/sec, support minimum of 48 ports, redundant power supply, all necessary cables, all required software	\$452.13	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-VCP-50TB-2-2-3-1000-50-HWSW-PLT	Monthly Maintenance for each Medium SAN Chassis/Cabinet, redundant power supply, support RAID 0,1,5, all necessary cables	\$1,468.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-VCP-240TB-2-5-15-1000-240-HWSW-PLT	Monthly Maintenance for each Large SAN Chassis/Cabinet, redundant power supply, support RAID 0,1,5, all necessary cables	\$3,654.59	1YR	USA

81122	CUTTING EDGE/DBA (ARXYS)	CE2460-BK-HW-PLT	Monthly Maintenance for each Single port HBA, X-86 (Windows & Linux) compatible, auto-sensing, 1/2/4 GBits/sec	\$52.62	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE2462-BK-HW-PLT	Monthly Maintenance for each Dual port HBA, X-86 (Windows & Linux) compatible, auto-sensing, 1/2/4 GBits/sec	\$52.62	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	9117-5773-HW-PLT	Monthly Maintenance for each Single port HBA, IBM P-series sever (AIX 5.x) compatible, auto-sensing, 1/2/4 GBits/sec	\$52.62	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	9117-5774-HW-PLT	Monthly Maintenance for each Dual port HBA, IBM P-series server (AIX 5.x) compatible, auto-sensing, 1/2/4 GBits/sec, 2GB/sec	\$52.62	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL3L-224N-FRPS-000N-HWSW-PLT	3 SCSI Tape, Quantum Scalar i500 5U Library	\$375.48	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL3G-224N-FRPS-000N-HWSW-PLT	3 Fibre Tape; Quantum Scalar i500 5U Library	\$375.48	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL4G-224N-FRPS-000N-HWSW-PLT	4 Fibre Tape;Quantum Scalar i500 5U Library	\$375.48	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-ST-MAINT-CALL	Maintenance Storage Technologies	\$705.14	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-MAINT-LEG-SAN-HWSW-PLT	Storage Technologies Hardware Maintenance - Installed Base (See attachment J-3 for installed storage technology hardware base)	\$50,923.87	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-DTNASCUBE-500-INSTL	Installation for each NAS Server fixed configuration, 500 GB, 10/100 Ethernet, Remote Management, NFS/CFS integration	\$330.85	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-DTNASCUBE-1000-INSTL	Installation for each NAS Server fixed configuration, 1 terabyte, 10/100 Ethernet, Remote Management, NFS/CFS integration	\$330.85	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-RNAS10TB-1-0-1000-10-INSTL	Installation for each NAS Server, expandable to 50 terabytes with additional expansion chassis if needed, 10/100/1000 Ethernet, Remote Management, NFS/CFS integration, RAID 0,1,5 capable	\$2,538.49	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-RNAS25TB-1-2-1000-25-INSTL	Installation for each NAS Server, expandable to 75 terabytes with additional expansion chassis if needed, 10/100/1000 Ethernet, Remote Management, NFS/CFS integration, RAID 0,1,5 capable	\$5,076.99	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CENASEXP1-INSTL	Installation for each Small NAS Expansion Chassis for SLINs AC and AD.	\$2,538.49	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CENASEXP2-INSTL	Installation for each Large NAS Expansion Chassis for SLINs AC and AD.	\$2,538.49	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-73G15-SAS-X15-5-DDNAS-INSTL	Installation for each 73GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.30	1YR	USA

81122	CUTTING EDGE/DBA (ARXYS)	CEHS-146G15-SAS-X15-5DDNAS-INSTL	Installation for each Installation for each 146GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-300G15-SAS-X15-5-DDNAS-INSTL	Installation for each 300GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-160G72-SAT3-ES10-D2NAS-INSTL	Installation for each 160GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-250G72-SAT3-ES10-D2NAS-INSTL	Installation for each 250GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-500G72-SAT3-ES10-D2NAS-INSTL	Installation for each 500GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-750G72-SAT3-ES10-D2NAS-INSTL	Installation for each 750GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables & NAS capacity based software licenses.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-512MB-MEM-NAS-INSTL	Installation for each additional 512 MB memory for expandable NAS Servers (SLINs AC and AD)	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-1GB-MEM-NAS-INSTL	Installation for each additional 1 GB memory for expandable NAS Servers (SLINs AC and AD)	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-2GB-MEM-NAS-INSTL	Installation for each additional 2 GB memory for expandable NAS Servers (SLINs AC and AD)	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CU-400T-INSTL	Installation for each additional power supply for fixed capacity NAS (SLINs AA and AB)	\$330.85	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-PSM800-INSTL	Installation for each additional power supply for NAS servers (SLINs AC and AD)	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-RS-PSU-350-1220-AC-INSTL	Installation for each additional power supply for NAS expansion chassis (SLINs AE and AF)	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-BR-48000-DIRECTOR-INSTL	Installation for each SAN Director Switch, 1/2/4 GB/sec, auto-sensing, support minimum of 192 ports, redundant power supply, all necessary cables, all required software	\$2,528.77	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-BR-4900-FABRIC-INSTL	Installation for each SAN Fabric Switch, 1/2/4 GB/sec, support minimum of 48 ports, redundant power supply, all necessary cables, all required software	\$2,528.77	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-VCP-50TB-2-2-3-1000-50-INSTL	Installation for each Medium SAN Chassis/Cabinet, redundant power supply, support RAID 0,1,5, all necessary cables	\$21,718.24	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-VCP-240TB-2-5-15-1000-240-INSTL	Installation for each Large SAN Chassis/Cabinet, redundant power supply, support RAID 0,1,5, all necessary cables	\$40,897.98	1YR	USA

81122	CUTTING EDGE/DBA (ARXYS)	CE2460-BK-INSTL	Installation for each Single port HBA, X-86 (Windows & Linux) compatible, auto-sensing, 1/2/4 GBits/sec	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE2462-BK-INSTL	Installation for each Dual port HBA, X-86 (Windows & Linux) compatible, auto-sensing, 1/2/4 GBits/sec	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	9117-5773-INSTL	Installation for each Single port HBA, IBM P-series sever (AIX 5.x) compatible, auto-sensing, 1/2/4 GBits/sec	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	9117-5774-INSTL	Installation for each Dual port HBA, IBM P-series server (AIX 5.x) compatible, auto-sensing, 1/2/4 GBits/sec, 2GB/sec	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-73G15-SAS-X15-5-DDSAN-INSTL	Installation for each 73GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-146G15-SAS-X15-5DDSAN-INSTL	Installation for each 146GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-300G15-SAS-X15-5-DDSAN-INSTL	Installation for each 300GB 15K RPM, Hot-Swap SAS Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-160G72-SAT3-ES10-D2SAN-INSTL	Installation for each 160GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-250G72-SAT3-ES10-D2SAN-INSTL	Installation for each 250GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-500G72-SAT3-ES10-D2SAN-INSTL	Installation for each 500GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEHS-750G72-SAT3-ES10-D2SAN-INSTL	Installation for each 750GB 7.2K RPM, Hot-Swap SATA II Drive. Includes all necessary cables.	\$201.38	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL3L-224N-FRPS-000N-INSTL	3 SCSI Tape, Quantum Scalar i500 5U Library	\$1,015.40	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL3G-224N-FRPS-000N-INSTL	3 Fibre Tape; Quantum Scalar i500 5U Library	\$5,359.04	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	LSC51-CL4G-224N-FRPS-000N-INSTL	4 Fibre Tape; Quantum Scalar i500 5U Library	\$5,359.04	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CE-ST-MAINT-CALL-INSTL	Maintenance Storage Technologies Per Call	\$705.14	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CESANEXP-HWSW-PLT	Monthly maintenance for each SAN Expansion Chassis for SLINs 1001-SAN AC and AD.	\$163.62	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CESANEXP-INSTL	Installation for each SAN Expansion Chassis for SLINs 1001-SAN AC and AD.	\$3,046.20	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEP-CVP-HWSW-PLT	Maintenance for Performance Node Includes CDP, Replication	\$564.11	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	CEP-CVP-MAINT	Installation for Performance Node Includes CDP, Replication	\$10,718.10	1YR	USA
81122	CUTTING EDGE/DBA (ARXYS)	PS-IMPL	1000 hour bundle for implementation services	\$136.10	1YR	USA

33441	Thinklogical	VEL-WR0M24-LCTX	Velocity KVM Extender Transmitter, Dual Head Single Link DVI, HID, USB 2.0, KMASS, Redundant Optics, Multi-Mode, LC	\$3,400.71	1YR	USA
33441	OFC (OPTICAL FIBER CONNECTIONS)	OFC-KC10	Fiber Kevlar Cuners	\$35.45	1YR	USA
33441	OFC (OPTICAL FIBER CONNECTIONS)	OFC-0104	Utility Knife For Fiber	\$4.85	1YR	USA
33441	OFC (OPTICAL FIBER CONNECTIONS)	OFC50699APC	LC/APC 900UM SM CONN.	\$6.82	1YR	USA
33441	OFC (OPTICAL FIBER CONNECTIONS)	OFC5069APC	LC/APC 3.0mm SM CONN.	\$6.82	1YR	USA
54151	IBM	E0BXLL	IBM Sterling Connect:Direct Premium Edition Processor Value Unit (PVU) Annual SW Subscription & Support Renewal	\$10.41	1YR	USA
54151	IBM	E0K0KLL	IBM Security QRadar Software Appliance OS Entitlement Install Annual SW Subscription & Support Renewal	\$148.78	1YR	USA
54151	IBM	E0G20LL	IBM Security QRadar SIEM All-in-One Software 31XX Install Annual SW Subscription & Support Renewal	\$20,064.16	1YR	USA
511120	IBM	E0I2GLL	IBM Security SiteProtector System Package - Standard Install Annual Software Subscription and Support Renewal	\$760.91	1YR	USA
511120	IBM	E0I2KLL	IBM Security SiteProtector System Batch Management - Networks Install Annual Software Subscription and Support Renewal	\$508.41	1YR	USA
511120	IBM	E0I2LLL	IBM Security SiteProtector System Batch Management - Servers Install Annual Software Subscription and Support Renewal	\$508.41	1YR	USA
511120	IBM	E0HY6LL	IBM Security Network Intrusion Prevention System GX4004C-V2 - Primary Appliance Install Annual Appliance Maintenance + Subscription and Support Renewal	\$3,477.22	1YR	USA
511210	IBM	D1P3GLL-SB	MAAS360 ESSENTIALS SUITE SAAS CLDS MANAGED CLIENT DEVICE PER MONTH Product stocked by manufacturer. Delivery times vary.	\$24.49	1YR	USA
511210	IBM	D1USNLL-SB	IBM MAAS360 CONSULTANT ON DEMANCLDS IBM MAAS360 CONSULTANT ON DEMAN Product stocked by manufacturer. Delivery times vary.	\$6,121.27	1YR	USA