EPIK SOLUTIONS

CONTRACT HOLDER
47QTCA19D00N2

General Services Administration
Federal Supply Services
Authorized Federal Supply Schedule Catalog/Price List

On-Line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, A menu-driven database system. The INTERNET address for GSA Advantage! [http://www.gsaadvantage.gov](http://www.gsaadvantage.gov).

SCHEDULE TITLE

SIN 561320 - Temporary Staffing (SBSA)

CONTRACT PERIOD

04/23/2021 To 04/22/2026

For more information on ordering from federal supply schedules click on the GSA Schedules link at [www.gsa.gov](http://www.gsa.gov).

CONTRACTOR

Ashish Katatia
Epik Solution
3478 Buskirk AVE STE 210, Pleasant Hill, CA 94523
Website: www.epikso.com, Phone: (925)-444-0466
Email ID: contact@epikso.com, contracts@epikso.com

CONTRACTORS ADMINISTRATION SOURCE

Ashish Katatia
Epik Solution
3478 Buskirk AVE STE 210, Pleasant Hill, CA 94523
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Email ID: contact@epikso.com, contracts@epikso.com

For more information on how to place an order with smart design, Inc. Please view our GSA catalog or visit our website [www.epikso.com](http://www.epikso.com).
CUSTOMER INFORMATION

1. (a) Table Of Awarded Special Item Numbers (SINS)

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIN 561320</td>
<td>Temporary Staffing (SBSA)</td>
</tr>
</tbody>
</table>

(b) Lowest price model number and price for each SIN

Prices shown in price list are net, all discount deducted, and valid for all areas.

(c) Hourly rates and job description are included after item #26 in this catalog

2. Maximum Order: $500,000

3. Minimum Order: $100

4. Geographic Coverage: Worldwide

5. Points of Production: Pleasant Hill, California

6. Discount from list prices: Prices awarded under this contract are net and all discounts deducted, and valid for all areas including worldwide.

7. Quantity Discounts(s): 1% for contracts over $500,000

8. Prompt Payments Terms: 1.5% if payment paid within 15 days.

9. (a) Government Purchase/Credit Cards are accepted at or below the micro-purchase threshold

(b) Government Purchase/Credit Cards are accepted above the micro-purchase threshold

10. Foreign Items: none

11. (a) Time of delivery: As specified on the Task Order.

(b) Expedited Delivery: As specified on the Task Order.

(c) Urgent Requirements: Agencies can contact the Contractor’s Representative to effect a faster delivery. Customers are encouraged to contact the Contractor for the purpose of requesting accelerated delivery.

12. (a) Ordering Address: Ashish Katatia

Epik Solution, 3478 Buskirk AVE STE 210, Pleasant Hill, CA 94523

Website: www.epikso.com, Phone: (925)-444-0466, Email ID: contact@epikso.com, contracts@epikso.com

(b) Ordering Procedures: For services, the ordering procedures, information on Blanket Purchase Agreements (BPS’s) are found in the Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address: Ashish Katatia

Epik Solution, 3478 Buskirk AVE STE 210, Pleasant Hill, CA 94523

Website: www.epikso.com, Phone: (925)-444-0466, Email ID: contact@epikso.com, contracts@epikso.com

14. Standard Commercial Warranty: Not applicable

15. Export Packing Charges: Not applicable

16. Terms & Conditions of Government Purchase Card Acceptance: (any thresholds above the micro-purchase level)

17. Terms & Conditions of Rental, Maintenance & Repair: Not applicable

18. Terms & Conditions of Installation: Not applicable
CUSTOMER INFORMATION

19. Terms & Conditions of Repair Parts etc: Not applicable

   (b) Terms & Conditions of other services: Not applicable

20. List of Participating Dealers: Not applicable

21. List of Participating Dealers: Not applicable

22. Preventative Maintenance: Not applicable

23. (a) Special Attributes (Environmental Attributes): Not applicable

   (b) Section 508 Compliance: Section 508 compliance information technology (EIT) supplies and services will be addressed on a task order basis. The EIT standards can be found at www.section508.gov

24. Dunns Number: 080231424
<table>
<thead>
<tr>
<th>SIN</th>
<th>SERVICES</th>
<th>UNIT OF ISSUE</th>
<th>GSA RATE (With IFF)</th>
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<tr>
<td>561320SBSA</td>
<td>API Architect</td>
<td>Per Hour</td>
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01. Relevant SIN(561320): SIN 561320SBSA
   Job Title: API Architect
   Minimum Education/Experience - Bachelor's Degree/8 years
   Duties and Responsibilities: - Hands on Architecture: This role will be hands on architecture, design, and development for high speed, low latency, real time solutions to expose data. This role will be tasked with creating coherent, consistent, scalable APIs on cloud technologies. Strategy: Working with business leaders and stakeholders to redefine and strategize data initiatives, data products and real time delivery.
   Training and Development: Provides technical training and development to team members where needed.

02. Relevant SIN(561320): SIN 561320SBSA
   Job Title - API Developer Jr
   Minimum Education/Experience - Bachelor’s Degree /2 years
   Duties and Responsibilities - API development experience and ability to understand API requirements and be able to design APIs, create specifications, design documents, create JSON Structures, review WADLs, familiarity with SWAGGER, WADL, JSON schemas.

03. Relevant SIN(561320): SIN 561320SBSA
   Job Title - API Developer Sr
   Minimum Education/Experience - Bachelor’s Degree/6 years
   Duties and Responsibilities - Ability to lead API development experience and ability to understand API requirements and be able to design APIs, create specifications, design documents, create JSON Structures, review WADLs, familiarity with SWAGGER, WADL, JSON schemas.
   - Hands on API development experience - Hands on development experience in RESTful services using products Apigee, Java, .Net, AXWAY etc. - Experience using Node.js and/or other JavaScript frameworks desirable, but not essential. - Need experience working with API Keys, security using OAUTH and familiarity with security related aspects for public and private APIs.

04. Relevant SIN(561320): SIN 561320SBSA
   Job Title - AWS Architect
   Minimum Education/Experience – Bachelor’s Degree/9 years
   Duties and Responsibilities - Design, implement and maintain all AWS infrastructure and services within a managed service environment. Design, Deploy and maintain enterprise class security, network and systems management applications within an AWS environment. Design and implement availability, scalability, and performance plans for an AWS managed service environment.
   Perform data migration from on premises environments into AWS Support the business development lifecycle (Business Development, Capture, Solution Architect, Pricing and Proposal Development) Extensive experience with AWS (AWS Cloud Formation, AWS EC2, S3, VPC, etc.)
05. Relevant SIN(561320): SIN 561320SBSA

**Job Title**: AWS Engineer

**Minimum Education/Experience**: Bachelor’s Degree/7 years

**Duties and Responsibilities**: Provides technical guidance to application teams to take advantage of cloud technologies, as needed. Works with application teams to document application internal/external interface requirements for Development, Testing, Staging and Production environments. Works with application teams to ensure compliance with High Availability and Disaster Recovery related concept of operations. Implements cloud infrastructure. Implements middleware application specific requirements as needed, ensuring that integration across components in the TI provided environment is functional. Implements migration efforts with application teams, including data migration.

06. Relevant SIN(561320): SIN 561320SBSA

**Job Title**: BI Architect

**Minimum Education/Experience**: Bachelor’s Degree/8 years

**Duties and Responsibilities**: Translate business needs to technical specifications. Architect, Design, build and deploy BI solutions (e.g. reporting tools). Maintain and support data analytics platforms (e.g. MicroStrategy). Create tools to store data (e.g. OLAP cubes). Conduct unit testing and troubleshooting. Evaluate and improve existing BI systems. Collaborate with teams to integrate systems. Develop and execute database queries and conduct analyses. Create visualizations and reports for requested projects. Develop and update technical documentation.

07. Relevant SIN(561320): SIN 561320SBSA

**Job Title**: BI Developer Jr

**Minimum Education/Experience**: Bachelor’s Degree/2 years

**Duties and Responsibilities**: The Business Intelligence Developer is responsible for aggregating data from multiple sources in an efficient data warehouse and designing enterprise-level solutions for very large multidimensional databases.

**Additional responsibilities include**: Designing and plan BI solutions. Experience working as a BI Developer for at least 2 years plus. Debugging, monitoring and troubleshooting BI solutions. Creating and deploying reports.

08. Relevant SIN(561320): SIN 561320SBSA

**Job Title**: BI Developer Sr

**Minimum Education/Experience**: Bachelor’s Degree/6 years

**Duties and Responsibilities**: The Business Intelligence Developer is responsible for aggregating data from multiple sources in an efficient data warehouse and designing enterprise-level solutions for very large multidimensional databases.

**Additional responsibilities include**: Designing and plan BI solutions. Maintain and support data analytics platforms (e.g. MicroStrategy). Debugging, monitoring and troubleshooting BI solutions. Creating and deploying reports.
09. Relevant SIN(561320): SIN 561320SBSA  
Job Title - BPM Architect  
Minimum Education/Experience – Bachelor’s Degree/10 years  
Duties and Responsibilities – This person must understand the broader scope of business process management and solution architecture as it relates to application analysis and reverse engineering of the current client’s architecture of legacy applications (COBOL, JCL, DB2, etc.) Strong demonstrated application design and development skills Extensive knowledge of software/systems development lifecycle methodologies including SOA methodologies.

10. Relevant SIN(561320): SIN 561320SBSA  
Job Title - Cloud Architect  
Minimum Education/Experience – Bachelor’s Degree/10 years  
Duties and Responsibilities –  
- Responsible for designing and implementing enterprise infrastructure and platforms required for cloud computing.  
- Analyses system requirements and ensures that systems will be securely integrated with current applications.  
- Has a deep understanding of system development in cloud environments, including Software as Service (SaaS), Platform as Service (PaaS), or Infrastructure as a Service (IaaS).  
- Hands-on software development experience with focus on Azure/AWS-based solutions.  
- Experience designing large scalable web solutions.  
- Hands on experience with Azure, AWS, Google Cloud or one of the other major IaaS providers.  
- Deep knowledge of Platform as a Service (PaaS) and Infrastructure as a Service (IaaS).  
- Strong experience developing REST and SOAP-based Web Service API(s) in a transaction processing environment.  
- Proficient with PowerShell (and/or other scripting languages - Shell, Ruby, Python, etc.)  
- Experience with Infrastructure as Code concepts.

11. Relevant SIN(561320): SIN 561320SBSA  
Job Title - Computer Programmer Jr**  
Minimum Education/Experience – Bachelor’s Degree/2 years  
Duties and Responsibilities – Write programs in a variety of computer languages, such as C++, Java, .net, VB.net etc. Update and expand existing programs. Debug programs by testing for and fixing errors. Participate in requirements gathering and help with design under the guidance of Sr Programmer.

12. Relevant SIN(561320): SIN 561320SBSA  
Job Title - Computer Programmer Sr  
Minimum Education/Experience – Bachelor’s Degree/7 years  
Duties and Responsibilities – Develops operations solutions by guiding development of program specifications; overseeing testing efforts; leading programmers. Accomplishes programming project requirements by coaching programmers. Meets programming standards by following production, productivity, quality, and customer-service standards; identifying work process improvements; implementing new technology. Plans programming projects by confirming program objective and specifications with clients. Arranges program specifications by confirming logical sequence and flowcharts; researching and employing established operations. Verifies program operation by confirming tests. Prepares programmers by providing educational opportunities. Updates job knowledge by participating in educational opportunities; reading professional publications; maintaining personal networks. Accomplishes department and organization mission by completing related results as needed.
13. Relevant SIN(561320): SIN 561320SBSA

**Job Title** - Computer Systems Analyst Jr**

**Minimum Education/Experience** – Bachelor’s Degree/2 years

**Duties and Responsibilities** –

- Experience working as a Systems Analyst for at least 2 plus years.
- Analyze, Collect, and Review Technology and Tools.
- Analyze User Needs, Program Functions, and Steps Required to Develop and/or Modify Computer Programs.
- Assist With System and Program Updates.
- Collaborate With Stakeholders to Define and Document Program Requirements.
- Conduct Root Cause Analysis and Final Status Reports.
- Experience Working With Relational Databases to Facilitate Systems Analysis.
- Test and Troubleshoot Problems.
- Train System Users.
- Work Independently and Within a Team Environment.
- Write Instruction Manuals.

14. Relevant SIN(561320): SIN 561320SBSA

**Job Title** - Computer Systems Analyst Sr

**Minimum Education/Experience** – Bachelor’s Degree/6 years

**Duties and Responsibilities** –

- Experience working as a Systems Analyst.
- Analyze, Collect, and Review Technology and Tools.
- Analyze User Needs, Program Functions, and Steps Required to Develop and/or Modify Computer Programs.
- Assess Existing Systems and Recommend Technical Improvements.
- Assist in Determining the Role of IT Systems in an Organization.
- Assist With System and Program Updates.
- Collaborate With Stakeholders to Define and Document Program Requirements.
- Conduct Root Cause Analysis and Final Status Reports.
- Expand and Modify Systems to Meet Technical and Business Specifications.
- Experience Working With Relational Databases to Facilitate Systems Analysis.
- Test and Troubleshoot Problems.
- Train System Users.
- Work Independently and Within a Team Environment.
- Write Instruction Manuals.

15. Relevant SIN(561320): SIN 561320SBSA

**Job Title** - Data Architect/Modeler

**Minimum Education/Experience** – Bachelor’s Degree/6 years

**Duties and Responsibilities** –

- Determines database structural requirements by analyzing client operations, applications, and programming; reviewing objectives with clients; evaluating current systems; developing database solutions by designing proposed system; defining database physical structure and functional capabilities, security, backup, and recovery specifications.
- Installs database systems by developing flowcharts; applying optimum access techniques; coordinating installation actions; documents actions.
- Maintains database performance by identifying and resolving production and application development problems; calculating optimum values for parameters; evaluating, integrating, and installing new releases; completing maintenance; answering user questions.
- Prepares users by conducting training.
- Provide database support by coding utilities, responding to user 6 BSc Degree in Computer Science, Engineering or related discipline.
   
   **Job Title** – dot Net Developer Jr

   **Minimum Education/Experience** – Bachelor’s Degree/2 years

   **Duties and Responsibilities** –
   
   - 2+ years of proven track record in presentation layer development, including ASP.Net Development, C#, OOP, web forms, MVC, Visual Studio, Source control (SVN, GIT, TFS), SOAP and Restful Web Services.
   - 1+ years prior experience as a Lead Front End Developer.
   - Have good knowledge of relational databases, including SQL, DDL; hands-on experience with databases like Oracle, PostgreSQL, MySQL, etc.
   - Experience with working on large-scale data-driven applications.
   - Extensive breadth and depth in SAAS application design and implementation.
   - Experience with BDD and JS unit testing frameworks.

17. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – dot Net Developer Sr

   **Minimum Education/Experience** – Bachelor’s Degree/6 years

   **Duties and Responsibilities** –
   
   - Proven track record in presentation layer development, including ASP.Net Development, C#, OOP, web forms, MVC, Visual Studio, Source control (SVN, GIT, TFS), SOAP and Restful Web Services.
   - 1+ years prior experience as a Lead Front End Developer.
   - Have good knowledge of relational databases, including SQL, DDL; hands-on experience with databases like Oracle, PostgreSQL, MySQL, etc.
   - Experience with working on large-scale data-driven applications.
   - Extensive breadth and depth in SAAS application design and implementation.
   - Experience with BDD and JS unit testing frameworks.
   - Experience developing loosely coupled applications.
   - Experience with different approaches to handling async in JavaScript.

18. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – EAI/ESB Architect

   **Minimum Education/Experience** – Bachelor’s Degree/10 years

   **Duties and Responsibilities** – Hands-on experience in common technologies such as Web Service APIs and techniques, J2EE Integration and EAI products, ESB and messaging services, .NET, and DBMS-related offerings.
   - System programming utilizing multiple languages.
   - Broad working knowledge in multiple disciplines such as application middleware, database servers, infrastructure platforms, security products, ETL solutions, rule engines and BI tools.
   - Strong expertise in design, development & configuration of applications using products like TIBCO ESB, MuleESB, IBM ESB, Oracle ESB, etc.
   - Analyzing business requirements and documenting technical requirements.
   - Create and maintain application system architectures across the business, data, application, and technology domains.
   - Document architectural activities throughout the project lifecycle.
19. Relevant SIN(561320): SIN 561320SBSA

Job Title – EAI/ESB Developer
Minimum Education/Experience – Bachelor’s Degree/8 years
Duties and Responsibilities – Design and develop complex EAI and SOA/ESB solutions. Develop technical solutions, tactical & strategic design options using Design using UML and awareness of integration design patterns. Understand all elements to architect, design, build, test, operate and maintain complex systems. Strong expertise in design, development & configuration of applications using products like TIBCO ESB, MuleESB, IBM ESB, Oracle ESB etc. Should have implementation experience in Web Services. Good understanding ESB concepts and design patterns. Hands on working experience as a ESB Developer. Should have basic support experience. Strong experience in message modeling and XML, XSLT, EDI, X12 message formats. Practicing experience with Integration Patterns and Knowledge of Service Oriented Architecture. Good knowledge of Integration life cycle & Methodology. Capability to take requirements and transform to solid and standardized broker solutions.

20. Relevant SIN(561320): SIN 561320SBSA

Job Title – Enterprise Architect
Minimum Education/Experience – Bachelor’s Degree/10 years
Duties and Responsibilities –
• Find ways in which to improve our IT department’s functions so they support our future goals.
• Create business architecture models that reflect our strategies and goals.
• Responsible for evaluating new technologies across enterprise and provide recommendations.
• Evaluate systems engineering, talent recruiting and accounting models for discrepancies or vulnerabilities.
• Locate ways to reduce costs in IT and business leadership.
• Identify ways to increase employee knowledge and skills to support future growth.
• Conduct research in the talent management industry to find ways in which to improve our operations.
• Provide business architecture and systems processing guidance.
• Create and implement a business vision and multi-year plan.
• Extensive experience with enterprise architecture best practices and goals.

21. Relevant SIN(561320): SIN 561320SBSA

Job Title – ERP Architect
Minimum Education/Experience – Bachelor’s Degree/8 years
Duties and Responsibilities – The ERP Architect is responsible for designing, developing and supporting business solutions leveraging the latest versions of Oracle ERP Cloud, including modules like Financials, Procurement, Project Portfolio Management and Supply Chain Management. and delivery to ensure solutions are both sellable and deliverable to a profit. We are looking for architects capable of leading compelling solution development with clients on their cloud strategies, architectures and roadmaps. Develops, customizes, reports, and interfaces new processes using systems like PeopleSoft, Workday tools and other 3rd party tools. To act as a trusted advisor to senior clients. To develop compelling, profitable and deliverable customer solutions. To be commercially astute when engaging and advising a client. Work closely with client, sales, pre-sales and delivery staff to develop a robust architecture. Take full ownership of “best practice” of your competency area, covering the whole strategic footprint.
22. Relevant SIN(561320): SIN 561320SBSA

Job Title – EAI/ESB Developer

Minimum Education/Experience – Bachelor’s Degree/8 years

Duties and Responsibilities – Supports one of the following applications: Campus Solutions, Financials, Human Resources Business Intelligence, Portal, CRM or equivalent enterprise system. Develops data management scripts. Analyzes, designs and creates specifications for PeopleSoft application functionalities and/or requirements. Analyzes and understands vendor interfaces and related business processes. Develops, customizes, reports, and interfaces new processes using systems like PeopleSoft, Workday tools and other 3rd party tools. Provides assistance to all phases in the project set up & prototyping, design, development, conversion, testing, deployment. Assists with providing proof of concept through extensive prototyping project stakeholders and end users, and proposes technical solutions. Assists with technical expert addressing problems related to systems integration, and compatibility and multiple platform integration.

23. Relevant SIN(561320): SIN 561320SBSA

Job Title – ETL Architect

Minimum Education/Experience – Bachelor’s Degree/8 years

Duties and Responsibilities – ETL Data Architect as a Database Architects - Design strategies for enterprise database systems and set standards for operations, programming, and security. Design and construct large relational databases. Integrate new systems with existing warehouse structure and refine system performance and functionality. Responsible for loading the brand new data warehouse efficiently. Responsible for data validation, data cleansing, data transformation as well as writing and scheduling complex ETL jobs. Test computer system operations to ensure proper functioning. Assess database performance. Provide technical support for software maintenance or use. Develop database parameters or specifications. Evaluate utility of software or hardware technologies.

24. Relevant SIN(561320): SIN 561320SBSA

Job Title – ETL Developer Jr

Minimum Education/Experience – Bachelor’s Degree/2 years

Duties and Responsibilities – Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. Develop performance metrics or standards related to information technology. Create databases to store electronic data. Update computer database information. Modify software programs to improve performance. Develop computer or information security policies or procedures.

25. Relevant SIN(561320): SIN 561320SBSA

Job Title – ETL Developer Sr

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities – Administer, test, and implement computer databases, applying knowledge of database management systems. Coordinate changes to computer databases. May plan, coordinate, and implement security measures to safeguard computer databases. Responsible for data validation, data cleansing, data transformation as well as writing and scheduling complex ETL jobs. Develop performance metrics or standards related to information technology. Create databases to store electronic data. Update computer database information. Assess database performance. Modify software programs to improve performance. Develop
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computer or information security policies or procedures. Implement security measures for computer or information systems. Develop detailed project plans. Coordinate software or hardware installation. Train others in computer interface or software use.

26. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – ETL Tester
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Develops test cases, scenarios and scripts to ensure applications quality. Designs and develops usability testing scenarios, and administers portions of testing process. Defines criteria for testing, analyzes results of testing sessions and presents results. Utilizes appropriate testing tools and testing processes on projects and assists in building test environments. Experience in Quality Assurance testing with a focus in ETL (Extract, Transform, Load) Testing, within a Data Warehousing environment QA Testing experience must be in a manual testing environment, not an automated testing environment that predominantly utilizes tools, such as SQL Developer, Toad for SQL execution.

27. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – IT Management Consultant
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Involve in designing and delivering complex IAM solutions to enterprise level businesses. Not only this but also providing advice and solutions to the client ensuring that quality of the IAM solution is second to none. 6 plus years of working designing and developing IAM solutions. Experience designing & delivering Identity & Access Management solutions. Knowledge of Identity & Access Management tools such as CyberArk, Sailpoint, Oracle Identity Management, Tivoli Identity Management, Tivoli Access Management, etc. Document the successful procedure and activities for technical solutions in order to provide information and/or instruction for future projects. Develop, enforce, and maintain policies, procedures, measures and mechanisms to protect the confidentiality, integrity and availability of data/information. Safeguard information against accidental or unauthorized modification, destruction, or disclosure by setting up security permissions, and periodically monitoring configurations. Privileged User Management experience. Public Key Infrastructure experience. Experience with Linux/WebSphere.

28. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – Java Developer Jr
   
   **Minimum Education/Experience** – Bachelor’s Degree/2 years
   
   **Duties and Responsibilities** –
   
   - 2 plus years of experience in software engineering.  
   - Java/JEE development skills.  
   - Experience in object-oriented analysis and design techniques.  
   - Experience using and designing Service Oriented Architectures.  
   - Experience with Rational Databases and SQL knowledge.  
   - Knowledge of Web Services.  
   - Experience with Software Configuration Management (SCM) tool (e.g. Subversion, Git, etc.).  
   - Experience with Windows and Linux.
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29. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – Java Developer Sr
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** –
   
   - Java/JEE development skills. 
   - Experience in object-oriented analysis and design techniques. 
   - Experience using and designing Service Oriented Architectures. 
   - Experience with Rational Databases and SQL knowledge. 
   - Knowledge of Web Services. 
   - Experience with Software Configuration Management (SCM) tool (e.g. Subversion, Git, etc.). 
   - Experience with Windows and Linux. 
   - Experience with Spring configurations. 
   - Experience with Apache Camel. 
   - Experience with Advanced Messaging Queuing Protocol (AMQP). 
   - Experience with Data Replication and Transformation. 
   - Experience with SOAP Services Experience with Docker or container frameworks. 
   - JEE Application Server development experience (JBoss, Tomcat).

30. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – MDM Architect
   
   **Minimum Education/Experience** – Bachelor’s Degree/10 years
   
   **Duties and Responsibilities** – Execute Current state assessments, document business processes and propose future state architecture. Leads and assesses data model and data quality for current implementations. Define and lead the execution of MDM architecture roadmaps. Evaluate and identify a suitable Multi Domain MDM tool based on the current application landscape. Be responsible for coordinating with the transaction and reporting systems to ensure proper integration and adoption of MDM. Support the development and roll out of new Data policies and procedures. Participates as member of the Data Governance Organization.: Supports the MDM platform in the operations Environment. Leadership and team management experience with ability to provide strategic planning and oversight.

31. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – MDM Developer
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Expected to understand master data sets and their application in complex business processes. Deep experience and expertise in designing Master Data Management solutions. Previous experience in several complex Master Data Management projects (technologies including MDM tools, Data Integration tools, Data Modeling tools) Experience in ETL development such as Informatics (Power Center/Cloud), SQL Server, SSIS, and related Microsoft technologies is required. Ability to document the design of complex Master Data Management solutions, source-to-target mappings, MDM architecture design considerations and trade-offs, etc. As an MDM developer, work closely with the technical lead/Solutions Architect to ensure that MDM application is coded & configured as per design. Work as part of a team during business requirements gathering to clarify business requirements and elicit technical and design-related requirements.

32. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – Performance Tester
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Responsible for Systems Performance Engineering support tasks, leading to delivery of application
systems which meet the performance and stability requirements of business stakeholders. Leads and coordinates performance engineering for small to medium initiatives. Collect and document expected system performance and operational characteristics. Collect and/or prepare test data for test execution. Develop and execute performance tests including load, stress, endurance, fail-over and interoperability. Analyze performance test results. Identify, report, and review defects in assessing system performance and stability.

33. Relevant SIN(561320): SIN 561320SBSA

Job Title – MDM Architect

Minimum Education/Experience – Bachelor’s Degree/10 years

Duties and Responsibilities – Execute Current state assessments, document business processes and propose future state architecture. Leads and assesses data model and data quality for current implementations. Define and lead the execution of MDM architecture roadmaps. Evaluate and identify a suitable Multi Domain MDM tool based on the current application landscape. Be responsible for coordinating with the transaction and reporting systems to ensure proper integration and adoption of MDM. Support the development and roll out of new Data policies and procedures. Participates as member of the Data Governance Organization.

Supports the MDM platform in the operations Environment. Leadership and team management experience with ability to provide strategic planning and oversight.

34. Relevant SIN(561320): SIN 561320SBSA

Job Title – Project Manager

Minimum Education/Experience – Bachelor’s Degree/10 years

Duties and Responsibilities – Plan, initiate, and manage information technology (IT) projects. Lead and guide the work of technical staff. Serve as liaison between business and technical aspects of projects. Plan project stages and assess business implications for each stage. Monitor progress to assure deadlines, standards, and cost targets are met. Analyze security of systems, network, or data. Supervise information technology personnel. Collaborate with others to resolve information technology issues. Collect data about customer needs. Manage information technology projects or system activities. Coordinate resource procurement activities. Develop detailed project plans. Participate in staffing decisions.

35. Relevant SIN(561320): SIN 561320SBSA

Job Title – Scrum Master/Program Manager

Minimum Education/Experience – Bachelor’s Degree/8 years

Duties and Responsibilities –

- Scrum master is responsible to facilitating daily scrum, sprint planning, sprint demo and retrospective meetings.  
- Possesses conflict resolution, does conversation by focusing on scrum values of openness, honesty and respect.  
- Should be a friendly communicative person, because when team is moving fast in Agile, communication is the effective force which holds the team together.  
- Needs to forecast the numbers of deliverables possible in an iteration, which is based on evidence and reliable source. Needs to be expert in estimation and planning. He knows how to create useful, reliable and practical plans for software development projects.  
- Should be a good coach in Agile practices. S/he can coach individuals and interactions over processes and tools.  
- Help team or individual to clarify goals and actions to achieve them.  
- Ability to shield his team from outside distractions and interferences.  
- Ability to ensure the correct use of scrum process.  
- Ability to track and remove impediments.
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36. Relevant SIN(561320): SIN 561320SBSA

   **Job Title** – SFDC/CRM Architect

   **Minimum Education/Experience** – Bachelor’s Degree/10 years

   **Duties and Responsibilities** – The right candidate should be a hands-on Salesforce.com/Siebel/CRM Consultant who can excel in the following fields: Project Delivery, Project Management, Advising, Data Modeling, Product Management, and Customer Success. Prior Experience working as a CRM Developer Design, develop and deliver CRM solutions based on requirements for the most challenging enterprise demands. -Project Delivery: Serve as the day-to-day face during the implementation phase of our relationship with new customers. Organize and lead meetings that drive multiple stakeholders to consensus and action. Quickly gather requirements in customer-facing workshops, conference calls, and in-person meetings. Lead multiple parallel work streams including configuring process workflows as well as data structures. -Project Management: Work with a team to develop project plans and author weekly status reports. Identify project issues and risks, and present alternatives to alleviate or resolve them. -Trusted Advisor: leveraging methodologies and best practices, provide thought leadership, guidance, and direction to our customers on how to set up and use their product to support their use cases.

37. Relevant SIN(561320): SIN 561320SBSA

   **Job Title** – MDM Architect

   **Minimum Education/Experience** – Bachelor’s Degree/10 years

   **Duties and Responsibilities** – The right candidate should be a hands-on Salesforce.com/Siebel/CRM Consultant who can excel in the following fields: Project Delivery, Project Management, Advising, Data Modeling, Product Management, and Customer Success. Prior Experience working as a CRM Developer Design, develop and deliver CRM solutions based on requirements for the most challenging enterprise demands. -Project Delivery: Serve as the day-to-day face during the implementation phase of our relationship with new customers. Organize and lead meetings that drive multiple stakeholders to consensus and action. Quickly gather requirements in customer-facing workshops, conference calls, and in-person meetings. Lead multiple parallel work streams including configuring process workflows as well as data structures. -Project Management: Work with a team to develop project plans and author weekly status reports. Identify project issues and risks, and present alternatives to alleviate or resolve them. -Trusted Advisor: leveraging methodologies and best practices, provide thought leadership, guidance, and direction to our customers on how to set up and use their product to support their use cases. Supervise information technology personnel. Collaborate with others to resolve information technology issues. Collect data about customer needs. Manage information technology projects or system activities. Coordinate resource procurement activities. Develop detailed project plans. Participate in staffing decisions.
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38. Relevant SIN(561320): SIN 561320SBSA

Job Title: SFDC/CRM Developer

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities –

- Experience with other technologies such as Apex and Visualforce
- Hands on experience working as a CRM Developer
- Design, develop and deliver CRM solutions based on requirements for the most challenging enterprise demands
- Create enterprise-grade application services
- Participate in Agile (Scrum) development efforts with products like Salesforce, Siebel, Microsoft CRM and Visual Studio
- Development platforms
- Contribute to overall enterprise technical architecture and implementation best practices
- Inform efforts to develop and refine functional and non-functional requirements
- Participate in iteration and release planning
- Perform functional and non-functional testing
- Oversee and review development.

39. Relevant SIN(561320): SIN 561320SBSA

Job Title: SOA Architect

Minimum Education/Experience – Bachelor’s Degree/10 years

Duties and Responsibilities – The SOA architect also leads in the technical development of SOA solutions, by translating the business needs into technical service components. They identify gaps, strategic impacts, financial impacts and the risk profile in any the technical solution or offering. They will participate in complex long-term focused projects, involving multiple disciplines and/or business units. They will be required to provide leadership and direction to high priority or special projects undertaken by the business. They will recommend to IT management appropriate technological alternatives while directing teams in the rapid design, development, testing and deployment of micro services and APIs, for consumption across multiple channels and platforms. The incumbent will focus on providing solutions that result in high performance, highly resilient and scalable solutions, that are reusable and secure. Attention will also focus on minimizing service interruptions, and therefore will also be required to work with vendors and other services providers to enforce service-level agreements, data availability and physical location, while retaining intellectual-property rights.

40. Relevant SIN(561320): SIN 561320SBSA

Job Title: SOA Developer Jr

Minimum Education/Experience – Bachelor’s Degree/2 years

Duties and Responsibilities – Basic knowledge in Web Services implementation 2 yrs. experience building applications using SOA Architecture using tools like TIBCO, MuleSoft, Oracle etc. Understanding of SOAP/REST based Web services. Well organized person, tenacious, attentive to details, methodic, rigorous
41. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – SOA Developer Sr
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Writes code and scripts that provide desired functionality to the system solutions, typically for large, complex or leading-edge applications, products and programs using SOA Architecture and SOA principles. Participates with SOA Design and best practices. Good understanding of SOAP/REST based web service development. Develops software applications solutions, of intermediate complexity, for all or part of an assigned project. Implements activities that impact important components / processes of the functional area. Work is received short- and mid-term assignments that are important / complicated undertakings that require a comprehensive understanding of the organization’s current web-based applications, coding languages, tools and regularly require the application of independent judgment.

42. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – SOA/API Tester
   
   **Minimum Education/Experience** – Bachelor’s Degree/6 years
   
   **Duties and Responsibilities** – Experience with strong experience in Core Java and API testing (SOAP/REST) Experience with test tools like JMeter, Postman, SOAPUI. Good understanding SOA Architecture and SOA design principles. Good understanding of SOAP/REST based web service development. Experience with SQL for validating data integrity. Exposure to LINUX environments, build deployments, debugging & installation (preferably).

43. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – Software Engineer Jr
   
   **Minimum Education/Experience** – Bachelor’s Degree/2 years
   
   **Duties and Responsibilities** – A Junior Software Engineer assists in the development, delivery and management of technology-based business solutions. He/she has some experience in coding, testing and implementing configuration changes and assisting in the design of software applications to meet both functional and technical requirements. Key responsibilities include: Supporting the technical design process by participating in the analysis of technical application requirements. Assisting in implementing analyses that will identify requirements related to people, processes and technology.

44. Relevant SIN(561320): SIN 561320SBSA
   
   **Job Title** – Software Engineer Sr
   
   **Minimum Education/Experience** – Bachelor’s Degree/7 years
   
   **Duties and Responsibilities** – Develops information systems by studying operations; designing, developing, and installing software solutions; supports and develops software team. Develops software solutions by studying information needs; conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle. Determines operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions. Documents and demonstrates solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments and clear code. Prepares and installs solutions by determining and designing system specifications, standards, and programming. Protects operations by keeping information confidential. Provides information by collecting, analyzing, and summarizing development and service issues. Accomplishes engineering and organization mission by completing related results as
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needed. supports and develops software engineers by providing advice, coaching and educational opportunities

45. Relevant SIN(561320): SIN 561320SBSA

Job Title – Software Tester Jr (manual)

Minimum Education/Experience – Bachelor’s Degree/2 years

Duties and Responsibilities – A minimum of 2 years Software or Web Testing experience Write Test cases under the guidance a Sr/Lead Tester An interest in pursuing a career in Manual Testing Knowledge of Agile/Waterfall methodologies would be advantageous Writing skills, to communicate information effectively Organizational skills, to work with the vast array of information Interpersonal skills, to help negotiate priorities and to resolve conflicts The ability to work under pressure to tight deadlines individually or as part of a team; with an exceptional attention to detail A passion for technology and knowledge of the full software / product development lifecycle Knowledge of testing types (unit testing, integration testing, functional testing, system testing, regression testing, acceptance testing, load testing, penetration testing).

46. Relevant SIN(561320): SIN 561320SBSA

Job Title – Software Tester Sr (manual)

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities – Responsible for developing, executing and evaluating software test plans. Work closely with Developers as part of a team to test user stories as they’re being developed. Responsible for functional testing. Document test plan results and report testing activity status to the Test Manager Liaise effectively with Project Managers while in UAT phases. Collaborate with Product Owners from the onset to understand requirements, define test cases and suggest conditions of acceptance. Log and help to prioritize defects using systems like TFS. Assist with creating documentation such as test management plans, use case, test scenario templates Evaluate, troubleshoot and test the software repeatedly in order to detect all errors and bugs and recommend bug fixes Install/update software on machines in test environments Partner with the operations project managers to review testing plans, testing progress, results, and next steps Update regression scripts on a continual basis. Work with other members of your team to iteratively improve software testing practices Assist with planning the regression testing activities in preparation for release. Guide/Mentor Jr testers.

47. Relevant SIN(561320): SIN 561320SBSA

Job Title – Solutions Architect

Minimum Education/Experience – Bachelor’s Degree/10 years

Duties and Responsibilities – Solutions Architect - Develop, create, and modify general computer applications software or specialized utility programs. Analyze user needs and develop software solutions. Design software or customize software for client use with the aim of optimizing operational efficiency. May analyze and design databases within an application area, working individually or coordinating database development as part of a team. May supervise computer programmers. Collaborate with others to determine design specifications or details. Own the technical relationship with clients, including managing product and solution briefings, proof-of-concept work, coordination of additional technical resources, and obtaining Client requirements and translates these into a (Client specific) Solution Design Responsible for evaluating new technologies across enterprise and provide recommendations Performs initial design, problem solving and reviews of software architecture that conforms with the strategic direction. Performs analysis oversight during detailed design of systems that conform with the strategic direction Responsible for creating design and architecting for new
48. Relevant SIN(561320): SIN 561320SBSA

Job Title – Web Developer

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities – Design, create, and modify Web sites or web applications. Analyze user needs to implement Web site content, graphics, performance, and capacity. May integrate Web sites with other computer applications. May convert written, graphic, audio, and video components to compatible Web formats by using software designed to facilitate the creation of Web and multimedia content. Design websites or web applications. Update website content. Collaborate with others to resolve information technology issues. Troubleshoot issues with computer applications or systems. Resolve computer software problems. Test software performance. Update knowledge about emerging industry or technology trends. Analyze project data to determine specifications or requirements. Develop testing routines or procedures.

49. Relevant SIN(561320): SIN 561320SBSA

Job Title – Automation Tester

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities – Responsible of the entire testing activity: from building the test framework to test execution, from gap analysis of the existing solutions to extending those according to the project requirements Plan and prioritize your work in order to be able to validate each interface/component develop by the team Develop and maintain automated test scripts for Functional & Non-functional scenarios Work very closely with the developers to review Unit and Functional automation test coverage Lead the test execution of your test scripts, compile metrics and identify optimizations Work with a variety of automated test tools – including Selenium Web Driver, JMeter, Ruby, Calabash, Cucumber, Python, etc. Drive product quality by capturing, escalating and pursuing resolution on defects Review requirements & stories, removing ambiguity and identifying omissions & errors Communicate test results, metrics and risk assessments to the project stakeholders Investigate and apply new tools to the current test framework Perform Usability Testing and provide feedback to development teams.

50. Relevant SIN(561320): SIN 561320SBSA

Job Title – BPM Developer

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities – BPM developer who will be a member of the project team who takes responsibility for implementing parts of the system architecture using best practices. This will include coding, unit and string testing, using design patterns and learning new technologies. The candidate will also be expected to provide architectural support, and advice with Business Process Management (BPM) components of the system. Design and development experience with systems like TIBCO BPM, Oracle BPM, PEGA BPM, APPIAN and IBM BPM etc. Qualified applicants must be detail-oriented, result-driven individuals who work well within team environments and have good interpersonal skills. Demonstrates ability to work with system owners, technical teams, and functional teams to design, implement, test, and validate a system. Work with business analysts to understand desired system requirements and write functional and technical specifications. Perform BPM administration – installing snapshots, configuring data sources, regular maintenance, assessing and installing Fixes) Design and develop new code and/or support operations, maintenance, and enhancements of existing code. Develop conceptual and technical design including use of OOA and OOD techniques. Conduct multiple levels of testing including unit, system, integration and performance.
51. Relevant SIN(561320): SIN 561320SBSA

Job Title – Cloud Engineer

Minimum Education/Experience – Bachelor’s Degree/6 years

Duties and Responsibilities –

- Hands-on software development experience with focus on Azure, AWS or Google cloud-based solutions experience designing large scalable web solutions. Hands on experience with Azure, AWS, Google Cloud or one of the other major IaaS providers.
- Deep knowledge of Platform as a Service (PaaS) and Infrastructure as a Service (IaaS).
- Strong experience developing REST and SOAP-based Web Service API(s) in a transaction processing environment.
- Proficient with PowerShell (and/or other scripting languages - Shell, Ruby, Python, etc).
- Experience with Infrastructure as Code concepts.
- Solid systems administration understanding (especially Windows).
- Proficient managing multiple priorities in a dynamic, geographically dispersed environment.
- Strong influencing, negotiation, and, problem-solving skills with an ability to identify problems/gaps, assess the requirements to address, and get buy-in to implement solutions.
- Excellent verbal and written communication skills required for composing and delivering technical presentations or other forms of documentation to various level of technical and non-technical management.

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 561320)

1. SCOPE

- The prices, terms and conditions stated under Special Item Number, 561320SBSA Temporary Staffing Small Business Set Aside apply exclusively to staffing Services within the scope of this Schedule. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

- The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

Agencies may use written orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

- All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
- The minimum order is $100.00.
- The minimum order is $100.00. Payment terms are Net 30 days from receipt of invoice.
3. PERFORMANCE OF SERVICES

- The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

4. INVOICES

- If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- If a stop-work order is not canceled and the work covered by the order is terminated for default, the contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

5. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

6. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

7. RESPONSIBILITIES OF THE ORDERING

Activity Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.
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8. INDEPENDENT CONTRACTOR

All Staffing Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

9. ORGANIZATIONAL CONFLICTS OF INTEREST

Definitions. "Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract. "Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

10. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order.

11. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity’s Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.