Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Multiple Award Schedule

FSC Group: Information Technology

Contract Number: 47QTCA20D000A

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract Period: October 1, 2019 – September 30, 2024

HCTEC Federal, LLC
5106 Maryland Way
Brentwood, TN 37027-7501
615-263-2131

Contract Administration Source:
Salome Isbell
sisbell@hctec.com
615-577-4030

Business Size: Other than Small Business

Price list current as of Modification #PA-0003 effective 10/28/2020

Prices Shown Herein are Net (discount deducted)
CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SINs</th>
<th>Recovery</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151HEAL</td>
<td>54151HEALRC</td>
<td>Health Information Technology Services</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>Order-Level Materials (OLM’s)</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. **There are no products provided by this contract and wages are based on the Professional Compensation Plan.**

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. **Please see attached labor category descriptions.**

2. Maximum order:

<table>
<thead>
<tr>
<th>SINs</th>
<th>Maximum Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151HEAL</td>
<td>$500,000</td>
</tr>
<tr>
<td>OLM</td>
<td>$250,000</td>
</tr>
</tbody>
</table>

3. Minimum order: **$100**

4. Geographic coverage (delivery area). **Domestic**

5. Point(s) of production (city, county, and State or foreign country):

   **HCTEC Federal, LLC**
   
   **5106 Maryland Way**
   
   **Brentwood, TN 37027-7501**

6. Discount from list prices or statement of net price. **Government Net Prices (discounts already deducted.)**

7. Quantity discounts. **None**

8. Prompt payment terms. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. **Net 30 days. Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.**
9. Foreign items (list items by country of origin). **Not Applicable**

10a. Time of delivery. (Contractor insert number of days.) **30 Days after receipt of order (ARO)**

10b. Expedited Delivery. Items available for expedited delivery are noted in this price list. **Contact Contractor**

10c. Overnight and 2-day delivery. **Contact Contractor**

10d. Urgent Requirements. **Contact Contractor**

11. F.O.B. point(s). **Origin**

12a. Ordering address(es):

   HCTEC Federal, LLC  
   5106 Maryland Way  
   Brentwood, TN 37027-7501

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es):

   HCTEC Federal, LLC  
   5106 Maryland Way  
   Brentwood, TN 37027-7501

14. Warranty provision. **Not Applicable**

15. Export packing charges, if applicable. **Not Applicable**

16. Terms and conditions of rental, maintenance, and repair (if applicable). **Not Applicable**

17. Terms and conditions of installation (if applicable). **Not Applicable**

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **Not Applicable**

18b. Terms and conditions for any other services (if applicable). **Not Applicable**

19. List of service and distribution points (if applicable). **Not Applicable**

20. List of participating dealers (if applicable). **Not Applicable**

21. Preventive maintenance (if applicable). **Not Applicable**
22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **Not Applicable**

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/). **Not Applicable**

23. Data Universal Number System (DUNS) number. **081233411**

24. Notification regarding registration in System for Award Management (SAM) database. **HCTEC Federal, LLC is registered and active in SAM.**
Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CRF 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and/or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

LABOR CATEGORY DESCRIPTIONS

Application Analyst I:

Minimum/General Experience: 2 years
Education: High School Diploma or GED Required; Commercially available and industry standard technology certification(s).

Functional Responsibility:
Under general direction and supervision, formulates and defines specifications for standard or moderately complex operating software programming applications (including learning management systems), modifies/maintains standard or moderately complex applications using engineering releases and utilities from the vendor or performs non-complex software development functions, and develops and maintains technical documentation (e.g., training materials) for end-users.
Other Analyst related duties as may be assigned.

Application Analyst II:

Minimum/General Experience: 3 years
Education: High School Diploma or GED Required; Bachelor’s Degree and Commercially available and industry standard technology certification(s).

Functional Responsibility:
May include the functional responsibilities listed for Application Analyst I. Additionally, under general direction: Analyzes, develops, modifies, installs, tests, and maintains operating systems and application software; Provides technical analysis and support to internal personnel to determine feasible system and database solutions to substantial design and function issues; Partners with outside vendors to resolve issues relating to software applications and packages for adaptation and use system-wide;
Diagnoses, isolates and de-bugs software problems and performs problem resolution; Monitors systems capacity and performance, plans, and executes disaster recovery procedures.

**Application Analyst III:**

**Minimum/General Experience:** 5 years

**Education:** Bachelor’s Degree and Commercially available and industry standard technology certification(s).

**Functional Responsibility:**
May include the functional responsibilities listed for Application Analyst II. Additionally, under general direction formulates and defines system scope and objectives based on user needs; Prepares detailed specifications from which programs will be written; Designs, codes, tests, debugs, documents, and maintains those programs; Consults directly with client’s IT leadership team to understand business requirements that drive the analysis and design of quality technical solutions; and Analyzes and directs the development and creation of application configurations, settings, and redesign necessary. May participate in component and data architecture design, performance monitoring, product evaluation and buy vs. build recommendations.

**Project Manager I:**

**Minimum/General Experience:** 2 years

**Education:** Associates Degree and Commercially available and industry standard technology certification(s).

**Functional Responsibility:**
Delivers business process improvements, and workflow automation improvements which yield maximum service responsiveness, high quality information management, and cost-effective business solutions.
Delivers written and oral presentations and evaluates issues and facts.
Manages project sub-teams and structures work to meet all commitments.
Design and implements strategies and department operating plans to improve information systems and services for the organization.
Translate business and technical requirements to detailed, validated, technical specifications and plans in collaboration with business and IT stakeholders.
Project manage multiple system integration projects for the client, which includes performing system integration/conversion activities.
Manage workflow build and configuration. Applied knowledge of principles and techniques to solve technical problems on an ongoing basis during the period of performance while collaborating with client stakeholders to meet project objectives and goals. Manage integration efforts of multiple internal and third-party systems. Other project management related duties as may be necessary to complete the engagement.

**Project Manager II**

**Minimum/General Experience:** 5 years  
**Education:** Bachelor’s Degree and Commercially available and industry standard technology certification(s).

**Functional Responsibility:**  
Delivers business process improvements, and workflow automation improvements which yield maximum service responsiveness, high quality information management, and cost-effective business solutions.  
Delivers written and oral presentations and evaluates issues and facts.  
Manages project sub-teams and structures work to meet all commitments.  
Design and implements strategies and department operating plans to improve information systems and services for the organization.  
Translate business and technical requirements to detailed, validated, technical specifications and plans in collaboration with business and IT stakeholders.  
Project manage multiple system integration projects for the client, which includes performing system integration/conversion activities.  
Manage workflow build and configuration.  
Applied knowledge of principles and techniques to solve technical problems on an ongoing basis during the period of performance while collaborating with client stakeholders to meet project objectives and goals.  
Manage integration efforts of multiple internal and third-party systems.  
Other project management related duties as may be necessary to complete the engagement.

**Project Manager III**

**Minimum/General Experience:** 7 years  
**Education:** Bachelor’s Degree and Commercially available and industry standard technology certification(s).
Functional Responsibility:
Delivers business process improvements, and workflow automation improvements which yield maximum service responsiveness, high quality information management, and cost-effective business solutions.

Delivers written and oral presentations and evaluates issues and facts. Manages project sub-teams and structures work to meet all commitments. Design and implements strategies and department operating plans to improve information systems and services for the organization. Translate business and technical requirements to detailed, validated, technical specifications and plans in collaboration with business and IT stakeholders. Project manage multiple system integration projects for the client, which includes performing system integration/conversion activities. Manage workflow build and configuration. Applied knowledge of principles and techniques to solve technical problems on an ongoing basis during the period of performance while collaborating with client stakeholders to meet project objectives and goals. Manage integration efforts of multiple internal and third-party systems. Other project management related duties as may be necessary to complete the engagement.

Go Live / ATE Support Resource:

Minimum/General Experience: 2 years (participation in no less than five (5) successfully completed go-live engagements)

Education: Relevant Application Specific Certifications or Credentialing (not required but desired).

Functional Responsibility:
Participate in orientation efforts for the go-live engagement Fill various departmental, application module, location, and shift assignments; Provide end user support at the Client facility and at its affiliated or owned clinics; Answer training questions posed by Client personnel; Educate end users on “How to” issues regarding the in-scope applications; Continue to provide support until all application issues have been answered and resolved

Substitution/Equivalency
GED or Vocational Degree = High School Diploma
AS/AA Degree = Two year general experience
BS/BA = Six years general experience
MS/MA = Four years general experience
Example: MS/MA = BS/BA + four years general
### Escalation Chart Including IFF

#### Hourly Rates at 2% Escalation

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Base Year</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10/01/2019-09/30/2020</td>
<td>10/01/2020-09/30/2021</td>
<td>10/01/2021-09/30/2022</td>
<td>10/01/2022-09/30/2023</td>
<td>10/01/2023-09/30/2024</td>
</tr>
<tr>
<td>Application Analyst I</td>
<td>$111.08</td>
<td>$113.30</td>
<td>$115.57</td>
<td>$117.88</td>
<td>$120.24</td>
</tr>
<tr>
<td>Application Analyst II</td>
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<td>$137.98</td>
<td>$140.73</td>
<td>$143.55</td>
<td>$146.42</td>
</tr>
<tr>
<td>Application Analyst III</td>
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<td>$141.00</td>
<td>$143.82</td>
<td>$146.70</td>
<td>$149.64</td>
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<td>$135.97</td>
<td>$138.69</td>
<td>$141.46</td>
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<tr>
<td>Project Manager II</td>
<td>$138.24</td>
<td>$141.00</td>
<td>$143.82</td>
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<td>Project Manager III</td>
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<td>$157.12</td>
<td>$160.26</td>
<td>$163.47</td>
<td>$166.74</td>
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<tr>
<td>Go-Live / ATE Support Resource</td>
<td>$73.07</td>
<td>$74.53</td>
<td>$76.02</td>
<td>$77.54</td>
<td>$79.09</td>
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