Multiple Award Schedule (MAS)

Federal Supply Group: Information Technology and Professional Services

P3I Incorporated
77 Main Street
Hopkinton, MA 01748
Phone: 508-435-7882 Fax: 508-435-7886
Website: http://www.p3i-inc.com
P31@p3i-inc.com

Contract Number: 47QTCA20D000K
Contact Period: October 7, 2019 through October 6, 2024
Pricelist current through: PS-0007, effective June 7, 2021
Contract Administration: Janice Guy, email: jguy@p3i-inc.com
Business Size: Small, Disadvantaged, Woman Owned, Veteran Owned Business

For more information on ordering from Federal Supply Schedules go to the GSA Schedule page at GSA.gov.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage is: GSAAdvantage.gov.
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1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. See pages 31 – 34 and pages 46 - 48.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. See pages 6 – 30 and pages 35 – 45.

2. Maximum Order: For SINs 54151S and ANCILLARY: $500,000
   For SINs 541330ENG, 541380, 541420, 541715: $1,000,000

3. Minimum Order: $100

4. Geographic Coverage (delivery Area):
   For SINs 54151S and Ancillary: Scope of this contract is the 48 contiguous states and Alaska, Hawaii, Puerto Rico, Washing, DC and U.S. Territories. In addition, P3i will consider contracts outside the continental United States subject to the specified terms and conditions of the specific orders. The hourly labor rates for overseas efforts shall be the rates established herein for the 48 continuous states adjusted by a Cost of Living Adjustment as defined in the Joint Travel Regulations.
   For SINs 541330ENG, 541380, 541420, 541715: Worldwide

5. Point(s) of production (city, county, and state or foreign country): Hopkinton, MA

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts:
   For SINs 54151S and Ancillary: 1% discount on single order sales of $400,000 - $499,000.
   For SINs 541330ENG, 541380, 541420, 541715: None
8. **Prompt payment terms:** None. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. **Foreign items (list items by country of origin):** None

10a. **Time of Delivery (Contractor insert number of days):** Specified on the Task Order

10b. **Expedited Delivery:** Contact Contractor

10c. **Overnight and 2-day delivery:** Contact Contractor

10d. **Urgent Requirements:** Contact Contractor

11. **F.O.B Points(s):** Destination

12a. **Ordering Address(es):**

P3I, Incorporated  
77 Main Street  
Hopkinton, MA 01748

12b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **Payment address(es):** P3I, Incorporated  
77 Main Street  
Hopkinton, MA 01748

14. **Warranty provision:**

For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

1. Time of delivery/installation quotations for individual orders

2. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

3. Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

15. **Export Packing Charges (if applicable):** N/A

16. **Terms and conditions of rental, maintenance, and repair (if applicable):** N/A
17. Terms and conditions of installation (if applicable): N/A

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

18b. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor’s website or other location.) The EIT standards can be found at: www.Section508.gov/

23. Data Universal Numbering System (DUNS) number: 10-995-7238

24. Notification regarding registration in System for Award Management (SAM) database: Registered
P3I, Incorporated Labor Category Descriptions for Information Technology
Special Item Number (SIN) 54151S

Senior Manager III 1 1A SM03
Experience: Must have 25 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience.

Education: Advanced Degree in associated discipline or the equivalent years of experience. PMP certification desired.

Functional Responsibility: Provides management and technical direction to program managers or other program or project personnel. Exercises independent judgment and a high level of analytical skills in solving technical, administrative and managerial problems. Accountable for project planning, execution and performance. May be responsible for preparation of risk management assessments and Risk Management Framework (RFM) documentation. Other documents may include but not be limited to: Input to Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Acceptance Test Procedures, Application Migration Plan, Application Migration Qualification Test Plan, Application Migration Qualification Test Procedures, Qualification Test Report. Program management and supervisory experience including Government IT project experience preferred. DoD 8570 as required.

Senior Manager II 2 1B SM02
Experience: Must have 15 years of experience in a related IT, Information Security, Security and/or Cybersecurity related field including supervisory or management experience.
Education: Advanced Degree in associated discipline or the equivalent years in experience.

Functional Responsibility: Provides management and technical direction to program managers or other program or project personnel. Exercises independent judgment and a high level of analytical skills in solving technical, administrative and managerial problems. Accountable for project planning, execution and performance. May be responsible for preparation of risk management assessments and Risk Management Framework (RFM) documentation. Other documents may include but not be limited to: Input to Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Acceptance Test Procedures, Application Migration Plan, Application Migration Qualification Test Plan, Application Migration Qualification Test Procedures, Qualification Test Report. Program management and supervisory experience including Government IT project experience preferred. DoD 8570 as required.

Senior Manager I 3 1C SM01
Experience: Must have 12 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience.

Education: BA/BS Degree in associated discipline or the equivalent years in experience.

Functional Responsibility: Provides management and technical direction to program managers or other program or project personnel. Exercises independent judgment and a high level of analytical skills in solving technical, administrative and managerial problems. Accountable for project planning, execution and
performance. May be responsible for preparation or input into risk management assessments and Risk Management Framework (RFM) documentation. Other documents may include but not be limited to: Input to Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Acceptance Test Procedures, Application Migration Plan, Application Migration Qualification Test Plan, Application Migration Qualification Test Procedures, Qualification Test Report. Program management and supervisory experience including Government IT project experience preferred. DoD 8570 as required.

**Program Manager III 4 2A PM03**

**Experience:** Must have 20 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience.

**Education:** Advanced Degree, or BA/BS Degree plus 10 years of equivalent experience, or 20 equivalent years of experience.

**Functional Responsibility:** Plans, organizes, and directs all project level IT, Security and/or Cybersecurity activities. Ensures goals and objectives of program are accomplished within contract terms and conditions. Interfaces with client management personnel and is adept in oral and written communications. May be responsible for ensuring preparation of risk management assessments and Risk Management Framework (RFM) documentation. Other documents may include but not be limited to: Input to Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Acceptance Test Procedures, Application Migration Plan, Application Migration Qualification Test Plan, Application Migration Qualification Test Procedures, and Qualification Test Report. Program management and supervisory experience including Government IT project experience preferred. DoD 8570 as required.

**Program Manager II 5 2B PM02**

**Experience:** Must have 15 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience

**Education:** Advanced Degree, or BA/BS Degree plus 5 years of equivalent experience, experience, or 15 equivalent years of experience.

**Functional Responsibility:** Plans, organizes, and directs all project level IT, Security and/or Cybersecurity activities. Ensures goals and objectives of program are accomplished within contract terms and conditions. Interfaces with client management personnel and is adept in oral and written communications. May be responsible for development and review of such documents as: Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Application Migration Plan, Application Migration Qualification Test Plan, Application Migration Qualification Test Procedures, and Qualification Test Report. Program management and supervisory experience including Government IT project experience preferred. DoD 8570 as required

**Program Manager I 6 2C PM01**

**Experience:** Must have 10 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience.
Education: Advanced Degree, or BA/BS Degree plus 4 years of equivalent experience, or 10 equivalent years of experience.

Functional Responsibility: Plans, organizes, and directs all project level IT, Security and/or Cybersecurity activities. Ensures goals and objectives of program are accomplished within contract terms and conditions. Interfaces with client management personnel and is adept in oral and written communications. May be responsible for development of such documents as: Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Application Migration Plan, Application Migration Qualification Test Plan, and Application Migration Qualification Test Procedures. Training Plan and Training Module. TO and TCTO Update Inputs. DoD 8570 as required.

Project Manager 7 2D  PM00
Experience: Must have 8 years of experience in a related IT, Information Security, Security and/or Cybersecurity field including supervisory or management experience.

Education: BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Accountable for all aspects of project performance. Provides overall direction to all project level activity and personnel interfaces with client personnel. May be responsible for providing input to such documents as: Program Protection Implementation Plan, System/Subsystem Design Document, Acceptance Test Report, Application Migration Plan, Application Migration Qualification Test Plan, and Application Migration Qualification Test Procedures. Training Plan and Training Module. TO and TCTO Update Inputs. Demonstrates oral and written communication skills. DoD 8570 as required.

Consultant Expert 8 3A  CNSEX
Experience: Recognized for achievements and technical expertise in the specific industry or subject matter; to include, but not be limited to: Information Technology, Networking, Cybersecurity, Information Systems Security, Security and architectures.

Education: BA/BS Degree or equivalent years in experience.

Functional Responsibility: Develops and applies advanced methods, theories, and research techniques in the investigation and solution of complex concept, planning, design, or implementation of IT and/or Cybersecurity problems. May plan and perform Information System Security architecture, policy, research, design assessment, development, integration and other assignments in a specific technical area. Supervises a broad team of Information Systems Security engineers, architects and advisory staff for policy creation. Responsible for highly complex security technical/engineering areas, architectures and policy. Expert in single or multiple security/IT disciplines. May provide expert security policy, analytical, and architectural guidance and insight into specific technologies and their application and independently perform a variety of system security design and integration tasks where a specific submit matter expertise is necessary. Expert in overall policy and risk architectures for high-security operations. Expert in architecture and technical implementation of NIST and FISMA policy and practices. Recognized for achievements and technical expertise in subject matter. DoD 8570 as required.
Technical Expert  9  3B   TECHEX
Experience: Must have 15 years of experience in the industry and be recognized for technical expertise in the subject matter.

Education: Advanced Degree in the associated technical discipline or the equivalent years in experience.

Functional Responsibility: Serves as the senior technical architect or advisor for strategies for designing and implementing complex systems involving information processing, communications and networking. Knowledgeable of state-of-the-art or emerging technologies and methodologies, as well architecture and technical implementation of NIST and FISMA policy and practices. DoD 8570 as required.

Functional Expert  10  3C   FUNLEX
Experience: Must have 15 years of experience and recognized for functional expertise in the subject matter.

Education: BA/BS Degree or equivalent years of experience.

Functional Responsibility: Serves as the subject matter expert who analyzes user needs to determine functional requirements as they apply to ADP equipment or solutions. Works with engineers and technical analysts to incorporate the functional requirements into new or existing systems. May remain involved through the system design and implementation. DoD 8570 as required.

Subject Matter Expert III  11  4A   SME03
Experience: Must have 15 years of experience in the industry. At least 10 of those years must be directly related to the required area of expertise.

Education: Advanced Degree, or BA/BS Degree plus 10 years of equivalent experience, or 15 equivalent years of experience.

Functional Responsibility: Provides technical management and direction for problem definition, analysis and requirements development and implementation for complex systems in the subject matter area. Provides recommendations and advice on system improvements, optimization, and maintenance in the following areas: Information Systems Architecture, Cybersecurity, Automation, Telecommunications, Networking, Communication Protocols, Software, Electronic Email, Modeling and Simulation, Data Storage and Retrieval, etc. DoD 8570 as required.

Subject Matter Expert II  12  4B   SME02
Experience: Must have 12 years of experience in the industry. At least 8 of those years must be directly related to the required area of expertise.

Education: Advanced Degree, or BA/BS Degree plus 8 years of equivalent experience, or 12 equivalent years of experience.

Functional Responsibility: Defines problems and analyzes and develops plans and requirements in the
subject matter area for complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and system specifications in the following areas: Information Systems Architecture, Cybersecurity, Automation, Telecommunications, Networking, Communication Protocols, Software, Electronic Email, Modeling and Simulation, Data Storage and Retrieval, etc. DoD 8570 as required.

**Subject Matter Expert I 13 4C SME01**

**Experience:** Must have 8 years of experience in the industry. At least 4 of those years must be directly related to the required area of expertise.

**Education:** Advanced Degree, or BA/BS Degree plus 5 years of equivalent experience, or 8 equivalent years of experience.

**Functional Responsibility:** Defines problems and analyzes and develops plans and requirements in the subject matter area for complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and system specifications in the following areas: Information Systems Architecture, Cybersecurity, Automation, Telecommunications, Networking, Communication Protocols, Software, Electronic Email, Modeling and Simulation, Data Storage and Retrieval, etc. DoD 8570 as required.

**Chief Scientist 14 5A CFST**

**Experience:** Must have 15 years of applicable related IT, Information Security, Cybersecurity, Security and/or related experience applying knowledge of computer science/information technology concepts to automated solutions.

**Education:** Advanced Degree in related industry or the equivalent years of experience.

**Functional Responsibility:** Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of computer hardware, or software design and operation. Performs development of simulation models; development of information systems; development of satellite or electronic warfare systems; computer-based performance analysis techniques; or, provides top-level assessment reviews involving the resolution of complex information technology, cybersecurity, network engineering problems and implementation of integrated networks, including personnel, hardware, software, and support facilities and/or equipment. May develop alternative approaches to design, test and evaluation techniques for solving automation problems, evaluates and recommends optimum solutions. May formulate architectural design, functional specifications, interfaces and documentation of computer systems considering system interrelationships, operating modes and equipment configuration. Possesses knowledge of federal policies, practices, regulations and systems related to the subject technical requirements and automated solutions considering the current system environment and the potential integration of added systems. DoD 8570 as required.

**Senior Scientist 15 5B SRST**

**Experience:** Must have 12 years of experience in the IT, Information Security, Cybersecurity, Security industry.
**Education:** Advanced Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Leads a medium to large team performing tasking in area of discipline and related areas, or independently performs highly complex tasks in area of discipline or related areas. Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of computer hardware, or software design and operation. May develop alternative approaches to design, test and evaluation techniques for solving automation problems, evaluates and recommends optimum solutions. May formulate architectural design, functional specifications, interfaces and documentation of computer systems considering system interrelationships, operating modes and equipment configuration. Supervises or performs a variety of technical tasks particularly in the area of network engineering that requires the design and implementation of integrated networks, including personnel, hardware, software and support faculties and/or equipment. May perform technical requirements that are broad in nature and require working independently. Responsible for major technical/engineering projects of higher complexity. Plans and performs network engineering research, design development, and related engineering tasks. DoD 8570 as required.

**Scientist III 16 5C ST03**

**Experience:** Must have 10 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** BA/BS Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Leads a several member team performing tasking in area of discipline or independently performs complex tasks in area of discipline. Uses scientific and engineering logic to independently identify conceptual or theoretical solutions to problems of computer hardware, or software design and operation. Supervises or performs a variety of technical tasks particularly in the area of network engineering that requires the design and implementation of integrated networks, including personnel, hardware, software and support faculties and/or equipment. May perform technical requirements that are broad in nature and require working independently. Responsible for major technical/engineering projects of higher complexity. Plans and performs network engineering research, design development, and related engineering tasks. DoD 8570 as required.

**Scientist II 17 5D ST02**

**Experience:** Must have 5 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** BA/BS Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Lead tasking in area of discipline within an overall effort, independently performs tasks in area of discipline. Performs a variety of technical tasks particularly in the area of network engineering that requires the design and implementation of integrated networks, including personnel, hardware, software and support faculties and/or equipment. May perform technical requirements that are broad in nature and require working independently. Responsible for major technical/engineering projects of higher complexity. Plans and performs network engineering research, design development, and related
engineering tasks. DoD 8570 as required.

**Scientist I 18 5E ST01**

**Experience:** Must have 3 years of applicable experience IT, Information Security, Cybersecurity, Security industry.

**Education:** BA /BS Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Supports tasking in area of discipline within a specific effort. Performs a variety of technical tasks particularly in the area of network engineering that requires the design and implementation of integrated networks, including personnel, hardware, software and support faculties and/or equipment. May perform technical requirements that are broad in nature. Responsible for supporting major technical/engineering projects of higher complexity. Supports and performs network engineering research, design development, and related engineering tasks. DoD 8570 as required.

**Associate Scientist 19 5F ASST**

**Experience:** No experience required.

**Education:** BA/BS Degree in related discipline of information technology or the equivalent years in experience

**Functional Responsibility:** Performs tasking in area such as: IT, Information Security, Cybersecurity, and Security. May perform technical requirements that are broad in nature. Responsible for supporting technical/engineering projects. DoD 8570 as required.

**Chief Engineer 20 6A CHENG**

**Experience:** Must have 12 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** Advanced Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Technical leader and manager for multiple tasks in area of discipline and related areas. Independently performs exceptionally complex tasks in area of discipline or related areas. Establishes system information requirements using analysis of the information engineers in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management solution of the application platform, across the application program interface (API), and the external environment/software application. Ensures that the common operating environment is TAFIM compliant. Evaluates analytically and systematically problems of work flows, organization, and planning and develops appropriate corrective action. Provides daily supervision and direction.
to staff. IT experience in supervision of system architects, use of structured analysis, design methodologies and design tools (such as IDEFIX, entity relationship diagrams), and other design techniques. Must have experience with object-oriented principles, and the logical and physical functional, operational, and technical architecture of large and complex information systems. DoD 8570 as required.

**Senior Engineer  216B    SRENG**  
**Experience:** Must have 10 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** Advanced Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Leads a medium to large team performing tasking in area of discipline and related areas, or independently performs complex tasks in area of discipline or related areas. Establishes system information requirements using analysis of the information engineers in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management solution of the application platform, across the application program interface (API), and the external environment/software application. Ensures that the common operating environment is TAFIM compliant. Evaluates analytically and systematically problems of work flows, organization, and planning and develops appropriate corrective action. Provides daily supervision and direction to staff. IT experience in supervision of system architects, use of structured analysis, design methodologies and design tools (such as IDEFIX, entity relationship diagrams), and other design techniques. Must have experience with object-oriented principles, and the logical and physical functional, operational, and technical architecture of large and complex information systems. DoD 8570 as required.

**Engineer III  22    6C    ENG03**  
**Experience:** Must have 6 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** BA/BS Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Leads a several member team for design, implementation, and integration in area of discipline or independently performs complex engineering analysis tasks in area of discipline. Establishes system information requirements using analysis of the information engineers in the development of enterprise-wide or large-scale information systems. Designs architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management solution of the application platform, across the application program
interface (API), and the external environment/software application. Ensures that the common operating environment is TAFIM compliant. Evaluates analytically and systematically problems of work flows, organization, and planning and develops appropriate corrective action. Provides daily supervision and direction to staff. IT experience in supervision of system architects, use of structured analysis, design methodologies and design tools (such as IDEFiX, entity relationship diagrams), and other design techniques. Must have experience with object-oriented principles, and the logical and physical functional, operational, and technical architecture of large and complex information systems. DoD 8570 as required.

**Engineer II 23 6D ENG02**  
**Experience:** Must have 3 years of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** BA/BS Degree in related discipline or the equivalent years in experience

**Functional Responsibility:** Lead for design, implementation, and integration tasks in area of discipline within an overall effort. Independently performs tasks in area of discipline. Supports establishment of system information requirements using analysis of the information engineers in the development of enterprise-wide or large-scale information systems. Supports design of architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management solution of the application platform, across the application program interface (API), and the external environment/software application. DoD 8570 as required.

**Engineer I 24 6E ENG01**  
**Experience:** Must have 1 year of applicable experience in the IT, Information Security, Cybersecurity, Security industry.

**Education:** BA/BS Degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Performs tasking in area of discipline within an overall effort. Supports design of architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and International Standards Organization (ISO) reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of Information Management solution of the application platform, across the application program interface (API), and the external environment/software application. DoD 8570 as required.
**Associate Engineer  25   6F   AENG**  
**Experience:** No experience required.

**Education:** BA/BS degree in related discipline or the equivalent years in experience.

**Functional Responsibility:** Performs tasking in the IT, Information Security, Cybersecurity, Security discipline as directed. DoD 8570 as required.

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**Chief Systems Engineer  26   7A   CSENG**  
**Experience:** Must have 12 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Plan, coordinate and manage engineering projects. Act as lead in defining and executing systems engineering activities within a project. Provide comprehensive definition of all aspects of system development from analysis of mission needs to verification of system performance. DoD 8570 as required.

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**Senior Systems Engineer  27   7B   SSENG**  
**Experience:** Must have 10 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Plan, coordinate, and manage engineering projects. Provide comprehensive definition of all aspects of system development from analysis of mission needs to verification of system performance. DoD 8570 as required.

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**Systems Engineer III  28   7C   SENG03**  
**Experience:** Must have 10 years of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Define and execute systems engineering activities within a project. Activities may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and development and staffing of a system-engineering plan. DoD 8570 as required.

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**Systems Engineer II  29   7D   SENG02**  
**Experience:** Must have 5 years of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.
Functional Responsibility: Define and execute systems engineering activities within a project. Activities may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and development and staffing of a system-engineering plan. DoD 8570 as required.

**Systems Engineer I 30 7E SENG01**
**Experience:** Must have 1 year of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Perform systems engineering activities as directed. DoD 8570 as required.

**Associate Systems Engineer I 31 7F ASENG01**
**Experience:** No experience required.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Perform systems engineering activities as directed. DoD 8570 as required.

**Chief SW Engineer 32 8A CSWENG**
**Experience:** Must have 12 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Technical leader and manager for multiple tasks in design, implementation, and integration of software or independently performs exceptionally complex software development tasks. DoD 8570 as required.

**Senior SW Engineer 33 8B SSWENG**
**Experience:** Must have 10 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Leads a medium to large team performing design, implementation, and integration of software or independently performs highly complex software development tasks. DoD 8570 as required.

**SW Engineer II 34 8C SWEN03**
**Experience:** Must have 8 years of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.
Functional Responsibility: Leads team for design, implementation, and integration of software or independently performs complex software development tasks. DoD 8570 as required.

**SW Engineer II** 35 8D SWEN02

**Experience:** Must have 4 years of applicable experience

**Education:** BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Leads software design, implementation, and integration tasks within a software development effort. DoD 8570 as required.

**SW Engineer I** 36 8E SWEN01

**Experience:** Must have 1 year of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Performs software design, implementation, and integration tasks within a software development effort. DoD 8570 as required.

**Associate SW Engineer** 37 8F ASWEN

**Experience:** No experience required.

**Education:** BA/BS Degree or the equivalent years in experience

Functional Responsibility: Performs software design, implementation, and integration tasks as directed. DoD 8570 as required.

**IT Design Engineer** 38 9 DSENG

**Experience:** Must have 8 years of experience in the industry.

**Education:** Advanced Degree, or BA/BS Degree plus 6 years of equivalent experience, or 8 equivalent years of experience.

Functional Responsibility: Information Technology/Security Design Engineer - Provides necessary design expertise to the development of IT solutions and the enhancement of existing systems. Plans and performs Information System Security architecture, policy, research, design assessment, development, integration and other assignments in a specific technical area. Provides support for new and existing Network initiatives security systems standard for network/ application / database; providing technical support as needed Advises customers on network best practices based on infrastructure needs. Evaluates customer current network posture and report on possible deficiencies. Assists other engineering groups with solutions needed to meet Security / Infrastructure and Use Case requirements. Prepares reports by collecting, analyzing, and summarizing data and trends. Assists with develop custom, efficient, complete cloud management strategies for AWS and other cloud providers. Interfaces with broad team of Information Systems Security engineers, architects, and advisory staff.

Cybersecurity/Communications Design Engineer - Applies an interdisciplinary, collaborative approach to plan, design, develop, validate and verify Cyber solutions across the lifecycle. Conduct cyber risk assessment activities including threat modeling, vulnerability analysis and analysis of mitigation solutions. Coordinate and addresses Supply Chain risk management concerns. Develops, evaluate and analyze design constrains, trade-offs and detailed system and security design as they pertain to the Cyber domain. Coordinates with Cyber and system architects and developers to provide oversight in the development of solutions. Conducts cybersecurity test and evaluation of hardware and/or software designs to verify and validate compliance with defined specifications and requirements. Employs cyber security processes, methods, techniques and tools and assure their consistent application. Implements appropriate Assessment and Authorization activities as required by customers. A&A Package Development (RMF) required. Experience with eMASS, HBSS, ACAS, SCAP Compliance Checker (SCC), DISA STIGs preferred, DoD 8570 as required.

**Senior IT Practicing Engineer  3910A  SPENG**

**Experience:** Must have 6 years of relevant experience.

**Education:** Advanced Degree, or BA/BS Degree plus 4 years of equivalent experience, or 6 equivalent years of experience.

**Functional Responsibility:** Senior Information Technology/Security Design Engineer - Provides necessary design expertise to the development of IT solutions and the enhancement of existing systems. Plans and performs Information System Security architecture, policy, research, design assessment, development, integration and other assignments in a specific technical area. Provides support for new and existing Network initiatives security systems standard for network/ application / database; providing technical support as needed. Advises customers on network best practices based on infrastructure needs. Evaluates customer current network posture and report on possible deficiencies. Assists other engineering groups with solutions needed to meet Security / Infrastructure and Use Case requirements. Prepares reports by collecting, analyzing, and summarizing data and trends. Assists with develop custom, efficient, complete cloud management strategies for AWS and other cloud providers. Interfaces with broad team of Information Systems Security engineers, architects, and advisory staff for policy creation. Responsible for highly complex security technical/engineering areas, architectures, and policy. Network, Application and Database Security hardening background, Network Hardware Configuration, Network Protocols, Networking Standards, Data analysis capabilities, required. Familiarity with NIST Cybersecurity Standards (800-53, 800-171) & FISMA, PCI-DSS, HIPAA Security Standards, preferred. DoD 8570 as required.

Senior Practicing Cybersecurity/Communications Engineer- Applies an interdisciplinary, collaborative approach to plan, design, develop, validate and verify Cyber solutions across the lifecycle. Conduct cyber risk assessment activities including threat modeling, vulnerability analysis and analysis of mitigation solutions. Coordinate and addresses Supply Chain risk management concerns. Develops, evaluate and analyze design constrains, trade-offs and detailed system and security design as they pertain to the Cyber domain. Coordinates with Cyber and system architects and developers to provide oversight in the development of solutions.
Conducts cybersecurity test and evaluation of hardware and/or software designs to verify and validate compliance with defined specifications and requirements. Employs cyber security processes, methods, techniques and tools and assure their consistent application. Implements appropriate Assessment and Authorization activities as required by customers. A&A Package Development (RMF) required. Experience with eMASS, HBSS, ACAS, SCAP Compliance Checker (SCC), DISA STIGs preferred, DoD 8570 as required.

**IT Practicing Engineer 40 10B  PREENG**

**Experience:** Must have 4 years of relevant experience.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Practicing Information Technology/Security Design Engineer - Provides necessary design support in the development of IT solutions and the enhancement of existing systems. Performs Information System Security architecture, policy, research, design assessment, development, integration and other assignments in a specific technical area. Provides support for new and existing Network initiatives security systems standard for network/ application / database; providing technical support as needed Advises customers on network best practices based on infrastructure needs. Evaluates customer current network posture and report on possible deficiencies. Assists other engineering groups with solutions needed to meet Security / Infrastructure and Use Case requirements. Prepares reports by collecting, analyzing, and summarizing data and trends. Assists with develop custom, efficient, complete cloud management strategies for AWS and other cloud providers. Interfaces with broad team of Information Systems Security engineers, architects, and advisory staff for policy creation. Responsible for highly complex security technical/engineering areas, architectures, and policy. Network, Application and Database Security hardening background, Network Hardware Configuration, Network Protocols, Networking Standards, Data analysis capabilities, required. Familiarity with NIST Cybersecurity Standards (800-53, 800-171) & FISMA, PCI-DSS, HIPAA Security Standards, preferred. DoD 8570 as required.

Practicing Cybersecurity/Communications Engineer- Applies an interdisciplinary, collaborative approach to design, develop, validate and verify Cyber solutions across the lifecycle. Support cyber risk assessment activities including threat modeling, vulnerability analysis and analysis of mitigation solutions. Coordinate and addresses Supply Chain risk management concerns. Develops, evaluate and analyze design constrains, trade-offs and detailed system and security design as they pertain to the Cyber domain. Coordinates with Cyber and system architects and developers to provide oversight in the development of solutions. Conducts cybersecurity test and evaluation of hardware and/or software designs to verify and validate compliance with defined specifications and requirements. Employs cyber security processes, methods, techniques and tools and assure their consistent application. Implements appropriate Assessment and Authorization activities as required by customers. A&A Package Development (RMF) required. Experience with eMASS, HBSS, ACAS, SCAP Compliance Checker (SCC), DISA STIGs preferred, DoD 8570 as required.

**Associate IT Practicing Engineer 41 10C  APRENG**

**Experience:** Must have 2 years of relevant experience.

**Education:** Associate's Degree or the equivalent years in experience.
**Functional Responsibility**: Perform practicing Information technology/security design engineering and/or cybersecurity/communications engineering tasking as directed in support of IT installations, communications, and other information/technical systems. DoD 8570 as required.

**Chief Programmer 42 11A CPGMR**  
*Experience*: Must have 10 years of relevant experience.

*Education*: BA/BS Degree or the equivalent years in experience.

**Functional Responsibility**: Leads large or complex programming efforts. Requires the ability to write specifications, work statements and proposals; designs and develops documentation of data requirements; provides methodologies for evaluating moderately complex tasks. Analyzes and studies complex system requirements and prepares recommendations for change. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and Computer Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Prepares existing programs and assists in making refinements, reducing operating time, and improving current techniques. Supervises software configuration management. Experience managing or performing software engineering activities, including specialized programming/development experience. Specialized experience includes demonstrated experience working with modern Languages, SQL, and third/fourth generation languages in the design and implementation of systems and using database management systems. General experience includes increasing responsibilities in software engineering activities and knowledge of applicable standards. DoD 8570 as required.

**Senior Programmer 43 11B SPGMR**  
*Experience*: Must have 7 years of relevant experience.

*Education*: BA/BS Degree or the equivalent years in experience.

**Functional Responsibility**: Performs general programming support to implement corrections or enhancements to application software. Requires the ability to write specifications, work statements and proposals; designs and develops documentation of data requirements; provides methodologies for evaluating moderately complex tasks. May guide programmer/analysts at a lower level and other technical personnel on assigned work. Develops program specifications for application software development under general supervision. Defines the logic, performs the coding, tests, and debugs the programs. Prepares system and program specifications and documentation that includes designing report formats, record layouts, screen layouts, and algorithms. Implements modifications to existing systems. Documents program and system logic. Defines and designs data capture forms, data conversion procedures, data validation/correction steps, and database definition tables. Typically leads complex software design/development initiatives. Experience in building programs with a specific emphasis on internet applications. DoD 8570 as required.

**Programmer 44 11C PGMR**  
*Experience*: Must have 4 years of relevant experience.
Education: BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Performs general programming support to implement corrections or enhancements to application software. Requires the ability to write specifications, work statements and proposals; designs and develops documentation of data requirements; provides methodologies for evaluating moderately complex tasks. Prepares program specifications, and helps with preparation of user documentation and system implementation. Analyzes designs, develops, implements and maintains client/server applications over distributed networks and related protocols for various systems. Converts and/or ports fully developed code over to other platforms using different processor architectures or operating systems. Performs system analysis and design techniques for Internet or Intranet development and distribution to remote sites using various technologies, which may include HyperText Markup Language (HTML), HyperText Transfer Protocol (HTTP), and Common Gateway Interface (CGI), Visual Studio or equivalent. Develops and applies organization-wide information models for use in designing and building integrated, shared software, and database management systems. Constructs sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and open system architecture objectives. Programming experience with an emphasis in building Internet applications with high level development languages such as VisualStudio.net or equivalent. DoD 8570 as required.

Associate Programmer 45 11D APGMR
Experience: None required.

Education: BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Performs basic programming support as directed. Uses system analysis and design techniques for Internet or Intranet development and distribution to remote sites using various technologies, which may include HyperText Markup Language (HTML), HyperText Transfer Protocol (HTTP), and Common Gateway Interface (CGI), Visual Studio or equivalent. Programming experience with an emphasis in building Internet applications with high level development languages such as VisualStudio.net or equivalent. DoD 8570 as required.

Data Management Specialist 46 12 DMSP
Experience: Must have 5 years of relevant experience including familiarity with standards for configuration management and document preparation relative to information technology systems.

Education: High School Diploma or equivalent.

Functional Responsibility: Perform documentation and configuration control of networks and system hardware and software, as well as the management of IT documents, records, and data. Skills in technical writing and database administration preferred. DoD 8570 as required.

Chief IT Analyst 4713A CANAL
Experience: Must have 18 years of applicable experience.

Education: Advanced Degree or the equivalent years in experience.
**Functional Responsibility:** Technical leader and manager for multiple tasks in area of discipline and related areas (Information Technology, Cybersecurity, Operations Analysis and Organization, etc.), or independently performs exceptionally complex tasks in area of discipline or related areas.

Lead and motivate a team of IT and security professionals and engineers to help ensure a secure and stable environment. Leverage information security and technology resources within outside the organization to lead strategic security planning with IT Technology/Operations, development teams, and users across the organization to ensure a secure infrastructure, applications, and overall data security; Amend, implement and monitor a strategic, comprehensive enterprise information security program to ensure the integrity, confidentiality and availability of confidential company information/data. Communicate and ensure compliance with organizational IT and security policies and standards; proactively work with other units to implement practices that meet defined policies and standards for information security. Provide support, guidance, mentoring and education, to ensure that appropriate monitoring and controls are in place for compliance with established security policies and procedures. Direct comprehensive security assessments for all organizational information systems and advise on mitigating vulnerabilities. Create and manage information security and risk management awareness training programs. Facilitate and identify acceptable levels of risk, and establish roles and responsibilities with regard to information classification and protection. Work with developers and architects to ensure security is appropriately built into the software development cycle and DevOps pipeline and ensure appropriate internal testing of applications prior to deployment. Coordinate the performance of internal and external network and systems vulnerability assessments and penetration tests. Develop appropriate metrics to measure the efficiency and effectiveness of the program, facilitate appropriate resource allocation and increase the maturity of the security program. DoD 8570 as required.

**Senior Analyst 48 13B SANAL**

**Experience:** Must have 15 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Leads a medium to large team performing tasking in area of discipline and related areas (Information Technology, Cybersecurity, Operations Analysis and Organization, T&E/IV&V, Technical Documentation, Program Support, Acquisition Management, Business Process Reengineering, Financial Management, etc.), or independently performs highly complex tasks in area of discipline or related areas.

Serves as an analyst responsible for the assessment of relevant systems, technical products and/or applicable procedures government standards. Manages completion of work within the time frame specified by the government ensuring that all system requirements are met. Prepares milestone status reports and presentations for colleagues, subordinates, and end-user representatives. Experience demonstrating IT-related program, deliverables, and staff management including experience with increasing responsibilities as a team leader or first level supervisor. Possesses a thorough knowledge of relevant systems requirements. Must be able to grasp interrelationships between relevant subject matter and automated solutions, considering the current system environment and the potential integration of added systems. DoD 8570 as required.

**Analyst Ill 49 13C ANAL03**

**Experience:** Must have 10 years of applicable experience.
Education: BA/BS Degree or the equivalent years in experience.


Successfully integrates business concepts and processes into IT technical solutions and systems. Responsible for assessing technical products and/or procedures for compliance with government standards and principles. Assists in ensuring that completion of technical requirements are within the time frame specified by the client and that business objectives are met. Prepares milestone status reports and presentations for colleagues, subordinates, and end user representatives. Experience working with a technical team and/or group of analysts to develop technical solutions. Possess knowledge of Federal policies, practices, regulation, and systems related to the subject technical requirements. Must be able to grasp the objectives of relevant IT system requirements and automated solutions, considering the current system environment and the potential integration of added systems.

Analyst II 50 13D ANAL02
Experience: Must have 5 years of applicable experience.

Education: BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Support tasking in area of discipline (Information Technology, Cybersecurity, Operations Analysis and Organization, T&E/IV&V, Technical Documentation, Program Support, Acquisition Management, Business Process Reengineering, Financial Management, etc.) performs tasks in area of discipline as directed. Support integrating business concepts and processes into IT technical solutions and systems. Assists in ensuring that completion of technical requirements are within the time frame specified by the client and that business objectives are met. Possess knowledge of Federal policies, practices, regulation, and systems related to the subject technical requirements. Must be able to grasp the objectives of relevant IT system requirements and automated solutions, considering the current system environment and the potential integration of added systems. DoD 8570 as required.

Analyst I 51 13E ANAL01
Experience: Must have 3 years of applicable experience.

Education: BA/BS Degree or the equivalent years in experience.

Functional Responsibility: Support tasking in area of discipline (Information Technology, Cybersecurity, Operations Analysis and Organization, T&E/IV&V, Technical Documentation, Program Support, Acquisition Management, Business Process Reengineering, Financial Management, etc.) performs tasks in area of discipline as directed. Support integrating business concepts and processes into IT technical solutions and systems. Assists in ensuring that completion of technical requirements are within the time frame specified by the client and that business objectives are met. Possess knowledge of Federal policies, practices, regulation, and systems related to the subject technical requirements. Must be able to grasp the objectives of relevant IT
system requirements and automated solutions, considering the current system environment and the potential integration of added systems. DoD 8570 as required.

**Associate Analyst  52  13F  AANAL**

**Experience:** No experience required.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Support tasking in area of discipline (Information Technology, Cybersecurity, Operations Analysis and Organization, T&E/IV&V, Technical Documentation, Program Support, Acquisition Management, Business Process Reengineering, Financial Management, etc.) performs tasks in area of discipline as directed. Support integrating business concepts and processes into IT technical solutions and systems. Must be able to grasp the objectives of relevant IT system requirements and automated solutions, considering the current system environment and the potential integration of added systems. DoD 8570 as required.

**Chief Operations Systems Specialist  53  14A  COSSP**

**Experience:** Must have 10 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Technical leader and manager for multiple tasks in operations systems discipline and related areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.). Independently performs exceptionally complex tasks in operations systems discipline or related areas. DoD 8570 as required.

**Senior Operations Systems Specialist  5414B  SOSSP**

**Experience:** Must have 7 years of applicable experience.

**Education:** Advanced Degree or the equivalent years in experience.

**Functional Responsibility:** Leads a medium to large team performing tasking in the operations systems discipline and related areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.). Independently performs exceptionally complex tasks in operations systems discipline or related areas. DoD 8570 as required.

**Operations Systems Specialist III  55  14C  OSSP03**

**Experience:** Must have 5 years of applicable experience.
**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Leads a several member team performing tasking in the operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.). Independently performs complex tasks in operations systems discipline. DoD 8570 as required.

**Operations Systems Specialist II 56 14D OSSP02**
**Experience:** Must have 3 years of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Lead for tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.). Independently performs tasks in operations systems discipline. DoD 8570 as required.

**Operations Systems Specialist I 57 14E OSSP01**
**Experience:** Must have 1 year of applicable experience.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Performs tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.) within an overall effort. DoD 8570 as required.

**Associate Operations Systems Specialist 58 14F AOSSP**
**Experience:** No experience required.

**Education:** BA/BS Degree or the equivalent years in experience.

**Functional Responsibility:** Performs tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of backup systems and command and control systems to ensure continuity of operations and continuity of government; program support; system documentation, test and evaluation, etc.) as directed. DoD 8570 as required.

**Associate Logistics Specialist 61 15C ALOGS**
Experience: Must have 1 year of relevant experience.

Education: Associates Degree or the equivalent years in experience.

Functional Responsibility: Performs logistics support as directed equivalents in support of fielded and emerging information technology systems. DoD 8570 as required.

Senior Graphics Illustrator I Artist 62 16A SGIA
Experience: Must have 5 years of applicable experience.

Education: Associates Degree or completion of a technical school program in related area or the equivalent years in experience.

Functional Responsibility: Creates graphic design, artwork and documentation layout including on-line, interactive, Internet and World Wide Web documents. Demonstrates creativity and resourcefulness and the regular use of independent judgment when interfacing with customers and staff. Uses available software tools to resolve complex design problems. DoD 8570 as required.

Graphics Illustrator I Artist 63 16B GIA
Experience: Must have 2 years of applicable experience.

Education: Associates Degree or completion of a technical school program in related area or the equivalent years in experience.

Functional Responsibility: Creates graphic design, artwork and documentation layout including on-line, interactive, Internet and World Wide Web documents. DoD 8570 as required.

Computer Based Training Specialist 64 17 CBTS
Experience: Must have 4 years of relevant experience in developing and providing technical and end-user training on computer hardware and application software.

Education: Bachelor's Degree or equivalent.

Functional Responsibility: Conducts the research necessary to develop and present training courses and appropriate training documentation and handouts.

Technical Support IV 65 18A TECH04
Experience: Must have 7 years of applicable experience.

Education: Bachelor's Degree or equivalent or High School Diploma plus 5 years of years of equivalent experience.

Functional Responsibility: Provides technical support as required in the areas of IT, data management,
document control, computer support, project control, and other support as required. Installation of hardware and software may be required. Develops and prepares IT documentation (such as TOs and TCTOs) to support installations, correspondence, and presentations. Supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics and CAD drawings generated with automated tools and the deliverable documents. Experience in providing publication support and developing graphic/artistic presentations for publications and documents including specialized experience using commercial automated graphics systems, CAD and desktop publishing systems. Demonstrated ability to work independently or under only general direction. DoD 8570 as required.

Technical Support III  66  18B  TECH03
Experience: Must have 5 years of applicable experience.

Education: Bachelor's Degree or equivalent or High School Diploma plus 3 years of equivalent experience.

Functional Responsibility: Provides technical support as required in the areas of IT, data management, document control, computer support, project control, and other support as required. Installation of hardware and software may be required. Develops and prepares IT documentation (such as TOs and TCTOs) to support installations, correspondence, and presentations. Supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents. Responsible for integrating the graphics and CAD drawings generated with automated tools and the deliverable documents. Experience in providing publication support and developing graphic/artistic presentations for publications and documents including specialized experience using commercial automated graphics systems, CAD and desktop publishing systems. Demonstrated ability to work independently or under only general direction. DoD 8570 as required.

Technical Support II  67  18C  TECH02
Experience: Must have 3 years of applicable experience.

Education: High School Diploma or equivalent.

Functional Responsibility: Provides technical support as required in the areas of IT, data management, document control, computer support, project control, and other support as required. Installation of hardware and software may be required. Prepares IT documentation (such as TOs and TCTOs) to support installations and correspondence. Supports the development of contract deliverables and reports by developing and updating graphic presentations to improve the quality and enhance the usability of these documents. May be responsible for integrating the graphics and CAD drawings generated with automated tools and the deliverable documents. Experience in providing publication support and developing graphic/artistic presentations for publications and documents including specialized experience using commercial automated graphics systems, CAD and desktop publishing systems. DoD 8570 as required.

Technical Support  68  18D  TECH01
Experience: None required.
**Education:** High School Diploma or equivalent. DoD 8570 as required.

**Functional Responsibility:** Provides technical support as required in the areas of IT, data management, document control, computer support, project control, and other support as required. Installation of hardware and software may be required. Support preparation of IT documentation (such as TOs and TCTOs) to support installations and correspondence. Supports the development of contract deliverables. May be responsible for integrating the graphics and CAD drawings generated with automated tools and the deliverable documents. DoD 8570 as required.

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**Senior Technical Writer 69 19A STWR**

**Experience:** Must have 6 years of relevant experience.

**Education:** Associates degree or the equivalent years in experience.

**Functional Responsibility:** Performs writing, editing, and rewriting of technical material. Prepares user guides and other technical documentation and presentations. Responsible for creating a documentation methodology and framework and maintains proper methodology for purposes of consistency and efficiency. Prepares and/or maintains documentation pertaining to programming, information systems (IT) operations, systems operation and user documentation in support thereof. Translates technical specifications into user documentation. Plans, writes and maintains systems and user support documentation efforts, including online help screen(s). Applies knowledge of military documentation content and format standards to prepare, edit, and publish technical materials. Experience performing technical writing/editing functions including experience in performing technical writing/editing functions with respect to data collection, data reduction, engineering analysis, mathematics, information or digital systems. A wide degree of creativity and latitude is required.

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**Technical Writer 70 19B TWR**

**Experience:** Must have 2 years of relevant experience.

**Education:** Associates degree or the equivalent years in experience.

**Functional Responsibility:** Performs writing, editing, and rewriting of material of a technical nature. Prepares user guides and other technical documentation. Performs writing, editing, and rewriting of technical material. May prepare user guides and other technical documentation. Responsible for ensuring consistency in the documentation. Maintains documentation pertaining to programming, information systems (IT) operations, systems operation and user documentation in support thereof. Translates technical specifications into user documentation. Plans, writes and maintains systems and user support documentation efforts, including online help screen(s). Knowledge of military documentation content and format standards to prepare, edit, and publish technical materials, preferred.

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**Special Item Number (SIN) ANCILLARY**

**Senior Logistics Specialist 59 15A SLOGS**

**Experience:** Must have 12 years of relevant experience.
**Education:** BA/BS degree or the equivalent years in experience.

**Functional Responsibility:** Performs logistics support analyses, level of repair analyses, integrated logistic support planning and other ILS related documentation. Requires experience with MIL-STD-1369, MIL-STD-1388/1 or corresponding commercial equivalents in support of fielded and emerging information technology systems. DoD 8570 as required.

**Logistics Specialist 60 15B LOGS**
**Experience:** Must have 8 years of relevant experience.

**Education:** Associates Degree or the equivalent years in experience.

**Functional Responsibility:** Performs logistics support analyses, level of repair analyses, integrated logistic support planning and other ILS related documentation. Requires experience with MIL-STD-1369, MIL-STD-1388/1 or corresponding commercial equivalents in support of fielded and emerging information technology systems. DoD 8570 as required.

**Technical Typist / Word Processor 71 19C TTWP**
**Experience:** Must have 2 years of relevant experience including technical and scientific notation.

**Education:** None. Associates degree preferred or the equivalent years in experience.

**Functional Responsibility:** Supports preparation of various documents including text, tables, and matrices as components of user guides, user documentation and contract deliverables. Updates IT documentation (such as TOs and TCTOs). Assists in the other tasking as directed.
Non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

P3I, Inc. guarantees the satisfactory completion of the IT Services performed under the task order and further agrees to offer only the personnel who meet or exceed the minimum qualification requirements stated in the Commercial Labor Category Descriptions provided herein. P3I, Inc. does allow experience to substitute for education requirements. P3I, Inc.’s criteria for substituting experience for educational degrees are:

Associate Degree: In lieu of an Associate's Degree, personnel may have two (2) years of specific, related experience with similar functional responsibilities.

Bachelor’s Degree: In lieu of a Bachelor's Degree, personnel may have an Associate's Degree and a minimum of four (4) years of additional specific, related experience with similar functional responsibilities.

Advanced Degree: In lieu of an Advanced or Graduate Degree (Masters or above), personnel may have a Bachelor's Degree and a minimum of four (4) years of additional general experience and a minimum of two (2) additional years of specific related experience with similar functional responsibilities.
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P3I, Incorporated Labor Category Descriptions for Professional Services

Special Item Numbers (SINs) 541330ENG, 541380, 541420, 541715

**Director**

**General Experience:** Within the overall company objectives, direct the overall operations of a department; develop and plan technical programs, and implement; assign personnel, and review results. Input resource requirements, and allocate and control resource utilization for the department.

**Functional Responsibilities:** Recommends and reviews policies and procedures for group and/or company-wide applications. Serves as an advisor to executive management on projects and progress within areas of responsibility; serves as member of Policy Committees. Serves as an official company representative to clients. Provides professional and technically sound programs and consultation that accomplish work objectives, satisfy the client’s requirements, and fall within overall constraints for resources.

**Education:**  Director I ~ Bachelors degree

**Experience:**  Director I ~ 10 years experience

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**Program Manager**

**General Experience:** Experience in program planning, financial budgeting, financial management, tracking, reporting, and evaluating metrics, organizing and managing critical aspects of the development, production, deployment, and sustainment of capabilities, systems, subsystems, and equipment.

**Functional Responsibilities:** Responsible for the direction of a large, complex program(s) or a particular function(s), which may involve a single or several customer locations. Directs the efforts of a substantial number of administrative and professional support staff in carrying out the tasks necessary to meet program milestones. Must have demonstrated capabilities for oral and written communications with all levels of staff and management. Must have in-depth knowledge of the areas for which responsibility is given. Identify and mitigate risks to the program. Assist customer and contractor personnel to develop and review program plans, deliverable status, milestone schedules, assignments, costs, etc. Ensures conformance with schedules and costs.

**Education:**  Program Manager V ~ Bachelors Degree  
Program Manager IV ~ Bachelors Degree  
Program Manager III ~ Bachelors Degree  
Program Manager II ~ Bachelors Degree  
Program Manager I ~ Associates Degree

**Experience:**  Program Manager V ~ 12 years experience  
Program Manager IV ~ 10 years experience  
Program Manager III ~ 8 years experience  
Program Manager II ~ 5 years experience
Senior Systems Engineer
General Experience: Implement a robust systems engineering and integration process to address the lifecycle requirements of each product area identified in this Performance Work Statement.

Functional Responsibilities: Support the various development efforts and phases, consisting of various sizes and complexities of systems, where a system is understood to be an assembly or combination of interrelated elements (e.g., hardware, software, materiel, training, tactics, or procedures) working together toward a common objective or performance requirement. Perform the following types of tasks: generation of safety studies and analyses; reviewing and evaluating weapon system technical specifications, designs, analyses, test plans/procedures/results and technical data packages for the determination of both interim and final hazard classification and compliance with safety criteria, design; or test and/or qualification requirements. These efforts apply to new and legacy conventional munitions, explosive devices, directed energy and other emerging weapons technologies.

Education:
- Senior Systems Engineer VIII ~ Bachelors
- Senior Systems Engineer VII ~ Bachelors
- Senior Systems Engineer VI ~ Bachelors
- Senior Systems Engineer V ~ Bachelors
- Senior Systems Engineer IV ~ Bachelors
- Senior Systems Engineer III ~ Bachelors
- Senior Systems Engineer II ~ Bachelors
- Senior Systems Engineer I ~ Bachelors

Experience:
- Senior Systems Engineer VIII ~ 10 years experience
- Senior Systems Engineer VII ~ 8 years experience
- Senior Systems Engineer VI ~ 7 years experience
- Senior Systems Engineer V ~ 6 years experience
- Senior Systems Engineer IV ~ 5 years experience
- Senior Systems Engineer III ~ 3 years experience
- Senior Systems Engineer II ~ 2 years experience
- Senior Systems Engineer I ~ 1 year experience

Senior Engineer
General Experience: Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.

Functional Responsibilities: This person has full technical responsibility for interpreting, planning, organizing, executing, and coordination of assignments and is capable of planning and developing projects concerned with unique or controversial items having a major effect on the programs. Must be able to perform work involving the exploration of subject area, definition of
scope, and selection of problem investigation areas. Applies intensive and diverse knowledge to problems and makes independent decisions.

**Education:**  
Senior Engineer II ~ Bachelors  
Senior Engineer I ~ Bachelors

**Experience:**  
Senior Engineer II ~ 8 years experience  
Senior Engineer I ~ 4 years experience

**Engineer I**  
**General Experience:** Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.  
**Functional Responsibilities:** Fully competent professionals in all aspects of the subject matter area. Independently prepare criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Select and apply engineering techniques and procedures to analyze and evaluate specific problems, data, or other features of the work which are broad in scope and complexity. Review and evaluate the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks.

**Education:**  
Engineer I ~ Bachelors

**Experience:**  
Engineer I ~ 3 years experience

**Engineering Specialist**  
**General Experience:** Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.  
**Functional Responsibilities:** A recognized professional authority in a specialty area and be capable of solving major problems in a narrow specialty field or over a broad scope of specialties. Recommendations and conclusions are considered authoritative and are seldom questioned from a technical point of view. Exercises a high Degree of originality and sound judgment in formulating, evaluating, and correlating broad engineering/scientific concepts, guiding the analysis of unique problems, and developing new and improved techniques and methods.

**Education:**  
Engineering Specialist III ~ Bachelors  
Engineering Specialist II ~ Bachelors  
Engineering Specialist I ~ Bachelors

**Experience:**  
Engineering Specialist III ~ 10 years experience  
Engineering Specialist II ~ 9 years experience  
Engineering Specialist I ~ 8 years experience
**Senior Configuration Management Analyst**

**General Experience:** Analyzes complex engineering change proposals. Monitors contractors, subcontractors, and vendors of long-term/high revenue contracts to ensure that the applications of military standards and requirement for the statement of work is properly implemented.

**Functional Responsibilities:** Designs, develops, and establishes configuration and data management documentation based on program requirements. Reviews and makes recommendation on contractor engineering data. Identifies requirements and coordinates the development and implementation of computer based configuration, data management systems and electronic data support. Develops and implements new processes. There is an emphasis of technical acumen within this job with a lesser Degree of focus on data management.

**Education:**
- Senior Configuration Management Analyst I ~ Bachelors
- Configuration Management Analyst IV ~ Bachelors
- Configuration Management Analyst III ~ Bachelors
- Configuration Management Analyst II ~ Bachelors
- Configuration Management Analyst I ~ Bachelors

**Experience:**
- Senior Configuration Management Analyst I ~ 7 years experience
- Configuration Management Analyst IV ~ 5 years experience
- Configuration Management Analyst III ~ 4 years experience
- Configuration Management Analyst II ~ 2 years experience
- Configuration Management Analyst I ~ 1 year experience

**Senior Test Engineer**

**General Experience:** Provide technical and engineering support for Test and Evaluation (T&E) activity areas: document review, test concept development, test plan development, test execution, test reporting, methodology development, data reduction and analysis, and end user operational testing.

**Functional Responsibilities:** Prepares criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Selects and applies engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Reviews and evaluates the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks. Devises new approaches to problems encountered, and accomplishes assigned tasks with efficiency, dispatch, and thoroughness. Operates with general instructions; selected portions of work will be reviewed in detail to measure adequacy of approach, execution, and presentation.

**Experience:**
- Senior Test Engineer III ~ Bachelors
- Senior Test Engineer II ~ Bachelors
- Senior Test Engineer I ~ Bachelors
Experience: Senior Test Engineer III ~ 4 years experience  
              Senior Test Engineer II ~ 3 years experience  
              Senior Test Engineer I ~ 2 years experience

Technical Specialist
General Experience: Provides technical guidance to personnel engaged in a specialized support function of the company, and serves as technical specialist in the field. Serves as focal point for work requests of the group; plans, organizes, and coordinates the activities of personnel engaged in equipment operations or maintenance.
Functional Responsibilities: Provides technical guidance to personnel engaged in a specialized support function of the company, and serves as technical specialist in the field. Serves as focal point for work requests of the group; plans, organizes, and coordinates the activities of personnel engaged in a specific technical support function involving equipment operation or maintenance. Controls and reviews work to assure timeliness and accuracy. Assists employees with problem resolution; conducts performance evaluation interviews, seeks interpretation of company policies, and informs employees; and enforces safety regulations.

Education: Senior Technical Specialist I ~ Bachelors  
            Technical Specialist III ~ 2 years of college  
            Technical Specialist II ~ 2 years of college  
            Technical Specialist I ~ 2 years of college

Experience: Senior Technical Specialist I ~ 8 years experience  
            Technical Specialist III ~ 4 years experience  
            Technical Specialist II ~ 3 years experience  
            Technical Specialist I ~ 2 years experience

Senior Logistician
General Experience: Performs analysis and appraisal of hardware designs to identify and document maintenance and support requirements. Reviews engineering design and changes and analyzes equipment characteristics. Utilizes logistics modeling techniques to predict maintenance levels and costs.
Functional Responsibilities: Plans and conducts work requiring judgment in the evaluation, selection, and substantial adaptation and modification of standard techniques, procedures, and criteria. Independently prepares (or directs others in the preparation of) criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Selects and applies engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Reviews and evaluates the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks. Devises new approaches to problems encountered, and accomplishes assigned tasks with efficiency, dispatch, and thoroughness.

Education: Senior Logistician III ~ Bachelors  
           Senior Logistician II ~ Bachelors  
           Senior Logistician I ~ Bachelors
Experience: Senior Logistician III ~ 7 years experience  
Senior Logistician II ~ 6 years experience  
Senior Logistician I ~ 4 year experience

Senior Network Engineer  
**General Experience:** Provide technical and engineering support for the network engineering activity areas: network systems analysis, information technology processing techniques, network engineering, and security.

**Functional Responsibilities:** Research and evaluate all aspects of networking, including software and hardware and the critical interface issues between hardware and software. Analyze reliability and availability of systems, evaluate network and information systems methodologies, performance evaluation and optimization, networking and computer communication, design criteria requirements, and test requirements identification. Responsible for interpreting, planning, organizing, executing, and coordination of assignments. Must be able to perform work involving the exploration of subject area, definition of scope, and selection of problem investigation areas. Applies intensive and diverse knowledge to problems and makes independent decisions.

**Education:** Senior Network Engineer I ~ Bachelors

Experience: Senior Network Engineer I ~ 4 years experience

Senior Process Engineer  
**General Experience:** Analyzes product failures for root causes, proposes corrective actions, prepares failure and analysis report and maintains reliability control database on product success/failure history. Develops new processes as required to meet requirements and assists in continuously improving processes to increase efficiency and reduce cost.

**Functional Responsibilities:** Analyzes product failures for root causes, proposes corrective actions, prepares failure and analysis report and maintains reliability control database on product success/failure history. Utilizes complex statistical methods such as linear regression and standard deviation to evaluate compliance with reliability numerical requirements. Participates in design reviews of new complex products and continues review of proposed changes affecting product baseline data. Prepares reliability section of technical proposals, including manpower estimates and scheduling. Reviews preliminary reports and waivers, deviations and engineering change proposals for compliance with contractual requirements.

**Education:** Senior Process Engineer I ~ Bachelors

Experience: Senior Process Engineer I ~ 5 years experience

Software Engineer  
**General Experience:** Designs, develops, tests, and evaluates software and systems that enable computers to perform their applications, applying principles and techniques of computer science, engineering, and mathematical analysis.

**Functional Responsibilities:** Formulates, defines and provides empirical analysis for software
programming applications, or modifies or maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for applications dealing with the overall operating systems, such as file maintenance routines, large telecommunications networks, computer accounting and advanced mathematical/scientific software packages. Able to define critical project criteria to ensure project completion.

**Education:**
Senior Software Engineer IV ~ Bachelors
Senior Software Engineer III ~ Bachelors
Senior Software Engineer II ~ Bachelors
Senior Software Engineer I ~ Bachelors
Software Engineer II ~ Bachelors
Software Engineer I ~ Bachelors

**Experience:**
Senior Software Engineer IV ~ 10 years experience
Senior Software Engineer III ~ 7 years experience
Senior Software Engineer II ~ 5 years experience
Senior Software Engineer I ~ 4 years experience
Software Engineer II ~ 2 years experience
Software Engineer I ~ 1 year experience

**Systems Analyst**

**General Experience:** Responsible for the evaluation of systems performance including computer, electronic, and electrical systems. Also assists in defining and developing system performance criteria and requirements, developing system design solutions, analyzing system performance during prototyping and early development stages, and conducting performance audits to demonstrate functionality.

**Functional Responsibilities:** Works with the enterprise architect to ensure that systems fit within the system-of-systems concept for the enterprise and reviews system solutions to verify that they maintain system interoperability. Assesses software solutions to evaluate the applicability of COTS approaches and evaluates hardware solutions to address best value approaches given life cycle cost and performance. Has full technical responsibility for interpreting, planning, organizing, executing, and coordination of assignments and is capable of planning and developing projects concerned with unique or controversial items having a major effect on the programs. Must be able to perform work involving the exploration of subject area, definition of scope, and selection of problem investigation areas.

**Education:**
Systems Analyst IV ~ Bachelors
Systems Analyst III ~ Bachelors
Systems Analyst II ~ Bachelors
Systems Analyst I ~ Bachelors

**Experience:**
Systems Analyst IV ~ 4 years experience
Systems Analyst III ~ 3 years experience
Systems Analyst II ~ 2 years experience
Systems Analyst I ~ 1 year experience

**System Administrator**
**General Experience:** Responsible for installing, supporting and maintaining servers or other computer systems, and planning for and responding to service outages and other problems. Other duties may include scripting or light programming, project management for systems-related projects, supervising or training computer operators, and being the consultant for computer problems beyond the knowledge of technical support staff.

**Functional Responsibilities:** Assists project teams with technical issues. Activities include the definition of needs, benefits, and technical strategy; research & development within the project life-cycle; technical analysis and design; and support of operations staff in executing, testing and rolling-out the solutions.

**Education:**
- System Administrator II ~ Bachelors Degree
- System Administrator I ~ Bachelors Degree

**Experience:**
- System Administrator II ~ 3 years experience
- System Administrator I ~ 1 years experience

**Functional Specialist I**

**General Experience:** Experience within the general functional area. Applicable functional areas include business process reengineering, specialty engineering (e.g., systems safety, quality assurance, test and evaluation, human factors, reliability and maintainability, systems security etc.), organizational planning, and configuration and data information systems. Is knowledgeable of all aspects of the functional areas involved in the assigned project. Performs studies, analyses, and tests on projects or tasks that involve conventional plans, investigations, analyses, etc. Receives overall instructions on specific assignment objectives, features, possible solutions, etc.

**Functional Responsibilities:** Performs a broad range of tasks associated with the implementation of standard techniques, procedures and/or criteria as they apply to the technical or administrative aspects of the program or functional area. Uses own knowledge and information supplied relative to the technical or administrative aspects of the program to perform technical studies and analyses and prepare inputs to program documentation as it relates to that particular functional area. Organizes and maintains management files and other data deliverable files. Participates in meetings, design reviews, briefings, etc. relating to the particular support function; identifies and reports on issues or related problems and potential risks; recommends risk mitigation actions.

**Education:**
- Functional Specialist I ~ Bachelors Degree

**Experience:**
- Functional Specialist I ~ 10 years experience

**Information Assurance Engineer**

**General Experience:** Responsible for ensuring that information systems are secure and that data maintained in these systems is protected from unauthorized access.

**Functional Responsibilities:** Develops firewalls and intrusion detection systems that reflect current state of the art in information assurance and monitors and reports on intrusion detection events. Responsible for ensuring that COTS products (hardware and software) meet current information assurance standards and that security patches released by OEMs are installed and verified. Ensures that uniquely developed systems and software have required level of information assurance and that designs are compliant with current regulatory requirements.
Evaluates current status of potential information system threats from casual intrusion to intrusions meant to permanently or irreparably degrade system performance or protection.

**Education:** Information Assurance Engineer II ~ Bachelors Degree  
Information Assurance Engineer I ~ Bachelors Degree

**Experience:** Information Assurance Engineer II ~ 3 years experience  
Information Assurance Engineer I ~ 2 years experience

**Logistician**  
**General Experience:** Performs analysis and appraisal of hardware designs to identify and document maintenance and support requirements. Reviews engineering design and changes and analyzes equipment characteristics. Utilizes logistics modeling techniques to predict maintenance levels and costs.  
**Functional Responsibilities:** Independently evaluates, selects, and applies standard engineering techniques, procedures, and criteria; makes minor adaptations and modifications. Independently performs project assignments that involve few complex features and can be guided by codes, standards, and other precedents of the discipline. Analyzes and/or evaluates the results of an analysis, using techniques prescribed by senior engineers or supervisors. Accomplishes and completes tasks of limited scope, or solve problems which require investigation of a limited number of variables. Provides independent, professional support on portions of complex projects. Specific assignment objectives, approaches, and possible solutions issued by a supervising engineer; work is reviewed for accuracy and completeness. May supervise or coordinate the work of drafters, engineer associates, technicians, writers, editors, clerks, or other positions that support specific assignments.  

**Education:** Logistician I ~ Bachelors Degree

**Experience:** Logistician I ~ 2 years experience

**Operations Analyst**  
**General Experience:** Provides analysis of operational environments and the effectiveness of system performance in those environments. Evaluates proposed solutions for reliability, maintainability, supportability and functionality in real or proposed operational usage scenarios. Provides feedback to system designers, manufacturers, and logisticians on the performance of and requirements for improving performance in the operational environment.  
**Functional Responsibilities:** Persons at this level independently prepare (or direct others in the preparation of) criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Select and apply engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Review and evaluate the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks.  

**Education:** Operations Analyst IV ~ Bachelors Degree  
Operations Analyst III ~ Bachelors Degree  
Operations Analyst II ~ Bachelors Degree
Operations Analyst I ~ Bachelors Degree

**Experience:**  Operations Analyst IV ~ 8 years experience  
Operations Analyst III ~ 7 years experience  
Operations Analyst II ~ 6 years experience  
Operations Analyst I ~ 2 years experience

**Professional Hardware Engineer**

**General Experience:** Implements a robust systems engineering and integration process to address the lifecycle requirements of each hardware product area. Supports the various development efforts and phases, consisting of various sizes and complexities of hardware systems working together toward a common objective or performance requirement.

**Functional Requirements:** Performs the following types of tasks: generation of requirements studies and analyses; reviewing and evaluating system technical specifications, designs, analyses, test plans/procedures/results and technical data packages for all hardware components.

**Education:** Professional Hardware Engineer I ~ Bachelors Degree

**Experience:** Professional Hardware Engineer I ~ 5 years experience

**Service Desk Technician**

**General Experience:** Service desk technicians provide technical and troubleshooting support to users in need of assistance with their computer hardware or software. These computer technicians are trained to deal with various types of computer issues, from dealing with minor glitches in a new program to major problems with computer viruses and system crashes.

**Functional Responsibilities:** Provides technical software, hardware and network problem resolution to all computer users by performing question/problem diagnosis and guiding users through step-by-step solutions in a call center environment; clearly communicates technical solutions in a user-friendly, professional manner; provides one-on-one end-user training as needed; conduct hardware and software inventory database maintenance and reporting; and perform related work as required.

**Education:**  
Service Desk Technician III ~ One year of college  
Service Desk Technician II ~ One year of college  
Service Desk Technician I ~ One year of college

**Experience:**  
Service Desk Technician III ~ 3 years experience  
Service Desk Technician II ~ 2 years experience  
Service Desk Technician I ~ 1 year experience

**Administrative Associate I**

**General Experience:** Provides clerical/secretarial support in the accomplishment of task requirements.

**Functional Responsibilities:** Has the basic skills required to type, file, and schedule and
coordinate documents and activities required to provide administrative support. May require skill in taking dictation and using word processing systems. Has under-standing of pertinent government document production guidelines and procedures.

**Education:** Administrative Associate I ~ One year of college  
**Experience:** Administrative Associate I ~ 1 year experience

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The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide)." per the MAS Solicitation.