GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

Schedule Title: Multiple Award Schedule

Commodity Code: B

PSC Codes: 399, D302, D306 and D310.

Contract number: 47QTCA20D001J

Period of Performance: 10/31/2019 and ends 10/30/2024

Contract Current through Mass Mod A826, effective November 18, 2020

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period.

EDTS, LLC
1721 Goodrich Street
Augusta, GA 30904-3017

706-722-6604 ph
706-722-8133 fax

www.edts.com

Contract administration source: Lynn Mays, 706-691-0100, Lmaves@edts.com

Business size: Other small business.

CUSTOMER INFORMATION:

1a. Awarded Special Item Number: 54151S - Information Technology Professional Services.

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: Sr. Systems Analyst at $127.12 per hour.

1c. A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided – see pages 4 to 10 and pricing on page 11.

2. Maximum Order: $500,000.
3. Minimum Order: $100.00

4. Geographic coverage (delivery area): Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities. The Geographic Scope of Contract will be domestic delivery.

5. Point of Production: Augusta, GA – Richmond County.

6. Discount from list prices or statement of net price: The services prices are the net prices.

7. Quantity discounts: Not applicable.

8. Prompt Payment Terms. Net 30. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."

9. Foreign items: Not applicable.

10a. Time of delivery: As mutually agreed with each ordering activity.

10b. Expedited Delivery: As mutually agreed with each ordering activity.

10c. Overnight and 2-day delivery: As mutually agreed with each ordering activity.

10d. Urgent Requirements: The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery.

11. F.O.B. Point: DEST.

12a. Ordering Address: 1721 Goodrich Street, Augusta, GA 30904-3017.

12b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address: 1721 Goodrich Street, Augusta, GA 30904-3017.


15. Export packing charges: Not applicable.

16. Terms and conditions of rental, maintenance, and repair: Not applicable.

17. Terms and conditions of installation: Not applicable.

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not applicable.

18b. Terms and conditions for any other services: None.


20. List of participating dealers: None.

21. Preventive maintenance: Not applicable.
22a. **Special attributes such as environmental attributes** (e.g., recycled content, energy efficiency, and/or reduced pollutants): Not applicable.

22b. **Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found**: Not Applicable.

The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

23. **Data Universal Number System (DUNS) number**: 122376226.

24. **Notification regarding registration in Beta System for Award Management (SAM) database**: Yes.
DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Title: Auditor, IT

Minimum Experience: Eight years.

Functional Duties: Identifies information processing and technology risk. Evaluates controls and makes recommendations. Identifies problems and recommends solutions. Reviews the installation and security related controls for a wide variety of computing platforms, including operating systems, sub-systems, databases and software products used to support the processing environment. Prepares and performs audit tests and evaluates results. Provides documentation of audit tests to facilitate efficient and effective reviews.

Minimum Education: Bachelor’s degree in Criminology, Cybersecurity or Information Technology or 10 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, OSCP, CCNA, ITILv3, Sec+.

Title: Communications Consultant I

Minimum Experience: Four years.

Functional Duties: Perform similar duties as directed or instructed by Senior Communications Consultant and Subject Matter Experts. Provides oversight for multiple client engagements by managing several multi-faceted programs and creating overarching vision. Meets with program manager to discuss performance, initiatives, and priorities. Plans installations, transitions, and cutovers of network components and capabilities.

Minimum Education: Bachelor degree in English or Computer Science or 6 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple PMP, CASP, Project+, CHWP, MCITP, MCSA

Title: Communications Consultant II

Minimum Experience: Six years.

Functional Duties: Provides oversight for multiple client engagements by managing several multi-faceted programs and creating overarching vision. Responsible for overseeing an integrated management structure, which evaluates overall performance. Meets with program manager to discuss performance, initiatives, and priorities. Plans installations, transitions, and cutovers of network components and capabilities. Coordinates requirements and schedules with users and suppliers.

Minimum Education: Bachelor degree in English or Computer Science or 8 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple PMP, CASP, CHWP, MCITP, MCSA, MCTS, VSP, VTSP, VCP-DCV, ACSP, CISA, CISSP, MBA

Title: Contract Program Manager

Minimum Experience: Ten years.

Functional Duties: Leads the project or multiple tasks and retains overall responsibility for performance, including cost, schedule, deliverables, and contractual compliance. Provides the interface to the customer and other project leaders. Identifies, acquires, and utilizes company resources to achieve project technical objectives. Establishes priorities, task assignments, and completion. Ensures that quality and productivity standards are maintained while
meeting project/client deadlines and budget constraints. Ensures quality assurance and timely delivery of all specified deliverables. Identifies all task responsibilities and reports any changes or suggestions according to ensure compliance with government regulations, codes, and company policy and procedures.

**Minimum Education:** Bachelor degree in Management Information Systems or Finance or 12 years of experience. 3 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISA, CISSP, MBA, PMP

**Title:** Data Security Analyst

**Minimum Experience:** Six years.

**Functional Duties:** Direct experience implementing or managing security functionality or controls in data center environments. Excellent technical skills and knowledge to successfully manage project work; broad understanding of network, database and application security issues. Comprehensive hand-on knowledge of firewalls, intrusion detection systems, anti-virus software, data encryptions, and other industry-standard techniques and practices.

**Minimum Education:** Bachelor degree in Information Technology or 8 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, CASP+, CSAE, CCNA, CISM, ISACA-CISM, ITILv3, MBA, MCP

**Title:** Information Assurance Engineer

**Minimum Experience:** 10 years.

**Functional Duties:** Performs independent assessments (system and software security vulnerability, threat and risk assessments) and penetration tests on development and large-scale operational environments. Performs full-lifecycle (i.e. concept to deployment) Information Assurance (IA) security analyses to ensure the logical and systematic conversion of customer or product requirements into total secure systems solutions that acknowledge technical constraints. Responds to crisis or urgent situations to mitigate immediate and potential threats. Coordinates with intrusion analysts, incidence response analyst, and other stakeholders to leverage security information, network performance data, and threat intelligence in order to mitigate threats. Provides technologies for identification, modeling and predictive analysis of threats.

**Minimum Education:** Bachelor degree or 12 years of experience 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, CASP+, CSAE, CCNA, CISM, ISACA-CISM, ITILv3, MBA, MCP

**Title:** Installation Technician

**Minimum Experience:** Two years.

**Functional Duties:** Performs installation and troubleshooting of network systems, cables, computer voice and data equipment, and peripherals. Reads, interprets, and implement schematic drawings for installation purposes. Ensures proper inventory of equipment, parts and materials. Interacts with customer to ensure satisfaction.

**Minimum Education:** Associates degree in Computer Information Science or Support Services or 2 Years of experience CompTIA, Microsoft, Cisco, VMWare and Apple

**Title:** IT Consultant Senior Level

**Minimum Experience:** Four years.

**Functional Duties:** Serves as a senior-level analytical correspondent within engagement team. Assumes responsibility for contributing to work plan development, reaching engagement milestones, and often leading specific project tasks. Applies data modeling, process modeling, and software design techniques. Conducts analysis of appropriate consulting tools to satisfy program requirements, and creates project deliverables. Formulates diagnoses through financial or statistical modeling, assesses appropriate alternatives, and offers conclusions to Project Manager.
**Minimum Education:**  Bachelor degree in Computer Security or Management Information Systems or 6 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple VTSP, A+, VCP-DCV, ACSP, CEH, GSNA, OSCP, PMP CASP

**Title:** IT Specialist

**Minimum Experience:** Five years.

**Functional Duties:** Develops and applies advanced concepts and techniques and develops solutions to complex problems requiring a high degree of ingenuity and innovation. Provides guidance on the design, development, implantation, and maintenance of software applications and systems for projects, using current technologies and software. Utilizes structured system development life cycle processes for planning, managing and documenting project activities. Provides project with technical expertise gained through formal education and diverse IT project experience. Follows best practices in conducting project work.

**Minimum Education:** Bachelor degree in Management Information Systems or Finance or 7 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple ASCP, CompTIA Security+, CISA, CISSP, MBA, A+, Fireware Essentials, MCSA

**Title:** Network Engineer I

**Minimum Experience:** Two years.

**Functional Duties:** Perform similar duties as directed or instructed by the senior network engineer. Develops and maintains data networking and telecommunications systems. Analyzes network characteristics (e.g. traffic, connect time, transmission speeds, packet sizes, and throughput), troubleshoots problems and recommends procurement, removals and modifications to network components. Implements plans to install, transition, convert and cutover network components and capabilities. Performs network administration, provides technical assistance in the integration and test of computer integrated networks.

**Minimum Education:** Bachelor degree in Computer Information Technology or Network Administration or 4 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CompTIA Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, MCSE, MCITP, MCTS, Network+, CCNA, CCNP, VSP, VTSP, Windows 10

**Title:** Network Engineer II

**Minimum Experience:** Five years.

**Functional Duties:** Develops and maintains data networking and telecommunications systems. Analyzes network characteristics (e.g. traffic, connect time, transmission speeds, packet sizes, and throughput), troubleshoots problems and recommends procurement, removals and modifications to network components. Implements plans to install, transition, convert and cutover network components and capabilities. Performs network administration, provides technical assistance in the integration and test of computer integrated networks.

**Minimum Education:** Bachelor degree in Computer Information Technology or Network Administration or 7 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CompTIA Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, MCSE, MCITP, MCTS, Network+, CCNA, CCNP, VSP, VTSP, Windows 10

**Title:** Network Integration

**Minimum Experience:** Four years.
**Functional Duties:** Analyzes and develops telecommunications networks supporting a wide range of capabilities, including voice, data, video, and/or wireless service. Develops, designs, and plans for installation and maintenance of telecommunications systems and networks, from project inception to conclusion. Analyzes the problems and the characteristics of the information to be transported. Closely coordinates with other information systems professionals and operators to ensure proper execution of network services. Develops, in conjunction with functional users, alternative solutions and backup plans.

**Minimum Education:** Bachelor degree in Computer Science or Engineering or 6 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple ACSP, A+, CISA, CISSP, VCP-DCV, VSP, VTSP

**Title:** Operations System Security I

**Minimum Experience:** Four years.

**Functional Duties:** Designs, develops, engineers and implements solutions to MLS (Multilevel Security) requirements. Performs the development of the MLS. Gathers and organizes technical information about an organization’s needs and existing security products, and ongoing programs in the MLS arena. Performs risk analyses which also includes risk assessment. Provides daily supervision and direction to staff. Provides technical support for secure software development and integration tasks, including reviewing work products for correctness and adhering to the design concept and to user standards. Knowledgeable of Security/Information Assurance (IA) products such as PKI, VPV, firewalls, and intrusion detection systems.

**Minimum Education:** Bachelor degree in Computer Science, Security, Programming, or Cybersecurity or 6 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, CSAE< CISP+, OSCP, MCP.

**Title:** Operations System Security II

**Minimum Experience:** Eight years.

**Functional Duties:** Designs, develops, engineers and implements solutions to MLS (Multilevel Security) requirements. Performs the development of the MLS. Gathers and organizes technical information about an organization’s needs and existing security products, and ongoing programs in the MLS arena. Performs risk analyses which also includes risk assessment. Provides daily supervision and direction to staff. Provides technical support for secure software development and integration tasks, including reviewing work products for correctness and adhering to the design concept and to user standards. Knowledgeable of Security/Information Assurance (IA) products such as PKI, VPV, firewalls, and intrusion detection systems.

**Minimum Education:** Bachelor degree in Computer Science, Security, Programming, or Cybersecurity or 10 years of experience. 3 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, CISM, CSAE, CISP+, OSCP, MCP.

**Title:** Security Operations Center Manager

**Minimum Experience:** Ten years.

**Functional Duties:** Oversees the efforts of security staff to design, develop, engineer and implement solutions to security requirements. Responsible for the development of IT security. Manages the 24 hours 365 Security Operations Center gathers and organizes technical information about an organization’s needs, existing security products, and ongoing programs in the MLS arena. Performs risk analyses which also includes risk assessment. Provide support for facilitating and helping agencies identify their current security infrastructure and define future programs, design and execution of security related to IT systems. A working knowledge of several of the following areas is required:
understanding of business security practices and procedures; knowledge of current security tools available: hardware/software securities, different communication protocols; encryption techniques/tools; familiarity with commercial products and current internet/EC technology. Provides daily supervision and direction to staff.

**Minimum Education:** Bachelor degree in Computer Science, Security, Programming, or Cybersecurity or 10 years of experience. 3 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CISSP, CISM, CSAE, CASP+, OSCP, MCP

**Title:** Sr. Network Operations

**Minimum Experience:** Six years.

**Functional Duties:** Provides guidance and direction to network operations. Responsibilities include performing technical analysis of complex software, hardware, and transmission facilities, using various diagnostic tools in support of efficient network operations. Provides guidance and direction for engineering efforts and test and evaluation programs; and performs onsite engineering, installation and testing of management center equipment as needed.

**Minimum Education:** Bachelor degree in Business Administration Management and Operations or 8 years of experience. 3 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple A+, CISSP, CASP, Fireware Essentials, MSCA, MCSA, MCSE, Network+

**Title:** Sr. System Analyst

**Minimum Experience:** Five years.

**Functional Duties:** Analyzes and evaluates user requirements by coordinating with the user to define the problem, data availability, report requirements and system design problems. Defines systems objectives and prepares system design specification to meet user requirements. Correct problems in the programming or software of the system. Ability to distinguish between hardware and software problems, and to make recommendations for corrective measures.

**Minimum Education:** Bachelor degree in Computer Security, Computer Science or Engineering or 8 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple A+, Fireware Essentials, MCSA, MSCA, VSP, VTSP, CompTIA Security+, Network+, ACSP.

**Title:** Subject Matter Expert I

**Minimum Experience:** Four years.

**Functional Duties:** The subject Matter Expert has industry experience in the relevant subject matter. Perform similar duties as directed or instructed by the senior Subject Matter Expert. This individual will use information technology expertise and/or industry focus expertise in fulfilling the interpreted customer specification. The Subject Matter Expert is highly experienced in the industry with regard to information technology. Provides leadership related to current and future customer plans with regard to the stated information technology. Participates in all phases of study development with emphasis on the planning, analysis, documentation, and presentation phases. Oversees the design and preparation of technical reports and related documentation. Prepares and delivers senior management presentations and briefing as required by the task order. May serve as a Task Leader, responsible for ensuring the quality and timeliness of services delivered.

**Minimum Education:** Bachelor degree Computer Security, Computer Science or Engineering or 6 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple A+, Fireware Essentials, MCSA, MSCA, VSP, VTSP, CompTIA Security+, Network+, ACSP
Title: **Subject Matter Expert II**

**Minimum Experience:** Ten years.

**Functional Duties:** The Subject Matter Expert has industry experience in the relevant subject matter. This individual will use information technology expertise and/or industry focus expertise in fulfilling the interpreted customer specification. The Subject Matter Expert is highly experienced in the industry with regard to information technology. Provides leadership related to current and future customer plans with regard to the stated information technology. Participates in all phases of study development with emphasis on the planning, analysis, documentation, and presentation phases. Oversees the design and preparation of technical reports and related documentation. Prepares and delivers senior management presentations and briefing as required by the task order. May serve as a Task Leader, responsible for ensuring the quality and timeliness of services delivered.

**Minimum Education:** Bachelor degree in Computer Security, Computer Science or Engineering or 10 years of experience. 3 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple A+, Fireware Essentials, MCSA, MSCA, VSP, VTSP, CompTIA Security+, Network+, ACSP

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Title: **System Engineer I**

**Minimum Experience:** Two years.

**Functional Duties:** Applies software, hardware and standards information technology skills in the analysis, specification, development, integration and acquisition of systems for information management application. Ensures systems and applications are compliant with standards for open systems architectures reference models and profiles standards. Plans project coordination, management and engineering. Provides comprehensive definition of all aspects of system development from analysis of mission needs to verification of system performance. Performs evaluation of alternatives and assessment of risks and cost.

**Minimum Education:** Associate’s degree in Computer Science Networking Specialist or 4 years of experience. 1 or more active certifications. Apple, Cisco, CompTIA, Microsoft, or VMWare. Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, Network+

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Title: **Systems Engineer II**

**Minimum Experience:** Four years.

**Functional Duties:** Applies software, hardware and standards information technology skills in the analysis, specification, development, integration and acquisition of systems for information management application. Ensures systems and applications are compliant with standards for open systems architectures reference models and profiles standards. Plans project coordination, management and engineering. Provides comprehensive definition of all aspects of system development from analysis of mission needs to verification of system performance. Performs evaluation of alternatives and assessment of risks and cost.

**Minimum Education:** Associate’s degree in Computer Science, Network Specialist or 6 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, Network+

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Title: **Technical Specialist**

**Minimum Experience:** Two years.

**Functional Duties:** Performs direct technical support to projects. Works under supervision of more senior Engineers, ensures the quality of workmanship adheres to schedules and complies with the requirements of the installation, operation, maintenance configuration, troubleshooting, and repairs of general-purpose commercial systems. Prepares
engineering plans and site installation technical design packages. Interfaces with Program/Project Managers, customers and user representatives to ensure accurate solutions and user satisfaction on technical matters.

**Minimum Education:** Associate’s degree in Computer Science or Engineering or 4 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, Network+

**Title:** Technical Support Specialist

**Minimum Experience:** 5 Years.

**Functional Duties:** Provides senior level technical management services. Evaluates technical capabilities and goals. Listens and understands technical needs; assists in the planning process and identifies opportunities for improvement; and develops plans to meet the identified technology needs. Proposes and documents clear achievable objectives, evaluation methods, timeliness, and performance measures. Interfaces with senior technical staff in the client’s organization to effectively develop and execute technology improvements.

**Minimum Education:** Bachelor degree in Computer Security, Computer Science or Engineering or 6 years of experience. 2 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple A+, Server+, Fireware Essentials, CompTIA Cloud+, Security+, MCSA, Network+

**Title:** WAN Engineer

**Minimum Experience:** Four years.

**Functional Duties:** Installs, maintains and manages WAN networks. Monitors networks and troubleshoots network related problems. Performs general WAN administration. Integrates and test complex large scale computer networks. Schedules conversions and network changes. Analyzes networks for hardware and software upgrades, starts the acquisition process and obtains and analyzes hardware and software quotes for completeness. Supervises maintenance of network systems. Coordinates with all responsible users and sites.

**Minimum Education:** Bachelor degree in Computer Science Information Technology or 6 years of experience. 1 or more active certifications. CompTIA, Microsoft, Cisco, VMWare and Apple CompTIA Security+, A+, Fireware Essentials, CompTIA Cloud+, MCSA, MCSE, Network+, CCNA, CCNP, CCENT.

<table>
<thead>
<tr>
<th>Experience Substitutions</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A H.S. Diploma and four more years of applicable experience may be substituted for Bachelor Degree</td>
<td>Equals</td>
<td>Bachelor’s Degree</td>
</tr>
<tr>
<td>A H.S. Diploma and 2 more years of applicable experience may be substituted for Associates Degree</td>
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<td>Associates Degree</td>
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<tr>
<td>Holding an Associates Degree and having two more years of experience than stated for any position with a Bachelor’s Degree is equivalent to meeting the experience and education required for each BS degree.</td>
<td>Equals</td>
<td>Bachelor’s Degree</td>
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<tr>
<td>For example, an Associates Degree and 12 years of experience is equal to 10 years of experience and a BS for the Contract Program Manager</td>
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<table>
<thead>
<tr>
<th>Certifications Substitutions</th>
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<tbody>
<tr>
<td>Apple, AlienVault, Cisco, CompTIA, Microsoft and VMWare</td>
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Rates are for performance at the customer facilities – On-Site

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<tr>
<th>Labor Category</th>
<th>GSA Pricing from 10-31-20 to 10-30-21</th>
<th>GSA Pricing from 10-31-21 to 10-30-22</th>
<th>GSA Pricing from 10-31-22 to 10-30-23</th>
<th>GSA Pricing from 10-31-23 to 10-30-24</th>
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<td>$146.29</td>
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