General Services Administration
Authorized Federal Supply Schedule Price List

Multiple Award Schedule (MAS)
Contract # 47QTCA20D002D
11/21/2019 – 11/20/2024

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAdvantage.gov

Prices Shown Herein are Net (discount deducted)

IT Professional Services - SIN 54151S

FSC/PSC Code: D399
FSC Classes:
- D301 IT AND TELECOM- FACILITY OPERATION AND MAINTENANCE
  - Facility Management
- D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
  - Systems Development Services
- D306 IT AND TELECOM- SYSTEMS ANALYSIS
  - Systems Analysis Services
- D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
  - Automated Information Systems Services
- D308 IT AND TELECOM- PROGRAMMING
  - Programming Services
- D310 IT AND TELECOM- CYBER SECURITY AND DATA BACKUP
  - Backup and Security Services
- D311 IT AND TELECOM- DATA CONVERSION
  - Data Conversion Services
- D313 IT AND TELECOM- COMPUTER AIDED DESIGN/COMPUTER AIDED MANUFACTURING (CAD/CAM)
  - Computer Aided Design Services
  - Computer Aided Manufacturing Services
- D316 IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT
  - IT Network Management Services
D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION
• Creation/Retrieval of IT Related Data Services  
• Creation/Retrieval of Other Information Services  
• Creation/Retrieval of IT Related Automated News Services  

D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS  
• Other Information Technology Services, Not Elsewhere Classified

For more information on ordering from Federal Supply Schedules go to: <https://www.gsa.gov/buying-selling/purchasing-programs/gsa-schedule/about-gsa-schedule>

Contractor Information:
Pelatron Technologies LLC  
1464 West 40 South, Suite # 100  
Lindon, Utah  84042  
POC: Janice Kato  
Phone: 385-203-6000  
www.pelatrontech.com

Business Size: Small Business
Customer Information

1. Table of Awarded Special Item Numbers (SIN):
   SIN 54151S IT Professional Services

Pelatron Technologies (PTech) is a Native Hawaiian Organization (NHO)-owned 8(a) small disadvantaged business. We are a highly innovative IT and C4I engineering firm that provides unique and effective solutions for complex problems. Our company is a proven performer that delivers the highest quality, cost effective, technical services to our government and commercial customers.

PTech designs and develops complex IT infrastructure and sustainable computing systems, and provides administrative, maintenance and support on a broad array of operating systems.

PTech uses ITIL and ISO 9001 best practices to ensure our services are aligned with our customers’ needs, and follow our established quality management practices to ensure efficient desired outcomes.

PTech performs on a variety of vendor products (Oracle, Windows, Apache), diverse platforms (Windows, Windows Server, Linux/Unix), legacy and current programming language skills (VB Script, Visual Basic, Java, C#, JavaScript), multi-vendor middleware tools (OC4j, Apache Tomcat, Window IIS), and technical implementation of IS patterns, designs, and architectures.

PTech primary IT capabilities:
- Help Desk Support
- IT Systems and Server Administration
  - Performing computer system and software audits
- Network Design, Integration, and Maintenance
  - Setting up, maintaining and analyzing computer system firewalls
- Database Administration
- Software Development
- Website/portal management
- Installing, Configuring and Maintaining computer hardware and software for a tactical communications systems

IT Network Integration:

PTech has significant history and experience providing network design, planning and installation services to Government and commercial customers, including:
- Designing network architecture and maintaining network infrastructure
- Install cabling (Cat5, Cat6, fiber), telecomm systems, hardware/equipment
- Setting up, maintaining and analyzing computer system firewalls
- Certified IDS/IPS alarm systems installers
- Install and relocate telephone drops; transition analog to VOIP

Labor Category Rates

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>Min. Education</th>
<th>Min. Experience</th>
<th>Price (Hourly Rate including IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Program Manager</td>
<td>Bachelor’s degree or equivalent</td>
<td>15 years</td>
<td>180.32</td>
</tr>
<tr>
<td>54151S</td>
<td>Project Manager</td>
<td>Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or related field; or 6 years of experience</td>
<td>10 years</td>
<td>141.50</td>
</tr>
<tr>
<td>54151S</td>
<td>Help Desk Specialist I</td>
<td>Bachelor’s degree in a related field</td>
<td>1 year</td>
<td>51.69</td>
</tr>
<tr>
<td>54151S</td>
<td>Database Administrator II</td>
<td>Bachelor’s degree in Computer Science, Mathematics, or related field; or 8 years specialized experience</td>
<td>8 years</td>
<td>113.20</td>
</tr>
<tr>
<td>54151S</td>
<td>Database Developer I</td>
<td>Bachelor’s degree in Computer Science, Engineering, or related field</td>
<td>1 year</td>
<td>90.56</td>
</tr>
<tr>
<td>54151S</td>
<td>Systems Administrator II</td>
<td>Bachelor’s degree in Computer Science, Mathematics, Engineering, Business, or related field; or 5 years of related experience</td>
<td>6 years in systems administration and analysis</td>
<td>83.39</td>
</tr>
<tr>
<td>54151S</td>
<td>Systems Engineer I</td>
<td>Master’s degree in Engineering or applied sciences; or a Bachelor’s degree and 6 years of engineering experiences</td>
<td>10 years in management consulting and implementation of technology solutions</td>
<td>121.36</td>
</tr>
<tr>
<td>54151S</td>
<td>Software Systems Engineer II</td>
<td>Master’s degree and 4 years of experience; or a Bachelor’s degree in Computer Science, Mathematics, Physics, or Engineering and 6 years of Software Engineering experience</td>
<td>4 years with Master’s degree or 6 years with Bachelor’s degree in computer hardware and software systems</td>
<td>91.29</td>
</tr>
<tr>
<td>54151S</td>
<td>Cybersecurity Engineer III</td>
<td>PhD from an accredited college or university in specific subject matter discipline identified in the SOW; or Bachelor’s degree and 10 years of experience</td>
<td>6 years of task related experience in the identified field of study or specialization</td>
<td>113.43</td>
</tr>
<tr>
<td>54151S</td>
<td>Data Analyst IV</td>
<td>Master’s degree in Economics, Econometrics, or Statistics</td>
<td>5 years</td>
<td>120.10</td>
</tr>
<tr>
<td>54151S</td>
<td>Programmer Analyst II</td>
<td>Bachelor’s degree in Information Technology</td>
<td>10 years</td>
<td>96.24</td>
</tr>
</tbody>
</table>

SCA MATRIX

<table>
<thead>
<tr>
<th>SCA Eligible Labor Category</th>
<th>SCA Equivalent Code - Title</th>
<th>WD No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Assistant I</td>
<td>01020 Administrative Assistant</td>
<td>05-2247</td>
</tr>
</tbody>
</table>

The SCA is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices offered
are based on the preponderance of where work is performed and should the Contractor perform in an area with lower SCA rates, resulting in lower wages being paid, the task order prices will be discounted accordingly.

Position Descriptions

Program Manager: Manages the overall program and controls the effort provided by others, and develops and implements program strategy and tactics. Develops cost, technical, and schedule baselines and controls the program accordingly. Establishes individual performance criteria, hires appropriate staff, and oversees their application. Anticipates program problems and risks, and works to mitigate them. Monitors program tasks and regularly briefs client management orally and in writing concerning problems encountered and accomplishments. Responsible for keeping time and budget commitments for the company. For small tasks, where a task lead does not exist:
  • May serve as technical lead for the project.
  • May provide supervisory, technical, and administrative direction to the staff.
  • May evaluate staff performance and review work products on a daily basis.

Project Manager: Leads a team on large projects or significant segments of large, complex projects. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components. Provides applications systems analysis and programming activities for a government site, facility, or multiple locations. Prepares long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Responsible for overseeing all aspects of projects, including monitoring project budget and timeline and communications with customer management of issues and risks. The Project Manager will interface will the Team Lead, Functional Lead, and the Technical Architect.

Help Desk Specialist I: Responds to and diagnoses initial problems through discussion with users. Ensures a timely process through which problems are controlled. Includes problem recognition and follow-up steps. Responds to telephone calls, email, and personnel requests for technical support. Resolves routine problems primarily related to the desktop and network applications; routes unresolved problems and equipment requests to the appropriate IS group; recommends procedures and methods improvements. Interacts with network services, software systems engineering, and/or applications development to restore service and/or identify and correct core problem. Simulates or recreates user problems to resolve operating difficulties.

Database Administrator II: Responsible for the installation, configuration, administration, and maintenance of databases. Possesses in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis,
design, integration, documentation, and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases.

Performs high level planning, analysis, design, and implementation of information systems and subsystems. Formulates information systems requirements, advises alternative approaches, conducts feasibility studies.

**Database Developer I:** Designs stable, reliable, and effective databases. Optimizes and maintains legacy systems. Modifies databases according to requests. Solves database usage issues and malfunctions. Works with developers to improve applications and establish best practices. Performs release testing and beta support for assigned projects and resolves problems found in software. Creates technical documentation.

**Systems Administrator II:** Monitors and responds to complex hardware, software and network problems utilizing a variety of hardware and software testing tools and techniques. Provides interface with vendor support service groups and provides internal analysis to ensure appropriate notification during outages or period of degraded system performance. Provides Local Area Network (LAN) server support. Requires extensive knowledge of PC/LAN communications hardware and software in multi-protocol environment, and network management software.

**Systems Engineer I:** Coordinates all contributing disciplines and resources in the completion of projects or management of the program. Develops or modifies information system applications in an integrated architecture, utilizing industry standard lifecycle methodologies governed by configuration management disciplines. Develops documented external interfaces required for information systems being developed or modified. Oversees development applications, utilizes prototypes to achieve comprehensive requirements identification and efficient application implementation as well as customer satisfaction. Engages in the following activities: assigning tasks, establishing and maintaining task schedules, serving as liaison between appropriate personnel and the customer to ensure effective coordination of all project or program efforts, prepares and adheres to project cost and staffing plans.

**Software Systems Engineer II:** Performs analysis, evaluation, design, development and implementation of software systems. Tests and documents software and system components. Develops systems requirements based on program intent, output requirements, and equipment configurations.

**Cybersecurity Engineer III:** Provides extremely high-level subject matter expertise for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems which require doctorate level knowledge of the subject matter for effective implementation. Applies principles, methods, and knowledge of specific functional areas of expertise to specific task order requirements. Provides advice on esoteric problems which require extensive knowledge of the subject matter. Designs and prepares technical reports, studies, and related documentation, makes
charts and graphs to record results, prepares and delivers presentations, training, and briefings as required by the task order. Lead efforts to comply with information assurance and cyber security regulations for all impacted projects. Subject matter expert on cybersecurity and related areas.

**Data Analyst IV:** Identifies opportunities for value-added analysis using mostly in-house resources. Interacts and leads cross-functional team on projects to provide analytical perspectives to meet the goals of management and leadership. Performs comparative analysis using internal data or data provided by outside sources. Participates in research projects. Collaborates with program managers to evaluate and improvise existing tools/reports and develop new comprehensive presentations. Run queries to extract data used to update existing analysis and presentational materials with current data. Participate in various special and high visibility projects, as required. Rewrite regulations, as required.

**Programmer Analyst II:** Designs, develops, tests, maintains, enhances, and supports fully functioning applications to meet customer's needs. Troubleshoots issues and provides professional support for various systems as required. Upgrades applications to comply with new technology standards. Monitors application efficiencies to identify means of enhancing performance and user experience. Works with analysts to provide a technical perspective on gathering requirements and/or business process information and defining project requirements. Promotes and enforces standards for good programming practice.

2. **Maximum Order:** No maximum order.

3. **Minimum Order:** No minimum order.

4. **Geographic Coverage:** Domestic only (48 CONUS, Alaska and Hawaii)

5. **Point(s) of production:** N/A

6. **Discount from List Price:** Government net prices (discounts already deducted).

7. **Quantity Discounts:** None offered

8. **Prompt Payment Terms:** Net 30 days.
   Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9a. **Government purchase cards**: Government Purchase Card *is* accepted up to the micro-purchase threshold
9b. **Government purchase cards**: Government Purchase Card *is* accepted above the micro-purchase threshold; will accept over $3,000

10. **Foreign items**: N/A

11a. **Time of Delivery**: N/A – no products offered under this schedule
11b. **Expedited Delivery**: N/A – no products offered under this schedule
11c. **Overnight and 2-day Delivery**: N/A – no products offered under this schedule
11d. **Urgent Requirements**: N/A – no products offered under this schedule

12. **F.O.B. points**: N/A – no products offered under this schedule

13a. **Ordering Addresses**: N/A – no products offered under this schedule
13b. **Ordering procedures**: N/A – no products offered under this schedule

14. **Payment Address**:
   Pelatron Technologies LLC
   1464 West 40 South, Suite # 100
   Lindon, Utah  84042
   Phone: 385-692-6000

15. **Warranty provision**: N/A – no products offered under this schedule

16. **Export packing charges**: N/A – no products offered under this schedule

17. **Terms and conditions of Government purchase card acceptance**: Contact contractor.

18. **Terms and conditions of rental, maintenance, and repair**: N/A – no products offered under this schedule

19. **Terms and conditions of installation**: N/A – no products offered under this schedule

20. **Terms and conditions of repair parts**: N/A – no products offered under this schedule
20a. **Terms and conditions for any other services**: Dependent upon Task Order.

21. **List of service and distribution points**: Dependent upon Task Order.

22. **List of participating dealers**: N/A – no products offered under this schedule
23. **Preventive maintenance**: N/A – no products offered under this schedule

24a. **Special attributes such as environmental attributes**: N/A – no products offered under this schedule

24b. **Section 508**: In compliance with Electronic and Information Technology (EIT) supplies and services where applicable.

25. **Data Universal Numbering System (DUNS) Number**: 078649935