(i) GENERAL SERVICES ADMINISTRATION

Federal Supply Service
Authorized Federal Supply Schedule Price List
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an
electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET
address GSA Advantage® is: GSAAdvantage.gov

Schedule Title: MULTIPLE AWARD SCHEDULE

FSC Class and/or Product codes and/or Service Codes:

FPDS Code D302  IT Systems Development Services
FPDS Code D306  IT Systems Analysis Services
FPDS Code D316  IT Network Management Services
FPDS Code D399  Other Information Technology Services, Not Elsewhere Classified

Contract number: 47QTCA20D0032

Current through Mass Mod A826, November 13, 2020

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Period of Performance:

December 9, 2019 to December 8, 2024

InfoSys Public Services, Inc
800 King Farm Blvd, Ste 505, Rockville, MD 20850-6105

301-354-8600 ph, 301-354-8601 fax

Business size. Other than Small Business concern.

(ii) CUSTOMER INFORMATION:

1a. Special Item No 54151S: Information Technology Professional Services – See price list.

Special Item No OLM: Order Level Materials: Order-Level Materials are supplies and/or services acquired in direct support of individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level.

OLMs are Purchased under the authority of the FSS Program, Unknown until an order is placed, Only authorized for use in direct support of another awarded SIN, Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN), OLMs are not open-market items, OLMs are not awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level).
The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN, Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA, Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF)

1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract.**

   IT Application Developer I - $87.42

1c. **A description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided** – See pages a to b.

2. **Maximum order:** $500,000 for 54151S. For OLM, the cumulative value of OLMs in an individual task or delivery order cannot exceed 33.33% of the total value of the order.

3. **Minimum order:** $100.00

4. **Geographic coverage** (delivery area): *Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

   *Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

   The Geographic Scope of Contract will be domestic and overseas delivery.

5. **Point of production:** Rockville, MD Montgomery County.

6. **Discount from list prices or statement of net price.** Prices are net prices.

7. **Quantity discounts** – 1.25% for single orders from $250,000 or more.

8. **Prompt payment terms** – Net 30 Days.

9. **Foreign items** – Not applicable.

10a. **Time of delivery** - To be negotiated with each authorized ordering activity.

10b. **Expedited Delivery** – Not Applicable.

10c. **Overnight and 2-day delivery** – Not Applicable.

10d. **Urgent Requirements** – Not Applicable.

11. **F.O.B. point:** DEST.

12a. **Ordering address:** InfoSys Public Services, Inc, 800 King Farm Blvd, Ste 505, Rockville, MD 20850-6105.

12b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. **Payment address:** InfoSys Public Services, Inc, 800 King Farm Blvd, Ste 505, Rockville, MD 20850-6105.
14. **Warranty provision** – Workmanlike manner.
15. **Export packing charges** – Not Applicable.
16. **Terms and conditions of rental, maintenance, and repair** – Not Applicable.
17. **Terms and conditions of installation** – Not Applicable.
18a. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices** – Not Applicable.
18b. **Terms and conditions for any other services** – Not Applicable.
19. **List of service and distribution points** - Not Applicable.
20. **List of participating dealers** – Not Applicable.
21. **Preventive maintenance** – Not Applicable.
22a. **Special attributes such as environmental attributes** (e.g., recycled content, energy efficiency, and/or reduced pollutants) - – Not Applicable.
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/) - – Not Applicable.
23. **Data Universal Number System (DUNS) number** – 967188702.
24. **Notification regarding registration in System for Award Management (SAM) database** – Yes.
DESCRIPTION OF IT SERVICES AND PRICING

**Title: Database Specialist I**

**Minimum Experience:** Minimum 1 year of experience in database development and administration with expertise in one or more database technologies (Oracle, Microsoft SQL, MySQL, DB2, PostgreSQL, SAP HANA, MongoDB, etc.). Capabilities may include coding, programming, analysis, and administration of databases.

**Functional Duties:** Develop, test, debug and deploy database programs to accomplish the data processing needs of an organization. Provides technical database administration services for a multi-platform, multi-database environment. Create, test, and maintain all database objects (i.e., files, tables, indexes, views, users, keys, constraints, roles) on development, staging, and hosting environments. Design, code, and test stored procedures.

**Minimum Education:** Bachelor’s degree.

**Title: IT Application Developer I**

**Minimum Experience:** Minimum 1 year of IT experience with hands-on knowledge of concepts in at least one programming language/platform (such as Java, C/C++, .NET, Mainframe), one database (such as Oracle/SQL/DB2), and one operating system (Windows/Linux/Unix). Understanding of various SDLC models, such as RUP, Waterfall and Agile.

**Functional Duties:** Develops software applications as per detailed design. Conducts unit testing and resolve defects. Performs system integration. Performs application support/maintenance activities. Contributes in medium to complex tasks under supervision of IT Developer II. Works on creation of the low-level Technical artifacts, interacts with customers on issues, and works on them under supervision.

**Minimum Education:** Bachelor’s degree.

**Title: IT Architect I**

**Minimum Experience:** Minimum 5 years of intensive application technology experience with hands-on experience with developing applications across multiple technology components. Subject matter expertise in one technology area (Microsoft .Net, Java, Oracle, IBM technology stacks) with expertise in application design. Understanding of the principles of enterprise architecture. Capabilities may include a broad spectrum of expertise in a one or more of the following – Functional Domain expertise, IT architecture, ERP and COTS implementation, Complex IT systems development, data warehouse/business intelligence, SOA, web services, and emerging IT technology trends, such as cloud, mobility, big data, and analytics.

**Functional Duties:** Designs information systems to be implemented according to needs and objectives of the customer. Establish a system’s basic structure, defining essential design features and providing a framework for developers to follow. Works with IT team to ensure application requirements are understood and translated into technical solutions. Designs, develops, and supervises implementation of test plans and report findings. Prepares architectural design documentation, including diagrams and inventories. Supports IT Architect II in various activities throughout the Software Development Life Cycle. Participates in a variety of activities, like defining requirements, assessing server, storage and infrastructure sizing, analyzing hardware sizing to meet application requirements, and designing load balancing and clustering solutions according to architecture standards.

**Minimum Education:** Bachelor’s degree.
Title: IT Architect II

**Minimum Experience:** Minimum 10 years of intensive application technology experience with hands-on experience with developing applications across multiple technology components. 4+ years of experience in leading software development teams. Knowledge and experience with full SDLC lifecycle. Experience with Lean/Agile development methodologies. Good understanding of technology trends in one or more industries. Good understanding of technology trends in one or more industries. Experience in software development with modern development languages, such as Java, JavaScript, .NET, Python, Scala, Node.js, HTML5. Passion for, and experience with, emerging technologies, such as AI, IoT, Machine Learning, Cloud, Blockchain and Data Automation is desired for this position. Ability and proven experience of leading team of other architects.

**Functional Duties:** Design key components of critical applications. Provide architectural guidance to the team of architects and other technical resources. Conduct review of architectural artifacts. Participate in architectural board reviews. Provide leadership to architectural decision-making process. Work with the client team and other vendors for technical discussions.

**Minimum Education:** Bachelor’s Degree

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Title: IT Architect III

**Minimum Experience:** Minimum 12 years of intensive application technology experience with hands-on experience with developing applications across multiple technology components. 4+ years of experience in leading software development teams. Knowledge and experience with full SDLC lifecycle. Experience with Lean/Agile development methodologies. Good understanding of technology trends in one or more industries. Good understanding of technology trends in one or more industries. Experience in software development with modern development languages, such as Java, JavaScript, .NET, Python, Scala, Node.js, HTML5. Passion for, and experience with, emerging technologies, such as AI, IoT, Machine Learning, Cloud, Blockchain and Data Automation is desired for this position. Ability and proven experience of leading team of other architects.

**Functional Duties:** Design key components of critical applications. Provide architectural guidance to the team of architects and other technical resources. Conduct review of architectural artifacts. Participate in architectural board reviews. Provide leadership to architectural decision-making process. Work with the client team and other vendors for technical discussions.

**Minimum Education:** Bachelor’s Degree

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Title: IT Consultant I

**Minimum Experience:** Minimum 5 years of relevant experience with exposure to handling client’s IT operations. Resource should have knowledge about multiple IT facets. Possesses knowledge about management principles, models, marketing, and communication. Candidate should have good analytical and problem-solving skills.

**Functional Duties:** Manage client’s business projects. Review IT processes and analyze strength and weakness vis-à-vis competitors in the same area. Gather information, analyze, document, and come up with solutions and/or alternatives. Build new business models and present it to client. Analyze and monitor communication management among different departments.

**Minimum Education:** Bachelor’s Degree
**Title: IT Consultant II**

**Minimum Experience:** Minimum 10 years of relevant experience with exposure to handling client’s IT operations. Having broad knowledge of various domains with specialization in one area. Possesses knowledge about IT management principles. Candidate should have strong analytical and problem-solving skills. Have experience of leading a small team of other consultants.

**Functional Duties:** Work closely with client’s executive management to review IT process and propose improvements. Bring industry best practices, customize and integrate them with client’s operations. Present reports regularly to client management about the health and performance of the program. Analyze and optimize current IT processes. Lead team of other IT consultants.

**Minimum Education:** Bachelor’s Degree

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**Title: IT Consultant III**

**Minimum Experience:** Minimum 12 years of relevant experience with exposure to handling client’s IT operations. Having broad knowledge of various domains with specialization in one area. Possesses knowledge about IT management principles. Candidate should have strong analytical and problem-solving skills. Have experience of leading a small team of other consultants.

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**Minimum Education:** Bachelor’s Degree

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**Title: IT Analyst II**

**Minimum Experience:** Minimum 3 years of experience in system analysis with expertise in one or more technology areas. Has strong skills to assist IT Analyst I and other team members to analyze systems. Capabilities may include a broad spectrum of expertise in a one or more of the following: applications software, infrastructure, hardware, SOA (ESB, web services, portal, server), network, security, emerging IT technology trends, such as cloud, mobility, big data and analytics.

**Functional Duties:** Manages medium and large-scale information systems projects. Consults with management for system needs, design, and operation. Provides assistance and direction to other IT personnel. Maintains working knowledge of current industry information, vendor direction, new products, and technical architectures/approaches related to client’s needs. Plans, designs, and assists with additions, upgrades, replacements, or retirement of computer, network, database management, or application systems. Oversees IT Analyst team and support function.

**Minimum Education:** Bachelor’s degree.
Title: IT Analyst III

Minimum Experience: Minimum 5 years of experience in system analysis with expertise in one or more technology areas. Has strong skills to assist IT Analyst I and other team members to analyze systems. Capabilities may include a broad spectrum of expertise in a one or more of the following: applications software, infrastructure, hardware, SOA (ESB, web services, portal, server), network, security, emerging IT technology trends, such as cloud, mobility, big data and analytics.

Functional Duties: Manages medium and large-scale information systems projects. Consults with management for system needs, design, and operation. Provides assistance and direction to other IT personnel. Maintains working knowledge of current industry information, vendor direction, new products, and technical architectures/approaches related to client’s needs. Plans, designs, and assists with additions, upgrades, replacements, or retirement of computer, network, database management, or application systems. Oversees IT Analyst team and support function.

Minimum Education: Bachelor’s degree.

Title: Functional Analyst I

Minimum Experience: Minimum 1 year of relevant experience and has hands-on knowledge and understanding of the analysis of IT systems, activities and events. Knowledge of one or more requirements analysis tool sets, such as Rational Requisite Pro, Use Case Modeling, etc. Has ability to lead multiple teams to elicit requirements for a program.

Functional Duties: Documents existing business processes. Develops through joint application development sessions or other requirement gathering techniques. Assists in creation of user acceptance test plans and guiding testing team. Leads/participates in different stages from problem definition to diagnosis to solution design, development, and deployment. Provide subject matter expertise to project/program teams for defining requirements. Liaise with program managers and senior IT leadership to set directions for the project/program. Performs analysis of functional processes, organizations, and enterprises to identify and develop initiatives. Evaluates business processes for efficiency, effectiveness, and improvement. Documents analysis of business processes and recommends improvements.

Minimum Education: Bachelor’s Degree

Title: Functional Analyst II

Minimum Experience: Minimum 5 years of relevant experience handling IT system analysis for multiple clients. Well versed with different tools and processes used during analysis. Hands-on experience in working with client and documenting business, functional, and non-functional requirements. Needs to have very good communication skills.

Functional Duties: Produce software requirement metrics, use cases, process diagrams, sequence diagrams, and future state proposal. Demonstrate subject matter expertise and provide guidance to the team. Facilitate and document changes by conducting IT system analysis. Collaborate with developers to implement the requirements and work closely with testers during validation phase. Proactively identify improvement opportunities and assess existing inefficiencies. Work with multiple stakeholders and ensure proper closure of every requirement. Work closely with project manager for tracking the project plan for each of the requirements and support project team during different phases of development lifecycle.

Minimum Education: Bachelor’s Degree
**Title: Functional Analyst III**

**Minimum Experience:** Minimum 10 years of relevant experience handling IT system analysis for multiple clients. Well versed with different tools and processes used during analysis. Hands-on experience in working with client and documenting business, functional, and non-functional requirements. Needs to have very good communication skills.

**Functional Duties:** Produce software requirement metrics, use cases, process diagrams, sequence diagrams, and future state proposal. Demonstrate subject matter expertise and provide guidance to the team. Facilitate and document changes by conducting IT system analysis. Collaborate with developers to implement the requirements and work closely with testers during validation phase. Proactively identify improvement opportunities and assess existing inefficiencies. Work with multiple stakeholders and ensure proper closure of every requirement. Work closely with project manager for tracking the project plan for each of the requirements and support project team during different phases of development lifecycle.

**Minimum Education:** Bachelor’s Degree

**Title: Program Manager**

**Minimum Experience:** Minimum 12 years of information technology experience with prior experience of leading large and complex programs. Expertise in program management principles with optional PMP certification. Good understanding of the wider objectives of the program. Strong leadership and management skills. Good knowledge of budgeting and resource allocation process. Ability to work closely with client's executive level management. Ability to manage stakeholder expectation and work positively with the wide range of individuals involved in program management.

**Functional Duties:** Manage multidimensional, complex programs to meet parameters of success, such as budget, time, resources, and quality. Define program governance structure. Overall planning and monitoring of the program. Manage program's budget, risks, and issues. Coordinate with different projects in the program and manage their inter-dependencies. Optimize resource utilization among various projects.

**Minimum Education:** Bachelor’s degree.

**Title: Project Manager**

**Minimum Experience:** Minimum 8 years of information technology experience with prior experience of leading projects. Expertise in project management principles with optional PMP certification. Capabilities include management of scope, schedule, risks, configuration, change, communication, issue escalation, budget, quality, and delivery resources and people with the objective of ensuring project management of the highest standards within client guidance and contractual limitations.

**Functional Duties:** Responsible for providing overall IT project management for IT projects within all phases of the project lifecycle. Ensure project deliverables meet client and stakeholder business requirements on time, scope, and budget, and following industry standard project management methodologies and frameworks.

**Minimum Education:** Bachelor’s degree.
Title: IT Quality Assurance Manager

Minimum Experience: Minimum 5 years of relevant experience managing IT QA projects. Extensive knowledge of IT quality standards and tools. Hands-on experience with IT QA tools and application testing. Experience with QA automation. Ability to analyze, create and review agency programs and IT QA applications. Proficient with Microsoft Office. Excellent communication and leadership skills. Proven experience of leading a QA team in the past.

Functional Duties: Draft IT quality assurance policies and standards. Review of quality processes and inspection materials. Investigate customer complaints and following up until resolution. Work closely with client management team. Publish and present reports during different phases of the projects. Monitor the testing schedule and associated risks. Develop and monitor corrective and preventative actions. Identify opportunities to enhance efficiency. Maintain IT QA artifacts. Identify training needs and arrange training sessions for the team. Lead a team of IT testers.

Minimum Education: Bachelor’s Degree

Title: Test Consultant I

Minimum Experience: Minimum 1 year of experience in software testing. Strong understanding of principles of software testing and software test life cycle. Proficiency in usage of test management products/tools for manual, automation and performance testing. Has domain/technical knowledge for the applicable area.

Functional Duties: Develops test plan, prepare effort estimation, schedule for project execution. Prepares test cases. Reviews test case result. Interacts with clients for issue resolution to ensure effective test execution within client guidelines and norms.

Minimum Education: Bachelor’s degree.

Title: Test Consultant II

Minimum Experience: Minimum 3 years of experience in software testing. Expert understanding of principles of software testing and software test life cycle. Proficiency in usage of test management products/tools for manual, automation and performance testing. Expert in one or more testing tools such as HP Quality Center or IBM Rational Test Site. Expertise in test automation and performance testing (optional). Strong domain/technical knowledge for the applicable area.

Functional Duties: Anchors resting requirements. Prepares solution delivery of projects. Develops test strategy. Tracks and monitors project plans. Reviews test plans and test cases. Ensure optimum test environments are set up, reviews test scripts, develops project quality plans, validates defective prevention plans with an objective of delivering effective testing solutions for clients with client guidelines and norms. Provides status updates for testing outcomes. Works with team to validate testing results and communicate to the development team. Supports Test Consultant I, as required. Setup and execution of a test automation suite. Setup and execution of performance test cases.

Minimum Education: Bachelor’s degree.
## GSA Rates performed On-Site at Customer Facility

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Prices from 12-9-2020 to 12-8-2021</th>
<th>Prices from 12-9-2021 to 12-8-2022</th>
<th>Prices from 12-9-2022 to 12-8-2023</th>
<th>Prices from 12-9-2023 to 12-8-2024</th>
</tr>
</thead>
<tbody>
<tr>
<td>Database Specialist I</td>
<td>$99.79</td>
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<td>IT Application Developer I</td>
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