Contractor has been awarded all Special Item Numbers under the cooperative purchasing program.

SIN 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
  PSC Code DA01

SIN 518210C - CLOUD AND CLOUD-RELATED IT PROFESSIONAL SERVICES
  PSC Code DB10

Golden IT LLC
804 N Meadowbrook Dr Ste 142
Olathe, KS 66062
(913)-370-6165
(320) 323-0692 (Fax)
www.goldenit.us

Contract Number: 47QTCA20D006A
Period Covered by Contract: 02/19/2020 to 02/18/2025
Contract current through: Modification 1 effective 12/09/2019
Current through Mod A812 07/31/2020
Small, woman owned, 8(a) disadvantaged small business

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The Internet address GSA Advantage!® is: GSAAAdvantage.gov.

Prices shown herein are Net (discount deducted).
# Table of Contents

INFORMATION FOR ORDERING ACTIVITIES .................................................................................................. 3
APPLICABLE TO ALL SPECIAL ITEM NUMBERS ...................................................................................... 3
54151S PRICE SHEET AND LABOR CATEGORY DESCRIPTIONS .............................................................. 6
518210C PRICE SHEET AND LABOR CATEGORY DESCRIPTIONS ....................................................... 17
INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

1. AWARDED SPECIAL ITEM NUMBERS:
The table below shows the awarded special item numbers and location of labor categories awarded, rates and descriptions.

<table>
<thead>
<tr>
<th>Special Item Numbers</th>
<th>Page</th>
</tr>
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<tbody>
<tr>
<td>54151S</td>
<td>6</td>
</tr>
<tr>
<td>518210C</td>
<td>17</td>
</tr>
</tbody>
</table>

2. MAXIMUM ORDER:
The Maximum Order value for the following Special Item Numbers (SINs) is $500,000 each:
- Special Item Number 54151S - Information Technology (IT) Professional Services
- Special Item Number 518210C - Cloud and Cloud-Related IT Professional Services

3. MINIMUM ORDER:
The minimum dollar value of orders to be issued is $100.00.

4. GEOGRAPHIC COVERAGE:
Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside the 48 contiguous states, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:
- [X] The Geographic Scope of Contract will be domestic and overseas delivery.
- [   ] The Geographic Scope of Contract will be overseas delivery only.
- [   ] The Geographic Scope of Contract will be domestic delivery only.

5. POINT OF PRODUCTION:
Not Applicable

6. DISCOUNTS:
Government Educational Institutions: None
Other: None

7. QUANTITY DISCOUNTS:
Quantity: None
Dollar Volume: None

8. PROMPT PAYMENT TERMS:
Prompt Payment: None

9. GOVERNMENT PURCHASE CARDS BELOW THRESHOLD:
Golden IT LLC is required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders.

GOVERNMENT PURCHASE CARDS ABOVE THRESHOLD
Government purchase cards are not accepted for payments over the micro-purchase threshold.

10. **FOREIGN ITEMS**: Not applicable

11. **TIME OF DELIVERY**:
Golden IT LLC shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>Special Item Numbers</th>
<th>Normal Delivery Time</th>
<th>Expedited Delivery Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S and 518210C</td>
<td>30 days</td>
<td>As negotiated</td>
</tr>
</tbody>
</table>

Items available for expedited delivery are noted in this price list. Expedited delivery time will be negotiated with purchaser. Contact Golden IT to discuss urgent delivery options.

12. **FOB DESTINATION**

13. **ORDERING ADDRESS**:
Golden IT LLC  
804 N Meadowbrook Dr Ste 142  
Olathe, KS 66062

In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:  
(913)-370-6165

**BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

14. **PAYMENT ADDRESS**:
Golden IT LLC  
804 N Meadowbrook Dr Ste 142  
Olathe, KS 66062

15. **CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**
a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
   (1) Time of delivery/installation quotations for individual orders;  
   (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.  
   (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
16. **EXPORT PACKING CHARGES:** Not applicable.

17. **GOVERNMENT PURCHASE CARD TERMS AND CONDITIONS:**
   Government purchase cards are not accepted for payments over the micro-purchase threshold.

18. **RENTAL AND MAINTENANCE TERMS AND CONDITIONS:** Not applicable.

19. **INSTALLATION TERMS AND CONDITIONS:** Not applicable.

20. **REPAIR PARTS AND OTHER SERVICES TERMS AND CONDITIONS:** Not applicable.

21. **SERVICE AND DISTRIBUTION POINTS:** Not applicable.

22. **PARTICIPATING DEALERS:** Not applicable.

23. **PREVENTIVE MAINTENANCE:** Not applicable.

24. **SPECIAL ATTRIBUTES:** Not applicable.
   Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and the EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

25. **DUNS NUMBER:**
   Data Universal Numbering System (DUNS) Number: 117111105

26. **SYSTEM FOR AWARD MANAGEMENT (SAM):**
   Golden IT is registered in System for Award Management (SAM).
GOLDEN IT LLC

54151S PRICE SHEET AND LABOR CATEGORY DESCRIPTIONS
## PRICE SHEET FOR SIN 54151S
### PROPOSED LABOR CATEGORIES AND RATES
#### February 19, 2020

| Labor Category                      | Rate  
|-------------------------------------|-------
| Business Systems Analyst I          | $80.51
| Business Systems Analyst II         | $113.39
| Business Systems Analyst III        | $124.68
| Business Systems Analyst IV         | $139.64
| Business Systems Consultant I       | $179.03
| Business Systems Consultant II      | $195.53
| Business Systems Consultant III     | $197.62
| Computer Graphics Specialist        | $81.53
| Database Specialist I               | $118.93
| Database Specialist II              | $139.73
| Database Specialist III             | $157.62
| Database Specialist IV              | $185.15
| Data Entry I*                       | $47.57
| Help Desk & Support Specialist I    | $54.84
| Help Desk & Support Specialist II   | $67.35
| Help Desk & Support Specialist III  | $74.81
| Help Desk & Support Specialist IV   | $82.02
| Networking Specialist I             | $101.28
| Networking Specialist II            | $123.08
| Networking Specialist III           | $125.18
| Project Manager I                   | $144.63
| Project Manager II                  | $167.52
| Project Manager III                 | $199.49
| Security/IA Specialist I            | $128.07
| Security/IA Specialist II           | $139.64
| Security/IA Specialist III          | $207.60
| Software/IS Specialist I            | $84.78
| Software/IS Specialist II           | $114.11
| Software/IS Specialist III          | $159.59
| Software/IS Specialist IV           | $168.02
| Software/IS Specialist V            | $193.35
| Subject Matter Expert I             | $222.91
| Subject Matter Expert II            | $225.21
| Subject Matter Expert III           | $256.83
| Subject Matter Expert IV            | $270.16
| Technical Writer I*                 | $74.81
| Technical Writer II*                | $105.77
| Technical Writer III*               | $108.47

IFF: The rates above include the GSA IFF fee of 0.75%.
* These labor categories can only be ordered in conjunction with the other labor categories.
LABOR CATEGORY DESCRIPTIONS

Golden IT LLC offers a range of labor categories which can provide the skill sets needed to perform the professional services offered at hourly rates.

A. **Subject Matter Experts**

**Subject Matter Expert IV**
*Functional Responsibilities:* Provides executive-level technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture, networking, telecommunications, automation, communications protocols, risk management/electronic analysis, software lifecycle management, software development methodologies, and modeling and simulation.
*Minimum Experience:* 20 years of relevant experience
*Minimum Education:* Doctorate degree or equivalent

**Subject Matter Expert III**
*Functional Responsibilities:* Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in the following specialties: information systems architecture, networking, telecommunications, automation, communications protocols, risk management/electronic analysis, software lifecycle management, software development methodologies, and modeling and simulation.
*Minimum Experience:* 15 years of relevant experience
*Minimum Education:* Master’s degree or equivalent

**Subject Matter Expert II**
*Functional Responsibilities:* Develops requirements from a project's inception to its conclusion in the subject matter area for simple to moderately complex systems. Assists other senior consultants with analysis and evaluation, and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking, telecommunications, automation, communications protocols, risk management/electronic analysis, software lifecycle management, software development methodologies, and modeling and simulation.
*Minimum Experience:* 8 years of relevant experience
*Minimum Education:* Bachelor’s degree or equivalent

**Subject Matter Expert I**
*Functional Responsibilities:* Serves as a junior-level subject matter technical expert in areas relating to management services, information technology services, and other subject areas. Provides guidance to the technical staff on technology innovations, knowledge/procedures/processes/policies reflecting detailed knowledge of functional areas included in contract.
*Minimum Experience:* 2 years of relevant experience
*Minimum Education:* Bachelor’s degree or equivalent

B. **Project Management**

**Project Manager III**
*Functional Responsibilities:* Responsible for large, complex task orders (or a group of task orders affecting the same common/standard/migration system) and shall work with the Government Contracting Officer's Representative (COR), the task order level COR(s), government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s) and ensuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems. Directs completion of tasks within estimated time frames and
budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Reports in writing and orally to contractor management and Government representatives. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Plans and directs technological improvements and project management implementation. Manages a diverse group of functional activities, subordinate groups of technical and administrative personnel. Provides business, technical, and personnel management across multiple projects, such as engineering studies, computer applications, and systems development.

Minimum Experience: 12 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent.

**Project Manager II**

*Functional Responsibilities:* Serves as the contractor’s contract manager and shall be the contractor’s authorized interface with the Government Contracting Officer (CO), the Contracting Officer’s Representative (COR), government management personnel and customer agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract performance and shall not serve in any other capacity. Ability to manage and ensure the successful completion of multiple technical tasks in assigned program(s).

Minimum Experience: 8 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

**Project Manager I**

*Functional Responsibilities:* Responsible for planning and executing a project. Prepares and maintains the project schedule and budget. Prepares and delivers status reports to the customer. Primary point of contact for the customer. Oversees all work and takes corrective action as necessary to ensure project success. Manages staffing, budget, prioritization, and other personnel matters. May serve as technical lead for the project.

Minimum Experience: 4 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

C. **Systems Analyst**

**Business Systems Consultant III**

*Functional Responsibilities:* Serves in a leadership or senior advisory role to the client in a specific area of functional or technical expertise to make recommendations that have an enterprise-wide impact in areas such as strategy, architecture, evaluation and selection of alternative approaches, implementation issues, and business process improvement. Includes the development of white papers, strategic planning documents, trade-off analyses, gap analyses, ROI justifications, study recommendations, concept of operations, enterprise architecture, and other documents.

Minimum Experience: 10 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

**Business Systems Consultant II**

*Functional Responsibilities:* Applies a business-wide set of disciplines for the planning, analysis, design and construction of information systems on a business-wide basis or across a major sector of the business. Performs business strategic systems planning, information planning, business and analysis. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools such as Integrated Computer Aided Software Engineering (I-CASE) tools. Applies reverse engineering and reengineering disciplines to develop migration of strategic and planning documents. Provides technical guidance in software engineering techniques and automated support tools.

Minimum Experience: 6 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent
**Business Systems Consultant I**

Functional Responsibilities: Business Systems Consultants are experts in emerging information technologies and innovation; business; healthcare; government; business management; financial management; systems management; operations research; computer science; engineering; physics; math; behavioral science or related areas. Assists in developing programs and implementing creative and innovative solutions to the customer's problems. Researches and analyzes customer requirements. Applies expert knowledge to determine accuracy and reasonableness of data. Documents and summarizes the results of research; develops and recommends creative and innovative solutions to the customer's problems.

Minimum Experience: 3 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

**Business Systems Analyst IV**

Functional Responsibilities: Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and progress in accordance with schedules. Coordinates with the Project Manager to ensure solutions for problems and user satisfaction. Makes recommendations, if needed, for approval of major systems installations. Prepares milestone status reports and deliveries and presentations on the system concept to colleagues, subordinates, and end user representatives. Provides daily supervision and direction to support staff.

Minimum Experience: 10 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

**Business Systems Analyst III**

Functional Responsibilities: Analyzes and evaluates user needs and identifies resources required for each task to determine functional requirements; conceptualizes, develops, and implements complex systems designed to meet client requirements; defines systems objectives and prepares system design specifications to meet requirements; designs, develops, implements, and tests new systems or modifies existing systems that meet the user’s needs; codes applications and tests to software requirements; writes or updates software specifications; analyzes procedures and systems to refine their formulation and convert to programmable formats; analyzes data requirements to determine data source and destinations; coordinates with client to define problem, determine data availability, report requirements, and resolve system design problems; creates logical data models based on functional requirements; performs quality review of specifications for internal and external delivery; troubleshoots and provides technical support and solutions to users; develops analytical tools for use in the design and redesign of programs as assigned; may serve as a technical team or task lead.

Minimum Experience: 6 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

**Business Systems Analyst II**

Functional Responsibilities: Responsible for identifying and documenting all specific functional requirements associated with implementing the application. Develops a comprehensive functional description of current and future system and process requirements through structured interviews, focus groups, documentation review and other data gathering techniques. Interfaces with technical personnel to identify specific system requirements and risks. Works directly with agency/organization functional staff members to identify specific application views and data requirements to ensure that the final system incorporates required functionality.

Minimum Experience: 3 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

**Business Systems Analyst I**

Functional Responsibilities: Analyzes user needs and identifies resources required for each task to determine functional requirements; codes applications and tests to software requirements; assists in design and development of new systems or modifies existing systems that meet the user’s needs; assists higher-level analysts in analyzing alternative systems, cost aspects and feasibility factors; writes or updates software specifications; records all inputs and outputs of systems, including file sizes, data bank requirements, variability of information and appropriate statistical measures such as frequency, volume, peaking, etc; prepares appropriate documentation for new or existing systems; troubleshoots and provides technical support and solutions to users.

Minimum Experience: 0 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

D. Software Development

Software/IS Specialist V

Functional Responsibilities: Guides all phases of software development, including system design, analysis, architecture, and engineering; plans and directs the development of major programming projects and the installation of systems; programs, designs, analyzes, codes, implements, and tests software applications, modules, and databases in various languages, including those associated with scientific, technical, or engineering problems; performs process analyses in order to recommend improvements; performs system, network, and/or database administration, analysis, design, implementation, and testing; analyzes and documents client needs and requirements; provides technical support including providing technical solutions and training; writes, modifies, and maintains software documentation and specifications; performs a variety of testing for computer operating and/or network systems; performs data and technical analysis and information engineering; installs, configures, and troubleshoots various hardware and software platforms; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; participates in meetings and design reviews; prepares reports on analyses, findings, and project progress; may supervise and direct the work of lower-level analysts; performs technical research on emerging technologies to determine impacts on application execution.

Minimum Experience: 10 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Software/IS Specialist IV

Functional Responsibilities: Works independently designing and developing new software products or major enhancements to existing software. May lead a large development team in the design of highly complex presentation architecture. Responsible for project completion. Performs feasibility analysis on potential future web projects, and reports findings to management. Researches, designs, and develops computer software systems, in conjunction with hardware product development, applying principles and techniques of computer science, engineering, and mathematical analysis. Analyzes software requirements to determine the feasibility of a design within requirement constraints. Consults with hardware engineers and other engineering staff members to evaluate interfaces between hardware and software and operational and performance requirements of the overall system. Formulates and designs software systems, using scientific analysis and mathematical models to predict and measure outcomes and consequences of design. Develops and directs software system testing, programming, and documentation. Consults with customers concerning maintenance of software system. Performs object oriented analysis, object oriented design and object oriented programming to develop computer systems. Develops cost proposals and project status reports. Develops documentation describing program design, program maintenance, and testing.

Minimum Experience: 7 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Software/IS Specialist III

Functional Responsibilities: Participates in the design, development, analysis, and implementation of software operating systems and software application programs; works under general supervision; performs software operating systems and application engineering, including full life cycle design and development; works from specifications to develop and modify operating systems and software applications; participates in the design, coding, testing, debugging, and documentation of programs; participates in the definition of limited design specifications and parameters; assists engineers or analysts with the hardware/software integration of the application or utility into software operating systems; analyzes system architecture requirements; performs requirements acquisition and definition and data analysis; may customize purchased applications; performs technical and subject matter research on emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; participates in writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for software operating system and application issues; maintains current knowledge of relevant hardware and software applications as assigned; participates in special projects as required.

Minimum Experience: 4 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Software/IS Specialist II

Functional Responsibilities: Designs and develops new software products or major enhancements to existing software. May lead a development team in the design of moderately complex presentation architecture. Performs feasibility analysis on potential future web projects to management. Implements, upgrades and maintains web sites on the Internet and Intranets. Maintains and monitors web site communication links. Monitors, analyzes and recommends strategies relevant to traffic on the web site. Insures that firewall mechanisms, virus protection and other security mechanisms operate effectively. Performs in all phases of Internet and Intranet site implementation and connection. Researches, designs, and develops computer software systems, in conjunction with hardware product development, applying principles and techniques of computer science, engineering, and mathematical analysis. Formulates and designs software systems, using scientific analysis and mathematical models to predict and measure outcomes and consequences of design. Develops and directs software system testing, programming, and documentation. Consults with customers concerning maintenance of software system. Performs object oriented analysis, object oriented design and object oriented programming to develop computer systems. Develops cost proposals and project status reports. Develops documentation describing program design, program maintenance, and testing. Writes user manuals and operator manuals.

Minimum Experience: 2 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Software/IS Specialist I

Functional Responsibilities: Assists in the design, development, analysis, and implementation of software operating systems and software application programs; works under general supervision; does related work as required. Works from specifications to develop and modify operating systems and software applications; participates in the design, coding, testing, debugging, and documentation of programs; assists in the definition of limited design specifications and parameters; assists engineers or analysts with the hardware/software integration of the application or utility into software operating systems; assists in the analysis of system architecture requirements; may customize purchased applications; participates in the research of emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; assists with writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for software operating system and application issues; maintains current knowledge of relevant hardware and software applications as assigned.

Minimum Experience: 0 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

E. Database Development

Database Specialist IV

Functional Responsibilities: Manages the development of database projects. Plans and budgets staff and database resources. When necessary, reallocates resources to maximize benefits. Prepares and delivers presentations on Database Management Systems (DBMS) concepts. Provides daily supervision and direction to support staff.

Minimum Experience: 10 years of relevant experience
Minimum Education: Master’s Degree or equivalent.

Database Specialist III

Functional Responsibilities: Provides highly technical expertise and guidance in the design, implementation, operation and maintenance of database management systems (DBMS). Evaluates and recommends available DBMS products after matching requirements with system capabilities. Determines file organization, indexing methods, and security procedures for specific applications. Controls the design and use of databases. Controls the global view of databases, controls access to the databases, assures safekeeping of the databases (from accidental or intentional damage or loss), and monitors the use of databases. Must be capable of defining all required database administration policies, procedures, standards, and guidelines. Acts as an authority on the design of databases and the use of database management systems. Evaluates and recommends available DBMS products after matching requirements with system capabilities. Prepares and delivers presentations on DBMS concepts.
**Minimum Experience:** 7 years of relevant experience  
**Minimum Education:** Bachelor’s Degree or equivalent

**Database Specialist II**  
**Functional Responsibilities:** Designs, maintains, enhances, and codes relational databases; analyzes and determines information needs and elements, data relationships and attributes, data flow and storage requirements, and data output and reporting capabilities; develops data modeling and is responsible for data acquisition and access analysis and design, and archive, recovery, and load strategy design and implementation; coordinates new data development ensuring consistency and integration with existing data warehouse structure; reviews business requests for data and data usage, researches data sources for new and better data feeds; participates in continuous improvement efforts in enhancing performance and providing increased functionality; designs data structures to accommodate database production, storage, maintenance, and accessibility; develops screens and queries; tests designed applications; may perform upgrades and maintenance of hardware and software; provides technical support and guidance to users; maintains current knowledge of relevant hardware and software applications as assigned; may serve as team or technical task lead and provides guidance, problem solving expertise, and training to lower-level staff; participates in special projects as required.  
**Minimum Experience:** 4 years of relevant experience  
**Minimum Education:** Bachelor’s Degree or equivalent

**Database Specialist I**  
**Functional Responsibilities:** The Database Specialist I (Programmer) performs a variety of tasks associated with the design, implementation and operation of database management systems. Uses knowledge gained through experience and information supplied relative to the technical or administrative aspects of the program to perform and/or support system analysis and design activities. Participates in meetings, design reviews, briefings, etc.; identifies and reports on issues or related problems and potential risks; recommends risk mitigation actions. Works independently, under general guidelines set by supervisor, modifies and/or adapts techniques and standard approaches to solve moderately difficult problems encountered. The Programmer also participates in all phases of software development with emphasis on the design, coding, testing, documentation and acceptance phases. Interviews customers to understand requirements.  
**Minimum Experience:** 0 years of relevant experience  
**Minimum Education:** Bachelor’s Degree or equivalent

**F. Network Administration**

**Networking Specialist III**  
**Functional Responsibilities:** Provides expert level analysis of local and wide area network systems, including planning, designing, evaluating, selecting, and upgrading operating systems and protocol suites, and configuring communication media with concentrators, bridges, and other devices. Resolves interoperability problems to obtain operations across all platforms including email, file transfer, multimedia, teleconferencing, and the like. Configures systems to user requirements; supports the acquisition of hardware and software as well as subcontractor services as needed; directs various testing and the documentation of results; plans network layout design; may administer network security; may perform database administration; may supervise and direct the work of lower level personnel; serves as technical team or task lead.  
**Minimum Experience:** 7 years of relevant experience  
**Minimum Education:** Bachelor’s degree or equivalent

**Networking Specialist II**  
**Functional Responsibilities:** Analyzes local and wide area network systems, including planning, designing, evaluating, selecting, and upgrading operating systems and protocol suites, and configuring communication media with concentrators, bridges, and other devices; resolves interoperability problems to obtain operations across all platforms including email, file transfer, multimedia, teleconferencing, and the like. Configures systems to user requirements; supports the acquisition of hardware and software as well as subcontractor services as needed; performs various tests and documents results; administers and maintains local and wide area networks; provides technical support and troubleshooting to users; plans network layout design; may administer network security.  
**Minimum Experience:** 4 years of relevant experience
Minimum Education: Bachelor’s degree or equivalent

**Networking Specialist I**
*Functional Responsibilities:* Performs basic engineering work concerned with the analysis, planning, designing, evaluating, selecting, and upgrading of network systems; performs various tests and documents results; administers and maintains local and wide area networks; provides technical support and troubleshooting to users; configures systems for user environments; assists in telecommunications activities including planning, designing, installing, and maintaining large telecommunications networks; assists in the maintenance and operation of voice, video, and data communications systems; supports the acquisition of hardware and software as well as subcontractor services as needed.

*Minimum/General Experience:* 0 years of relevant experience

*Minimum Education:* Bachelor’s Degree or equivalent

**G. Documentation**

**Technical Writer III * **
*Functional Responsibilities:* Directs the collection and organization of information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Prepares and edits documentation incorporating information provided by the user, specialist, analyst, programmer, and management personnel. Duties include writing, editing, and graphics presentation of technical information for both technical and non-technical personnel, and review of lower-level writers’ output. Interprets technical documentation standards and prepares documentation accordingly.

*Minimum Experience:* 6 years of relevant experience

*Minimum Education:* Bachelor’s degree or equivalent

**Technical Writer II * **
*Functional Responsibilities:* Assists in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Related experience in documentation efforts involving any combination of: systems analysis and design, programming, conversion and implementation support, network services, project management, data/records management, resources and facilities management, database planning and design. Duties include writing, editing, and graphics presentation of technical information for both technical and non-technical personnel.

*Minimum Experience:* 3 years of relevant experience

*Minimum Education:* Associate’s degree or equivalent

**Technical Writer I * **
*Functional Responsibilities:* Responsible for documentation development and preparation throughout the production cycle that can include: technical writing/editing, editorial consultation, copy design/editing, proofreading, or overall documentation review. Checks documents for spelling, grammar, organization, consistency, and content. Ensures that documents follow the appropriate style guide.

*Minimum Experience:* 0 years of relevant experience

*Minimum Education:* Associate’s degree or equivalent

**H. Cyber Security**

**Security/IA Specialist III**
*Functional Responsibilities:* Serves as senior member and/or leader of project teams in providing information security expertise, identifying security risks/vulnerabilities, and making and/or implementing recommendations to minimize and/or prevent security exposures for applications, systems, and networks, having an effect across the entire enterprise. Trains information security analysts on problem resolution and conformance requirements and may develop and conduct courses and/or develop reference manuals. Assists technical support groups in the design and testing of information security products to provide solutions for information security issues and ensure conformance to requirements. Develops/modifies security plans, architectures, policies, and procedures. Senior member of incident response teams.
Minimum Experience: 10 years of relevant experience  
Minimum Education: Master’s Degree or equivalent

Security/IA Specialist II  
Functional Responsibilities: Leads or plays key role on project teams in system consolidation, information security software upgrades, and contingency management planning and execution. Trains information security analysts on problem resolution and conformance requirements by developing and conducting courses and explaining reference manuals. Assists technical support groups in the design and testing of information security products to provide solutions for information security issues and ensure conformance to requirements. Identifies and recommends solutions such as program or system modifications to prevent security exposures.  
Minimum Experience: 6 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

Security/IA Specialist I  
Functional Responsibilities: Under general direction, analyzes basic customer security requirements and makes recommendations for improvement to information security data bases or platforms. Provides information security support, such as violation reports, PC security policies, and maintenance to customers. Promotes customer information security compliance, according to corporate and local security standards, by verifying data from preexisting audit programs. Investigates information security logging and violation reports and contacts managers as appropriate. Assists in system consolidations, software upgrades and internal information security investigations. Assists contingency management groups in planning and executing disaster recovery procedures.  
Minimum Experience: 3 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

I. Help Desk  

Help Desk & Support Specialist IV  
Functional Responsibilities: Has overall responsibility for help desk operations associated with the identification, prioritization, and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked, and resolved appropriately. May maintain responsibility for development, maintenance and integrity of help desk software.  
Minimum Experience: 4 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent

Help Desk & Support Specialist III  
Functional Responsibilities: Performs installation, configuration, and upgrade of computer hardware and software; provides end-user software troubleshooting and support; applies advanced diagnostic techniques to identify problems, investigate causes, and recommend solutions; provides network troubleshooting and support; may participate in the administration and design of websites; participates in the administration of email systems; provides phone and help-desk support for local and off-site users; assists lower level technicians with complex problems.  
Minimum Experience: 2 years of relevant experience  
Minimum Education: Associate’s Degree or equivalent

Help Desk & Support Specialist II  
Functional Responsibilities: Participates in the installation, configuration, and upgrade of computer hardware and software; provides end-user software troubleshooting and support; applies diagnostic techniques to identify problems, investigate causes, and recommend solutions; provides network troubleshooting and support; assists in the administration of email systems; provides phone and help-desk support for local and off-site users.  
Minimum Experience: 2 years of relevant experience  
Minimum Education: Associate’s Degree or equivalent

Help Desk & Support Specialist I  
Functional Responsibilities: Assists with the installation, configuration, and upgrade of computer hardware and software; provides end-user software troubleshooting and support; applies basic diagnostic techniques to identify problems, investigates causes, and recommends solutions; provides network troubleshooting and support; assists in system consolidations, software upgrades and internal information security investigations. Assists contingency management groups in planning and executing disaster recovery procedures.  
Minimum Experience: 3 years of relevant experience  
Minimum Education: Bachelor’s Degree or equivalent
problems, investigate causes, and recommend solutions; provides network troubleshooting and support; assists in the administration of email systems; provides phone and help-desk support for local and off-site users.

Minimum Experience: 0 year of relevant experience  
Minimum Education: Associate’s Degree or equivalent

J. Miscellaneous

Data Entry I *

Functional Responsibilities: Enters data into pre-defined input screens and databases. Relies on instructions and pre-established guidelines to perform the functions of the job.

Minimum Experience: 0 year of relevant experience  
Minimum Education: High School Diploma or equivalent

Computer Graphics Specialist

Functional Responsibilities: Provides computer graphics design and development support to projects and designs user interface screens. Work is performed using graphic design software, user interface layout, publishing software, and other tools. Items produced include software users’ manuals, software user interfaces and icons.

Minimum Experience: 0 year of relevant experience  
Minimum Education: Associate’s Degree or equivalent

ALLOWABLE SUBSTITUTION OF EDUCATION AND EXPERIENCE

The minimum education & experience will be met when considering educational equivalencies in the tables below.

<table>
<thead>
<tr>
<th>Minimal Education Requirement</th>
<th>Individual’s Actual Education Achievement</th>
<th>Additional Years of Experience Credited the Employee</th>
</tr>
</thead>
<tbody>
<tr>
<td>MA/MS</td>
<td>PhD.</td>
<td>4</td>
</tr>
<tr>
<td>BA/BS</td>
<td>PhD.</td>
<td>6</td>
</tr>
<tr>
<td>BA/BS</td>
<td>MA/MS</td>
<td>2</td>
</tr>
<tr>
<td>HS/GED</td>
<td>BA/BS</td>
<td>4</td>
</tr>
</tbody>
</table>

* These labor categories can be ordered only in conjunction with the other labor categories.

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

SCA Labor Category Matrix

<table>
<thead>
<tr>
<th>SCA Eligible Contract Labor Category</th>
<th>SCA Equivalent Code Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Computer Graphics Specialist</td>
<td>Media Specialist I</td>
<td>13061</td>
</tr>
<tr>
<td>Data Entry I</td>
<td>Data Entry Operator I</td>
<td>01051</td>
</tr>
</tbody>
</table>
GOLDEN IT LLC

518210C PRICE SHEET AND LABOR CATEGORY DESCRIPTIONS
LABOR CATEGORIES AND RATES
As of January 1, 2020

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Rate – GSA site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cloud Project Manager I</td>
<td>$145.71</td>
</tr>
<tr>
<td>Cloud Project Manager II</td>
<td>$166.94</td>
</tr>
<tr>
<td>Cloud Project Manager III</td>
<td>$198.80</td>
</tr>
<tr>
<td>Cloud Subject Matter Expert I</td>
<td>$215.53</td>
</tr>
<tr>
<td>Cloud Subject Matter Expert II</td>
<td>$217.68</td>
</tr>
<tr>
<td>Cloud Subject Matter Expert III</td>
<td>$250.99</td>
</tr>
<tr>
<td>Cloud Subject Matter Expert IV</td>
<td>$264.02</td>
</tr>
<tr>
<td>Cloud Specialist I</td>
<td>$93.96</td>
</tr>
<tr>
<td>Cloud Specialist II</td>
<td>$114.97</td>
</tr>
<tr>
<td>Cloud Specialist III</td>
<td>$155.96</td>
</tr>
<tr>
<td>Cloud Specialist IV</td>
<td>$164.20</td>
</tr>
<tr>
<td>Cloud Specialist V</td>
<td>$188.96</td>
</tr>
<tr>
<td>Cloud Security Specialist I</td>
<td>$129.03</td>
</tr>
<tr>
<td>Cloud Security Specialist II</td>
<td>$147.72</td>
</tr>
<tr>
<td>Cloud Security Specialist III</td>
<td>$202.87</td>
</tr>
</tbody>
</table>

IFF: The rates above include the GSA IFF fee of 0.75%.

Microsoft Azure cloud pricing is based on consumption of specific resources and is based on the Microsoft pricing in effect at time of order.
LABOR CATEGORY DESCRIPTIONS

Golden IT LLC offers a range of labor categories which can provide the skill sets needed to perform the professional services offered at hourly rates.

A. Subject Matter Experts

Cloud Subject Matter Expert IV
Functional Responsibilities: Provides executive-level technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex cloud-based systems. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: cloud solutions, cloud systems architecture, and cloud infrastructure. Extensive experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 20 years of relevant experience
Minimum Education: Doctorate degree or equivalent

Cloud Subject Matter Expert III
Functional Responsibilities: Defines the problems and analyzes and develops plans and requirements for moderately complex to complex cloud systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in cloud architecture and cloud infrastructure. Extensive experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 15 years of relevant experience
Minimum Education: Master’s degree or equivalent

Cloud Subject Matter Expert II
Functional Responsibilities: Develops requirements from a cloud project's inception to its conclusion for simple to moderately complex systems. Assists other senior consultants with analysis and evaluation, and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking, telecommunications, automation, communications protocols, risk management/electronic analysis, software lifecycle management, software development methodologies, and modeling and simulation. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 8 years of relevant experience
Minimum Education: Bachelor’s degree or equivalent

Cloud Subject Matter Expert I
Functional Responsibilities: Serves as a junior-level subject matter technical expert in areas relating to cloud solutions and systems. Provides guidance to the technical staff on technology innovations, knowledge/procedures/processes/policies reflecting detailed knowledge of functional areas included in contract. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 2 years of relevant experience
Minimum Education: Bachelor’s degree or equivalent

B. Project Management

Cloud Project Manager III
Functional Responsibilities: Responsible for large, complex task orders (or a group of task orders affecting the same common/standard/migration system) and shall work with the Government Contracting Officer's Representative (COR), the task order level COR(s), government management personnel and customer agency representatives. Responsible for the overall management of the specific task order(s) and insuring that the technical solutions and schedules in the task order are implemented in a timely manner. Performs enterprise-wide horizontal integration planning and interfaces to other functional systems. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with
contract requirements. Reports in writing and orally to contractor management and Government representatives. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Plans and directs technological improvements and project management implementation. Manages a diverse group of functional activities, subordinate groups of technical and administrative personnel. Provides business, technical, and personnel management across multiple projects, such as engineering studies, computer applications, and systems development. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 12 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent.

Cloud Project Manager II
Functional Responsibilities: Serves as the contractor’s contract manager and shall be the contractor’s authorized interface with the Government Contracting Officer (CO), the Contracting Officer’s Representative (COR), government management personnel and customer agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract performance and shall not serve in any other capacity. Ability to manage and ensure the successful completion of multiple technical tasks in assigned program(s). Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 8 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Cloud Project Manager I
Functional Responsibilities: Responsible for planning and executing a cloud-based project. Prepares and maintains the project schedule and budget. Prepares and delivers status reports to the customer. Primary point of contact for the customer. Oversees all work and takes corrective action as necessary to ensure project success. Manages staffing, budget, prioritization, and other personnel matters. May serve as technical lead for the project.

Minimum Experience: 4 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

C. Cloud Specialists

Cloud Specialist V
Functional Responsibilities: Guides all phases of cloud solutions, including system design, analysis, architecture, and engineering; plans and directs the development of major projects and the installation of systems; performs process analyses in order to recommend improvements; performs system, network, and/or database administration, analysis, design, implementation, and testing; analyzes and documents client needs and requirements; provides technical support including providing technical solutions and training; writes, modifies, and maintains system documentation and specifications; performs a variety of testing for computer operating and/or network systems; performs data and technical analysis and information engineering; may design and develop computer-based and/or multimedia courseware for customer training initiatives utilizing appropriate authoring languages, systems, animation and graphics software; participates in meetings and design reviews; prepares reports on analyses, findings, and project progress; may supervise and direct the work of lower-level analysts; performs technical research on emerging technologies to determine impacts on application execution. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 10 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Cloud Specialist IV
Functional Responsibilities: Works independently designing and developing new cloud-based solutions or major enhancements to existing solutions. May lead a large team in the design of highly complex presentation architecture. Responsible for project completion. Performs feasibility analysis on potential future projects, and reports findings to management. Researches, designs, and develops computer systems, in conjunction with hardware product development, applying principles and techniques of computer science, engineering, and mathematical analysis.
Analyzes software requirements to determine the feasibility of a design within requirement constraints. Consults with hardware engineers and other engineering staff members to evaluate interfaces between hardware and software and operational and performance requirements of the overall system. Formulates and designs software systems, using scientific analysis and mathematical models to predict and measure outcomes and consequences of design. Develops and directs system testing, programming, and documentation. Consults with customers concerning maintenance of system. Develops cost proposals and project status reports. Develops documentation describing program design, program maintenance, and testing. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 7 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Cloud Specialist III

Functional Responsibilities: Participates in the design, development, analysis, and implementation of cloud solutions; works under general supervision; works from specifications to develop and modify systems and software applications; participates in the definition of limited design specifications and parameters; assists engineers or analysts with the hardware/software integration of the application or utility into software operating systems; analyzes system architecture requirements; performs requirements acquisition and definition and data analysis; may customize purchased applications; performs technical and subject matter research on emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; participates in writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for system and application issues; maintains current knowledge of relevant cloud, hardware and software applications as assigned; participates in special projects as required. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 4 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Cloud Specialist II

Functional Responsibilities: Designs and develops new cloud solutions. May lead a development team in the design of moderately complex presentation architecture. Performs feasibility analysis on potential future projects to management. Monitors, analyzes and recommends strategies relevant to traffic on the cloud. Ensures that firewall mechanisms, virus protection and other security mechanisms operate effectively. Researches, designs, and develops computer systems, in conjunction with cloud components, applying principles and techniques of computer science, engineering, and mathematical analysis. Formulates and designs systems, using scientific analysis and mathematical models to predict and measure outcomes and consequences of design. Develops and directs system testing, programming, and documentation. Consults with customers concerning maintenance of system. Develops cost proposals and project status reports. Develops documentation describing program design, program maintenance, and testing. Writes user manuals and operator manuals. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 2 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

Cloud Specialist I

Functional Responsibilities: Assists in the design, development, analysis, and implementation of cloud solutions; works under general supervision; does related work as required. Works from specifications to develop and modify systems and applications; participates in the design, coding, testing, debugging, and documentation of systems; assists in the definition of limited design specifications and parameters; assists engineers or analysts with the hardware/software integration of the application; assists in the analysis of system architecture requirements; may customize purchased applications; participates in the research of emerging technologies to determine impacts on application execution; analyzes and documents client needs and requirements; assists with writing, modifying, and maintaining technical documentation and specifications such as user manuals, system documentation, and training materials; performs integration testing and support of various computer operating and/or network systems; troubleshoots and provides customer support for cloud solutions; maintains current knowledge of relevant cloud, hardware and software applications as assigned. Experience in cloud solutions such as Microsoft Azure or Amazon AWS.

Minimum Experience: 0 years of relevant experience
Minimum Education: Bachelor’s Degree or equivalent

D. Cyber Security

Cloud Security Specialist III

Functional Responsibilities: Serves as senior member and/or leader of project teams in providing information security expertise, identifying security risks/vulnerabilities, and making and/or implementing recommendations to minimize and/or prevent security exposures for applications, systems, and networks, having an effect across the entire enterprise. Trains information security analysts on problem resolution and conformance requirements and may develop and conduct courses and/or develop reference manuals. Assists technical support groups in the design and testing of information security products to provide solutions for information security issues and ensure conformance to requirements. Develops/modifies security plans, architectures, policies, and procedures. Senior member of incident response teams. Extensive experience in cloud solutions such as Microsoft Azure or Amazon AWS with emphasis on cloud security.

Minimum Experience: 10 years of relevant experience

Minimum Education: Master’s Degree or equivalent

Cloud Security Specialist II

Functional Responsibilities: Leads or plays key role on project teams in system consolidation, information security software upgrades, and contingency management planning and execution. Trains information security analysts on problem resolution and conformance requirements by developing and conducting courses and explaining reference manuals. Assists technical support groups in the design and testing of information security products to provide solutions for information security issues and ensure conformance to requirements. Identifies and recommends solutions such as program or system modifications to prevent security exposures. Experience in cloud solutions such as Microsoft Azure or Amazon AWS with emphasis on cloud security.

Minimum Experience: 6 years of relevant experience

Minimum Education: Bachelor’s Degree or equivalent

Cloud Security Specialist I

Functional Responsibilities: Under general direction, analyzes basic customer security requirements and makes recommendations for improvement to information security data bases or platforms. Provides information security support, such as violation reports, PC security policies, and maintenance to customers. Promotes customer information security compliance, according to corporate and local security standards, by verifying data from preexisting audit programs. Investigates information security logging and violation reports and contacts managers as appropriate. Assists in system consolidations, software upgrades and internal information security investigations. Assists contingency management groups in planning and executing disaster recovery procedures. Experience in cloud solutions such as Microsoft Azure or Amazon AWS with emphasis on cloud security.

Minimum Experience: 3 years of relevant experience

Minimum Education: Bachelor’s Degree or equivalent