Schedule Title: Multiple Award Schedule
Contract Number: 47QTCA20D008L
Contract Period: 06 April 2020 to 05 April 2025

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System
http://www.gsaadvantage.gov
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1 Customer Information and Terms

Awarded Special Items Numbers
- 54151S Information Technology Professional Services
- 54151STLOC Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts
- 54151RC Software Maintenance Services

Table of terms and conditions

<table>
<thead>
<tr>
<th>54151S, 54151STLOC, &amp; 54151RC</th>
<th>Element</th>
<th>Government</th>
<th>(MFC)</th>
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<tbody>
<tr>
<td>a.</td>
<td>Basic Discount Terms --SINS 54151S, 54151STLOC, &amp; 54151RC</td>
<td>5%</td>
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<td>b.</td>
<td>F.O.B. Shipping Terms</td>
<td>FOB Destination</td>
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<td>c.</td>
<td>Payment Terms (Net and Prompt Pay)</td>
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<td>0% NET30</td>
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<td>d.</td>
<td>Delivery Terms</td>
<td>As negotiated between ordering agency &amp; ArcSoft Consulting LLC</td>
<td>As negotiated</td>
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<tr>
<td>e.</td>
<td>Expedited Delivery Terms (Number of days/hours)</td>
<td>As negotiated between ordering agency &amp; ArcSoft Consulting LLC</td>
<td>As negotiated</td>
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<td>f.</td>
<td>Quantity / Volume Discount (Terms &amp; method of calculation) (+ or /)</td>
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<td>g.</td>
<td>Minimum Order</td>
<td>$100.00 Per Order</td>
<td>$100.00 Per Order</td>
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<td>h.</td>
<td>Maximum Order</td>
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<td>i.</td>
<td>Government Purchase Card Above Micro-Purchase Threshold</td>
<td>Yes up to $10,000</td>
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<tr>
<td>j.</td>
<td>Government Purchase Card Below Micro-Purchase Threshold</td>
<td>Yes</td>
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<td>k.</td>
<td>Scope of Delivery (Domestic or Overseas)</td>
<td>Domestic &amp; Overseas</td>
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<td>l.</td>
<td>Subcontracting Plan</td>
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<td>Government-Site or Offeror-Site</td>
<td>Both</td>
<td>Client Site</td>
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<td>n.</td>
<td>Economic Price Adjustments</td>
<td>Clause 552.216-70 economic price adjustments with commercial pricing (commercial price list dated 6/30/2019)</td>
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<td>o.</td>
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## 2 Price Listing – Labor Categories

### 54151S – IT Professional Services, 54151STLOC, & 54151RC

<table>
<thead>
<tr>
<th>Final Labor Category</th>
<th>Final GSA Rate w/o IFF</th>
<th>Final GSA Rate w/IFF</th>
<th>GSA Discount from MFC Price</th>
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<tbody>
<tr>
<td>BI Developer I</td>
<td>$102.23</td>
<td>$103.00</td>
<td>5%</td>
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<tr>
<td>BI Developer II</td>
<td>$117.12</td>
<td>$118.00</td>
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<tr>
<td>Business Analyst I</td>
<td>$84.36</td>
<td>$85.00</td>
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<td>Data Warehousing Developer II</td>
<td>$131.01</td>
<td>$132.00</td>
<td>5%</td>
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<tr>
<td>Content Dev Specialist I</td>
<td>$61.04</td>
<td>$61.50</td>
<td>5%</td>
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<tr>
<td>Web Applications Developer I</td>
<td>$69.48</td>
<td>$70.00</td>
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<tr>
<td>Web Applications Developer II</td>
<td>$103.22</td>
<td>$104.00</td>
<td>5%</td>
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<tr>
<td>Project Manager I</td>
<td>$127.04</td>
<td>$128.00</td>
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<tr>
<td>Senior IT Architect</td>
<td>$235.22</td>
<td>$237.00</td>
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</tr>
<tr>
<td>Report Developer I</td>
<td>$102.23</td>
<td>$103.00</td>
<td>5%</td>
</tr>
<tr>
<td>SharePoint Developer II</td>
<td>$113.15</td>
<td>$114.00</td>
<td>5%</td>
</tr>
<tr>
<td>Subject Matter Expert II</td>
<td>$150.86</td>
<td>$152.00</td>
<td>5%</td>
</tr>
<tr>
<td>Audio Visual Technician II</td>
<td>$57.57</td>
<td>$58.00</td>
<td>5%</td>
</tr>
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<td>Technical Support I</td>
<td>$44.66</td>
<td>$45.00</td>
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<tr>
<td>Technical Support II</td>
<td>$66.50</td>
<td>$67.00</td>
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</table>

Note: The Labor Categories which are being awarded are for Government-Site – Locations and for Arcsoft Consulting Site - Locations.
3 Labor Category Descriptions

ArcSoft has provided detailed descriptions of IT/EC services being offered below:

3.1 **BI Developer I**
Qualifications: A minimum of two years’ experience in software design, development, data warehousing, cube development, reporting, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Performs requirement analysis, data warehousing design, development, installation, testing and maintenance for application system components for large-scale and distributed business intelligence systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/ resolution. Provides technical leadership, reviews work products, and makes technical recommendations, as needed, for changes in the supported technical architecture.

3.2 **BI Developer II**
Qualifications: A minimum of four years’ experience in software design, development, data warehousing, cube development, reporting, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Performs requirement analysis, data warehousing design, development, installation, testing and maintenance for application system components for large-scale and distributed business intelligence systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/ resolution. Provides technical leadership, reviews work products, and makes technical recommendations, as needed, for changes in the supported technical architecture.

3.3 **Data Warehousing Developer II**
Qualifications: A minimum of six years’ experience in software design, development, data warehousing, cube development, reporting, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Performs requirement analysis, data warehousing design, development, installation, testing and maintenance for application system components for large-scale and distributed business intelligence systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/ resolution. Provides technical leadership, reviews work products, and makes technical recommendations, as needed, for changes in the supported technical architecture.
3.4 Business Analyst I

Qualifications: Minimal experience on information systems projects involving planning and performing studies and analyses of functional requirements and the derivation of automated processes that satisfy application requirements. Minimum Education: BS in Computer Science, Information Systems, Business Administration, related degree or an additional three to five years of relevant experience.

Major Functions: Supports the project team in analyzing functional problems most feasible for processing the data. Supports in the preparation of definitions of functional problems. Supports in the development of analytical reports or other products.

3.5 Content Dev Specialist I

Qualifications: This position requires a minimum of three years of experience in content management and development; and/or analysis, support, and maintenance of content management systems. Associates Degree in Computer Science, Information Systems, English, Mathematics, Engineering, and a related field; technical training equivalent; or an additional two years of related work experience.

Major Functions: The Content Dev Specialist may conduct site Surveys involving the assessment of current site content and user requirements. Troubleshoots and diagnoses problems related to the management of the content. May be responsible for content development, testing, proofreading and routine maintenance. Installs and configures a content management system.

3.6 Web Applications Developer I

Qualifications: A minimum of two years’ experience in software design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution with a focus in Web technologies. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering or an additional four years of work experience in one of these disciplines.

Major Functions: Supports the project team in performing requirements analysis, software design, development, installation, testing, and maintenance for application system components for software systems. All major functions are associated with and support Web technologies. Provides technical leadership, reviews work products, and makes technical application decisions.

3.7 Web Applications Developer II

Qualifications: A minimum of four years’ experience in software design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution with a focus in Web technologies. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering or an additional four years of work experience in one of these disciplines.

Major Functions: Supports the project team in performing requirements analysis, software design, development, installation, testing, and maintenance for application system components for software systems. All major functions are associated with and support Web technologies. Provides technical leadership, reviews work products, and makes technical application decisions.
3.8 Project Manager I

Qualifications: Five years of software engineering or related experience with three years of experience in large-scale systems in software design and/or development. Demonstrated ability in managing projects similar in scope and complexity to the project requirement. Requires competence and experience in human resource management, problem solving, and quality assurance techniques. Also requires excellent communication skills, both written and verbal. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Responsible for coordinating, defining, staffing, and managing one or multiple projects. The Project Manager works across the business, IS management, Quality Assurance and Testing, Systems Analyst, Software Development, and Technical Writing teams to ensure the delivery of a high quality software application. Primary technical point of contact with Program Manager and various technical personnel on project. Develops project schedules, coordinates project status meetings, manages resources in all phases of software development lifecycle. Works with the project business owner to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance.

3.9 Senior IT Architect

Qualifications: Eight years of systems analysis or programming experience, including four years in the areas of developing systems requirements and design specifications with a strong focus in Microsoft related technologies; two years of experience in project management/ task leader positions in development or implementation. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Applies, as appropriate, activity and data modeling, transaction/workflow analysis, internal control and risk analysis and modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems analysis and system/subsystem development tasks. Coordinates and performs logical and physical systems design. Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings.

3.10 Report Developer I

Qualifications: A minimum of Four years’ experience in projects involving Business Intelligence related reporting. Familiarity with software design, development, data warehousing, cube development, reporting, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

Major Functions: Performs report design, report development, requirement analysis, data warehousing design, installation, testing and maintenance for report application system components and distributed business intelligence systems. Performs operating system, and/or product evaluation, integration,
testing, and problem diagnosis/ resolution. Reviews work products, and makes technical recommendations, as needed, for changes in the supported technical architecture.

### 3.11 Sharepoint Developer II

**Qualifications:** Minimal experience in software design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis/ resolution with a focus in Sharepoint.

**Minimum Education:** BS in Computer Science, Information Systems, Mathematics, Engineering or an additional four years of work experience in one of these disciplines.

**Major Functions:** Supports the project team in performing requirements analysis, software design, development, installation, testing, and maintenance for application system components for software systems. Major functions also include working in an object oriented environment.

### 3.12 Subject Matter Expert II

**Qualifications:** Eight years of systems analysis or programming experience, including four years in the areas of developing systems requirements and design specifications with a strong focus in Microsoft related technologies; two years of experience in project management/ task leader positions in development or implementation. Minimum Education: BS in Computer Science, Information Systems, Mathematics, Engineering, related degree or an additional three to five years of relevant experience.

**Major Functions:** Applies, as appropriate, activity and data modeling, transaction/workflow analysis, internal control and risk analysis and modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems analysis and system/subsystem development tasks. Coordinates and performs logical and physical systems design. Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings.

### 3.13 Audio Visual Technician II

**Qualifications:** This position requires a minimum of two years of experience in analysis, design, and installation of local area networks/wide area networks; and/or analysis, support, maintenance and installation of communications systems with a focus on audio visual operations and installation. Experience with troubleshooting and diagnosing connectivity issues related to TCP/IP. Associates Degree in Computer Science, Information Systems, Mathematics, Engineering, and a related field; technical training equivalent; or an additional two years of related work experience.

**Major Functions:** The Audio Video Technician may conduct site Surveys involving the assessment of current site network configuration and user requirements for audio visual equipment. Troubleshoots and diagnoses problems related to Internetworking, firewalls, routers, hubs and switches, and network security. May be responsible for scheduling system outages and routine maintenance. Installs and configures LAN/WAN equipment.
3.14 Technical Support I

Qualifications: This position requires a minimum of one year of experience in analysis, design, and installation of local area networks/wide area networks; and/or analysis, support, maintenance and installation of communications systems. Experience with troubleshooting and diagnosing connectivity issues related to TCP/IP. Associates Degree in Computer Science, Information Systems, Mathematics, Engineering, and a related field; technical training equivalent; or an additional two years of related work experience.

Major Functions: The Network Technician may conduct site Surveys involving the assessment of current site network configuration and user requirements. Troubleshoots and diagnoses problems related to Internetworking, firewalls, routers, hubs and switches, and network security. May be responsible for scheduling system outages and routine maintenance. Installs and configures LAN/WAN equipment.

3.15 Technical Support II

Qualifications: This position requires a minimum of two years of experience in analysis, design, and installation of local area networks/wide area networks; and/or analysis, support, maintenance and installation of communications systems. Experience with troubleshooting and diagnosing connectivity issues related to TCP/IP. Associates Degree in Computer Science, Information Systems, Mathematics, Engineering, and a related field; technical training equivalent; or an additional two years of related work experience.

Major Functions: The Network Technician may conduct site Surveys involving the assessment of current site network configuration and user requirements. Troubleshoots and diagnoses problems related to Internetworking, firewalls, routers, hubs and switches, and network security. May be responsible for scheduling system outages and routine maintenance. Installs and configures LAN/WAN equipment.

3.16 Instructor

Qualifications: This position requires a minimum of three years of experience with technical oriented training and mentoring. This will include curriculum development, instructor led training and class setup. Associates Degree in Computer Science, Information Systems, Mathematics, Engineering, and a related field; technical training equivalent; or an additional two years of related work experience.

Major Functions: The Instructor may conduct in person training classes, mentor a smaller group of students, or perform web based instruction. Other functions could include the development of curriculum and labs to aid in student learning.