GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date, pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov

i360technologies, Inc. (i360) provides professional consulting services and systems integration solutions for Federal Government agencies. As a Lean-Agile organization, we focus on respect for people and culture and relentless improvement. We supply the right mix of people, processes, and technologies to support the specific needs of our clients. We specialize in implementing Oracle E-Business Suite (EBS) solutions for Federal Government agencies to modernize financial systems and reporting capabilities, to leverage best practices, to enable Financial Management business process and operational improvements, and to comply with Federal legislative requirements and Treasury mandates.

i360 brings highly qualified and skilled professionals to all of our projects. Our consultants are carefully chosen based on their technical and functional skills and their ability to work effectively with project team members. They display outstanding communication skills, vision, work ethic, and understand the challenges of organizational change. We have gained an outstanding reputation built on a firm foundation of providing quality, efficiency, and integrity in our people and in our results. We serve as trusted advisors, providing the depth and breadth of experience and capabilities needed to achieve success and exceed our clients’ management and technology needs.

MULTIPLE AWARD SCHEDULE
MAS SCHEDULE PRICELIST
Large Category: INFORMATION TECHNOLOGY
Subcategory: IT Services

FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT SERVICES
FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS SERVICES
FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING SERVICES

Contract Number: 47QTCA20D008V
Period Covered by Contract: April 9, 2020 through April 8, 2025

Price list current through Modification PS-A815, effective April 13, 2020

i360technologies, Inc.
44084 Riverside Parkway, Suite LL350
Leesburg, VA 20176
Telephone: 703.476.4100/Fax: 703.342.4343

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at http://fss.gsa.gov

BUSINESS SIZE: SMALL
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INFORMATION FOR ORDERING ACTIVITIES

1a. **Table of awarded special item number(s):** SIN 54151S IT Professional Services*; 54151SRC Disaster Recover; and OLM*
   *
   *Subject to Cooperative Purchasing

1b. **Identification of the lowest priced model:** 1 hour of Oracle Support Consultant $84.72.

2. **Maximum order:** $500,000

3. **Minimum order:** The minimum dollar value of orders to be issued is eight (8) hours of any labor category.

4. **Geographic coverage (delivery area):** The 48 contiguous states, Alaska, Hawaii, Puerto Rico and the District of Columbia, the U.S. Territories and commonwealths overseas U.S. Government installations including international organizations of which the U.S. is a member (i.e. NATO, the U.N. etc.) and other agencies authorized by statute.

5. **Point(s) of production (city, county, and State or foreign country):** Metro Washington DC

6. **Statement of net price:** Prices shown in this pricelist are net, that is after discounts have been taken.

7. **Volume Purchase:** $500,001+ an additional 1% discount.

8. **Prompt payment terms:** None; Net 30 Days ARO; Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. **Notification:** Government purchase cards are accepted at or below the micro purchase threshold.

9b. **Notification:** Credit cards will be acceptable for payment above the micro-purchase threshold

10. **Foreign items:** None

11a. **Time of delivery:** Specified on the Task Order

11b. **Expedited Delivery:** Contact i360technologies, Inc.

11c. **Overnight and 2-day delivery:** Overnight and 2-day deliveries are available on certain items with fee to be negotiated at time of order. Please contact i360technologies, Inc.

11d. **Urgent Requirements:** “Urgent Requirements”, please contact us for details to affect a faster delivery.

12. **F.O.B. point:** Destination

13a. **Ordering address(es):** 44084 Riverside Parkway, Suite LL350, Leesburg, VA 20176

13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. **Payment address(es):** 44084 Riverside Parkway, Suite LL350, Leesburg, VA 20176
**INFORMATION FOR ORDERING ACTIVITIES**

15. **Warranty provision**: For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

   a) Time of delivery/installation quotations for individual orders;

   b) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

   c) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

16. **Export packing charges**: Not applicable

17. **Terms and Conditions of Government Credit Card Acceptance**: Accepted at and below the Micro-purchase Threshold.

18. **Terms and conditions of rental, maintenance, and repair**: Not applicable

19. **Terms and conditions of installation**: Not applicable

20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices**: Not applicable

21. a. **Terms and conditions for any other service**: Not applicable

21. b. **List of service and distribution points**: Not applicable

22. **List of participating dealers**: Not applicable

23. **Preventive maintenance**: Not applicable

24. a. **Special attributes such as environmental attributes**: Not applicable

24. b. **Section 508 compliance information is available**: On contractor’s web site, as appropriate.

25. **Data Universal Number System (DUNS) number**: 019842462  
   **Tax ID**: 31-1757995

26. **Notification regarding registration in System for Award Management (SAM) Database**: Contractor is registered and current.
LABOR CATEGORY DESCRIPTIONS:

1. PROGRAM MANAGER

**General Experience:** The Program Manager has a broad range of information technology experience including planning, architecture, systems delivery, computer operations, and IT management. The Program Manager understands the business benefits of the IT projects for which he/she is responsible and views IT as an enabler of the overarching program. The Program Manager is comfortable overseeing multiple projects, which are part of a single major program at the same time. He/she may have Senior Managers responsible for day-to-day project activities. Additional experience includes: communication with client and Project Managers, as well as management of multiple projects.

**Functional Responsibilities:** Manages overall program activities and is an advisor to client executives. Has responsibility for overall project delivery. Communicates regularly with the Government Contracting Office (CO) and delegated government representatives as well as project resources and company management.

**Minimum Education and Experience:** A Bachelor's degree and 12-years of professional work experience.

2. SENIOR MANAGER

**General Experience:** Experience includes engagement experience in project scope and approach, focus on project delivery and technical integration, ability to drive IT Strategy and planning changes at the executive levels, oversight of key information technology enablers, and management of project resources. Other experience includes communication with client and project managers and management of multiple projects across various industry lines.

**Functional Responsibilities:** Manages overall project activities and is the primary point of contact with client executives. Assumes responsibility for overall project delivery and oversight of key technical enablers on projects and identification of needs for new tools. Conducts regular interaction and communications with the Government Contracting Office (CO) and delegated government representatives. Maintains responsibility for managing technical solutions, delegating appropriate resources, and fostering quality assurance principles across projects and deliverables.

**Minimum Education and Experience:** A Bachelor's degree and 10-years of professional work experience.
3. PROJECT MANAGER

General Experience: The Project Manager has a broad range of information technology experience including planning, architecture, systems delivery, computer operations, and management. The Project Manager understands the business benefits of the IT projects for which he/she is responsible and views IT as an enabler of the overarching program. The Project Manager is comfortable overseeing projects, while driving both their daily operations and their overall place in IT Strategy. Additional experience includes: communication with client and managers, as well as potentially managing multiple projects. The Project Manager has experience addressing project management issues and risks in an efficient and effective manner. Experienced in managing projects of various sizes in various business areas.

Functional Responsibilities: Manages all project activities and is an advisor to client project manager. Has responsibility for overall project delivery and for day-to-day project activities. May communicates as needed with the Contracting Office (CO) and delegated client representatives. Responsible for managing technical solutions, delegating appropriate resources, and fostering quality assurance principles within project and across deliverables. Conducts analysis of work plan completeness, prepares status reports and supports quality control practices. Performs analyses of fundamental client issues, assesses appropriate alternatives, and recommends solutions. Communicates client expectations to project team and escalates appropriate issues to senior level project staff.

Minimum Education and Experience: A Bachelor’s degree and at least 6-years of professional work experience.

4. MANAGER

General Experience: Experience includes providing management and direction of client engagements, extensive knowledge of and experience with system development and implementation, development of engagement work plans, and deployment of program criterion. Experienced in managing teams, individuals, and groups to set and accomplish defined goals. Experienced in process development, deployment, and follow-up. Experienced in issue analysis and providing resolutions to avoid negative risks.

Functional Responsibilities: Serves in the role of team leader over assigned support areas, often filling the position of project team lead and instructing, directing, and monitoring the work of other staff. A Manager devises or modifies procedures to solve complex problems, provides guidance and instructions, engages resources and/or serves as a team leader, performs analyses of issues, interprets implications of processes to meet business needs. Assumes responsibility for selecting and using appropriate tools and resources for the tasks assigned. Communicates expectations to team and escalates appropriate issues to senior level staff. Maintains technical knowledge within industry and business area.

Minimum Education and Experience: A Bachelor’s degree and 8-years of professional work experience.
5. **SENIOR DATABASE ADMINISTRATOR**

**General Experience:** Experience includes exposure to information systems design, understanding of applications programming, experience in various programming languages, and knowledge of major computer equipment and software packages. Experience in providing technical expertise and guidance in the definition, control, integrity, operations, and management of database management systems. Possesses detail understanding and training in applicable database administration practices and tools for the specific project and environment.

**Functional Responsibilities:** Serves as information technology resource on engagement team. Duties include, but are not limited to, evaluation and recommendation of products and services, coding in various languages, debugging, testing, integrating the final product, and documenting related activities. Implements, builds, configures, and provides operational support of computer hardware, systems software, applications software, and system and user data files. Develop and test logical and physical database designs. Review logical and physical designs of existing databases and perform tuning to ensure maximum operating efficiency. Performs data analysis, database design, development activities, and implementation for databases and database applications. Performs database maintenance, restructuring, and security activities. May be responsible for managing other resources.

**Minimum Education and Experience:** A Bachelor’s degree and 6-years of professional work experience.

6. **SENIOR CONSULTANT**

**General Experience:** Experience includes: support of project management and familiarity with project issues, assistance with design issues, analysis of project data, and development of appropriate deliverables. Proficient in the use of various tools and applications. Experienced in guiding the team or project to meet overall program objectives, preparing and reviewing status reports, verifying work plan completeness, and communicating with team members. Technically competent in one or more business areas, technologies, or applications. Experienced in process improvement diagnoses, modeling, documentation and benchmarking activities.

**Functional Responsibilities:** Serves as a senior-level analytical correspondent within engagement team. Assumes responsibility for contributing to work plan development, identifying requirements, reaching engagement milestones, and often leading specific project task. Applies data modeling, process modeling, and software design techniques. Conducts analysis of appropriate consulting tools to satisfy program requirements and creates project deliverables. Formulates diagnoses through financial or statistical modeling, assesses appropriate alternatives, and offers solutions to project issues. May lead a business area, team, or application implementation. May be responsible for managing other resources.

**Minimum Education and Experience:** A Bachelor’s degree and 5-years of professional work experience.

7. **CONSULTANT**

**General Experience:** Experience with one or more application architectures and development methodologies, support of project management, identifying project issues, and development of project deliverables and programming capabilities. May be experienced in process improvement diagnoses, modeling, documentation and benchmarking activities.

**Functional Responsibilities:** Serves as an analytical resource on engagement team. With guidance, conducts relevant research, identifies data, and creates reports. Actively engages consulting tools and methodologies to meet project objectives and complete program management activities. Maintains responsibility for quality assurance practices and fostering completion and accuracy of system documentation. Aids in completing work plan activities, analyzes relevant data and information, and institutes and supports technical solutions.

**Minimum Education and Experience:** A Bachelor’s degree and 4-years of professional work experience.
8. BUSINESS ANALYST

**General Experience**: Experience includes: support of program management, process documentation exposure to information technologies, and development of deliverables. Possesses strong analytical skills to assist in implementing business solutions. Demonstrated skills, knowledge, or support in one or more business area, application, industry, or area of study. Knowledgeable in basic business processes.

**Functional Responsibilities**: Serves as analytical resource on engagement team by helping to formulate and define systems scope and objectives through research and fact-finding combined with a basic understanding of business systems and industry requirements. Assumes responsibility for analyzing and documenting data, conducting extensive research, and integrating technical solutions. Performs financial and data modeling, evaluates current processes, and prepares appropriate documentation for client. Maintains accountability for process deliverables and business presentations to client. Implements consulting tools to satisfy project requirements by performing benchmark analyses, financial, and statistical modeling, and interviewing clients.

**Minimum Education and Experience**: A Bachelor’s degree and 3-years of professional work experience.

9. SYSTEMS ANALYST

**General Experience**: Experience includes: support of program management, exposure to information systems design and implementation, and development of deliverables. Demonstrated programming, testing, or support experience in one or more languages, applications, or technologies. Experienced in system testing processes, documentation, and issue resolution. Other experience may include data warehousing, information systems design and financial modeling.

**Functional Responsibilities**: Serves as information technology resource on engagement team. Analyzes data and systems architecture, creates designs, and implements information systems solutions. Identities client issues and offers end-to-end solutions and approaches. Assists project team in meeting program objectives timely and effectively. Assumes responsibility for process documentation and technical soundness. Performs technical and non-technical analyses on project issues, maintains a fundamental understanding of company and client business practices, performs technical implementations following quality assurance standards, provides project metrics.

**Minimum Education and Experience**: A Bachelor’s degree or 4-years of professional work experience.

10. SUBJECT MATTER/DOMAIN EXPERT III

**General Experience**: Demonstrated skills, knowledge, and leadership in a specialized application or technology area. Experienced in project activities, documentation, delivery, issues, goals, and management. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions.

**Functional Responsibilities**: Meet with system users to understand usage profiles and user needs. Implement domain technology to solve a customer’s business problem. Lead others in analyzing, designing, and executing the implementation of a domain technology. Provide technical leadership to other technical professionals. Provide expert support, analysis and research into exceptionally complex problems.

**Minimum Education and Experience**: A Bachelor’s degree and 6-years of professional work experience.
11. SENIOR DEVELOPER I/ IT TEAM LEAD III

**General Experience:** Experience in IT consulting, system and application development, design and implementation, business process reengineering, IT transformation, or other related services. Experience providing technical expertise and guidance in conducting testing activities. Possesses detail understanding and training in applicable testing practices and tools. Possesses experience in one or more specific applications, environments, or technologies. Experienced in various development tools and techniques. Experienced with configuration management and coding standards.

**Functional Responsibilities:** Responsible for the development, testing, and deployment of technical objects per defined requirements. Assists with database activities. Under guidance from the project manager, plans, executes, and controls team activities. Leads team members in software development tasks, including system analysis, and design, document business processes and systems evaluations, test system applications, or similar activities. Makes team assignments and manages technical quality. May act as liaison between team members and management. Prepares and presents team and deliverable status reports in project meetings with management and client personnel.

**Minimum Education and Experience:** A Bachelor’s degree and 5-years of professional work experience.

12. SUBJECT MATTER EXPERT/IT PROJECT MANAGER I

**General Experience:** Demonstrated skills, knowledge, and leadership in a specialized application or technology area. Experienced in project activities, documentation, delivery, issues, goals, and management. Has a broad range of information technology experience including planning, architecture, systems delivery, computer operations, and management. Experience leading teams, projects, or managing resources. Ability to identify issues and risks and provide potential solutions. Excellent communications both written and oral at various levels of a project or management.

**Functional Responsibilities:** Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation and alternatives. Assignments are self-initiated. Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Works under consultative direction toward predetermined long-range goals and objectives. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product. Manages project activities and is an advisor to client project manager. Has responsibility for delivery and for day-to-day activities.

**Minimum Education and Experience:** A Bachelor’s degree and 4-years of professional work experience.
13. TECHNICAL LEAD/IT PROJECT MANAGER II

**General Experience:** Experience in IT consulting, system and application development, design and implementation, business process reengineering, IT transformation, or other related services. Experience providing technical expertise and guidance in conducting testing activities. Possesses experience in one or more specific applications, environments, or technologies. Experienced in various development tools and techniques. Experienced with configuration management and coding standards. Experienced in managing projects or technical teams of various sizes.

**Functional Responsibilities:** Leads and directs project personnel. Manages the project schedule, cost and risk management, and delivery of the project. Establishes and enforces development standards across the project. Manages development, deployment, configuration control, internal controls, support, performance, business process reengineering, or other related services. Provides guidance to various technologies. Interacts with the client on project related issues. Responsible for meeting project deadlines and milestones. Communicates client expectations to project team and escalates appropriate issues to senior level project staff.

**Minimum Education and Experience:** A Bachelor’s degree and 5-years of professional work experience.

14. DATABASE ADMINISTRATOR

**General Experience:** Experience includes exposure to information systems design, understanding of applications programming, experience in various programming languages, and knowledge of major computer equipment and software packages. Experience in providing technical expertise and guidance in the definition, control, integrity, operations, and management of database management systems. Possesses detail understanding and training in applicable database administration practices and tools for the specific project and environment.

**Functional Responsibilities:** Serves as information technology resource on engagement team. Duties include, but are not limited to, evaluation and recommendation of products and services, coding in various languages, debugging, testing, integrating the final product, and documenting related activities. Implements, builds, configures, and provides operational support of computer hardware, systems software, applications software, and system and user data files. Develop and test logical and physical database designs. Review logical and physical designs of existing databases and perform tuning to ensure maximum operating efficiency. Performs data analysis, database design, development activities, and implementation for databases and database applications. Performs database maintenance, restructuring, and security activities.

**Minimum Education and Experience:** A Bachelor’s degree and 4-years of professional work experience.
15. TESTER/IT TEAM LEAD I

**General Experience:** Experience in IT consulting, system and application development, design and implementation, business process reengineering, IT transformation, or other related services. Demonstrated skills, knowledge, and leadership in one or more business area, application, technology, industry, or area of study. Experienced in project activities, documentation, delivery, issues, goals, and management. Excellent communications both written and oral at various levels of a project or management. May have experience leading a team or project.

**Functional Responsibilities:** Under guidance from the project manager, plans, executes, and controls team activities. Leads team members in software development tasks, including system analysis, and design, document business processes and systems evaluations, test system applications, or similar activities. Makes team assignments and manages technical quality. May act as liaison between team members and management. Prepares and presents team and deliverable status reports in project meetings with management and client personnel.

**Minimum Education and Experience:** A Bachelor’s degree and 5-years of professional work experience.

16. ORACLE SUPPORT CONSULTANT

**General Experience:** Demonstrated skills, knowledge, training, support or implementation of one or more Oracle application modules or similar technology. Excellent communication skills.

**Functional Responsibilities:** Provides maintenance, enhancement, and support activities to Oracle or similar computer or business applications or technology. Provides functional and/or technical consultation, direction, and instruction to other organizations.

**Minimum Education and Experience:** A Bachelor’s degree and 1-year of professional work experience.

17. SENIOR II COMPUTER SCIENTIST/SYSTEMS ANALYST

**General Experience:** Demonstrated computer engineering and computer systems analysis of software and database applications. May include experience with web applications, servers, and security.

**Functional Responsibilities:** Provides computer science and software engineering focused on database related workflow or administrative system. Provides for computer engineering, computer systems, computer science and software engineering services.

**Minimum Education and Experience:** A Bachelor’s degree and 7-years of professional work experience.

18. SENIOR II IT ANALYST

**General Experience:** Experienced in analyzing and identifying requirements and processes for information systems, business systems, or management information systems.

**Functional Responsibilities:** Provides technical analytic functions in administrative, database, website, web application, and related systems. Develop system and business requirements, processes, and possibly assist with design. Test functionality against requirements, identify defects, possibly identify potential defect resolutions.

**Minimum Education and Experience:** A Bachelor’s degree and 3-years of professional work experience.
19. SENIOR I COMPUTER SCIENTIST/SYSTEMS ANALYST

General Experience: Demonstrated computer engineering and computer systems analysis of software and database applications. May include experience with web applications, servers, and security.

Functional Responsibilities: Provides computer science and software engineering focused on database related workflow or administrative system. Provides for computer engineering, computer systems, computer science and software engineering services.

Minimum Education and Experience: A Bachelor’s degree and 5-years of professional work experience.

20. SENIOR II TECHNICAL WRITER

General Experience: Demonstrated experience in writing technical manuals, instructional guides, design documents, and other technical documentation. May have experience in technical areas. Proficient in documentation tools, communications punctuation, and grammar. Experienced in 508 compliance requirements.

Functional Responsibilities: Collect, organize, and analyze technical information and prepare user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Ensure 508 compliance.

Minimum Education and Experience: A Bachelor’s degree and 4-years of professional work experience.

21. TECHNICAL AREA SPECIALIST

General Experience: Recognized for expertise in system and application development, design and implementation, business process reengineering, IT transformation, or other related services. Possesses experience in one or more specific applications, environments, or technologies. Experienced in various development methods and techniques. Experienced with configuration management and standards. Demonstrated skill in a specific product or technology which is supplemented with a clear understanding of the business requirements and related applications issues. Experienced in project activities, documentation, delivery, issues, goals, and management. Ability to identify issues and risks and provide potential solutions. Excellent communications both written and oral at various levels of a project or management.

Functional Responsibilities: Develops, supports, or configures software, applications, networks, or servers per requirements. Assists with requirement development. Provides project documentation. Participates in requirements, design, and test sessions and reviews. Provides troubleshooting and testing of bugs, issues, and trouble tickets. Provides input on system security and privacy requirements. Conduct and document testing activities. Assist with documentation, manuals, operating procedures, and training.

Minimum Education and Experience: A Bachelor’s degree and 6-years of professional work experience.
22. ERP MODELER/DEVELOPER

General Experience: Demonstrated experience in database management, information systems, or software engineering and programming experience for the specific project and environment. Experience providing technical expertise and guidance in conducting testing activities. Possesses detail understanding and training in applicable testing practices and tools. Possesses experience in one or more specific applications, environments, or technologies. Experienced in data modeling tools and techniques.

Functional Responsibilities: Responsible for supporting the delivery of technical and business solutions based upon enterprise applications and working independently to develop enterprise-based programs of medium to high complexity. Activities include the development, integration and deployment of enterprise solutions. Support other teams and team members with enterprise applications programming, workshops, documentation, training and user support. Efforts will produce business solution models, technical work products, unit-tested code, instructional courseware, data structures, user interfaces, documentation and enhanced logical processes that will effectively utilize enterprise applications.

Minimum Education and Experience: A Bachelor’s degree and 4-years of professional work experience.

23. SENIOR ERP MODELER/DEVELOPER

General Experience: Demonstrated experience in database management, information systems, or software engineering and programming experience for the specific project and environment. Experience providing technical expertise and guidance in conducting testing activities. Possesses detail understanding and training in applicable testing practices and tools. Possesses experience in one or more specific applications, environments, or technologies. Experienced in data modeling tools and techniques. Experience providing direction to others.

Functional Responsibilities: Responsible for supporting the delivery of technical and business solutions based upon enterprise applications and working independently to develop enterprise-based programs of medium to high complexity. Activities include the development, integration and deployment of enterprise solutions. Support other teams and team members with enterprise applications programming, workshops, documentation, training and user support. Efforts will produce business solution models, technical work products, unit-tested code, instructional courseware, data structures, user interfaces, documentation and enhanced logical processes that will effectively utilize enterprise applications. Provides direction and guidance to other personnel. Operates under deadlines and responsible for multiple tasks.

Minimum Education and Experience: A Bachelor’s degree and 6-years of professional work experience.
24. **PRINCIPAL BPR SPECIALIST I**

**General Experience:** Demonstrated skills, knowledge, and leadership in one or more process area, application, technology, industry, or area of study. Experienced in identifying processes, analyzing them and presenting recommendations for improvement to gain efficiencies and economies of scale. Excellent communications both written and oral at all levels of management. Typically, is a subject matter expert in one or more areas of knowledge. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions. Experienced in process improvement, documentation, and benchmarking activities.

**Functional Responsibilities:** Responsible for effective transitioning resources, groups, teams, or companies to improve existing processes, technologies, or applications. Facilitation of teams in the accomplishment of project activities and objectives. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Provides daily supervision and direction to maintain project focus and objectives. Applies process improvement and reengineering methodologies and principles to conduct process modernization projects.

**Minimum Education and Experience:** A Bachelor’s degree and 7-years of professional work experience.

25. **SUBJECT MATTER EXPERT III**

**General Experience:** Demonstrated skills, knowledge, and leadership in one or more business area, application, technology, industry, or area of study. Experienced in project activities, documentation, delivery, issues, goals, and management. Excellent communications both written and oral at various levels of a project or management. Experienced in team dynamics. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions. Experienced in process improvement, documentation, and benchmarking activities.

**Functional Responsibilities:** Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Assignments are often self-initiated. With minimal direction, provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Works under consultative direction toward predetermined long-range goals and objectives. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

**Minimum Education and Experience:** A Bachelor’s degree and 10-years of professional work experience.

26. **SOFTWARE SYSTEMS ENGINEER (ASSOCIATE)**

**General Experience:** Demonstrated experience monitoring, supporting or installing systems or infrastructures including configuring, testing, and patching. Experience maintaining operating systems, application software, hardware, databases, or other technologies.

**Functional Responsibilities:** Under specific direction, responsible for routine and basic system products. Maintains currency, debugs, and configures related software products. Interfaces with other system support groups to resolves problems. Designs, codes, test and submit input to the planning and conversion for new hardware/software products. Prepares product documentation. May interface with customers to gather information on system requirements or problems.

**Minimum Education and Experience:** A Bachelor’s degree and 5-years of professional work experience.
27. SOFTWARE SYSTEMS ENGINEER (LEAD)

**General Experience:** Demonstrated experience monitoring, supporting or installing systems or infrastructures including configuring, testing, and patching. Experience maintaining operating systems, application software, hardware, databases, or other technologies.

**Functional Responsibilities:** With minimum guidance provides top-level technical expertise, including performing in-depth and complex software systems programming and analysis. Designs architectures to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensures these systems are compatible and in compliance with the project standards. Determines and identifies high level functional and technical requirements based on interactions with the user community and knowledge of the enterprise architecture. Identifies, assesses, and presents options for meeting the functional and technical requirements including hardware and software updates or upgrades. Formulates and defines specifications for operating system applications or modifies and maintains existing applications using engineering releases and utilities from the manufacturer. Creates detailed design specifications for use by software development staff members. Interacts with project management to plan project schedules and technical direction. Develops software design documents and technology white papers. Instrumental in selection of development tools. Responsible for developing high level system design diagrams and for program design, coding, testing, debugging and documentation. Instructs, directs, and checks the work of other task personnel. Responsible for quality assurance review and the evaluation of existing and new software products.

**Minimum Education and Experience:** A Bachelor’s degree and 7-years of professional work experience.

28. IT CONSULTANT II

**General Experience:** Experience includes: Support of program and project management, identifying project issues and risks, assistance with design issues, analysis of project data, possesses effective communications, interaction with clients resources at the project and management levels, and development of appropriate deliverables. Proficient in the use of various IT tools and applications. May be experienced in leading teams or projects to meet overall program objectives. Experienced in project activities and phases, preparing and reviewing status reports, verifying work plan completeness, and communicating with and leading team members. Technically competent in one or more business areas, technologies, or applications. Experienced in process improvement diagnoses, modeling, documentation and benchmarking activities.

**Functional Responsibilities:** Manages the project work as defined by the client contract. May lead projects, major phases of very large projects, or one or more application implementations or support areas. Manages the fact-finding, analysis and development of hypothesis and conclusions, production of final reports and delivery of presentations. Responsible for project deliverables, product, training, documentation, facilitating meetings, presentations, and briefings to management and client. Responsible for ensuring that the project delivers to client expectations on time and to budget. May be responsible for managing other resources.

**Minimum Education and Experience:** A Bachelor’s degree and 8-years of professional work experience.
29. SUBJECT MATTER EXPERT I

General Experience: Demonstrated skills, knowledge, and leadership in one or more business area, application, technology, industry, or area of study. Experienced in project activities, documentation, delivery, issues, goals, and management. Excellent communications both written and oral at various levels of a project or management. Experienced in team dynamics. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions. Experienced in process improvement, documentation, and benchmarking activities.

Functional Responsibilities: Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. With minimal direction, provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Works under consultative direction toward predetermined long-range goals and objectives. Assignments are often self-initiated. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

Minimum Education and Experience: A Bachelor’s degree and 5-year of professional work experience.

30. SUBJECT MATTER EXPERT II

General Experience: Demonstrated skills, knowledge, and leadership in one or more business area, application, technology, industry, or area of study. Experienced in project activities, documentation, delivery, issues, goals, and management. Excellent communications both written and oral at various levels of a project or management. Experienced in team dynamics. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions. Experienced in process improvement, documentation, and benchmarking activities.

Functional Responsibilities: Provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Serves as technical expert on executive-level project teams providing technical direction, interpretation and alternatives. Thinks independently and demonstrates exceptional written and oral communications skills. Applies advanced technical principles, theories, and concepts. Contributes to the development of new principles and concepts. Assignments are often self-initiated. With minimal direction, provides expert support, analysis and research into exceptionally complex problems, and processes relating to the subject matter. Works under consultative direction toward predetermined long-range goals and objectives. Determines and pursues courses of action necessary to obtain desired results. Develops advanced technological ideas and guides their development into a final product.

Minimum Education and Experience: A Bachelor’s degree and 7-years of professional work experience.
31. COMPUTER SYSTEM ANALYST (ASSOCIATE)

General Experience: Experience includes: support of program management, exposure to information systems design and implementation, and development of deliverables. Demonstrated programming, testing, or support experience in one or more languages, applications, or technologies. Experienced in system testing processes, documentation, and issue resolution. Other experience may include database, network and application support, data warehousing, information systems design and financial modeling.

Functional Responsibilities: Help develop plans for automated information systems from project inception to conclusion. Defines the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs and tests. Under the supervision coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system requirements. Evaluates analytically and systematically problems of applications, infrastructure, workflows, organization, and planning and assists in development of appropriate corrective actions.

Minimum Education and Experience: A Bachelor’s degree and 2-years of professional work experience.

32. SENIOR SYSTEMS COMPUTER ANALYST

General Experience: Experience includes: support of program management, exposure to information systems design and implementation, and development of deliverables. Demonstrated programming, testing, or support experience in one or more languages, applications, or technologies. Experienced in system testing processes, documentation, and issue resolution. Other experience may include database, network and application support, data warehousing, information systems design and financial modeling.

Functional Responsibilities: Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Coordinates with leads to ensure problem resolution and user satisfaction. Makes recommendations and provides input for major systems installations. Prepares milestone status reports and deliveries and presentations on the system concept to management, team, and end user representatives. May provide daily supervision and direction to support staff.

Minimum Education and Experience: A Bachelor’s degree or higher and 5-years of professional work experience.

33. FUNCTIONAL ANALYST IV

General Experience: Possesses strong analytical skills to assist in implementing business solutions. Demonstrated skills, knowledge, and leadership in one or more business area, application, industry, or area of study. Knowledgeable in various processes and best practices for one or more subject areas. Excellent communication skills. Experienced with multiple standard office applications and documentation.

Functional Responsibilities: Develop functional and/or technical information system requirements, designs, and test scripts. Provide direction for the development of software designs, computer programming, system testing or training. Support business process redesign teams in the development of new business process. Assist in the development of work plans. Perform workflow and process analyses. Assist in the design and implementation of new organization structures. Assist an organization to translate its vision and strategy into core human resource and business processes. Assist teams through streamlining, reengineering and transforming business processes. Develop and execute project budgets.

Minimum Education and Experience: A Bachelor’s degree and 5-years of professional work experience.
34. FUNCTIONAL ANALYST II

**General Experience:** Possesses strong analytical skills to assist in implementing business solutions. Demonstrated skills, knowledge, and leadership in one or more business area, application, industry, or area of study. Knowledgeable in various processes and best practices for one or more subject areas. Excellent communication skills. Experienced with multiple standard office applications and documentation.

**Functional Responsibilities:** Develop functional and/or technical information system requirements, designs, and test scripts. Provide direction for the development of software designs, computer programming, system testing or training. Support business process redesign teams in the development of new business process. Assist in the development of work plans and budgets. Perform workflow and process analyses.

**Minimum Education and Experience:** A Bachelor’s degree and 4-years of professional work experience.

35. IT CONSULTANT I

**General Experience:** Experience includes: Support of program and project management, identifying project issues and risks, assistance with design issues, analysis of project data, and development of appropriate deliverables. Proficient in the use of various IT tools and applications. May be experienced in leading teams or projects to meet overall program objectives. Experienced in project activities and phases, preparing and reviewing status reports, verifying work plan completeness, and communicating with and leading team members. Technically competent in one or more business areas, technologies, or applications. Experienced in process improvement diagnoses, modeling, documentation and benchmarking activities.

**Functional Responsibilities:** Manages the project work as defined by the client contract. May lead projects, major phases of very large projects, or one or more application implementations or support areas. Manages the fact-finding, analysis and development of hypothesis and conclusions, production of final reports and delivery of presentations. Responsible for project deliverables, product, training, and documentation. May be responsible for managing other resources.

**Minimum Education and Experience:** A Bachelor’s degree and 6-years of professional work experience.

36. COTS TECHNOLOGY CONSULTANT V

**General Experience:** Demonstrated skills, knowledge, and leadership in a specialized application or technology package. Experienced in project activities, documentation, delivery, issues, goals, and management. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions.

**Functional Responsibilities:** Provides highly technical expertise and guidance specifically as it relates to a standard application or technology package. Develops and applies advanced methods, theories, and research techniques in the investigation and solution of complex and difficult requirements and problems. Provides technical consultation to other teams and management. Applies knowledge of application or technology package to business processes and requirements to identify gaps and develop configurations. Provides recommendations to identified gaps. Assists with testing and deployment. May manage projects or other resources.

**Minimum Education and Experience:** A Bachelor’s degree and 10-years of professional work experience.
37. PRINCIPAL BPR SPECIALIST II

General Experience: Demonstrated skills, knowledge, and leadership in one or more process area, application, technology, industry, or area of study. Experienced in identifying processes, analyzing them and presenting recommendations for improvement to gain efficiencies and economies of scale. Excellent communications both written and oral at all levels of management. Typically, is a subject matter expert in one or more areas of knowledge. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions. Experienced in process improvement, documentation, and benchmarking activities.

Functional Responsibilities: Responsible for effective transitioning resources, groups, teams, or companies to improve existing processes, technologies, or applications. Facilitation of teams in the accomplishment of project activities and objectives. Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. Provides daily supervision and direction to maintain project focus and objectives. Applies process improvement and reengineering methodologies and principles to conduct process modernization projects.

Minimum Education and Experience: A Bachelor’s degree and 10-years of professional work experience.

38. COTS TECHNOLOGY CONSULTANT VI

General Experience: 
Demonstrated skills, knowledge, and leadership in a specialized application or technology package. Experienced in project activities, documentation, delivery, issues, goals, and management. May have experience leading teams or managing resources. Ability to identify issues and risks and provide potential solutions.

Functional Responsibilities: Develops and applies advanced methods, theories, and research techniques in the investigation and solution of complex and difficult requirements and problems. Provides technical consultation to other teams and management. Applies knowledge of application or technology package to business processes and requirements to identify gaps and develop configurations. Provides recommendations to identified gaps. Assists with testing and deployment. May manage projects or other resources.

Minimum Education and Experience: A Bachelor’s degree and 12-years of professional work experience.

Substitution Chart:

The following can be substituted in all the above labor categories:

<table>
<thead>
<tr>
<th>Degree/Certification</th>
<th>Years of Work Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor’s degree</td>
<td>Four (4) years</td>
</tr>
<tr>
<td>Associate degree</td>
<td>Two (2) years</td>
</tr>
<tr>
<td>Professional Certification</td>
<td>Two (2) years</td>
</tr>
<tr>
<td>----</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>1</td>
<td>Program Manager</td>
</tr>
<tr>
<td>2</td>
<td>Senior Manager</td>
</tr>
<tr>
<td>3</td>
<td>Project Manager</td>
</tr>
<tr>
<td>4</td>
<td>Manager</td>
</tr>
<tr>
<td>5</td>
<td>Senior Database Administrator</td>
</tr>
<tr>
<td>6</td>
<td>Senior Consultant</td>
</tr>
<tr>
<td>7</td>
<td>Consultant</td>
</tr>
<tr>
<td>8</td>
<td>Business Analyst</td>
</tr>
<tr>
<td>9</td>
<td>Systems Analyst</td>
</tr>
<tr>
<td>10</td>
<td>Subject Matter/Domain Expert III</td>
</tr>
<tr>
<td>11</td>
<td>Senior Developer IT Team Lead III</td>
</tr>
<tr>
<td>12</td>
<td>Subject Matter Expert/IT Project Manager I</td>
</tr>
<tr>
<td>13</td>
<td>Technical Lead/IT Project Manager II</td>
</tr>
<tr>
<td>14</td>
<td>Database Administrator</td>
</tr>
<tr>
<td>15</td>
<td>Tester/IT Team Lead I</td>
</tr>
<tr>
<td>16</td>
<td>Oracle Support Consultant</td>
</tr>
<tr>
<td>17</td>
<td>Senior II Computer Scientist/Systems Analyst</td>
</tr>
<tr>
<td>18</td>
<td>Senior II IT Analyst</td>
</tr>
<tr>
<td>19</td>
<td>Senior I Computer Scientist/Systems Analyst</td>
</tr>
<tr>
<td>20</td>
<td>Senior II Technical Writer</td>
</tr>
<tr>
<td>----</td>
<td>----------------------------------------</td>
</tr>
<tr>
<td>21</td>
<td>Technical Area Specialist</td>
</tr>
<tr>
<td>22</td>
<td>ERP Modeler/Developer</td>
</tr>
<tr>
<td>23</td>
<td>Senior ERP Modeler/Developer</td>
</tr>
<tr>
<td>24</td>
<td>Principal BPR Specialist I</td>
</tr>
<tr>
<td>25</td>
<td>Subject Matter Expert III</td>
</tr>
<tr>
<td>26</td>
<td>Software Systems Engineer (Associate)</td>
</tr>
<tr>
<td>27</td>
<td>Software Systems Engineer (Lead)</td>
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<tr>
<td>28</td>
<td>IT Consultant II</td>
</tr>
<tr>
<td>29</td>
<td>Subject Matter Expert I</td>
</tr>
<tr>
<td>30</td>
<td>Subject Matter Expert II</td>
</tr>
<tr>
<td>31</td>
<td>Computer System Analyst (Associate)</td>
</tr>
<tr>
<td>32</td>
<td>Senior Systems Computer Analyst</td>
</tr>
<tr>
<td>33</td>
<td>Functional Analyst IV</td>
</tr>
<tr>
<td>34</td>
<td>Functional Analyst II</td>
</tr>
<tr>
<td>35</td>
<td>IT Consultant I</td>
</tr>
<tr>
<td>36</td>
<td>COTS Technology Consultant V</td>
</tr>
<tr>
<td>37</td>
<td>Principal BPR Specialist II</td>
</tr>
<tr>
<td>38</td>
<td>COTS Technology Consultant VI</td>
</tr>
</tbody>
</table>
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

i360technologies, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insures procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact: i360technologies, Inc. at 703.476.4100.
BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) ____________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

________________________________________  _______________________________________
Ordering Activity Date  Contractor Date
Pursuant to GSA Federal Supply Schedule Contract Number(s)__________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
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<tbody>
<tr>
<td></td>
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</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
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</thead>
<tbody>
<tr>
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</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _________________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _________________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
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<tbody>
<tr>
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</tr>
</tbody>
</table>
(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;
(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

*******************************************************************************
Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirement.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.