http://itignite.com/

GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is http://www.gsaadvantage.gov

SCHEDULE TITLE:  Multiple Award Schedule

SIN 54151S - Information Technology Professional Services / PSC D399
SIN 54151HEAL - Health Information Technology Services / PSC D399

CONTRACT NUMBER:  47QTC20D00A9
CONTRACT PERIOD:  May 18, 2020 through May 17, 2025
                  Current through Mod PS-0005 effective 07/16/2020

For more information on ordering from Federal Supply go to this website:  www.gsa.gov/schedules

CONTRACTOR:
MRP LLC dba IT Ignite
7901 Cameron Rd
Building 2, Ste 331
Austin, TX, 78754-3807
Phone number: 800.571.4089
Fax: 404.506.9134
E-Mail: info@itignite.com

CONTRACTOR’S ADMINISTRATION SOURCE:
Mitesh R. Patel, President
Phone number: 404.388.4746
E-Mail: mitesh.patel@itignite.com

BUSINESS SIZE:  Small Disadvantaged Business, Woman-Owned Business, 8(a) Program Participant
CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology</td>
</tr>
<tr>
<td></td>
<td>Professional Services</td>
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<tr>
<td>54151HEAL</td>
<td>Health Information Technology</td>
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<tr>
<td></td>
<td>Services</td>
</tr>
<tr>
<td>OLM</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

(Government net price based on a unit of one)

N/A

1c. HOURLY RATES (Services only):

<table>
<thead>
<tr>
<th>SIN/SIN Proposed</th>
<th>Service Proposed</th>
<th>GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Junior Administrator</td>
</tr>
<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Senior Developer</td>
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<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Lead Developer</td>
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<tr>
<td>54151S</td>
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<td>Reports Developer</td>
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<td>54151S</td>
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<td>Remote Developer</td>
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<tr>
<td>54151S</td>
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<td>Analyst</td>
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<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Junior Remote Developer</td>
</tr>
<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Architect</td>
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<td>54151S</td>
<td>54151HEAL</td>
<td>Tester</td>
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<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Remote Support</td>
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<td>54151S</td>
<td>54151HEAL</td>
<td>Consultant Level 1</td>
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<td>54151S</td>
<td>54151HEAL</td>
<td>Consultant Level 2</td>
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<tr>
<td>54151S</td>
<td>54151HEAL</td>
<td>Consultant Level 3</td>
</tr>
</tbody>
</table>

2. MAXIMUM ORDER*: $500,000.00

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.
3. **MINIMUM ORDER:** $100.00
4. **GEOGRAPHIC COVERAGE:** 48 States, DC
5. **POINT(S) OF PRODUCTION:** N/A
6. **DISCOUNT FROM LIST PRICES:** GSA Net Prices are shown on the pricing table above.
7. **QUANTITY DISCOUNT(S):** Additional 1% discount on orders $25,000 to $74,999; Additional 2% discount on orders $75,000 to $149,999
8. **PROMPT PAYMENT TERMS:** Net 30 days
9.a. Government Purchase Cards must be accepted at or below the micro-purchase threshold.
9.b. Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.
10. **FOREIGN ITEMS:** N/A
11.a. **TIME OF DELIVERY:** As agreed upon between the Ordering Activity and contractor
11.b. **EXPEDITED DELIVERY:** N/A
11.c. **OVERNIGHT AND 2-DAY DELIVERY:** N/A
11.d. **URGENT REQUIREMENTS:** Agencies can contact the Contractor’s representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
12. **FOB POINT:** Destination
13.a. **ORDERING ADDRESS:** Same as contractor address
13b. **ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA’s) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).
14. **PAYMENT ADDRESS:** Same as contractor address
15. **WARRANTY PROVISION:** N/A
16. **EXPORT PACKING CHARGES:** N/A
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** (any thresholds above the micro purchase level may be inserted by contractor)
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A
22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A
23. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A
24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A
24b. Section 508 Compliance for Electronic and Information Technology (EIT): N/A
25. DUNS NUMBER: 079151743
26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database.

Labor Category Descriptions

MRP LLC dba IT Ignite offers the following Labor Category Descriptions to support the effort contemplated herein.

Junior Administrator
Minimum Education: Bachelor’s Degree
Experience: 4 years of experience.
Functional Responsibilities:
Under general supervision, collects requirements for large system functionality, performance and operations. Conceived, designs, implements and documents systems. Designs and maintains a data dictionary and descriptions of data relationships. Incorporates appropriate data security, access and update controls for the system. Provides for standard data reports and accommodates special report requests. Provides technical expertise for the production of detailed designs and design documentation, including data models, and data flow diagrams. Evaluates and configures products to match user requirements with system capabilities. Determines file organization, indexing methods, and security procedures for system databases.

Senior Developer
Minimum Education: Bachelor's degree
Experience: 8 years of experience.
Functional Responsibilities:
Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, and document those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced analyst/programmers.

Lead Developer
Minimum Education: Bachelor's degree
Experience: 10 years of experience.
Functional Responsibilities:
Supervise and may lead, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, and document those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to
less-experienced analyst/programmers.

**Reports Developer**

*Minimum Education:* Bachelor's degree  
*Experience:* 6 years of experience.  
*Functional Responsibilities:*  
Understands large database system functionality, performance and operations. Designs and maintains a data dictionary and descriptions of data relationships. Provides technical expertise for the production of detailed database designs and design documentation, including data models, and data flow diagrams. Understands file organization, indexing methods, and security procedures for system databases. Is able to use system data to create reports that combine information for use.

**Remote Developer**

*Minimum Education:* Bachelor's degree  
*Experience:* 5 years of experience.  
*Functional Responsibilities:*  
Under general direction, formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, and document those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced analyst/programmers.

**Analyst**

*Minimum Education:* Bachelor's degree  
*Experience:* 2 years of experience.  
*Functional Responsibilities:*  
Under direct supervision, Consultants who fulfill this role are likely to have accounting, manufacturing, distribution, or human resources IT management systems background, thorough understanding of the applications and experience in implementing application systems. This functional knowledge is applied to the IT systems and applications for advising, guiding, and supporting the project team on the use, implementation, and maintenance of applications, ensuring maximum benefits from the application products, completing tasks and deliverables assigned by the project manager, keeping the project manager informed of progress and issues in a timely manner. Detailed functional analysis and gap/fit analysis of Government-Off-the-Shelf (GOTS) and/or Commercial-Off-the-Shelf (COTS) software packages; GOTS/COTS package selection and business case development; IT solution architectural analysis and design; Detailed migration planning and trade-off analysis; GOTS/COTS software installation and configuration for multiple functional modules of enterprise software; Software and system developmental and acceptance testing; and Legacy system interface design, development, and implementation. Individual is also experienced and knowledgeable in the latest industry trends and developments in enterprise IT solutions, including such topics/products as: Cloud.

**Junior Remote Developer**

*Minimum Education:* Bachelor's degree  
*Experience:* 4 years of experience.  
*Functional Responsibilities:*  
Under general supervision may act as lead, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, documents, and maintain those programs. Competent to work on most phases of applications systems analysis and programming activities, but requires instruction and guidance in other phases.

**Architect**

*Minimum Education:* Bachelor's degree  
*Experience:* 8 years of experience.
**Functional Responsibilities:**

Supervise and work independently, formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debug, and document those programs. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Competent to work at this highest technical level on all phases of software systems programming applications. May have responsibility for the evaluation of new and existing software products. May assist other systems programmers to effectively utilize the system’s technical software.

**Tester**

*Minimum Education:* Bachelor's degree  
*Experience:* 2 years of experience.  

**Functional Responsibilities:**  
Under supervision, performs software testing at all levels from module or unit testing through all levels of software integration testing. Writes software test plans in support of software design to ensure the integrity of test plans for simple to moderately complex test plans. Interfaces with the software development group throughout the software development process. Develops test data and predifines specific test acceptance criteria. May work independently on some levels of the project but needs direct supervision in other areas.

**Remote Support**

*Minimum Education:* Associate’s degree  
*Experience:* 6 years of experience.  

**Functional Responsibilities:**  
Supervises and may serve as lead for help desk support operations. Establishes processes by which problems are controlled. Reports various statistical analyses of help desk operations to client management. Provides support for help desk operations. Responsible for receiving phone calls in a courteous and competent manner. Emphasizes high quality service in responding to user’s requests. Ensures call closure.

**Consultant Level 1**

*Minimum Education:* Bachelor’s degree  
*Experience:* 2 years of experience.  

**Functional Responsibilities:**  
Under direct supervision, Consultants who fulfill this role are likely to have accounting, manufacturing, distribution, or human resources IT management systems background, thorough understanding of the applications and experience in implementing application systems. This functional knowledge is applied to the IT systems and applications for advising, guiding, and supporting the project team on the use, implementation, and maintenance of applications, ensuring maximum benefits from the application products, completing tasks and deliverables assigned by the project manager, keeping the project manager informed of progress and issues in a timely manner. Detailed functional analysis and gap/fit analysis of Government-Off-the-Shelf (GOTS) and/or Commercial-Off-the-Shelf (COTS) software packages; GOTS/COTS package selection and business case development; IT solution architectural analysis and design; Detailed migration planning and trade-off analysis; GOTS/COTS software installation and configuration for multiple functional modules of enterprise software; Software and system developmental and acceptance testing; and Legacy system interface design, development, and implementation. Individual is also experienced and knowledgeable in the latest industry trends and developments in enterprise IT solutions, including such topics/products as: Cloud.

**Consultant Level 2**

*Minimum Education:* Bachelor’s degree  
*Experience:* 5 years of experience.  

**Functional Responsibilities:**
Under general supervision, Consultants who fulfill this role are likely to have accounting, manufacturing, distribution, or human resources IT management systems background, thorough understanding of the applications and experience in implementing application systems. This functional knowledge is applied to the IT systems and applications for advising, guiding, and supporting the project team on the use, implementation, and maintenance of applications, ensuring maximum benefits from the application products, completing tasks and deliverables assigned by the project manager, keeping the project manager informed of progress and issues in a timely manner. Detailed functional analysis and gap/fit analysis of Government-Off-the-Shelf (GOTS) and/or Commercial-Off-the-Shelf (COTS) software packages; GOTS/COTS package selection and business case development; IT solution architectural analysis and design; Detailed migration planning and trade-off analysis; GOTS/COTS software installation and configuration for multiple functional modules of enterprise software; Software and system developmental and acceptance testing; and Legacy system interface design, development, and implementation. Individual is also experienced and knowledgeable in the latest industry trends and developments in enterprise IT solutions, including such topics/products as: Cloud, security and process engineering.

**Consultant Level 3**

**Minimum Education:** Bachelor’s degree  
**Experience:** 10 years of experience.  

**Functional Responsibilities:**  
This role provides supervisory guidance and bridges client needs to delivery expectation as Consultants who fulfill this role are likely to have accounting, manufacturing, distribution, or human resources IT management systems background, thorough understanding of the applications and experience in implementing application systems. This functional knowledge is applied to the IT systems and applications for advising, guiding, and supporting the project team on the use, implementation, and maintenance of applications, ensuring maximum benefits from the application products, completing tasks and deliverables assigned by the project manager, keeping the project manager informed of progress and issues in a timely manner. Detailed functional analysis and gap/fit analysis of Government-Off-the-Shelf (GOTS) and/or Commercial-Off-the-Shelf (COTS) software packages; GOTS/COTS package selection and business case development; IT solution architectural analysis and design; Detailed migration planning and trade-off analysis; GOTS/COTS software installation and configuration for multiple functional modules of enterprise software; Software and system developmental and acceptance testing; and Legacy system interface design, development, and implementation. Individual is also experienced and knowledgeable in the latest industry trends and developments in enterprise IT solutions, including such topics/products as: Cloud, security and process engineering.