On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is http://www.gsaadvantage.gov

SCHEDULE TITLE: Multiple Award Schedule – Information Technology

Special Item Number (SIN) 54151S --- Information Technology Professional Services (SUBJECT TO COOPERATIVE PURCHASING)

FSC Classes/Product Codes:
- FSC/PSC Class D301 TELECOMMUNICATION NETWORK MGMT SVCS – FACILITY OPERATION AND MAINTENANCE
- FSC/PSC Class D302 TELECOMMUNICATION NETWORK MGMT SVCS – SYSTEMS DEVELOPMENT
- FSC/PSC Class D306 TELECOMMUNICATION NETWORK MGMT SVCS – SYSTEMS ANALYSIS
- FSC/PSC Class D307 TELECOMMUNICATION NETWORK MGMT SVCS – IT STRATEGY AND ARCHITECTURE
- FSC/PSC Class D308 TELECOMMUNICATION NETWORK MGMT SVCS – PROGRAMMING
- FSC/PSC Class D310 TELECOMMUNICATION NETWORK MGMT SVCS – CYBER SECURITY AND DATA BACKUP
- FSC/PSC Class D311 TELECOMMUNICATION NETWORK MGMT SVCS – DATA CONVERSION SERVICES
- FSC/PSC Class D316 TELECOMMUNICATION NETWORK MGMT SVCS – IT NETWORK MANAGEMENT SERVICES
- FSC/PSC CLASS D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION— CREATION/RETRIEVAL OF IT RELATED DATA SERVICES
- FSC/PSC CLASS D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION – CREATION/RETRIEVAL OF OTHER INFOMRATOIN SERVICES
- FSC/PSC CLASS D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION – CREATION/RETRIEVAL OF IT RELATED AUTOMATED NEWS SERVICES
- FSC/PSC 99 IT AND TELECOM- OTHER AND TELECOMMUNICATIONS – OTHER INFORMATION TECHNOLOGY SERVICES, NOT ELSEWHERE CLASSIFIED

Special Item Number (SIN) OLM – Order level Materials (OLMs)

FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS
- Order Level Materials – Supplies and/or Services.
CONTRACT NUMBER: 47QTCA20D00AY

CONTRACT PERIOD: June 8, 2020 through June 7, 2025

CONTRACTOR: Pacific Technology Solutions LLC
2100 N Nimitz Hwy
Honolulu, HI 96819
Phone number: 808-848-0000
E-Mail: mnishimitsu@ptshi.com

CONTRACTOR’S ADMINISTRATION SOURCE: Mike Hirai
Pacific Technology Solutions LLC
2100 N Nimitz Hwy
Honolulu, HI 96819
Phone number: 808-848-0000
E-Mail: mhirai@ptshi.com


For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Prices Shown Herein are Net (discount deducted)

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

54151S – IT Professional Services
OLM – Order Level Materials (OLMs)

**Cooperative Purchasing (STLOC) and Disaster Recovery Purchasing (RC) are available

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:
(Government net price based on a unit of one)

1c. HOUmLY RATEs (Services only):

See appendix A

2. MAXIMUM ORDER*:

54151S - $500,000 per SIN and per order
OLM – $250,000 per SIN and per order

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the
lowest price available under this contract or (3) decline the order. A delivery order that
exceeds the maximum order may be placed under the schedule contract in accordance with
FAR 8.404.

3. MINIMUM ORDER:  $100

4. GEOGRAPHIC COVERAGE: 50 states and the District of Columbia

5. POINT(S) OF PRODUCTION: United States

6. DISCOUNT FROM LIST PRICES: GSA Net Prices are shown on the attached GSA
Pricelist. Negotiated discount has been applied and the IFF has been added.

7. QUANTITY DISCOUNT(S): Additional 1% on Single Task Orders in excess of
$500,000.

8. PROMPT PAYMENT TERMS: None

9. FOREIGN ITEMS: N/A

10a. TIME OF DELIVERY: To be negotiated at the task order level.

10b. EXPEDITED DELIVERY: Please contact the contractor for availability.

10c. OVERNIGHT AND 2-DAY DELIVERY: Please contact the contractor for availability.

10d. URGENT REQUIREMENTS: Agencies can contact the Contractor’s representative to
affect a faster delivery. Customers are encouraged to contact the contractor for the
purpose of requesting accelerated delivery.

11. FOB POINT: Destination

12a. ORDERING ADDRESS: 2100 N Nimitz Highway, Honolulu, HI 96819

12b. ORDERING PROCEDURES: Ordering activities shall use the ordering procedures
described in Federal Acquisition Regulation 8.405-3 when placing an order or
establishing a BPA for supplies or services. The ordering procedures, information on
Blanket Purchase Agreements (BPA’s) and a sample BPA can be found at the GSA/FSS
Schedule Homepage (fss.gsa.gov/schedules).

13. PAYMENT ADDRESS: Pacific Technology Solutions, LLC, 2100 N Nimitz Highway,
Honolulu, HI 96819

14. WARRANTY PROVISION: Standard Commercial Warranty

15. EXPORT PACKING CHARGES: N/A

16. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF
APPLICABLE): N/A

17. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A
18a. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A

18b. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A

19. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A

20. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A

21. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A

22a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. Section 508 Compliance for Electronic and Information Technology (EIT): Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): http://www.sprezzmc.com/#sprezzatura

The EIT standard can be found at: www.Section508.gov/

23. DUNS NUMBER: 036412110
   CAGE Code: 8E3N0

24. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database.
**Terms and Conditions Applicable to Information Technology (IT) Professional Services (Special Item Number 54151S)**

****NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.****

1. **Scope**
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **Performance Incentives**
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. **Order**
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. **Performance of Services**
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
   (1) Cancel the stop-work order; or
   (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
   (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
   (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

7. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.
9. INDEPENDENT CONTRACTOR
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST
a. Definitions.
“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:
(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   (1) The offeror;
   (2) Subcontractors; and/or
   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity’s Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Please refer to the labor category descriptions and pricing incorporated into this GSA Pricelist beginning on Page 9 of 10.
Labor Category Descriptions

Pacific Technology Solutions, LLC offers the following Labor Category Descriptions to support the effort contemplated herein.

Field Engineer

Functional Responsibility: Perform physical installation/decommission of: PC workstations, network equipment, entry level servers, entry level storage devices, small to mid-range printers/copiers. Provide end-user support for: PC workstations, mobile, printer/fax. Assist in workstation refreshes, equipment relocation, imaging, “Day 2” support, network system upgrades and configuration changes

Experience: 2 Years

Education: Associate Degree in Computer Science, Information Technology, etc. In lieu of educational requirements, other education, certifications, and/or work experiences may be considered.

Senior Network Engineer

Functional Responsibility: Project lead in systems upgrades, configurations, and changes and data migration

Experience: 5 Years

Education: Bachelor’s degree in Computer Sciences, Information Technology, etc. In lieu of educational requirements, other education, certifications, and/or work experiences may be considered.

Senior Consulting Engineer

Functional Responsibility: Lead complex infrastructure projects involving multiple technologies and able to create technology roadmaps.

Experience: 15 Years with 5 Years of being a Consulting Engineer.

Education: Master’s degree in Computer Sciences, Information Technology with Consulting Methodology Training, etc. In lieu of educational requirements, other education, certifications, and/or work experiences may be considered.
Appendix A

Pacific Technologies Solutions LLC
Pricing Information

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<tr>
<th>SIN</th>
<th>Category</th>
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