



**GENERAL SERVICES ADMINISTRATION  
Federal Acquisition Service  
Authorized Federal Supply Schedule Price List**

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is:  
GSAAdvantage.gov.*

**GSA Multiple Award Schedule (MAS)**



*Serving Twin Cities and surrounding area clients since 1998...*

**RK Consultancy Services, Inc.  
3800 American Blvd W Suite 1500  
Minneapolis, MN 55431-4429  
<https://rkcs.com>**

**Contract Number: 47QTCA20D00BJ (Z7285C3Q)  
Contract Period: June 22, 2020 and ends June 21, 20205**

**Contractor Administrator: Venkat Ramaswamy  
Email: [Venkat@Rkcs.com](mailto:Venkat@Rkcs.com)  
Telephone: 952.997.7000  
FAX: 952.400.3337**

**Business Size: Small, Disadvantaged, Minority Owned, 8(a) Business**

**General Services Administration  
Federal Acquisition Services  
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**Schedule Title:** Multiple Award Schedule Solicitation Number : 47QSMD20R0001 Refresh Number : 0001

**Special Item Numbers:**

541515 Information Technology Professional Services

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration
- FPDS Code D308 Programming Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

54151HEAL Healthcare IT Professional Services

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration
- FPDS Code D308 Programming Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**Contract number:** 47QTCA20D00BJ (Z7285C3Q)

**Contract period:** June 22, 2020 and ends June 21, 2025

**Contractor's name:** RK Consultancy Services, Inc.

3800 American Blvd W, Suite 1500

Minneapolis, MN 55431

Direct: Direct: 952.997.7000 | Fax: 952.400.3337

<https://rkcs.com>

**Contractor's Administration Source:** Venkat Ramaswamy, Direct: 952.997.7000

**Business size:** Small Disadvantaged Minority Owned 8(a)

# INFORMATION FOR ORDERING OFFICES

**1. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

- a. 541515, Information Technology Professional Services
- b. 541515HEAL, Healthcare Information Technology

**2. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH AWARDED SIN:**

<i>SIN</i>	<i>LABOR CATEGORY</i>	<i>PRICE OFFERED TO GSA (excluding IFF)</i>	<i>PRICE OFFERED TO GSA (including IFF)</i>
541515	<i>IT Admin</i>	\$52.49	\$52.89
541515HEAL	<i>Healthcare Technical Writer</i>	\$57.17	\$57.60

RKCS hires the most capable employees for all positions. In some instances, education and experience may be substituted interchangeably in order to meet the goals of hiring the best individual for the position. The following relevant education and experience substitutions may be accepted by RKCS.

<b>Degree</b>	<b>Experience Equivalence</b>	<b>Other Equivalence</b>
Associates	2 years relevant experience	Vocational or technical training in work-related field
Bachelor's	Associate's degree + 2 years relevant experience, or 4 years relevant experience	Professional certification
Master's	Bachelor's + 2 years relevant experience or, Associates + 4 years relevant experience	

**3. HOURLY RATES (Services only):**

Yes

**4. MAXIMUM ORDER THRESHOLD:**

- a. SIN 541515, 54151HEAL: \$500,000

**b. NOTE TO ORDERING ACTIVITIES:** If the best value selection places your order over the applicable Maximum Order Threshold, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the Contactor for a better price. The Contactor may (1) offer a new price for this requirement, (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that

exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

- 5. MINIMUM ORDER THRESHOLD:** *\$100.00*
- 6. GEOGRAPHIC COVERAGE:** *Domestic Delivery Only*
- 7. POINT(S) OF PRODUCTION:** *N/A for Professional Services*
- 8. DISCOUNT FROM BEST COMMERCIAL/MARKET RATE:** *6%.*
- 9. QUANTITY DISCOUNT(S):** *1% for orders over \$325,000*
- 10. PROMPT PAYMENT TERMS:** *1%.if 15 days or less*
  - a. Government Purchase Cards shall be accepted at or below the micro-purchase threshold.**
  - b. Government Purchase Cards may be accepted above the micro-purchase threshold.** *Contact contractor for limit.*
- 11. FOREIGN ITEMS:** *None*
- 12. TIME OF DELIVERY:** *Determined at task order level*
- 13. EXPEDITED DELIVERY:** *Determined at task order level*
- 14. OVERNIGHT AND 2-DAY DELIVERY:** *Negotiated at the time of the task order*
- 15. URGENT REQUIRMENTS:** *Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the Contractor for the purpose of requesting accelerated delivery.*
- 16. FOB POINT:** *Destination*
- 17. ORDERING ADDRESS:** *RK Consultancy, Inc., 3800 American Blvd W, Suite 1500, Minneapolis, 55431*
- 18. ORDERING PROCEDURES:** *Ordering Activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering*
  - a.** [procedures, information on Blanket Purchase Agreements \(BPA's\) and a sample BPA can be found at the GSA/FSS Schedule Homepage \(www.fss.gsa.gov/schedules\).](http://www.fss.gsa.gov/schedules)
- 19. PAYMENT ADDRESS:** *RK Consultancy, Inc., PO BOX 240157 St. Paul, MN 55124*
- 20. WARRANTY PROVISION:** *Standard Commercial*
- 21. EXPORT PACKING CHARGES:** *None*

**22. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD**

**ACCEPTANCE:** *None*

**23. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** *Not Applicable*

**24. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** *Not Applicable*

**25. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** *Not Applicable*

**26. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** *Not Applicable*

**27. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** *Not Applicable*

**28. LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** *Not Applicable*

**29. PREVENTIVE MAINTENANCE (IF APPLICABLE):** *Not Applicable*

**30. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** *Not Applicable*

**31. SECTION 508 COMPLIANCE FOR ELECTRONIC AND INFORMATION TECHNOLOGY (EIT):** [Compliant. The EIT standards can be found at: www.Section508.gov/.](http://www.Section508.gov/)

**32. DUNS NUMBER:** 027496042

**33. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** *Contractor has an active registration in the System for Award Management (SAM) database*

## Pricing Schedule\*

Labor Category	Site	6/22/20 to 6/21/21	6/22/21 to 6/21/22	6/22/22 to 6/21/23	6/22/23 to 6/21/24	6/22/24 to 6/21/25
IT Admin**	Both	\$55.84	\$57.52	\$59.24	\$61.02	\$62.85
Senior Software Developer	Both	\$105.37	\$108.53	\$111.79	\$115.14	\$118.59
Software Testing Specialist	Both	\$102.14	\$105.20	\$108.36	\$111.61	\$114.96
Software Testing Lead	Both	\$133.99	\$138.01	\$142.15	\$146.41	\$150.81
Performance Tester	Both	\$101.99	\$105.05	\$108.20	\$111.45	\$114.79
Release Manager	Both	\$105.37	\$108.53	\$111.79	\$115.14	\$118.59
Manual Tester	Both	\$86.01	\$88.59	\$91.25	\$93.99	\$96.81
Senior Manual Tester	Both	\$96.78	\$99.68	\$102.67	\$105.75	\$108.93
Project Manager	Both	\$127.18	\$131.00	\$134.93	\$138.97	\$143.14
Software Developer	Both	\$98.92	\$101.89	\$104.94	\$108.09	\$111.34
Senior Analyst	Both	\$95.38	\$98.24	\$101.19	\$104.22	\$107.35
Senior IT Project Coordinator	Both	\$102.80	\$105.88	\$109.06	\$112.33	\$115.70
Senior Testing Specialist	Both	\$95.88	\$98.76	\$101.72	\$104.77	\$107.91
Testing Quality Assurance Manager	Both	\$105.79	\$108.96	\$112.23	\$115.60	\$119.07
Load Automation Tester	Both	\$104.71	\$107.85	\$111.09	\$114.42	\$117.85
Performance Engineer	Both	\$118.27	\$121.82	\$125.47	\$129.24	\$133.11
Junior Testing Specialist	Both	\$80.64	\$83.06	\$85.55	\$88.12	\$90.76
Analyst	Both	\$97.07	\$99.98	\$102.98	\$106.07	\$109.25
DBA/Database Administrator	Both	\$122.83	\$126.51	\$130.31	\$134.22	\$138.25
HC Automation Tester/Testing Specialist	Both	\$113.73	\$117.14	\$120.66	\$124.28	\$128.00
HC Project Director	Both	\$236.95	\$244.06	\$251.38	\$258.92	\$266.69
HC Senior Application Engineer	Both	\$124.07	\$127.79	\$131.63	\$135.57	\$139.64
HC Senior Business Analyst	Both	\$124.07	\$127.79	\$131.63	\$135.57	\$139.64
HC Project Manager	Both	\$186.11	\$191.69	\$197.44	\$203.37	\$209.47
HC Technical Architect	Both	\$160.26	\$165.07	\$170.02	\$175.12	\$180.37
HC System Engineer	Both	\$105.88	\$109.06	\$112.33	\$115.70	\$119.17
HC Team Lead	Both	\$99.68	\$102.67	\$105.75	\$108.92	\$112.19
HC Business Analyst	Both	\$90.10	\$92.80	\$95.59	\$98.45	\$101.41
HC Program Analyst	Both	\$87.87	\$90.51	\$93.22	\$96.02	\$98.90
HC Programmer	Both	\$91.83	\$94.58	\$97.42	\$100.35	\$103.36
HC Technical Writer	Both	\$60.82	\$62.64	\$64.52	\$66.46	\$68.45

*\*Pre discount*

*\*\*SCA Labor categories are based on the U.S. Department of Labor Wage Determination Number 15-4607 Rev 4. The prices are in line with the geographic scope of the proposed contract.*

## Job Descriptions

Service Proposed (e.g. Job Title/Task)*	Description* (250 words)	Minimum Education	Minimum Years of Experience (cannot be a range)
IT Admin**	Provide administrative support to team members including but not limited to invoice prep, documentation prep, etc.	General Degree or High School diploma	Three years related experience.
Senior Software Developer	Designs software tools and subsystems to support software reuse and domain analysis. Interprets software requirements and design specifications to code, and integrates and tests software components.	Bachelor's Degree in Computer Science, Engineering or Information Technology or Accounting, Finance or a related field.	At least eight years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.
Software Testing Specialist	Review (study specific) specification and manuals. Participate in internal kickoff meetings and status meetings. Design of (reusable) test cases/ test scenarios with state of the art techniques. Conduct execution of test cases/test scenarios and analysis of test results. Review of the designed and executed test cases/test scenario. Manage issues by using the dedicated bug tracking tool. Responsible for setup and maintenance of the test environment. Create, review and maintain all related necessary test documentations. Communicate the current status, delays or issues to the Lead Tester or Team Supervisor. Additionally clarify issues with responsible departments. Support test process improvement activities. Create and maintain reusable test data. Provide practical suggestions for the further development of Test Automation Tool. Perform other tasks upon request.	Bachelor's Degree in Computer Science, Engineering or Information Technology or Accounting, Finance or a related field.	At least six years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.

<p>Software Testing Lead</p>	<p>Responsible for development of test strategies, plans, scripts, and cases on a large, complex program. Testing includes functional, non-functional, user acceptance, integration, and performance tests. Ensures traceability of test cases back to requirements. Supports the QA team to execute the test execution portion of the project. This includes test execution planning, test environment planning, status reporting, defect tracking, and vendor coordination.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or Accounting, Finance or a related field.</p>	<p>At least eight years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Performance Tester</p>	<p>Responsible for all phases of performance testing, including: planning, strategy, designing, scripting, executing, analyzing, and reporting. Requires significant interaction with various teams, to oversee all performance testing deliverables and activities for highly complex projects. Performs complex analysis of business processes and performance requirements to drive completion of performance testing requirements and test design. Partners to support requirements including test data, test IDs and test environment readiness. Utilizes technical and functional knowledge of applications and enterprise standards to evaluate and resolve complex performance test designs and results. Provides communication to project stakeholders. Plans and Designs complex Vertical and Integrated Performance test scenarios for applications and infrastructure to be used for application and Integrated Load Testing. Design and write performance test scripts. Executes and coordinates monitoring of performance tests on various platforms. Analyzes performance test results, identifying potential bottlenecks. Produces comprehensive test reports and presents findings to management. Analyzes application usage and server performance data as required. Work with application development teams and business users to develop</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or Accounting, Finance or a related field.</p>	<p>At least five years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>



	<p>and validate performance requirements.</p>		
<p>Release Manager</p>	<p>Performs release planning and management activities, configuration management, and documentation. Coordinates on the details across various interdependent products to satisfy a complex or solution based release. Manages the deployment of deliverables into production. Tracks and monitors changes to requirements and communicate impacts to externally dependent product releases. Measures and monitors progress to ensure application releases are delivered on time and within budget, and that they meet or exceed expectations. Leads and coordinates the Go-Live activities including the execution of the deployment plans and checklists. Validates that the release is operating as expected once deployed to production. Performs Quality Improvement in the release process.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least five years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

<p>Manual Tester</p>	<p>Review and analyze new product feature specifications for assigned projects. Develop effective testing strategies. Create detailed, comprehensive and well-structured test plans and test cases. Estimate, prioritize, plan and coordinate testing activities. Execute test cases (manual) and report results. Exercise new functionality according to specifications. Help troubleshoot environmental/tools issues. Conduct post-release/live testing. Work on cross-functional teams to ensure quality throughout the software development life cycle</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least five years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Senior Manual Tester</p>	<p>Review and analyze new product feature specifications for assigned projects. Develop effective testing strategies. Create detailed, comprehensive and well-structured test plans and test cases. Estimate, prioritize, plan and coordinate testing activities. Execute test cases (manual) and report results. Exercise new functionality according to specifications. Help troubleshoot environmental/tools issues. Conduct post-release/live testing. Work on cross-functional teams to ensure quality throughout the software development life cycle</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least eight years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Project Manager</p>	<p>Functionally responsible as the senior project manager for defining, maintaining and ensuring that the project meets the expectations of the engagement from a quality assurance perspective. Provides high-level expertise and guidance for multiple projects. Interacts with the client on program related issues and directs communication across the program and with key stakeholders.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>Minimum of fifteen years of experience in leading large-scale projects for information systems and business support activities to include but not limited to: IT Risk Assessments, compliance, financial, internal controls, and information assurance reviews.</p>

<p>Software Developer</p>	<p>Designs software tools and subsystems to support software reuse and domain analysis. Interprets software requirements and design specifications to code, and integrates and tests software components.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least four years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Senior Analyst</p>	<p>Perform information technology analysis activities to support IT relate business decisions relative to the development, enhancement, and maintenance of products and services applicable to multiple lines of business. Responsible for technically analyzing business processes, data and/or information systems, including analysis of system architecture and associated hardware/software, e.g., functional implementation of each application, database(s), platform(s), etc. Data analysis, including reliability, integrity, etc., associated processes, business logic, etc., is also included. Anticipate and identify user problems and needs. Recommend business solutions based on analysis activities, customer requirements, industry trends, and best practices/authoritative guidance.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least five years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Senior IT Project Coordinator</p>	<p>Performs day-to-day management of IT support operations, possibly involving multiple tasks and groups of personnel at multiple locations, on a single IT project. Demonstrates skills in the scope of work IT encompassed by the task order; provides technical guidance to the project team in performance of the work, and reviews the quality of all work products. Organizes, directs, and coordinates the planning and production of all contract support activities. Responsible for staffing, project planning, project financials, and staff direction and oversight. . Can act as the program Manager as required in managing contract performance. Possesses knowledge in software and hardware related IT field or</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least six years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

	<p>discipline. Supports assessments of organization’s challenges using specializes skills and knowledge. Contributes to the execution of project or task plan and helps assess the impact of industry trends, policy or standard methodologies.</p>		
<p>Senior Testing Specialist</p>	<p>Lead position to drive software solutions. Will propose and implement innovative methodologies to expand test coverage, including automation techniques, negative testing, stress testing and customer deployment scenarios. Interfaces with software development teams to get in depth understanding of the software architecture and design in order to drive effective test conditions for system. Will Provide guidance to junior testers to construct effective test scenarios. Will develop and lead the software system testing process, resources, programming, projects and documentation.</p>	<p>Bachelor’s Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least four years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

<p>Testing Quality Assurance Manager</p>	<p>Provide development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract as detailed in Quality Assurance Surveillance Plan. Provide an independent assessment of how the project's software development process is being implemented relative to the defined process and recommends methods to optimize the organization's process. Perform regular internal audits to ensure proper quality control. Responsible for system and/or application testing (client server and web applications) to ensure that the system/application software is compliant with the access control exposure. Detailed tasks include developing a system/application test plan/design, test procedures and complete test reporting documentation, test execution and tracking, and release management. Includes testing both the functionality of the application via the front end and validate the test results vial the back-end. Testing is done using several testing tools like Load runner and WinRunner. Responsible for developing the test cases system/application test plan/design, test procedures and leading a team of testers in performing the unit, and integrated system (functional, load, regression) testing of complex software/systems. Responsible for reviewing the test reporting documentation, test execution and tracking, and release management. Responsible for ensuring that the system/application software is compliant with the access control exposure.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least four years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
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<p>Load Automation Tester</p>	<p>Responsible for the design, build, test, and deploy effective test automation solutions. To fulfill this role the Test Engineer applies appropriate automation technologies to meet the short and long term goals of the testing organization. The objective is to automate as much of the testing effort as possible with a minimum set of code / scripts. The focus should be on test effort not testing coverage - if one manual test case or manual test preparation process consumes a large percentage of test resources then this manual process should be the first to be automated</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least five years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Performance Engineer</p>	<p>Responsible for the Design and development of IT and Healthcare IT system test cases which simulate a production workload over days and months. Will Contribute to test automation framework including core libraries development. Will develop distributed workload generators for load, stress and scalability testing against clusters of tens of nodes. Is expected to participate in product spec/design reviews to provide input on functional requirements, product designs, schedules, or potential problems regarding testability.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least seven years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>Junior Testing Specialist</p>	<p>The junior testing specialist will have experience with all aspects of software product testing including test planning, documentation, execution, defect management and reporting. The position will have experience with Quality Assurance testing and manual testing of software. Knowledge of categorizing and prioritizing analysis and mapping workload for planning and forecasting is key. Reports to the Senior Testing Specialist. IS responsible for assuring that output from the software development process includes adequate identification and interpretation of product requirements, such as a) traceability requirements, b) test requirements, c) usability requirements, etc.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least two years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

<p>Analyst</p>	<p>Participates in the software requirements definition, design, development, testing, and documentation of application prototypes, utilities, and solutions across multiple environments, using full life-cycle methodologies.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least two years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>DBA/Database Administrator</p>	<p>Provides administration of all relational databases, database design, development, maintenance, security, and backup. Installs, configures, and maintains MS SQL Server, Oracle, DB2, Informix databases, database options, and database facilities. Must facilitate daily backup and recovery procedures. Enforces detailed user/group role security models and for adding and dropping database objects, performance tuning, and performance analysis. Should be able to provide detailed performance reporting on a daily basis, schedule database jobs, perform disaster recovery planning and implementation, and stored procedure creation and tuning. Train junior staff.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least 5 years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

<p>HC Automation Tester/Testing Specialist</p>	<p>Conducts Assessment of Test Automation Current state. Performs Automation suitability analysis for various test types especially Functional, Services &amp; System testing to Identify right candidates for automation. Provides recommendations on tools and framework based Technical feasibility analysis with a POC. Standardize automation tools based on the need. Builds and Implements Test Automation strategy · Creates Test Automation Roadmap and brings in experience to make it more relevant to the expectation · Designs &amp; develops automation framework which is scalable for future needs · Assists DevOps teams in integrating automated tests for Continuous Integration / Continuous Testing frameworks. Bring in Agile experience to standardize processes. Collaborates with application architects and development team to improve automation testability of applications. · Provides automation metrics quantitative reporting and analysis. Creates reusable Automation Assets for the Application for future releases. Drives the team towards bringing efficiencies and maximizing automation.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least 10 years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
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<p>HC Project Director</p>	<p>Performs project functions including: Meet with and develop relationships with internal and external stakeholders; Evaluate and implement mission and goals of the customer/project; Communicate information to individuals and groups; Interpret and apply the policies and procedures of the center, institution, and the project initiatives; Maintain records and prepare reports; Pursue, develop, and monitor internal and external contracts; Prepare and administer budgets, including expense analysis, periodic invoicing, financial reporting, reconciliations, revised budgeting, labor distribution changes, purchasing functions, marketing and outreach, and associated communications with vendors; Research project feasibility and determine the benefit of potential projects; Establish and maintain cooperative and effective working relationships with others; Ensuring quality of projects; Collaborate with key project staff to track program effectiveness based on evidence-based milestones for project success; and manage logistics related to projects.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Fifteen years of related experience.</p>
<p>HC Senior Application Engineer</p>	<p>Under general direction, devises or modifies procedures to solve complex problems considering computer equipment and Cloud capacity and limitations, operating time and form of desired results. Designs, codes, tests, debugs and documents those programs. Competent to work at the highest technical level of all phases of applications programming activities.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Ten years of related experience.</p>

<p>HC Senior Business Analyst</p>	<p>Staff professional, expert in a healthcare specific domain with general knowledge of other domains. Provides strategic guidance and influences program direction. Recommends large scale information system solutions and policies, and assists with business integration across organizational levels. Provides program-level guidance within area of expertise and recommends domain-specific solutions and policies. Evaluates various business models including cost-benefit analysis and return on investment (ROI). May provide guidance to less experienced Healthcare Business Consultants.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Eight year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>HC Project Manager</p>	<p>Simultaneously plans and directs a highly technical project (or a group of related tasks) and assists the Program Manager in working with the government Contracting Officer, the COTR, government management personnel, and client agency representatives. Under the guidance of the Program Manager, is responsible for the overall management of specific Task Orders and ensures that the technical solutions and schedules in the Task Order are implemented in a timely manner.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>Eight years' experience as a Project Manager. Experience includes increasing responsibilities in healthcare information systems design and management.</p>

<p>HC Technical Architect</p>	<p>Provides guidance to other technical staff. Serves as prototype designer. Analyzes the workflow systems to identify opportunities for improvement through automation. Lead in the research, analysis, and development of project plans, workflows, business rules, and policies to enhance internal operations. Lead the requirements gathering sessions with key stakeholders to identify comprehensive data needs. Develop gap analyses documents to report on the gap between the existing data repository and stakeholder needs. Lead in the discovery of data available. Document the data warehouse with components to include a Data Dictionary, Functional Detail Design and Data Mapping. Work closely with Relationship Managers, Project Managers, Managers and other team members, and stakeholders to achieve desired results. Prepare business requirements documentation and functional requirements documentation, as well as high-level design documentation. Analyze and document data flows and screen mockups, screen flows, processes using (Visio). Analyze and document requirements for reporting needs for data visualization. Define reporting needs at each level. Create run time schedules and scripts. Create and implement unit test plans and results. Perform problem assessment, resolution and documentation in existing ETL packages, mapping and workflows in production. Performance tune the ETL process and recommend and implement ETL tuning techniques. Create and modify Technical Documentation. Create End User Documentation (reference guides).</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Five year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
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<p>HC System Engineer</p>	<p>Works with the Healthcare IT Team to build, manage and administer all enterprise systems. Daily operation support including, monitor, troubleshoot, maintain and administer all supported environments, systems, and applications. Handles complex level 3 incidents; determine resolution action that will support operational and support staff needs. Monitors daily system activity, verify the integrity and availability of all environments, systems, processes, and applications. Leads the evaluation, testing, and implementation of enterprise technologies, which includes research, installing hardware/software, preparing the environment, implement processes with built-in methods and/or custom scripting, and writing procedures. Provision/Deprovision processes for accounts, systems and environments. Supports telecommunications infrastructure and associated software, including call management systems, voice mail, interactive voice response, and video conferencing systems. Supports and administers server/data backup processes, disaster recovery, and business continuity planning. Operates systems within an on-premise and remote Data Center environment in addition to Virtual environments. May perform other duties as requested.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Four year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
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<p>HC Team Lead</p>	<p>Provides technical direction for the application design, development, and systems integration from definition phase through implementation. Applies significant knowledge of industry trends and developments to improve solution delivery for internal and external stakeholders. Easily recognizes system deficiencies and implements effective solutions. Ensures the timely completion of technical of project deliverables. Creates and enables technical plans and revises as appropriate to meet changing needs and requirements. Keeps Management and PMs well informed of status. Owns technology oversight of the team and is responsible for managing technical risks throughout various projects. Identifies project risks and plans mitigation action with the PM at project level. Manages technical resources within budget and project schedules. Consistently delivers high-quality service to all stakeholders. Understands complex technology concepts and effectively employs different solutions as appropriate to the engagement. Possesses demonstrated work experience with multiple vendors and technology portfolios. Possesses significant knowledge of client/server and internet systems architectures. Understands networking concepts in a WAN environment. Manages and troubleshoots integration issues with all vendors. Proactive and hands-on approach to solution delivery</p> <p>Provides technical direction for the application design, development, and systems integration from definition phase through implementation. Applies significant knowledge of industry trends and developments to improve solution delivery for internal and external stakeholders. Easily recognizes system deficiencies and implements effective solutions. Ensures the timely completion of technical of project deliverables. Creates and enables technical plans and revises</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Eight years of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
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	<p>as appropriate to meet changing needs and requirements. Keeps Management and PMs well informed of status. Owns technology oversight of the team and is responsible for managing technical risks throughout various projects. Identifies project risks and plans mitigation action with the PM at project level. Manages technical resources within budget and project schedules. Consistently delivers high-quality service to all stakeholders. Understands complex technology concepts and effectively employs different solutions as appropriate to the engagement. Possesses demonstrated work experience with multiple vendors and technology portfolios. Possesses significant knowledge of client/server and internet systems architectures. Understands networking concepts in a WAN environment. Manages and troubleshoots integration issues with all vendors. Proactive and hands-on approach to solution delivery Provides technical direction for the application design, development, and systems integration from definition phase through implementation. Applies significant knowledge of industry trends and developments to improve solution delivery for internal and external stakeholders. Easily recognizes system deficiencies and implements effective solutions. Ensures the timely completion of technical of project deliverables. Creates and enables technical plans and revises as appropriate to meet changing needs and requirements. Keeps Management and PMs well informed of status. Owns technology oversight of the team and is responsible for managing technical risks throughout various projects. Identifies project risks and plans mitigation action with the PM at project level. Manages technical resources within budget and project schedules. Consistently delivers high-quality service to all stakeholders. Understands complex</p>		
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	<p>technology concepts and effectively employs different solutions as appropriate to the engagement. Possesses demonstrated work experience with multiple vendors and technology portfolios. Possesses significant knowledge of client/server and internet systems architectures. Understands networking concepts in a WAN environment. Manages and troubleshoots integration issues with all vendors. Proactive and hands-on approach to solution delivery</p>		
<p>HC Business Analyst</p>	<p>Staff professional, expert in a healthcare specific domain with general knowledge of other domains. Provides strategic guidance and influences program direction. Recommends large scale information system solutions and policies, and assists with business integration across organizational levels. Provides program-level guidance within area of expertise and recommends domain-specific solutions and policies. Evaluates various business models including cost-benefit analysis and return on investment (ROI). May provide guidance to less experienced Healthcare Business Consultants.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Four year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>

<p>HC Program Analyst</p>	<p>Performs and directs high-level healthcare systems engineering, analysis, design, documentation, and implementation of very complex applications which require thorough knowledge of healthcare related ADP systems concepts for effective implementation. Directs and participates in all phases of software development with emphasis on the planning, engineering, analysis, testing and acceptance phases. Designs and prepares technical reports and related documentation. Prepares and delivers presentations and briefings as required. Individual needs seven years of intensive and progressive experience in performing computer programming and systems analysis including system level analysis, design, development, and implementation on contemporary computer hardware and programming languages.</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least Five year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>
<p>HC Programmer</p>	<p>Conducts requirements gathering, systems analysis, and design for medium complexity Health IT applications. Prepares detailed program specifications for medium complexity applications from which programs will be designed, coded, configured, visually developed, tested, and debugged Follows program specifications to design, install, code, configure, visually develop, test, debug, and document application programs Develops business knowledge and relationships to integrate activities with other IT and business personnel to ensure successful implementation of projects and production support efforts</p>	<p>Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.</p>	<p>At least three year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.</p>



HC Technical Writer	Responsible for content of technical documentation. Checks author's document for spelling, grammar, and content problems (e.g., missing instructions or sections; redundant or unnecessary sections). Accuracy of content may fall under this position or the programmer, depending on the expertise of the editor. Ensures that documents follow the style laid out in the organization's style guide. May also be responsible for maintaining the style guide. Suggests revisions to the style guide as appropriate. Editor is often a technical writer who has moved to this position.	Bachelor's Degree in Computer Science, Engineering or Information Technology or a related field.	At least three year of related hands-on experience with the specific equipment, software or other requirements specified by an actual Statement of Work or Statement of Need.
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