True Zero Technologies LLC
5116 KENWOOD DR
ANNANDALE, VA, 22003
703.987.0544
https://truezerotech.com/

Contract Number: 47QTCA20D00FX
Contract Period: September 30, 2020 – September 29, 2025
Business Size: Small Business
Pricelist current through contract award, dated 9/29/2020

Point of Contact:
Jonathan Cooper
Vice President
jcooper@truezerotech.com
703.987.0544

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at http://www.fss.gsa.gov
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: http://www.GSAAdvantage.gov
SPECIAL ITEM NUMBER 54151S - Information Technology Professional Services

SPECIAL ITEM NUMBER OLM – Order Level Materials

Customer Information:
1a. Awarded Special Item Number(s):

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM</td>
<td>Order Level Materials</td>
</tr>
</tbody>
</table>

1b. Lowest Priced Item:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Lowest Priced Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Systems Engineer – Entry - Level 3 at $118.19 per hour</td>
</tr>
</tbody>
</table>

1c. Labor Category Descriptions: Please see Page 4 for more information

2. Maximum Order: $500,000

3. Minimum Order: $100

4. Geographic Coverage (delivery area): Domestic delivery only

5. Point(s) of Production: Annandale, Virginia, USA

6. Labor Category Prices on Page are Net. Please see Page 4 for more information

7. Quantity Discounts: Not Offered

8. Prompt Payment Terms: Net 30

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: True Zero Technologies LLC will accept Government purchase cards at or below the micro-purchase threshold

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: True Zero Technologies LLC the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold

10. Foreign Items (list items by country of origin): N/A
11a. Time of Delivery: **Negotiated at the order level**

11b. Expedited Delivery: **Negotiated at the order level**

11c. Overnight and 2-day Delivery: **Negotiated at the order level**

11d. Urgent Requirements: **Negotiated at the order level**

12. F.O.B. Point(s): **FOB Destination**

13a. Ordering Address:

   True Zero Technologies LLC  
   5116 KENWOOD DR  
   ANNANDALE, VA, 22003  
   703.987.0544

13b. Ordering Procedures: **For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3**

14. Payment address:

   True Zero Technologies LLC  
   5116 KENWOOD DR  
   ANNANDALE, VA, 22003  
   703.987.0544

15. Warranty provision: **Standard Commercial**

16. Export packing charges, if applicable: **N/A**

17. Terms and Conditions of Government Purchase Card Acceptance: **True Zero Technologies LLC will accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. For orders with a dollar amount above the micro-purchase threshold, True Zero Technologies LLC and the ordering agency may agree to use the credit card.**

18. Terms and Conditions of Rental, Maintenance, and Repair (if applicable): **N/A**

19. Terms and Conditions of Installation (if applicable): **N/A**

20. Terms and Conditions of Repair Parts Indicating Date of Parts Price Lists and Any Discounts from List Prices (if applicable): **N/A**
20a. Terms and Conditions for any Other Services (if applicable): N/A

21. List of Service and Distribution Points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. Section 508 Compliance: N/A

25. Data Universal Number System (DUNS) number: 026026373
   CAGE Code: 8CXQ5

26. Notification Regarding Registration in Central Contractor Registration (CCR) Database: True Zero Technologies LLC’s SAM (System for Award Management) registration is active through 6/29/2021

Special Item Number 54151S - Information Technology Professional Services:

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subject Matter Expert</td>
<td>$275.06</td>
<td>$281.39</td>
<td>$287.86</td>
<td>$294.48</td>
<td>$301.26</td>
</tr>
<tr>
<td>Program Manager</td>
<td>$248.74</td>
<td>$254.46</td>
<td>$260.31</td>
<td>$266.30</td>
<td>$272.43</td>
</tr>
<tr>
<td>Systems Engineer – Senior - Level 1</td>
<td>$221.60</td>
<td>$226.70</td>
<td>$231.91</td>
<td>$237.24</td>
<td>$242.70</td>
</tr>
<tr>
<td>Systems Engineer – Intermediate - Level 1</td>
<td>$182.20</td>
<td>$186.39</td>
<td>$190.68</td>
<td>$195.07</td>
<td>$199.55</td>
</tr>
<tr>
<td>Systems Engineer – Entry - Level 1</td>
<td>$143.79</td>
<td>$147.10</td>
<td>$150.48</td>
<td>$153.95</td>
<td>$157.49</td>
</tr>
<tr>
<td>Systems Engineer – Entry - Level 2</td>
<td>$128.24</td>
<td>$131.19</td>
<td>$134.21</td>
<td>$137.30</td>
<td>$140.45</td>
</tr>
<tr>
<td>Systems Engineer – Entry - Level 3</td>
<td>$118.19</td>
<td>$120.90</td>
<td>$123.69</td>
<td>$126.53</td>
<td>$129.44</td>
</tr>
</tbody>
</table>

*Rates listed are inclusive of the 0.75% IFF. Rates listed are per hour.

True Zero Technologies, LLC Labor Category Descriptions:

54151S - Information Technology Professional Services:

Subject Matter Expert
**Education/Experience:** Bachelors Degree. 10 year of work experience is required. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Expert level design and implementation experience with in-depth knowledge of many customer environments with varying types of system design/configuration. Makes recommendations on the design, scale, and deployment strategies with a keen understanding of business drivers and impactors.

**Program Manager**

**Education/Experience:** Bachelors Degree. 8 years of work experience is required. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills.

**Systems Engineer – Senior - Level 1**

**Education/Experience:** Bachelors Degree. 7 years of work experience required. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Provides technical oversight of engineering teams and systems, reviews requirements, sets technical priorities, and establishes standards for the governance of IT systems, configuration management, and deployment methodologies. Has direct influence on deployment, operations, troubleshooting, and migration activities.

**Systems Engineer – Intermediate - Level 1**

**Education/Experience:** Bachelors Degree. 4 years of work experience. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Performs operations and maintenance of IT systems, deploys new architecture/infrastructure, generates detailed design documentation, responds to issues and performs advanced troubleshooting. Works with other teams to determine integration requirements, makes adjustments to configurations based on new requirements, and ensures system availability.

**Systems Engineer – Entry - Level 1**

**Education/Experience:** Bachelors Degree. 2 years of work experience. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.

**Systems Engineer – Entry - Level 2**

**Education/Experience:** Bachelors Degree. 1 year of work experience. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors...
system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.

**Systems Engineer – Entry - Level 3**  
**Education/Experience:** Bachelors Degree. Less than 1 year of work experience. Existing Splunk certification or ability to obtain certification within 6 months

**Description and Job Functions:** Performs routine system administration, documents system changes and executes change control processes, performs basic troubleshooting, monitors system performance, administers end-user accounts, assists and supports senior engineers with day to day activities.